

Victoria Project Plan

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

PART 1: PRELIMINARIES

1. This Project Plan is a schedule to the 2014-15 National Partnership Agreement on Homelessness (NPAH) and should be read in conjunction with that Agreement. The objective in the National Partnership is: *The Parties will sustain their commitment to reducing homelessness through sustained effort and partnerships with business, the not for profit sector and the community.*
2. The NPAH supports Commonwealth and jurisdictions efforts to reduce homelessness levels across Australia, recognising that a reduction in homelessness requires targeting key groups: rough sleepers; people experiencing homelessness more than once, people experiencing violence, especially women and children; children and young people, including those subject to or exiting care and protection; Indigenous people; and people exiting social housing and institutional care, such as health and mental health services, juvenile justice or adult prisons. The relationship between overcrowding, housing and homelessness is also recognised.

PART 2: TERMS OF THIS PROJECT PLAN

3. This Project Plan will commence on 1 July 2014, provided it is agreed between the Commonwealth of Australia, represented by the Minister for Social Services, and state of Victoria, represented by Minister for Housing.
4. As a schedule to the NPAH, the purpose of this Project Plan is to provide the public with an indication of how the reform or project is intended to be delivered and demonstrate Victoria's capacity to achieve the outcomes of the NPAH.
5. This Project Plan will cease on completion or termination of the NPAH, including the processing of final payments against performance benchmarks or milestones.
6. This Project Plan may be varied by written agreement between the Commonwealth and State Ministers responsible for it under the overarching NPAH.
7. The Parties to this Project Plan do not intend any of the provisions to be legally enforceable. However, that does not lessen the Parties' commitment to the plan and its full implementation.

PART 3: STRATEGY FOR VICTORIA'S IMPLEMENTATION

Initiative information – Service Continuity

Table 1: Description of initiatives including services funding under each initiative

No.	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 10 of NP)	Name of Service Provider/s
1	Assertive Outreach for people who are homeless (rough sleepers)	Melbourne Street to Home (MS2H) uses assertive outreach and an intensive case management model to assist rough sleepers given priority based on their health status. The program aims to provide rapid access to permanent housing, develop living skills and link people to appropriate supports in the community. MS2H targets people sleeping rough in the CBD and inner suburbs of Melbourne. MS2H workers develop relationships with rough sleepers and assist them to make the transition out of homelessness permanently. Support is provided over a longer period than generic homelessness service responses i.e. up to 18 months.	16 (h) outreach programs to connect rough sleepers to long term housing and health services	Service partnership between HomeGround Services, Salvation Army Adult Services and Royal District Nursing Service
2	Opening Doors	Opening Doors is a client centred, place based service coordination initiative incorporating all funded homelessness services across Victoria. Over 200 homelessness, community housing and family violence funded agencies are organised into 17 Local Area Service Networks (LASNs), providing centralised, visible	16 (e) Improvements in service coordination and provision	Anchor Inc Baysa Limited Bendigo and District Aboriginal Co-operative Ltd Child & Family Services Ballarat Inc Community Housing (Vic) Ltd Homeground Services

		entry points for people in housing crisis. Access to co-ordinated homelessness assistance is provided 24 hours a day, seven days a week. People receive initial assessment and planning services at their first point of contact, followed where necessary by referrals to crisis, transitional and other support options including specialist case management.		Loddon Mallee Housing Services Limited North East Housing Service Limited Rural Housing Network Limited SVdP ACCS Accommodation Services The Salvation Army (Vic) Property Trust-Gippsland Region The Salvation Army (Victoria) Property Trust - Western The Salvation Army (Victoria) Property Trust-Barwon The Salvation Army (Victoria) Property Trust-Eastern The Salvation Army (Victoria) Property Trust-Southern Uniting Care Harrison Community Services UnitingCare Ballarat Parish Mission Wayss Limited Wesley - EMR - Crisis Homeless Service Wimmera Uniting Care Yarra Community Housing Ltd
3	Support for Families at Risk of Homelessness	The Support for Families at Risk of Homelessness initiative supports families across Victoria to successfully access, establish and maintain a public or	16 (g) support services for homeless people, including families with children, to stabilise their	Anchor Inc Bethany Community Support Inc Community Housing (Vic) Ltd

		social housing tenancy or private rental accommodation, preventing them from (re)entering the homelessness service system. The initiative targets families who are assessed as having additional needs who require longer term housing assistance. Brokerage funds are also provided and utilised to assist families to meet their case managed identified goals.	situation and to achieve sustainable housing 16 (l) Support for private and public tenants to help sustain their tenancies, including through tenancy support, advocacy, case management, financial counselling and referral services.	Connections UnitingCare Eastern Grampians Community Health Hanover Welfare Services Homeground Services Loddon Mallee Housing Services Limited Quantum Support Services Inc. The Salvation Army (Victoria) Property Trust The Salvation Army (Victoria) Property Trust - Western Uniting Care Harrison Community Services UnitingCare Ballarat Parish Mission Wayss Limited Wesley - EMR - Crisis Homeless Service Windermere Child and Family Services Inc Yarra Community Housing Ltd
4	Children – Specialist support and engagement with education	The Homeless Children’s Specialist Support Service (HCSSS) provides three integrated streams of service that address the needs of children and families who are homeless and improves the capacity of homelessness support services to assist children.	16 (i) support services for children who are homeless or at risk of homelessness including to maintain contact with the education system	Bendigo and District Aboriginal Co-operative Ltd Bethany Community Support Inc Centre for Non-Violence Inc. Colac Area Health Gippsland and East Gippsland Aboriginal Co-operative Limited Hanover Welfare Services

				Junction Support Services Inc
				Merri Outreach Support Service Inc
				Uniting Care Ballarat Parish Mission
				Uniting Care Gippsland
				Wesley - EMR - Crisis Homeless Service
5	Family Reconciliation – Support for Young People 12-18 years	The NPAH Family Reconciliation (FR) initiative has an early intervention focus and targets young people aged 16 to 18 years who are living at home and who are assessed as being at imminent risk of homelessness or newly homeless. Family Reconciliation assists the young person to resolve conflicts and re-establish relationships with their families and others who play an important role in their lives. These interventions may result in a return home or to extended family and significant others where appropriate. Family reconciliation may also result in a young person living independently, with appropriate family support and connection, where they can be assisted to live a safe and stable lifestyle, including being connected to employment, education or training.	16(d) support services to young people aged 12 to 18 years who are homeless or at risk of homelessness to re-engage with their family where it is safe to do so, maintain sustainable accommodation and engagement with education and /or employment	Berry Street Inc (Northern)
				Catchment Youth Services Inc
				Hope Street Youth and Family Services Inc.
				Mallee Accommodation and Support Program Inc
				MOIRA Inc.
				St Luke's Anglicare
				The Bridge Youth Service Inc
				The Salvation Army (Vic) Property Trust- Gippsland Region
				Wimmera Uniting Care
6	Youth Foyer	This initiative includes two components- integrated models of accommodation and support which provide sustainable education, employment and housing outcomes for young people who are at risk of, or	16(d) support services to young people aged 12 to 18 years who are homeless or at risk of homelessness to re-engage with	Anchor Inc
				Brophy Family & Youth Services Inc
				Hope Street Youth and Family Services Inc.
				Melbourne Citymission

		experiencing, homelessness. Services work with young people between the ages of 16-25, who have the capacity to engage with education and training, but are prevented from doing so due to a range of structural and other barriers, including lack of support, lack of understanding of services and a lack of connectedness. - targeted responses aimed at assisting young people to re-engage in education and employment opportunities and develop independent living skills.	their family where it is safe to do so, maintain sustainable accommodation and engagement with education and /or employment	Uniting Care Ballarat Parish Mission Victorian Aboriginal Child Care Agency Co-operative Limited Wayss Limited Youth Development Australia Ltd
7	Family Violence After Hours Response	After hours support provides extended family violence responses through a number of Family Violence outreach agencies operating services after hours (up to 10 pm particularly on Thursday and Friday nights), and taking referrals on weekends. Case management is provided to women to understand their options following an incident of family violence. The agencies work closely with Victoria Police to support women to take out an intervention order, to provide short term accommodation prior to her returning to the home or seeking longer term alternative accommodation. The woman is provided with an understanding of the police and court processes and linked in with support services. The aim of the initiative is to support women and children who are experiencing family violence to safely remain in the home through the provision of an individualised case management response.	16 (f) support services for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so 16 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Berry Street Inc (Northern) Berry Street Victoria Incorporated Bethany Community Support Inc Centre for Non-Violence Inc. Eastern Domestic Violence Service Inc Georgina Martina Inc. Mallee Sexual Assault Unit Inc Quantum Support Services Inc. Safe Futures Foundation Inc South East Centre Against Sexual Assault (SECASA) SVdP ACCS Adult Support Services The Salvation Army (Victoria) Property Trust-Southern Wayss Limited Women's Domestic Violence Crisis Service of Victoria Inc

				Women's Health West Inc
8	Family Violence – Support for Indigenous women and children	There are two program responses under this initiative: - Two purpose built services (Mildura and Morwell) to address the specific needs of Indigenous women and children experiencing family violence. Using an individualised case management response, women accessing the service will be supported to find long term safe accommodation options, and access a range of community and legal service. The Mildura site was completed and handed over in June 2012. Services commenced in full from July 2012. The Morwell site is under construction of the new facility and due to be operational after October 2013. - Funding is also allocated to existing family violence services to target Indigenous women and children experiencing family violence. Nine agencies across the state are delivering outreach family violence support to a higher number of Indigenous women and children. Outreach support includes assistance to access appropriate long term accommodation options.	16 (f) support services for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so 16 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Berry Street Inc (Northern)
				Central Highlands Women's Collective Inc
				Centre for Non-Violence Inc.
				Eastern Domestic Violence Service Inc
				Gippsland and East Gippsland Aboriginal Co-operative Limited
				Grampians Community Health
				Loddon Mallee Housing Services Limited
				Mungabareena Aboriginal Corporation
				The Salvation Army (Victoria) Property Trust-Southern
				Victorian Aboriginal Child Care Agency Co-operative Limited
Zena Women's Services Incorporated				
9	Family Violence – Support for Women and Children to remain safely in the family home	Case management support to women and children experiencing family violence to assist them to either remain in the family home or to re-establish their lives free from violence in safe accommodation. The Safe At Home response is provided under an integrated response including Police, Courts and	16 (f) support services for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so 16 (g) support	Berry Street Inc (Northern)
				Central Highlands Women's Collective Inc
				Centre Against Violence Inc.
				Centre for Non-Violence Inc.
				Eastern Domestic Violence Service Inc

		<p>Specialist Family Violence Services and is strongly linked to enhance after hours support where women have been referred by police following a family violence incident. It involves identification of the immediate level of risk and appropriate responses to enable women and children to remain in the family home where it is safe to do so. It also includes development of a safety plan and allows a woman to work through available options. Assistance and advocacy is provided to women in all tenure types to minimise disruption to current living arrangements.</p>	<p>services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing</p>	<p>Emma House Domestic Violence Services Inc</p> <p>Georgina Martina Inc.</p> <p>Gippsland Lakes Community Health</p> <p>Good Shepherd Youth and Family Service</p> <p>Grampians Community Health</p> <p>Mallee Sexual Assault Unit Inc</p> <p>McAuley Community Services for Women</p> <p>Ngwala Willumbong Co-operative Limited</p> <p>Quantum Support Services Inc.</p> <p>Safe Futures Foundation Inc</p> <p>Shekinah Homeless Services Inc.</p> <p>SVdP ACCS Adult Support Services</p> <p>The Salvation Army (Vic) Property Trust- Gippsland Region</p> <p>The Salvation Army (Victoria) Property Trust - Western</p> <p>The Salvation Army (Victoria) Property Trust- Southern</p> <p>Wayss Limited</p> <p>Women's Domestic Violence Crisis Service of Victoria Inc</p> <p>Women's Health West Inc</p> <p>Zena Women's Services Incorporated</p>
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10	Family Violence – Case management response for men who use violence	<p>The Men's Case Management Support program (MCM) engages with men who are removed from the family home by providing timely case management to assist men to take responsibility for their use of violence and mitigate the risks of re-offending. The program provides assistance at court and links men to behaviour change programs, other service supports and accommodation.</p> <p>Engagement with men at these times needs to occur by skilled practitioners to ensure the safety of women and children is not compromised. Case management is complemented with 20 transitional properties so that men have alternative accommodation if they have been removed from the family home.</p>	16 (f) support services for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so	<p>Bethany Community Support Inc</p> <p>Centre for Non-Violence Inc.</p> <p>Child & Family Services Ballarat Inc</p> <p>Inner South Community Health Service Limited</p> <p>Latrobe Community Health Service</p> <p>Mildura Aboriginal Corporation</p> <p>Ngwala Willumbong Co-operative Limited</p> <p>Rumbalara Aboriginal Co-operative Limited</p> <p>Victorian Aboriginal Community Services Association Limited</p>
11	Legal assistance for Indigenous women	This initiative supports Indigenous women who require legal assistance. The initiative uses case management support to access legal services, and accommodation options and linkages with other support services in their communities. The worker will also support women through court processes as required.	16(j) legal services to people who are homeless or at risk of homelessness as a result of legal issues including family violence, tenancy or debt 16 (f) support services for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so	Aboriginal & Torres Strait Islander Corporation Family Violence Prevention & Legal Service (Vic)
12	Support to Maintain Tenancies	This initiative is an integrated case management model. The focus of the model is outcomes-based and aims to	16 (l) Support for private and public tenants to help sustain their tenancies,	<p>Advocacy & Rights Centre Ltd</p> <p>Bethany Community Support Inc</p>

		improve client outcomes across economic social and personal domains.	including through tenancy support, advocacy, case management, financial counselling and referral services.	Brophy Family & Youth Services Inc Grampians Housing Network Ltd Hanover Welfare Services Homeground Services Mallee Accommodation and Support Program Inc Ngwala Willumbong Co-operative Limited Quantum Support Services Inc. Rumbalara Aboriginal Co-operative Limited Rural Housing Network Limited The Salvation Army (Victoria) Property Trust - Western Victorian Aboriginal Community Services Association Limited Wayss Limited Wesley Mission Victoria Wombat Housing And Support Services Inc
13	Support to Maintain Tenancies – A Place to Call Home	The Support to A Place to Call Home (APTCH) initiative targets families including women and children who have experienced family violence, Indigenous families and families experiencing homelessness. The initiative links individualised support of up to 14 months with an allocation of A Place to Call Home property with the aim of sustaining tenancies, reconnecting children in	16 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Anchor Inc Berry Street Inc (Northern) Bethany Community Support Inc Centre for Non-Violence Inc. Child & Family Services Ballarat Inc Connections UnitingCare Eastern

		education and communities and establishing links and access to a range of services that the families need to get on with their lives.		Gippsland Lakes Community Health Grampians Community Health Kara House Inc Loddon Mallee Housing Services Limited Merri Outreach Support Service Inc Quantum Support Services Inc. Rural Housing Network Limited The Salvation Army (Vic) Property Trust-Gippsland Region Uniting Care Harrison Community Services UnitingCare Ballarat Parish Mission UnitingCare Gippsland Victorian Aboriginal Child Care Agency Co-operative Limited Wayss Limited Windermere Child and Family Services Inc Women's Health West Inc
14	Workforce training and development – funding for reform to the homelessness sector	A range of workforce enhancement measures have been implemented including provision of management positions in women's and youth refuge services, as well as training in new case management tools such as SHIP and Outcome Star. Victoria has released an overarching Victorian Homelessness Action Plan which guides the implementation of further	16 (k) workforce development strategies and career progression opportunities for workers in homelessness services	Anglicare Eastern Anglicare Victoria Annie North Inc Berry Street Victoria Incorporated Catchment Youth Services Inc Centacare, Catholic Diocese of Ballarat Inc Centre Against Violence Inc.

		innovation and reform of the homelessness system. Once service system reform has commenced a more comprehensive calendar of workforce development will be introduced to support implementation of VHAP objectives.	<p>Emerge Women & Children's Support Network Inc</p> <p>Emma House Domestic Violence Services Inc</p> <p>Fusion Australia Limited</p> <p>Georgina Martina Inc.</p> <p>Gippsland and East Gippsland Aboriginal Co-operative Limited</p> <p>Good Shepherd Youth and Family Service</p> <p>Hanover Welfare Services</p> <p>Hope Street Youth and Family Services Inc.</p> <p>Iramoo Youth Refuge Incorporated</p> <p>Junction Support Services Inc</p> <p>Kara House Inc</p> <p>Mallee Sexual Assault Unit Inc</p> <p>Margaret Tucker Hostel for Girls Inc</p> <p>McAuley Community Services for Women</p> <p>Melbourne Citymission</p> <p>Mind Australia</p> <p>Quantum Support Services Inc.</p> <p>Sacred Heart Mission Inc.</p> <p>Safe Futures Foundation Inc</p> <p>SVdP ACCS Adult Support Services</p> <p>The Salvation Army (Victoria) Property Trust</p>
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				<p>The Salvation Army (Victoria) Property Trust - Western</p> <p>Time For Youth Inc.</p> <p>Various training organisations (training organised by DHS for sector staff)</p> <p>Victorian Aboriginal Community Services Association Limited</p> <p>VincentCare Victoria</p> <p>Wayss Limited</p> <p>Wesley - EMR - Crisis Homeless Service</p> <p>Women's Domestic Violence Crisis Service of Victoria Inc</p> <p>Women's Health West Inc</p> <p>Women's Liberation Halfway House Inc</p> <p>Zena Women's Services Incorporated</p>
15	Young People Leaving Care	The Leaving Care Initiative focuses on intervening earlier to ensure young people have a planned approach to their transition from care to prevent them becoming homeless. The initiative was informed by the evaluation of existing Victorian leaving care housing and support programs and a mapping of regional service responses to identify gaps and areas of greatest need.	16(d) support services to young people aged 12 to 18 years who are homeless or at risk of homelessness to re-engage with their family where it is safe to do so, maintain sustainable accommodation and engagement with education and /or employment	<p>Baysa Limited</p> <p>Berry Street Victoria Incorporated</p> <p>Brophy Family & Youth Services Inc</p> <p>Child & Family Services Ballarat Inc</p> <p>Junction Support Services Inc</p> <p>Mallee Accommodation and Support Program Inc</p> <p>MOIRA Inc.</p> <p>St Luke's Anglicare</p>

				<p>The Salvation Army (Victoria) Property Trust - Western</p> <p>The Salvation Army (Victoria) Property Trust- Southern</p> <p>Uniting Care Harrison Community Services</p> <p>Victorian Aboriginal Child Care Agency Co-operative Limited</p> <p>Wimmera Uniting Care</p> <p>Wombat Housing And Support Services Inc</p>
16	Young People – dual diagnosis workers	<p>The Homelessness Youth Dual Diagnosis Initiative (HYDDI) is a cross-government program which aims to assist young people accessing homelessness services who also present with drug and alcohol use and emerging mental health issues. The initiative is based on an in-reach model and dual diagnosis clinicians employed by area mental health services are co-located in youth crisis homelessness services. The clinicians provide a range of support including therapeutic interventions, co-case management. They also facilitate access to mental health and drug & alcohol treatment services. Training and sector capacity building activities are also part of the deliverables.</p>	16(b) support services to assist homeless people with substance abuse issues to secure or maintain stable accommodation	<p>Southern Health/MOIRA</p> <p>Eastern Health/Family Access Network \$</p> <p>North West Mental Health Service/Hope St</p> <p>North West Mental Health Service /WRAP</p> <p>Goulburn Valley Health/Brayton</p> <p>Barwon Health/Barwon Youth Services</p> <p>La Trobe Regional Health/Kilmany</p> <p>Ballarat Health</p> <p>Ramsay Health/MASP</p>
17	Support Exiting Prison	<p>Victoria established a prison exit program as a collaborative partnership between the Departments of</p>	16 (g) support services for homeless people, including families	<p>The Salvation Army (Victoria) Property Trust - Western</p>

		Human Services and Justice. This response seeks to reduce homelessness amongst exiting prisoners who have a history of homelessness and transience, and a high risk of re-offending on release into the community. Prison exit housing workers provide initial housing assessment and planning services at Victorian prisons. These workers assist people in prison with access to housing, homelessness support and other services upon release.	with children, to stabilise their situation and to achieve sustainable housing	The Salvation Army (Victoria) Property Trust-Barwon Wimmera Uniting Care
18	Psychosocial Support Packages	This initiative funds individualised mental health psychosocial support packages targeted at individuals aged 16 to 64 years, who have a psychiatric disability, arising from serious mental illness and complex needs who are homeless or at risk of homelessness. The target group require intensive support to access secure, affordable housing and to maintain tenancies. Support providers work closely with housing managers to enable this. Home Based Outreach provide recovery based support that enhances the client's ability to retain permanent housing, access and retain meaningful employment and increase skills and income, access education, sustain good health, make connections to the larger community, and achieve greater self-reliance.	16(c) Support services to assist homeless people with mental health issues to secure or maintain stable accommodation	EACH Inner South CH S MIND Australia Cohealth St Lukes Anglicare Mental Illness Fellowship Break Thru People Solutions Peninsula Support Services SNAP Gippsland Wimmera Uniting Care ERMHA NEAMI

19	Tenancy Support for People with Mental Health Issues	Private Rental Tenancy Support for People with Mental Illness aims to increase long term housing options for people with a mental illness who are homeless or at risk of homelessness by providing support and time limited brokerage funds to secure and establish viable housing within the private rental market.	16(c) Support services to assist homeless people with mental health issues to secure or maintain stable accommodation 16(e) Improvements in service coordination and provision	Hanover Welfare Services SVdP ACCS Accommodation Services
20	Youth Homelessness Services – Reform, Restructure and Expand	<p>The Enhanced Youth Refuge Response builds on and expands existing youth services reform in Victoria and aims to achieve the following outcomes:</p> <ul style="list-style-type: none"> - earlier intervention and better prevention of young people entering the homelessness service system through an increased family reconciliation focus; - more comprehensive assessment of young people in youth refuges; - increased youth refuge worker skills in responding to young people with complex needs; - longer and more intensive support for young people exiting the refuge; and providing young people with better pathways out of the homelessness system. 	16(e) Improvements in service coordination and provision	Anglicare Eastern Anglicare Victoria Castlemaine Health Catchment Youth Services Inc Centre for Non-Violence Inc. Cobaw Community Health Services Limited Fusion Australia Limited Gippsland and East Gippsland Aboriginal Co-operative Limited Hope Street Youth and Family Services Inc. Iramoo Youth Refuge Incorporated Junction Support Services Inc Loddon Mallee Housing Services Limited Mallee Accommodation and Support Program Inc Mallee Family Care Inc Margaret Tucker Hostel for Girls Inc

				Maryborough District Health Service
				Melbourne Citymission
				Quantum Support Services Inc.
				St Luke's Anglicare
				The Salvation Army (Victoria) Property Trust
				The Salvation Army (Victoria) Property Trust - Western
				The Salvation Army (Victoria) Property Trust- Southern
				Time For Youth Inc.
				Victorian Aboriginal Community Services Association Limited
				Wayss Limited
				Wesley - EMR - Crisis Homeless Service
21	Supportive Housing for People who are Homeless	Provide supportive housing responses for people experiencing homelessness, particularly in North and West Metropolitan regions of Melbourne and in Portland in the South West region of the state.	16 (g) support services for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	Homeground Services
				Housing Choices Australia Limited
				Neami Limited
22	Family Violence Stage 2	Support services for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so.	16 (f) support services for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so	Berry Street Inc (Northern)
				Central Highlands Women's Collective Inc
				Centre for Non-Violence Inc.
				EACH
				Eastern Domestic Violence Service Inc

				Emma House Domestic Violence Services Inc
				Gippsland Lakes Community Health
				Good Shepherd Youth and Family Service
				Grampians Community Health
				Gunditjmara Aboriginal Co- operative Limited
				inTouch Inc.
				Mallee Sexual Assault Unit Inc
				Quantum Support Services Inc.
				Rumbalara Aboriginal Co- operative Limited
				SVdP ACCS Adult Support Services
				The Salvation Army (Vic) Property Trust- Gippsland Region
				The Salvation Army (Victoria) Property Trust- Barwon
				The Salvation Army (Victoria) Property Trust- Southern
				Victorian Aboriginal Child Care Agency Co- operative Limited
				WAYSS Limited
				Women with Disabilities Victoria Inc.
				Women's Health West Inc
23	Innovation Action Projects	Support for private and public housing tenants to help sustain their tenancies, including through tenancy support, advocacy, case management, financial counselling and referral	16 (l) Support for private and public tenants to help sustain their tenancies, including through tenancy support,	Housing for the Aged Action Group Inc
				Jesuit Social Services Limited
				Melbourne Citymission

		services.	advocacy, case management, financial counselling and referral services.	Rural Housing Network Limited UnitingCare Kildonan Child and Family Services VincentCare Victoria Wintringham
24	Support for vulnerable tenancies in social housing	Support for vulnerable tenancies in social housing to contribute to more sustainable tenancy outcomes for those identified to be in high risk of losing their tenancies.		Department of Human Services
25	Administration (Included in the 2013-14 Implementation Plan).	Funding will be used for administrative purposes, including the evaluation of programs to build the evidence base to improve the delivery of homelessness services and sector engagement.		Department of Human Services

***Please note: Initiatives can have numerous programs or projects with different service providers that are delivering specific shared outcomes with time and cost constraints.**

Reform Directions

8.

- The three key reform directions under the Victorian Homelessness Action Plan are to:
 - support innovative approaches to homelessness;
 - investigate models that focus specifically on early intervention and prevention and
 - better target resources when and where they are most needed and where they will make the biggest difference.

Work has included building an evidence base to inform the redesign of the service response to homelessness and delivering better outcomes for individuals. This includes mapping and analysis of the current homelessness and related family violence programs; a review of homelessness and family violence programs, including National Partnership Agreement on Homelessness initiatives and stakeholder and sector consultations.

- A key component of the Victorian Homelessness Action Plan is sector-led Innovation Action Projects (IAPs). The IAPs are trialling outcome-based prevention and early intervention approaches to address homelessness. An evaluation of the IAPs is providing advice about the new approaches and their impact, which will in turn inform the future service response to homelessness. Seven projects are in progress until June 2015.
- Further information can be found at: <http://www.dhs.vic.gov.au/for-service-providers/housing-and-homelessness/homelessness/homelessness-action-plan>

Estimated costs

9. The maximum financial contribution to be provided by the Commonwealth to Victoria is \$22.79 million payable in accordance with Part 5 of the NPAH. All payments are exclusive of GST.

Risk management

10. A risk management plan is in place for service delivery initiatives. Risks have been actively identified, entered into a risk log and categorised in terms of impact and likelihood. The risk management plan does not need to be provided to the Commonwealth.

Relevant State or Territory Context

11. In developing this Implementation Plan consideration has been given to relevant state or territory context. Maintaining existing service effort for the transitional year will support the broader service directions under the Victorian Homelessness Action Plan (VHAP), such as the information from the five work modules, the evaluation of the National Partnership initiatives and Innovation Action Projects, and the advice provided by the Ministerial Advisory Council on Homelessness.

Over the course of the NPAH, many vulnerable Victorians have been supported by a range of NPAH Initiatives that prevented them from becoming homeless or alternatively helped them to break the cycle of homelessness.

A number of the initiatives established under the NPAH have drawn on relevant research, including the *A Place to Call Home* initiative and the youth refuge reforms. Evaluations completed to date have been positive and show promising sustained outcomes for some of those most at risk.

Reforms under the VHAP will build upon the directions of the NPAH that saw a significant move to early intervention and prevention to stabilisation and then treatment, management stabilisation and recovery.

Reporting requirements

12. Reporting requirements for jurisdictions under previous NPAHs have been replaced with a requirement for jurisdictions to ensure that NPAH funded agencies participate monthly in the Specialist Homelessness Services Collection (SHSC) administered by the Australian Institute of Health and Welfare (AIHW).
13. The Commonwealth will utilise existing data provided in the SHSC for NPAH reporting. Data will be sourced by the Commonwealth from the SHSC, significantly reducing the reporting burden on jurisdictions.
14. Victoria agrees to ensure funded services and initiatives that are in-scope for the SHSC participate in the SHSC or have an exemption from participation agreed by the Commonwealth.
15. The Commonwealth will monitor agency reporting in the SHSC. Victoria agrees to complete information through the SHSC regarding:
 - a. non-participation indicator and reason (if applicable); and
 - b. NPAH funding indicator.
16. Victoria agrees to allow the AIHW to provide the Department of Social Services (DSS) information to monitor agency participation in the SHSC and confidentialised client level data, including a unique identifier for NPAH-funded agencies, to inform NPAH reporting on client outcomes in relation to NPAH funding. The data provided by the AIHW will not be able to ascertain the identity of SHS clients and agencies, and will satisfy all privacy and confidentiality requirements.
17. The AIHW will continue to allow three months for agencies to submit their data and will notify DSS of agencies which are required to participate but have not submitted data into the SHSC after the reporting due date.

Sign off

The Parties have confirmed their commitment to this agreement as follows:

Signature

Date (signed on 12 July 2014)

The Hon Wendy Lovell MLC

Signature

Date (signed on 19 August 2014)

The Hon Kevin Andrews MP