

Note: Commercially sensitive information and service provider details have been removed from this Project Plan by agreement of the Commonwealth and Queensland.

Queensland Project Plan

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS: SCHEDULE A

PRELIMINARIES

1. This Project Plan is a schedule to the National Partnership Agreement on Homelessness (the Agreement) and should be read in conjunction with that Agreement.

TERMS OF THIS PROJECT PLAN

2. This Project Plan will commence on 1 July 2015 or when it is agreed between the Commonwealth of Australia, represented by the Minister for Social Services, and Queensland, represented by the Minister for Housing and Public Works and Minister for Science and Innovation, whichever is the later, and will cease on completion or termination of the Agreement.
3. As a schedule to the Agreement, the purpose of this Project Plan is to provide the public with an indication of how frontline homelessness services are intended to be delivered and demonstrate Queensland's capacity to achieve the outcomes of the Agreement.
4. This Project Plan will cover the two-year period of 2015-16 to 2016-17.
5. This Project Plan may be varied in accordance with clauses 19, 45, 46 and 48 of the Agreement.

PART ONE: STRATEGIC OVERVIEW OF IMPLEMENTATION STRATEGY

Table 1: Strategic overview of implementation

<p>1. What is the relevant context for Queensland, including any reform directions being taken to improve homelessness outcomes?</p>
<p>The National Affordable Housing Agreement (NAHA) provides the framework for the Queensland Government's commitment to fund or directly provide specialist homelessness services, supported accommodation, public and community housing and private housing assistance for people who are experiencing homelessness or are at risk of homelessness. The NAHA remains the core funding source for specialist homelessness services.</p> <p>The National Partnership Agreement on Homelessness (NPAH) 2015-17 builds on Queensland's achievements under the NAHA and three previous NPAH by continuing to deliver services to people who are experiencing homelessness or are at risk of homelessness throughout the State and by trialling innovative ways to improve service delivery. The Queensland Government will work with service providers and the community to design and implement innovative service models that improve access, tenancy support and service integration and, where possible, deliver a 'housing first' approach.</p> <p>In early 2016, the Queensland Government will release a new Queensland Housing Strategy for housing and homelessness aimed at providing responsive and integrated services and safe, secure and affordable housing options for Queenslanders. Over the next two years, the focus will be on redesigning front-end service delivery (intake and assessment), developing the capacity of service providers and designing an innovative, integrated housing and homelessness service system.</p> <p>An evidence based review of the need, demand and appropriate responses to homelessness in locations across Queensland will inform the development of the Queensland Housing Strategy.</p> <p>The Queensland Government is committed to addressing the causes of domestic and family violence and providing responsive services to women and children experiencing domestic and family violence. The Special Taskforce on Domestic and Family Violence in Queensland, chaired by The Honourable Dame Quentin Bryce AD CVO, delivered the <i>Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland</i> report to the Queensland Government in February 2015.</p> <p>In August 2015 the Queensland Government announced it would implement the report's 140 recommendations, which will underpin the development of a Domestic and Family Violence Prevention Strategy to prevent the cycle of violence.</p> <p>Over \$30 million has been committed by the Queensland Government over the next four years to drive the development and implementation of key initiatives and work with the community and service providers to address this endemic problem. Specialised housing assistance and support are critical elements of the suite of services to support people who experience domestic and family violence.</p> <p>Several high priority strategies have been identified for immediate implementation. This includes initiatives outlined in the NPAH Project Plan, such as establishing two new accommodation services in Brisbane and Townsville and piloting integrated service models for women and children experiencing domestic and family violence. These new services will consider the specific needs of</p>

metropolitan, regional and Indigenous communities. In addition, new mobile support services for women and children experiencing domestic and family violence will be developed and implemented under this NPAH.

These NPAH initiatives will complement the Queensland Government's development of services responding to domestic and family violence in Indigenous communities.

The Queensland Government's commitment to reducing homelessness includes a specific focus on young people between the ages of 12 to 24 years. Regional engagement across Queensland in 2014-15 identified young people with complex needs, including those who are or have been in the care of the State, as of high concern and priority. New initiatives will address the needs of young people who are experiencing homelessness, or at risk of becoming homeless, by providing mobile support and early interventions.

The Queensland Government is committed to a whole-of-government response to homelessness with government and non-government agencies providing a range of integrated services relating to housing, health, corrections, child safety and the community.

Demographic and geographic context

The number of Queenslanders experiencing homelessness continues to grow, with young people and Indigenous Queenslanders proving to be most at risk of homelessness. The 2011 Census data indicates the challenges facing government, the community and individuals to significantly reduce homelessness. Of the 19,858 Queenslanders recorded as homeless at the time of the census:

- 1,584 (8 per cent) were sleeping rough, with most of these people in regional Queensland
- approximately 40 per cent were women
- approximately 40 per cent were under 24 years
- about one in four was an Indigenous person
- almost one in three was living in severely overcrowded premises

In Queensland, from 2006 to 2011, there was a 5 per cent reduction in the overall rate of homelessness, a 21.8 per cent decrease in the number of rough sleepers and a 13 per cent decrease in the number of couch surfers. The rate of Indigenous homelessness fell by 17 per cent and the number of Indigenous rough sleepers decreased by 29 per cent.

However during this period, the actual number of homeless people increased in Queensland from 18,856 to 19,316, or by 2.4 per cent.

Nationally, the number of homeless people in Australia rose by 17 per cent, which suggests that the growth in the number of homeless people in Queensland is less than the national average.

Updated data and needs analysis on homelessness will be undertaken drawing on sources such as the Specialist Homelessness Services Collection (SHSC), the Australian Bureau of Statistics, geographical analysis of the risk of homelessness through the National Centre for Social and Economic Modelling (NATSEM) and Queensland's Needs and Service Analysis (NASA).

The dispersed geography of Queensland presents specific challenges for both people trying to

¹ Australian Bureau of Statistics 2011 Census of Population and Housing data

access assistance and future service planning and delivery. These considerations are taken into account in the future planning of homelessness and housing assistance in Queensland.

2. What frontline services or programmes will Queensland deliver in 2015-16 to 2016-17 to meet the outcomes of the Agreement?

NPAH initiatives are delivered through specialist homelessness services and frontline services addressing homelessness across a range of human services, including health, communities, child safety, disability and corrective services.

Specialist Homelessness Services funded under the NAHA also contribute to the outcomes of the NPAH, particularly in the priority areas of addressing homelessness for women and children experiencing domestic and family violence and young people who are homeless or at risk of homelessness.

The Queensland Government's investment under the 2015-17 NPAH in frontline services to address homelessness will be complemented by the continuation of several direct service delivery initiatives funded under the previous agreement, but which are not listed in the 2015-17 NPAH. These include supported accommodation services in Cairns and Townsville, contributions to the RentConnect program which assists people into the private rental market, and crisis accommodation service enhancements

The following frontline service initiatives will be delivered under the 2015-17 NPAH.

Brisbane Common Ground

Brisbane Common Ground is Queensland's largest supportive housing initiative which combines affordable, stable, long-term housing to assist tenants to sustain their tenancies and improve their health, social and economic outcomes, using a case management approach and on-site support.

Rough sleepers and chronic homelessness

Street to Home and River to Home provide assertive outreach to support people who are sleeping rough or experiencing chronic homelessness to settle into stable, long term housing. These initiatives focus on achieving long-term lifestyle changes to enable engagement in the community, education or employment, where possible.

River to Home supports people who identify as Aboriginal and Torres Strait Islander initiating responses where pressure points are identified in the Rockhampton central business area and the banks of the Fitzroy River.

Street to Home services are underpinned by the principle of 'housing first' and linking people to other services including Centrelink, health and legal services.

An additional multidisciplinary Street to Home service in a new location of high need will be commenced through the NPAH 2015-17.

Homeless Health Outreach

The Homeless Health Outreach initiative provides assertive outreach, including direct support services, general assistance and referrals to housing assistance, for people experiencing homelessness and who are experiencing mental health, general health and/or substance abuse issues.

Homeless Emergency Department Liaison Officers (HEDLO)

HEDLOs located in the four largest hospitals in South East Queensland identify people who are homeless or at risk of homelessness and provide referrals to link people with community health, housing and social support services. HEDLOs also provide advice and training to staff within the hospital to support the delivery of appropriate care. These services are an integral part of the homeless network and build and maintain partnerships and pathways within the social and housing sectors to assist with securing safe and sustainable housing for patients.

HomeStay Support

HomeStay Support is an early intervention and post-crisis response to homelessness that assists people who are housed from becoming homeless. Case management and practical and emotional support is tailored to address the issues that are placing tenancies at risk. This may include assistance with budgeting skills, advocacy with private real estate agents, assistance to complete forms and engage with government and employment agencies and other services.

Homelessness Information Management Program (HIMP)

The HIMP provides ongoing support and business intelligence to the homelessness sector to improve service provision and coordination. The tools supported by HIMP ensure that clients only need to tell their 'story' once which means an enhanced client experience. They also support better outcomes for clients by ensuring services work together to achieve client goals. This is achieved by assisting practice improvement across the sector (including specialised youth homelessness and domestic and family violence services), and coordinating services for people in remote Indigenous communities and rural locations. An evaluation of the efficacy and benefit of the common homelessness assessment and referral tool (CHART) delivered by the Department of Housing and Public Works for use by funded service providers through the implementation of the Queensland Homelessness Information Platform (QHIP) will also be conducted. This will inform future directions and roll out for an integrated homelessness and housing service system and front end reforms.

Statewide Tenants' Advice and Referral Service (STARS)

Eviction from rental properties may trigger homelessness for high risk individuals. STARS aims to prevent avoidable evictions and support tenants to sustain their tenancies in private and social housing, with services prioritising clients at risk of homelessness.

STARS provides independent information, advice and advocacy to assist tenants statewide to understand and exercise their rights and responsibilities under the *Residential Tenancies and Rooming Accommodation Act 2008*.

Resident Recovery Program

The Resident Recovery Program assists people with a moderate to severe mental illness to break the cycle of moving between acute care, hostels, boarding houses and homelessness. Support services include development of skills to independently manage mental and general health care, living skills, assistance to access accommodation, improved access to social interaction and community inclusion and links to employment support and meaningful occupations.

Safety Upgrade Program

Safety Upgrade services support and empower people experiencing domestic and family violence, and their children, to remain safely in their homes, where appropriate in the context of a safety plan. This is achieved by enhancing their home security and enabling them to remain in their home and close to family and other support networks such as workplace, schools and child care.

Enhanced immediate services for women and children experiencing domestic and family violence

Two new services located in Brisbane and Townsville providing immediate supported accommodation services for women and children experiencing domestic and family violence.

Mobile support services for women and children experiencing domestic and family violence

This new initiative will develop and implement contemporary and integrated models of mobile support, using intensive case management and ongoing risk assessment. The target group is women and children, with a focus on Aboriginal and Torres Strait Islander women and children, who are experiencing domestic and family violence who remain in their home, but are at risk of becoming homeless, or have found alternative temporary accommodation. These services will assist women and children to secure and maintain sustainable housing.

My Money

This is a pilot initiative delivering specialist financial support to vulnerable families and individuals at risk of homelessness. Participants will be supported to gradually transition to an independent tenancy over a 12 month period, primarily in the private market paying full market rent. The My Money initiative aims to increase individual and families' access to housing and housing sustainability through financial inclusion, achieved through holistic financial case management. The specialist support involves financial capability and resilience training. The primary target group is Aboriginal and Torres Strait Islander families headed by women escaping domestic and family violence and experiencing financial difficulty which is affecting accessing and sustaining housing. This initiative will be fully evaluated.

Logan Youth Foyer

The Logan Youth Foyer provides supported housing to young people, aged 16 to 25 years, who are engaged or were recently engaged in full time education or employment, which is compromised by homelessness or the risk of becoming homeless; and are able to live independently with support.

The Logan Youth Foyer adopts a case management approach to provide young people with stable housing and supports them to re-engage with and achieve education and training outcomes, increase their capacity to live independently and build connections with their family, where possible, and their local community.

Mobile support services for young people

This new initiative will develop and implement a contemporary and integrated early intervention model of mobile support for young people aged 16 to 24 years who are experiencing homelessness or at risk of homelessness.

Mobile youth support workers specialised in homelessness support will use a case management approach to engage with young people, including those who are sleeping rough, couch surfing or living at home. These support workers will work with the young people and their families, where appropriate, to resolve the issues that are putting them at risk of homelessness.

Youth Housing and Reintegration Services and After Care Service

The Youth Housing and Reintegration Services assist young people aged 12 to 21 years who are homeless or at risk of homelessness to transition to greater independence and stability. Supports include development of independent living skills; assistance to reconnect with family; identification of education, training and employment opportunities; brokerage; and access to a small number of dedicated accommodation options.

The After Care Service provides brokerage to young people aged 17 to 21 years who have exited, or

are exiting, the care of child safety and are at risk of homelessness. The ACS brokerage support is now focused on supporting housing related needs, complemented by case management support to leverage integrated service delivery and better outcomes for young people exiting care.

Young Adults with a Disability Exiting from the Care of the State

Post care support services provide support to young adults with a disability, who are exiting State care and are at risk of homelessness. This support includes assistance to participate in their community and develop and maintain living arrangements in the community.

Transition Post Care Support - Disability

Transition Post Care Support - Disability services provide support for young adults with a disability exiting from care of the State, who may be at risk of homelessness. Support includes access to appropriate housing, behaviour support, development of independent living skills, links to specialist services, mental health and general health, counselling services, and employment activities.

Supported Independent Living Services for young people under Child Protection Orders

Supported Independent Living Services provide support for young people who are under Child Protection Orders, who have moderate to complex needs and who are in the process of transitioning to independent living.

Reintegration Support

This initiative for male and female prisoners exiting corrective services comprises pre-release transitional planning through the Transitions Program and Transitional Support Service, and contracted post-release service delivery through the Offender Reintegration Support Service

Dedicated Transition Coordinators in correctional centres across Queensland work with prisoners during the pre-release phase, to ensure sound and realistic reintegration plans. Planning and links to community support including housing, health, education, training and employment, budgeting and relationships and parenting are critical for successful placement post-release.

The Offender Reintegration Support Service target prisoners who are assessed as having significant and ongoing reintegration needs. Individually tailored reintegration support is provided during their transition from custody to the community.

3. How will Queensland focus on the priority outputs, including where this will draw on any new or current innovative approaches?

The Queensland Government is committed to continuing direct funding to specialist services for women and children experiencing domestic and family violence, young people aged 12 to 24 years and children who are experiencing homelessness or at risk of homelessness.

Under the NPAH, \$11.527 million over two years will be allocated to specialist housing assistance and homelessness services for women and children experiencing domestic and family violence. Several other NPAH services, including some youth services, also assist women and children who experience or have experienced domestic and family violence as part of their client group. In addition, over \$21 million is invested in services addressing domestic and family violence through the National Affordable Housing Agreement.

In response to the *Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland report* the Queensland Government will fund two new services to address gaps in immediate accommodation for at risk women and children. The specialist support services provided through

these accommodation services will be funded under NPAH.

New NPAH initiatives include demonstration projects to develop innovative and integrated models of mobile support to women and children experiencing domestic and family violence and young people who are experiencing homelessness or at risk of homelessness. These projects will adopt a co-design approach with the sector to develop services appropriate to the chosen locations. These initiatives will deliver intensive case management, including prevention and early intervention, to assist women and children around their safety and support needs, explore safe and sustainable housing options and assist people to maintain or transition to housing. These initiatives will be evaluated.

Queensland will also continue to ensure women and children experiencing domestic and family violence can remain in their home, where appropriate in the context of a safety plan. In 2015-16 funding is being increased from seven to eleven locations throughout Queensland for Home Security Safety Upgrades associated with domestic and family violence service responses in each location. This initiative supports the court's use of ouster conditions to enable women and their children to remain in the family home.

The Queensland Government will allocate a total of \$45.926million over the two years of the NPAH to specialist services for young people. In addition more than \$25 million is invested in homelessness services specifically for young people through the National Affordable Housing Agreement.

The new initiatives for mobile support services for young people who are experiencing homelessness or at risk of homelessness will adopt a co-design approach with the sector to develop services appropriate to the chosen locations. These initiatives will deliver intensive case management, including prevention and early intervention for young people aged 16 to 24 years who have recently become homeless or who are at risk of becoming homeless to prevent entrenched homelessness. These initiatives will be evaluated.

Continuing NPAH initiatives that address homelessness for young people include the Logan Youth Foyer, the Youth Housing and Reintegration Service and After Care Service (statewide); Young Adults Exiting the Care of the State (statewide); and Post Care Support for young people with a disability leaving the care of the State (statewide).

4. Which geographical area(s) will Queensland prioritise in 2015-16 and 2016-17 when considering allocation of funding to the priority outputs listed at clause 11(a), 11(b) and 11(c) of the Agreement, and what services are being provided to these areas?

The Specialist Homelessness Services Collection indicates that there is strong growth in demand across the State for services across the priority outputs.

In addition to the ongoing and statewide services noted in Section 3, allocations for new initiatives have been made to the Brisbane, Townsville and Cairns and surrounding areas for new demonstration projects to address the priority groups of women and children experiencing domestic and family violence and young people in 2015-16 and 2016-17.

Funding under the new NPAH has not been allocated for services specifically for children. In 2013-14 children under 15 years of age represented 30.9 per cent of clients assisted through homelessness services across Queensland. These children accessed Specialist Homelessness Services through specialist domestic and family violence services and family and general homelessness services. The State will do further work to better understand the needs of children who receive specialist homelessness services and any service improvements to better meet their needs.

New models of integrated service delivery designed in partnership with industry and other government agencies will specifically address the needs of children and Aboriginal and Torres Strait Islander people.

The following table presents two key indicators of need for the priority groups of women and children experiencing domestic and family violence and young people in these geographical areas.

Table 1:

Details of Domestic and Family Violence and Disengaged Youth: Brisbane, Cairns and Townsville Local Government Authorities							
Local Government Authority	Total population	Domestic and family violence (DFV) ¹			Youth (18 - 24 years of age) ²		
		Total households	Number of DFV incidences	DFV Rate (incidence per 1,000 households)	Total youth population	Number of disengaged youth (not attending school and not in the labour force)	Rate of disengaged youth (number per 1,000 youth population)
Brisbane	1,041,319	427,126	93,108	218	122,068	5,177	42
Cairns	145,336	64,934	21,514	331	12,054	1,274	106
Townsville	174,460	72,946	24,335	334	20,320	1,382	68

Sources: NATSEM Risk of Homelessness Index, 2013; and Departmental reporting systems

Produced by Department of Housing and Public Works, September 2015

Notes:

1. Based on Queensland Police Service reporting
2. Based on Census 2011¹

Brisbane

Brisbane is a priority area for domestic and family violence services due to the sheer number of DFV incidences reported and women and children seeking support from domestic and family violence Specialist Homelessness Services. As the regional centre, Brisbane also draws demand from other areas in South East Queensland.

The data in Table 1 above indicate that the number of reported DFV incidences in Brisbane was 93,108 in 2011. In 2014-15, the total number of presentations to specialist domestic and family violence services located in the Brisbane catchment was 1,473. The number of support periods provided by domestic and family violence services and services for young people, for which domestic and family violence was listed as a reason for seeking assistance, increased by nearly 90 per cent from 2011-12 to 2014-15.

The new initiative to enhance immediate services for women and children experiencing domestic and family violence (Initiative 11) will contribute to addressing this high need in Brisbane and the greater Brisbane catchment. This initiative is a direct response to the recommendations of the *Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland Report 2015*.

The Queensland Government has committed \$5.147million in matched funding under the NPAH 2015-17, for the support component of the two new services in Brisbane and Townsville. This additional investment complements over \$4.9million per annum allocated to Specialist Homelessness Services for domestic and family violence in Brisbane which are primarily funded from the National Affordable Housing Agreement.

Planning of the new service in Brisbane has commenced in consultation with the Brisbane domestic and family violence specialist homelessness services and other service providers.

Additional mobile support services (Initiative 12) will be delivered in Brisbane and the greater Brisbane area to complement the new centre based services for women and children experiencing domestic and family violence. The distribution of this investment is yet to be finalised.

Services provided under other NPAH homelessness initiatives are also accessed by women and children experiencing domestic and family violence who have listed domestic and family violence as a reason for assistance.

- HomeStay
- Street to Home
- Common Ground
- Homeless Emergency Department Liaison Officers
- Safety Upgrades Program

Brisbane is also a priority area for continued funding to Specialist Homelessness Services dedicated to young people aged 15 to 24 years who are homeless or are at risk of homelessness. Again this is primarily due to the high need for support. Work has commenced on co-designing and piloting a new mobile support service in partnership with a range of service providers in the Brisbane area. Part of this development will test how the service model can be transferred to other areas of need.

The following services will continue to provide support for vulnerable young people in Brisbane and surrounding areas.

- Common Ground Brisbane
- Street to Home
- HomeStay Support
- Youth Housing and Reintegration Service
- Transition Post Care Support - disability
- Logan Youth Foyer – Supported accommodation for young people
- Young adults exiting the care of the state
- Supporting independent living services

Townsville

Townsville is a priority area for domestic and family violence services due to the volume of DFV incidences and the high rate per 1,000 head of population. The data in Table 1 indicate that the number of reported DFV incidences in Townsville was 24,335 in 2011. The rate per 1,000 head of population was also high at 334 per 1000 head of population. In 2014-15, the total number of presentations to specialist domestic and family violence services located in the Townsville catchment was 520.

The number of support periods provided by domestic and family violence services and services for young people, for which domestic and family violence was listed as a reason for seeking assistance, increased by 70 per cent from 2011-12 to 2014-15.

The new initiative to enhance immediate services for women and children experiencing domestic and family violence (Initiative 11) will contribute to addressing this growing need in Townsville.

The Queensland Government has committed matched funding under the NPAH 2015-17, for the support component of the two new services in Brisbane and Townsville. This additional investment complements over \$1.7million per annum allocated to Specialist Homelessness Services for domestic and family violence in Townsville, primarily funded from the National Affordable Housing Agreement.

There will also be further development of mobile support services for women and children experiencing domestic and family violence. Townsville is being considered as a high need location for this service. The distribution of this investment is yet to be finalised.

Planning of the service in Townsville has commenced in consultation with the Townsville domestic and family violence specialist homelessness services and other services. The provider of the service is yet to be determined.

In addition, over 23 per cent of people seeking assistance through the HomeStay and Street to Home services, funded under NPAH and located in Townsville, listed domestic and family violence as a reason for seeking assistance.

Townsville is also a priority area for continued investment in Specialist Homelessness Services dedicated to young people aged 15 to 24 years who are homeless or are at risk of homelessness, due to the high proportion of disengaged young people. The following services will continue to provide services under the new agreement.

- Street to Home
- HomeStay
- Youth Housing and Reintegration Service
- Young adults exiting the care of the state
- Transition post care support - Disability
- Supporting independent living services

Cairns

Cairns is a priority area for domestic and family violence services, particularly for Indigenous women and children. The data in Table 1 indicate that in 2011, the reported domestic and family violence incidences were 21,514. The rate per 1,000 head of population was high at 331 per 1,000 head of population. In 2014-15, the total number of presentations to specialist domestic and family violence services located in the Cairns catchment was 1,914.

The number of support periods provided by domestic and family violence services and services for young people, for which domestic and family violence was listed as a reason for seeking assistance, increased by around 50 per cent from 2011-12 to 2014-15.

The My Money initiative (Initiative 13) in Cairns will provide services to women and children experiencing domestic and family violence. This initiative aims to support primarily Aboriginal and Torres Strait Islander women and children to access and sustain housing in the private market and develop financial skills.

This service will complement more than \$1.7 million allocated to domestic and family violence services under the National Affordable Housing Agreement.

Over 10 per cent of people seeking assistance through the HomeStay and Street to Home services in Cairns listed domestic and family violence as a reason for seeking assistance. These services are continuing under this plan.

5. Broadly, what level of NPAH funding does Queensland expect to allocate to domestic and

family violence, and youth homelessness in 2015-16 and 2016-17.	
<p>2015-16: \$28.717 million</p> <p>Note: This includes homelessness services specifically directed to addressing domestic and family violence and youth homelessness. Several other NPAH services assist these client groups, but have not been included in the funding calculation.</p>	<p>2016-17: \$28.736 million</p> <p>Note: This includes homelessness services specifically directed to addressing domestic and family violence and youth homelessness. Several other NPAH services assist these client groups, but have not been included in the funding calculation.</p>
6. What is the expected level of homelessness service delivery expenditure for Queensland under the NPAH in 2015-16 and 2016-17?	
<p>2015-16: \$57.42 million</p>	<p>2016-17: \$57.42 million</p>

PART TWO: IMPLEMENTATION INFORMATION FOR INITIATIVES, AND EXPECTED REPORTING

Table 2: Description of initiatives

	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 11 of NP)	Name of Service Provider/s	In-scope for SHSC – Yes/No	Seeking Exemption – Yes/No	*** Exemption Granted by C'wealth – Yes/No	Requirement for SHSC exempt services and services not in scope: Estimated yearly number of clients to be assisted by service
1	Common Ground Brisbane - Supported Accommodation	The initiative combines affordable, stable, long term housing with on-site support (available "24/7"). Tenant mix includes people who are formerly homeless (particularly those experiencing chronic homelessness) and those earning low incomes.	11(g) 11(k)	Micah Projects Inc.	Yes	No	N/A	N/A
2	Rockhampton River to Home Service	Outreach and support for people who are sleeping rough or experiencing chronic homelessness in and around the Rockhampton Central Business District (CBD) including the Fitzroy River riverbank to move into stable, long term housing.	11(h)	Central Queensland Indigenous Development Inc.	Yes	No	N/A	N/A
3	Street to Home	Assertive outreach teams provide support to people who are sleeping rough or experiencing chronic homelessness, to settle into stable, long term housing and to achieve long term lifestyle changes to sustain their tenancies.	11(h)	Mareeba Community Housing Company (Street to Home Service)	Yes	No	N/A	N/A
				Australian Red Cross Society	Yes	No	N/A	N/A
				Mission Australia	Yes	No	N/A	N/A
				Micah Projects Inc.	Yes	No	N/A	N/A
				The Uniting Church in Australia Property Trust (Q) – Bryant Place New multi-disciplinary service	Yes	No	N/A	N/A
4	Homeless Health Outreach	Assertive outreach, including direct support services, general assistance and housing referral for people experiencing homelessness (particularly rough sleeping) and mental health, general health, alcohol and substance misuse concerns.	11(a) 11(b) 11(e) 11(f) 11(h)	Queensland Health: - Logan - Sunshine Coast - Gold Coast - Mt Isa	No	Yes	Yes	450
5	Homeless Emergency Department Liaison Officers (HEDLO)	HEDLOs at emergency departments in four large hospitals identify and assist people who are homeless or at risk of homelessness to access community or family supports when leaving the emergency department.	11(a) 11(b) 11(e) 11(f)	Queensland Health: Gold Coast Hospital, Royal Brisbane Women's Hospital, Princess Alexandra Hospital, Logan Hospital.	No	Yes	Yes	430
6	HomeStay Support	Early intervention and post-crisis support to people in their homes to address issues that put their tenancies at risk.	11(k)	Lions Inplace Inc (Keys to Early Intervention in Homelessness Services - KEIHS)	Yes	No	N/A	N/A
				Australian Red Cross Society (Townsville HomeStay Service)	Yes	No	N/A	N/A
				The Uniting Church in Australia Property Trust (Q) (Wesley Mission Supporting Those At Risk of Homelessness – STARH) Brisbane	Yes	No	N/A	N/A
				Australian Red Cross Society (HomeStay Support Brisbane North)	Yes	No	N/A	N/A
				Australian Red Cross Society (Toowoomba HomeStay Service)	Yes	No	N/A	N/A
				Mareeba Community Housing Company (HomeStay Support)	Yes	No	N/A	N/A
				Community Accommodation and Support Agency Inc.	Yes	No	N/A	N/A
				Kyabra Community Association Inc.	Yes	No	N/A	N/A
				Centacare Townsville (Mt Isa Homestay Support)	Yes	No	N/A	N/A
				The Corporation of the Trustees of the Roman Catholic Archdiocese of Brisbane – Centacare - Fraser Coast	Yes	No	N/A	N/A
				Encircle Ltd.	Yes	No	N/A	N/A
				Micah Projects Inc.	Yes	No	N/A	N/A
				Ozcare (Rockhampton Homelessness Early Intervention Program)	Yes	No	N/A	N/A
Anglicare North Queensland Ltd (Cairns HomeStay Support Service)	Yes	No	N/A	N/A				
Australian Red Cross (Ipswich Homestay Service)	Yes	No	N/A	N/A				
7	Homelessness Information Management Program (HIMP) Enhancement (QHIP)	This program will continue to provide ongoing support and business intelligence to the homelessness sector including practice development and improvement, and risk assessment, including in remote Indigenous women's shelters.	11(l)	Department of Housing and Public Works	No	Yes	Yes	N/A – no direct client service delivery
8	Statewide Tenants' Advice and Referral Service (STARS)	STARS provides independent advice and assistance to tenants to exercise their rights and responsibilities under residential tenancy and retirement/manufactured homes legislation.	11(k) 11 (d)	Tenants Queensland	No	Yes	Yes	70,000
9	Resident Recovery Program	Assists people with a moderate to severe mental illness to break the cycle of moving between acute care, hostels, boarding houses and homelessness. Support services include development of skills to independently manage mental and general health care, living skills, assistance to access accommodation, improved access to social interaction and community inclusion and links to employment support and meaningful occupations.	11(f)	Salvation Army (Resident Recovery Program)	No	Yes	Yes	See initiative target below
				FSG Australia (Resident Recovery Program)	No	Yes	Yes	See initiative target below
				Ozcare (Resident Recovery Program, Toowoomba)	No	Yes	Yes	See initiative target below
				Resident Recovery Program Total				120
10	Safety Upgrades Program	Upgrading property security to enable people experiencing domestic and family violence and their children to remain in their homes where appropriate in the context of a safety plan.	11(a)	Department of Communities, Child Safety and Disability Services	No	Yes	Yes	504 (tbc)

	*Initiative Title	Short description of Initiative	Output/s addressed (refer to Clause 11 of NP)	Name of Service Provider/s	In-scope for SHSC – Yes/No	Seeking Exemption – Yes/No	*** Exemption Granted by C'wealth – Yes/No	Requirement for SHSC exempt services and services not in scope: Estimated yearly number of clients to be assisted by service
11	Enhanced immediate services for women and children experiencing domestic and family violence	Two new services providing immediate supported accommodation services for women and children experiencing domestic and family violence.	11(a)	Save the Children Australia Micah Projects Inc	Yes	No	N/A	N/A
				Sera's Women's Shelter	Yes	No	N/A	N/A
12	Mobile Support Services for women and children experiencing domestic and family violence	New outreach services providing case management for women and children experiencing domestic and family violence.	11(a)	Initiative subject to procurement process	Yes	No	N/A	N/A
13	My Money	Demonstration project providing specialist support for financial capability and resilience training and transition to a private market property. The primary target group is Aboriginal and Torres Strait Islander women experiencing domestic and family violence.	11(a) 11(k)	Initiative subject to procurement process	Yes	No	N/A	N/A
14	Logan Youth Foyer – Supported Accommodation for Young People	To provide supported accommodation and case management to young people who are homeless or at risk of homelessness, to assist them to engage with education and employment and connect with the community.	11(b)	The Uniting Church in Australia Property Trust (Q) (Logan Youth Foyer Support Service)	Yes	No	N/A	N/A
15	Youth Housing and Reintegration Service (Incorporating the After Care Service)	Provides support and brokerage to young people aged 12-21 years who are at risk of homelessness, or who are homeless, including those who have been "sleeping rough" or living in unstable or temporary housing arrangements.	11(b) 11(i)	Australian Red Cross Society (YHARS Hervey Bay / Maryborough)	No	Yes	Yes	76
				Australian Red Cross Society (YHARS Toowoomba)	No	Yes	Yes	173
				Queensland Youth Services Inc. (YHARS Townsville)	No	Yes	Yes	171
				Wesley Mission Brisbane (YHARS Inala)	No	Yes	Yes	208
				Young People Ahead Inc. (YHARS Mt Isa)	No	Yes	Yes	60
				Capricornia Training Company Ltd (YHARS Rockhampton)	No	Yes	Yes	106 (11b) 55 (11i)
				Infoxchange (SRS Database)	No	Yes	Yes	N/A – no direct client service delivery
16	Young Adults Exiting from the Care of the State (YACS)	Provides young people with a disability with support to meet assessed needs following their exit from state care, including assistance to participate in their community and develop and maintain community living arrangements.	11(b) 11(i)	Department of Communities, Child Safety and Disability Services	No	Yes	Yes	Over 500 existing participants and approx. 64 new young people each year
17	Transition Post Care Support -Disability	Supports young adults with a disability exiting from care of the State, who may be at risk of homelessness. Support includes access to appropriate housing, behaviour support, development of independent living skills, links to specialist services, mental health and general health, counselling services, and employment activities.	11(b) 11(i)	Department of Communities, Child Safety and Disability Services	No	Yes	Yes	See initiative target below
				Open Minds Australia(Transition and Post Care Support Program)	No	Yes	Yes	See initiative target below
				Community Living Association (Transitions from Care)	No	Yes	Yes	See initiative target below
				Post Care Support Total				294
18	Supported Independent Living Services	Support for young people who are under Child Protection Orders, who have moderate to complex needs and are in the process of transitioning to independent living.	11(b) 11(i)	Department of Communities, Child Safety and Disability Services	No	Yes	Yes	96
19	Mobile Support Services for young people who are homeless or at risk of homelessness	New outreach services providing case management for young people who are homeless or at risk of homelessness.	11(b)	Initiative subject to procurement process	Yes	No	N/A	N/A
20	Reintegration Support Model	Delivers pre-release planning support for offenders who have high needs and are exiting custody, with a focus on preventing homelessness. Post release support is delivered by contracted non-government agencies.	11(i)	Department of Justice and Attorney-General (Queensland Corrective Services)	No	Yes	Yes	3300 (pre-release planning and support)
				Career Employment Australia	No	Yes	Yes	1250 (post release support)
				Mission Australia	No	Yes	Yes	
Sub-total -priority output 11(a) (domestic and family violence services) **								\$11,527,000
Sub-total - priority outputs 11(b) and 11(c) (children and youth services) **								\$45,926,000
Funding 2015-16								\$57,420,000
Funding 2016-17								\$57,420,000
Total funding								\$114,840,000

*Please note: Initiatives can have numerous programs or projects with different service providers that are delivering specific shared outcomes with time and cost constraints.

**Please note: The Commonwealth acknowledges that funding allocated to addressing domestic and family violence, and youth homelessness may span across outputs other than the priority outputs listed at 11 (a), 11 (b) and 11 (c) of the Agreement.

***Please note: Where an exemption has been granted by the Commonwealth under the 2014-15 NPAH and this is sought again, the jurisdiction should indicate in this column that this has been granted by the Commonwealth (unless significant changes to the circumstances of the Service Provider have occurred).

Please Note: Table updated as at January 2016 to include changes to service providers, including those providers subject to a procurement process who commenced service delivery after Ministers had agreed the Project Plan in October 2015.

Expected reports, reviews or evaluations

In accordance with clause 30(a) and 31 of the Agreement, a final update is to be provided to the Commonwealth based on the monitoring and assessment of progress against this Project Plan, and any evaluations and reviews of services and outputs delivered. Details of any expected reports, reviews or evaluations of initiatives are to be listed in Table 3.

Table 3: List of information expected to contribute to the final update to the Commonwealth.

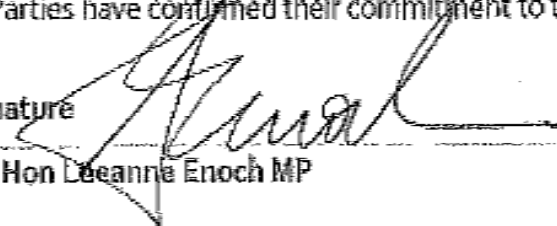
Item no.	Short description of expected item	Expected timeframe
1	Evaluation of new Mobile Support Services for women and children experiencing domestic and family violence	End 2017
2	Evaluation of new Mobile Support Services for young people	End 2017
3	Evaluation of new State Wide Tenants' Advice and Referral Service	End 2017
4	Evaluation of My Money	End 2017

The following Queensland NPAH 2015-17 initiatives have been evaluated in recent years with the findings and recommendations being considered through continuous service improvements:


- Common Ground
- Street to Home
- Youth Housing and Reintegration Service
- HomeStay Support

Project Plan Sign off (Parts One and Two)

The Parties have confirmed their commitment to this agreement as follows:

Signature  Date 04/10/15

The Hon Leeanne Enoch MP

 27 OCT 2015

Signature Date

The Hon Christian Porter MP