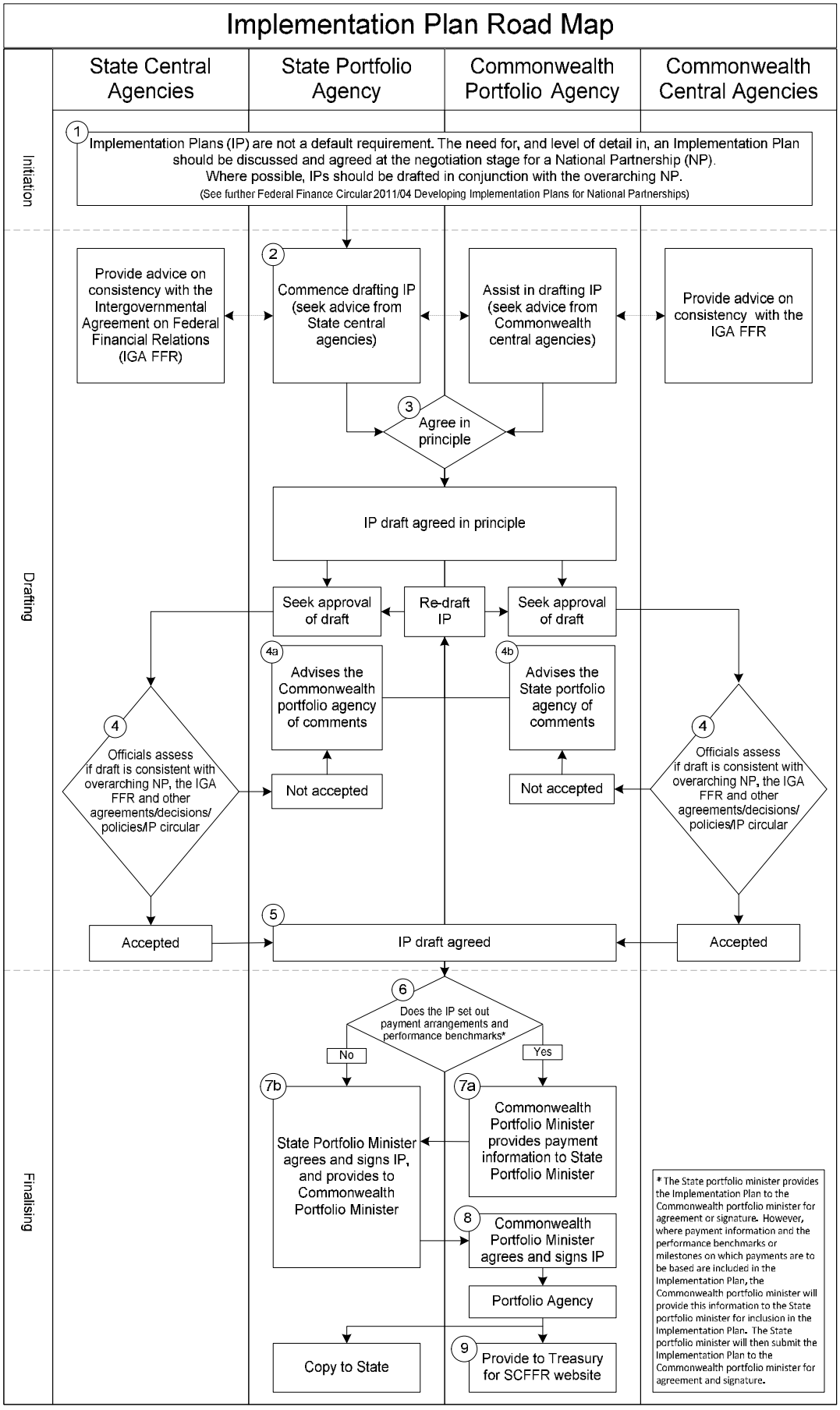IMPLEMENTATION PLAN ROAD MAP