

Victorian Project Plan

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS: SCHEDULE A

PRELIMINARIES

1. This Project Plan is a schedule to the National Partnership Agreement on Homelessness (the Agreement) and should be read in conjunction with that Agreement.

TERMS OF THIS PROJECT PLAN

2. This Project Plan will commence on 1 July 2017 or when it is agreed between the Commonwealth of Australia, represented by the Assistant Minister for Social Services, and the State of Victoria, represented by the Minister for Housing, Disability and Ageing, whichever is the later, and will cease on completion or termination of the Agreement.
3. As a schedule to the Agreement, the purpose of this Project Plan is to provide the public with an indication of how frontline homelessness services are intended to be delivered and demonstrate Victoria's capacity to achieve the outcomes of the Agreement.
4. This Project Plan will cover the one-year period of 2017-18.
5. This Project Plan may be varied in accordance with clauses 23,47,49 and 50 of the Agreement.

PART ONE: STRATEGIC OVERVIEW OF IMPLEMENTATION STRATEGY

Table 1: Strategic overview of implementation

1. What is the relevant context for Victoria, including any reform directions being taken to improve homelessness outcomes?

Every Victorian deserves the safety and security of a home. Having a home provides the foundation for financial, social and emotional security, and for better health and wellbeing. Victoria is committed to making the social housing and homelessness system work better for people.

Homes for Victorians

In March 2017, the Victorian Government released *Homes for Victorians*, our response to the housing affordability crisis. *Homes for Victorians* responds to the full spectrum of affordable housing issues faced by Victorians. It is a record investment by the Victorian Government in social and affordable housing, changing taxes and concessions, and providing certainty in planning and housing supply to ensure the best housing outcomes for Victorians across the State.

It will allow Victorians to have more choice about where they live and enable them to make a home that reflects their priorities and enables participation in work, education and their communities.

Homes for Victorians outlines the delivery of the government's biggest ever commitment of support for homelessness services and social housing. It commits \$799 million in additional homeless and housing support, including:

- A \$152 million Family Violence Housing Blitz to improve accommodation for women and children escaping family violence
- A \$109 million homelessness package to intervene early and provide targeted support to help get people back on their feet
- A \$120 million investment to increase the supply of social housing
- A \$185 million to redevelop public housing properties at sites across metropolitan Melbourne
- \$33 million to extend private rental brokerage to improve access to the private rental market for a further two years.

It also commits \$2.1 billion in financial instruments to deliver thousands of homes. These social housing and homelessness reforms contain a broader range of housing and homelessness assistance— including financial products, durable subsidies, increasing social housing supply and a focus on social outcomes – than the current system. They aim to increase and renew social housing supply, improve housing services for Victorians in need and promote stability for low income renters.

These investments seek to create new and permanent housing, and provide the necessary wrap around support services for people experiencing, or who are at risk of, homelessness.

Towards Home and Rough Sleeping Strategy

In January 2017, the Victorian Government announced the Towards Home program, providing \$9.8 million to rapidly rehouse 40 vulnerable rough sleepers in inner Melbourne, and provide them with targeted supports to maintain their housing.

As part of this program, the Victorian Government also established a new Chair Coordinating the Strategy on Rough Sleepers and appointed Tony Nicholson, Director, Brotherhood of St Laurence to

this position.

Royal Commission into Family Violence

The Royal Commission into Family Violence recommendations highlighted the need for the housing and homelessness service system to better support women and children experiencing family violence. The Commission made 227 recommendations, and the Victorian Government is implementing all 227 recommendations.

Ending Family Violence: Victoria's Plan for Change outlines a vision for a future where Victorians live free from family violence.

Rolling Action Plans will detail the actions and initiatives to achieve this vision. The Victorian Government will deliver a new Rolling Action Plan approximately every 3 years.

The *Rolling Action Plan 2017-2020* is focused on the first phase of implementation and outlines the government's significant investment of \$1.91 billion in family violence services and reform, including \$133 million for extra long-term housing, more rental assistance, improved crisis accommodation and better support for people fleeing family violence.

2. What frontline services or programmes will Victoria deliver in 2017-18 to meet the outcomes of the Agreement.

Through the National Partnership Agreement on Homelessness (NPAH), Victoria is investing in effective ways to address homelessness. This includes assertive outreach responses to people sleeping rough; private rental and 'safe at home' programs to house women and children experiencing family violence; and youth homelessness services that focus on education, employment and social connections so young people can be independent and achieve fulfilled lives.

Victoria will deliver the following range of services to meet the outcomes of the Agreement:

- *Family violence services* to support victims of family violence. Services include:
 - Services and refuges for Aboriginal women and their children
 - Intensive case management support to women or women and children who are experiencing family violence
 - The safe at home program and private rental assistance
 - Case management responses for men who use violence.
- *Support for families at risk of homelessness.* Services include:
 - Assessment, referral and case managed support
 - Flexible funding for families residing in, or at risk of residing in rooming houses to gain more appropriate housing, including in the private rental market.
- *Children services* to minimise the impact of homelessness on children and help children meet their developmental milestones. This service reduces the impact of trauma on a child's immediate and long term emotional and physical wellbeing. It provides a suite of support to children and families including case management, therapeutic group work and flexible brokerage to enhance education and social opportunities for children experiencing homelessness.
- *Youth supports and services* to prevent young people from becoming entrenched in homelessness. Services include:
 - Strengthened youth homeless crisis responses that focus on early intervention, family reconciliation and young people's wellbeing
 - Services to address drug and alcohol and mental health issues
 - Family reconciliation programs to work with young people to address conflict between young

- people and their families, with a focus on healing and restoring relationships
- Employment, education and training supports provided in youth foyers and foyer-like services.
- *Initial assessment and planning services* that provide assessment, referral and short term interventions to people who are homeless or at risk of homelessness. These services aim to get the right service response for people as quickly as possible.
- *Support to maintain tenancies* which assist people at risk of homelessness and people who are in public and social housing to sustain their tenancy and prevent homelessness. These services support people with a mental illness to secure and establish housing.
- *Supportive housing and intensive responses* to assist people who are experiencing homelessness, including people sleeping on the streets (rough sleepers), people with mental health issues and people existing prisons. These services provide assertive outreach supports, supportive housing and intensive case management.
- The *Innovation Action Projects* have trialled new ways to intervene early to prevent homelessness among key groups. These include young people and women and children escaping family violence.

3. How will Victoria focus on the priority outputs, including where this will draw on any new or current innovative approaches?

Victoria is maintaining its focus on families escaping family violence, children and young people through the Agreement, with a large proportion of the National Partnership Agreement on Homelessness targeted to these groups.

The Royal Commission into Family Violence recommendations highlighted the need for the housing and homelessness service system to better support women and children experiencing family violence. The Commission made 227 recommendations, and the Victorian Government is committed to implementing all 227 recommendations. The National Partnership Agreement on Homelessness Investment will contribute to the Victorian Government's efforts to implement these recommendations.

Under the agreement, Victoria will invest in:

- *Family violence services* to support victims of family violence. Services include:
 - Services and refuges for Aboriginal women and their children
 - Intensive case management support to women or women and children who are experiencing family violence
 - The safe at home program and private rental assistance
 - Case management responses for men who use violence.
- *Children services* to minimise the impact of homelessness on children and help children meet their developmental milestones. This service reduces the impact of trauma on a child's immediate and long term emotional and physical wellbeing. It provides a suite of support to children and families including case management, therapeutic group work and flexible brokerage to enhance education and social opportunities for children experiencing homelessness.
- *Youth supports and services* to prevent young people from becoming entrenched in

homelessness. Services include:

- Strengthened youth homeless crisis responses that focus on early intervention, family reconciliation and young people's wellbeing
- Services to address drug and alcohol and mental health issues
- Family reconciliation programs to work with young people to address conflict between young people and their families, with a focus on healing and restoring relationships
- Employment, education and training supports provided in youth foyers and foyer-like services.

4. Which geographical area(s) will Victoria prioritise in 2017-18 when considering expenditure on the priority outputs listed at clauses 15(a), 15(b) and 15(c) of the Agreement, and what services are being provided to these areas?

Victoria's investment in services to meet the outcomes of the agreement has been driven by a range of factors; including service demand, the prevalence of homelessness among the group in the local community, the presence of drivers of homelessness and levels of existing service investment in the local area.

The NPAH funding is being invested to meet service needs across Victoria.

Several priority locations were identified to meet pressing service needs and address service gaps in these departmental Areas, including Loddon and Mallee, Gippsland, North East Melbourne and Western Melbourne. Please note: the Local Government Areas encompassed in the departmental Areas are listed on pages 78-80.

Loddon and Mallee area

The Loddon and Mallee Areas experience issues of homelessness and disadvantage, particularly as a result of family violence. There is a disproportionately high rate of police reports of family violence incidents in these Areas, including within the large number of Aboriginal communities in these Areas. As a result, NPAH investment was prioritised to the Mallee area to establish an Aboriginal Family Violence refuge in Mildura and fund case management responses for men who use violence to meet significant demand for this service in the Aboriginal communities around Swan Hill and Bendigo.

The NPAH funds the following services in the Loddon and Mallee areas

Family violence targeted services

Family Violence – Case management response for men who use violence

Family Violence – Support for Indigenous women and children

Family Violence – Support for Women and Children to remain safely in the family home

Family Violence After Hours Response

Family Violence Stage 2

Youth and children targeted services

Children – Specialist support and engagement with education

Family Reconciliation – Support for Young People 12-18 years

Young People – dual diagnosis workers

Young People Leaving Care

Youth Homelessness Services – Reform, Restructure and Expand

Other services

Opening Doors

Psychosocial Support Packages

Support for Families at Risk of Homelessness
Support to Maintain Tenancies
Support to Maintain Tenancies – A Place to Call Home
Workforce training and development – funding for reform to the homelessness sector

Gippsland (encompassing Inner and Outer Gippsland)

Gippsland also experiences issues of homelessness, particularly as a result of family violence. There is a disproportionately high rate of police reports on family violence incidents in these Areas, including within the large number of Aboriginal communities in the Area. As a result, NPAH investment was prioritised to this area to establish an Aboriginal Family Violence refuge and to fund case management responses for men who use violence to meet significant demand for this service in the Aboriginal communities around Morwell and the broader Gippsland area.

Funding in this area has also been invested in enhancing the capacity of a youth refuge, to address the increasingly complex needs of the young people presenting at this refuge. A service gap in the existing refuge system meant young people in the area were not receiving the support they needed to achieve stable housing and independence. The enhanced youth refuge response now provides for 24 hour staffing, a specialist practitioner role, post-exit follow up support for up to six months. The capacity of dual diagnosis teams has also been increased to better meet the needs of young people supported through the refuge.

The NPAH funds the following services in the Inner and Outer Gippsland areas

Family violence targeted services

Family Violence – Case management response for men who use violence
Family Violence – Support for Indigenous women and children
Family Violence – Support for Women and Children to remain safely in the family home
Family Violence After Hours Response
Family Violence Stage 2

Youth and children targeted services

Children – Specialist support and engagement with education
Young People – dual diagnosis workers
Youth Homelessness Services – Reform, Restructure and Expand

Other services

Opening Doors
Psychosocial Support Packages
Support for Families at Risk of Homelessness
Support to Maintain Tenancies
Support to Maintain Tenancies – A Place to Call Home
Workforce training and development – funding for reform to the homelessness sector

North Eastern Melbourne

The North Eastern Melbourne area includes a significant growth corridor experiencing comparative disadvantage and less established service infrastructure. As a result, a proportion of NPAH funding was prioritised for this area. This area has high levels of demand for services and is an area with large Aboriginal communities, who experience disproportionate levels of homelessness and disadvantage. Funding was prioritised to increase the family violence response, operate a youth foyer in this area, and to increase targeted responses that re-engage young people in education and employment opportunities and help them develop independent living skills.

The NPAH funds the following services in the North Eastern Melbourne area:

Family violence targeted services

Family Violence – Case management response for men who use violence
Family Violence – Support for Indigenous women and children
Family Violence – Support for Women and Children to remain safely in the family home
Family Violence Response
Family Violence Stage 2
Legal assistance for Indigenous women

Youth and children targeted services

Family Reconciliation – Support for Young People 12-18 years
Young People Leaving Care
Youth Foyer
Youth Homelessness Services – Reform, Restructure and Expand

Other services

Opening Doors
Psychosocial Support Packages
Support for Families at Risk of Homelessness
Support to Maintain Tenancies
Support to Maintain Tenancies – A Place to Call Home
Supportive Housing for People who are Homeless
Workforce training and development – funding for reform to the homelessness sector

Western Melbourne

The Western Melbourne area includes the central business district of Melbourne which has a high number of people sleeping rough. Funding was prioritised to deliver the Melbourne Street to Home program to this group. It also includes significant growth corridors that experience comparatively higher levels of disadvantage and have less established service infrastructure. Funding has been prioritised in the area to operate a youth foyer in this area, increase targeted responses that re-engage young people in education and employment opportunities as well as services that help young people develop independent living skills.

The NPAH funds the following services in the Western Melbourne area:

Family violence targeted services

Family Violence – Support for Women and Children to remain safely in the family home
Family Violence After Hours Response
Family Violence Stage 2

Youth and children targeted services

Children – Specialist support and engagement with education
Young People – dual diagnosis workers
Young People Leaving Care
Youth Homelessness Services – Reform, Restructure and Expand

Other services

Assertive Outreach for people who are homeless
Opening Doors
Psychosocial Support Packages
Support for Families at Risk of Homelessness
Support to Maintain Tenancies
Support to Maintain Tenancies – A Place to Call Home
Supportive Housing for People who are Homeless
Tenancy Support for People with Mental Health Issues

Workforce training and development – funding for reform to the homelessness sector
5. Broadly, what level of NPAH funding does Victoria expect to allocate to domestic and family violence, and youth homelessness in 2017-18?
\$29,419,508
6. What is the expected level of homelessness service delivery expenditure for Victoria under the NPAH in 2017-18?
\$60,145,194

PART TWO: IMPLEMENTATION INFORMATION FOR INITIATIVES, AND EXPECTED REPORTING

Table 2: Description of initiatives including services funding under each initiative

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
1	Assertive Outreach for people who are homeless (rough sleepers)	Melbourne Street to Home (MS2H) uses assertive outreach and an intensive case management model to assist rough sleepers given priority based on their health status. The program aims to provide rapid access to permanent housing, develop living skills and link people to appropriate supports in the community. MS2H targets people sleeping rough in the CBD and inner suburbs of Melbourne. MS2H workers develop relationships with rough sleepers and assist them to make the transition out of homelessness permanently. Support is provided over a longer period than generic homelessness service responses i.e. up to 18 months.	15(h) outreach programs to connect rough sleepers to long-term housing and health services	Service partnership between Launch Housing, Salvation Army Adult Services and Royal District Nursing Service
2	Opening Doors	Opening Doors is a client centred, place based service coordination initiative incorporating all funded homelessness services across Victoria. Over 200 homelessness, community housing and family violence funded agencies are organised into 17 Local Area Service Networks (LASNs), providing centralised, visible entry points for people in housing crisis. Access to co-ordinated homelessness assistance is provided 24 hours a day, seven days a week. People receive initial assessment and planning services at their first point of contact, followed where necessary by referrals to crisis, transitional and other support options including specialist case management.	15 (l) improvements in service coordination and provision	Anchor Inc Barwon Child, Youth & Family Bendigo and District Aboriginal Co-operative Ltd Child & Family Services Ballarat Inc Community Housing (Vic) Ltd Launch Housing Loddon Mallee Housing Services Limited BeyondHousing SVdP ACCS Accommodation Services The Salvation Army (Vic) Property Trust-Southern The Salvation Army (Victoria) Property Trust - Barwon The Salvation Army (Victoria) Property Trust-Barwon The Salvation Army (Victoria) Property Trust-Eastern The Salvation Army (Victoria) Property Trust-Southern Uniting Care Harrison Community Services UnitingCare Ballarat Parish Mission

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
				Wayss Limited Wesley - EMR - Crisis Homeless Service Wimmera Uniting Care Unison
3	Support for Families at Risk of Homelessness	The Support for Families at Risk of Homelessness initiative supports families across Victoria to successfully access, establish and maintain a public or social housing tenancy or private rental accommodation, preventing them from (re)entering the homelessness service system. The initiative targets families who are assessed as having additional needs who require longer term housing assistance. Brokerage funds are also provided and utilised to assist families to meet their case managed identified goals.	15 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing; 15 (k) support for private and public tenants to help sustain their tenancies, including through tenancy support, advocacy, case management, financial counselling and referral services	Anchor Inc Bethany Community Support Inc Community Housing (Vic) Ltd Connections UnitingCare Eastern Grampians Community Health Launch Housing Loddon Mallee Housing Services Limited Quantum Support Services Inc. The Salvation Army (Victoria) Property Trust The Salvation Army (Victoria) Property Trust - Western Uniting Care Harrison Community Services UnitingCare Ballarat Parish Mission Wayss Limited Wesley - EMR - Crisis Homeless Service Windermere Child and Family Services Inc Unison
4	Children – Specialist support and engagement with education	The Homeless Children’s Specialist Support Service (HCSSS) provides three integrated streams of service that address the needs of children and families who are homeless and improves the capacity of homelessness support services to assist children.	15 (c) support services for children who are homeless or at risk of homelessness including but not limited to maintaining contact with the education system;	Bendigo and District Aboriginal Co-operative Ltd Bethany Community Support Inc Centre for Non-Violence Inc. Colac Area Health Gippsland and East Gippsland Aboriginal Co-operative Limited Launch Housing Junction Support Services Inc Merri Outreach Support Service Inc Uniting Care Ballarat Parish Mission Uniting Care Gippsland

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
				Wesley - EMR - Crisis Homeless Service
5	Family Reconciliation – Support for Young People 12-18 years	The NPAH Family Reconciliation (FR) initiative has an early intervention focus and targets young people aged 16 to 18 years who are living at home and who are assessed as being at imminent risk of homelessness or newly homeless. Family Reconciliation assists the young person to resolve conflicts and re-establish relationships with their families and others who play an important role in their lives. These interventions may result in a return home or to extended family and significant others where appropriate. Family reconciliation may also result in a young person living independently, with appropriate family support and connection, where they can be assisted to live a safe and stable lifestyle, including being connected to employment, education or training.	15 (b) support services to young people aged 12 to 24 years who are homeless or at risk of homelessness to re-engage with their family where it is safe to do so, maintain stable accommodation and engagement with education and/or employment	Berry Street Inc (Northern) Hope Street Youth and Family Services Inc. Mallee Accommodation and Support Program Inc Merri Outreach Support Service Inc MOIRA Inc. St Luke's Anglicare The Bridge Youth Service Inc The Salvation Army (Vic) Property Trust-Gippsland Region Wimmera Uniting Care
6	Employment, Education & Training; life skills development and youth foyer development	This initiative includes two components- integrated models of accommodation and support which provide sustainable education, employment and housing outcomes for young people who are at risk of, or experiencing, homelessness. Services work with young people between the ages of 16-25, who have the capacity to engage with education and training, but are prevented from doing so due to a range of structural and other barriers, including lack of support, lack of understanding of services and a lack of connectedness. - targeted responses aimed at assisting young people to re-engage in education and employment opportunities and develop independent living skills.	15 (b) support services to young people aged 12 to 24 years who are homeless or at risk of homelessness to re-engage with their family where it is safe to do so, maintain stable accommodation and engagement with education and/or employment	Anchor Inc Brophy Family & Youth Services Inc Hope Street Youth and Family Services Inc. Melbourne Citymission Uniting Care Ballarat Parish Mission Victorian Aboriginal Child Care Agency Co-operative Limited Wayss Limited Youth Development Australia Ltd
7	Family Violence Response	Provides case management support to women and children experiencing family violence	15 (a) support services for women and children experiencing domestic and family violence, including to stay in their present housing where it is safe to do so	Berry Street Inc (Northern) Bethany Community Support Inc Barwon Centre Against Sexual Assault
8	Family Violence	After hours support provides extended family violence	15 (a) support services for women	Berry Street Victoria Incorporated

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
	After Hours Response	responses through a number of Family Violence outreach agencies operating services after hours (up to 10 pm particularly on Thursday and Friday nights), and taking referrals on weekends. Case management is provided to women to understand their options following an incident of family violence. The agencies work closely with Victoria Police to support women to take out an intervention order, to provide short term accommodation prior to her returning to the home or seeking longer term alternative accommodation. The woman is provided with an understanding of the police and court processes and linked in with support services. The aim of the initiative is to support women and children who are experiencing family violence to safely remain in the home through the provision of an individualised case management response.	and children experiencing domestic and family violence, including to stay in their present housing where it is safe to do so 15 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Bethany Community Support Inc Centre for Non-Violence Inc. Eastern Domestic Violence Service Inc Georgina Martina Inc. Mallee Sexual Assault Unit Inc Quantum Support Services Inc. Safe Futures Foundation Inc Safe Steps Family Violence Response Centre South East Centre Against Sexual Assault (SECASA) SVdP ACCS Adult Support Services The Salvation Army (Victoria) Property Trust-Southern Wayss Limited Women's Health West Inc
9	Family Violence – Support for Indigenous women and children	There are two program responses under this initiative: - Two purpose built services (Mildura and Morwell) to address the specific needs of Indigenous women and children experiencing family violence. Using an individualised case management response, women accessing the service are supported to find long term safe accommodation options, and access a range of community and legal service. The Mildura site was completed and handed over in June 2012. Services commenced in full from July 2012. The Morwell site commenced in early 2014. - Funding is also allocated to existing family violence services to target Indigenous women and children experiencing family violence. Nine agencies across the state are delivering outreach family violence support to a higher number of Indigenous women and children. Outreach support includes assistance to access appropriate long term accommodation options.	15 (a) support services for women and children experiencing domestic and family violence, including to stay in their present housing where it is safe to do so 15 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Berry Street Inc (Northern) Centre for Non-Violence Inc. Eastern Domestic Violence Service Inc Gippsland and East Gippsland Aboriginal Co-operative Limited Grampians Community Health MDAS Limited (Mallee District Aboriginal Services) Minerva Community Services Mungabareena Aboriginal Corporation The Salvation Army (Victoria) Property Trust-Southern WRISC Family Violence Support Inc Victorian Aboriginal Child Care Agency Co-operative Limited
10	Family Violence	Case management support to women and children	15 (a) support services for women	Berry Street Inc (Northern)

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
	– Support for Women and Children to remain safely in the family home	experiencing family violence to assist them to either remain in the family home or to re-establish their lives free from violence in safe accommodation. The Safe At Home response is provided under an integrated response including Police, Courts and Specialist Family Violence Services and is strongly linked to enhance after hours support where women have been referred by police following a family violence incident. It involves identification of the immediate level of risk and appropriate responses to enable women and children to remain in the family home where it is safe to do so. It also includes development of a safety plan and allows a woman to work through available options. Assistance and advocacy is provided to women in all tenure types to minimise disruption to current living arrangements.	and children experiencing domestic and family violence, including to stay in their present housing where it is safe to do so 15 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Centre Against Violence Inc. Centre for Non-Violence Inc. Eastern Domestic Violence Service Inc Emma House Domestic Violence Services Inc Georgina Martina Inc. Gippsland Lakes Community Health Good Shepherd Youth and Family Service Grampians Community Health Mallee Sexual Assault Unit Inc McAuley Community Services for Women Barwon Centre Against Sexual Assault Inc. Ngwala Willumbong Co-operative Limited Quantum Support Services Inc. Safe Futures Foundation Inc Safe Steps Family Violence Response Centre Good Samaritan Inn SVdP ACCS Adult Support Services The Salvation Army (Victoria) Property Trust - Western The Salvation Army (Victoria) Property Trust- Southern Wayss Limited Women's Health West Inc WRISC Family Violence Support Inc
11	Family Violence – Case management response for men who use violence	The Men's Case Management Support program (MCM) engages with men who are removed from the family home by providing timely case management to assist men to take responsibility for their use of violence and mitigate the risks of re-offending. The program provides assistance at court and links men to behaviour change programs, other service supports and accommodation. Engagement	15 (a) support services for women and children experiencing domestic and family violence, including to stay in their present housing where it is safe to do so	Bethany Community Support Inc Centre for Non-Violence Inc. Child & Family Services Ballarat Inc Inner South Community Health Service Limited Latrobe Community Health Service MDAS Limited (Mallee District Aboriginal Services) Ngwala Willumbong Co-operative Limited

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
		with men at these times needs to occur by skilled practitioners to ensure the safety of women and children is not compromised. Case management is complemented with 20 transitional properties so that men have alternative accommodation if they have been removed from the family home		Rumbalara Aboriginal Co-operative Limited Victorian Aboriginal Community Services Association Limited
12	Legal assistance for Indigenous women	This initiative supports Indigenous women experiencing family violence who require legal assistance. The initiative uses case management support to access legal services, and accommodation options and linkages with other support services in their communities. The worker will also support women through court processes as required.	15 (a) support services for women and children experiencing domestic and family violence, including to stay in their present housing where it is safe to do so 11(j) legal services to people who are homeless or at risk of homelessness as a result of legal issues including family violence, tenancy or debt	Aboriginal & Torres Strait Islander Corporation Family Violence Prevention & Legal Service (Vic)
13	Support to Maintain Tenancies	This initiative is an integrated case management model. The focus of the model is outcomes-based and aims to improve client outcomes across economic social and personal domains.	15 (k) support for private and public tenants to help sustain their tenancies, including through tenancy support, advocacy, case management, financial counselling and referral services	Advocacy & Rights Centre Ltd Bethany Community Support Inc Brophy Family & Youth Services Inc Child and Family Services Ballarat Inc Launch Housing Mallee Accommodation and Support Program Inc Ngwala Willumbong Co-operative Limited Quantum Support Services Inc. Rumbalara Aboriginal Co-operative Limited BeyondHousing Victorian Aboriginal Community Services Association Limited Wayss Limited Wesley Mission Victoria Wombat Housing And Support Services Inc
14	Support to Maintain	The Support to A Place to Call Home (APTCH) initiative targets families including women and children who have	15 (g) support services for homeless people, including families with	Anchor Inc Berry Street Inc (Northern)

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
	Tenancies – A Place to Call Home	experienced family violence, Indigenous families and families experiencing homelessness. The initiative links individualised support of up to 14 months with an allocation of A Place to Call Home property with the aim of sustaining tenancies, reconnecting children in education and communities and establishing links and access to a range of services that the families need to get on with their lives.	children, to stabilise their situation and to achieve sustainable housing	Bethany Community Support Inc Centre for Non-Violence Inc. Child & Family Services Ballarat Inc Connections UnitingCare Eastern Gippsland Lakes Community Health Grampians Community Health Kara House Inc Loddon Mallee Housing Services Limited Merri Outreach Support Service Inc Quantum Support Services Inc. BeyondHousing The Salvation Army (Vic) Property Trust-Gippsland Region Uniting Care Harrison Community Services UnitingCare Ballarat Parish Mission UnitingCare Gippsland Victorian Aboriginal Child Care Agency Co-operative Limited Wayss Limited Windermere Child and Family Services Inc Women's Health West Inc
15	Workforce training and development – funding for reform to the homelessness sector	A range of workforce enhancement measures have been implemented including provision of management positions in women's and youth refuge services, as well as training in new case management tools such as SHIP and Outcome Star. Victoria has released an overarching Victorian Homelessness Action Plan which guides the implementation of further innovation and reform of the homelessness system. Once service system reform has commenced a more comprehensive calendar of workforce development will be introduced to support implementation of VHAP objectives.	15 (m) workforce development strategies and career progression opportunities for workers in homelessness services	Anglicare Eastern Anglicare Victoria Annie North Inc Berry Street Victoria Incorporated Centacare, Catholic Diocese of Ballarat Inc Centre Against Violence Inc. Emerge Women & Children's Support Network Inc Emma House Domestic Violence Services Inc Fusion Australia Limited Georgina Martina Inc.

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
				Gippsland and East Gippsland Aboriginal Co-operative Limited
				Good Shepherd Youth and Family Service
				Launch Housing
				Hope Street Youth and Family Services Inc.
				Junction Support Services Inc
				Kara House Inc
				Mallee Sexual Assault Unit Inc
				Margaret Tucker Hostel for Girls Inc
				McAuley Community Services for Women
				Melbourne Citymission
				Merri Outreach Support Service Inc
				Mind Australia
				Barwon Centre Against Sexual Assault Inc
				Quantum Support Services Inc.
				Sacred Heart Mission Inc.
				Safe Futures Foundation Inc
				Safe Steps Family Violence Response Centre
				SVdP ACCS Adult Support Services
				The Salvation Army (Victoria) Property Trust- Eastern
				The Salvation Army (Victoria) Property Trust - Western
				Barwon Child, Youth & Family
				Various training organisations (training organised by DHS for sector staff)
				Victorian Aboriginal Community Services Association Limited
				VincentCare Victoria
				Wayss Limited
				Wesley - EMR - Crisis Homeless Service
				Women's Health West Inc
				Women's Liberation Halfway House Inc

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
16	Young People Leaving Care	The Leaving Care Initiative focuses on intervening earlier to ensure young people have a planned approach to their transition from care to prevent them becoming homeless. The initiative was informed by the evaluation of existing Victorian leaving care housing and support programs and a mapping of regional service responses to identify gaps and areas of greatest need.	15(b) support services to young people aged 12 to 24 years who are homeless or at risk of homelessness to re-engage with their family where it is safe to do so, maintain stable accommodation and engagement with education and/or employment	Barwon Child, Youth & Family Berry Street Victoria Incorporated Brophy Family & Youth Services Inc Child & Family Services Ballarat Inc Junction Support Services Inc Mallee Accommodation and Support Program Inc MOIRA Inc. St Luke's Anglicare The Salvation Army (Victoria) Property Trust - Western The Salvation Army (Victoria) Property Trust- Southern Uniting Care Harrison Community Services Victorian Aboriginal Child Care Agency Co-operative Limited Wimmera Uniting Care Wombat Housing And Support Services Inc
17	Young People – dual diagnosis workers	The Homelessness Youth Dual Diagnosis Initiative (HYDDI) is a cross-government program which aims to assist young people accessing homelessness services who also present with drug and alcohol use and emerging mental health issues. The initiative is based on an in-reach model and dual diagnosis clinicians employed by area mental health services are co-located in youth crisis homelessness services. The clinicians provide a range of support including therapeutic interventions, co-case management. They also facilitate access to mental health and drug & alcohol treatment services. Training and sector capacity building activities are also part of the deliverables.	15(b) support services to young people aged 12 to 24 years who are homeless or at risk of homelessness to re-engage with their family where it is safe to do so, maintain stable accommodation and engagement with education and/or employment 15(e) support services to assist homeless people with substance abuse issues to secure or maintain stable accommodation	Monash Health/MOIRA Eastern Health/Family Access Network North West Mental Health Service/Hope St North West Mental Health Service /WRAP Goulburn Valley Health/Brayton Barwon Health/Barwon Youth Services La Trobe Regional Health/Kilmany Ballarat Health Ramsay Health/MASP
18	Adult Initiatives (Support For People Exiting	Victoria established a prison exit program as a collaborative partnership between the Departments of Human Services and Justice. This response seeks to	15(i) support services for people exiting institutional care, including those who have had recent contact	The Salvation Army (Victoria) Property Trust - Western The Salvation Army (Victoria) Property Trust-Barwon

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
	Prison)	reduce homelessness amongst exiting prisoners who have a history of homelessness and transience, and a high risk of re-offending on release into the community. Prison exit housing workers provide initial housing assessment and planning services at Victorian prisons. These workers assist people in prison with access to housing, homelessness support and other services upon release.	with the juvenile or adult justice systems, who are homeless or at risk of homelessness 15 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Wimmera Uniting Care
19	Psychosocial Support Packages	This initiative funds individualised mental health psychosocial support packages targeted at individuals aged 16 to 64 years, who have a psychiatric disability, arising from serious mental illness and complex needs who are homeless or at risk of homelessness. The target group require intensive support to access secure, affordable housing and to maintain tenancies. Support providers work closely with housing managers to enable this.	15(f) support services to assist homeless people with mental health issues to secure or maintain stable accommodation	EACH Inner South CHS MIND Australia Cohealth St Lukes Anglicare Mental Illness Fellowship Break Thru People Solutions Peninsula Support Services SNAP Gippsland Wimmera Uniting Care ERMHA NEAMI
20	Tenancy Support for People with Mental Health Issues	Private Rental Tenancy Support for People with Mental Illness aims to increase long term housing options for people with a mental illness who are homeless or at risk of homelessness by providing support and time limited brokerage funds to secure and establish viable housing within the private rental market.	15(f) support services to assist homeless people with mental health issues to secure or maintain stable accommodation 15(l) improvements in service coordination and provision	Launch Housing SVdP ACCS Accommodation Services
21	Youth Homelessness Services –	The Enhanced Youth Refuge Response builds on and expands existing youth services reform in Victoria and aims to achieve the following outcomes:	15(b) support services to young people aged 12 to 24 years who are homeless or at risk of homelessness	Anglicare Eastern Anglicare Victoria Castlemaine Health

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
	Reform, Restructure and Expand)	- earlier intervention and better prevention of young people entering the homelessness service system through an increased family reconciliation focus; - more comprehensive assessment of young people in youth refuges; - increased youth refuge worker skills in responding to young people with complex needs; - longer and more intensive support for young people exiting the refuge; and providing young people with better pathways out of the homelessness system.	to re-engage with their family where it is safe to do so, maintain stable accommodation and engagement with education and/or employment 15(l) improvements in service coordination and provision	Centre for Non-Violence Inc. Cobaw Community Health Services Limited Fusion Australia Limited Gippsland and East Gippsland Aboriginal Co-operative Limited Hope Street Youth and Family Services Inc. Junction Support Services Inc Loddon Mallee Housing Services Limited Mallee Accommodation and Support Program Inc Mallee Family Care Inc Margaret Tucker Hostel for Girls Inc Maryborough District Health Service Melbourne Citymission Merri Outreach Support Service Inc Quantum Support Services Inc. St Luke's Anglicare The Salvation Army (Victoria) Property Trust - Eastern The Salvation Army (Victoria) Property Trust - Western The Salvation Army (Victoria) Property Trust- Southern Barwon Child, Youth & Family Victorian Aboriginal Community Services Association Limited Wayss Limited Wesley - EMR - Crisis Homeless Service
22	Supportive Housing for People who are Homeless	Provide supportive housing responses for people experiencing homelessness, particularly in North and West Metropolitan regions of Melbourne	15 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Launch Housing Housing Choices Australia Limited Neami Limited
23	Family Violence Stage 2	Support services for women and children experiencing domestic and family violence to stay in their present	15 (a) support services for women and children experiencing domestic	Berry Street Inc (Northern) Centre for Non-Violence Inc.

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
		housing where it is safe to do so.	and family violence, including to stay in their present housing where it is safe to do so	EACH Eastern Domestic Violence Service Inc Emma House Domestic Violence Services Inc Gippsland Lakes Community Health Good Shepherd Youth and Family Service Grampians Community Health Gunditjmara Aboriginal Co-operative Limited inTouch Inc. Mallee Sexual Assault Unit Inc Quantum Support Services Inc. Rumbalara Aboriginal Co-operative Limited SVdP ACCS Adult Support Services The Salvation Army (Vic) Property Trust-(Southern (Gippsland)) The Salvation Army (Victoria) Property Trust-Barwon The Salvation Army (Victoria) Property Trust-Southern Victorian Aboriginal Child Care Agency Co-operative Limited WAYSS Limited Women with Disabilities Victoria Inc. Women's Health West Inc WRISC Family Violence Support Inc
24	Innovation Action Projects	Innovative projects which deliver early intervention services that focus on preventing homelessness. Collectively, the projects prevent homelessness through the provision of information and support to older people; support to young people with complex issues including those exiting youth justice facilities; support for women	15(a) support services for women and children experiencing domestic and family violence, including to stay in their present housing where it is safe to do so 15(b) support services to young	Housing for the Aged Action Group Inc Jesuit Social Services Limited Melbourne Citymission BeyondHousing Kildonan UnitingCare VincentCare Victoria

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 15 of NP)	Name of Service Provider/s
		and children experiencing family violence; flexible packages and support to help families, couples and singles remain in or access private rental.	people aged 12 to 24 years who are homeless or at risk of homelessness to re-engage with their family where it is safe to do so, maintain stable accommodation and engagement with education and/or employment; 15 (k) support for private and public tenants to help sustain their tenancies, including through tenancy support, advocacy, case management, financial counselling and referral services;	Wintringham
25	Support for vulnerable tenancies in social housing	Support for vulnerable tenancies in social housing to contribute to more sustainable tenancy outcomes for those identified to be in high risk of losing their tenancies.	15 (k) support for private and public tenants to help sustain their tenancies, including through tenancy support, advocacy, case management, financial counselling and referral services	Department of Human Services
Sub-total – priority output (domestic and family violence)				\$11.744 million
Sub-total – priority output (children and youth services)				\$17.675 million
Total Funding				\$60.145 million

***Please note: Initiatives can have numerous programs or projects with different service providers that are delivering specific shared outcomes with time and cost constraints.**

****Please note: The Commonwealth acknowledges that funding allocated to addressing domestic and family violence, and youth homelessness may span across outputs other than the priority outputs listed at 15 (a), 15 (b) and 15 (c) of the Agreement.**

Expected reports, reviews or evaluations

In accordance with clause 31 and 32 of the Agreement, a final update is to be provided to the Commonwealth based on the monitoring and assessment of progress against this Project Plan, and any evaluations and reviews of services and outputs delivered. Details of any expected reports, reviews or evaluations of initiatives are to be listed in Table 3.

Table 3: List of information expected to contribute to the final update to the Commonwealth.

Item no.	Short description of expected item	Expected timeframe
1	A range of reviews/reports are expected to be undertaken as Victoria continues to improve its response to homelessness.	2017-18