

South Australian Project Plan

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS: SCHEDULE A

PRELIMINARIES

1. This Project Plan is a schedule to the National Partnership Agreement on Homelessness (the Agreement) and should be read in conjunction with that Agreement.

TERMS OF THIS PROJECT PLAN

2. This Project Plan will commence on 1 July 2015 or when it is agreed between the Commonwealth of Australia, represented by the Minister for Social Services, and South Australia, represented by the Minister for Social Housing, whichever is the later, and will cease on completion or termination of the Agreement.
3. As a schedule to the Agreement, the purpose of this Project Plan is to provide the public with an indication of how frontline homelessness services are intended to be delivered and demonstrate South Australia's capacity to achieve the outcomes of the Agreement.
4. This Project Plan will cover the two-year period of 2015-16 to 2016-17.
5. This Project Plan may be varied in accordance with clauses 19, 45, 46 and 48 of the Agreement.

PART ONE: STRATEGIC OVERVIEW OF IMPLEMENTATION STRATEGY

Table 1: Strategic overview of implementation

1. What is the relevant context for South Australia, including any reform directions being taken to improve homelessness outcomes?

Successive years of NPAH funding have enabled a restructuring of homelessness services in South Australia, including a major redesign and re-tendering of services within the period of the first Agreement. This sustained investment has achieved a consolidated and planned regional response to homelessness across the state and broadened the range of responses to include early intervention, assertive outreach, medium term accommodation options and home based support to sustain transitions to independent living.

The profound level of change was made possible through the coordinated allocation of Commonwealth and State funding including the NPAH and the National Affordable Housing Agreement (NAHA), plus dedicated housing stock sourced through the Nation Building Economic Stimulus Plan. Principles underpinning the restructure include the adoption of housing first approach, consolidation and regionalisation of services, adoption of a 'no wrong door' policy and recognition of children as clients in their own right.

South Australia has also invested in a number of successful partnerships to develop accommodation with funds sourced through the A Place To Call Home Program, Capital Fund and partner contributions. These include:

- Ladder St Vincent Street (Housing SA, AFL Ladder and St Johns Youth Service)
- Young Families Housing Service (Centacare, Catholic Family Services)
- HYPA Housing - Munno Para West, Smithfield and Westwood (Helping Young People Achieve (HYPA) Service to Youth Council)
- Common Ground - Mellor Street, Port Augusta (Common Ground Adelaide Inc. and the Salvation Army).

The Nation Building Economic Stimulus Plan enabled 484 dwellings to be allocated to people experiencing homelessness (managed by Community Housing Providers and Housing SA) with linked support packages. A guiding principle has been the separation of tenancy management and support provision.

An additional 10 housing outcomes were allocated to perpetrators of domestic and family violence while 48 more were allocated through the Aged Homelessness Program with case management provided by Department for Communities and Social Inclusion social workers who provide holistic support and involve other agencies to build a wide support base for each client.

Underpinning the development of a more closely coordinated homelessness sector in South Australia, is a secure web based case management and data collection system called Homeless to Home (H2H) which was introduced in mid-2011 and has undergone staged refinement and development to respond to user needs. The system enables referral, service delivery and case management across multiple services and reduces the need for clients to

repeatedly retell their story.

The regionalised homelessness sector in SA is comprised of 40 government and non-government organisations providing 73 programs over 97 outlets across the state. Some seventy-three contracts have been prepared for the delivery of homelessness services post the end of June 2015, with a total value of \$119,031,000 over two years. Funding is derived from a combination of sources NPAH (\$36.6m), NAHA (\$80.7m) and Other State funding (\$2.5m).

The two-year extension of NPAH provides an opportunity to maintain current service levels and direct service agencies funded in 2014 – 2015 are being recontracted. While the majority of contracts have been extended for the full two year period, a small number of contracts have been set for shorter periods to allow for some further review and sector consultation. Any subsequent changes to contract arrangements will be reported using established Commonwealth / State protocols.

Housing SA and the Department for Communities and Social Inclusion are currently reviewing regional service delivery structures to identify opportunities to more closely link Housing SA services with allied regional services, including NPAH funded homelessness services. In particular, Housing SA is considering the alignment of some business functions with the view to bring decisions closer to customer and community.

During 2013-14: the South Australian H2H Electronic Case Management System recorded 23,916 total clients receiving services from agencies in receipt of Commonwealth/State homelessness funding. Due to some differences in counting methodologies, the figure reported by the Australian Institute of Health and Welfare was somewhat lower at 21,655. For the first 9 months 2014-15: Total clients reported by H2H was 19,384 – with no comparable AIHW data available at this time.

2. What frontline services or programmes will South Australia deliver in 2015-16 to 2016-17 to meet the outcomes of the Agreement.

The 2015 -2017 Project Plan commits South Australia to maintaining existing front line services. The established service network provides a relatively uniform suite of services across all regions to meet the needs of:

- Women and children escaping domestic and family violence
- Youth specific crisis and support services for young people between the ages of 15 and 25 years.
- Generic homelessness services for adults, couples and families
- Aboriginal specific services across domestic violence, youth and generic categories – where data indicates these are most required.

Within individual service contracts, key service elements are identified to ensure outcomes are met. These elements may be general or more specific depending on the focus of each service, regional need and service profiles. These elements involve case managed support, including:

- In centre and outreach support

- Supported accommodation
- Early intervention
- Post crisis support
- Brokerage based assistance to achieve case management goals
- Homeless children's support
- Metropolitan boarding house support
- Intensive tenancy support
- Supportive housing (extra packages of support aligned with accommodation)
- Domestic violence and Aboriginal family violence counselling
- Youth specific crisis and support services for individuals between the ages of 15 and 25 years.

All frontline services are gateways in their own right to homelessness and broader human services. Table 2 of the Implementation Plan provides an outline of 70 initiatives, of which 68 include direct services provision to individuals and families who are homeless or at risk of homelessness. Of the two exceptions, initiative 69 maintains a focus on training and workforce development activities that are crucial to sustaining professional practice and initiative 70 supports sector consultation and strategic planning.

The 68 initiatives addressing direct services include:

- State-wide and metropolitan Adelaide Response (General: Initiatives 1 - 19, DVAFV: Initiatives 20 - 22 and ATSI: Initiatives 23 - 25)
- Specialist Homelessness Gateways (Initiative 26)
- Northern Adelaide Regional Response (General: Initiatives 27 - 30, DVAFV: Initiatives 31 - 32)
- Eastern Adelaide Regional Response (General: Initiatives 33 - 36, DVAFV: Initiative 37, ATSI: Initiative 38)
- Southern Adelaide Regional Response (General: Initiatives 39 - 42, DVAFV: Initiative 43 - 44)
- Western Adelaide Regional Response (General: Initiatives 45 - 47, DVAFV: Initiative 48, ATSI: initiative 49)
- Eyre and Western Regional Response (General: Initiatives 50 - 51, DVAFV Initiative 52)
- Far North Regional Response (General: Initiatives 53 - 54, DVAFV Initiatives 55 - 57, ATSI: Initiatives 58 - 59)
- Yorke and Mid North Regional Response (General: Initiative 60, DVAFV: Initiative 61)
- Fleurieu and Kangaroo Island Regional Response (General: Initiative 62, DVAFV: Initiative 63)
- Murray Mallee Regional Response (General: Initiatives 64 - 65, DVAFV : Initiative 66)
- Limestone Coast Regional Response (General: Initiative 67, DVAF: Initiative 68).

3. How will South Australia focus on the priority outputs, including where this will draw on any new or current innovate approaches?

South Australia is pursuing a number of strategies to build on the existing capacity of the homelessness sector to respond to domestic and family violence. The reforms implemented in South Australia from 2009 have resulted in a coordinated and accessible domestic and family violence sector. This capacity will be maintained and extended over the two years of the agreement to keep women and their families safe.

Sector development:

South Australia is extending the focus on early intervention and prevention to break the pattern of violence and minimise the presentations of women to crisis services. Interventions will include working with women, men and children where evidence shows that this is what will be most effective in keeping women and their families safe. Service development planning and contract management arrangements will address these objectives.

Areas of additional focus will be on supporting individuals and families (women, men and children) pre and post crisis to break the pattern/episodes of violence aiming to diminish crisis responses. These include:

- Perpetrator responses based on the Intervention Order Response Model that provides a holistic support response for victims and perpetrators involving mapping perpetrators behaviour in order to keep women and children safe
- Improving responses to children's distress due to their experiences of witnessing violence. This is essential to minimising trauma and stopping the cycle of domestic and Aboriginal family violence
- Workforce training to upskill case managers across the sector including when to refer to specialist/therapeutic services for an intensive response when appropriate.
- Local level integrated training in regions to support holistic practice.

The Domestic and Aboriginal Family Violence Telephone Gateway

This service responds to people who are fleeing domestic violence and require a crisis response including accommodation. This is part of a holistic 24 hour telephone Gateway system which includes a Youth and Generic (for families and single people) homelessness telephone response. The Gateway refers clients to regional homelessness and domestic and Aboriginal Family violence services according to their assessment of needs. Safety and risk assessments are guided by the Family Safety Framework.

Intervention Orders Response Model

As part of the implementation of the Intervention Orders (Prevention of Abuse) Act 2009 an across Government intervention response model was established. This model provides the basis for intervention responses within the context of intimate partner relationship and includes intervention programs for perpetrators of domestic violence and support for women through the Women's Safety Contact Program. Kornar Winmil Yunti (KWY) provide counselling and men's behavioural change program to Aboriginal male perpetrators of D&AFV using a narrative approach and Offenders Aid Rehabilitation Service (OARS) deliver Moral Recognition Therapy (MRT) to male perpetrators of domestic violence.

KWY has links to Aboriginal communities and men's support groups from around Australia. In addition to service delivery programs, KWY provides culturally specific training and consultancy to generate greater understanding of Aboriginal culture, and improve the delivery of services to Aboriginal and Torres Strait Islander people.

Homelessness and Violence Against Women Collaborations

The common purpose of Collaborations is to generate holistic approaches within regions to address local issues about, and to prevent, homelessness and violence against women. Collaboration governance structures vary from region to region and include local people and organisations in developing and implementing local strategies to address homelessness and

violence against women in regions. Collaborations across SA are linked to state-wide specialist groups including the Coalition of Women's Domestic Violence Services and the Coalition for Men Supporting Non-Violence.

Client Consultation and Research

A research partnership project between Uniting Care Wesley Country SA, the Australian Centre for Community Services Research (Flinders University) and Housing SA commenced in 2015 – 2016 and will continue in 2015 – 2016. The project title is "Hearing Their Voices" and will contribute to the evidence base to underpin better practice domestic and Aboriginal family violence interventions through drawing on the knowledge and lived experience of people who have experienced such violence and interventions. It will also include a targeted literature review of best practice interventions specifically aimed at male perpetrators. The principal aim of the research is to guide improvements in service delivery responses to enhance the safety of women and children.

The project seeks to explore experiences of men and women as the perpetrators and victims of domestic and Aboriginal family violence to determine what services they perceive may have helped to reduce men's violence and/or to keep the women and their children safe. This may include programs, supports and other interventions at accommodation services, family relationship services and other counselling services. It will hear from men and women about the services that they believe helped/did not help, their perspectives about gaps in service availability, what services they believe are needed to help men who are violent towards women and to keep women and children safe,. In addition, the project seeks to understand why the men and women perceived that particular services may have helped to break the cycle of violence, including their perceptions about the programs, interventions or supports at those services that worked for them in either reducing violence or increasing women's and children's safety.

Learning from the voice of participants, and selected workers, will contribute to the existing knowledge base on the provision of domestic and Aboriginal family violence interventions to men across a range service types and settings, including regional areas. Regional participants will be from Port Pirie and Port Augusta locations, sourced through Uniting Care Wesley Country SA's Domestic and Aboriginal Family Violence Services and Homelessness Services.

Metropolitan subjects will be drawn from the Adelaide population and sourced through Kornar Winmil Yunti and Offenders Aid Rehabilitation Men's Behaviour Change Programs, Homelessness Services and Metropolitan Domestic and Aboriginal Family Violence Services.

The following initiatives are being undertaken to address the needs of vulnerable young people:

Youth Pathways

Collaborative work is being undertaken with key agencies that respond to the needs of homeless young people, including the Youth Homelessness Gateway. The primary objective is to develop common understandings of optimum service referral and linkage approaches and to minimise service duplication.

Improving the understanding of client pathways can improve both the responsiveness and efficiency of the service system and inform the development of service responses, including triage and assessment tools.

Particular attentions will be directed to the assistance provided to young people exiting Youth Justice institutions, especially young Aboriginal people and to ensuring that young people transitioning to independence are provided with social and/or economic participation opportunities with improved links between homelessness services and JSA Providers and employers.

Guardianship Accommodation Pilot

Housing SA Southern Adelaide and Families SA Southern Guardianship Hub have been working together over the last six months to develop more effective ways to support young people exiting Guardianship into public housing.

Currently a trial program is being developed to support the access of young people to private rental housing and meaningful social and economic participation. It aims to assist guardianship children achieve better sustainable outcomes by focusing on employment and education rather than welfare payments; private rent or home ownership, rather than welfare housing and structured peer support, rather than transitioning from care alone. The Program aims to achieve the following outcomes:

- Young people exiting Guardianship of the Minister are successful in attaining and sustaining private rental
- Young people exiting Guardianship of the Minister are successful in attaining and sustaining paid employment.
- Young people exiting Guardianship of the Minister are successful in engaging in and completing secondary, vocational and higher education training
- Young people exiting Guardianship of the Minister feel socially connected.

Youth Policy Framework:

In March 2015, the DCSI Executive Leadership Team endorsed Youth Framework and coordinated approach to supporting vulnerable young people. This framework defines desired outcomes for young people and measures of progress; highest priority population groups of young people for across DCSI action and highest priority geographic areas for place-based collaborative action. The aim is to demonstrate improved outcomes and achieve better investment of DCSI resources and funding. The DCSI youth framework is informed by the model for DCSI Aboriginal Youth Programs, which was endorsed by the DCSI Aboriginal Services Directors Group in late 2014.

A senior position within the Policy and Community Development Division will lead implementation of the DCSI Youth Framework and support development of collaborative projects across DCSI and, with partner organisations, aim to improve outcomes for young people.

4. Which geographical area(s) will South Australia prioritise in 2015-16 and 2016-17 when considering expenditure on the priority outputs listed at clause 11(a), 11(b) and 11(c) of the Agreement, and what services are being provided to these areas?

This sections highlights service innovation in the Inner Adelaide Metropolitan area (Adelaide LGA) – with particular focus on Domestic and Aboriginal Family Violence and services to support vulnerable young people:

The Eastern Adelaide Region includes the City of Adelaide and surrounds with a long history of association with people who are homeless or at risk of homelessness due to its size and the services and supports (and their accessibility) that are traditionally found in larger metropolitan centres.

The Eastern Adelaide Region has a range of specialist homelessness and domestic violence services funded through an amalgamation of resources from the National Affordable Housing Agreement (NAHA) and National Partnership Agreement on Homelessness (NPAH). The following services are of particular relevance in relation to supporting the Priority Outputs 11 A, 11 B and 11 C:

- Eastern Adelaide Generic Homelessness - which includes women and children experiencing domestic and family violence and children at risk of homelessness.
- Eastern Adelaide Aboriginal specific homelessness service – which includes women and children experiencing domestic and Aboriginal family violence and children at risk of homelessness.
- Eastern Adelaide Youth Service.
- Eastern Adelaide Domestic Violence Service.
- Youth 110: Youth crisis service.
- Catherine House (single women’s) Generic Homelessness Service - which includes women experiencing domestic and family violence.
- Street to Home – which includes support for vulnerable individuals, including those who are experiencing domestic and family violence.

Kurlana Tangkuinya “New Dreams” Project:

The Kurlana Tangkuinya “New Dreams” Project targets Indigenous women and their children in Adelaide who experience domestic and Indigenous family violence and are at risk of homelessness and disengagement from employment education training or schooling. This program meets the three priority outputs for the National Partnership Agreement on Homelessness defined as support services for women and children experiencing domestic violence, support services to young people aged 12-24 years who are homeless or at risk and support services for children who are homeless.

The Kurlana Tangkuinya Project is funded under the Indigenous Advancement Strategy (IAS) with in-kind funding provided by Housing SA. The IAS has a focus on getting children to school, adults to work and building safer communities. Proposed outcomes for the Kurlana Tangkuinya Project include:

- Improve outcomes for children through improved safety
- Minimize impact of domestic and family violence
- Reduce representation of Aboriginal children engaged in child protection
- Increase school attendance and school retention
- Increase literacy and numeracy
- A two pronged response to housing and service delivery incorporating an Intensive Foyer type model in 6 co-located existing houses in Sturt Street in the Inner city and, 10 public houses in Eastern Adelaide for an outreach “scatter housing model”

The service model will include:

- Provision of intensive case management support for all families engaged within the program
- 'Transition to independence' planning
- Children's support as clients in their own right
- Tenancy and Property management
- Brokerage to purchase services or products relevant to their agreed case plan.

Eligibility for the Foyer like properties will include:

- Aboriginal women who have experienced domestic or family violence
- Aged up to 25 with accompanying children 0-12 years
- Already engaged in employment education or training.

Eligibility for the scatter sites:

- Aboriginal women who have experienced domestic or family violence
- Aged up to 30 years
- With accompanying children (with at least one 0-12 years)
- A commitment to engage in employment, education or training.

Partnerships will include: Domestic and Aboriginal family violence services, employment, education and training providers, schools and children's centres and primary health providers.

Park Lands Response (involving Street to Home, Eastern Adelaide Generic Homelessness Service, and Eastern Adelaide ATSI Specific initiatives):

The inner city of the Eastern Adelaide region is surrounded by a large area of park lands which, when other opportunities are unavailable, provides a locality for "sleeping out" for people newly arrived or transiting the area. Key services, such as Street To Home, the Eastern Adelaide Generic Homelessness Service, and the Eastern Adelaide ATSI Specific Homelessness Service, have been implemented to respond to people who are mobile or rough sleeping - including individuals who have experienced domestic and family violence, and homeless youth.

Housing SA is also implementing a Vulnerable Person's Framework as part of the Park Lands response in 2015/16 to formalize integrated responses for the most vulnerable people based on their risk and vulnerability and modelled on the Women's Safety Framework. The Vulnerable Persons framework has its essential elements:

- Common risk assessment
- Protocol for Information Sharing (through the Information Sharing Guidelines)

Mellor Street Common Ground:

In early 2015, The Mellor Street Common Ground development opened. It comprises 52 apartments spread over seven levels. The Mellor Street building is Common Ground's first building to include two-bedroom apartments (there are thirteen) enabling the organisation to house single parents with children who are at risk of homelessness. It is the third major Common Ground Development in Adelaide.

This particular development has resulted from a positive collaboration between key stakeholders. The Commonwealth Government committed \$6.75 m through the national

“Capital Fund” linked to the 2013-14 National Partnership Agreement on Homelessness and the South Australian Government committed \$2.8 m through Housing SA. Common Ground has raised some \$5.1 m through borrowing arrangements and a further \$800,000 dollars has been sourced through the sponsorship of SANTOS.

Youth Pathways Protocol:

The Eastern Adelaide Region youth services have been engaged in implementing a youth pathways protocol over the last year that, ensures young people are provided with an intake and assessment at point of contact with the host agency accepting responsibility for lead case management in ensuring the young person(s) is linked with the accommodation and support services identified in the case plan.

Work will be continued and extended to the generic and domestic violence sectors, to ensure young people and other clients only have to tell their story once and can be immediately assisted to link with key services. This concept applies to all accommodation and support services including the stand alone Youth and Domestic Violence Gateways which will focus on assisting clients to access immediate crisis accommodation while also linking them with a regional service for intensive case management.

5. Broadly, what level of NPAH funding does South Australia expect to allocate to domestic and family violence, and youth homelessness in 2015-16 and 2016-17

<u>2015-16:</u> \$14.47 million	<u>2016-17:</u> \$14.83 million
------------------------------------	------------------------------------

6. What is the expected level of homelessness service delivery expenditure for South Australia under the NPAH in 2015-16 and 2016-17?

<u>2015-16:</u> \$18.11 million	<u>2016-17:</u> \$18.47 million
---------------------------------	---------------------------------

PART TWO: IMPLEMENTATION INFORMATION FOR INITIATIVES, AND EXPECTED REPORTING

Table 2: Description of initiatives including services funding under each initiative

Note 1: As part of its commitment to transparency, the South Australian Government chooses to report all homelessness expenditure in the table below. Funding is derived annually from a combination of sources in South Australia including the National Partnership Agreement on Homelessness (approximately 31 per cent of the funding outlined in the table below), the National Affordable Housing Agreement (approximately 68 per cent of the funding outlined in the tables below), and other State funding (approximately 1 per cent of the funding outlined in the table below).

No	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 11 of NP)	Name of Service Provider/s	In-scope for SHSC – Yes/No	Seeking Exemption – Yes/No	*** Exemption Granted by C'wealth – Yes/No	Requirement for SHSC exempt services and services not in scope: Estimated yearly number of clients to be assisted by service	**** Service coverage area by postcode
1	State-wide & Metropolitan Response – Adolescent Community Brokerage	Adolescent Community Brokerage provides assistance to young people under the Guardianship of the Minister or those experiencing disadvantage and who have been identified as homeless or at risk of homelessness and is intended to promote placement/housing stability and address issues that have a detrimental impact on the successful transition into independent living for the young person.	11(b) 11(c) 11 (g)	Department for Education and Child Development, Families SA	No	Yes	Yes	Brokerage fund has no direct clients. Support is available to clients of other services	State-wide
2	State-wide & Metropolitan Response – Aged Homelessness Assistance Program	Aged Homelessness Assistance Program provides people over 50 years of age with housing and support via 48 properties in the metropolitan area. SHP	11 (d) 11 (e)	Department for Communities and Social Inclusion, Housing SA, Statewide Services	Yes	No	N/A	N/A	State-wide
3	State-wide & Metropolitan Response with particular reference to Regional and Remote areas – APY Lands Mobility Response Program	APY Lands Mobility Response program provides culturally appropriate responses to address the risk and vulnerability associated with individuals and families from regional and remote South Australian communities who travel to metropolitan Adelaide, including overcrowding in public housing tenancies that occurs as a result of this travel. The program aims to reduce the risk and vulnerability of the target group by improving intra and cross sector coordination, streamlining integrated service delivery, strengthening capacity and effectiveness within Housing SA regions.	11 (g) 11 (k) 11 (l)	Department for Communities and Social Inclusion, Housing SA, Statewide Services.	Yes	No ¹	N/A	N/A	State -wide
4	State-wide & Metropolitan Response – Supported Accommodation Service	Catherine House Supported Accommodation Service provides accommodation and outreach case management and support to women who are homeless	11 (a) 11 (g) 11 (j)	Catherine House Inc.	Yes	No	N/A	N/A	State-wide

5	State-wide & Metropolitan Response – Child Focused Support	Child Focused Support, also known as Together 4 Kids, provides individual and group supports for children aged 0-12 years accompanying adults within the SHS Sector	11 (b) 11 (c) 11 (e) 11(f)	Relationships Australia (SA) Health Promotion Services	Yes	No	N/A	N/A	State-wide
6	State-wide & Metropolitan Response – Common Ground	Common Ground Adelaide Ltd (Light Sq, Franklin St, & Mellor St) provides long term supported housing for homeless people, rough sleepers and low income tenants creating a mixed community model.	11 (g)	Common Ground Adelaide Limited	Yes	No	N/A	N/A	State-wide
7	State-wide & Metropolitan Response – Ex-custodial Homelessness Support Service	Ex-Custodial Homelessness Support Service (including Perpetrator Program) provides outreach support and case management to adults exiting a custodial setting or who have obligations linked to the justice system including bail, parole, home detention and community orders.	11 (g) 11 (i)	OARS Community Transitions	Yes	No	N/A	N/A	State-wide
8	State-wide & Metropolitan Response – Financial Services Clinic	Financial Services Clinic provides individual financial counselling, planning and advice to people who are homeless or at risk of homelessness	11 (j) 11 (g)	Anglicare SA Inc.	Yes	No	N/A	N/A	State-wide
9	State-wide & Metropolitan Response – Homeless and Vulnerable People Project	Homeless and Vulnerable People Project monitors numbers and locations of homeless people in the city with the aim of reducing these numbers by referring any people camping and/or congregating in the Park Lands to Street to Home to enable case management and support. This assists in identify service gaps, improve relationships between homeless and other vulnerable people, support agencies, Adelaide City residents, business owners and other relevant stakeholders which will enable better responses to homeless and vulnerable people in the city of Adelaide.	11 (l)	The Corporation of the City of Adelaide	No	Yes	Yes	The initiative has no direct clients or a case management role.	State-wide
10	State-wide & Metropolitan Response – Integrating Housing Exits	Integrated Housing Exits (Corrections) provides housing and support to people exiting custody who have been incarcerated for less than 12 months, assessed as having a Category 1 housing need assessment, with complex issues and a history of homelessness, via 60 properties.	11 (g) 11 (i)	Department for Correctional Services	Yes	No	N/A	N/A	State-wide
11	State-wide & Metropolitan Response – St John's Youth Service	St John's Youth Service also known as Youth 110 is an intensive supported accommodation service for young people situated within an inner-city innovative 6-star energy rated development that also incorporates home ownership and affordable housing. The Youth Crisis Accommodation component includes 30 self-contained apartments with 24/7 support providing a housing first response to highly vulnerable young people experiencing homelessness. The length of client stay is dependent on individual client needs and case planning.	11 (b) 11 (c)	St Johns Youth Services Inc.	Yes	No	N/A	N/A	State-wide
12	State-wide & Metropolitan Response – St Vincent's Homeless Persons Accommodation	St Vincent's Homeless Persons Accommodation provides crisis accommodation in a purpose built facility for male adults who are homeless. It provides in-centre support and links to case management for people living in the facility. Up to 49 people can be accommodated at any one time. This facility is operational 24 hours, 7 days per week.	11 (g) 11 (f) 11 (e)	St Vincent de Paul Society (SA) Inc.	Yes	No	N/A	N/A	State-wide
13	State-wide & Metropolitan Response –	Schools Assertive Outreach provides support to young people who are homeless or at risk of homelessness to maintain their connection with education and/or	11 (l) 11 (b) 11 (c)	Catholic Church Endowment Society Inc. (Centacare Catholic	Yes	No	N/A	N/A	State-wide

	Schools Assertive Outreach	training during periods of housing instability.		Family Services)					
14	State-wide & Metropolitan Response – Street to Home	Street to Home is a multi-disciplinary assertive outreach program that provides case management and professional assessment and referral of people rough sleeping across metro Adelaide. The service is jointly funded by Health SA, reflecting the various professional streams employed by the service.	11 (f) 11 (h) 11 (l) 11 (e)	Central Adelaide Local Health Service	Yes	No	N/A	N/A	State-wide
15	State-wide & Metropolitan Response – Street to Home Integrated Homelessness Program	Street to Home Integrated Homelessness Program works in partnership with Street to Home and other city service providers who work with rough sleepers and people with high and complex needs. The service undertakes a range of activities in relation to the management of “short term tenancies” and works closely with agencies who provide case management services to ensure clients have an opportunity to achieve the stability and support required to successfully move on to longer term housing options.	11 (e) 11 (f) 11 (h) 11 (l) 11 (g) 11 (k)	Department for Communities and Social Inclusion, Housing SA, Eastern Adelaide Regional Office	Yes	No	N/A	N/A	State-wide
16	State-wide & Metropolitan Response – Therapeutic Youth Service	Therapeutic Youth Service - Metro & Mount Gambier provides housing and onsite outreach support and counselling to young people aged 12-17 who are at risk of homelessness but have potential for family reunification. Support is focussed on reunification (where appropriate) or the establishment of independent living skills.	11 (b) 11 (c) 11 (f)	Uniting Communities	Yes	No	N/A	N/A	State-wide
17	State-wide & Metropolitan Response – Towards Independence	Towards Independence provides a supported accommodation program for homeless people rehabilitating from addiction and progressing towards long term stable housing and support.	11 (e) 11 (g)	The Salvation Army (SA) Property Trust	Yes	No	N/A	N/A	State-wide
18	State-wide & Metropolitan Response – Young Family Support Program	Young Family Support Program provides individual case management and housing outcomes to young families who are homeless or at risk of homelessness or young women who are either pregnant or have accompanying children and are homeless or at risk of homelessness.	11 (g) 11 (c)	Catholic Church Endowment Society Inc. (Centacare Catholic Family Services)	Yes	No	N/A	N/A	State-wide
19	State-wide & Metropolitan Response – Youth Justice	Youth Justice provides housing and support to young people aged 16-25 years transitioning from custodial institutions via 20 properties.	11 (g) 11 (b) 11 (c) 11 (i)	Service to Youth Council Inc.	Yes	No	N/A	N/A	State-wide
20	State-wide & Metropolitan Response - Domestic and Aboriginal Family Violence – Adelaide Domestic Violence Crisis Accommodation	Adelaide Domestic Violence Crisis Accommodation Service – Bramwell House provides crisis accommodation and support through a core and cluster model comprising 6 units, with a further 3 units off-site.	11 (a)	The Salvation Army (SA) Property Trust	Yes	No	N/A	N/A	State-wide
21	State-wide & Metropolitan Response - Domestic and Aboriginal Family Violence	Domestic Violence Safety Packages (also known as Staying Home Staying Safe) provides individual safety packages and risk assessments across the State to enable women and their children who are experiencing or escaping domestic / Aboriginal family violence to safely remain in or return to their homes.	11 (a)	Victim Support Service	Yes	No	N/A	N/A	State-wide

	- Domestic Violence Safety Packages								
22	State-wide CALD Domestic Violence Service	State-wide CALD Domestic Violence Service provides specialist support to CALD women and their children who are experiencing or escaping domestic violence, through joint case management. The service also provides workforce development training to the regional domestic violence services to enhance their capacity to deliver supports to CALD women and their children who experience domestic violence.	11 (a) 11 (g) 11 (l) 11 (m)	Migrant Womens Support & Accommodation Service Incorporated	Yes	No	N/A	N/A	State-wide
23	State-wide and Metropolitan Response - ATHOS	Adelaide Aboriginal Transitional Housing Outreach Service (ATHOS) provides a 24/7 crisis accommodation service located in Hendon and additional transit and outreach houses in Kilburn and Salisbury provide accommodation and support to Aboriginal people from regional and remote communities who are transient and at risk of sleeping rough.	11 (h) 11 (e) 11 (f) 11 (g) 11 (c)	Uniting Care Wesley Adelaide Incorporated	Yes	No	N/A	N/A	State-wide
24	State-wide and Metropolitan Response - Aboriginal Youth Early Intervention	Aboriginal Youth Early Intervention works in partnership with the Child Focused Support Program to provide service supports to Aboriginal children (between the ages of 0-12) accompanying adults into the Specialist Homelessness Sector, or who are homeless or at risk of homelessness.	11 (g) 11 (e) 11 (b) 11 (c)	Department for Education and Child Development, Families SA	Yes	No	N/A	N/A	State-wide
25	State-wide and Metropolitan Response - Youth Accommodation Aboriginal Specific Homelessness Service	Youth Accommodation Aboriginal Specific Homelessness Service provides short, medium and long term accommodation with support to young Indigenous people via 24/7 facilities called Olga Fudge Lodge (Westbourne Park) and Narungga House (Somerton Park).	11 (b) 11 (c)	Aboriginal Family Support Services Incorporated	Yes	No	N/A	N/A	State-wide
26	Homelessness Gateways	The Telephone Homelessness Gateways respond to people who are homeless, at risk of homelessness and/or fleeing domestic violence and require a crisis response including accommodation. This is part of a holistic 24 hour telephone Gateway system which includes a Youth and Generic homelessness telephone response. The Gateway refers clients to regional homelessness and domestic and Aboriginal Family violence services according to their assessment of needs.	11 (a) 11 (b)	Service to Youth Council Incorporated	Yes	No	N/A	N/A	State-wide
			11 (c)	Uniting Care Wesley	Yes	No	N/A	N/A	State-wide
			11 (g) 11 (l)	Domestic Violence Crisis Service Incorporated	Yes	No	N/A	N/A	State-wide
27	Northern Adelaide Regional Response – Northern and Inner Northern Generic Homelessness Service	Northern and Inner Northern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, MBH, ITS	11 (g) 11 (i), 11(f) 11 (c)	Anglicare SA Inc.	Yes	No	N/A	N/A	Elizabeth, Holden Hill, Salisbury
28	Northern Adelaide	Outer Northern Generic Homelessness Service and Inner North and North East Generic Homelessness	11 (g) 11 (c)	Anglicare SA Inc.	Yes	No	N/A	N/A	Elizabeth, Playford

	Regional Response – Outer Northern Generic Homelessness Service	service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS, MBH	11 (f)						Gawler Barossa Light Mallala
29	Northern Adelaide Regional Response – Inner North and North East Youth Homelessness Service	Inner North & North East Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness. SHP	11 (b) 11 (c) 11 (f)	The Salvation Army (SA) Property Trust	Yes	No	N/A	N/A	Ingle Farm Tea Tree Gully Salisbury Port Adelaide Enfield
30	Northern Adelaide Regional Response – Outer North Youth Homelessness Service	Outer North Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness. SHP	11 (b) 11 (c) 11 (f)	Catholic Church Endowment Society Inc. (Centacare Catholic Family Services)	Yes	No	N/A	N/A	Nuriootpa, Elizabeth Playford Barossa Gawler Light Mallala
31	Northern Adelaide Regional Response - Domestic Violence and Aboriginal Family Violence	Northern Adelaide Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Northern Domestic Violence Service Inc.	Yes	No	N/A	N/A	Elizabeth Playford Barossa Gawler Light Mallala
32	Northern Regional Domestic Violence and Aboriginal Family Violence Service	Northern Regional Domestic Violence and Aboriginal Family Violence Service support and accommodation to Aboriginal women and children escaping domestic and/or family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Nunga Mi:Minar Inc.	Yes	No	N/A	N/A	Green Acres Adelaide Port Adelaide Enfield Prospect
33	Eastern Adelaide Regional Response – Community Transition Workers – Day centers	Community Transition Workers – Day Centres. A Community Transitional worker is located in two day centres and provides assertive case management and transition support for clients at risk of homelessness to connect with local services, education and employment, recreational activities and social supports within their community.	11 (h) 11 (d) 11 (e) 11 (c) 11 (f)	Baptist Care SA Adelaide Day Centre Inc.	Yes	No	N/A	N/A	Adelaide LGA
34	Eastern Adelaide Regional Response – Eastern Adelaide Generic Homelessness Service	Eastern Adelaide Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. *ITS, MBH, SHP	11 (g) 11 (c) 11 (j) 11 (f)	Hutt Street Centre Inc.	Yes	No	N/A	N/A	Adelaide Prospect Walkerville Norwood, Payneham & St Peters Campbelltown Burnside Unley
35	Eastern Adelaide	Eastern Adelaide Youth Homelessness Service provides support and accommodation to young people under 25	11 (b) 11 (c)	Service to Youth Council	Yes	No	N/A	N/A	Adelaide Prospect

	Regional Response – Eastern Adelaide Youth Homelessness Service	years of age, who are homeless or at risk of homelessness.	11 (f) 11 (e)						Walkerville Norwood, Payneham & St Peters Campbelltown Burnside Unley
36	Eastern Adelaide Regional Response – Terrace Boarding House Liaison Worker Program	The Terrace Boarding House Liaison Worker Program provides case management support and referral for services for Aboriginal and non-Aboriginal people, who are homeless or at risk of homelessness and reside in the Terrace boarding house facility. SHP	11 (g) 11 (h)	Unity Housing Company Ltd.	Yes	No	N/A	N/A	Adelaide
37	Eastern Adelaide Regional Response - Domestic Violence and Aboriginal Family Violence	Eastern Adelaide Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Central Domestic Violence Service Inc.	Yes	No	N/A	N/A	Marden Unley Burnside Adelaide Norwood Payneham & St Peters Campbelltown Walkerville Prospect Port Adelaide Enfield
38	Eastern Adelaide Regional Response - ATSI Specific	Eastern Adelaide Aboriginal Specific Homelessness Service provides support and accommodation to Aboriginal people (single adults and families with children) who are homeless or at risk of homelessness. SHP, ITS	11 (g) 11 (b) 11 (j) 11 (f)	Baptist Care SA Inc.	Yes	No	N/A	N/A	Adelaide Prospect Walkerville Norwood, Payneham & St Peters Campbelltown Burnside Unley
39	Southern Adelaide Regional Response – Inner southern Generic Homelessness Service	Inner Southern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS, MBH	11 (g) 11 (b) 11 (j) 11 (e) 11 (f) 11 (k)	Uniting Care Wesley Bowden Inc.	Yes	No	N/A	N/A	Marion Holdfast Bay Mitcham
40	Southern Adelaide Regional Response - Inner Southern Youth Homelessness Service	Inner Southern Youth Homelessness Service provides support and accommodation to young people under 25 years of age, who are homeless or at risk of homelessness. SHP	11 (b) 11 (j) 11 (g) 11 (e)	Baptist Care SA Inc.	Yes	No	N/A	N/A	Marys Marion Holdfast Bay Mitcham
41	Southern Adelaide Regional Response - Outer Southern Generic	Outer Southern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS, MBH	11 (g) 11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	Lutheran Community Care	Yes	No	N/A	N/A	Morphettvale Onkaparinga

	Homelessness Service								
42	Southern Adelaide Regional Response - Outer Southern Youth Homelessness Service	Outer Southern Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness. SHP	11 (b) 11 (j) 11 (f) 11 (e) 11 (g)	Junction Australia	Yes	No	N/A	N/A	Christies Beach Onkaparinga
43	Southern Adelaide Regional Response – Domestic Violence	Southern Adelaide Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Southern Domestic Violence Service Inc.	Yes	No	N/A	N/A	Christies Beach Holdfast Bay Marion Mitcham Onkaparinga
44	Southern Adelaide Regional Response – Domestic Violence	Southern Adelaide Domestic & Aboriginal Family Violence Service provides support and accommodation to Aboriginal women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11(g) 11 (j)	Southern Domestic Violence Service Inc.	Yes	No	N/A	N/A	Plympton Holdfast Bay Marion Mitcham Onkaparinga Unley Burnside Adelaide Norwood Payneham & St Peters West Torrens
45	Western Adelaide Regional Response - Western Generic Homelessness Service	Western Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, MBH, ITS	11 (g), 11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	Uniting Care Wesley Port Adelaide Inc.	Yes	No	N/A	N/A	West Torrens Charles Sturt Port Adelaide- Enfield
46	Western Adelaide Regional Response - Western Youth Homelessness Service	Western Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness. SHP	11 (b) 11 (j) 11 (f) 11 (e)	Uniting Care Wesley Port Adelaide Inc.	Yes	No	N/A	N/A	West Torrens Charles Sturt Port Adelaide- Enfield Unicorp Western
47	Western Adelaide Regional Response - Ladder St Vincent Street	Ladder St Vincent Street provides young people between the ages of 16 and 21 with stable housing linked to life skills, education, training and workforce participation via 23 dwellings	11 (d) 11 (b)	St John's Youth Services	Yes	No	N/A	N/A	Port Adelaide- Enfield
48	Western Adelaide Regional Response - Domestic Violence and Aboriginal Family Violence	Western Adelaide Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Central Domestic Violence Service Inc.	Yes	No	N/A	N/A	Hilton Plaza West Torrens Charles Sturt Prospect (part) Port Adelaide Enfield (part)
49	Western	Western Adelaide Aboriginal Specific Homelessness	11 (g)	Aboriginal Sobriety	Yes	No	N/A	N/A	Woodville Gardens

	Adelaide Regional Response - ATSI Specific	Service provides support and accommodation to Aboriginal people (single adults and families with children) who are homeless or at risk of homelessness. SHP	11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	Group Inc.					West Torrens Charles Sturt Port Adelaide- Enfield/Park/Port/ Coast
50	Eyre and Western Regional Response - Ceduna	Ceduna Generic Homelessness Service (including Ceduna Assertive Outreach) provides outreach support and case management to people who are homeless or at risk of homelessness and are residing in, or transient within the Ceduna area. SHP, ITS	11 (g) 11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	Catholic Diocese of Port Pirie Inc	Yes	No	N/A	N/A	Ceduna
51	Eyre and Western Regional Response – Port Lincoln and Whyalla	The Port Lincoln and Whyalla Generic Homelessness Service (Youth Focus) provides support and accommodation to adults, families and young people who are homeless or at risk of homelessness. ITS, SHP	11 (g) 11 (b) 11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	West Coast Youth and Community Support Inc.	Yes	No	N/A	N/A	Port Lincoln, Unincorp.Port Lincoln, Cleve, Elliston, Kimba, Lower Eyre Peninsula, Tumby Bay, Franklin Harbour, Le Hunte.
				Catholic Church Endowment Society Incorporated through Centacare Catholic Family Services	Yes	No	N/A	N/A	Whyalla
52	Eyre and Western Regional Response – Domestic Violence and Aboriginal Family Violence	The Ceduna, Port Lincoln and Whyalla Regional Domestic Violence and Aboriginal Family Violence Services provide support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Catholic Diocese of Port Pirie Inc	Yes	No	N/A	N/A	Ceduna
				Yarredi Services Incorporated	Yes	No	N/A	N/A	Port Lincoln, Unincorp.Port Lincoln, Cleve, Elliston, Kimba, Lower Eyre Peninsula, Tumby Bay, Franklin Harbour, Le Hunte
				Catholic Church Endowment Society Incorporated through Centacare Catholic Family Services	Yes	No	N/A	N/A	Adelaide Whyalla
53	Far North Regional Response - Port Augusta Generic Homelessness Service	Port Augusta Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS, Common Ground	11 (g) 11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	The Salvation Army (SA) Property Trust	Yes	No	N/A	N/A	Port Augusta Flinders Ranges DC Unicorp Flinders Ranges & Unicorp Far North (incl Roxby Downs)
54	Far North Regional Response - Port Augusta Youth Homelessness Service	Port Augusta Youth Homelessness Service provides support and accommodation to young people under 25 years of age, who are homeless or at risk of homelessness. SHP	11 (b) 11 (j) 11 (f) 11 (e)	UnitingCare Wesley Country SA Inc.	Yes	No	N/A	N/A	Port Augusta Flinders Ranges DC Unicorp Flinders Ranges & Unicorp Far North (incl Roxby Downs)
55	Far North Regional Response -	Cooper Pedy Regional Violence and Aboriginal Family Violence Service, provides support and accommodation to women and children escaping domestic and/or	11 (a) 11 (g) 11 (j)	Uniting Care Wesley Country SA Inc	Yes	No	N/A	N/A	Cooper Pedy Umoona Community

	Domestic Violence and Aboriginal Family Violence (Coober Pedy)	Aboriginal family violence, who are homeless or at risk of homelessness. Service also provides support and transport for Aboriginal people leaving/returning to the APY Lands in partnership with NPY Women's Council Domestic and Family Violence Service and Ceduna Regional Domestic and Family Violence Service.							
56	Far North Regional Response - Domestic Violence and Aboriginal Family Violence (APY)	NPY Women's Council Domestic and Family Violence Service provides support and case management to Aboriginal women and their children who are experiencing Domestic and Aboriginal Family Violence on the APY Lands. The service further assists with transport for Aboriginal people leaving/returning to the APY Lands in partnership with Coober Pedy Regional Domestic and Family Violence Service and Ceduna Regional Domestic and Family Violence Service.	11 (a) 11 (g) 11 (j)	NPY Women's Council	Yes	No	N/A	N/A	APY Lands
57	Far North Regional Response - Domestic Violence and Aboriginal Family Violence (Port Augusta)	Port Augusta Regional Domestic Violence and Aboriginal Family Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Uniting Care Wesley Country SA Inc.	Yes	No	N/A	N/A	Port Augusta Roxby Downs Flinders Ranges Unicorp Far North
58	Far North Regional Response (ATSI Specific) – Coober Pedy	Coober Pedy Homelessness and Support Service is delivered as part of the Housing SA housing services program and incorporates responses for homeless Aboriginal people and intensive tenancy support for existing tenancies most at risk due to overcrowding and return to Country. ITS	11 (h) 11 (e) 11 (f) 11 (g)	Department for Communities and Social Inclusion, Housing SA, Statewide Services.	Yes	No	N/A	N/A	Coober Pedy
59	Far North Regional Response (ATSI Specific) – Port Augusta	Port Augusta Transitional Accommodation Program (Lakeview ATAC) provides safe and secure accommodation for Aboriginal people who are homeless and who visit regional centres for services, health treatment and other reasons.	11 (h) 11 (e)	Department for Communities and Social Inclusion, Housing SA, Northern Services.	Yes	No	N/A	N/A	Port Augusta
60	Yorke and Mid North Regional Response	Yorke and Mid North Generic Homelessness Service, provides support and accommodation to youth, adults and families, who are homeless or at risk of homelessness. SHP, ITS	11 (g) 11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	Uniting Care Wesley Country SA Inc.	Yes	No	N/A	N/A	Wakefield Clare & Gilbert Valleys Goyder Peterborough Northern Areas Port Pirie Barunga West Copper Coast Yorke Peninsula Orroroo Carieton Mt Remarkable.
61	Yorke and Mid North Regional Response- Domestic Violence and Aboriginal Family Violence	Yorke and Mid North Domestic Violence Service, provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Uniting Care Wesley Country SA Inc.	Yes	No	N/A	N/A	Port Pirie Barunga West Copper Coast York Peninsula Clare Gilbert Valley Wakefield Goyder

									Mount Remarkable
62	Fleurieu and Kangaroo Island Regional Response	Fleurieu and Kangaroo Island Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. ITS, SHP	11 (g) 11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	Junction Australia	Yes	No	N/A	N/A	Goolwa Alexandrina Victor Harbor Yankalilla Kangaroo Island
63	Fleurieu and Kangaroo Island Regional Response - Domestic Violence and Aboriginal Family Violence	Fleurieu and Kangaroo Island Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness.	11 (a) 11 (g) 11 (j)	Junction Australia	Yes	No	N/A	N/A	Goolwa Alexandrina Victor Harbor Yankalilla Kangaroo Island
64	Murray Mallee Regional Response - Riverland Assertive Outreach	Riverland Assertive Outreach provides an assertive and intensive case management response to engage with people sleeping rough in the Riverland region and provide them with appropriate accommodation. SHP	11 (h) 11 (e)	Life Without Barriers	Yes	No	N/A	N/A	Loxton Waikerie Berri Barmera Renmark/Paringa
65	Murray Mallee Regional Response - Southern Country Generic Homelessness Service Murray Mallee Regional Response - Southern Country Generic Homelessness Service	Southern Country Generic Homelessness Service – Murray Bridge / Adelaide Hills and Riverland provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS	11 (g) 11 (c) 11 (j) 11 (e) 11 (f) 11 (k) 11 (b)	Anglican Community Care Inc.	Yes	No	N/A	N/A	Murray Bridge
				Anglican Community Care Inc.	Yes	No	N/A	N/A	Murray Bridge The Coorong Southern Mallee Karoonda East Adelaide Hills Mount Barker Berri /Barmera Council Renmark/Paringa DC Loxton/Waikerie DC Mid Murray Council (part) Riverland
66	Murray Mallee Regional Response – Domestic Violence and Aboriginal Family Violence	Murray Mallee including Adelaide Hills Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a) 11 (g) 11 (j)	Catholic Church Endowment Society Incorporated through Centacare Catholic Family Services	Yes	No	N/A	N/A	Murray Bridge The Coorong Southern Mallee Karoonda East Adelaide Hills Mount Barker Berri /Barmera Council Renmark/Paringa DC Loxton/Waikerie DC Mid Murray Council Riverland
67	Limestone Coast Regional Response	Southern Country Generic Homelessness Service – Limestone Coast provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS	11 (g) 11 (c) 11 (j) 11 (e) 11 (f) 11 (k)	Anglican Community Care Inc.	Yes	No	N/A	N/A	Mount Gambier Grant Wattle Range Naracoorte-Lucinda Robe Kingston Tatiara

68	Limestone Coast Regional Response – Domestic Violence and Aboriginal Family Violence	Limestone Coast Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	11 (a)	Catholic Church Endowment Society Incorporated through Centacare Catholic Family Services	Yes	No	N/A	N/A	Mount Gambier Tatiara Naracoorte Lucindale Robe Wattle Range Grant
69	Workforce Development -	The Program delivers a calendar of training opportunities throughout the year for staff of SHS's on a range of topics such as mental health first aid, client grief and loss and responding to self-harm and suicide to ensure staff are equipped to work with a complex and vulnerable client group. Training is also offered on the H2H Case Management System and Generating Positive Pathways to enhance collaborative responses by demonstrating how the use of consistent tools and frameworks contribute to best practice in service delivery. Aboriginal cultural competency training will be provided by an independent Aboriginal provider who also deliver a consultancy to assist services to provide a more culturally responsive service	11 (l) 11 (m)	DCSI	No	Yes	Yes	o	State-wide
70	Sector Consultation and Engagement	An ongoing sector communication and information coordination role is undertaken by Housing SA / DSCI. This includes the compilation and distribution of the Homelessness Sector Newsletter (The NAHA Blah). This newsletter is circulated widely, to the Homelessness Sector and also to a number of Government and non-Government service providers who work with at risk and vulnerable people from across the State. In late 2014, a major sector consultation was undertaken to guide the strategic development of the homelessness sector, This work will be extended upon in the 2015 – 2017 period with an emphasis on exploring opportunities for inter-agency and cross-sectorial partnerships and collaboration. There will also be a focus on improving the efficiency and long-term sustainability of the homelessness sector. It is expected that the consultation process will be supported by a new call for Preferred Support Providers, as a pre qualifier for service contracting post June 2017.	11 (l)	DCSI	No	Yes	Yes	o	State-wide
Funding 2015-16									\$58,817,000
Funding 2016-17									\$61,124,000
Total funding									\$119,941,000

Expected reports, reviews or evaluations

In accordance with clause 30(a) and 31 of the Agreement, a final update is to be provided to the Commonwealth based on the monitoring and assessment of progress against this Project Plan, and any evaluations and reviews of services and outputs delivered. Details of any expected reports, reviews or evaluations of initiatives are to be listed in Table 3.

Table 3: List of information expected to contribute to the final update to the Commonwealth.

Item no.	Short description of expected item	Expected timeframe
1	<p>Through the Contract Performance Management Procedure (CPMP) each funded homelessness service is assessed and allocated a Performance Tier level.</p> <ul style="list-style-type: none">• Tier One – low risk – a minimum of one Performance Review per annum• Tier Two – medium risk – two Performance Reviews per annum• Tier Three – high risk - a Performance Review each quarter (3 monthly) <p>The CPMP works on a 12 monthly cycle and two reports will be produced during the course of the 2015 -2017 NPAH. The reports will identify, at summary level, each funded service and the allocated Tier level.</p>	<p>Summary reports will be forwarded to the Commonwealth by</p> <ul style="list-style-type: none">• 31 December 2015 and• 31 December 2016.

Project Plan Sign off (Parts One and Two)

The Parties have confirmed their commitment to this agreement as follows:

Signature

Date

The Hon Zoe Bettison MP

Signature

Date

The Hon Scott Morrison MP