Note: Commercially sensitive information and service provider details have been removed from this Project Plan by agreement of the Commonwealth and the Northern Territory.

Northern Territory Project Plan

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS: SCHEDULE A

PRELIMINARIES

1. This Project Plan is a schedule to the National Partnership Agreement on Homelessness (the Agreement) and should be read in conjunction with that Agreement.

TERMS OF THIS PROJECT PLAN

- 2. This Project Plan will commence on 1 July 2015 or when it is agreed between the Commonwealth of Australia, represented by the Minister for Social Services, and the Northern Territory of Australia, represented by the Minister for Housing, whichever is the later, and will cease on completion or termination of the Agreement.
- 3. As a schedule to the Agreement, the purpose of this Project Plan is to provide the public with an indication of how frontline homelessness services are intended to be delivered and demonstrate the Northern Territory's capacity to achieve the outcomes of the Agreement.
- 4. This Project Plan will cover the two-year period of 2015-16 to 2016-17.
- 5. This Project Plan may be varied in accordance with clauses 19, 45, 46 and 48 of the Agreement.

PART ONE: STRATEGIC OVERVIEW OF IMPLEMENTATION STRATEGY

Table 1: Strategic overview of implementation

1. What is the relevant context for the Northern Territory including any reform directions being taken to improve homelessness outcomes?

[Note this section should provide a brief statement on the particular state or territory's unique circumstances as context for the strategy outlined in this table, and reform directions being pursued to deliver on the National Partnership's outcomes and objectives. States should consider:

- i. existing projects or reforms that complement the Project Plan, including jurisdiction-level initiatives that have influenced the chosen direction;
- ii. demographic or geographic circumstances;
- iii. historical context; or
- iv. any other information that the drafting state or territory agree is relevant and in the interest of aiding public understanding.]
- On Census night in 2011, there were 731 people per every 10 000 counted as homeless in the Northern
 Territory. This positioned the Territory as the jurisdiction with the smallest population and the highest rate of
 homelessness in Australia.
- The Northern Territory comprises of vast distances between towns and remote and regional communities. The spaces between towns and remote and regional communities are made up of stretches of natural bushland and cattle station country, which sometimes becomes inaccessible during the Northern Territory monsoonal season. Government and non-government organisations that respond to homelessness continue to strive to overcome unique challenges in building sustainable models of service within finite funding sources, high costs of establishing and maintaining service delivery, and ongoing difficulties in recruiting and retaining skilled staff, especially in regional and remote areas with limited facilities and often high accommodation costs.
- Aboriginal and Torres Strait Islander people are overrepresented in the Northern Territory homelessness population. In the 2011 Census, this cohort made up approximately 90% of all homeless people counted, but only 27% of the entire Northern Territory population.
- The complexities for providing services that achieve meaningful outcomes for Aboriginal and Torres Strait Islander people are compounded by frequent mobility between towns and communities, cultural influences and the wide variety of conditions that can be characteristic to all people who have experienced homelessness. This includes health and mental health conditions, substance misuse issues, people with disabilities and people experiencing domestic and family violence.
- In 2013-14, 26% of all people who sought a service from a specialist homelessness service were seeking help for domestic and family violence reasons. A number of initiatives under the National Partnership Agreement on Homelessness respond to people experiencing domestic and family violence. At a broader level, the Northern Territory is facilitating action to build a Territory that is free from domestic and family violence, and where women and children are safe through the *Safety is Everyone's Right Strategy*. This vision is being implemented through five key areas aimed to increase the safety of victims and their children, reduce rates of intergenerational trauma caused by exposure to domestic and family violence, increase accountability of perpetrators and establish integrated service delivery systems that are sustainable and adaptable. The Strategy is directly aligned with the *Framing the Future Strategy* and the 'National Plan to Reduce Violence Against Women and their Children 2010-2022'.
- The ABS 2011 Census showed approximately 40% of all homeless people counted on census night were 18 years old and under. A number of initiatives under the National Partnership Agreement on Homelessness are targeted towards responding to young people who are experiencing homelessness. Complementing these initiatives is the 'Northern Territory's Youth Participation Framework 2014-2017'. This whole of government framework for young Territorians aged 12 to 24 years is an overarching framework, containing strategic goals, principles and a shared vision for young Territorians.
- What frontline services or programmes will the Northern Territory deliver in 2015-16 to 2016-17 to meet the outcomes of the Agreement.

[Note the purpose of this question is to provide a description of the broad services or programmes to be undertaken in 2015-17. Further detail around specific service providers should be identified in table 2.]

- Under the National Partnership Agreement for Homelessness the Northern Territory will continue to support a mix of crisis and short term accommodation, managed and supported accommodation and tenancy support programs to people who are at risk of, or who are experiencing homelessness.
- Case management services will be offered to people who are at risk of not maintaining a public housing tenancy in Darwin, Katherine, Alice Springs, Borroloola and Tennant Creek.
- Young people will have access to a youth refuge in Alice Springs, as well as programs designed to provide case
 management and support, and in some cases short term, to medium and long term transitional housing
 support in Darwin, Katherine and Alice Springs.
- In Darwin, the Transitional Housing Program will provide a pathway for women and children who are experiencing domestic and family violence to transition into secure accommodation and in Alice Springs, the

Womens Shelter will continue to provide a frontline crisis response and case management service to domestic and family violence victims. A crisis bed will continue to be available in Alice Springs for young women who are pregnant, or with a young child through a targeted service for young women.

- Specialised case management and accommodation services will be available for individuals and families who are at risk of homelessness and who are experiencing issues with drug or alcohol misuse issues in Darwin and Alice Springs. These programs work closely with mainstream mental health services and facilitate case management to transition into more sustainable accommodation and support options.
- In Darwin, Katherine and Alice Springs, services will provide case management and support to men exiting correctional services with the aim to reduce the likelihood of re-offending and exiting directly into homelessness. Case management is provided to individuals while they establish their lives in community following release.
- 3. How will the Northern Territory focus on the priority outputs, including where this will draw on any new or current innovative approaches?

[Note the purpose of this question is to provide a brief overview of how a state or territory will structure service delivery to focus on the priority outputs listed at clause 11 (a), 11 (b) and 11 (c) of the Agreement, and to identify any innovative approaches to addressing the priority outputs.]

- The National Partnership Agreement on Homelessness will deliver transitional housing and case management to women and children escaping domestic and family violence in Darwin, as well as a crisis shelter for women and their children in Alice Springs. A number of additional initiatives under the Agreement also respond to people experiencing domestic and family violence 11 (a).
- Northern Territory initiatives under the National Partnership on Homelessness will also deliver short, medium
 and long term and transitional housing and case management services for young people 11 (b) and 11 (c) in
 Darwin, Palmerston and regional areas, and in Katherine and Alice Springs.
- The Northern Territory recognises that although there are specific initiatives funded to respond to young people, or domestic and family violence, that the majority of Northern Territory specialist homelessness services are likely to respond to clients in the priority output categories of 11 (a) ,11 (b), and 11 (c).
- The Northern Territory will respond to the priority output areas of 11 (a), 11 (b), and 11 (c). within Northern Territory Government policy frameworks. These include the:
 - > Safety is Everyone's Right Strategy which provides a guide for the Northern Territory's response to domestic and family violence.
 - Northern Territory's Youth Participation Framework 2014-2017 providing a framework for young Territorians aged 12 to 24 years is an overarching framework, containing strategic goals, principles and a shared vision for young Territorians.
 - Northern Territory Government and Non-Government Community Services Sector Statement of Principles guiding how the Northern Territory Government and Non-Government community services sector will work together.
 - Northern Territory Government Framing the Future Strategic Plan, which lays the foundation to build a prosperous economy one that creates wealth and jobs, an economy that is open, competitive and innovative, built on the Northern Territory's growing role as Australia's northern trade hub.
- The Northern Territory will build strong partnerships with the non-government sector underpinned by the Northern Territory Government and Non-Government Community Services Sector Statement of Principles.
 The Northern Territory will seek innovative ways to support the non-government sector in responding to people experiencing homelessness, including young people and people who are experiencing domestic and family violence.
- 4. Which geographical area(s) will the Northern Territory prioritise in 2015-16 and 2016-17 when considering allocation of funding to the priority outputs listed at clause 11(a), 11(b) and 11(c) of the Agreement, and what services are being provided to these areas?

[Note the purpose of this question is to identify geographical areas of significant need within a state or territory. States should provide information on:

- i. Which geographical area(s) have been identified (α geographical area may be α city, LGA, region etc.);
- ii. what priority needs have been identified in these areas; and
- iii. what services are being, or are proposed to be delivered in response to identified need in these areas.1
- Considering the Northern Territory context, importance is placed on the homelessness experiences of individuals in all major geographical areas, including Darwin, Katherine, Tennant Creek and Alice Springs.
- The Northern Territory places emphasis and equal importance on all major geographic areas as:
 - The 2011 Census showed that the Northern Territory had the highest rate of homelessness in Australia, with 731 people per every 10 000 counted as experiencing homelessness on the Census night in August 2011;
 - Rates of Domestic and Family Violence are particularly high across all geographic areas in the Northern Territory;

- Youth homelessness across all geographic areas is the rise and is increasingly taking the form of couch surfing, rough sleeping or temporary stays in other people's home of short-term accommodation facilities.
- The Northern Territory is committed to continuing to support innovative initiatives and the successful efforts of non-government agencies to provide ongoing responses to the changing and complex, and often unique needs of people who experience homelessness throughout all geographical areas of its jurisdiction.
- The Northern Territory will continue to work across all geographic areas of the Territory, there will be efforts to ensure initiatives in Darwin, Katherine, Tennant Creek and Alice Springs are appropriately targeted, and supported to achieve outcomes, in the priority output areas, throughout the term of this Agreement. Proposed service initiatives are detailed below however further details on services to be delivered in the geographic areas will be available upon finalisation of contract negotiations with service providers.
- It is expected however, that The National Partnership Agreement on Homelessness will deliver transitional housing and case management to women and children escaping domestic and family violence in Darwin, as well as a crisis shelter for women and their children in Alice Springs 11 (a). Northern Territory initiatives under the National Partnership on Homelessness will also deliver short, medium and long term and transitional housing and case management services for young people 11 (b) and 11 (c) in Darwin, Katherine and Alice Springs. The Northern Territory recognises that although there are specific initiatives funded to respond to young people, or domestic and family violence, that the majority of Northern Territory specialist homelessness services are likely to respond to clients in the priority output categories of 11 (a) ,11 (b), and 11 (c) in Darwin, Katherine, Tennant Creek and Alice Springs.
- 5. Broadly, what level of NPAH funding does the Northern Territory expect to allocate to domestic and family violence, and youth homelessness in 2015-16 and 2016-17

2015-16: 2016-17: \$6.02 million \$6.02 million

This amount reflects funding allocated to organisations providing specific services for domestic and family violence, and homeless youth clients. Other initiatives are likely to respond to these groups but are not captured in this figure.

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6. What is the expected level of homelessness service delivery expenditure for the Northern Territory under the NPAH in 2015-16 and 2016-17?

2015-16: 2016-17: \$10.64 million \$12.45 million

PART TWO: IMPLEMENTATION INFORMATION FOR INITIATIVES, AND EXPECTED REPORTING

Table 2: Description of initiatives including services funding under each initiative

	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 11 of NP)	Name of Service Provider/s	In-scope for SHSC – Yes/No	Seeking Exemption - Yes/No	Exemption Granted by C'wealth – Yes/No	Requirement for SHSC exempt services and services not in scope: Estimated yearly number of clients to be assisted by service	NPAH funded 2015-16	NPAH funded 2016-17	Service coverage area by postcode
1	South Terrace Managed Accommodation Akangkentye Hostel	Short-term, transitional accommodation and support to Indigenous clients and families (including children) who are waiting for long-term accommodation or public housing or who are homeless or at risk of homelessness.	11g, 11c	Aboriginal Hostels Ltd (AHL)	Yes	Yes	Yes	200 individuals	✓	√	Alice Springs and surrounds; receives clients from SA, WA and Central Australian remote areas.
2	Crisis Youth Refuge (ASYASS Youth Refuge) ⁱ	Crisis and short term accommodation with holistic, client centred case management support for young people who are in crisis.	11b, 11g, 11c	Alice Springs Youth Accommodation & Support Services (ASYASS)	Yes	No	Not applicable	Not applicable	✓	х	Alice Springs and surrounds; receives clients from SA, WA and Central Australian remote areas.
3	Youth Housing and Advocacy Program (YHAP) ⁱⁱ	The Youth Housing and Advocacy Program provide transitional accommodation with case management to young people and young families. Case management is based on a holistic approach aiming to stabilise the young person's situation so they can focus on longer term goals.	11b, 11g, 11c	Alice Springs Youth Accommodation & Support Services (ASYASS)	Yes	No	Not applicable	Not applicable	√	х	Alice Springs and surrounds; receives clients from SA, WA and Central Australian remote areas.
4	Domestic and Family Violence Support	Domestic and family violence crisis accommodation. Access to culturally appropriate support, assistance, advocacy and referral for women and children in Alice Springs who are affected by and/or at risk of domestic/family violence.	11a, 11g	Alice Springs Women's Shelter	Yes	No	Not applicable	Not applicable	√	√	Alice Springs and surrounds.
5	Katherine Youth Accommodation Support Service (KYASS)	Crisis, short and medium term and transitional accommodation with case management for youth. The service provides an integrated complimentary suite of responses with a focus on direct service provision to homeless and at risk young people who are single, couples or those with children.	11b, 11g, 11c	Anglicare N.T. LTD.	Yes	No	Not applicable	Not applicable	√	√	Katherine and surrounds.
6	Youth Accommodation & Support Service - Darwin (YASS DWN)	Short and medium term and transitional accommodation with case management support for young people (singles, couples and those with children) who are homeless or at risk of homelessness.	11b, 11g, 11 c	Anglicare N.T. LTD.	Yes	No	Not applicable	Not applicable	✓	✓	Darwin and surrounds.
7	Youth Accommodation & Support Service - Palmerston & Rural (YASS-PR)	Short-term accommodation with case management support for young people (singles, couples and those with children) who are homeless or at risk of homelessness in the Palmerston and Rural area.	11b, 11g, 11c	Anglicare N.T. LTD.	Yes	No	Not applicable	Not applicable	√	√	Palmerston and surrounds.
8	Youth Housing Options & Pathways Program (YHOPP)	Medium term accommodation with case management for young people (singles, couples and those with children) who are homeless or at risk of being homeless.	11b, 11g, 11c	Anglicare N.T. LTD.	Yes	No	Not applicable	Not applicable	√	✓	Darwin and surrounds.

9	Katherine Family	Transitional housing program which provides short to medium	11a, 11b,	Anglicare N.T. LTD.	Yes	No	Not	Not applicable			Katherine and surrounds.
	Accommodation and Support Program(KFASSP)	term accommodation to families who are experiencing crisis and homelessness. Many of the families in the service have been impacted by family violence, in particular the women and children.	11c, 11g				applicable		✓	✓	
10	Young People Leaving Care Program - Moving On	Advocacy, support and brokerage for young people who are leaving, or have left care. The priority is to maximize a successful transition to independence and connection to the community.	11b, 11g, 11i	Anglicare N.T. LTD.	Yes	No	Not applicable	Not applicable	✓	✓	Darwin and surrounds and Alice Springs and surrounds.
11	Transitional Housing	Transitional housing with case management support for women and children affected by domestic and family violence.	11a, 11g	Darwin Aboriginal & Islander Women's Shelter (DAIWS)	Yes	No	Not applicable	Not applicable	✓	✓	Darwin and surrounds.
12	Tenancy Support Program - Darwin	Holistic, client centred case management is provided to individuals and families who are public housing tenants, or who are on the public housing waitlist to achieve sustainable tenancies.	11g, 11k	CatholicCare NT	Yes	No	Not applicable	Not applicable	✓	✓	Darwin and surrounds.
13	Tenancy Support Program - Darwin ⁱⁱⁱ	Holistic, client centred case management is provided to individuals and families who are public housing tenants, or who are on the public housing waitlist to achieve sustainable tenancies.	11g, 11k	Larrakia Nation Aboriginal Corporation	Yes	No	Not applicable	Not applicable	✓	х	Darwin and surrounds.
14	Tenancy Support Program - Borroloola	Holistic, client centred case management is provided to individuals and families who are public housing tenants, or who are on the public housing waitlist to achieve sustainable tenancies.	11g, 11k	Mabunji Aboriginal Resource Association	Yes	No	Not applicable	Not applicable	✓	✓	Borroloola and surrounds.
15	Spin 180 Youth Homelessness Program	Intensive case management, referral and support to divert young people away from homelessness and antisocial behaviour that impacts on their functioning with mainstream society as well as increasing their capacity for social inclusion, self-reliance and self-sufficiency. In addition provide support to strengthen family links where possible and appropriate.	11b	Mission Australia	Yes	No	Not applicable	Not applicable	✓	✓	Darwin surrounds and Palmerston surrounds.
16	Mission Australia Supported Accommodation	Medium term and transitional accommodation with case management for men who are homeless or at risk of homelessness.	11g	Mission Australia	Yes	No	Not applicable	Not applicable	✓	✓	Darwin and surrounds.
17	Percy Court (Aherlkeme Village)	Transitional Accommodation and tenancy support services and case management for individuals who are homeless or at risk of homelessness and who are on the public housing waitlist.	11g	Mission Australia	Yes	No	Not applicable	Not applicable	✓	√	Alice Springs and surrounds; receives clients from SA, WA and Central Australian remote area.
18	Assistance for people leaving correctional services	This service works with youth detainees and adult prisoners who are due for release within three months and want to re-integrate back into the Darwin and Alice Springs communities. After an individual has been released the service continues to provide case management while re-establishing themselves in the community with a focus on housing, life skills, training, employment, health family relationships, drug and alcohol misuse and social inclusion. This can reduce the likelihood of re-offending.	11b, 11g, 11i	Mission Australia	Yes	No	Not applicable	Not applicable	✓	✓	Darwin and surrounds and Alice Springs and surrounds.

19	Transitional Housing Program (Bakhita Transitional Housing)	Long term transitional housing with case management support for individuals who are registered on the Department of Housing priority waitlist.	11g	St Vincent de Paul Society (NT)	Yes	No	Not applicable	Not applicable	✓	√	Darwin and surrounds.
20	Bakhita Centre Accommodation and Outreach	Medium to long term hostel accommodation with case management and life skills support for individuals and families.	11g	St Vincent de Paul Society (NT)	Yes	No	Not applicable	Not applicable	✓	✓	Darwin and surrounds.
21	Tenancy Support Program – Alice Springs ^{iv}	Holistic, client centred case management is provided to individuals and families who are public housing tenants, or who are on the public housing waitlist to achieve sustainable tenancies.	11g, 11k	Tangentyere Council	Yes	No	Not applicable	Not applicable	✓	х	Alice Springs and Surrounds.
22	Tenancy Support Program – Town Camps Alice Springs ^v	Holistic, client centred case management is provided to individuals and families who are public housing tenants, or who are on the public housing waitlist to achieve sustainable tenancies.	11g, 11k	Tangentyere Council	Yes	No	Not applicable	Not applicable	√	Х	Alice Springs Town Camps.
23	Alice Springs Red Shield Men's Hostel	Alice Springs Red Shield Men's Hostel provides emergency accommodation and case management for those who are homeless or at risk of being homeless.	11g	The Trustee for The Salvation Army (NT) Property Trust	Yes	No	Not applicable	Not applicable	√	✓	Alice Springs and surrounds.
24	The Sunrise Centre Homeless Men's Program (Darwin Homeless Men's Program)	Short-term accommodation to single men. Includes information, referral and advocacy and case management. Provides short term accommodation with the aim of delivering client focused case management services incorporating a model of Strength Based Practice.	11g	The Trustee for The Salvation Army (NT) Property Trust	Yes	No	Not applicable	Not applicable	√	✓	Darwin surrounds and Palmerston and surrounds.
25	Street2Home (Red Shield Hostel Community Pathways Program)	Outreach service that works with homeless rough sleepers who are not accessing traditional housing services. Non-traditional housing includes living on the streets, sleeping in parks, squatting, staying in cars, living in the long grass and living in improvised dwellings. The program provides outreach support and intensive case management which supports clients to establish and maintain permanent housing, improve their physical and mental health, link clients with housing and support services in the long term.	11g, 11h	The Trustee for The Salvation Army (NT) Property Trust	Yes	No	Not applicable	Not applicable	✓	✓	Darwin and surrounds.
26	Towards Independence Program (TIPTE) and Headlease Program	An outreach program to assist families to move from a high dependency lifestyle to one of independence.	11g	The Trustee for The Salvation Army (NT) Property Trust	Yes	No	Not applicable	Not applicable	√	√	Darwin and surrounds.
27	CASY House	Accommodation and support for young people who are homeless or at risk of homelessness. The program provides a safe and welcoming residential environment in a purpose built facility. Case management is offered to all clients which including planning and activities to assist a transition out of crisis to stable living and the achievement of longer term goals.	11b, 11g	YWCA of Darwin	Yes	No	Not applicable	Not applicable	✓	√	Darwin and surrounds.

28	Youth Outreach Tennant Creek	The youth outreach program provides support to vulnerable young people who are at risk. This includes being at risk of homelessness, self-harming or harming others, alcohol and other drug misuse and volatile substance abuse, exposure to family violence, disrupted development, anti-social behaviour, mental health concerns, suicide ideation and school non-attendance. The aim of the program is to break the cycle of homelessness experienced by vulnerable young people by assertively outreaching to them and working towards re-engagement by assisting them to address their immediate and long term needs.	11b, 11c	CatholicCare NT	Yes	No	Not applicable	Not applicable	√	✓	Tennant Creek
29	Alice Springs Youth Accommodation and Support Services ^{vi}	Alice Springs Youth Accommodation and Support Services provide accommodation and case management services to young people who are homeless, or are at risk of homelessness. The three main programs offered by ASYASS include Ampe Akweke, the Crisis Youth Refuge and the Youth Housing and Advocacy Program (YHAP).	11b, 11g, 11c	Alice Springs Youth Accommodation & Support Services (ASYASS)	Yes	No	Not applicable	Not applicable	Х	✓	Alice Springs and surrounds; receives clients from SA, WA and Central Australian remote areas.
30	Tenancy Support Program – Alice Springs ^{vii}	Holistic, client centred case management is provided to individuals and families who are public housing tenants, or who are on the public housing waitlist to achieve sustainable tenancies.	11g, 11k	Tangentyere Council	Yes	No	Not applicable	Not applicable	х	√	Alice Springs and Surrounds.
		Funding 2015-16									\$10,640,000
		Funding 2016-17									\$12,450,449
		Total Funding									\$23,090,449

Notes:

ⁱ From 1 July 2016, initiative number 2 merged into new initiative number 29.

ⁱⁱ From 1 July 2016, initiative number 3 merged into new initiative number 29.

From 1 July 2016, initiative number 13 was no longer included in the National Partnership Agreement on Homelessness Project Plan.

 $^{^{\}it iv}$ From 1 July 2016, initiative number 21 merged into new initiative number 30.

 $^{^{\}circ}$ From 1 July 2016, initiative number 22 merged into new initiative number 30.

^{vi} From 1 July 2016, initiative number 29 was added to the National Partnership Agreement on Homelessness Project Plan. This initiative represents a merge with initiative 2 and 3 and one other youth service delivered by the organisation in Alice Springs.

From 1 July 2016, initiative number 30 was added to the National Partnership Agreement on Homelessness Project Plan. This initiative represents a merge of initiatives 21 and 22.