

Schedule A

Project milestones, reporting and payments – Queensland

A1. To deliver the outputs of this Agreement, the following projects will be delivered by Queensland in 2017-18:

- (a) Project 29 – *Burketown Visitor Information Centre Upgrade* (\$100,012). The project will see the upgrade and restoration of the heritage-listed Burketown Visitor Information Centre. Work includes shoring up the structure, strengthening and improving resilience to flooding, restoration works to heritage elements, refurbishing existing amenities and creating a fully accessible toilet facility, and upgrading aged mechanical infrastructure, including the air-conditioning units.
- (b) Project 30 – *Castle Hill Walking Track Upgrade* (\$300,000). This project is for track improvement works to increase walkability and safety through erosion reduction and repair, and the installation of additional lookout areas, seating and interpretative signage.
- (c) Project 31 – *Signage at Cairns Aquarium* (\$150,000). This project will see the design, production and installation within the aquarium of interpretive signage which promotes conservation and protection of the regions natural environmental assets.
- (d) Project 32 – *Arts Attracting Tourists (Mount Isa Regional Gallery Upgrade)* (\$155,000). The aim of this project is to upgrade the gallery to add multi-functional spaces capable of hosting a diverse range of exhibitions & activities. Work includes major structural construction and redesign of the building.
- (e) Project 33 – *Point Lookout Coastal Trail Network on North Stradbroke Island* (\$300,000). This project will see the upgrade of an existing walking track between Snapper Street and the Gorge Walk Trailhead, through the construction of a timber boardwalk. There will be viewing areas and rest stops, way-finding and interpretive signage installed along the walk.
- (f) Project 34 – *Coolgaree Bay Foreshore Redevelopment Stage 1* (\$164,650). This project is the first stage of the foreshore redevelopment. Project activities comprise public seating, electrical work including lighting and first fit wiring for stage two installation of CCTV surveillance, landscaping design and development, and a permanent public use Kup Murri (underground oven) pit, as well as ceremonial representations of local cultural groups.
- (g) Project 35 - *Bring the Super Constellation to Longreach* (\$300,000). This project is to transport the Super Constellation from Manila to Longreach, and to undertake external restoration and reassembly at Longreach.
- (h) Project 36 - *Wreck Point* (\$148,800). The project is to create a new walking track and viewing point below the current Wreck Point Lookout. The new viewing point will have timber decking, picnic tables and seating, as well as a fixed viewing telescope to view the offshore islands.

To deliver the outputs of this Agreement, the following projects will be delivered by Queensland in 2016-17:

Tranche 2 projects

- (a) Project 27 – Tourism Industry Capability (\$388,983). Through this capacity building project small-to-medium tourism operators in regional Queensland will be assisted to develop their skills in four key priority areas: quality service, digital capability, business capability, and events capability. The project will be delivered through the Regional Tourism Organisations.
- (b) Project 28 – ‘Be-My-Guest’ Embracing 2018 (\$60,000). This project is the continued implementation of action plan recommendations outcomes from the 2014-15 TDDI Project 3 - Commonwealth Games Service Initiative. This project will facilitate Cairns and Townsville businesses to gain knowledge and skills to respond to and meet the rising expectation of guests. The project will support front-line operators and business managers and owners to shift their customer service from a functional service focus to a responsive, flexible and inclusive way.

Tranche 1 projects

- (a) Project 16 – *Dinosaur Canyon Pathway Infrastructure* (\$151,000). This project is to construct fully accessible disabled-certified pathway infrastructure from the reception area to the Cretaceous Garden and the viewing areas of the first of four Outdoor Galleries at the Dinosaur Canyon.
- (b) Project 17 – *Muttaburrasaurus Interpretation Centre – Stage 1* (\$262,750). This project will see the construction of an interpretation centre building. It will house the skeleton of the Muttaburrasaurus Langdoni and have interpretation on the ornithopod group of dinosaurs. The facility will have an area able to be hired for events.
- (c) Project 18 – *Construction of the Sapphire Gemfields Interpretive Trail* (\$245,950). This project entails the construction and installation of an interpretive trail and infrastructure across the Sapphire Gemfields area. Interpretation includes information panels, displays, exhibits and place markers, as well as geo-caching technology to guide and direct, and art features that are reflective of the local region.
- (d) Project 19 – *Cloncurry Equestrian Events Centre* (\$100,000). The project is to construct a shaded equestrian events centre with catering, bar, storage, and ancillary spectator facilities. The new facilities will add to existing facilities and enhance the spectator experience at the many events held there.
- (e) Project 20 – *Croydon BIG Metal Exhibition Project* (\$110,606). The aim of this project is to develop an exhibition building with facilities and displays. Project activities include 1) build an exhibition shed, 2) the construction of a steel sculpture, which will include information on Croyden's heritage and cultural tourism attractions, and 3) the restoration of historic cars.
- (f) Project 21 – *Noosa National Park Coastal Walking Track and Interpretation* (\$400,000). This project involves upgrading the existing coastal walking track, and installing and upgrading interpretive signage at the headland section of Noosa National Park. The work will improve accessibility to the track and headlands for people with limited mobility.

- (g) Project 22 – *Maryborough to Hervey Bay Rail Trail* (\$439,750). This project is for the construction of a section of the Maryborough to Hervey Bay Rail Trail, between Nikenbah and Urrabeen. The trail will be constructed for use by pedestrians, cyclists and horse riders and will be accessible for year round use.
- (h) Project 23 – *Field of Dreams Parkland Upgrade* (\$250,000). The project involves the construction of new large-vehicle parking bays, sealed turning areas and installation of new pathways from vehicles to the parklands attractions. Work also includes upgrades to landscaping in the area.
- (i) Project 24 – *Installation of Tourism Signage for Maranoa Region* (\$117,906). The project involves the installation of tourism signage, in line with the Queensland Drive Tourism Strategy. The aim of this signage is to safely direct drive tourists throughout the region's tourist attractions, showcase 'off the beaten track' drives, and provide insight into the history, culture and lifestyle of the region.
- (j) Project 25 – *Multifunctional, all-weather entertainment building for Southern Gold Coast* (\$225,000). This project will see the Currumbin Wildlife Sanctuary theatre extended from a capacity of 60 to 400, meeting the increasing demand placed on the facility. It will be developed as a multifunctional all-weather entertainment building. The work also includes replacing animal enclosures and audio visual and staging equipment, as well as creating a foldaway grandstand that forms part of the theatre.
- (k) Project 26 – *Scenic Rim Story Markers Project* (\$100,000). The projects involves the creation and installation of public art and way finder statement signs at two locations of the south eastern entry to the Scenic Rim. The objective overall is to engage visitors by incorporating artworks at key tourism routes to arouse curiosity, provide interpretation and tell stories unique to the region.

To deliver the outputs of this Agreement, the following projects will be delivered by Queensland in 2015-16:

Tranche 1 projects

- (l) Project 4 – *Charters Towers Tourism Infrastructure Development* (\$68,925). The project will see the improvement of existing infrastructure at Towers Hill, and the installation of interactive tourist information signs with directions to Towers Hill. The WWII Bunker Development will be updated and made more interactive, and the Towers Hill Board Walk and Lookout will have updated interpretive and way-finding signage, and an all-weather telescope installed. There will be touch screen structures for tourism information placed in parks at two high traffic stopping areas.
- (m) Project 5 – *Tour Access HMAS Gladstone* (\$116,950). The project will contribute to making the HMAS Gladstone safe for public access, which will occur through guided tours. The work on the HMAS Gladstone will include the fabrication of an access walkway and painting the superstructure. The vessel is located close to the cruise ship berthing point, which will be utilised during the 2015-16 summer cruise ship season.
- (n) Project 6 – *Gatehouse Gallery Deck* (\$135,650). The project will see the construction of a gallery deck/viewing platform at Emu Park, Capricorn Coast. The long raised platform will be flanked by seating and interpretive signage on WWI.
- (o) Project 7 – *Part of Ingham CBD Master Plan Stage 1 Works – Tully Street Redevelopment* (\$150,000). The project is the tourism portion of a three stage process to redevelop Ingham. Work includes installation of signs and lighting, and

road works to better cater for recreational vehicles. The Tully Street redevelopment will improve connectivity with, and encourage direction from the town centre to the principal tourism attraction, Tyto Wetlands precinct, a 90-hectare natural wetland with tourist facilities.

- (p) Project 8 – *Wi-Fi Infrastructure* (\$54,204). The project aims to support the development of an expanded network of free Wi-Fi hotspots throughout Queensland. The project builds on the success of the pilot projects in phase one and continues to target identified priorities including the aim to have all Visitor Information Centres providing free Wi-Fi for tourists. It will provide opportunities for tourism businesses to promote their products, and for tourists to access user friendly visitor information and to share their experiences.
- (q) Project 9 – *Phase 1 of Stage 3 Australian Age of Dinosaurs – Outdoor Galleries* (\$395,500). The project continues the multistage upgrade and development of the facility. This phase 1 of stage 3 will see the design and construction of a concrete sauropod skeleton for Gallery 2; life-size bronze dinosaurs for exhibition galleries 3, 4 and 5; construction of an outpost shelter and amenities; and a 2 km gravel road to the Outdoor Galleries.
- (r) Project 10 – *Mary Cairncross Scenic Reserve Building Renewal – Stage 1* (\$1,000,000). This project will redevelop the existing visitor facility at the Mary Cairncross Scenic Reserve to modernise the facility and make it more appealing. Project work will include refurbishing existing and constructing new structures of the discovery centre; viewing deck; elevated ramp running alongside the rainforest; café; and meeting room/theatrette.
- (s) Project 11 – *TripAdvisor capability workshops – monitoring and improving your online reputation* (\$40,670). The project involves the engagement of TripAdvisor to deliver capability workshops to tourism operators and representatives in five locations across Queensland. The workshops will provide tips and tools for monitoring and improving a business' online reputation to attract visitors and assess performance. These are critical capabilities in the highly competitive and global tourism industry.

Tranche 2 projects

- (t) Project 12 – *Tourism Industry Capability* (\$450,450). This project continues the delivery of skills development programmes to small-to-medium tourism operators in regional Queensland. The programmes focus upon key areas such as international readiness, hero experience, utilising digital technology, customer service, events development, and trade mentoring.
- (u) Project 13 – *DestinationQ 2015 going to the regions* (\$60,000). This project involves holding workshops across Queensland to share tools and tips on the key outcomes identified at the DestinationQ 2015 Forum. These are: Innovative Experiences, Exceeding Expectations, Digital Channels, Asian Markets and Tourism and Transport.
- (v) Project 14 – *Experience Development - 'On Tour'* (\$60,000). The objective of this project is to build the capacity of small-to-medium tourism business across Queensland. The project aim is to encourage operators to make positive changes to their business and offer quality experiences for their customers.
- (w) Project 15 – *Implementation of the Embracing 2018 Gold Coast Quality Service Project* (\$100,000). This project will implement the action plan recommendations from the TDDI Project 3 - Commonwealth Games Service Initiative. The industry led service excellence training programme will be for: Delivering the Guest Experience, Leading the Guest Experience and Destination Host.

To deliver the outputs of this Agreement, the following projects will be delivered by Queensland in 2014-15:

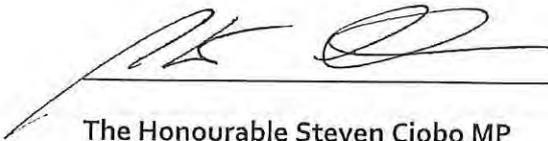
- (a) Project 1 – *Enhancing industry capability* (\$150,000). Delivery of skills development programmes to small to medium tourism operators in regional Queensland. The programmes will be focussed upon key areas such as yield management, utilising digital technology for the tourism sector, and preparing operators and products to be marketed through international trade channels. The programmes will be tailored to the tourism industry;
 - (b) Project 2 – *Wi-Fi infrastructure development* (\$121,150). Delivery of small-scale pilot model projects to support an expanded network of tourist targeted wi-fi hot-spots to enable sharing of visitor information, experiences and tourism services; and
 - (c) Project 3 – *Commonwealth Games Service Initiative* (\$90,000). Development of tourism-based customer service plan for the Commonwealth Games in 2018. This will benefit the industry as there is currently no funding allocated by the Commonwealth or State Governments for service quality initiatives.
- A2. Table 1 summarises the milestones for agreed projects, their relationship to the outputs, expected completion dates, relevant reporting dates and expected payments to be made. The Commonwealth will make payments subject to the twice annual performance reports demonstrating that relevant milestones have been met.
- A3. This Schedule will be varied from time to time to include additional projects up to the maximum estimated Commonwealth financial contribution, subject to the written agreement of Commonwealth and State portfolio ministers, in accordance with clause 22 of this Agreement.
- A4. Where additional projects are agreed, Table 1 will be varied to include those projects and associated milestones and payments. Milestone payments for additional projects will require demonstration, through provision of a progress report, that scheduled stages for those projects have been completed and that all previously agreed projects that were scheduled to be completed, have been completed within agreed timeframes. Milestones for additional projects will be worded in accordance with this clause.
- A5. If a milestone is met in advance of the due date, where the relevant performance report demonstrates the milestone has been met, the Commonwealth may make the associated payment earlier than scheduled provided it falls within the same financial year as the original milestone date.

Table 1: Performance requirements, reporting and payment summary

Outputs	Milestones	Report due	Payment
2017-18 Projects that deliver tourism demand-driver infrastructure and support Tourism 2020 outcomes.	Demonstration, through provision of a progress report, that scheduled stages for each project have been completed for Projects 29 through 36	17 November 2017	\$1,011,737
	Demonstration, through provision of a progress report, that scheduled stages for each project have been completed for Projects 30 and 33 through 36	20 May 2018	\$606,725
2016-17 Projects that deliver tourism demand-driver infrastructure and support Tourism 2020 outcomes.	Demonstration, through provision of a progress report, that scheduled stages for each project have been completed for Projects 16 through 26	17 November 2016	\$1,572,264
	Demonstration, through provision of a progress report, that scheduled stages for each project have been completed for Projects 16 through 28	20 April 2017	\$1,279,681
2015-16 Projects that deliver tourism demand-driver infrastructure and support Tourism 2020 outcomes.	Demonstration, through provision of a progress report, that scheduled stages for each project have been completed for Projects 4 to 11.	20 November 2015	\$634,310
	Demonstration, through provision of a progress report, that scheduled stages for each project have been completed for Projects 4 to 15.	18 April 2016	\$1,998,039
2014-15 Projects that deliver tourism demand-driver infrastructure and support Tourism 2020 outcomes.	Initial contribution to support implementation of projects	29 April 2015	\$72,230
	Demonstration, through provision of a progress report, that scheduled stages for each project have been completed for Projects 1 to 3.	22 May 2015	\$288,920

The Parties have confirmed their commitment to this Schedule as follows:

Signed for and on behalf of the Commonwealth of Australia by



The Honourable Steven Ciobo MP

Minister for Trade, Tourism and Investment

10/05/2017

Signed for and on behalf of the State of Queensland by



The Honourable Kate Jones MP

Minister for Tourism, Major Events and the Commonwealth Games

15/6/2017