

Schedule B

WOMEN'S SAFETY PACKAGE – TECHNOLOGY TRIALS (VICTORIA)

PROJECT AGREEMENT FOR THE *WOMEN'S SAFETY PACKAGE - TECHNOLOGY TRIALS*

1. This schedule has been developed in accordance with clause 11(a) of the Project Agreement for the *Women's Safety Package – Technology Trials*. It will commence as soon as it is agreed between the Commonwealth and Victoria and expire on 30 June 2020 or on completion of the technology trials, including final performance reporting and processing of final payments against milestones.
2. Victoria will trial the Family Violence Intervention Order Online (FVIOO) Application Form between 2015-16 and 2018-19 comprising:
 - (a) project management requirements including:
 - i. setting project governance structures and implementation approaches to ensure collaborative and user-centred decision-making in the delivery of the project;
 - ii. collaborating with the Magistrates' Court of Victoria and the designated 12 headquarter courts in metropolitan and regional Victoria as well as with family violence and other community service agencies in the local areas;
 - iii. utilising service design experts to design an end-to-end service for applicants, police, courts, services and respondents; and
 - iv. developing an evaluation strategy, in collaboration with project stakeholders;
 - (b) technical requirements, including hardware or software requirements to:
 - i. design the FVIO application form incorporating:
 1. key risk factors from the Common Risk Assessment Framework (CRAF) that automatically flag applicant's level of risk and urgency to court staff and magistrates; and
 2. a range of features for applicants in a crisis situation including online safety tips, safe contact options and a quick escape feature.
 - ii. link the FVIO application forms to the existing CourtLink software system of the Magistrates' Court of Victoria;
 - iii. install Wi-Fi and devices for electronic forms at each court involved in delivery of the FVIOO in metropolitan and regional Victoria; and
 - iv. provide online access to the FVIO application form for women (and their children) experiencing family violence in Victoria;

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- (c) a project evaluation of the trial, including:
 - i. collaborating with academics to conduct an evaluation of the process and outcomes as well as calculate efficiency savings;
 - ii. detailing lessons learnt, and national applicability; and
 - iii. exploring future design implications for regional service delivery innovation.
 - 3. Victoria will trial the Family Violence Video Consulting project between 2016-17 and 2018-19, with Women's Legal Service Victoria (WLSV) and Safe Steps Family Violence Response Centre (Safe Steps) to support the safety of women and children at risk of family violence. The trial comprises:
 - (a) project management requirements including:
 - i. setting project governance structures and implementation approaches to ensure collaborative and user-centred decision-making in the delivery of the project;
 - ii. collaborating with WLSV and Safe Steps;
 - iii. utilising design experts to integrate a video consulting management platform into WLSV and Safe Steps services; and
 - iv. developing an evaluation strategy, in collaboration with project stakeholders;
 - (b) technical requirements, including hardware or software requirements to:
 - i. adapt the web-based video consulting management platform to integrate with the infrastructure of Safe Steps and WLSV;
 - ii. provide secure video call access to women in Victoria who are experiencing or at risk of domestic and family violence;
 - (c) a project evaluation to study the impacts of the trial, including the detailed lessons learned and national applicability.
 - 4. In accordance with clause 13 of the Agreement, milestones for projects, their relationship to outputs, expected completion dates, relevant reporting dates and expected payments are set out in Tables 1 and 2.
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Table 1: Milestones, reporting and payment summary for the FVIOO application form trial

Outputs	Milestones	Report due	Payment
FVIOO application form trial	Procurement of IT systems and infrastructures and roll out of online form at initial selected courts. Establishment of project requirements.	1 March 2017	\$150,000
	Completion of the technology trial in 2016-17 (including: developing a test environment for form, upgrades to user portal, preliminary user evaluation)	31 July 2017	\$160,000
	Completion of the technology trial in 2017-18 (including: form redesigns and development based on initial release/use, implementation of service design recommendations)	31 July 18	\$20,000
	Completion of the FVIOO application form trial	30 Sep 2018	\$15,000
Evaluation of FVIOO application form Trial	Completion of the technology trial evaluation	30 Sep 2018	\$20,000

Table 2: Milestones, reporting and payment summary for the Family Violence Video Consulting trial

Outputs	Milestones	Report due	Payment
Implement the Family Violence Video Consulting trial	Procurement of the IT systems and infrastructure at selected organisations, and setting up project requirements	15 July 2017	\$215,000
	Completion of the technology trial in 2016-17		
	Completion of the technology trial in 2017-18	15 Dec 2017	\$60,000
Evaluation of the Family Violence Video Consulting trial	Completion of the technology trial evaluation	15 July 2018	\$25,000

5. The Commonwealth will provide an estimated total financial contribution to projects in Victoria of \$665,000 in respect of this Agreement as shown in Table 3. All payments are GST exclusive.

Table 3: Estimated financial contributions

(\$)	2015-16	2016-17	2017-18	2018-19	Total
Estimated total budget	150,000	607,000	563,000	80,000	1,400,000
Less estimated National Partnership payments		150,000	435,000	80,000	665,000
Balance of non-Commonwealth contributions	150,000	457,000	128,000		735,000

The Parties have confirmed their commitment to this Schedule as follows:

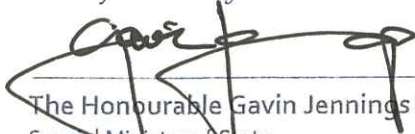
Signed for and on behalf of the Commonwealth
of Australia by



The Honourable Christian Porter MP
Minister for Social Services

February 2017

Signed for and on behalf of the
State of Victoria by



The Honourable Gavin Jennings MP
Special Minister of State

12 May 2017