

New South Wales Implementation Plan

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

PART 1: PRELIMINARIES

1. This Implementation Plan is a schedule to the Transitional National Partnership Agreement on Homelessness (NPAH) and should be read in conjunction with that Agreement. The objective of the NPAH is: *The Parties will sustain their commitment to reducing homelessness through sustained effort and partnerships with business, the not for profit sector and the community.*
2. The NPAH supports the Homelessness White Paper targets to reduce homelessness levels across Australia, recognising that a reduction in homelessness requires targeting key groups: rough sleepers; people experiencing homelessness more than once; people experiencing violence especially women and children; children and young people, including those subject to or exiting care and protection; Indigenous people; and people exiting social housing and institutional care, such as health and mental health services, juvenile justice or adult prisons. The relationship between overcrowding, housing and homelessness is also recognised.

PART 2: TERMS OF THIS IMPLEMENTATION PLAN

3. This Implementation Plan will commence on 1 July 2013, provided it is agreed between the Commonwealth of Australia, the State of New South Wales, represented by the Commonwealth and State Minister with responsibility for homelessness.
4. As a schedule to the NPAH, the purpose of this Implementation Plan is to provide the public with an indication of how the reform or project is intended to be delivered and demonstrate New South Wales' capacity to achieve the outcomes of the NPAH.
5. This Implementation Plan will cease on completion or termination of the NPAH, including the acceptance of final performance reporting and processing of final payments.
6. This Implementation Plan may be varied by written agreement between the responsible Commonwealth and State Ministers under the overarching NPAH.
7. The Parties to this Implementation Plan do not intend any of the provisions to be legally enforceable. However, that does not lessen the Parties' commitment to the plan and its full implementation

PART 3: STRATEGY FOR NEW SOUTH WALES' IMPLEMENTATION

Initiative information – Service Continuity

Table 1: Description of initiatives funded in 2013-14

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
1.5a	Tenancy Support (Richmond/Tweed)	This project focuses on preventing homelessness, including Aboriginal homelessness, and aims to reduce the significant number of people in the North Coast and Richmond/Tweed areas accessing Specialist Homelessness Services. Mainly targeting existing social housing and private rental tenants, it identifies at risk tenancies, providing time-limited case management and support, to prevent NSW Consumer Trade and Tenancy Tribunal action and eviction. Assistance includes financial counselling and budgeting, counselling, living skills, one-off cleaning, anger management advice, and referral to support groups and services, such as domestic violence support services.	On Track Programs Ltd	16l 16a, 16b, 16c, 16e, 16f, 16g, 16i, 16j
1.5b	Tenancy Support (Mid North Coast)	This project focuses on preventing homelessness, including Aboriginal homelessness, and aims to reduce the significant number of people in the North Coast and Richmond/Tweed areas accessing Specialist	Samaritans Foundation	16l 16a, 16b, 16c, 16e, 16f, 16g, 16i, 16j

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
		Homelessness Services. Mainly targeting existing social housing and private rental tenants, it identifies at risk tenancies, providing time-limited case management and support, to prevent NSW Consumer Trade and Tenancy Tribunal action and eviction. Assistance includes financial counselling and budgeting, counselling, living skills, one-off cleaning, anger management advice, and referral to support groups and services, such as domestic violence support services.		
2.11	Assisting Aboriginal Young People Leaving Care	The project operates across five LGAs including Wollongong, Shellharbour, Kiama, Shoalhaven and Eurobodalla and provides housing and support to Aboriginal and Torres Strait young people aged 16-25 years who are exiting, or have exited out of home care. The project, delivered through an Aboriginal non-government organisation, engages with clients at an early stage, to provide generalist case management support, coordinate appropriate accommodation, mentoring, links to school, education, employment, skills development, reconnection to kin where appropriate and access to broader services, where required. The project is working to increase collaboration at the local level to address homelessness.	Illawarra Aboriginal Corporation	16e 16d, 16g, 16i

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
3.12	Long-term accommodation and support for women and children experiencing domestic violence (Western Sydney)	This project provides long term supportive housing for women and their children who have experienced domestic violence, and who are required to leave their own home. The project facilitates access to long-term housing assistance, such as social housing, rental subsidies, tenancy guarantees, tenancy facilitation and private rental brokerage. It also links clients to support, including specialist homelessness services, case management, health services (including mental health and alcohol and other drugs), education, training and employment, brokerage, pregnancy and parenting support, financial counselling, and the Staying Home Leaving Violence Program.	NSW Women's Refuge Movement: Wimlah Women and Children's Refuge	16f 16d, 16e, 16g, 16i, 16j, 16l
3.13a	Long-term accommodation and support for women and children experiencing domestic violence (Illawarra)	This project provides long term supportive housing for women and children who have experienced domestic violence, and who are required to leave their own home. The project facilitates access to long-term housing assistance, such as social housing, rental subsidies, tenancy guarantees, tenancy facilitation and private rental brokerage. It also links clients to support, including specialist homelessness services, case management, health services (including mental health and alcohol and other drugs), education, training and employment, brokerage, pregnancy and parenting support,	Wollongong Women's Refuge Inc.	16f 16d, 16e, 16g, 16i, 16j, 16l

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
		financial counselling, and the Staying Home Leaving Violence Program.		
3.13 b	Long-term accommodation and support for women and children experiencing domestic violence (Hunter)	This project provides long term supportive housing for women and children who have experienced domestic violence, and who are required to leave their own home. The project facilitates access to long-term housing assistance, such as social housing, rental subsidies, tenancy guarantees, tenancy facilitation and private rental brokerage. It also links clients to support, including specialist homelessness services, case management, health services (including mental health and alcohol and other drugs), education, training and employment, brokerage, pregnancy and parenting support, financial counselling, and the Staying Home Leaving Violence Program.	Nova Women's Accommodation & Support Inc	16f 16d, 16e, 16g, 16i, 16j, 16l
5.6a	Rural interagency homelessness project for people with complex needs (Riverina Murray)	The project targets people in the Riverina Murray region, who are chronically homeless as well as those who are at risk of homelessness. A non-government provider has been contracted in each region to manage the project. At each site, the project provides access to housing and support, case management, case coordination groups and access to multi-disciplinary teams across agencies.	Murray Regional Development Australia	16e 16a, 16b, 16c, 16f, 16g, 16h, 16j, 16i, 16l

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
5.6b	Rural interagency homelessness project for people with complex needs (New England)	The project targets people, in the New England region, who are chronically homeless as well as those who are at risk of homelessness. A non-government provider has been contracted in each region to manage the project. At each site, the project provides access to housing and support, case management, case coordination groups and access to multi-disciplinary teams across agencies.	Tamworth Family Support Service	16e 16a, 16b, 16c, 16f, 16g, 16h, 16j, 16i, 16l
5.6c	Rural interagency homelessness project for people with complex needs: Legal Support (Albury/Wagga)	The project provides legal support to clients of the Rural Interagency Homelessness project in Riverina/Murray.	Legal Aid	16j
8.5	Nepean Youth Homelessness Project	The project aims to prevent young people with high needs from rough sleeping and chronic homelessness, through provision of social housing and intensive supports; identify young people at risk of homelessness in the Nepean region and broker a range of interventions to resolve their crises, address issues that have led to their homelessness, stabilise them in housing, improve their health and social outcomes, and increase their access to education, training and employment. The project assists young people, including Aboriginal young people, aged 12-25 years.	Marist Youth Care Ltd	16h 16b, 16c, 16d, 16e, 16g

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1.6	Central Coast Homeless Family Brokerage Project	<p>This project provides a brokerage model of support, including long term accommodation (such as social housing and private rental), integrated case management, material support for families, and early intervention support to homeless families and families at risk of homelessness. The project prioritises young people with children or those expecting children, large Aboriginal families and women and children escaping domestic violence, including Aboriginal women and children. The initiative is assisting in the reform of the region's homelessness service system by supporting the shift by specialist homelessness and other services, from a crisis response focus, to support for families and individuals in long term accommodation and by supporting families at risk of homelessness to sustain their tenancies.</p>	Central Coast Emergency Accommodation Services (Coast Shelter)	16g 16d, 16e, 16f, 16i, 16j, 16l
5.8a	Inner City Integrated Services Project (ICIS) (Housing First)	<p>The Inner City Integrated Services Project (ICIS) has two components. One component is aimed at reforming transitional housing into long-term accommodation by redeploying existing Specialist Homelessness Services (SHS) funds to sustain the "housing first" model post 2013. The project objectives are: a single governance mechanism, a single entry point for homeless people into long term accommodation, matching support needs to clients once housed</p>	<p>Mission Australia</p> <p>The Haymarket Foundation</p> <p>The Uniting Church in Australia Property Trust (NSW) Wesley Mission</p> <p>The Salvation Army</p>	16h 16a, 16b, 16c, 16e, 16g

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
		to maintain their tenancy and transitioning the client into mainstream services during their support period to ensure they have ongoing support. The project provides support packages for homeless people and is delivered through a coalition of five Inner City SHS services. The second component is described in 5.8b.	New South Wales Property Trust The Society of St Vincent de Paul Pty Ltd	
5.8b	Inner City Integrated Services Project (ICIS) (Housing First) – Camperdown Common Ground	The second component of ICIS is the provision of on-site support and support services coordination to formerly homeless/at risk clients at the Camperdown Common Ground building. Case management and support is provided to residents of the building which provides 52 units for former rough sleepers, 10 units for those who are homeless or at risk and 42 units of affordable housing.	Mission Australia The Haymarket Foundation The Uniting Church in Australia Property Trust (NSW) Wesley Mission The Salvation Army New South Wales Property Trust The Society of St Vincent de Paul Pty Ltd	16h 16a, 16b, 16c, 16e, 16g
2.22	Young people leaving care support service – (North Coast)	This project provides housing and support to young people aged 16-18 years, including those from an Aboriginal background, who are exiting, or have exited out of home care. The location has the second highest number of Aboriginal people who are homeless in NSW (14% of	'Switch' Youth Consortium (comprised of Northern Rivers Social Development Council and YP Space Mid North Coast)	16e 16d

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		NSW total). The project engages with clients at an early stage to provide generalist support, coordinate appropriate accommodation, mentoring, and access to health services, where required. The project is working to increase collaborative service delivery to the client group and identify and resolve systemic issues.		
6.8	Sydney Inner City Drift	This project aims to prevent people who are homeless or at risk of 'drifting' from the outer suburbs of Sydney to the inner city. It does this through building service capacity in the Western Suburbs of Sydney, assisting people who are homeless to access support, and assisting those at risk of homelessness to sustain their tenancies in the Parramatta, Liverpool and Blacktown areas.	Mission Australia	16e 16a, 16d, 16g, 16h, 16l
7.8	North West Aboriginal Specialist Homelessness Services Project	This project focuses on facilitating exit for Aboriginal people from specialist homelessness services in the North West region, through the provision of access to social housing and private rental accommodation and housing support. The project also identifies systemic barriers for Aboriginal people leaving specialist homelessness services and maintaining appropriate, affordable and secure housing. It develops and implements strategies to overcome these barriers. Support provided includes advocacy with private rental providers; generalist support; assistance to access both	Tamworth Family Support Service	16g 16a, 16b, 16c, 16e

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
		social housing and private rental; linkages to mainstream services; and linkages to health services, including mental health and drug and alcohol.		
8.7	Intensive case management support for single men with complex needs (Western NSW)	This project provides integrated and intensive case management support for single men with mental health and/or drug and alcohol issues to exit the specialist homelessness service system into long term accommodation with sustained support, with a focus on Aboriginal men. The project also includes a prevention and early intervention support component. Support includes advocacy with private rental providers; generalist support and assistance to access both social housing and private rental; and linkages to mainstream and health services, including mental health and drug and alcohol services. The project also identifies systemic barriers across the human service system for single men with complex needs leaving SHS services, including Aboriginal men. Strategies are being implemented to overcome these barriers and to reshape the human services system to better respond to meeting the housing needs of the target group.	Mission Australia	16g 16a, 16b, 16c, 16l
8.9	Boarding House Outreach Project	The project provides an outreach service to inner Sydney boarding house residents, including wrap around support and case co-ordination to boarding house residents with complex needs, and will provide transition into	Newtown Neighbourhood Centre	16g 16l, 16b, 16c, 16e, 16f, 16i

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		more stable accommodation, if required. Support services include financial counselling and assistance; general health and care support; tenancy support; and linkages to mainstream services, including aged care, mental health and drug and alcohol services. This project also aims to work with boarding house owners and managers to improve services for residents.		
6.4a & b	Way2Home: Coordination of Assertive Outreach and Supportive Housing	This project involves assertive outreach (including health and medical components) linked to long-term supportive housing for rough sleepers in Inner Sydney. Way2Home works with rough sleepers by meeting them on the street, in their own environment, and offering them support via a general support team (funded by NSW) and a specialised health team (funded by the Commonwealth).	St Vincent's Health Network Neami	16h 16b, 16c, 16d, 16e, 16g, 16h, 16l
6.5a	Newcastle Assertive Outreach Service – Reaching Home (Health component)	This project involves assertive outreach (including general and health components) linked to long-term supportive housing for rough sleepers and other homeless people in Newcastle. The project aims to improve health outcomes, reduce presentations to hospitals and other health facilities, and increase access to legal services. This component provides health outreach and access and referrals to health and specialist services including mental health and	Ministry of Health	16h 16b, 16c, 16d, 16e, 16g, 16l

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		alcohol and other drugs, counselling and specialist homelessness support.		
6.5b	Newcastle Assertive Outreach Service – Reaching Home (Legal support component)	This project involves assertive outreach (including general and health components) linked to long-term supportive housing for rough sleepers and other homeless people in Newcastle. The project aims to improve health outcomes, reduce presentations to hospitals and other health facilities, and increase access to legal services. This component provides specialist legal outreach as first point of contact for clients and coordinates involvement with community legal centres.	Legal Aid	16h 16b, 16c, 16d, 16e, 16g, 16l
6.5c	Newcastle Assertive Outreach Service – Reaching Home (Housing and support component)	This project involves assertive outreach (including general and health components) linked to long-term supportive housing for rough sleepers and other homeless people in Newcastle. The project aims to improve health outcomes, reduce presentations to hospitals and other health facilities, and increase access to legal services. This component provides assertive outreach teams, support and access to a range of long-term housing options.	Baptist Community Services	16h 16b, 16c, 16d, 16e, 16g, 16l
6.7	Aboriginal Assertive Outreach Service	The service provides a culturally appropriate response to Aboriginal rough sleepers in the Coastal Sydney Region and assists them into long-term housing, linking Aboriginal generalist and health support. The service has	Neami	16h 16a, 16b, 16c, 16g

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		been established as an additional component of Way2Home and is managed through existing coordination mechanisms.		
7.3a	Expand delivery of products to assist people to establish and maintain a tenancy in the private rental market	This project increases housing options for homeless people by providing products and services that improve access to the private rental market and therefore reduces the number of people accessing crisis or short-term accommodation. It includes private rental brokerage, and tenancy guarantees.	Housing NSW	16l 16a, 16b, 16c, 16e, 16f, 16g
4.3	Enhance Financial Counselling Services Program	This state-wide program aims to prevent homelessness by providing financial advice, advocacy and other services to assist people in financial difficulties. Funding is allocated to non-profit organisations for: free-of-charge accredited financial counselling and consumer legal casework services; training in financial counselling, community education in personal finance, debt and credit management; and central support services for financial counselling services (e.g. Helpline services).	Fair Trading NSW in partnership with NGOs	16l 16a, 6b, 16c, 16e, 16f, 16g
1.7	Aboriginal Advocacy and Tenancy Support Service	The service provides an early intervention and prevention approach to assist Aboriginal people in private rental, and public and community housing who are at risk of losing their tenancy. It also assists homeless people into long-term housing with	Mission Australia	16l 16a, 16e, 16g, 16j

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		appropriate support that wraps around the client, rather than having the client attempt to navigate a complex service system. Support may vary from low to high needs. The service also provides project coordination, case management and brokerage funds to purchase services where these are not available within the existing system.		
1.8	Early intervention support for people at risk of homelessness (Hunter)	This project provides early intervention support, using a brokerage model, to families and individuals who are at risk of homelessness and need assistance in maintaining a tenancy in the Hunter region. Support includes financial counselling and assistance; linkages to mainstream and health services, including mental health and drug and alcohol services. The project employs a project coordinator in Housing NSW who is responsible for convening the steering committee, managing interagency partnerships and purchasing support services with brokerage funds from Specialist Homelessness Services. The project service model is founded on a principle of service integration as well as seeking to promote a shift from crisis to early intervention approaches.	Housing NSW	16l 16e, 16g, 16i
1.9	Early intervention in sustaining tenancies (Western NSW)	The project provides early intervention support services to individuals and families with tenancies at risk in both private rental and social housing in Dubbo, Narromine and Gilgandra, with a strong focus on Aboriginal	Carewest Incorporated	16l 16a, 16e, 16f, 16g, 16i

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		households. The project has been contracted to a non-government organisation, which is working closely with housing providers to identify at risk tenancies at an early stage and provide time-limited case management support and service coordination to prevent NSW Consumer, Trader and Tenancy Tribunal action and eviction. Support includes financial counselling and assistance, linkages to mainstream services and linkages to health services including mental health and drug and alcohol services. The initiative supports the policy approach to strengthening early intervention approaches with the aim of decreasing the need for crisis services in the long-term.		
2.7	Coordinated exit planning from emergency departments	This project aims to reduce the number of people exiting St Vincent's emergency department into homelessness, with a focus on preventing exits into rough sleeping. The project also aims to reduce the length of time homeless people spend in the emergency department. The project has established a new system of coordinated exit planning and linkages to long term supports including accommodation.	St Vincent's Health Network	16e 16a, 16b, 16c, 16g
2.8	Targeted housing and support for women exiting prisons (Western Sydney)	This project provides long-term accommodation and support for women exiting custody and focuses on preventing exits into rough sleeping and Specialist Homelessness Services.	Community Restorative Centre	16e 16b, 16c, 16g

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		<p>The NGO provider works with the correctional facility to plan the client's exit together with a range of other services such as health, employment and training, children's services and financial counselling. The clients are case managed after release to ensure they are able to establish and sustain their tenancies with the necessary supports.</p>		
2.9	People refused bail on basis of homelessness	<p>This project has two components: One component is the Bail Support Pathways Project (BSPP), delivered by a contracted NGO, which assists defendants in a Sydney court who are refused bail and who are homeless or at risk of homelessness. These defendants have a range of complex issues, in addition to homelessness or risk of homelessness, including substance abuse, mental health issues, criminal histories and are likely to have previously failed to appear in court. If suitable and eligible, and if bail is then granted, clients are supported in the community by the NGO who organises supported accommodation (pending court resolution), and provides case management support in the community to address the client's risk factors. The second component is advice and referral provided by Corrective Services staff in the major remand centre in Sydney to people refused bail who are homeless.</p>	Richmond PRA	16e 16b, 16c, 16g

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2.10	Supporting tenancies following exits from correctional facilities (Broken Hill)	The project aims to reduce the risk of re-offending of ex-prisoners who have complex needs such as substance abuse and/or mental health issues. It provides long-term accommodation and support for people exiting prison on parole, particularly Aboriginal clients, and those who are at a higher risk of re-offending NGO case workers provide long term support and coordinate accommodation options with a focus on preventing exits into rough sleeping and Specialist Homelessness Services. Services provided include exit planning; flexible support matched to client need, case management, training and employment, children's services, and financial counselling within a case coordination model involving other NGOs and government agencies including Community Corrections and health services.	Community Restorative Centre	16e 16b, 16c, 16g
2.12	Community Offender Support Programs (COSP)	Community Offender Support Programs (COSP) are a non-custodial, community based service, where offenders on parole (including court based parole), or a community based order, who are homeless or at risk of homelessness, can reside and participate in programs aimed at reducing re-offending. This includes their access to community-based support services which assist in the reintegration process.	Corrective Services	16e 16c, 16b

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2.13	Disability Housing and Support Initiative (DHASI)	This project provides housing and support to clients with a disability to assist them to sustain their tenancies and participate in their communities. The project is for people aged 18-65 years who have been assessed as having an intellectual disability and are able to function within a community based setting with a maximum of 35 hours drop-in support per week.	Ageing, Disability and Home Care in partnership with numerous NGOs	16e 16a, 16g,
2.20	Support for people at risk of, or who are, homeless with mental health issues (Illawarra)	This project aims to reduce the number of people exiting mental health facilities and services into homelessness in the Illawarra. The project is establishing a new system of coordinated exit/discharge planning and linkages to long term supports including accommodation. This project has employed a dedicated Homelessness Mental Health Officer who works across community mental health services and the hospital network in the region to support people experiencing mental health and homelessness issues and facilitate partnerships across the service system. A key component of this project is to improve case management and co-ordination between agencies to prevent clients with complex co-morbidities, from falling between multiple agencies.	Ministry of Health	16e 16c, 16e
2.21	Young people exiting Juvenile Justice Centres at risk of entering/re-entering custody	This project provides intensive support and accommodation to young people with complex needs, exiting Juvenile Justice custody, or at risk of entering	YP Space Mid North Coast	16e 16d

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	(North Coast)	custody, while on community based orders, due to homelessness. Aboriginal young people are given priority access. Support is aimed at reducing recidivism and includes assisting with access to long term accommodation, education and employment.		
2.19	Young people in contact with Juvenile Justice system who are homeless (South Western Sydney)	This project provides intensive support and accommodation to young people with complex needs, exiting Juvenile Justice custody, or at risk of entering custody, while on community based orders, due to homelessness. Priority is given to Aboriginal young people and young people from Culturally and Linguistically Diverse communities. Support is aimed at reducing recidivism and includes assistance with access to long term accommodation, and education and employment.	CatholicCare	16e 16d
2.24	Young people exiting Juvenile Justice Centres (Riverina Murray)	This project provides intensive support and accommodation to young people with complex needs, exiting Juvenile Justice custody, or at risk of entering custody, or while on community based orders. There is focus on those clients experiencing homelessness or at risk of homelessness, including those needing an exit from specialist homelessness services. Aboriginal young people are given priority access. Support is aimed at reducing re-offending and includes assistance to access stable housing, education and employment.	Mission Australia	16e 16d

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2.23	Linkages for people with mental illness (New England and North West)	This project assists people with a mental illness who are homeless or at risk of homelessness. Priorities include those who have a dual diagnosis of mental illness and drug and alcohol problems and those with mental illness leaving correctional institutions in the North West region. The project includes support to access and maintain long term accommodation, linkages to mainstream and health services, including mental health and drug and alcohol.	Richmond PRA	16e 16c, 16b, 16g
2.16	Bail Assistance Line	The Bail Assistance Line (BAL) is a service operated by Juvenile Justice that coordinates a range of accommodation and support to enable young people to access and successfully complete bail periods, promote positive community re-integration of young people leaving custody, and assist those on community based orders who become homeless and are at risk of entering custody. The project incorporates the Transition Program for Aboriginal People that commenced in three locations and continues to have a priority focus on Aboriginal young people who would otherwise be held on remand in custody. The project also addresses issues related to bail refusal which are often linked to accommodation. The service involves the identification of clients, case management and referral of clients for	Juvenile Justice	16e 16b, 16c, 16d, 16g, 16i, 16j

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		housing and support.		
8.6	Inner City Youth at Risk (ICYAR)	This project works with homeless young people on the streets and facilitates their move to long term accommodation with support as well as providing an early intervention response to young people at risk of homelessness by building on the successful Kings Cross Youth at Risk initiative. This project involves coordinated case management and supportive housing for young people who are homeless or at risk of homelessness.	Oasis Youth Support Network - Sydney, Salvation Army	16d 16h, 16b, 16c, 16e, 16g, 16i
3.15a	Youth Hub (incorporating Foyer model and outreach support)	This project has 3 components: 1) Foyer type on-site accommodation and support to young people with lower needs, 2) outreach support to young people exiting juvenile detention and 3) outreach to other young people at risk of homelessness in either social housing or private rental through an early intervention approach. The project is built on the achievements of the Foyer campus in Miller. Key activities include project coordinator to facilitate integrated case management and referrals to various services in the community including health, counselling, alcohol and other drugs and parenting; outreach support; funding for brokerage; access to housing assistance (social housing and private rental access); links to education,	Mission Australia	16d 16b, 16c, 16e, 16g

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		employment and training.		
3.15b	Foyer Model –Young People (Illawarra)	The project has built on the Illawarra Foyer model and provides on-site accommodation and support services to young people, who are homeless or at risk of homelessness, and without complex needs. The project aims to achieve long term and sustainable outcomes for young people, by providing integrated housing and access to support to address the underlying causes of their homelessness. Components include: assessment, referral and advocacy; living and social skills training; counselling, mediation and conflict resolution; financial and material support; education, training and employment support; and other generalist support. In addition to the Foyer component, the project also offers outreach support to young people living in other accommodation, including those in social housing or private rental.	Southern Youth & Family Services	16d 16b, 16c, 16e, 16g, 16h

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3.14a & b	Provision of rental subsidy for women escaping domestic and family violence, and for young people	<p>This project contributes to addressing homelessness for women and children who have experienced domestic violence and to improve their safety and reduce the length of time they spend in Specialist Homelessness Services. The project increases housing options for women and children who have experienced domestic violence by providing a rental subsidy, Start Safely, so that they can access the private rental market. Start Safely is available state-wide. In the Hunter, Illawarra and Western Sydney, it is linked to NPAH funded projects that provide support for women and children experiencing domestic and family violence. Clients applying to Housing NSW for Start Safely are referred for support packages.</p> <p>In addition, this project includes funding for the Youth Private Rental Subsidy - Hunter Demonstration Project which supports people aged 16 to 25 in the Hunter region who are eligible for social housing and leaving Out-of-Home Care or leaving Juvenile Justice facilities or experiencing domestic or family violence and are at risk of homelessness. To receive the subsidy, clients must be committed to engaging with education, training and/or employment and will continue to receive support from their provider as they transition towards independence.</p>	Housing NSW	16f 16d, 16e, 16g, 16i, 16j, 16l

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
6.6	Temporary Accommodation	Temporary Accommodation (TA) is an essential element of the homelessness service system, providing emergency accommodation for people who have nowhere safe to go. It also provides an important entry point for homeless people to enter the service system and access assistance to find a long term solution to their homelessness. The TA program is provided by Housing NSW, offering accommodation in low-cost hotels, motels, caravan parks and similar accommodation for a limited period. The program is also used to complement private rental assistance such as Tenancy Facilitation, Tenancy Guarantees and the Private Rental Brokerage Service. Clients presenting for TA are requested to attend a Housing NSW office within 24 hours to be fully assessed for housing assistance and to ensure that their long-term needs are attended to. Clients are referred to support services, if required.	Housing NSW	16g 16a, 16b, 16c, 16e, 16f
7.5	Private Rental Subsidy	Private Rental Subsidy is a medium-term solution to assist a client who has been approved for priority social housing to access affordable accommodation in the private market while waiting for a suitable social housing property. The Subsidy makes up the difference between the amount the client pays in rent, and the reasonable market rent for a property comparable to social housing	Housing NSW	16g 16a, 16b, 16c, 16l

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
		properties.		
5.9a	North Coast Accommodation Project(NCAP):Tenancy Support and Access to Housing Component	This project complements the Tenancy Support initiatives in the North Coast by providing multi-disciplinary case management support, including access to legal support to enable homeless people (prioritising families, Aboriginal families, women escaping domestic violence and people exiting correctional institutions) to establish and sustain a tenancy on the Mid North Coast and Richmond/Tweed. Support includes generalist support and assistance to access both social housing and private rental; linkages to mainstream and health services, including mental health and drug and alcohol services. Two non-government providers have been appointed to manage the project in the two regions respectively and provide: project coordination; case management; and brokerage funds to purchase a range of support services.	New Horizons Enterprises Ltd On Track Programs Ltd	16g 16f, 16l
5.9b	North Coast Accommodation Project : Legal Support Component	This project complements the Tenancy Support initiatives in the North Coast by providing multi-disciplinary case management support, including access to legal support to enable homeless people (prioritising families, Aboriginal families, women escaping domestic violence and people exiting correctional institutions) to establish and sustain a tenancy on the Mid North Coast and Richmond/Tweed. This	Legal Aid	16j 16h

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
		component provides access to legal services for homeless people.		
5.10a	Community Connections (South East NSW): Housing and General Support Component	The project provides a fully integrated approach to assist people who are homeless or at risk of homelessness to access a full range of services including early intervention and prevention, long-term accommodation and support to sustain tenancies, and assistance to prevent evictions. The project also aims to improve health outcomes for homeless people and reduce presentations by homeless people to health facilities and includes access to outreach legal support.	Mission Australia	16g 16d, 16l
5.10b	Community Connections (South East NSW): Legal Aid Component	The project provides a fully integrated approach to assist people who are homeless or at risk of homelessness to access a full range of services including early intervention and prevention, long-term accommodation and support to sustain tenancies, and assistance to prevent evictions. The project also aims to improve health outcomes for homeless people and reduce presentations by homeless people to health facilities and includes access to outreach legal support.	Legal Aid	16j 16d, 16g, 16l
3.16	Project 40	Project 40 focuses on the provision of housing and support to people who are homeless or at risk of homelessness. The project includes a key focus on service system reform in the Nepean area (including 4 LGAs) including integrating specialist homelessness services and community housing to	Wentworth Community Housing	16g 16l, 16b, 16c, 16e, 16f, 16i

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
		create one entry point and one pool of resources.		
8.8	Young Aboriginal Parents Project	The project provides appropriate long term accommodation and support in Dubbo to young Aboriginal parents, including those who are under the age of 18, and supports young parents to maintain existing tenancies. This model is also designed to reduce Aboriginal overcrowding by enabling new parents to access housing rather than moving into, or between, the homes of other family members.	Carewest Incorporated	16g 16c, 16d, 16l
1.10	Tenancy Advice and Advocacy Program (TAAP)	The Tenancy Advice and Advocacy Program provides funding to non profit organisations to provide information, community education, advice and advocacy services to public and private tenants in NSW. This is a key service in ensuring that clients at risk of homelessness are able to access the advice they need to sustain their tenancies.	Fair Trading NSW	16l
	Going Home Staying Home	Additional funds have been committed to the Going Home Staying Home reform program for the development of a specialist homelessness services client information management system. This allocation will fund the project team to continue to implement a range of reform initiatives, including streamlining access, service delivery design, resource reallocation and contracting. The funds will also enable stakeholder engagement, governance and change management.		

NSW Ref	Initiative title	Short description of initiative	Service Provider/s, Program and/or Project for each Initiative	Output/s addressed (refer to outputs in NP)
5.5	Regional implementation	Regional implementation of the NPAH projects, driving regional service system reform through the 10 Regional Homelessness Committees (RHCs) and delivery of the Regional Homelessness Action Plans. An important element of this work will be detailed regional planning and prioritisation to support the Going Home Staying Home reform process.	Housing NSW	16e
11.5	Program management and evaluation	<p>Program management and evaluation are integral to the effective and efficient delivery of NPAH initiatives. This work includes performance monitoring and evaluation activities including:</p> <ul style="list-style-type: none"> • <i>Completion of street to home longitudinal evaluations of Common Ground Camperdown Project and Platform 70.</i> Baseline studies were completed in 12/13 and follow up will take place in 13/14 to identify client outcomes, cost benefits of the approach and effectiveness of the service models. • <i>Identification of gaps in the evidence captured through the HAP Evaluation Strategy</i> and actions to address these gaps <p>This item also includes a contribution to the SACS ERO.</p>	Housing NSW	16e

***Please note: address of service/s and NPAH funding information will not be made publicly available**

PART 4: RELEVANT STATE CONTEXT

8. In developing this Implementation Plan consideration has been given to a number of factors relevant to the NSW context. These are:
- a) achievements of the National Partnership Agreement on Homelessness 2009-2013;
 - b) the profile of homelessness in NSW;
 - c) the shortage of housing that is affordable in NSW for low-income households;
 - d) building on evidence from the NSW Homelessness Action Plan Evaluation Strategy;
 - e) a regional planning approach; and
 - f) industry development, workforce recruitment and retention issues.

a) Achievements of the National Partnership Agreement on Homelessness (NPAH) 2009-2013

9. The NSW Government is committed to long-term sustainable change to effectively respond to, reduce and prevent homelessness.
10. NSW's investment under the NPAH 2009-2013 focused on interagency collaboration, driving service reform priorities and the ongoing implementation of regional homelessness action plans to deliver streamlined services for clients to reduce and prevent homelessness. Many projects are delivered through collaborative efforts between non-government organisations, NSW Government agencies and engagement with the private real estate market.
11. As a result, NSW has made significant achievements in the delivery of services to clients who are homeless or at risk of homelessness throughout the previous NPAH, with 92% of funded projects either meeting or over-achieving on their agreed client targets in 2011-12.
12. The National Partnership Agreement on Homelessness 2009-2013 has established and improved a wide range of services providing targeted support to key vulnerable groups including:
- people who are chronically homeless including rough sleepers;
 - young people;
 - Aboriginal people;
 - women and children who have experienced domestic violence;
 - people exiting institutions; and
 - people who need help to maintain their tenancies and prevent eviction.
13. Significant achievements under the NPAH have also included improving local interagency collaboration and coordination, creating better linkages between NGO and mainstream services, introducing new service delivery approaches and prioritising prevention and early intervention as the primary means of reducing homelessness.
14. Many of the projects have used a "housing first" approach, assisting clients to access both support and long term housing in either the private rental market or social housing. The availability of brokerage funding has increased access to more flexible support tailored to meet specific client needs.

15. The extension of service delivery projects under the Transitional NPAH for 2013-14 has been informed, where applicable, by the findings of their evaluations, outlined below. Project extensions will also ensure that broader system reform continues, including through the NSW Government's *Going Home Staying Home* reform of specialist homelessness services (discussed below), which is part-funded under the 2009–2013 NPAH.

b) The profile of homelessness in NSW

16. The 2011 Census figures showed that the population groups most likely to be homeless in NSW are:
 - Aboriginal and Torres Strait Islander people - who comprise 7.8% of the homeless population but only 2.5% of the whole NSW population. Aboriginal people have homelessness rates more than three times the rate of homelessness in the non-Aboriginal population.¹
 - Young people between 12 and 24 - who comprise 25% of the homeless population but only 17% of the population as a whole.² Young people aged between 19 and 24 years had the highest rate of homelessness of any age group on Census night.³
 - Males - who comprised 60% of homeless people in NSW. However, the proportion of females in 'supported accommodation for the homeless' was roughly equal to the number of males.
 - Young women and girls between the ages of 12 and 24 - who made up 55% of the homeless people in that age group in the 'supported accommodation for the homeless' Census category.
17. The projects funded under the Transitional NPAH will continue to focus on these population groups.

c) The shortage of housing that is affordable in NSW for low-income households

18. The National Housing Supply Council estimates that Australia's most acute housing shortage is found in NSW, with an estimated gap between supply and need of 89,000 dwellings. In NSW, 58% of very low to moderate income households are in rental stress⁴.
19. The demand for social housing in NSW significantly outweighs supply, with a social housing waiting list of over 55,000 households. Around 95% of social housing tenants rely on Centrelink benefits as their main source of income. Social housing tenants are also very likely to have other vulnerabilities, in addition to their housing need.
20. Housing stress has had a significant impact on NPAH projects to date, as it increases people's risk of becoming homeless and fuels the demand for services. This challenges services working with homeless people who aim to achieve the goal of independent and sustainable housing for their clients.

¹ 127.6 per 100,000 people who identified as Aboriginal or Torres Strait Islander compared to 36.7 per 100,000 people who did not (Source: 2011 ABS Census)

² It is likely that the number of homeless young people is under-represented in the Census count due to difficulties differentiating young people who are visitors from those that are 'couch surfing'

³ 79.6 out of every 10,000 young persons aged between 19 and 24 years were reported as homeless (Source: 2011 ABS Census)

⁴ That is, paying more than 30% of their gross income on housing costs.

21. One of the NSW Government's responses to this issue has been its support of the National Rental Affordability Scheme (NRAS), which offers incentives to private sector and not-for-profit organisations to build new dwellings and rent them at below market rates to lower income households. The NSW Government has committed over \$260 million to the Scheme to date and has provided incentives for around 6,700 dwellings. As at January 2013, over 1,500 dwellings have been delivered in NSW under NRAS and the remaining 5,000 NRAS dwellings are in the pipeline for delivery up until 2015-16.
22. The NSW Government has also facilitated the development of a strong and growing community housing sector, and has led the development of a uniform national system of registration, monitoring and regulation of community housing providers. Mainstream community housing now manages or owns more than 20% of all social housing properties in NSW, having doubled in size since 2007.
23. Projects funded under the Transitional NPAH will continue to make an important contribution to addressing housing stress and its impact on homelessness through a range of strategies, for example:
 - a range of private rental assistance products will continue to be delivered by the Department of Family and Community Services-Housing NSW to make the private rental market a better option for low income clients, including private rental subsidies and private rental brokerage services;
 - financial counselling and budget management will continue to be provided across the State as part of case management;
 - services delivered through Legal Aid will continue to support people to address legal issues that are contributing to their homelessness; and
 - strong partnerships with the private rental market will continue.

d) Building on evidence from the NSW Homelessness Action Plan Evaluation Strategy

24. A comprehensive evaluation of the NSW Homelessness Action Plan (HAP), including a number of NPAH projects, was completed in 2013.
25. The HAP Evaluation Strategy aimed to:
 - provide an evidence base to inform future service planning and resource allocation for homelessness services in NSW;
 - evaluate new approaches to service delivery and their effectiveness;
 - assess HAP against relevant evidence from existing research;
 - take account of the views of key stakeholders; and
 - ensure that projects were evaluated in a consistent and appropriate manner.
26. The HAP Evaluation Strategy involved three individual but interconnected elements: self evaluations of all NPAH projects; extended evaluations for selected exemplar projects, as well as other independent evaluations, such as that conducted by Legal Aid; and a Summary Evaluation prepared by the Australian Housing and Urban Research Institute (AHURI) which synthesises all of the evaluation findings. The 21 evaluation reports and summary evidence papers will be available on the Department of Family and Community Services-Housing NSW website: www.housing.nsw.gov.au.
27. The main findings of the evaluations are:

- local coordination groups, comprising relevant agencies, delivered better outcomes for clients;
 - access to flexible brokerage funding helped provide a tailored approach to client needs;
 - providing support for the period and intensity that a client needed made a difference;
 - providing a short term investment up front when a tenancy was at risk helped sustain the tenancy;
 - a whole of client/family perspective was needed to reduce the factors contributing to a client's risk of homelessness; and
 - building strong relationships with the private rental market (both landlords and agents) had an impact on clients accessing and keeping housing.
28. The outcomes from the evaluations will be used to refine the service approaches being implemented through projects funded under the Transitional NPAH, by strategies to address relevant findings being incorporated into service specifications for recontracting.
29. Findings will also contribute to future NSW responses to homelessness, including the *Going Home Staying Home* reform of Specialist Homelessness Services.

e) A regional planning approach

30. The integration of homelessness, housing and mainstream support services has been a key theme of the NPAH in NSW to date, focusing on improving interagency collaboration at a regional and local level, developing innovative approaches targeted at specific cohorts, building referral networks and creating strong interagency partnerships.
31. Homeless people have different needs that call for different responses in different parts of the state (rural, regional and metropolitan). Targeted solutions are required to ensure that no one 'falls through the cracks'.
32. The 10 Regional Homelessness Committees across NSW continue to actively deliver the Regional Homelessness Action Plans 2010-2014, which focus on continuous improvement of the homelessness service system in their regions.
33. This will be progressed further through the *Going Home Staying Home* reform which has a strong regional focus for priority setting, consultation and resource allocation. The Regional Homelessness Committees will play a key advisory role in the system planning for *Going Home Staying Home*, to ensure regional input into the reform and facilitate reform communication. The Regional Homelessness Committees will provide advice on:
- regional supply and demand profiles;
 - regional supply targets, budgets and service costs;
 - qualitative information, such as service mapping and service gaps, that demonstrates what is working well and what needs to change within the region;
 - building on existing reform efforts to provide local opportunities for Specialist Homelessness Services (SHS); and
 - links to the broader service system and opportunities for leveraging resources from this system.

f) Industry development, workforce recruitment and retention issues

34. Recruiting and retaining skilled workers has been an ongoing challenge for some NPAH projects, particularly in regional areas.
35. The Going Home Staying Home Industry Development Fund, funded under the NPAH 2009-2013, aims to support measures for ongoing training and professional development, improved networking, organisational partnerships and increased Aboriginal representation on peak bodies.
36. In addition, NSW Department of Family and Community Services and SHS peak bodies have formed a workforce development alliance to equip staff with the skills required to undertake increasingly complex work. The alliance will:
 - develop a workforce profile to identify the capacity and capability of current staff;
 - identify 'foundation' skills, capacities and capabilities, as well as more specialist skills;
 - establish appropriate interagency learning approaches for both foundation and specialist skills; and
 - improve leadership and change management capacity.
37. It is expected that the issues relating to the retention of skilled staff will remain a major challenge during 2013-14, as workers leave positions to take up more permanent job opportunities.

PART 5: REFORM DIRECTIONS

38. In February 2013, the NSW Government released the Going Home Staying Home Reform Plan, a two-year reform program that will be completed by July 2014. The Plan outlines the strategies for reforming SHS in NSW to increase the focus on prevention and early intervention and make services easier for clients to access. The reform will also review the allocation of resources to ensure they are based on need rather than history and will develop the sector and its workforce to strengthen the quality of services.
39. During the state-wide consultation process, many examples of locally initiated service innovations and effective partnerships were highlighted by SHS providers. *Going Home Staying Home* builds on this good practice through five reform strategies, each of which includes a number of actions:
 1. Service delivery design: ensuring the right service design
 - Development of practice guidelines;
 - An Innovation Fund to help services transition to new client service arrangements; and
 - Improving links with non-SHS services.
 2. Streamlined access for clients: helping clients access the services they need
 - Development of a "No Wrong Door" protocol;
 - Development of a Client Information protocol;
 - Development of a Triage and Referral Framework; and
 - Development of a State-wide Information and Referral Service.
 3. Better planning and resource allocation: locating services where they are needed most
 - Development of a resource allocation protocol; and
 - Development of a pricing framework.

4. Industry and workforce development: enabling organisations and staff to deliver the reforms
 - An industry development strategy; and
 - An Industry development fund to enable development of partnerships, structural adjustments to organisations and strengthening of organisational governance and strategic planning capacity.
5. Quality, contracting and continuous improvement: ensuring ongoing improvement in quality and outcomes
 - Development of a quality assurance framework;
 - Streamlining of contracting and performance management arrangements; and
 - Development of an evaluation strategy for the SHS program against agreed client outcomes.
40. Some components of the *Going Home Staying Home* reform were funded under the NPAH 2009-2013, including the Innovation Fund and Industry Development Fund, as well as the development and planning for a new access system, workforce development strategy and contracting approach.
41. In addition to driving change across the SHS system through *Going Home Staying Home*, the NSW Government recognises that addressing homelessness is a whole-of-government and multi-agency issue that requires a strong focus on prevention and early intervention. This requires the involvement of services delivered through mainstream and other specialist human service systems including health services, mental health services, legal services, financial counselling services, family support services, domestic violence support services, drug and alcohol services, living skills support services and post release support services, as well as housing and tenancy services.

PART 6: SPECIALIST HOMELESSNESS SERVICES QUALITY SYSTEM

42. The current NSW approach to quality assurance for SHS is that services complete an annual cycle of continuous quality improvement. The cycle involves each service self-assessing against standards set out in the NSW Good Practice Guidelines, then developing, implementing and reviewing quality work plans. The cycle is aligned with the service's regular performance based contract review and reporting requirements.
43. One of the actions under the *Going Home Staying Home* reform is the design of a new quality assurance system and the development of an implementation plan to integrate the system with existing quality assurance mechanisms.
44. Development of the NSW quality assurance system and associated tools is already well underway.

PART 7: TENANCY ADVICE AND ADVOCACY SERVICES

45. The Tenants' Advice and Advocacy Program is included in this Transitional NPAH as a matching commitment by the NSW Government.
46. The Program provides funding to non profit organisations to provide information, community education, advice and advocacy services to public and private tenants in

NSW. These services make a direct contribution to the prevention of homelessness by supporting tenants to maintain their tenancies.

47. The Program funds both direct services and resource services:
- direct services, including those targeted to Aboriginal people, assist tenants to understand and enforce their rights under legislation through the provision of tenancy information and advice, and advocacy on a tenant's behalf.
 - resource services provide assistance and support to the direct services to enable them to achieve high quality service provision. This includes specialist resource services such as those targeted for Aboriginal and older persons.

PART 8: DEVELOPMENT FUND

48. Detail on content required is provided at **Attachment A**.

PART 9: ESTIMATED COSTS

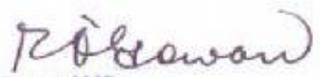
49. The maximum financial contribution to be provided by the Commonwealth for the continuation of the service delivery projects to New South Wales is \$29.16 million payable in accordance with Part 5 of the NPAH. All payments are exclusive of GST. Payments under the Development Fund are in addition to this contribution.
50. The NSW Government will match the Commonwealth's \$29.16 million contribution, and will provide a further contribution up to \$21.47 million.

PART 10: RISK MANAGEMENT

51. A risk management plan is in place for service delivery initiatives. Risks have been actively identified, entered into a risk log and categorised in terms of impact and likelihood. This risk management plan does not need to be provided to the Commonwealth.
52. A risk assessment for Development Fund projects has been developed and provided to the Commonwealth.

Sign off

The Parties have confirmed their commitment to this agreement as follows:

Signature 

Date 29/7/13

The Hon Pru Goward MP
Minister for Family and Community Services
Minister for Women

Signature

Date

The Hon Julie Collins MP



DEVELOPMENT FUND PROJECT

Better Support for Young People in Crisis

Description of Project

This project will:

- deliver new housing options for vulnerable young people through the purchase of up to 25 new social housing dwellings, through the use of \$4.75m of Commonwealth funding and \$7.5m matched contribution from the NSW Government;
- target vulnerable young people aged 16 – 24 years who are homeless or at risk of homelessness, with a focus on those young people leaving care or detention;
- provide integrated support services aimed at building young people's capacity to engage in training and employment opportunities and supporting them to move to greater independence and thereby breaking the cycle of disadvantage; and,
- support the establishment of a new specialist youth housing company in NSW that will own the properties and be responsible for ensuring effective tenancy management and support arrangements are in place for the tenants.

In line with best practice approaches embedded in the NPAH, the benefits of this proposal include:

- the ability for young people to access coordinated and flexible support services responsive to their individual needs
- services will work with young people, their families and carers to support reconnection with family where possible, and/or to ensure that young people are able to access a broader range of services to break the cycle of homelessness and re-engage with mainstream education and employment
- minimizing the transition points for homeless young people through streamlined access to other forms of longer term housing where re-engagement with family is not possible
- ensuring the engagement of the mainstream service system, such as the health, education and training sectors, to develop joint solutions for young people entering the homelessness system

Underpinning this capital proposal for youth housing are some key principles and innovations including:

- ensuring service coordination, integration and partnership
- tapering support services for individual young people over time

- tapering rental subsidy over time where appropriate to enable young people to transition to the private rental sector
- building on existing integrated service delivery approaches and partnerships between accommodation and support providers

One of the main features of the proposal is the integration of support for the young people that will live in the properties. The focus of that support will be to help them to access and sustain training and employment opportunities so that they can move to more independent living arrangements in the private market. Support will be tailored to the needs of individual young people, responding to and resolving their specific issues, and strengthening their capacity to live full lives within the community.

Property Locations

The property locations that are being canvassed for these properties are based on analysis of the following:

- population data
- numbers of children 16 years+ exiting Out of Home Care in past 5 years by LGA
- housing market information – property prices and types of dwellings
- availability of crisis and transitional housing
- existing service system for support
- existing services in a location – training, and employment, transport,

The preferred LGAs for the location of the properties for young people are:

Western Sydney - Blacktown, Parramatta, Grnaville, Auburn and Penrith
Mid North Coast – Coffs Harbour, Port Macquarie and Kempsey

The preferred type of housing is a mix of studio, 1 and 2 bedroom properties. These would be predominantly units but could include some semi detached properties depending on the local market and what would represent value for money.

Selection Criteria

1. The selection criteria for the Development Fund, as outlined in the NPAH, are as follows:

- (a) States must match the Commonwealth contribution;

The NSW Government has overmatched the Commonwealth's Government contribution of \$4.75 million by providing funds of \$7.5 million to this project

- (b) higher weighting will be given to those bids which demonstrate that a project is already in development and/or substantial progress is able to be achieved within the life of this Agreement;

As shown below, this project will be delivered during the life of this Agreement with all properties to be tenanted by May 2014.

- (c) projects that help support individuals 'exit' homelessness into long-term and sustainable housing with necessary support;

The arrangements for this project include tapering rent and support arrangements specifically to prepare tenants for an exit to sustainable long term housing. The project aims to link housing support and employment opportunity to ensure that tenants have the capacity to live more independently in the community.

- (d) supportive housing programs targeted to highly vulnerable groups particularly chronic rough sleepers, Indigenous Australians, young people leaving care or detention or women and children experiencing domestic violence;

The properties being purchased under this Agreement are specifically targeted at young people leaving out of home care and detention.

- (e) demonstrated capacity to deliver, and ability to effectively manage implementation risks;

Housing NSW has a long track record of managing the procurement of properties for the non-government sector. Implementation risks are being managed through early identification of locations and property types, development of clear project specification briefs and engagement of stakeholders in local project control groups.

- (f) commitment to support ongoing service delivery once the capital project has been delivered;

Housing NSW is supporting the development of a new specialist not for profit housing company that will manage the properties and will put in place support partnerships with local support services to ensure that tenants receive the support they need. The identification of suitable locations for the properties has already taken into account the support service system available in those locations and local discussions about support have taken place.

- (g) cost effectiveness/value for money; and

The purchased properties will represent value for money as their procurement has to be in line with Housing NSW asset policies pertaining to acceptable cost and housing type.

- (h) timely implementation.

The milestones set out below indicate that the project will be delivered in a timely way.

Milestones

Milestone reports for Development Fund projects are required by 31 January 2014 and 31 May 2014.

Project Milestone	Milestone Description	Milestone Date
Development of detailed project specifications	<p>Identification of :</p> <ul style="list-style-type: none"> - suitable location/s for the properties - types of properties to be procured - property configuration <p>Development of property specifications for each location.</p>	By 20 September 2013
Property procurement commenced	<p>Contract/s for procurement of properties in place.</p> <p>Project Control Group established to oversight each purchase – to include peak representation.</p>	By 31 October
Property procurement completed	<p>Properties purchased.</p> <p>Details of properties procured during the milestone period to be provided in both the 31 January 2014 and 31 May 2014 reports.</p>	October 2013 to April 2014
Tenant properties	<p>Policy settings for the management of the properties including eligibility, access, tenure and rent.</p> <p>Nomination processes agreed for the target client group.</p> <p>Transitional management arrangements implemented.</p> <p>Support co-ordinated and available as tenants take up occupancy.</p> <p>Properties will be tenanted as they are procured.</p> <p>Details of the properties tenanted and support services available will be included in the 31 January 2014 and 31 May 2014 reports.</p>	By 31 May 2014
Contract management, progress monitoring, reporting and quality assurance		Ongoing

DEVELOPMENT FUND PROJECT

Rebuilding Lives - Preventing Homelessness for Women and Children Escaping Domestic and Family Violence

Description of Project

The project will:

- deliver new housing options for women and children escaping domestic and family violence through the purchase of up to 25 new social housing dwellings through the use of \$4.75m of Commonwealth funding and \$7.5m matched contribution from the NSW Government;
- target women and children escaping domestic violence at risk of homelessness, or homeless, for whom staying or returning home is not possible, and who need some time limited housing and support to re-establish their families and again live independent lives;
- provide integrated support services to ensure that children resume, or continue with, their education and that women can re/engage in training and employment, thereby breaking the cycle of disadvantage; and,
- support the establishment of a new specialist domestic violence housing company in NSW that will own the properties and be responsible for ensuring effective tenancy management and support arrangements are in place for the tenants.

In line with best practice approaches embedded in the NPAH, the benefits of this proposal include:

- the ability for women and children escaping domestic violence to access coordinated and flexible support services responsive to their individual needs
- that services will work to support families to recover from violence and to move towards independence as soon as appropriate, in particular by ensuring access to training and employment opportunities
- minimizing the transition points for women and children escaping domestic violence through streamlined access to other forms of longer term housing including options for private renting and home ownership
- ensuring the engagement of the mainstream service system, such as the health, education and training sectors, to develop joint solutions for women and children entering the homelessness system.

Underpinning this capital proposal for housing that better meets the needs of women and children escaping domestic violence are some key principles and innovations including:

- ensuring service coordination, integration and partnership
- tapering support services for individual families, women and children, over time
- tapering rental subsidy over time where appropriate to enable women to transition to the private rental sector, or to other housing options such as home ownership
- building on existing integrated service delivery approaches and partnerships between accommodation and support providers

One of the main features of the proposal is the integration of support for the women and children that will live in the properties. The focus of that support will be to help them to access and sustain training and employment opportunities so that they can move to more independent living arrangements in the private market. Support will be tailored to the needs of individual families, responding to and resolving their specific issues, and strengthening their capacity to live full lives within the community.

Property Locations

The property locations that are being canvassed for these properties are based on analysis of the following:

- population data
- number of domestic violence assaults by LGA and size of population
- housing market information – property prices and types of dwellings
- availability of crisis and transitional housing
- existing service system for support
- existing services in a location – schools, transport, childcare, training and employment markets

The preferred LGAs for the location of the properties for women and children experiencing domestic violence are:

Greater Western Sydney - Blacktown, Parramatta, Granville, Auburn, Fairfield, Liverpool
Campbelltown and Bankstown

Hunter/Central Coast – Newcastle, Gosford, Lake Macquarie and Wyong

Mid North Coast – Coffs Harbour and Port Macquarie

The preferred type of housing will be 2 to 3 bedroom units predominantly in metropolitan areas and cottages in non metropolitan areas in line with the types of housing available in local markets that represent value for money.

Selection Criteria

2. The selection criteria for the Development Fund, as outlined in the NPAH, are as follows:

- (i) States must match the Commonwealth contribution;

The NSW Government has overmatched the Commonwealth's Government contribution of \$4.75 million by providing funds of \$7.5 million to this project

- (j) higher weighting will be given to those bids which demonstrate that a project is already in development and/or substantial progress is able to be achieved within the life of this Agreement;

As shown below, this project will be delivered during the life of this Agreement with all properties to be tenanted by May 2014.

- (k) projects that help support individuals 'exit' homelessness into long-term and sustainable housing with necessary support;

The arrangements for this project include tapering rent and support arrangements specifically to prepare tenants for an exit to sustainable long term housing. The project aims to link housing support and employment opportunity to ensure that tenants have the capacity to live more independently in the community.

- (l) supportive housing programs targeted to highly vulnerable groups particularly chronic rough sleepers, Indigenous Australians, young people leaving care or detention or women and children experiencing domestic violence;

The properties being purchased under this Agreement are specifically targeted to women and children experiencing domestic violence.

- (m) demonstrated capacity to deliver, and ability to effectively manage implementation risks;

Housing NSW has a long track record of managing the procurement of properties for the non-government sector. Implementation risks are being managed through early identification of locations and property types, development of clear project specification briefs and engagement of stakeholders in local project control groups.

- (n) commitment to support ongoing service delivery once the capital project has been delivered;

Housing NSW is supporting the development of a new specialist not for profit housing company that will manage the properties and will put in place support partnerships with local support services to ensure that tenants receive the support they need. The identification of suitable locations for the properties has already taken into account the support service system available in those locations and local discussions about support have taken place.

- (o) cost effectiveness/value for money; and

The purchased properties will represent value for money as their procurement has to be in line with Housing NSW asset policies pertaining to acceptable cost and housing type.

- (p) timely implementation.

The milestones set out below indicate that the project will be delivered in a timely way.

Milestones

Milestone reports for Development Fund projects are required by 31 January 2014 and 31 May 2014.

Project Milestone	Milestone Description	Milestone Date
Development of detailed project specifications	<p>Identification of :</p> <ul style="list-style-type: none"> - suitable location/s for the properties - types of properties to be procured - property configuration <p>Development of property specifications for each location.</p>	By 20 September 2013
Property procurement commenced	<p>Contract/s for procurement of properties in place.</p> <p>Project Control Group established to oversight each purchase – to include peak representation.</p>	By 31 October
Property procurement completed	<p>Properties purchased.</p> <p>Details of properties procured during the milestone period to be provided in both the 31 January 2014 and 31 May 2014 reports.</p>	October 2013 to April 2014
Tenant properties	<p>Policy settings for the management of the properties including eligibility, access, tenure and rent.</p> <p>Nomination processes agreed for the target client group.</p> <p>Transitional management arrangements implemented.</p> <p>Support co-ordinated and available as tenants take up occupancy.</p> <p>Properties will be tenanted as they are procured.</p> <p>Details of the properties tenanted and support services available will be included in the 31 January 2014 and 31 May 2014 reports.</p>	By 31 May 2014
Contract management, progress monitoring, reporting and quality assurance		Ongoing