

# South Australian Project Plan

## NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS: SCHEDULE A

### PRELIMINARIES

This Project Plan is a schedule to the National Partnership Agreement on Homelessness (the Agreement) and should be read in conjunction with that Agreement.

### TERMS OF THIS PROJECT PLAN

This Project Plan will commence on 1 July 2017 or when it is agreed between the Commonwealth of Australia, represented by the Minister for Social Services, and South Australia, represented by the Minister for Social Housing, whichever is the later, and will cease on completion or termination of the Agreement.

As a schedule to the Agreement, the purpose of this Project Plan is to provide the public with an indication of how frontline homelessness services are intended to be delivered and demonstrate South Australia's capacity to achieve the outcomes of the Agreement.

This Project Plan will cover the one-year period of 2017-18.

This Project Plan may be varied in accordance with clauses 23, 47, 49 and 50 of the Agreement.

## PART ONE: STRATEGIC OVERVIEW OF IMPLEMENTATION STRATEGY

**Table 1: Strategic overview of implementation**

### **1. What is the relevant context for South Australia, including any reform directions being taken to improve homelessness outcomes?**

The regionalised homelessness sector in South Australia is comprised of 39 government and non-government organisations providing 83 programs over 100 outlets across the state. Some 75 contracts have been prepared for the delivery of homelessness services post the end of June 2017, with a total value of \$63.366m over one year. Funding is derived from a combination of sources: the National Partnership Agreement on Homelessness (NPAH) (\$18.100m), the National Affordable Housing Agreement (NAHA) (\$43.275m), and Other State funding (\$1.991m).

Historically, NPAH funding enabled a major restructuring of homelessness services in South Australia. The sustained investment since 2008 has achieved a consolidated and planned regional response to homelessness across the state and broadened the range of responses to include early intervention, assertive outreach, medium term accommodation options and home based support to sustain transitions to independent living. Principles underpinning the restructure have included the adoption of the 'housing first' approach, consolidation and regionalisation of services, adoption of a 'no wrong door' policy, and recognition of children as clients in their own right.

South Australia has also invested in a number of successful partnerships to develop accommodation with funds sourced through the A Place To Call Home Program, capital fund and partner contributions. These partnerships continue to function well and underpin the successful outcomes achieved for clients by these initiatives. These include:

- Ladder St Vincent Street (Housing SA, Ladder, and St John's Youth Service)
- Young Families Housing Service (Centacare - Catholic Family Services)
- Helping Young People Achieve (HYPA) Housing - Munno Para West, Smithfield and Westwood (Helping Young People Achieve (HYPA) - Service to Youth Council)
- Common Ground - Mellor Street, Port Augusta (Common Ground Adelaide Inc. and the Salvation Army)
- UNO Apartments – (Unison, youth110 – St John's Youth Service)

Between 2013-14 and 2015-16, South Australia's Homeless to Home (H2H) client and case management system recorded a 6% decrease in the number of clients accessing homelessness services. Over the same period, clients have shown increased risk and vulnerability, with 20% more clients presenting as homeless and 49% more presenting as rough sleeping.

Of the 22,520 clients recorded in 2015-16, approximately:

- 60% were women
- one in five were children (aged 0 to 14 years)
- one in four were youth (aged 15 to 24 years)
- 36% were identified with domestic violence (DV) issues
- 27% identified as Aboriginal or Torres Strait Islander (ATSI).

The results of the 2016 National Census will provide further information about homelessness

demographics in South Australia and their alignment with national trends.

The 2017-18 Transitional NPAH provides Australian jurisdictions with an opportunity to negotiate the upcoming National Housing and Homelessness Agreement. South Australia will concurrently use this opportunity to further improve client outcomes via reviewing and re-designing services in response to priorities and contemporary practices. This review, undertaken in consultation with the sector, will shape broad Homelessness Sector Reform to improve the quality of services for the most vulnerable members of our community.

Key priorities of South Australia's Homelessness Sector Reform include:

- A reform of the Inner City Homelessness Services
- Implementing state-wide extreme weather responses for rough sleepers
- Safety First responses to domestic and Aboriginal family violence (DAFV)
- A review of performance and outcome measures.

#### Inner City Homelessness Services Project

Housing SA, in partnership with key government and non-government agencies, has initiated the Inner City Homelessness Services (ICHS) project, which will design and develop a contemporary service model to respond to the increasing numbers and changing profile of people rough sleeping in the inner city. The model will include delivering services over extended hours to provide a more targeted response to rough sleepers, including young people.

Priority focus areas of the project include:

- Improving service engagement and responses through assertive outreach
- Responding to people with complex health and housing needs
- Emergency accommodation and support response
- Integration to housing, homelessness support and mainstream health services.

#### Extreme Weather Response

Extreme weather events pose significant risks for rough sleepers due to a combination of factors including:

- increased exposure to inclement weather or extreme heat
- existing chronic and acute health conditions (that are untreated)
- high prevalence of mental health (prescribed medication) and substance use
- poorer access to health and other service supports.

Housing SA has developed multiple responses to address the needs of those sleeping rough during extreme weather. A 'Severe Weather Emergency Protocol' (SWEP) has been developed and is activated by the State Emergency Service (SES) to assist people rough sleeping in an extreme weather event. This protocol involves existing Specialist Homelessness Service providers offering extended services of accommodation and supports to people rough sleeping during periods of extreme weather conditions.

In addition, a Rough Sleeper Code Blue Interim Plan (Code Blue), which has a lower threshold for activation than the SWEP, details a number of extra supports for rough sleepers in the inner city that can be activated during inclement weather when the conditions are predicted to continue for three days or more. A Code Red response has also been developed to support rough sleepers in the Adelaide CBD when the SES issues an extreme heat watch or warning in accordance with the state's Extreme Weather Hazard Plan.

Housing SA has commenced a state-wide regional engagement process to ensure localised responses are in place for rough sleepers in key regional areas. Implementation of extreme weather activities in regions are being undertaken in a staged approach; with larger regional centres and/or communities with larger numbers of people sleeping rough being prioritised.

### Safety First agenda

A key priority of South Australia's Homelessness Sector Reform is to incorporate a Safety First agenda for women and children experiencing DAFV. The term 'safety first' refers to a continuum of early intervention, crisis response and stability. At the start of the continuum is a focus on support for women and children at imminent risk of harm from DAFV to be safe. Further along the continuum, the focus moves to support for women and their children to achieve long-term safety, housing, financial stability and well-being.

To ensure a priority focus on delivering Safety First responses, Housing SA, in consultation with the homelessness sector, will determine key principles and client outcomes. This will be followed by a review of the current homelessness service system and the application of Safety First principles and performance measures within the sector.

The Safety First agenda is supported by a newly established collaborative portfolio between Housing SA and the Office for Women called 'Women's Safety First' which aims to embed Safety First principles as a strategic priority and policy driver within the homelessness sector. The portfolio will ensure that all housing and homelessness service responses place the safety of women and their children at the centre of decision-making.

### Review of performance and outcomes measures

South Australia's case management system, H2H, underpins the development of a more closely coordinated homelessness sector by enabling referral, service delivery and case management across multiple agencies. It also reduces the need for clients to retell their story to different agencies. Introduced in mid-2011, H2H has undergone staged refinement and development to respond to user needs.

Housing SA is currently reviewing the H2H system in consultation with the sector. The review aims to identify opportunities to improve reporting against key performance indicators, improve the sector's access to performance information, enhance case management and facilitate better support for front line services.

### Aspire Social Impact Bond

Further to the above sector reforms, the State Government, in partnership with the Hutt Street Centre, has launched 'Aspire', the first social impact bond in South Australia, and the first in Australia which specifically targets homelessness.

Aspire aims to assist a cohort of homeless South Australians to obtain employment and sustain accommodation, improving outcomes for individuals, but also reducing the demand on state funded health, justice and homelessness support services. Implementing Aspire through a social impact bond will trial an innovative way of funding intervention programs in which payments are dependent on the achievement of improved outcomes.

### Zero Project

The Zero Project is a network of 75 cities in the United States (US) committed to ending chronic homelessness. The project provides a way to bring organisations together to focus on the common goal of achieving 'functional zero' rough sleeping. Functional zero is achieved when the number of homeless people in a city is no greater than the monthly housing placement rate. The short-term aim of the project is for supply to match the demand. In the longer term, the focus is on the provision of support services to assist people who have been

homeless to sustain housing.

In the US, the project is coordinated by Community Solutions, an organisation that aims to end homelessness and the conditions that create it by helping communities optimize their existing resources and become better problem solvers.

Community Solutions is seeking to expand this network to other cities around the world. Housing SA is working with the Don Dunstan Foundation to put forward a submission on behalf of the City of Adelaide to become the first Built for Zero Project city outside the US.

## **2. What frontline services or programmes will South Australia deliver in 2017-18 to meet the outcomes of the Agreement.**

The 2017-18 Project Plan commits South Australia to maintaining existing front line services. The established service network provides a relatively uniform suite of services across all regions to meet the needs of:

- Women and children escaping domestic and family violence
- Youth specific crisis and support services for young people between the ages of 15 and 25 years.
- Generic homelessness services for adults, couples and families
- Aboriginal specific services across domestic violence, youth and generic categories – where data indicates these are most required.

Within individual service contracts, key service elements are identified to ensure outcomes are met. These elements may be general or more specific depending on the focus of each service, regional need and service profiles. These elements involve case managed support, including:

- In centre and outreach support
- Supported accommodation
- Early intervention
- Post crisis support
- Brokerage based assistance to achieve case management goals
- Support for homeless children
- Metropolitan boarding house support
- Intensive tenancy support
- Supportive housing (extra packages of support aligned with accommodation)
- Domestic violence and Aboriginal family violence counselling
- Youth specific crisis and support services for individuals between the ages of 15 and 25 years.

All frontline services are gateways to homelessness and broader human services in their own right. Table 2 of the Implementation Plan provides an outline of initiatives, the majority of which include direct services provision to individuals and families who are homeless or at risk of homelessness.

The initiatives addressing direct services include:

- State-wide and Metropolitan Adelaide Response (General: Initiatives 1 - 19, DAFV: Initiatives 20 - 22 and ATSI: Initiatives 23 - 24)
- Specialist Homelessness Gateways (Initiative 25)
- Northern Adelaide Regional Response (General: Initiatives 26 - 29, DAFV: Initiatives –30 - 31)
- Eastern Adelaide Regional Response (General: Initiatives 32 - 35, DAFV: Initiative 36,

- ATSI: Initiative 37)
- Southern Adelaide Regional Response (General: Initiatives 38 - 41, DAFV: Initiative 42 - 43)
- Western Adelaide Regional Response (General: Initiatives 44 - 46, DAFV: Initiative 47, ATSI: initiative 48)
- Eyre and Western Regional Response (General: Initiatives 49 - 50, DAFV Initiative 51)
- Far North Regional Response (General: Initiatives 52 - 53, DAFV Initiatives 54 - 56, ATSI: Initiatives 57 - 58)
- Yorke and Mid North Regional Response (General: Initiative 59, DAFV: Initiative 60)
- Fleurieu and Kangaroo Island Regional Response (General: Initiative 61, DAFV: Initiative 62)
- Murray Mallee Regional Response (General: Initiatives 63 - 64, DAFV : Initiative 65)
- Limestone Coast Regional Response (General: Initiative 66, DAFV: Initiative 67).

Of the two exceptions to direct service delivery funded, initiative 68 maintains a focus on training and workforce development activities that are crucial to sustaining professional practice and initiative 69 supports sector consultation and strategic planning.

### 3. How will South Australia focus on the priority outputs, including where this will draw on any new or current innovate approaches?

#### **Keeping women and their children safe**

The reforms implemented in South Australia from 2009 have resulted in a coordinated and accessible DAFV sector. This capacity will be maintained and extended over the agreement to keep women and their families safe.

#### Safety First agenda

As outlined in South Australia's reform directions, a Safety First agenda for women and Children will aim to ensure that all housing and homelessness services responses place the safety of women and their children at the centre of decision-making. This is supported by a new 'Women's Safety First' portfolio shared between Housing SA and the Office for Women.

#### Staying Home Staying Safe

The Staying Home Staying Safe (SHSS) Program is provided by Victim Support Service (VSS) for women and children who have been affected by DAFV and want to remain living in, or return to their home. VSS have been funded since 2009 via NAHA and NPAH to deliver the program to women and children living in private properties. Recent funding from the Commonwealth Department of Social Services has enabled the expansion of this program include women and children living in public housing across South Australia.

The SHSS service includes:

- Risk and safety assessments
- Safety planning assistance (including specialist advice and information)
- Safety packages (including torches, mobile phones, personal alarms)
- Home safety audits
- Tailored home safety upgrades (including installation of locks, sensor lights, alarms)
- Referrals and links to ongoing support services (including counselling and child services).

#### Intervention Orders Response Model

As part of the implementation of the *Intervention Orders (Prevention of Abuse) Act 2009*, an across-government intervention model was established in 2010. This model provides the basis

for intervention responses within the context of intimate partner relationship and includes intervention programs for perpetrators of DV and support for women through the Women's Safety Contact Program. Kornar Winmil Yunti (KWY) provide counselling and men's behavioural change program to Aboriginal male perpetrators of DAFV using a narrative approach, and Offenders Aid Rehabilitation Service (OARS) deliver Moral Recognition Therapy to male perpetrators of DV.

KWY uses links to Aboriginal communities and men's support groups from around Australia. This program continues to achieve success and good outcomes for clients.

### **Supporting the needs of vulnerable young people**

#### Supporting Young People (SYP)

SYP is a partnership between Housing SA and the Youth and Women's Safety and Wellbeing Service to support vulnerable young people aged 15 to 30 years across metropolitan Adelaide. It is a case management service to support young people experiencing sexual assault and/or DV who are homeless or at risk of homelessness and do not have any other case management services in place.

SYP Case Managers, based at Housing SA Marion and Salisbury offices, support young people to access safe and stable housing, and health and therapeutic services. SYP Case Managers have low caseload numbers to enable them to manage cases in depth and focus on crisis. The Youth and Women's Safety and Wellbeing Service provides therapeutic and medical services including counselling and health services through Yarrow Place, MY Health, and Women's Health. Housing SA staff across South Australia can contact the SYP Case Managers for specialist advice and information relating to young people and sexual assault and/or DAFV

In the six months the program has been running, SYP has seen some very successful outcomes for clients, including clients accessing counselling services, medical support and being rehoused into safe housing. As the program progresses, it will examine opportunities to improve client disengagement, communication with non-government organisations, and address the lack of properties for 15-20 year olds.

#### Youth Rough Sleepers Group

In order to tackle growing numbers of youth rough sleeping, a Youth Rough Sleepers Working Group has been meeting monthly in 2017. The group, made up of youth Specialist Homelessness Services (SHS) includes: HYPAs, Life Without Barriers, Uniting Communities, St John's Youth Service, Centacare, Junction Australia, Streetlink, UnitingCare Wesley Port Adelaide, UnitingCare Wesley Country SA, and Housing SA.

The group has been meeting monthly in 2017 to examine the trend of young people sleeping rough and define how services respond to the cohort, with the aim of reducing the number of homeless young people.

#### Youth Policy Framework

In 2015, the Department for Communities and Social Inclusion's (DCSI) Executive Leadership Team endorsed a Youth Framework that aimed to achieve better investment of departmental resources by supporting collaborative projects that demonstrate improved outcomes for young people in South Australia. Following this, in 2015 the Minister for Youth released the first of a series of annual youth strategies designed to provide timely responses to at risk youth, and develop longer term goals through ongoing engagement with the youth sector,

government departments and with young people.

Each youth strategy has built upon the last. The 2015 strategy, *It Starts with YOUth*, identified youth homelessness and difficulties transitioning into further education or employment as two areas that often intersect in the lives of disadvantaged and disengaged young people.

Through *It Starts with YOUth*, the Service to Youth Council (SYC) was engaged to lead a South Australian Youth Homelessness Working Group to develop a framework to inform the delivery of real and sustained improvements for young people facing these challenges. The Working Group developed the white paper [Pathways: Improving the economic and social participation for young people experiencing homelessness in South Australia](#).

In 2016, the *Connected to YOUth* strategy deepened engagement with the issues of youth homelessness and transitioning to further education, training or employment. A once off MoneySmart Rookie Grants program saw 12 organisations across South Australia receive a grant to deliver financial literacy modules to young people at risk of homelessness.

#### Community of Schools and Youth Services Early Intervention Pilot

A direct recommendation of the Working Group's White Paper was to pilot an innovative homeless prevention program, Community of Schools and Youth Services Intervention, which identifies and supports students at risk of homelessness. The initiative was first trialed in Geelong by program developer and homelessness researcher, David Mackenzie.

DCSI has committed funding the University of South Australia (UniSA) from 2016 to 2018 to conduct a two-year pilot across two public secondary schools in Mount Gambier. UniSA, and partners SYC and Uniting Communities, will implement a population-based survey to identify students at risk of homelessness. At risk students will be streamed into youth focused, family centered support aimed at preserving familial/caregiver relationships, engagement in school and preventing entry into the homelessness system.

#### Successful Transitions

Due to the recognised need to support young people who face significant barriers to independence and struggle to engage in further education, training and employment opportunities, the Successful Transitions program began in April 2015.

Five service providers across South Australia deliver an intensive mentoring program that engages and supports vulnerable and disengaged young people aged 17 to 24 to successfully transition into further education, vocational training or secure employment. This program targets five regions: Northern Adelaide, Southern Adelaide, the Limestone Coast (Mount Gambier), Yorke and Mid North (Port Pirie, Port Augusta, Peterborough and Whyalla) and the Adelaide Hills/Murray Mallee (Murray Bridge and Mount Barker).

#### Youth Safety Strategy

Young People are disproportionately vulnerable to relationship, family and sexual violence. Nationally, 18 to 25 year old women are twice as likely to experience physical or sexual violence than older women; this is estimated to increase to as much as four times more likely for 14 to 19 year olds<sup>1</sup>. Young men 16 to 24 years are at the greatest risk of perpetration<sup>2</sup>.

<sup>1</sup> Violence against young women in Australia: Snapshot, Australian Clearinghouse for Youth Studies,

<http://acys.info/resources/face-facts/violence-against-young-women/violence-against-young-women-snapshot/>

<sup>2</sup> National Domestic and Family Violence Bench Book, <http://dfvbenchbook.aija.org.au/contents>

DCSI is leading the development of a South Australian Youth Safety Strategy. Workshops have been held with government and non-government stakeholders to inform strategic policy that will address gaps and opportunities to prevent and respond to young people who may experience or engage in relationship, family or sexual violence. The views of young people will be sought in 2017 through a set of consultations to be held with partner organisations, prior to final public consultation. DCSI has committed to pursue an action plan post the release of the Strategy.

#### Youth Inclusion Intervention Program

This program provides early intervention support to young people who are at risk of social exclusion and radicalisation to violent extremism. DCSI works in partnership with other government departments, including South Australia Police and the Department for Education and Child Development, to link at risk young people and their families to services and support to ensure young people remain safe and connected to their communities.

#### **Supporting Aboriginal young people**

##### Making an Impact

DCSI has partnered with other government agencies, the non-government sector and community to improve outcomes for Aboriginal young people and their families living in Northern Adelaide. Specifically, the Making an Impact initiative is a collective impact approach intended to reduce the over-representation of Aboriginal young people in the justice system. Northern Adelaide has been identified as an area of particular disadvantage and will provide a place-based focus for this effort.

#### **4. Which geographical area(s) will South Australia prioritise in 2017-18 when considering expenditure on the priority outputs listed at clauses 15(a), 15(b) and 15(c) of the Agreement, and what services are being provided to these areas?**

##### **Inner City Adelaide**

The Eastern Adelaide Region has a range of specialist homelessness and DV services funded through an amalgamation of resources from NAHA and NPAH. The following services are of particular relevance in relation to supporting the Priority Outputs 151 A, 151 B and 151 C:

- Eastern Adelaide Generic Homelessness - which includes women and children experiencing DAFV and children at risk of homelessness.
- Eastern Adelaide Aboriginal specific homelessness service – which includes women and children experiencing DAFV and children at risk of homelessness.
- Eastern Adelaide Youth Service.
- Eastern Adelaide Domestic Violence Service.
- youth110: Youth crisis service.
- Catherine House (single women's) Generic Homelessness Service - which includes women experiencing DAFV.
- Street to Home – which includes support for vulnerable individuals, including those who are experiencing DAFV.

##### Inner City Homelessness Services Project

As outlined in South Australia's reform directions, the Inner City Homelessness Services (ICHS) project which will design and develop a contemporary service model to respond to the increasing numbers and changing profile and rough sleepers in the inner city.

### Inner City Street Crew

As part of the broader Inner City Homelessness reforms, a new, highly visible street crew has been introduced to provide critical support to people sleeping rough in the Adelaide CBD and surrounding parklands.

The Inner City Street Crew includes housing and homelessness outreach workers, as well as Registered Nurses, GPs and allied health workers. The crew operates from 1pm-7pm every day, helping rough sleepers to access vital health services and somewhere safe to stay.

The Street Crew is working with existing homelessness services to help people sleeping rough to address the causes of their homelessness. The Inner City Street Crew is a partnership between the State Government and Adelaide City Council, the Hutt St Centre, Baptist Care, HYPAs and Uniting Communities.

### First Response Project

A supporting project to the ICHS project is the First Response Project, which seeks to establish technological solutions to support people rough sleeping in the Adelaide CBD.

South Australia has identified that homelessness service providers do not have access to timely and accurate information about the location of people sleeping rough that supports them to provide an effective first response. Members of the public and people experiencing rough sleeping also do not have a mechanism to report concerns or problems.

South Australia has engaged in a User-Centred Design project that allows potential users, beneficiaries and interested parties to engage in the development of a solution that addresses the problem in a holistic manner.

Through this project, South Australia proposes to introduce geospatial technological solutions to locate, assess and provide an appropriate targeted response for people rough sleeping in the CBD. This solution will provide real time data sharing between inner city agencies to improve support and service coordination, and assist people rough sleeping to connect with supports.

### UNO Apartments

UNO is an award winning mixed tenure complex in the Adelaide CBD with 146 apartments, home to social and youth crisis accommodation, affordable housing and private dwellings as well as commercial shopfronts. UNO is a partnership between Unison, as the place, property and strata manager for the UNO community; youth110 - St John's Youth Service, which provides 24-hour support for young people in 30 apartments; and DCSI Housing SA, as an active partner, funding body and owner.

Through a newly established partnership, all parties have committed to a strategic Memorandum of Understanding, supported by a strong governance structure. The partnership has joint Key Performance Indicators, and a protocol to outline the roles of each service and a tool to evaluate success at a relationship level is in place. This has provided a mechanism for open communication and been a driver of integrated and innovative service delivery, including maintenance and asset management, independent living support and community building.

### Kurlana Tangkuinya 'New Dreams' Project

The Kurlana Tangkuinya 'New Dreams' Program provides Aboriginal women and children who experience DAFV with safe housing and support to participate in employment, education, training and school. The program is funded to provide a minimum of 16 housing outcomes in metropolitan Adelaide.

Participants are offered an initial six-month lease. Housing is integrated with case management to support family safety, keep their children in school, connect to their community and achieve their employment, training and education goals. Participants engage in weekly case management with a Kurlana Tangkuinya staff member, with regular support via a Tauondi College mentor. The lease is renewable for the duration of their case managed support activities.

As part of the lease review, the participant and their worker meet every six months to evaluate progress, assess future goals and determine the participant's need for, and ability to engage in, ongoing case management. Kurlana Tangkuinya also offers participants support to transition into other stable housing options when they are safe, and have social and financial capacity to do so.

### **State-wide extreme weather responses**

As outlined in South Australia's reform directions, Housing SA has developed multiple responses to address the needs of those sleeping rough during extreme weather. These include extended levels of support and accommodation determined by weather conditions and state-wide engagement processes to ensure localised responses are in place within key regional areas.

### **5. Broadly, what level of NPAH funding does South Australia expect to allocate to domestic and family violence, and youth homelessness in 2017-18**

#### 2017-18:

DAFV - \$18.74m (Direct services \$14.76m; ex Generic service \$3.98m)

Youth/Children - \$31.36m (Direct services \$22.08m; ex Generic services \$9.28m)

Funded via NAHA (68.3%); NPAH (28.6%); State Other (3.1%)

### **6. What is the expected level of homelessness service delivery expenditure for South Australia under the NPAH in 2017-18?**

2017-18: \$63.366m

## PART TWO: IMPLEMENTATION INFORMATION FOR INITIATIVES, AND EXPECTED REPORTING

Table 2: Description of initiatives including services funding under each initiative

No	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s	Service coverage area
1	State-wide & Metropolitan Response – Adolescent Community Brokerage	Adolescent Community Brokerage provides assistance to young people under the Guardianship of the Minister or those experiencing disadvantage and who have been identified as homeless or at risk of homelessness and is intended to promote placement/housing stability and address issues that have a detrimental impact on the successful transition into independent living for the young person.	(b) (c) (g)	Department for Child Protection	State-wide
2	State-wide & Metropolitan Response – Aged Homelessness Assistance Program	Aged Homelessness Assistance Program provides people over 50 years of age with housing and support via 48 properties in the metropolitan area.  Supporting Housing Packages (SHP)	(d) (e)	DCSI Housing SA	State-wide
3	State-wide & Metropolitan Response – Supported Accommodation Service	Catherine House Supported Accommodation Service provides accommodation and outreach case management and support to women who are homeless.	(a) (g) (j)	Catherine House Inc.	State-wide
4	State-wide & Metropolitan Response – Child Focused Support	Child Focused Support, also known as Together 4 Kids, provides individual and group supports for children aged 0-12 years accompanying adults within the SHS Sector	(b) (c) (e) (f)	Relationships Australia (SA) Health Promotion Services	State-wide
5	State-wide & Metropolitan Response – Common Ground	Common Ground Adelaide Ltd provides long term supported housing for homeless people, rough sleepers and low-income tenants creating a mixed community model. Properties are located at Light Square, Franklin Street and Mellor Street in the Adelaide CBD.	(g)	Common Ground Adelaide Limited	State-wide
6	State-wide & Metropolitan Response – Ex-custodial Homelessness Support Service	Ex-Custodial Homelessness Support Service (including Perpetrator Program) provides outreach support and case management to adults exiting a custodial setting or who have obligations linked to the justice system including bail, parole, home detention, and community orders.	(g) (i)	OARS Community Transitions	State-wide
7	State-wide & Metropolitan Response – Financial Services Clinic	Financial Services Clinic provides individual financial counselling, planning and advice to people who are homeless or at risk of homelessness	(j) (g)	Anglicare SA Inc.	State-wide
8	State-wide & Metropolitan Response – Homeless and Vulnerable People Project	Homeless and Vulnerable People Project monitors numbers and locations of homeless people in the city with the aim of reducing these numbers by referring any people camping and/or congregating in the Park Lands to Street to Home to enable case management and support. This assists in identify service gaps, improve relationships between homeless and other vulnerable people, support agencies, Adelaide City residents, business owners and other relevant stakeholders which will enable better responses to homeless and vulnerable people in the city of Adelaide.	(l)	The Corporation of the City of Adelaide	State-wide
9	State-wide & Metropolitan Response – Integrating	Integrated Housing Exits (Corrections) provides housing and support to people exiting custody who have been incarcerated for less than 12 months, assessed as having a Category 1 housing need	(g) (i)	Department for Correctional Services	State-wide

	Housing Exits	assessment, with complex issues and a history of homelessness, via 60 properties.			
10	State-wide & Metropolitan Response – St John’s Youth Service	St John’s Youth Service, also known as youth110, is an intensive supported accommodation service for young people situated within an inner-city innovative six-star energy rated development that also incorporates home ownership and affordable housing. The youth crisis accommodation component includes 30 self-contained apartments with 24/7 support providing a housing first response to highly vulnerable young people experiencing homelessness. The length of client stay is dependent on individual needs and case planning.	(b) (c)	St John’s Youth Services Inc.	State-wide
11	State-wide & Metropolitan Response – St Vincent’s Homeless Persons Accommodation	St Vincent’s Homeless Persons Accommodation provides crisis accommodation in a purpose built facility for male adults who are homeless. It provides in-centre support and links to case management for people living in the facility. Up to 49 people can be accommodated at any one time. This facility is operational 24/7.	(g) (f) (e)	St Vincent de Paul Society (SA) Inc.	State-wide
12	State-wide & Metropolitan Response – Schools Assertive Outreach	Schools Assertive Outreach provides support to young people who are homeless or at risk of homelessness to maintain their connection with education and/or training during periods of housing instability.	(l) (b) (c)	Catholic Church Endowment Society Inc. (Centacare Catholic Family Services)	State-wide
13	State-wide & Metropolitan Response – Street to Home	Street to Home is a multi-disciplinary assertive outreach program that provides case management and professional assessment and referral of people rough sleeping across metro Adelaide. The service is jointly funded by Health SA, reflecting the various professional streams employed by the service.	(f) (h) (l) (e)	Central Adelaide Local Health Service	State-wide
14	State-wide & Metropolitan Response – Street to Home Integrated Homelessness Program	Street to Home Integrated Homelessness Program works in partnership with Street to Home and other city service providers who work with rough sleepers and people with high and complex needs. The service undertakes a range of activities in relation to the management of short term tenancies and works closely with agencies who provide case management services to ensure clients have an opportunity to achieve the stability and support required to successfully move on to longer term housing options.	(e) (f) (h) (l) (g) (k)	DCSI Housing SA	State-wide
15	State-wide & Metropolitan Response – Therapeutic Youth Service	Therapeutic Youth Service - Metro & Mount Gambier provides housing and onsite outreach support and counselling to young people aged 12-17 who are at risk of homelessness but have potential for family reunification. Support is focussed on reunification (where appropriate) or the establishment of independent living skills.	(b) (c) (f)	Uniting Communities	State-wide
16	State-wide & Metropolitan Response – Towards Independence	Towards Independence provides a supported accommodation program for homeless people rehabilitating from addiction and progressing towards long-term, stable housing and support.	(e) (g)	The Salvation Army (SA) Property Trust	State-wide
17	State-wide & Metropolitan Response – Extreme Weather Response Brokerage Service	The Extreme Weather Response Brokerage Service will ensure there are appropriate provisions available to rough sleepers during extreme weather conditions.	(l)	Uniting Communities Inc	State-wide
18	State-wide & Metropolitan Response – Young Family Support Program	Young Family Support Program provides individual case management and housing outcomes to young families who are homeless or at risk of homelessness or young women who are either pregnant or have accompanying children and are homeless or at risk of homelessness.	(g) (c)	Catholic Church Endowment Society Inc (Centacare Catholic Family Services)	State-wide
19	State-wide & Metropolitan Response – Youth Justice	Youth Justice provides housing and support to young people aged 16-25 years transitioning from custodial institutions via 20 properties.	(g) (b) (c) (i)	SYC Ltd	State-wide
20	State-wide & Metropolitan Response - Domestic and Aboriginal Family Violence – Adelaide Domestic Violence	Adelaide Domestic Violence Crisis Accommodation Service – Bramwell House provides crisis accommodation and support through a core and cluster model comprising six units, with a further	(a)	The Salvation Army (SA) Property Trust	State-wide

	Crisis Accommodation	three units off-site.			
21	State-wide & Metropolitan Response - Domestic and Aboriginal Family Violence – Domestic Violence Safety Packages	Domestic Violence Safety Packages (also known as Staying Home Staying Safe) provides individual safety packages and risk assessments across the state to enable women and their children who are experiencing or escaping DAFV to safely remain in or return to their homes.	(a)	Victim Support Service	State-wide
22	State-wide CALD Domestic Violence Service	State-wide CALD Domestic Violence Service provides specialist support to culturally and linguistically diverse (CALD) women and their children who are experiencing or escaping DV, through joint case management. The service also provides workforce development training to the regional DV services to enhance their capacity to deliver supports to CALD women and their children.	(a) (g) (l) (m)	Women's Safety Services SA Incorporated	State-wide
23	State-wide and Metropolitan Response - ATHOS	Adelaide Aboriginal Transitional Housing Outreach Service (ATHOS) provides a 24/7 crisis accommodation service located in Hendon and additional transit and outreach houses in Kilburn and Salisbury provide accommodation and support to Aboriginal people from regional and remote communities who are transient and at risk of sleeping rough.	(h) (e) (f) (g) (c)	Uniting Care Wesley Adelaide Inc	State-wide
24	State-wide and Metropolitan Response - Youth Accommodation Aboriginal Specific Homelessness Service	Youth Accommodation Aboriginal Specific Homelessness Service provides short, medium and long-term accommodation with support to young Aboriginal people via 24/7 facilities called Olga Fudge Lodge (Westbourne Park) and Narungga House (Somerton Park).	(b) (c)	Aboriginal Family Support Services Inc	State-wide
25	Homelessness Gateways	The Telephone Homelessness Gateways respond to people who are homeless, at risk of homelessness and/or fleeing DV and require a crisis response including accommodation. This is part of a holistic 24 hour telephone Gateway system which includes a Youth and Generic homelessness telephone response.  The Gateway refers clients to regional homelessness and DAFV services according to their assessment of needs.	(a) (b) (c) (g) (l)	SYC Ltd	State-wide
				Uniting Care Wesley	State-wide
				Women's Safety Services SA Inc	State-wide
26	Northern Adelaide Regional Response – Northern and Inner Northern Generic Homelessness Service	Northern and Inner Northern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  SHP, Metropolitan Boarding House (MBH), Intensive Tenancy Support (ITS)	(g) (i), (f) (c)	Anglicare SA Inc	Elizabeth Holden Hill Tea Tree Gully Salisbury
27	Northern Adelaide Regional Response – Outer Northern Generic Homelessness Service	Outer Northern Generic Homelessness Service and Inner North and North East Generic Homelessness service provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  SHP, ITS, MBH	(g) (c) (f)	Anglicare SA Inc	Elizabeth Playford Gawler Barossa Light Mallala
28	Northern Adelaide Regional Response – Inner North and North East Youth Homelessness Service	Inner North and North East Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness.  SHP	(b) (c) (f)	The Salvation Army (SA) Property Trust	Ingle Farm Tea Tree Gully Salisbury Port Adelaide Enfield
29	Northern Adelaide Regional Response – Outer North Youth Homelessness Service	Outer North Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness.	(b) (c) (f)	Catholic Church Endowment Society Inc (Centacare Catholic Family	Nuriootpa Elizabeth East Playford

		SHP		Services)	Barossa Gawler Light Mallala
30	Northern Adelaide Regional Response - Domestic Violence and Aboriginal Family Violence	Northern Adelaide Domestic Violence Service provides support and accommodation to women and children escaping DAFV who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Northern Domestic Violence Service Inc	Elizabeth South Playford Barossa Gawler Light Mallala
31	Northern Regional Domestic Violence and Aboriginal Family Violence Service	Northern Regional Domestic Violence and Aboriginal Family Violence Service support and accommodation to Aboriginal women and children escaping DAFV who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Nunga Mi:Minar Inc	Greenacres Adelaide Port Adelaide Enfield Prospect
32	Eastern Adelaide Regional Response – Community Transition Workers – Day Center	Community Transition Workers – Day Centre. A Community Transitional worker is located in a day centre and provides assertive case management and transition support for clients at risk of homelessness to connect with local services, education and employment, recreational activities and social supports within their community.	(h) (d) (e) (c) (f)	Baptist Care SA	Adelaide
33	Eastern Adelaide Regional Response – Eastern Adelaide Generic Homelessness Service	Eastern Adelaide Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  *ITS, MBH, SHP	(g) (c) (j) (f)	Hutt Street Centre Inc	Adelaide Prospect Walkerville Norwood, Payneham & St Peters Campbelltown Burnside Unley
34	Eastern Adelaide Regional Response – Eastern Adelaide Youth Homelessness Service	Eastern Adelaide Youth Homelessness Service provides support and accommodation to young people under 25 years of age, who are homeless or at risk of homelessness.	(b) (c) (f) (e)	SYC Ltd	Adelaide Prospect Walkerville Norwood, Payneham & St Peters Campbelltown Burnside Unley
35	Eastern Adelaide Regional Response – Terrace Boarding House Liaison Worker Program	The Terrace Boarding House Liaison Worker Program provides case management support and referral for services for Aboriginal and non-Aboriginal people, who are homeless or at risk of homelessness and reside in the Terrace boarding house facility.  SHP	(g) (h)	Unity Housing Company Ltd	Adelaide
36	Eastern Adelaide Regional Response - Domestic Violence and Aboriginal Family Violence	Eastern Adelaide Domestic Violence Service provides support and accommodation to women and children escaping DAFV who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Women's Safety Services SA Inc	Marden Unley Burnside Adelaide Norwood, Payneham & St Peters

					Campbelltown Walkerville Prospect Port Adelaide Enfield
37	Eastern Adelaide Regional Response - ATSI Specific	Eastern Adelaide Aboriginal Specific Homelessness Service provides support and accommodation to Aboriginal people (single adults and families with children) who are homeless or at risk of homelessness.  SHP, ITS	(g) (b) (j) (f)	Baptist Care SA Inc	Adelaide Prospect Walkerville Norwood, Payneham & St Peters Campbelltown Burnside Unley
38	Southern Adelaide Regional Response – Inner southern Generic Homelessness Service	Inner Southern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  SHP, ITS, MBH	(g) (b) (j) (e) (f) (k)	Uniting Care Wesley Bowden Inc	Marion Holdfast Bay Mitcham
39	Southern Adelaide Regional Response - Inner Southern Youth Homelessness Service	Inner Southern Youth Homelessness Service provides support and accommodation to young people under 25 years of age, who are homeless or at risk of homelessness.  SHP	(b) (j) (g) (e)	Baptist Care SA Inc	St Marys Marion Holdfast Bay Mitcham
40	Southern Adelaide Regional Response - Outer Southern Generic Homelessness Service	Outer Southern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  SHP, ITS, MBH	(g) (c) (j) (e) (f) (k)	Lutheran Community Care	Morphett Vale Onkaparinga
41	Southern Adelaide Regional Response - Outer Southern Youth Homelessness Service	Outer Southern Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness.  SHP	(b) (j) (f) (e) (g)	Junction Australia	Christies Beach Onkaparinga
42	Southern Adelaide Regional Response – Domestic Violence	Southern Adelaide Domestic Violence Service provides support and accommodation to women and children escaping DAFV, who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Southern Domestic Violence Service Inc	Christies Beach Holdfast Bay Marion Mitcham Onkaparinga
43	Southern Adelaide Regional Response – Domestic Violence	Southern Adelaide Domestic and Aboriginal Family Violence Service provides support and accommodation to Aboriginal women and children escaping DAFV, who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Southern Domestic Violence Service Inc	South Plympton Holdfast Bay Marion Mitcham Onkaparinga Unley Burnside Adelaide Norwood, Payneham & St Peters West Torrens
44	Western Adelaide Regional Response - Western Generic Homelessness Service	Western Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness.	(g) (c) (j) (e) (f) (k)	Uniting Care Wesley Port Adelaide Inc	West Torrens Charles Sturt Port Adelaide-Enfield

		SHP, MBH, ITS			
45	Western Adelaide Regional Response - Western Youth Homelessness Service	Western Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness.  SHP	(b) (j) (f) (e)	Uniting Care Wesley Port Adelaide Inc	West Torrens Charles Sturt Port Adelaide-Enfield
46	Western Adelaide Regional Response - Ladder St Vincent Street	Ladder St Vincent Street provides young people between the ages of 16 and 21 with stable housing linked to life skills, education, training and workforce participation via 23 dwellings	(d) (b)	St John's Youth Services	Port Adelaide-Enfield
47	Western Adelaide Regional Response - Domestic Violence and Aboriginal Family Violence	Western Adelaide Domestic Violence Service provides support and accommodation to women and children escaping DAFV, who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Women's Safety Services SA Inc	West Torrens Charles Sturt Prospect (part) Port Adelaide Enfield (part)
48	Western Adelaide Regional Response - ATSI Specific	Western Adelaide Aboriginal Specific Homelessness Service provides support and accommodation to Aboriginal people (single adults and families with children) who are homeless or at risk of homelessness.  SHP	(g)(c) (j) (e) (f) (k)	Aboriginal Sobriety Group Inc	West Torrens Charles Sturt Port Adelaide Enfield
49	Eyre and Western Regional Response -Ceduna	Ceduna Generic Homelessness Service (including Ceduna Assertive Outreach) provides outreach support and case management to people who are homeless or at risk of homelessness and are residing in, or transient within the Ceduna area.  SHP, ITS	(g) (c) (j) (e) (f) (k)	Catholic Diocese of Port Pirie Inc	Ceduna
50	Eyre and Western Regional Response – Port Lincoln and Whyalla	The Port Lincoln and Whyalla Generic Homelessness Service (Youth Focus) provides support and accommodation to adults, families and young people who are homeless or at risk of homelessness.  ITS, SHP	(g) (b) (c) (j) (e) (f) (k)	West Coast Youth and Community Support Inc	Port Lincoln Cleve Elliston Kimba Lower Eyre Peninsula Tumby Bay Franklin Harbour Le Hunte
				Catholic Church Endowment Society Inc through Centacare Catholic Family Services	Whyalla
51	Eyre and Western Regional Response – Domestic Violence and Aboriginal Family Violence	The Ceduna, Port Lincoln and Whyalla Regional Domestic Violence and Aboriginal Family Violence Services provide support and accommodation to women and children escaping DAFV, who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Catholic Diocese of Port Pirie Inc	Ceduna
			(a) (g) (j)	Yarredi Services Inc	Port Lincoln Cleve Elliston Kimba Lower Eyre Peninsula Tumby Bay Franklin Harbour

			(a)(g) (j)	Catholic Church Endowment Society Inc through Centacare Catholic Family Services	Le Hunte Whyalla
52	Far North Regional Response - Port Augusta Generic Homelessness Service	Port Augusta Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  SHP, ITS, Common Ground	(g) (c) (j) (e) (f) (k)	The Salvation Army (SA) Property Trust	Port Augusta Flinders Ranges & Far North (incl Roxby Downs)
53	Far North Regional Response - Port Augusta Youth Homelessness Service	Port Augusta Youth Homelessness Service provides support and accommodation to young people under 25 years of age, who are homeless or at risk of homelessness.  SHP	(b) (j) (f) (e)	UnitingCare Wesley Country SA Inc	Port Augusta Flinders Ranges & Far North (incl Roxby Downs)
54	Far North Regional Response - Domestic Violence and Aboriginal Family Violence (Cooper Pedy)	Cooper Pedy Regional Violence and Aboriginal Family Violence Service, provides support and accommodation to women and children escaping DAFV, who are homeless or at risk of homelessness. The service also provides support and transport for Aboriginal people leaving/returning to the APY Lands in partnership with NPY Women's Council Domestic and Family Violence Service and Ceduna Regional Domestic and Family Violence Service.	(a) (g) (j)	Uniting Care Wesley Country SA Inc	Cooper Pedy Umoona Community
55	Far North Regional Response - Domestic Violence and Aboriginal Family Violence (APY)	NPY Women's Council Domestic and Family Violence Service provides support and case management to Aboriginal women and their children who are experiencing DAFV on the APY Lands. The service further assists with transport for Aboriginal people leaving/returning to the APY Lands in partnership with Cooper Pedy Regional Domestic and Family Violence Service and Ceduna Regional Domestic and Family Violence Service.	(a) (g) (j)	NPY Women's Council	APY Lands
56	Far North Regional Response - Domestic Violence and Aboriginal Family Violence (Port Augusta)	Port Augusta Regional Domestic Violence and Aboriginal Family Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Uniting Care Wesley Country SA Inc	Port Augusta Roxby Downs Flinders Ranges & Far North
57	Far North Regional Response (ATSI Specific) – Cooper Pedy	Cooper Pedy Homelessness and Support Service incorporates responses for homeless Aboriginal people, intensive tenancy support for existing tenancies most at risk due to overcrowding, and Return to Country.  ITS	(h) (e) (f) (g)	DCSI Housing SA	Cooper Pedy
58	Far North Regional Response (ATSI Specific) – Port Augusta	Port Augusta Transitional Accommodation Program (Lakeview ATAC) provides safe and secure accommodation for Aboriginal people who are homeless and who visit regional centres for services, health treatment and other reasons.	(h) (e)	DCSI Housing SA	Port Augusta
59	Yorke and Mid North Regional Response	Yorke and Mid North Generic Homelessness Service, provides support and accommodation to youth, adults and families, who are homeless or at risk of homelessness.  SHP, ITS	(g) (c) (j) (e) (f) (k)	Uniting Care Wesley Country SA Inc	Wakefield Clare & Gilbert Valleys Goyder Peterborough Northern Areas Port Pirie Barunga West

					Copper Coast Yorke Peninsula Orroroo Carieton Mt Remarkable.
60	Yorke and Mid North Regional Response- Domestic Violence and Aboriginal Family Violence	Yorke and Mid North Domestic Violence Service, provides support and accommodation to women and children escaping DAFV, who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Uniting Care Wesley Country SA Inc	Port Pirie Barunga West Copper Coast Yorke Peninsula Clare Gilbert Valley Wakefield Goyder Mount Remarkable
61	Fleurieu and Kangaroo Island Regional Response	Fleurieu and Kangaroo Island Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  ITS, SHP	(g) (c) (j) (e) (f) (k)	Junction Australia	Goolwa Alexandrina Victor Harbor Yankalilla Kangaroo Island
62	Fleurieu and Kangaroo Island Regional Response - Domestic Violence and Aboriginal Family Violence	Fleurieu and Kangaroo Island Domestic Violence Service provides support and accommodation to women and children escaping DAFV, who are homeless or at risk of homelessness.	(a) (g) (j)	Junction Australia	Goolwa Alexandrina Victor Harbor Yankalilla Kangaroo Island
63	Murray Mallee Regional Response - Riverland Assertive Outreach	Riverland Assertive Outreach provides an assertive and intensive case management response to engage with people sleeping rough in the Riverland region and provide them with appropriate accommodation.  SHP	(h) (e)	Life Without Barriers	Loxton Waikerie Berri Barmera Renmark Paringa
64	Murray Mallee Regional Response - Southern Country Generic Homelessness Service  Murray Mallee Regional Response - Southern Country Generic Homelessness Service	Southern Country Generic Homelessness Service – Murray Bridge / Adelaide Hills and Riverland provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  SHP, ITS	(g) (c) (j) (e) (f) (k) (b)	Anglican Community Care Inc.  Anglican Community Care Inc	Murray Bridge  Murray Bridge The Coorong Southern Mallee Karoonda East Adelaide Hills Mount Barker Berri Barmera Renmark Paringa Loxton Waikerie Mid Murray (part) Riverland
65	Murray Mallee Regional Response – Domestic Violence and Aboriginal Family Violence	Murray Mallee including Adelaide Hills Domestic Violence Service provides support and accommodation to women and children escaping DAFV, who are homeless or at risk of homelessness.  SHP	(a) (g) (j)	Catholic Church Endowment Society Inc through Centacare Catholic Family Services	Murray Bridge The Coorong Southern Mallee Karoonda East Adelaide Hills Mount Barker Berri Barmera

					Renmark Paringa Loxton Waikerie Mid Murray Riverland
66	Limestone Coast Regional Response	Southern Country Generic Homelessness Service – Limestone Coast provides support and accommodation to adults and families, who are homeless or at risk of homelessness.  SHP, ITS	(g) (c) (j) (e) (f) (k)	Anglican Community Care Inc	Mount Gambier Grant Wattle Range Naracoorte-Lucinda Robe Kingston Tatiara
67	Limestone Coast Regional Response – Domestic Violence and Aboriginal Family Violence	Limestone Coast Domestic Violence Service provides support and accommodation to women and children escaping DAFV, who are homeless or at risk of homelessness.  SHP	(a)	Catholic Church Endowment Society Inc through Centacare Catholic Family Services	Mount Gambier Tatiara Naracoorte Lucindale Robe Wattle Range Grant
68	Workforce Development -	The program delivers a calendar of training opportunities throughout the year for staff of SHS's on a range of topics such as mental health first aid, client grief and loss and responding to self-harm and suicide to ensure staff are equipped to work with a complex and vulnerable client group. Training is also offered on the H2H Case Management System and Generating Positive Pathways to enhance collaborative responses by demonstrating how the use of consistent tools and frameworks contribute to best practice in service delivery.  Aboriginal cultural competency training will be provided by an independent Aboriginal provider who also deliver a consultancy to assist services to provide a more culturally responsive service	(l) (m)	DCSI	State-wide
69	Sector Consultation and Engagement	An ongoing sector communication and information coordination role is undertaken by Housing SA. This includes the compilation and distribution of the housing and homelessness sector newsletter, <i>People and Places</i> . The newsletter is circulated to the homelessness sector, and to a number of government and non-government service providers who work with at risk and vulnerable people from across the state.  In late 2014, a major sector consultation was undertaken to guide the strategic development of the South Australian homelessness sector. This work will be extended upon with an emphasis on exploring opportunities for inter-agency and cross-sector partnerships and collaboration. There will also be a focus on improving the efficiency and long-term sustainability of the homelessness sector.  It is expected that the consultation process will be supported by a new call for Preferred Support Providers, as a pre qualifier for service contracting post June 2017.	(l)	DCSI Housing SA	State-wide
70		As yet unallocated funds			
<b>Sub-total – priority output (domestic and family violence)</b>					<b>\$18.74m</b>
<b>Sub-total – priority output (children and youth services)</b>					<b>\$31.36m</b>
<b>Total Funding*</b>					<b>\$63,366m</b>

\* Total Funding does not represent the entirety of homelessness funding in South Australia.

## Expected reports, reviews or evaluations

In accordance with clause 31 and 32 of the Agreement, a final update is to be provided to the Commonwealth based on the monitoring and assessment of progress against this Project Plan, and any evaluations and reviews of services and outputs delivered. Details of any expected reports, reviews or evaluations of initiatives are to be listed in Table 3.

**Table 3: List of information expected to contribute to the final update to the Commonwealth.**

Item no.	Short description of expected item	Expected timeframe
1	<p>Through the Contract Performance Management Procedure (CPMP) each funded homelessness service is assessed and allocated a Performance Tier level.</p> <ul style="list-style-type: none"> <li>• Tier One – low risk – a minimum of one Performance Review per annum</li> <li>• Tier Two – medium risk – two Performance Reviews per annum</li> <li>• Tier Three – high risk - a Performance Review each quarter (3 monthly)</li> </ul> <p>The CPMP works on a 12 monthly cycle and two reports will be produced during the course of the 2017-2018 NPAH. The reports will identify, at summary level, each funded service and the allocated Tier level.</p>	<p>Summary reports will be forwarded to the Commonwealth by</p> <p>31 December 2017</p>

## Project Plan Sign off

The Parties have confirmed their commitment to this agreement as follows:

**Signature**

**Date**

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The Hon Zoe Bettison MP

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**Signature**

**Date**

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Senator the Hon Zed Seselja