SOUTH AUSTRALIAN IMPLEMENTATION PLAN Element 1: Early Childhood service integration—Children and Family Centres (CFCs)

PREAMBLE

Parenting and family support has been identified as a key factor in early childhood development for families at all socio-economic levels. Evidence shows that early childhood programs are most effective when they support parents' active participation in their children's early learning and development.

Early development for each child involves their health, learning, care and relationships within their own family and community. Strong early relationships give children the best possibility of a happy, healthy and successful adult life. All young children need a caring and safe foundation, in their family, in their culture, in their community, and in the services that they use.

Indigenous families are more likely to miss out on early childhood services even though they stand to benefit most. One of the major barriers is a lack of culturally appropriate integrated service delivery that includes service co-location, referral pathways and outreach programs. Integrated delivery of early childhood services is an effective strategy to ensure families have access to the services they need².

To ensure that the gap in health, education and social outcomes between Aboriginal and non-Aboriginal children can be addressed, it is important that all Aboriginal children participate in early learning programs prior to commencing school and that their learning, health and wellbeing needs are simultaneously addressed. This Implementation Plan outlines the South Australian approach to secure improved outcomes for Aboriginal children by increasing access to integrated child care, preschool, health and family support services through the development of Children and Family Centres. South Australia has committed to identify and measure progress towards the following outcomes:

- o increased proportion of Indigenous children attending the Children and Family Centres who have had all age-appropriate health checks and vaccinations;
- o increased proportion of Indigenous three and four year olds participating in quality early childhood education and development and child care services;
- o increased proportion of Indigenous children attending the Children and Family Centres who go on to attend school regularly;
- o increased proportion of Indigenous children and families accessing a range of services offered at or *through* Children and Family Centres, including but not limited to childcare, early learning, child and maternal health, and parent and family support services;
- increased proportion of pregnant Indigenous women with an antenatal contact in the first trimester of pregnancy in each year;
- o increased proportion of Indigenous teenagers accessing sexual and reproductive health programs and services;
- o reduced proportion of Indigenous babies born with low birth weight each year;
- o reduced mortality rate of Indigenous infants each year;
- o reduced proportion of Indigenous women who use substances (tobacco, alcohol, illicit drugs) during pregnancy each year; and
- o reduced proportion of hospital admissions of Indigenous children 0-4 years.

The centres will focus on supporting Aboriginal families with young children to provide their children with the best possible start in life. The centres will be open to all members of the community and the services will include child and maternal health, high quality early learning programs for young children, parenting and family support and community development activities. Staff from a range of disciplines will work together to provide children and families with the services they need.

Children and Family Centres will support and strengthen the capacity of parents to provide nurturing and safe environments for their children. The centres will build upon and preserve family resilience and capacity by offering opportunities for parents to be involved in social action and community development in their local community.

-

¹ McCain. M, & Mustard. J.F, Early Years: Reversing the Brain Drain, 1999

² SNAICC, 2004, Indigenous Parenting Project

The South Australian Aboriginal Children and Family Centres are underpinned by a philosophy of co-operation between parents, community, Government and non-government partners, and will both complement and expand the existing network of integrated early childhood services in South Australia. The concept for the Children and Family Centres is based on this 'joined-up' approach and reflects a philosophy of acknowledgment, engagement and inclusion of Aboriginal history, culture and community.

SOUTH AUSTRALIAN IMPLEMENTATION PLAN Element 1: Early Childhood service integration—Children and Family Centres (CFCs)

Plan period: 2009-2014 Implementation Plan Agreed: September 2009 Commonwealth Investment: \$ 25.22 over 6 years

Milestone (Essential elements)	What are we trying to do? (Aim)	Who will do it? (Roles and responsibilities)	How are we going to do it? (Strategies)	How will we know how we are going? (Measures)	How long will it take? (Timeframe)	What is the estimated cost? (\$)
1. Management—Site Locations Site selection will take into account the following factors: • Availability of land • Demographic information about the numbers of Aboriginal children and families in the community	1.1 Identify Locations To identify broad locations for integrated Children and Family Centres that will maximise the opportunities for Aboriginal children and their families to participate in early childhood development services	The Senior Officers Group: Child Development (SOG) comprising of the Department of Education and Children's Services (DECS), Department of Families and Communities (DFC), the Department of Health and the Department of Premier and Cabinet (DPC).	Identify locations by analysis of: • Aboriginal population data • current Aboriginal service participation rates • existing children and family programs for Aboriginal people • Service gaps	Broad locations identified by June 2009. Selection of 3 sites in Southern Metropolitan Adelaide, Upper Spencer Gulf, and Eyre Peninsula, and an additional site at Pukatja on the APY Lands	COMPLETED 30 October 2009 COMPLETED	
 Current Aboriginal enrolments in care and education services 	1.2 Ministerial Approval Gain South Australian Government approval for the locations and the	SA Minister for Early Childhood Development (MECD)	Briefing to SA Minister for Early Childhood Development	Approval gained	COMPLETED	
 Capacity to add on to an existing facility in a way that allows for integration of a range of services The availability and 	concurrence of the Australian Government	Seek concurrence of Commonwealth Minister for Early Childhood Education, Childcare and Youth	Letter to Commonwealth Minister for Early Childhood Education, Childcare and Youth	Locations announced	COMPLETED 30 October 2009	
proximity of existing services on site to ensure access to education, health services and family and community support.	1.3 Identify Sites To identify school sites in the approved locations that maximise the participation of Aboriginal Children and Families.	DECS, cross-agency partners and the community.	Consider Aboriginal population data, existing programs across agencies, available land, transport, housing and community input.	Sites agreed	By June 2010	

Milestone (Essential elements)	What are we trying to do? (Aim)	Who will do it? (Roles and responsibilities)	How are we going to do it? (Strategies)	How will we know how we are going? (Measures)	How long will it take? (Timeframe)	What is the estimated cost? (\$)
2. Management — Building/Refurbishment The development of Children and Family Centres facilities will reflect the needs of the range of service providers and the community and is	To develop facilities that maximise the opportunities for Integrated early childhood service delivery to Aboriginal children and their families	DECS will be the lead agency, working in collaboration with the Enabling Group, DFC, Health, DPC, Department of Transport, Energy & Infrastructure (DTEI).	The facilities development process has key stages of brief development, feasibility study and construction.	A program for each site detailing key stages will be developed.	There are 3 broad phases: • 2009/10 – Planning • Late 2010/ 11³ – Construction • 2011 onwards - Implementation	
designed for flexible and multiple use. The facilities specification can include: • licensable space for child care programs • preschool facilities	2.1 Facilities Brief To develop a facilities brief that identifies and guides the development of facilities to deliver care, education, health and family support services	DECS in collaboration with cross agency partners and key stakeholders	Senior Project Officer to facilitate consultation with cross agency partners and key stakeholders	Facilities brief completed	By the end of December 2009	
 outdoor learning areas health consulting space community group space public toilets and nappy change facilities office accommodation 	2.2 Feasibility Study Undertake a feasibility study on each identified site to produce a feasibility report and a costed concept plan	DECS Capital Works in collaboration with Department of Transport Energy & Infrastructure (DTEI) as Project Managers.	DTEI will lead the implementation of the feasibility study.	Approved Feasibility Study completed for each site within budget	By June 2010	
 storeroom reception Buildings may new builds or refurbishment of existing buildings depending on the 	2.3 Ministerial Approval Gain Ministerial approval for construction of the costed concept plan	DECS	Submit a briefing and the feasibility report including costed concept plan to MECD	Briefing approved	By June 2010	
particulars of the site.	2.4 Construction To construct the approved plan	DTEI will lead a construction tender process DTEI will from a project control group	DTEI will let the tender to an approved construction company Program for each site will show timelines	Program for each centre will outline timelines for the construction process	Construction to commence by the end of 2010	

 $^{^{\}rm 3}$ Subject to feasibility study and building industry trends

Milestone (Essential elements)	What are we trying to do? (Aim)	Who will do it? (Roles and responsibilities)	How are we going to do it? (Strategies)	How will we know how we are going? (Measures)	How long will it take? (Timeframe)	What is the estimated cost? (\$)
3. Service Delivery—Types and/or Model Children and Family Centres bring together early childhood and parenting services for young children birth-5 years of age at or	To improve Aboriginal families' access to culturally competent early childhood care, education, health and family support programs	DECS will lead the development of the service delivery model in collaboration with Health, DFC, , the non government sector and local community	Work with key stakeholders, including local community engagement, to develop a service which outlines the range of services to be delivered in the centres	Delivery of services and programs identified in the project plan Number of Aboriginal and Torres Strait Islander families participating in the Centres.	By June 2010	
through the centre. The services will be built up over time and the model reflects the unique needs of each community, and could include the following services and programs: Crèche Playgroup	3.1 Project Plan To develop a project plan which outlines the service delivery model and the implementation timeline, and considers governance, budget, communication, planning, risk management, data monitoring and evaluation	DECS in consultation with cross agency partners	Draft project plan developed, reviewed and modified through consultation with key stakeholders	Analysis of baseline data and ongoing data collection and evaluation led by Australian Government. Draft project plan approved by key stakeholders.	By June 2010	
 Child care Preschool Health promotion & support Early intervention & prevention Transport to support 	3.2 Recruit CDC To appoint Aboriginal Community Development Coordinators to lead community engagement with centre and to deliver community capacity building programs	DECS will lead the recruitment of the Community Development Coordinators	Community Development Coordinators will be recruited through the Aboriginal Employment Register	Aboriginal Community Development Coordinators will be appointed.	By June 2010	
 access to the centre Parenting & family support Intergenerational learning opportunities 	To increase employment for Aboriginal people in the indentified locations 3.3 Recruit FSC			Increased number of Aboriginal people engaged in full-time employment at the Centres		
Community development activities	To appoint Family Services Coordinators to support access to services and programs by children and families and service coordination	DECS will lead the recruitment of Family Service Coordinators with cross agency partners	Family Services Coordinators will be recruited through the Aboriginal Employment Register	Family Service Coordinators will be appointed	By December 2010	Pogo A of 13

Milestone (Essential elements)	What are we trying to do? (Aim)	Who will do it? (Roles and responsibilities)	How are we going to do it? (Strategies)	How will we know how we are going? (Measures)	How long will it take? (Timeframe)	What is the estimated cost? (\$)
4. Service Delivery— Staffing and Workforce Development	4.1 Increase Employment To increase the employment of Aboriginal people in early childhood development to offer culturally competent	DECS, cross agency partners, Enabling Groups and relevant employee and training organisations including the State	Offer dedicated positions for Aboriginal people at the Children and Family Centres	Number of Aboriginal people employed in Children and Family Centres.	From 2010 at Pukatja and from 2011 at other locations	
The establishment of Children and Family Centres provides an opportunity to increase the employment of Aboriginal people in early	services that increase the attendance and participation of Aboriginal people at the Centres.	Workforce Development Taskforce convened by Dept Further Education, Employment, Science & Training (DFEEST).	Project Team and Community Development r positions recruited through the Aboriginal Employment Register	Number of Aboriginal people who are engaged in facilitating the activities within the Children and Family Centres.	By June 2010	
childhood development. A project team will be established within DECS to provide an enhanced career pathway for Aboriginal staff. Parents and community members will have	4.2 Professional Development & Mentoring To support Aboriginal people to participate in Enabling Groups and other voluntary roles within the Children and Family Centres through professional development and mentoring.	Aboriginal Affairs & Reconciliation Division (DPC), DECS Aboriginal Education & Employment.	Provide entry level training and employment opportunities and improved career pathways for Aboriginal people Offer training opportunities in children's services to Aboriginal community members	Number of Aboriginal people who participate in capacity building and employment programs	Professional Development programs to commence by end of 2010	
opportunities to engage in supported development activities including volunteering, participation in informal and formal learning programs, peer programs, management and governance roles and mentoring programs which	4.3 Leadership To ensure effective Aboriginal early childhood leadership at each Children and Family Centre	DECS will lead the recruitment of an early childhood leader.	Recruitment of a qualified early childhood leader for each Children and Family Centre Provide Aboriginal staff with leadership development programs and mentoring	Number of Aboriginal Early Childhood Education leaders	From 2010 at Pukatja and from 2011 at other locations Programs to commence by the end of 2010	
may lead to increased employment opportunities.	4.4 Cultural Competence To ensure that non- Aboriginal people working in Children and Family Centres are culturally competent	DECS, cross agency partners and training provider	Deliver high quality cultural competence training.	Number of non- Aboriginal people who have undertaken cultural awareness training	From 2010 at Pukatja and from 2011 at other locations	

Milestone (Essential elements)	What are we trying to do? (Aim)	Who will do it? (Roles and	How are we going to do it? (Strategies)	How will we know how we are going?	How long will it take?	What is the estimated cost? (\$)
		responsibilities)		(Measures)	(Timeframe)	
5. Linkages and Coordination Children and Family Centres	5.1 Integration To ensure integration of early childhood services through	DECS along with cross agency partners, non- government organisations,	Establish Enabling Groups to support the development and delivery	Number and range of services and programs being delivered in the	From 2010 at Pukatja and from 2011 at other locations	
are a whole-of-Government approach to the delivery of	Children and Family Centres 5.2 NGOs	parents and communities DECS along with	of services and programs. Develop partnerships and	centres Number and range of	From 2010 at Pukatja	
early childhood services in partnership with non-government organisations and communities. Oversight of the establishment of the centres is	Facilitate the non government sector in the provision of services through the Centre.	government and non- government agencies	agreements with the non- government sector for delivery of services and programs	services and programs being delivered by non- government agencies	and from 2011 at other locations	
provided by a number of linked cross-agency groups as follows: • Inter Ministerial Committee:	5.3 Design Ensure the design of the centre facilitates delivery of a comprehensive range of services.	DECS and DTEI	Identify the facility requirements of other agencies in the facilities brief	Number and range of programs able to be accommodated	By December 2009	
 Child Development Chief Executives Coordinating Committee Senior Officer's Group: Child Development Early Childhood Development Operations Group 	5.4 Joint Planning for NP Ensure joint planning for Elements 1,2 & 3 of the Indigenous Early Childhood Development National Partnership Agreement (IECD NP).	Health to facilitate Health and DECS participation	Establish Indigenous Early Childhood & Young People Working Group to meet regularly to jointly plan and coordinate implementation of Elements 1,2 & 3 of the IECD NP	Number and range of coordinated DECS and Health services and programs being delivered in the centres	COMPLETED	
Local Enabling Groups DPC coordinates a Policy Reference Group which links the work of the early childhood National Partnerships.	5.5 Cross Agency Structures To ensure the participation and coordination of key stakeholders in the development and delivery of Children and Family Centres	Department of Premier and Cabinet to lead	Establish Aboriginal Operations Group for strategic oversight of the IECD NP	Attendance and participation of representatives	COMPLETED	
SA Health coordinates the Indigenous Early Childhood & Young People Working Group to facilitate DECS and SA Health planning for the centres.	5.6 Enabling Groups To ensure the participation of agencies, parents, families and the community in the development and delivery of services and programs	Community Development Coordinator	Establish local community Enabling Groups to engage local Aboriginal people in service and program planning	Number and % of Aboriginal participation on the group	By June 2010	

Milestone (Essential elements)	What are we trying to do? (Aim)	Who will do it? (Roles and responsibilities)	How are we going to do it? (Strategies)	How will we know how we are going? (Measures)	How long will it take? (Timeframe)	What is the estimated cost? (\$)
6. Community Involvement Effective early childhood programs support parents' active participation in their	To engage Aboriginal women, men and community members in the design and delivery of early childhood services in the Centres	Community Development Coordinator and Enabling Group	Develop a community engagement plan and support community participation in program delivery and governance.	Completion of the Community Engagement Plan	From 2010 at Pukatja and from 2011 at other locations	
children's early learning and development. A community based model of operations and governance ensures	6.1 Communication To ensure Aboriginal communities are engaged in the development of the centre	Senior Project Officer, Community Development Coordinator along with cross-agency partners and Enabling Group	Undertake community consultations, meetings and forums in each location	Number and participation of Aboriginal community members in consultation activities.	Commence in 2009 and ongoing	
children, families and communities are involved in decision making about the services and programs that best meet their needs.	6.2 Community Participation To ensure Aboriginal communities are actively engaged in planning for the delivery of programs and	Community Development Coordinator, Enabling Group, government and non-government agencies	Offer volunteering programs and personal and professional development activities	Number and range of programs and participation rates in programs and in the centre	From 2010 at Pukatja and from 2011 at other locations	
A Community Development Coordinator at each centre will ensure a range of opportunities for genuine	plan for intergenerational participation.		Offer scholarships for training programs to lead to employment	Number of scholarships to support Aboriginal people to engage in training programs leading to a qualification	From 2010 at Pukatja and from 2011 at other locations	
community engagement and communication are established.	6.3 Belonging To ensure that the Children and Family Centres are nurturing places where children and families know they belong.	All staff, groups, agencies and communities	Ensure involvement of Aboriginal community in program delivery, governance and decision making	Number of Aboriginal people engaged in programs in the centre	From 2010 at Pukatja and from 2011 at other locations	
	6.4 Community Governance		Ensure the environment is culturally supportive and response	Number of non-Aboriginal staff engaged in Cultural Competency training		
	To ensure Aboriginal community members are engaged in planning, decision-making and management of the Centres.	Community Development Coordinator, Enabling Group, government and non-government agencies	Offer governance training, peer training and mentoring programs	Number and participation of Aboriginal community members in training programs and governance activities	From 2010 at Pukatja and from 2011 at other locations	

Milestone (Essential	What are we trying to	Who will do it?	How are we going to	How will we know	How long will it	What is the estimated
elements)	do? (Aim)	(Roles and responsibilities)	do it? (Strategies)	how we are going? (Measures)	take? (Timeframe)	cost? (\$)
7. Data and Reporting	To provide COAG, key stakeholders, Enabling Group and the community	Project team, enabling Groups along with an evaluation partner	Work with the evaluation partner appointed by the Australian Government	Regular internal and external data and reporting will reflect	External reporting will occur twice per year and internal reporting	
The data and reporting strategy for Children and Family Centres will ensure timely and appropriate collection and reporting of	with an accurate picture of the operation of the Children and Family Centres.	supported by the Data and Reporting Officer	Develop reports that comply with reporting requirements described in the IECD NP.	progress against the COAG targets.	will occur monthly.	
data and progress for a range of audiences. South Australia has taken	7.1 Accountability Establish a culture of accountability within the Centres	DECS along with government and non- government agencies, parents and communities	Develop a project plan that outlines accountability requirements	The project plan identifying the required accountabilities will be completed	By June 2010	
steps to link and coordinate the data and reporting requirements of a number of National Partnerships as	7.2 Data Collection Work with the Australian Government to ensure the development of an effective data and reporting system to	DECS and cross agency partners Appoint a Data & reporting	Work with the evaluation partner appointed by the Australian Government	Enhanced capacity to undertake data and reporting tasks	From July 2010	
follows: • Establishment of DPC's Policy Reference Group which reports to the Chief	report on progress towards the agreed outcomes (see preamble)	Officer Project team, enabling Groups along with an		Data and reporting will reflect progress towards the agreed outcomes (see preamble)	From July 2010	
Executives' Integrated Reporting & Evaluation Group (CIREG)	7.3 Reporting	evaluation partner supported by the Data and Reporting Officer	The reports will describe	Framework developed and implemented for planning and reporting		
Representatives on the IECD NP Data and Evaluation Sub-Group	Ensure progress report and annual report is developed and delivered to DEEWR	Data and Reporting Officer	progress against milestones and outcomes in the IECD NP and report achievements	Progress report and annual report delivered on time	Progress report by 31 January yearly Annual report by 31 August	
 Representatives on the data sub-groups of Working Group on Indigenous Reform 	7.4 Evaluation Develop an evaluation strategy that reflects the reporting requirements of the	Project team with an evaluation partner supported by the Data and	Joint participation of the Commonwealth & States	Evaluation strategy will be developed by the Commonwealth and	By July 2010	
(WGIR) and the National Early Childhood Development (NECD).	IECD NP Evaluate the program against outcomes for children and families	Reporting Officer Partners, Enabling Group, staff, community and parents	Work with the evaluation partner appointed by the Australian Government	agreed with States Achievement of outcomes in the IECDNP and changes to AEDI results	Evaluation to commence in 2010 and is ongoing	

Milestone (Essential elements)	What are we trying to do? (Aim)	Who will do it? (Roles and responsibilities)	How are we going to do it? (Strategies)	How will we know how we are going? (Measures)	How long will it take? (Timeframe)	What is the estimated cost? (\$)
8. Risk Management The aim of risk management is to identify, analyse, evaluate and manage risk to ensure the development, delivery and sustainability of	To ensure that the Aboriginal Children and Family Project meets State and Commonwealth Government objectives, approvals and requirements	Senior Officers Group, Child Development, Senior Project Officer	To develop a project plan which outlines the service delivery model, implementation timeline, governance, budget, communication, planning, risk management and evaluation	Internal and external reports will identify progress against the project plan and COAG targets and be reported in the internal monthly and external annual report	Project plan to be completed June 2010	
the Children and Family Centres. Sound governance structures will provide a	8.1 Risk Assessment To ensure that any risk to delivery of the centre on time and within budget is identified and managed	Project team and cross agency partners	Develop a risk assessment matrix that identifies and mitigates risks	Risk matrix developed and implemented and reported in the internal monthly and external annual report	To be completed by the June 2010	
mechanism for informed decision making, strategic planning and timely reporting to support the effective and compliant operation of the centres.	8.2 Centre Governance To ensure that the Children and Family Centre have sound governance structures and comply with all required legislation and regulations	Project team, Community Development Coordinator, centre staff, cross agency partners, Enabling Group with support of DECS Prudential Management and Internal Audit Unit and	Develop a compliant governance structure that involves community representation at all levels	Effective operation of the centres as reported in the internal monthly and external annual report	From 2010 at Pukatja and from 2011 at other locations	
Articulated project governance structures will ensure that COAG		Senior Officers Group Early Childhood Development		Progress against milestones in the Implementation Plan	Progress report by 31 January yearly Annual report by 31 August	
objectives are met, evaluated and reported.	8.3 Project Governance Establish structures for cross-agency planning and implementation of the	SOG to provide oversight. Establish an Operations Group to plan for implementation	SOG to receive regular reports and endorse implementation strategies.	Reports received and endorsed.	Commence October 2009	
	centres.		Operations group to plan and implement the centres.	Implementation milestones are achieved.	Establish by the end of 2009	

Summary of Milesto	ones and Commonwealth Payments				
Element 1 – Establi	Element 1 – Establishment of 4 Children and Family Centres Total Australian General Centres				
Reporting Period	Agreed Milestones for the Period	Basis of Payment	Commonwealth Payment Amount		
	Facilitation Pay	ment - January 2009	\$1.510m		
To be paid on app	proval of 2009 Annual Report and Agreement to the Implementation Plan 2 nd F	acilitation Payment -	\$4.795m		
Jan –June 2009	Identify broad locations for Children and Family Centres South Australian Government approval for the locations and concurrence of the Australian Government	Receipt of Annual Report 31 August 2009 describing satisfactory achievement against Milestones			
July – Dec 2009	Establish cross-agency partners groups Announcement of locations for 4 Children and Family Centres: Location 1 – Pukatja Location 2 – Ceduna Location 3 – Christies Beach/Noarlunga Location 4 – Whyalla Commence recruitment of the Project Team Develop a facilities brief Develop a communication plan Appoint a leader for Location 1 – Pukatja Commence community engagement at each location	Receipt of Progress Report 31 January 2010 describing satisfactory achievement against Milestones			

Jan –June 2010	Commence recruitment of Aboriginal Community Development Coordinators for each location Establish local Enabling Groups at each location Develop a project plan which outlines the planning and implementation of the Children and Family Centres Develop a risk assessment matrix Identify and approve school sites in locations 1, 2, 3 and 4 Undertake a feasibility study on identified sites in locations 2,3& 4 Ministerial approval of feasibility study and costed concept plan Commence operation at Location 1: Pukatja Centre operational and providing services to the community Programs and services adjusted as required Continued community engagement	Receipt of Annual Report 31 August 2010 describing satisfactory achievement against Milestones	
July – Dec 2010	Continue service model location 1: Providing services; programs and services adjusted as required; continued community engagement Commence recruitment of Aboriginal Family Services Coordinators for locations 2,3 & 4 Data and evaluation strategy completed by the Commonwealth in partnership with South Australia Implement data and evaluation strategy and provide support to centres on data collection and monitoring.	Receipt of Progress Report 31 January 2011 describing satisfactory achievement against Milestones	
Jan –June 2011	Continue service model location 1: Pukatja : Providing services; programs and services adjusted as required; continued community engagement Commence recruitment for Early Years Leader locations 2, 3 & 4	Receipt of Annual Report 31 August 2011 describing satisfactory achievement against Milestones	

July – Dec 2011	Continue service model location 1: Pukatja : Providing services; programs and services adjusted as required; continued community engagement Construction completed 2, 3 & 4 Commence operating at locations 2, 3 & 4: • Centre operational and providing services to the community • Programs and services adjusted as required • Continued community engagement	Receipt of Progress Report 31 January 2012 describing satisfactory achievement against Milestones
Jan –June 2012	Continue operating at locations 1, 2, 3 & 4: Providing services; programs and services adjusted as required; continued community engagement	Receipt of Annual Report 31 August 2012 describing satisfactory achievement against Milestones
July – Dec 2012	Continue operating at locations 1, 2, 3 & 4: Providing services; programs and services adjusted as required; continued community engagement	Receipt of Progress Report 31 January 2013 describing satisfactory achievement against Milestones
Jan –June 2013	Continue operating at locations 1, 2, 3 & 4: Providing services; programs and services adjusted as required; continued community engagement	Receipt of Annual Report 31 August 2013 describing satisfactory achievement against Milestones

July – Dec 2013	Continue operating at locations 1, 2, 3 & 4: Providing services; programs and services adjusted as required; continued community engagement	Receipt of Progress Report 31 January 2014 describing satisfactory achievement against Milestones	
Jan – June 2014	Continue operating at locations 1, 2, 3 & 4: Providing services; programs and services adjusted as required; continued community engagement	Receipt of Annual Report 31 August 2014 describing satisfactory achievement against Milestones	
	\$25.22m		