

South Australian Project Plan

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

PART 1: PRELIMINARIES

1. This Project Plan is a schedule to the 2014-15 National Partnership Agreement on Homelessness (NPAH) and should be read in conjunction with that Agreement. The objective in the National Partnership is: *The Parties will sustain their commitment to reducing homelessness through sustained effort and partnerships with business, the not for profit sector and the community.*
2. The NPAH supports Commonwealth and jurisdictions efforts to reduce homelessness levels across Australia, recognising that a reduction in homelessness requires targeting key groups: rough sleepers; people experiencing homelessness more than once, people experiencing violence, especially women and children; children and young people, including those subject to or exiting care and protection; Indigenous people; and people exiting social housing and institutional care, such as health and mental health services, juvenile justice or adult prisons. The relationship between overcrowding, housing and homelessness is also recognised.

PART 2: TERMS OF THIS PROJECT PLAN

3. This Project Plan will commence on 1 July 2014, provided it is agreed between the Commonwealth of Australia, represented by the Minister for Social Services, and South Australia, represented by the Minister for Social Housing.
4. As a schedule to the NPAH, the purpose of this Project Plan is to provide the public with an indication of how the reform or project is intended to be delivered and demonstrate South Australia's capacity to achieve the outcomes of the NPAH.
5. This Project Plan will cease on completion or termination of the NPAH, including the processing of final payments against performance benchmarks or milestones.
6. This Project Plan may be varied by written agreement between the Commonwealth and State Ministers responsible for it under the overarching NPAH.
7. The Parties to this Project Plan do not intend any of the provisions to be legally enforceable. However, that does not lessen the Parties' commitment to the plan and its full implementation.

PART 3: STRATEGY FOR SOUTH AUSTRALIA IMPLEMENTATION

Initiative information – Service Continuity

Table 1: Description of initiatives including services funding under each initiative

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 10 of NP)	Name of Service Provider/s	In-scope for SHSC – Yes/No	Seeking Exemption – Yes/No	Exemption Granted by Commonwealth – Yes/No	Requirement for SHSC exempt services and services not in scope: Estimated yearly number of clients to be assisted by service
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1	State-wide & Metropolitan Response	Adolescent Community Brokerage provides assistance to young people under the Guardianship of the Minister or those experiencing disadvantage and who have been identified as homeless or at risk of homelessness and is intended to promote placement/housing stability and address issues that have a detrimental impact on the successful transition into independent living for the young person.	10 (d), 10 (g)	Department for Education and Child Development, Families SA	No	Yes	Yes	Brokerage fund has no direct clients. Support is available to clients of other services. The target expenditure is \$812,000 = minimum of 162 packages
		Aged Homelessness Assistance Program provides people over 50 years of age with housing and support via 48 properties in the metropolitan area. SHP	10 (a)	Department for Communities and Social Inclusion, Housing SA, Homelessness Strategy	Yes	No	N/A	N/A

		Catherine House Supported Accommodation Service provides accommodation and outreach case management and support to women who are homeless. SHP	10 (g), 10 (f)	Catherine House Inc.	Yes	No	N/A	N/A
		Child Focused Support, also known as together 4 Kids, provides individual and group supports for the children aged 0-12 years accompanying adults within the Specialist Homelessness Service Sector	10 (i), 10 (c)	Relationships Australia (SA) Health Promotion Services	Yes	No	N/A	N/A
		Common Ground Adelaide Ltd (Light Sq & Franklin St) provides long term supported housing for homeless people, rough sleepers and low income tenants creating a mixed community model. The new Common Ground facility in Mellor Street is expected to be operational in January 2015	10 (g)	Common Ground Adelaide Limited	Yes	No	N/A	N/A

		Ex-Custodial Homelessness Support Service (including Perpetrator Program) provides outreach support and case management to adults exiting a custodial setting or who have obligations linked to the justice system including bail, parole, home detention and Community orders.	10 (g)	OARS Community Transitions	Yes	No	N/A	N/A
		Financial Services Clinic provides individual financial counselling, planning and advice to people who are homeless or at risk of homelessness	10 (j), 10 (g)	Anglicare SA Inc.	Yes	No	N/A	N/A
		Homeless and Vulnerable People Project monitors and assesses the number of homeless people in the city with the aim of reducing these numbers and identifies service gaps to enable homelessness organisations to better respond to homeless and vulnerable people in the city.	10 (h), 10 (e)	The Corporation of the City of Adelaide	No	Yes	Yes	The initiative has no direct clients or a case management role. The only available target is the grant amount (\$37,600)

		Integrated Housing Exits (Corrections) (listed in Original Implementation Plan as Integrated Housing Exits Program) provides housing and support to people exiting custody who have been incarcerated for less than 12 months, assessed as having a Category 1 housing need assessment, with complex issues and a history of homelessness, via 60 properties.	10(g)	Department for Correctional Services	Yes	No	N/A	N/A
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	<p>St John's Youth Service also known as Youth 110 is an intensive supported accommodation service for young people situated within an inner-city innovative 6-star energy rated development that also incorporates home ownership and affordable housing. The Youth Crisis Accommodation component includes 30 self-contained apartments with 24/7 support providing a housing first response to highly vulnerable young people experiencing homelessness. The length of client stay is dependent on individual client needs and case planning.</p>	10 (d)	St Johns Youth Services Inc.	Yes	No	N/A	N/A
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		St Vincent's Homeless Persons Accommodation provides crisis accommodation in a purpose built facility for male adults who are homeless. It provides in-centre support and links to case management for people living in the facility. Up to 49 people can be accommodated at any one time. This facility is operational 24 hours, 7 days per week.	10 (g)	St Vincent de Paul Society (SA) Inc.	Yes	No	N/A	N/A
		Schools Assertive Outreach provides support to young people who are homeless or at risk of homelessness to maintain their connection with education and/or training during periods of housing instability.	10 (e), 16 (d)	Catholic Church Endowment Society Inc. (Centacare Catholic Family Services)	Yes	No	N/A	N/A

		Senior CAMHS Clinician Homelessness assists to build the capacity of the staff of the Child Focused Support Program (also known as Together for Kids, T4K) by providing consultation, support, clinical advice and supervision, and a training and liaison service to improve therapeutic outcomes for children.	10(c),10 (g), 10	Children Youth and Women's Health Services Incorporated	Yes	No	N/A	N/A
		Street to Home is a multi-disciplinary assertive outreach program that provides case management and professional assessment and referral of people rough sleeping across metro Adelaide. The service is jointly funded by Health SA, reflecting the various professional streams employed by the service.	10 (c), 10 (h),10(e)	Central Adelaide Local Health Service	Yes	No	N/A	N/A

		Street to Home Integrated Homelessness Program works in partnership with Street to Home and other city service providers who work with rough sleepers and people with high and complex needs. The service undertakes a range of activities in relation to the management of "short term tenancies" and works closely with agencies who provide case management services to ensure clients have an opportunity to achieve the stability and support required to successfully move on to longer term housing options.	10(b), 10(c), 10(h), 10(e)	Department for Communities and Social Inclusion, Housing SA, Eastern Adelaide Regional Office	Yes	No	N/A	N/A
		Therapeutic Youth Service - Metro & Mount Gambier provides housing and onsite outreach support and counselling to young people aged 12-17 who are at risk of homelessness but have potential for family reunification. Support is focussed on reunification (where appropriate) or the establishment of independent living skills.	10 (d)	Uniting Communities	Yes	No	N/A	N/A

2	State-wide & Metropolitan Response (DVAFV)	Adelaide Domestic Violence Crisis Accommodation Service – Bramwell House provides crisis accommodation and support through a core and cluster model comprising 6 units, with a further 3 units off-site.	10 (f)	The Salvation Army (SA) Property Trust	Yes	No	N/A	N/A
		Domestic Violence Safety Packages (also known as Staying Home Staying Safe) provides individual safety packages and risk assessments across the State to enable women and their children who are experiencing or escaping domestic / Aboriginal family violence to safely remain in or return to their homes.	10 (f)	Victim Support Service	Yes	No	N/A	N/A

	<p>Women's Safety Contact Officers program provides a service to women and their children, whose partners have an Intervention Order and have been referred to a perpetrator program with the Department for Correctional Services or Kornar Winmil Yunti. Assertive outreach support is provided to these women by having a presence at the court when Intervention Orders are being heard. Women who require ongoing support are supported by this program to prevent them from becoming homeless and where appropriate are referred to an alternative Domestic Violence or Homelessness Service.</p>	10 (f)	<p>Uniting Care Wesley Adelaide Incorporated</p>	Yes	No	N/A	N/A
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		State-wide CALD Domestic Violence Service provides specialist support to CALD women and their children who are experiencing or escaping domestic violence, through joint case management. The service also provides workforce development training to the regional domestic violence services to enhance their capacity to deliver supports to CALD women and their children who experience domestic violence.	10 (f), 10 (g), 10 (j)	Migrant Womens Support & Accommodation Service Incorporated	Yes	No	N/A	N/A
3	State-wide and Metropolitan Response (ATSI Specific)	Adelaide Aboriginal Transitional Housing Outreach Service (ATHOS) provides a 24/7 crisis accommodation service located in Hendon and additional transit and outreach houses in Kilburn and Salisbury provide accommodation and support to Aboriginal people from regional and remote communities who are transient and at risk of sleeping rough.	10(h), 10(b), 10(c), 10(g)	Uniting Care Wesley Adelaide Incorporated	Yes	No	N/A	N/A

5	Northern Adelaide Regional Response	Northern Generic Homelessness Service – Inner North provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, MBH, ITS	10(g), 10(i), 10(c)	Anglicare SA Inc.	Yes	No	N/A	N/A
		Northern Generic Homelessness Service – Outer North provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS, MBH	10(g), 10(i), 10(c)	Anglicare SA Inc.	Yes	No	N/A	N/A
		Inner North & North East Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness. SHP	10(d), 10(i), 10(c), 10(d)	The Salvation Army (SA) Property Trust	Yes	No	N/A	N/A
		Outer North Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness. SHP	10 (d), 10(i), 10(c), 10(d)	Catholic Church Endowment Society Inc. (Centacare Catholic Family Services)	Yes	No	N/A	N/A

7	Eastern Adelaide Regional Response	Community Transition Workers – Day Centres. A Community Transitional worker is located in 3 day centres and provides assertive case management and transition support for clients at risk of homelessness to connect with local services, education and employment, recreational activities and social supports within their community.	10(h), 10(a), 10(b), 10(c)	Baptist Care SA Hutt Street Centre Inc. Adelaide Day Centre Inc.	Yes	No	N/A	N/A
		Eastern Adelaide Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. *ITS, MBH, SHP	10(g), 10(i), 10(j), 10(c)	Hutt Street Centre Inc.	Yes	No	N/A	N/A
		Eastern Adelaide Youth Homelessness Service provides support and accommodation to young people under 25 years of age, who are homeless or at risk of homelessness.	10(d), 10(j), 10(c), 10(b)	Service to Youth Council	Yes	No	N/A	N/A

		The Terrace Boarding House Liaison Worker Program provides case management support and referral for services for Aboriginal and non-Aboriginal people, who are homeless or at risk of homelessness and reside in the Terrace boarding house facility. SHP	10(g), 10(h)	Unity Housing Company Ltd.	Yes	No	N/A	N/A
8	Eastern Adelaide Regional Response (DVAFV)	Eastern Adelaide Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	10(f), 10(g), 10(j)	Central Domestic Violence Service Inc.	Yes	No	N/A	N/A
9	Eastern Adelaide Regional Response (ATSI Specific)	Eastern Adelaide Aboriginal Specific Homelessness Service provides support and accommodation to Aboriginal people (single adults and families with children) who are homeless or at risk of homelessness. *SHP, ITS	10(g), 10(i), 10(j), 10(c)	Baptist Care SA Inc.	Yes	No	N/A	N/A

10	Southern Adelaide Regional Response	Inner Southern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS, MBH	10(g), 10(i), 10(j), 10(b), 10(c), 10(l)	Uniting Care Wesley Bowden Inc.	Yes	No	N/A	N/A
		Inner Southern Youth Homelessness Service provides support and accommodation to young people under 25 years of age, who are homeless or at risk of homelessness. SHP Outer Southern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS, MBH	10(d), 10(j), 10(c), 10(b)	Baptist Care SA Inc.	Yes	No	N/A	N/A
		Outer Southern Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS, MBH	10(g), 10(i), 10(j), 1(b), 10(c), 10(l)	Lutheran Community Care	Yes	No	N/A	N/A

		Outer Southern Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness. SHP	10(d), 16(j), 10 (c), 10(b)	Southern Junction Community Services Inc.	Yes	No	N/A	N/A
11	Southern Adelaide Regional Response (DVAFV	Southern Adelaide Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	10(f), 10(g), 10(j), 10(i)	Southern Domestic Violence Service Inc.	Yes	No	N/A	N/A
		Southern Adelaide Domestic Violence And Aboriginal Family Violence Service support and accommodation to Aboriginal women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	10(f), 10(g), 10(j), 10(i)	Southern Domestic Violence Service Inc.	Yes	No	N/A	N/A

12	Western Adelaide Regional Response	Western Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, MBH, ITS	10(g), 10(i), 10(j), 10(b), 10(c), 10(l)	Uniting Care Wesley Port Adelaide Inc.	Yes	No	N/A	N/A
		Western Youth Homelessness Service provides support and accommodation to young people less than 25 years of age, who are homeless or at risk of homelessness. SHP	10(d), 10(j), 10(c), 10(b)	Uniting Care Wesley Port Adelaide Inc.	Yes	No	N/A	N/A
		Ladder St Vincent Street provides young people between the ages of 16 and 21 with stable housing linked to life skills, education, training and workforce participation via 23 dwellings and 24 hour on-site support.	10(d), 10(i)	St John's Youth Services	Yes	No	N/A	N/A
13	Western Adelaide Regional Response (DVAFV	Western Adelaide Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	10(f), 10(g), 10(j), 10(i)	Central Domestic Violence Service Inc.	Yes	No	N/A	N/A

14	Western Adelaide Regional Response (ATSI Specific)	Western Adelaide Aboriginal Specific Homelessness Service provides support and accommodation to Aboriginal people (single adults and families with children) who are homeless or at risk of homelessness. SHP	10(g), 10(i), 10(j), 10(b), 10(c), 10(l)	Aboriginal Sobriety Group Inc.	Yes	No	N/A	N/A
15	Eyre and Western Regional Response	Ceduna Generic Homelessness Service (including Ceduna Assertive Outreach) provides outreach support and case management to people who are homeless or at risk of homelessness and are residing in, or transient within the Ceduna area. SHP, ITS	10(g), 10(i), 10(j), 10(b), 10(c), 10(l)	Catholic Diocese of Port Pirie Inc	Yes	No	N/A	N/A
		Port Lincoln Generic Homelessness Service (Youth Focus) provides support and accommodation to adults, families and young people who are homeless or at risk of homelessness. ITS, SHP	10(g), 10(d), 10(i), 10(j), 10(b), 10(c), 10(l), 10(d)	West Coast Youth and Community Support Inc.	Yes	No	N/A	N/A

		Whyalla Generic Homelessness Service (Youth Focus) provides support and accommodation to adults, families and young people who are homeless or at risk of homelessness. ITS, SHP	10(g), 10(d), 10(i), 10(j), 10(b), 10(c), 10(l)	Catholic Church Endowment Society Incorporated through Centacare Catholic Family Services	Yes	No	N/A	N/A
16	Eyre and Western Regional Response (DVAFV)	Ceduna Regional Domestic Violence and Aboriginal Family Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	10(f), 10(g), 10(j), 10(i)	Catholic Diocese of Port Pirie Inc	Yes	No	N/A	N/A
		Port Lincoln Regional Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	10(f), 10(g), 10(j), 10(i)	Yarredi Services Incorporated	Yes	No	N/A	N/A

18	Far North Regional Response (DVAFFV)	Cooper Pedy Regional Violence and Aboriginal Family Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. Service also provides support and transport for Aboriginal people leaving/returning to the APY Lands in partnership with Cross Border/APY Lands Aboriginal Family Violence Service and Ceduna Regional Domestic and Family Violence Service.	10(f), 10(g), 10(j), 10(i)	Uniting Care Wesley Country SA Inc.	Yes	No	N/A	N/A
		NPY Women's Council Domestic and Family Violence Service provides support and transport for Aboriginal people leaving/returning to the APY Lands in partnership with Cooper Pedy Regional Domestic and Family Violence Service and Ceduna Regional Domestic and Family Violence Service.	10(f), 10(g), 10(j), 10(i)	NPY Women's Council	Yes	No	N/A	N/A

		Port Augusta Regional Domestic Violence and Aboriginal Family Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	10(f), 10(g), 10(j), 10(i)	Uniting Care Wesley Country SA Inc.	Yes	No	N/A	N/A
19	Far North Regional Response (ATSI Specific)	Cooper Pedy Homelessness and Support Service is delivered as part of the Housing SA housing services program and incorporates responses for homeless Aboriginal people and intensive tenancy support for existing tenancies most at risk due to overcrowding and return to Country. *ITS	10(h), 10(b), 10(c), 10(g)	Department for Communities and Social Inclusion, Housing SA, Housing Services	Yes	No	N/A	N/A
		Port Augusta Transitional Accommodation Program (Lakeview ATAC) provides safe and secure accommodation for Aboriginal people who are homeless and who visit regional centres for services, health treatment and other reasons.	10(h), 10(b)	Department for Communities and Social Inclusion, Housing SA, Housing Services	Yes	No	N/A	N/A

22	Fleurieu and Kangaroo Island Regional Response	Fleurieu and Kangaroo Island Generic Homelessness Service provides support and accommodation to adults and families, who are homeless or at risk of homelessness. ITS, SHP	10(g), 10(i), 10(j), 10(b), 10(c), 10(l)	Southern Junction Community Services Incorporated	Yes	No	N/A	N/A
23	Fleurieu and Kangaroo Island Regional Response (DVAFV)	Fleurieu and Kangaroo Island Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness.	10(f), 10(g), 10(j), 10(i)	Southern Junction Community Services Incorporated	Yes	No	N/A	N/A
24	Murray Mallee Regional Response	Riverland Assertive Outreach provides an assertive and intensive case management response to engage with people sleeping rough in the Riverland region and provide them with appropriate accommodation. SHP	10(h), 10(b), 10(c)	Life Without Barriers	Yes	No	N/A	N/A

26	Limestone Coast Regional Response	Southern Country Generic Homelessness Service – Limestone Coast provides support and accommodation to adults and families, who are homeless or at risk of homelessness. SHP, ITS	10(g), 10(i), 10(j), 1a(b), 10(c), 10(l)	Anglican Community Care Inc.	Yes	No	N/A	N/A
27	Limestone Coast Regional Response (DVAFV)	Limestone Coast Domestic Violence Service provides support and accommodation to women and children escaping domestic and/or Aboriginal family violence, who are homeless or at risk of homelessness. SHP	10(f), 10(g), 10(j), 10(i)	Catholic Church Endowment Society Incorporated through Centacare Catholic Family Services	Yes	No	N/A	N/A

28	Systemic Support -	<p>H2H – electronic, web based case management system maintenance and training.</p> <p>It is used by all SA services who participate in the SHSC as their data collection system. Extracts from the system are provided to AIHW on a monthly basis to meet reporting requirements.</p> <p>HSD provides a twofold helpdesk response to users of the system providing not only technical support but also advice and guidance in regard to accurate recording of client details, service responses and client outcomes. HSD also works closely with ICT to ensure that issues with the system are investigated and addressed.</p>	10(e)	DCSI	No	Yes	Yes	H2H target = 92 services participating in the NPAH – AIHW data collection
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	<p>Workforce Development - including training opportunities throughout the year for staff of SHS's on topics such as Aboriginal cultural competency, mental health, first aid, client grief and loss , self-harm and suicide to ensure staff are equipped to work with a complex and vulnerable client group.</p> <p>Training will also be offered on the SHS Case Management Framework and Generating Positive Pathways to enhance collaborative responses through shared understanding, knowledge and networks.</p>	10(e)	DCSI	No	Yes	Yes	700 training opportunities provided
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	<p>Sector Consultation and Engagement.</p> <p>Homelessness service contracts are linked to the expiration of the 2014 – 2015 NPAH at the end of June 2015.</p> <p>A major sector consultation and retendering process will occur before this time. In the course of the consultation process particular attention will be directed towards exploring opportunities for inter-agency and cross sectorial partnerships and collaboration.</p> <p>It is expected that the consultation process will be supported by a new call for Preferred Support Providers, as a pre qualifier for tendering, and an extensive redesign and public retendering of service contracts.</p>	10(e)	DCSI	No	Yes	Yes	Comprehensive sector engagement – resulting in retendering of services in 2015 - 2016
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***Please note: Initiatives can have numerous programs or projects with different service providers that are delivering specific shared outcomes with time and cost constraints.**

****Please note: address of service/s and NPAH funding information will not be made publicly available.**

Reform Directions

8. Successive years of NPAH funding have enabled a restructuring of homelessness services in South Australia including a redesign and re-tendering of services. This has achieved a consolidated and planned regional response to homelessness across the state. The reform has broadened the range of responses to provide early intervention, assertive outreach, medium term accommodation options and home based support to sustain transitions to independent living.

The regionalised homelessness sector in SA is comprised of 40 government and non-government organisations providing 75 programs over 97 outlets across the state. The one year extension of NPAH provides an opportunity to maintain current service levels for a further twelve months. All direct service agencies funded in 2013 – 2014 are being recontracted for 2014 – 2015.

In addition to maintaining services, a priority for 2014- 2015 is to engage in structured dialogue with partner service agencies regarding the future service environment in South Australia post 2014 – 2015. The aim is to jointly consider opportunities for further reform and this engagement will take a collaborative, co-design approach with a common objective of maximising the responsiveness of the homelessness service system.

As services have not been re-tendered since the commencement of the original NPAH, It is anticipated that a broadly based re-tendering of services will be required for the period post 2014 – 2015. This process is expected to commence in October 2014 and will be preceded by a new call for Preferred Provider Registration.

Estimated costs

9. The maximum financial contribution to be provided by the Commonwealth to the jurisdiction is \$8.87 payable in accordance with Part 5 of the NPAH. All payments are exclusive of GST.

Risk management

10. A new Contract Performance Management Plan based on the DCSI Contract Performance Management Framework was approved for HSD in November 2013 and implemented from December 2013. This procedure is a more robust streamlined performance review based on risk, which enables HSD to assess performance against the master and service agreements.

At the initial performance review, a risk assessment is undertaken and, depending on the level of risk, individual contracts are allocated to a “performance management tier”

- Tier One – low risk – a minimum of one Performance Review per annum
- Tier Two – medium risk – two Performance Reviews per annum
- Tier Three – high risk - a Performance Review each quarter (3 monthly)

Following the performance review, service providers are advised in writing through a ‘contract plan’ of the performance management tier and the obligations required by HSD and the Service Provider.

The Service Provider is also provided with an ‘action plan’ which focuses on two key areas: Performance Improvement – to identify and address performance issues; and Quality Improvement – to identify strategies to improve the quality of the service in

achieving better outcomes for clients. Project Officers collaborate with Service Providers to address areas of concern that are identified in the 'action plan'.

Relevant State or Territory Context

11. In developing this Project Plan consideration has been given to relevant state or territory context. Key factors that have influenced the proposed direction are:

- a. *existing projects or reforms that complement the Project Plan projects/reforms, including jurisdiction-level initiatives that have influenced the chosen direction;*

SA has undertaken significant evaluation activity linked to reforms enabled by the NPAH and has found a very strong basis of cross sectorial support for the initiatives implemented. The overarching report, *Evaluation of South Australian Homelessness Reforms, October 2001*, has been made publicly available through the DCSI website (<http://www.dcsi.sa.gov.au/services/research/research-reports>).

This material and data derived from the H2H electronic case management and reporting system, support further refinement of service development throughout 2014 -2015 and inform consultation processes for future service planning.

South Australia will continue to engage with the Australian Government and the Australian Institute of Health and Welfare to ensure that the H2H system meets all national reporting requirements, including the new (agency level) monitoring arrangements proposed in the 2014 – 2015 NPAH.

- b. *demographic or geographic circumstances;*

As part of the roll out of the reforms enabled by the first National Partnership Agreement on Homelessness, SA reviewed the available statistical evidence available to support an equitable matching of resources to regional need profiles.

In 2014 -2015 this exercise will be repeated utilising a range of data sources such as ABS, AIHW and the SA H2H electronic case management and reporting system.

This project will provide a profile for each regional area which consists of the following data:

- Demographics including disadvantage /needs
- Homelessness Services funding figures
- DCSI Services
- Homelessness Services client data
- Additional data which may include employment services, community services i.e. mental health and drug & alcohol and council facilitated community services.

An analysis of this data will be undertaken to inform sector consultation, service planning and contracting post 2014 – 2015.

c. *historical context;*

As with previous NPAH agreements, South Australia is continuing to utilise an integrated funding approach with NPAH contributions (\$17,740,000) representing 31% of total grant expenditure (\$57,253,100).

Evidence of the impact of NPAH investment in South Australia is reflected in Australian Bureau of Statistics data. The rate of homelessness in the 2011 Census in South Australia was 37.5 persons for every 10,000 persons enumerated. This was the second lowest rate in the country and compared favourably with 2006 data which ranked SA as the 5th lowest in the nation.

Australian Bureau of Statistics data show that the number of Aboriginal and Torres Strait Islander (ATSI) people who were homeless decreased in South Australia by 13.3% between 2006 and 2011.

South Australia's Strategic Plan includes a target of halving the number of 'rough sleepers' in South Australia by 2013 and maintain thereafter. Census data shows that South Australia is on track in relation to this objective, with a 49.6% decline in rough sleeping occurring between the baseline year of 2001 and the 2011 Census.

d. *any other information that the drafting state or territory agree is relevant and in the interest of aiding public understanding.]*

The 2014 -2015 Plan listed 31 initiatives and the current plan outlines 28 initiatives. Historical services or service elements that have subsequently been integrated in regional operations and included in the national data collection have been removed as discrete items in the plan.

Common Ground Adelaide currently has two properties in Adelaide, Franklin Street with 38 apartments (one of which is currently used as an office), and Light Square with 52 apartments. Common Ground Port Augusta has two sites: Boston Street, providing 15 refurbished one and two-bedroom units for adults, mainly Aboriginal, tenants, and Augusta Terrace, providing 20 prefabricated units.

Through capital sourced from the Development Fund, Housing SA and Common Ground, a new Common Ground residential facility (Mellor Street) is being developed in the inner city of Adelaide. On 22 May, 2014 the construction of the fifth floor occurred – meeting the 2013 – 2014 Implementation Plan (Attachment A) requirement of achieving 70 per cent of the final building height within an agreed period.

The building is expected to be completed in December 2014, with tenant occupation scheduled for January 2015. It will accommodate:

- 10 sole parent families who are homelessness or at high risk (overcrowding / escaping violence)
- 16 couples or individuals who are homeless, vulnerable or at risk including: aged; women escaping violence; rough sleepers; people living with a disability.
- 20% Aboriginal tenants
- 50% - 26 units – Targeting homelessness (supported tenants); 50% - 26 units – Targeting low income in housing stress

Common Ground Adelaide will provide in-centre; out-reach support and case management for Mellor Street residents through existing recurrent funding from its current service contract with DSCI (non – NPAH) plus corporate sponsorship from Santos of \$55,000. Common Ground’s additional fundraising activities also secure around \$20,000 per annum.

Support Services will be integrated with Common Ground’s established support program, which includes:

- Individualised case management support – for as long as it takes to permanently exit homelessness.
- Community Development programs – builds skills, confidence, and positive social interaction as well as fosters healthy living and aspirational visioning.
- Opportunities – job training, education and employment opportunities are created as an outcome of the support program and through Common Ground’s networks with corporate sponsors and partners.

Reporting requirements

(Note: The purpose of this component is to maximise the data quality available for reporting on the 2014-15 NPAH. This component ensures existing SHSC data is high quality, accessible for NPAH reporting and that the reduced reporting arrangements are viable for the parties, as well as the AIHW.)

12. Reporting requirements for jurisdictions under previous NPAHs have been replaced with a requirement for jurisdictions to ensure that NPAH funded agencies participate monthly in the Specialist Homelessness Services Collection (SHSC) administered by the Australian Institute of Health and Welfare (AIHW).
13. The Commonwealth will utilise existing data provided in the SHSC for NPAH reporting. Data will be sourced by the Commonwealth from the SHSC, significantly reducing the reporting burden on jurisdictions.
14. South Australia agrees to ensure funded services and initiatives that are in-scope for the SHSC participate in the SHSC or have an exemption from participation agreed by the Commonwealth.
15. The Commonwealth will monitor agency reporting in the SHSC. South Australia agrees to complete information in through the SHSC regarding:
 - a. non-participation indicator and reason (if applicable); and
 - b. NPAH funding indicator.
16. South Australia agrees to allow the AIHW to provide the Department of Social Services (DSS) information to monitor agency participation in the SHSC and confidentialised

client level data, including a unique identifier for NPAH-funded agencies, to inform NPAH reporting on client outcomes in relation to NPAH funding. The data provided by the AIHW will not be able to ascertain the identity of SHS clients and agencies, and will satisfy all privacy and confidentiality requirements.

17. The AIHW will continue to allow three months for agencies to submit their data and will notify DSS of agencies which are required to participate but have not submitted data into the SHSC after the reporting due date.

Sign off

The Parties have confirmed their commitment to this agreement as follows:

Signature

Date

The Hon Zoe Bettison MP

Signature

Date

The Hon Kevin Andrews MP