



**Government of South Australia**

Department for Families  
and Communities

**Council of Australian Governments**

# HOMELESSNESS NATIONAL PARTNERSHIP

**NATIONAL AFFORDABLE HOUSING AGREEMENT**

## **IMPLEMENTATION PLAN**

*South Australia*

*July 2009-June 2013*

*2<sup>ND</sup> UPDATE AND REVISION - May 2012*

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# Homelessness National Partnership

## Implementation Plan for South Australia *July 2009-June 2013*

### 1. CONTEXT

#### 1.1. An Overview

##### 1.1.1. Introduction

On 19th December 2008, the Government of South Australia signed the National Partnership Agreement on Homelessness (**the Agreement**). The aim is to facilitate significant reforms to reduce homelessness.

The Agreement contributes to the broader National Affordable Housing Agreement outcome: *People who are homeless or at risk of homelessness achieve sustainable housing and social inclusion.*

##### 1.1.2. Update and Review

The Implementation Plan is a living document that reflects projected activity under the Agreement and the progress. As the implementation process is refined and project descriptions become more comprehensive, further detail is articulated within the Plan. This update of the Plan was prepared in October 2010 and reflects current strategic directions, service development and related tendering activities. Appendix I includes an update on projected budget expenditure and identifies the contribution of both the National Partnership Agreement and National Affordable Housing Agreement. Appendix II provides a breakdown of individual projected spend for future years.

##### 1.1.3. The Targets

The Government of South Australia has agreed to meet three national targets to reduce homelessness. The national targets are:

1. By 2013, **7 per cent reduction** in the number of South Australian's experiencing homelessness (from 7,962 in 2006 to 7,405 - a reduction of 557).
2. By 2013, **one third reduction** in the number of **Aboriginal** South Australians experiencing homelessness (from 858 in 2006 to 572 – a reduction of 286).
3. By 2013, **25 per cent reduction** in the number of South Australian's who are sleeping rough (from 848 to 636 – a reduction of 211).

#### 1.1.4. The Outcomes

1. Fewer People will become homeless and fewer of these will sleep rough;
2. Fewer people will become homeless more than once;
3. People at risk or experiencing homelessness, will maintain or improve connections with their families and communities, and maintain or improve their education, training or employment participation; and
4. People at risk of or experiencing homelessness will be supported by quality services, with improved access to sustainable housing.

## **2. THE STRATEGIES**

The **strategic framework** for implementing the agreed reforms to reduce homelessness and reach the targets is centred on the Commonwealth's three key areas of action. South Australia has developed its program responses based on strategic principles within these objectives. These are discussed below:

### **2.1. Turning off the Tap**

More effort is required to prevent and intervene early to stop people becoming homeless. Both individual and structural causes of homelessness need to be addressed.

#### 2.1.1. Strategic Principles

1. Intervening at the earliest opportunity so that those at risk of homelessness and living in social and private rental accommodation are supported to remain in housing and avoid eviction
2. Young people at risk are assisted to stay connected to family, support networks and remain in education
3. Children (U12) accompanying adults are supported as individual clients to overcome the barriers that may lead to adult homelessness
4. Vulnerable families are assisted to address violence in the home and to stay safe in a stable housing environment
5. Those exiting care and custodial settings are not exited into homelessness

Through the implementation of these principles and with appropriate housing, the following outcomes are achievable:

#### 2.1.2. Outcomes

1. Fewer people are evicted from social and private rental
2. Young people maintain and improve connections with family, community and education and/or participate in employment
3. Those who experience homelessness as children are kept safe and are less likely to become homeless adults

4. There is a reduction in the number of families who experience homelessness
5. More women and children are able to stay in the family home and be safe
6. More at risk people exiting care and custodial settings go into safe and appropriate housing

Delivery of core and additional outputs to achieve the outcomes identified above will either expand successful programs or implement new service models.

## **2.2. Breaking the Cycle**

The principles underlying strategy two “Breaking the Cycle” relate to people in more chronic forms of homelessness including people rough sleeping as well as to support homeless people to quickly move through crisis into stable housing. Ensuring supports follow individuals from crisis into more stable living situations is critical to prevent the reoccurrence of homelessness.

### **2.2.1. Strategic Principles**

1. People are actively sought and assisted to find and sustain appropriate stable housing
2. Housing is more available for those who require exit points from unstable or transitional forms of accommodation
3. Supports in any form of tenure remain long enough to achieve social and economic participation outcomes

Through the implementation of these principles which will enable people to move quickly out of homelessness, the cycle of homelessness can be broken and the following outcomes achievable.

### **2.2.2. Outcomes**

1. Fewer people will become homeless more than once
2. People in chronic homelessness are housed and supported into long term accommodation
3. Social inclusion and economic participation is facilitated as housing becomes more stable

## **2.3. Better Connected Service System**

Providing emergency and transitional housing is not the sole rationale for the service system. Reforms will build more connected, integrated and responsive services to achieve sustainable housing and improve economic and social participation. Reforms will focus on improved links between homeless services, and between specialist homeless and mainstream services.

These underlying principles relate to services being more connected, integrated and responsive in achieving sustainable housing, improving social and economic participation and ending homelessness for their clients.

### 2.3.1. Strategic Principles

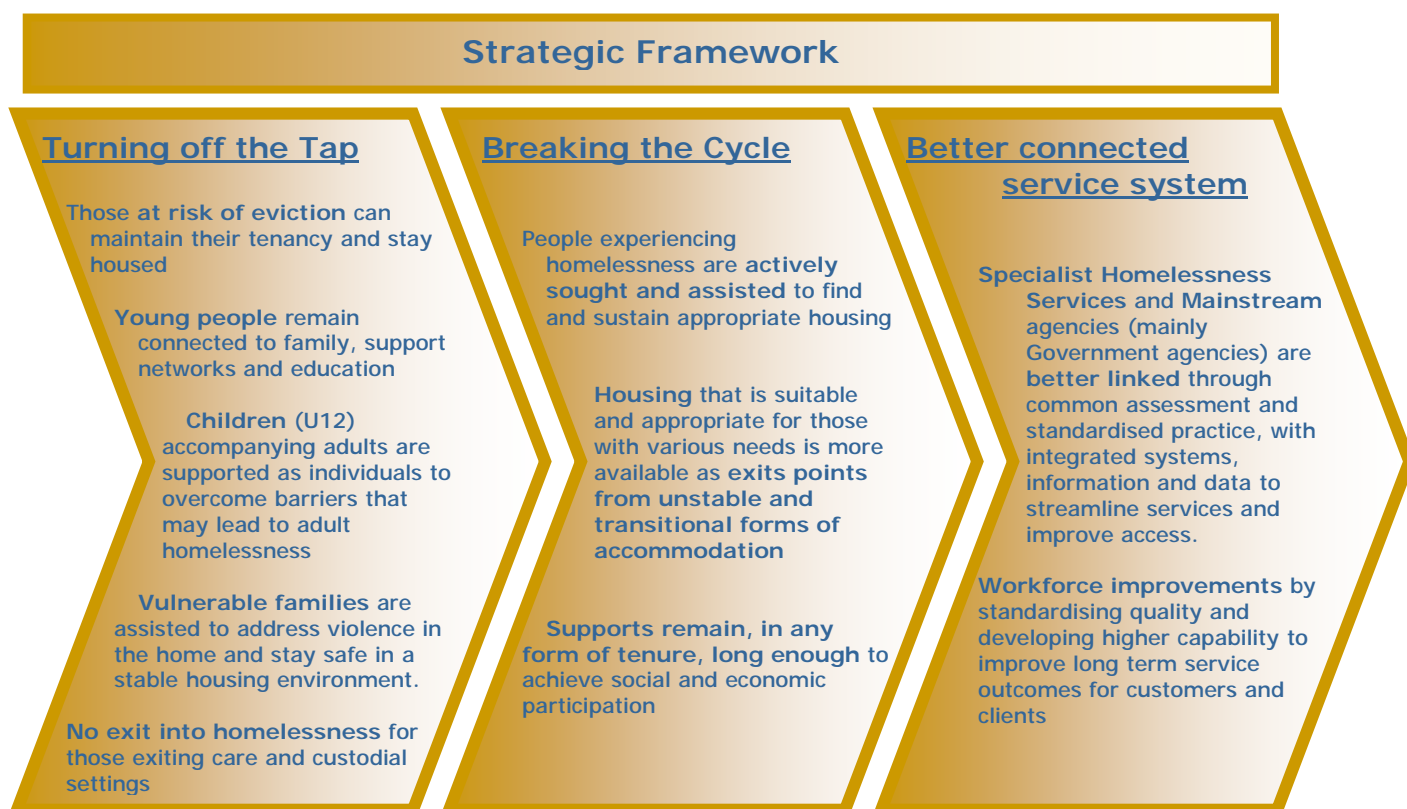
1. Specialist Homelessness Services and Mainstream agencies work together in partnership to provide streamlined services and access points.
2. The provision of a housing first response to all homeless clients is imperative to ensure long term housing success.
3. A standardised quality workforce development and capacity framework is essential in the delivery of effective and exceptional services.

Through the implementation of strategy three, and through the expansion and improvement of services, achievements will be made across the homelessness system with a focus on better client outcomes.

### 2.3.2. Outcomes

1. People experiencing homelessness have improved access to, and ongoing support from, specialist homelessness services and mainstream agencies.
2. People experiencing homelessness have access to immediate long term and sustainable housing and support.
3. All agencies across the specialist homelessness services sector will work within a newly developed preferred provider framework.

The diagram below summarises how the implementation plan will effectively address objectives within this strategic framework.



### **3. IMPLEMENTATION STRATEGY**

#### **3.1.Strategic Opportunities**

The former Supported Accommodation and Assistance Program (SAAP) was a joint Commonwealth/State funded support program assisting people who are homeless or at risk of homelessness through a range of support services. The existing program in South Australia is administered through the Department for Families and Communities, Homelessness Strategy Division. As of 1 January 2009, the SAAP program ceased and funding for that program was replaced by the National Affordable Housing Agreement (NAHA) on similar terms to SAAP. NAHA is also a joint Commonwealth/State funded support program. From 1 July 2010, the Homelessness Strategy Division has consolidated funding resources from both NAHA and the Homelessness National Partnership Agreements to deliver a range of regionalised homelessness services in SA.

South Australia's current homelessness service sector (formally SAAP) is comprised of a wide array of services and individuals that bring their extensive skills and experience to individuals and families who are homeless or at risk. In 2009/10 there were 94 programs in South Australia, with 67 operating in the metropolitan area and 27 in rural and remote areas. These programs target the following groups:

- § families
- § generic services egg funded to support more than one target group
- § youth
- § single adults (mostly in the inner city)
- § women and/or their children escaping domestic violence and family violence.

There has been a 77% increase in the volume of demand for these services over the past 8 years, from 7,700 clients per annum in 2000/01 to 13,600 in 2008/09, without additional funding. Support periods are now in excess of 21,000 per annum due to increasing numbers of clients returning to crisis circumstances more than once. Domestic Violence clients in particular will often need to return to services in order to progress towards independence due to immediate safety needs as well as personal ownership issues that are quite specific to the nature of the violence experienced by these women and their children.

The sector's commitment and dedication to meet the growing volume and diversity of need with limited resources is commendable, and has enabled South Australia to achieve impressive results relating to the reductions in rough sleeping, couch surfing and overcrowding.

Further to the considerable results delivered across the State's former SAAP Sector, the Government of South Australia has made some important inroads to reducing rough sleeping. While the 5.5% reduction achieved (2001-2006) was small it was significant in the context of a 16% average national increase.

Across both the specialist homelessness service sector and the mainstream services, South Australia has continued to build on current approaches whilst delivering required reforms through the implementation of the National Partnership Agreement on Homelessness.

The Agreement will enable both expansion and reinvigoration of our current efforts across specialist homelessness services and mainstream services. The planned strategic reforms are making the most of additional funding so that provision of specialist homelessness services, mainstream services and housing are targeted, integrated, coordinated, sustainable and measurable. Sustainable outcomes will be delivered in conjunction with the Social Housing National Partnership Agreement, Indigenous Remote Housing National Partnership and the Jobs and Housing Component on the National Building and Jobs Plan (Economic Stimulus Package).

In addition to systemic reforms, new initiatives will support sector excellence to improve a continuum of care for clients and maximise resources. A high standard of excellence will be ensured whilst maintaining a flexible and individualised response to end homelessness for each client engaged through either the specialist homelessness service sector or mainstream services. A call has been made by both the Commonwealth and the disadvantaged. South Australia will respond with purpose and determination.

### **3.2. Design of new NP projects**

As a part of the Year 1 NPAH implementation process, the Homelessness Strategy Division redesigned all new projects to enable implementation and operation. These services will be consolidated into regional responses and will be tendered as part of the new services system, ensuring that new programs are not an 'add on' to existing services, but rather become an integrated part of South Australia's response to homelessness. Service design incorporating the scrutiny of National and International Research into best practice has ensured that an extensive evidence base has informed service development, partnership design and infrastructure requirements of the service system.

### **3.3. Design of the reformed service sector**

Reform of this magnitude takes considerable time, planning, communication and implementation. Operating concurrently with project design, reform and implementation the HSD has spent year 1 of the NPAH undertaking a strategic reform of the system that delivers Specialist Homelessness Services across South Australia. In line with Strategy 3: Better Connected Services, as outlined in the White Paper and the NPAH, SA has systematically designed a new service system to deliver streamlined, integrated specialist services that are joined up with mainstream services.



The design of the reformed sector has required the detailed development and implementation of a number of components including:

### **3.4. Communication Strategy \***

Homelessness Strategy Division, DFC has implemented a comprehensive communication and consultation process including the following consultative and communication mechanisms:

#### Aboriginal Consultation Advisory Group (ACAG) \*

The ACAG provides cultural advice and expertise on the realignment of existing programs and the development of new ones. The group also provides input into policy frameworks for the delivery of services to Aboriginal people who are homeless or at risk of homelessness and informs strategies to assist non government organisations and Homelessness Strategy to achieve program targets for Aboriginal clients.

#### Aboriginal Homelessness Steering Committee \*

The Aboriginal Homelessness Steering Committee aims to ensure a whole-of-government approach is taken in responding to Aboriginal Homelessness. It is chaired by Joslene Mazel, Chief Executive of DFC and membership is comprised of government and non-government representatives.

#### Domestic Violence Reform Steering Committee \*

The Domestic Violence Reform Steering Committee is a joint initiative between DFC and the Office for Women, and is made up of Aboriginal representatives, Specialist Homelessness Services sector representatives and health representatives. The key areas that have been considered include supporting DV legislative changes, better supporting Aboriginal women and children and reform of service provision for Culturally and Linguistically Diverse women and their children.

#### DFC Domestic and Family Violence Strategic Plan Steering Group \*

This Group consists of managers and senior practitioners from across DFC and other key government and non government stakeholders. The role of the Group is to facilitate the development and implementation of a DFC wide Domestic and Family Violence Strategic Plan, with the aim of improving the Department's response to clients who are experiencing domestic or family violence.

#### Gateway Reference Group

The Gateway Reference Group is made up of youth, domestic violence and homelessness representatives. The focus of the group is to streamline processes in accessing emergency accommodation so that the response from services is consistent.

#### Homelessness Services Advisory Group (HSAG)

The HSAG is comprised of youth, adults, families and domestic violence representatives from the Specialist Homelessness Services sector including regional

representation. This group is utilised for consultation and also provides advice to Homelessness Strategy on current reform projects.

#### Youth Service Excellence Committee (YSEC) \*

The YSEC has clear objectives around developing a connected culture which is supported by systemic change across the Specialist Homelessness Services sector, in its responses to young people. Integration through the key partnerships between Homelessness Strategy, Office for Youth, non-government organisations and relevant Government agencies from all three tiers of government (local, state and federal) is central to the success of achieving the objectives of YSEC.

#### Chief Executive Co-ordinating Committee (CECC) \*

The CECC aids the development of cross agency planning, monitoring and evaluation for reducing homelessness. The Committee strengthens the capacity of agencies to respond to the needs of people who are homeless and those at risk of homelessness through improving existing service provision and developing 'joined up' service provision across agencies.

#### Social Inclusion Committee of Cabinet (SICOMM) \*

SICOMM oversees the implementation of the State's social inclusion agenda that encompasses broader whole-of-government reform underpinning targets in SA's Strategic Plan. SICOMM is jointly chaired by the Premier and the Commissioner for Social Inclusion and the Minister for Housing is a member of the Committee.

#### Naha-Blah Newsletter \*

A monthly newsletter produced and distributed by HSD to all relevant Government and Non-Government partners and stakeholders

### **3.5. Consolidation and Regionalisation of the Sector\*(including Homelessness Round Tables)**

A partnership approach has been implemented through Homelessness Roundtables to bring together Government, non-Government, specialist and mainstream services on a regional basis. These Roundtables will take responsibility for the development of a Regional Alliance Plan to address Homelessness and will link to state-wide planning processes. This systemic approach will be implemented via the Commonwealth Integration Project Funding and is central to the integrated outcomes required of the Reformed System.

Another critical reform area that guided the NPAH implementation process was consolidation and regionalisation. HSD wanted to ensure that new services funded under NPAH were not segregated additions to various services and communities across the state. There was a need to maximise their effectiveness by consolidating new programs as 'service elements' within a broader and regionally focussed service tender. Both new and existing services were reviewed and mapped in order that all demographic groups were effectively targeted. Consideration was given to ensure the

following demographics received adequate and consistent responses across all regional areas:

- Generic groups
- Youth
- Aboriginal and Torres Strait Islander
- Domestic Violence
- Children

The consolidation of services has occurred by joining together different service elements across target populations and regional settings. A number of generic service elements have been developed and will be operational across all regions and populations. Regional generic service elements include:

**NAHA Case Management:**

- Collaborative process
- Intake, Assessment, Planning, Review, Exit
- Case work supportive of Case Management
- Support for duration of need

**A Gateway for Service**

- Gateway to accommodation and support
- Assessment for intake or referral
- No wrong door

**Support**

- Early Intervention
  - Case management for clients ‘at risk’ of homeless
  - Early identification
  - Intervention tailored to population group
- Post Crisis
  - Continued support upon exiting homelessness
  - Help to sustain accommodation
  - Transition support into the community
- Waitlist
  - Support to people awaiting accommodation
  - Ensuring safety
  - Engaged in case management
  - Exploring options
- In Centre
  - Via shop front or onsite services
- Outreach support

- Engage people wherever they are
- Brokerage Fund
  - Funding that supports Case Management
  - Access to specialist services not provided by mainstream agencies
  - Assistance with practical supports
- Homeless Children's Support
  - Response to accompanying children
  - Registered and recognised as clients in own right
  - Individual case planning, referral and case management where required

### **Supportive Housing Packages**

- Individual support to high needs clients
- Attached to NBESP (Stimulus housing)
- In partnership with HSA and PGPs

### **Metropolitan Boarding House Support**

- Housing First response
- Case Management to maintain boarding house accommodation or access alternative housing

## **3.6.Key Performance Indicators**

For all new services new Key Performance Indicators (KPIs) have been developed in order to measure progress against agreed targets. KPIs for reformed services are:

### **Generic KPIs**

- 70% of clients per year are assisted to sustain their tenancies or exit into sustainable housing;
- 70% of people in primary homelessness (rough sleeping) are assisted into accommodation and support;
- 70% of people per year who have experienced family violence are assisted to sustain their tenancies or exit into sustainable housing;
- No more than 5% of clients will exit into primary homelessness;
- 70% of people are re-engaged with family where it is appropriate and safe to do so;
- 70% of people are connected with education/training or employment opportunities;
- 95% of people presenting to a Specialist Homelessness Service undergo an assessment for service which identifies their immediate risks, accommodation and health and welfare requirements;

- At least 20% of people assessed identify as Aboriginal or Torres Strait Islander;
- 80% of people assessed for service have a NAHA case management plan in place;
- 70% of homeless clients with a NAHA case management plan are identified as high risk as per the Service Coordination and Information Database;

In addition to Generic KPIs, some services have specialised KPIs as additional requirements for performance and reporting. Where this is the case, these are noted within the Tables outlining Stage 1 and Stage 2 implementation within this document.

### **3.7.Homeless to Home case management and data system**

#### ***(Case Management and Data Collection System)***

Significant investment has been made in year 1 of the NPAH in planning and building an electronic, web based, case management system that will not only standardise case management responses across Specialist Homelessness Services, but will coordinate these responses across a coordinated system. In addition this system will meet the reporting requirements for all State reporting as well as for the NPAH, NAHA and National minimum data set.

### **3.8. Preferred Support Provider Panel**

During year 1 of the NPAH SA has implemented a process of assessing all agencies and identifying a Preferred Support Provider Panel.

As a result of this process a total of 43 agencies have met the required standard and have been allocated to the panel. All Homelessness Preferred Support Providers (PSPs) have been assessed by DFC as having strong governance systems and a commitment to the provision of quality support to clients who are homeless, or at risk of homelessness and/or are experiencing a high level of need.

In addition the PSP scheme has:

- Provided SA Government with a pool of high quality and high capacity support service providers able to maximise long term outcomes for homeless and at risk clients;
- Assessed the capacity of agencies to adopt standardised, streamlined and integrated processes for case management and support to homeless and high need clients within a regionally based framework;
- Determined agencies' suitability for partnering with a Preferred Growth Provider.

All Preferred Support Providers were assessed on 4 key areas of capacity:

1. Governance
2. Financial Viability
3. Leadership and Human Resources
4. Service Delivery

- Case Management Systems
- Case Work Systems
- Culturally Appropriate Services

In addition to generic eligibility agencies were able to attain status against three Speciality Areas:

1. Domestic and Family Violence
2. Youth
3. Aboriginal and Torres Strait Islander

### **3.9. Gateway Reform \***

As part of service reform all services will be required to utilise the new Service Coordination and Information Data Base to act as a gateway into the Homelessness Services Sector as per the Gateway Service Element. This response is built on the notion of “No Wrong Door” and enables every point of access across the system to engage in initial assessment and referral to an appropriate response.

In addition a specialist Gateway is being developed and implemented across the state in line with specialisations identified through the PSP process. Specialist Gateway Services include the following specialisations:

- Generic
- Youth
- Domestic and Family Violence

All Specialist Gateway Services will incorporate an ATSI service element.

### **3.10. Separation of Property Management and Support \***

(Target 500 Properties (total) Yr 1 Output: 150 Properties)

This reform has involved ensuring that property management is undertaken separately to client support. The key reasons for this reform are:

1. To ensure high quality services are provided to clients without conflict of interest or a monopoly of services in a person’s life.
2. To ensure that resources required for support are not consumed by property management and maintenance requirements

To ensure that high quality Property Management services are provided, DFC, Community Partnerships and Growth has undertaken a process of implementing a Preferred Growth Provider Panel to. This will ensure that housing management services are undertaken by high quality non-government organisations in the same way that the PSP process will ensure high quality support services.

### **3.11. Domestic and Family Violence Sector Reform \***

The Department for Families and Communities, Homelessness Strategy Division and the Attorney General's Department, Office for Women have over the last 12 months engaged in a partnership process to reform of the Domestic Violence Service Sector in line with new legislative directions by both State and Commonwealth Governments. This reform will coordinate domestic and family violence support and accommodation services with the criminal justice system.

In relation to domestic and family violence, the White Paper called for the development of new domestic and family violence programs that make it easier for victims to remain in their homes, whenever it is safe to do so.

Key features of proposed reformed system for South Australia will include:

- Coordination of the domestic and family violence support and accommodation services, with the criminal justice system
- Support for women to remain in their own homes (when it is safe to do so)
- Consolidation of domestic violence support and accommodation services across the state to produce more efficient economies of scales
- Culturally appropriate responses to the issue of Aboriginal Family Violence and CALD communities

### **3.12. Aboriginal Homelessness Reform \***

In year 1 of the NPAH SA has taken seriously its commitment to reduce Aboriginal Homelessness by 33%. To do this a number of reforms have been initiated:

- **ATSI Targets:** All reformed Homelessness Services across the State from 1 July 2010 will have a minimum Key Performance Indicator that 20% of all clients must be Aboriginal or Torres Strait Islander. Programs identified as Aboriginal Focus in key areas around SA will have a target of 60% ATSI and programs identified as Aboriginal Specific will have a target of 100% ATSI.
- **Aboriginal Homelessness Steering Committee\*:** The Aboriginal Homelessness Steering Committee is ensuring aims to ensure a whole-of-government approach is taken in responding to Aboriginal Homelessness. It is chaired by Joslene Mazel, Chief Executive of DFC and membership is comprised of government and non-government representatives.
- **APY Lands Response\*:** South Australia is planning a specific response to address issues of Aboriginal Mobility, Homelessness and Aboriginal Family Violence across the APY Lands. Homelessness Strategy has two key strategies in addition to linking with work being undertaken under the NP for Remote Indigenous Housing:

- The employment of a Homelessness Case Manager within the team of staff in the Housing SA Regional Office currently being set up in Umuwa. This position links people on the lands experiencing homelessness to appropriate and available housing and support.
- In response to the Mulligan Enquiry HSD is implementing an APY Safe Response as part of its service contracts with the Cross Border Domestic Violence Program; The Coober Pedy Safe House Program and the Ceduna Safe House Program. This response will invest additional funds into these three programs and require that services provide additional service elements in the areas of case management, transport and partnership to ensure an integrated response to women and children experiencing domestic and family violence on the APY Lands.
- **Safe Tracks Strategic Framework \***: The Safe Tracks Strategic Framework provides an opportunity to develop a strategic system of engagement and integration that links up operational responses as well as strategic policy initiatives to address Aboriginal Homelessness in SA. It will enable the linking of the contributions of all government departments and community sectors which form part of the state's Aboriginal homelessness and housing response. The Strategic Framework will create a policy and operational environment whereby all relevant stakeholders will be able to submit information relating to their individual responses in order to accurately inform the current service environment.

The Safe Tracks Strategic Framework will operate across 7 Key areas:

- Strategic Policy
- Framework Governance
- Partnership and Integration
- Aboriginal Community Engagement
- Workforce Development
- Research and Data
- Operational Responses

The provision of a Safe Tracks Strategic Framework ensures:

- Recognition is given to the inherent value in preserving traditional patterns of mobility and cultural understandings of place and home.
- Responses are culturally supportive, respectful and inclusive of the diverse populations within the Aboriginal community.
- Partnerships within and across tiers of Government are created and maintained.
- Responses are sustainable, integrated, transparent and universally understood.



- Responses will support the delivery of infrastructure, regional programs and services which collectively respond to mobility and transience.
- Improvement of access to and outcomes for Aboriginal people across a range of social determinants is achieved, including housing, criminal justice, education, employment, health and wellbeing.

## 4. REFORM IMPLEMENTATION

### 4.1. Continuation of base service delivery

During Year 1 of the National Partnership Implementation Plan, all existing NAHA homelessness sector services were continued. During this time, all NAHA funded services were actively invited to participate in extensive consultation and information sessions through a variety of mediums, in order to understand, inform and prepare for the significant reforms that would create specific improvement of the practice, workforce and direction of the service sector. The following Table provides a total list of all 94 homelessness sector programs (NAHA funded) operated during Year 1.

**Table 1: NAHA Services and Program Funding**

<b>FAMILY SERVICES</b>		
1.	Anglicare SA	Northern Family Accommodation
2.	Bowden/Brompton Community Group Inc	Bowden Brompton Housing Service
3.	Domestic Violence Crisis Service Inc	Family Accommodation Information & Referral Services (FAIRS)
4.	Housing SA	Aboriginal Families Emergency Accommodation Program
5.	Lutheran Church of Aust. (SA District) Inc	Calvary Lutheran Family Support Service
6.	Mission Australia	Mission Australia Family Service - The Parks
7.	Salvation Army (SA) Property Trust	Ingle Farm Family Supported Accommodation Service
8.	Salvation Army (SA) Property Trust	Port Augusta Community Services
9.	Salvation Army (SA) Property Trust	Riverland Community Services
10.	St Joseph Family Care Centre Ltd	St Joseph Family Care Centre
<b>GENERIC SERVICES</b>		
11.	Anglican Community Care Inc	South East Accommodation Service
12.	Anglican Community Care Inc	Waikerie Accommodation and Support Service
13.	Centacare Catholic Family Services	Adelaide Hills/Murraylands Supported Accommodation Service
14.	Housing SA (cc2936)	Port Augusta Transitional Housing Program
15.	The Ranch Inc	Eleanora Centre Emergency & Transitional Accommodation
16.	UnitingCare Wesley Port Pirie Inc	Support & Accommodation Service
17.	UnitingCare Wesley Port Pirie Inc	Ceduna Emergency Accommodation Service
18.	UnitingCare Wesley Port Pirie Inc	Yorke Peninsula Support and Accommodation Service
<b>SINGLE ADULT SERVICES</b>		
19.	Aboriginal Sobriety Group Inc	Cyril Lindsay House & Alan Bell Hostel
20.	Adelaide Day Centre for Homeless Persons	Adelaide Day Centre
21.	Baptist Community Services (SA) Inc	Westcare Meal Service and Housing Support Service
22.	Catherine House Inc	Catherine House Supported Accommodation Service

23.	Centacare Catholic Family Services	Women's Supported Housing Program
24.	Central Northern Adelaide Health Service Inc	Street to Home
25.	Families SA	Inner City Community Outreach Worker Program
26.	Hutt Street Centre Ltd	Hutt Street Centre
27.	Offenders Aid & Rehabilitation Services	Women's Accommodation Support Service
28.	Offenders Aid & Rehabilitation Services	Freshstart Accommodation Services
29.	Salvation Army (SA) Property Trust	Towards Independence
30.	St Vincent De Paul Society (SA) Inc	St Vincent's Homeless Persons Accommodation Service
31.	UnitingCare Wesley Adelaide Inc	Byron Place Community Centre
<b>DV/WOMEN'S SERVICES</b>		
32.	Anglicare SA Inc	Barossa Light Intervention & Support Service (BLISS)
33.	Catholic Diocese of Port Pirie Inc	Ceduna DV and Family Service
34.	Centacare Catholic Family Services	Elouera House
35.	Centacare Catholic Family Services	Riverland Domestic Violence Service
36.	Centacare Catholic Family Services	Limestone Coast DV Service
37.	Central Domestic Violence Service Inc	Central Domestic Violence Service
38.	Domestic Violence Crisis Service Inc	Domestic Violence Crisis Service
39.	Kangaroo Island Health Service Inc	Kangaroo Island DV Service
40.	Migrant Women's Support & Accom. Service Inc	Migrant Women's Support & Accom. Service
41.	Ngaanyatjarra Pitjantjatjara Yankunytjatjara Womens Council Aboriginal Corporation	Cross Border Domestic Violence Service
42.	Northern Domestic Violence Support Service Inc	Northern Domestic Violence Service
43.	Nunga Mi:iminar Inc	Nunga Mi:iminar Inc
44.	Salvation Army (SA) Property Trust	Bramwell House
45.	Southern Domestic Violence Service Inc	Southern Domestic Violence Service
46.	UnitingCare Wesley Adelaide Inc	The Domestic Violence Helpline
47.	UnitingCare Wesley Port Pirie Inc	Pt Augusta Regional DV Service
48.	UnitingCare Wesley Port Pirie Inc	Coober Pedy Safe House and Support Service
49.	Yarredi Services Inc	Yarredi Domestic Violence Service
<b>YOUTH SERVICES</b>		
50.	Aboriginal Family Support Services Inc	Youth Accommodation Support Services
51.	Baptist Community Services (SA) Inc	Youthcare Accommodation Services
52.	Catholic Church Endowment Society Inc	Coolock House and Malvern Place
53.	Centacare Catholic Family Services	Centacare Barossa Youth Services
54.	Centacare Catholic Family Services	Centacare Youth Services
55.	Centacare Catholic Family Services	Centacare Youth Services - Whyalla
56.	Centacare Catholic Family Services	Louise Place
57.	Developing Alternative Solutions to Housing Inc	Metro Housing
58.	Mission Australia	Riverland Youth Accom. & Support Service
59.	Ranges Youth Centre Inc	Ranges Youth Centre
60.	Salvation Army (SA) Property Trust	Ingle Farm Youth Accommodation Service
61.	Service to Youth Council Inc	SYC Trace a Place
62.	Southern Junction Community Services Inc	Southern Junction Youth Service
63.	St Johns Youth Services Inc	St Johns Youth Service
64.	UnitingCare Wesley Adelaide Inc	Sidestreet Counselling Service
65.	UnitingCare Wesley Adelaide Inc	Youth & Parent Services
66.	UnitingCare Wesley Port Adelaide Inc	Port Youth Accommodation Program
67.	West Coast Youth Services Inc	West Coast Youth Services
<b>YOUTH SERVICES - ALT CARE BROKERAGE</b>		
68.	Alternative Care Unit (ACU) - Families SA	Adolescent Community Care Options
69.	Alternative Care Unit (ACU) - Families SA	Muggy's South Youth Accommodation Service
<b>INNOVATION &amp; INVESTMENT</b>		
70.	Anglicare Inc	Northern Family Accommodation - Play on the Go
71.	Anglican Community Care Inc	Accommodation Services Mt Gambier
72.	Catherine House Inc	Crisis Prevention Project

73.	Domestic Violence Crisis Service Inc	Extended Hours Support for Women in Motels Project
74.	Hutt Street Centre Inc	Investing in the Frontline
75.	Mission Australia - The Parks	Homeless Families Early Intervention Program (HFEIP)
76.	Northern Domestic Violence Support Service Inc	Moving Towards Independence
77.	Nunga Mi:Minar Inc	Educational Pathways
78.	Southern Domestic Violence Service	Southern DV Service and Nunga Mi:Minar Project
79.	Southern Junction Community Services Inc	Fleurieu Housing Support Services
80.	St John's Youth Service Inc	In-Service Child Support Project
81.	St Joseph's Family Care Centre Ltd	Homeless Children's Support Project
82.	St Joseph's Family Care Centre Ltd	Waitlist Support Program
83.	UnitingCare Wesley Port Pirie Inc	Domestic Violence Perpetrators Early Intervention and Prevention
84.	UnitingCare Wesley Port Pirie	Port Pirie SAHT Waiting List Support Project
85.	Yarredi Services Inc	Children's Well Being Project
86.	Anglicare SA Inc	Waitlist Support Program
87.	Families SA - Crisis Response Unit	Homelessness Response Team
88.	Homelessness SA Inc	Homelessness Resources Development Project
89.	Welfare Rights Centre SA Inc	Housing Legal Clinic - Ceduna
<b>CSTDA NGO PROGRAM - FUNDING TO HEALTH UNITS</b>		
90.	Central Northern Adelaide Health Service Inc	Street to Home
<b>OTHER CW FUNDED PROJECTS</b>		
91.	Catholic Diocese of Port Pirie Inc	Ceduna Accommodation and Support Service
92.	Nunga Mi:Minar Inc	Child Support Worker
93.	Southern Domestic Violence Service Inc	Child Support Worker - SDVS
<b>NAHA OTHER CW SPPs</b>		
94.	Homelessness Australia Inc	6th National Homelessness Conference 2010

## 4.2. Transition programs

A number of programs being funded by the Social Inclusion Unit (SIU) of South Australia were negotiated to be reformed, enhanced, and implemented via NPAH funding. During Year 1 these former SIU projects were operationalised by homelessness sector services, at the same time as undergoing a significant and detailed reform and review processes.

**Table 2: Transition Program Implementation**

Operational NP Project Yr 1:		Yr 2 project will be part of:
1.	Outreach Homeless Parenting Program	Child Focussed Support
2.	* Integrated Housing Exits Program	Ex-Custodial Homelessness Support Program (in Partnership with Correctional Services)
3.	* Intensive Tenancy Support Programme	Regional Generic Services
4.	* Homelessness Legal Clinic	Stand Alone
5.	Boarding House Outreach	Regional Generic Services
6.	* Schools Assertive Outreach	Stand Alone
7.	* Aboriginal Youth Early Intervention Program	Metropolitan Aboriginal Youth & Family Support

\* Denotes mainstream service engagement

### **4.3. A Place to Call Home**

South Australia has agreed to implement 5 housing projects through the Commonwealth Government's 'A Place to Call Home' initiative. These projects are:

1. Ladder St Vincent Street youth housing service, at a cost of \$7.3m, based in Port Adelaide, to deliver 23 housing outcomes. The anticipated completion date for this building project is November 2010.
2. Young Families Housing Service will be implemented as a service element of the Young Family Support Program, at a cost of \$2.2m, based at Findon, to deliver 10 housing outcomes. The anticipated completion date for this building project was initially December 2011 but will now be opened in April 2012 due to delays caused by unforeseen engineering issues during construction.
3. The Common Ground Port Augusta project is a supportive housing model that links accommodation to training programs that lead to workforce participation in the mining industry. The project will deliver 35 housing outcomes at a cost of \$5.6m. Case management of and support to clients will be provided through the Port Augusta Generic Homelessness Service which is administered by Salvation Army Inc. The original expectation of 40 units has had to be reduced to 35 as the original 20 units at Boston Street were deemed too small and will instead be renovated into 15 larger units. Due to delays in obtaining approval of National Rental Affordable Scheme funding contribution as well as site selection and refurbishment issues, the anticipated completion date is September 2012 (Boston St – 15 housing outcomes) and March 2013 (Augusta Terrace – 20 housing outcomes).
4. Northern HYPA (Help Young People Achieve) Housing project at a cost of \$3.35m to deliver 24 housing outcomes. The original plan for 30 housing outcomes has had to be adjusted to 24 as a third site originally considered had to be abandoned due to lack of local community support. Delays in obtaining approvals and design finalisation have extended the anticipated completion dates for this building project to March 2012 (Smithfield – 12 housing outcomes) and June 2012 (Munno Para – 12 housing outcomes).
5. Mansfield Park HYPA Housing project at a cost of \$2.04m makes up the outstanding balance of 8 housing outcomes from the total 100 originally proposed for the A Place To Call Home program in South Australia. The Mansfield Park service will deliver, by June/July 2012, 8 two bedroom dwellings located at the new Westwood Development, a joint project between Housing SA and Urban Pacific Limited. Together with the 24 housing outcomes in Smithfield and Munno Para, HYPA Housing provides affordable housing options that support young people in developing independence and to pursue personal, vocational and educational goals.

In line with the broader South Australian homelessness sector reforms, many of these housing projects have become service elements within restructured regional services.

The APTCH funding source is highlighted in the Reformed Homelessness Sector Tables. Additional financial information is provided in Appendix III.

#### 4.4. **NP Priority Projects**

During Year 1 some new and critical programs were implemented. The table below highlights these.

**Table 3: Priority Projects Implementation**

Operational NP Priority Project Yr 1:		Yr 2 project will be part of:
1. *	Regional Integrated Homelessness Model	Street to Home
2. *	Northern Pilot Casework Support Program	Stand Alone – Mainstreamed yr 3
3. *	Homeless Response Team	Homelessness Gateway Program
4. *	Supportive Housing Packages	Regional Generic Services
5. *	Regional Assertive Outreach Ceduna	Ceduna Generic Homelessness Service
6. *	Regional Assertive Outreach Riverland	Stand alone – In P’ship with Disability SA
7.	Social Enterprise	Homelessness Innovation Fund
8.	Evaluation and Governance	Internal

\* Denotes mainstream service engagement

The Supportive Housing Packages, Boarding House Outreach and Intensive Tenancy Support programs referred to in Tables 2 and 3 above will from Year 2 be incorporated as service elements in various programs within the restructured regional services. Consequently, the annual targets for these service elements will be reported at State level instead of program level.

**Table 4: Specific Service Element Targets**

Service Element:	Target
Supportive Housing Packages	484 packages per annum for Yrs 2, 3 and 4
Boarding House Outreach	304 clients per annum for Yrs 2, 3 and 4
Intensive Tenancy Support	700 clients per annum for Yrs 2, 3 and 4

#### 4.5. **Staged Tender Process**

In order to ensure smooth and clear transition of all services into a reformed homelessness sector, SA’s approach involved phased implementation of significant reform projects consolidated with existing but improved services and a 2 staged implementation of new programs during 2010 and a third stage comprising a small number of new programs attached to new dwellings and infrastructure to be implemented and/or tendered during 2011.

The following outlines the timeframes of the reform implementation process:

NPAH Year 1 Operational:

- June 2009: NP Implementation began
- July 2009: Consultation and Communication Strategy Implemented
- September 2009: Preferred Support Provider Implemented
- December 2009: Preferred Support Provider Panel announced
- February 2010: Internal Procurement Team established
- March 2010: Stage 1 Tender process released
- April 2010: Stage 1 Tenders assessed
- May 2010: Stage 1 Tender outcomes announced
- July 2010: Stage 1 programs operational

NPAH Year 2 Operational:

- July 2010: Stage 2 Tender Process released
- August/Sept: Stage 2 Tender Process assessed
- August 2010: Consolidation and Regionalisation reforms
- September 2010: Stage 2 Tender outcomes announced
- December 2010: Stage 2 Tendered programs operational

## 5. REFORMED SPECIALIST HOMELESSNESS SECTOR

The following tables outline the new services that will constitute the reformed Specialist Homelessness Sector across South Australia.

<b>SPECIALIST HOMELESSNESS SERVICES - STAGE ONE (2010-2013)</b>			
<b>Operational 1 July 2010</b>			
<b>NPAH Output</b>	<b>Service</b>	<b>Description</b>	<b>Targets</b>
<b>Stand Alone / State-wide Services</b>			
<b>17 (e)</b>	Service Evaluation and Governance	<p>The Homelessness Strategy Division and the Research Unit within DFC will jointly develop and implement monitoring and evaluation mechanisms and frameworks to track performance, impact and achievability of program initiatives described in this Implementation Plan.</p> <p>The Core Monitoring and Contract Performance Management elements will be developed, implemented and managed from within the Homelessness Strategy Division.</p> <p>A Contract Performance Management Framework will be</p>	<b>Delivering an agreed state evaluation framework, including specified</b>

		<p>implemented to ensure good governance, monitor the management of funds and delivery of quality services to all clients.</p> <p>The core monitoring function will be designed to provide project and service performance data and trend analysis across all initiatives and services that form part of this implementation plan. Core monitoring data will supplement data derived from the national minimum data set and the further allow DFC to report on the targets as stipulated in the NPAH as well as progress against the South Australian Strategic Plan targets.</p> <p>Responsibility for the Evaluation Framework will be undertaken by DFC’s Research Unit and a Principal Evaluation Officer has been appointed to develop, manage and implement an evaluation framework for the National Partnership Implementation Plan. This role is located within the Research Unit of the Department and the management of this position will be undertaken by the Manager of the Research Unit. The extensive research and evaluation experience that exists within the Research Unit makes it the most suitable place for the evaluation function to operate from. The outputs of the Evaluation Framework will be aligned to the targets, strategies and outcomes as set out in the National Partnership Implementation Plan.</p> <p>The Evaluation Framework will have a strong focus on outputs and the impact that initiatives have on the lives of clients. It will subsequently identify factors (both positive and negative) which contributed to outcomes; document learning’s resulting from the reform and adds to the evidence base with regards to homelessness, services and interventions.</p> <p>The evaluations within the Evaluation Framework will be conducted through a combination of expert evaluation consultants, academic institutions and in-house evaluations undertaken by the Department. DFC will also maintain ongoing liaison with the Social Inclusion Division to promote whole of government coordination.</p>	<p><b>number of service evaluations.</b></p>
<p><b>17(g)</b></p>	<p>Common Ground Adelaide Ltd (Light Sq &amp; Flinders)</p>	<p>Common Ground Adelaide Ltd. has been established to manage and provide an integrated range of support services available on-site. It will seek to maximise the ability of tenants to live independently and maintain their tenancies. Key workers will be located within the facility and will be available seven days a week, while personal support workers will provide a range of flexible supports – intensive, on-going or episodic in one-to-one and/or group settings. Services will be provided from one site (Franklin Street) in Year 1, expanding to two sites late in Year 2 (Franklin Street and Light Square). Franklin Street Apartments will primarily house clients with lower complexity due to design aspects of the building; Light Square will have greater capacity to assist clients with higher and more complex needs.</p> <p>Additional KPI: 50% of people housed enter from homelessness.</p>	<p>Year1. – <b>37</b></p> <p>Year 2. <b>50 clients</b></p> <p>Year 3. <b>50 clients</b></p> <p>Year 4. <b>50 clients</b></p>

16(d)	Ex-Custodial Homelessness Support Service*	<p>The Ex-Custodial Homelessness Support Service will prioritise clients in prison to identify those who are most at risk of homelessness, and have complex needs as part of pre-release planning in partnership with DCS and Housing SA staff.</p> <p>DCS staff will then refer eligible clients who have been allocated a housing outcome to the Ex-Custodial Homelessness Support Service for on-going case management support pre and post release enabling a smooth transition into the community and independent living.</p>	<p>Year1. <b>351</b></p> <p>Year 2. <b>351</b></p> <p>Year 3. <b>351</b></p> <p>Year 4. <b>351</b></p>
16(d)	Integrated Housing Exits (Corrections)*	<p>The original Integrated Housing Exits Program (IHEP) aimed to reduce the incidence of homelessness and the cycling in and out of custodial institutions, as a consequence of being homeless, for people who are exiting from a period of custody and who have been incarcerated less than 12 months. This was to be implemented through the provision of 80 housing outcomes. The IHEP has since been split into two separate initiatives - Integrated Housing Exits (Corrections) to provide 60 housing outcomes for adults and Youth Justice to provide 20 housing outcomes for young people aged 16 years and above.</p> <p>At any one time 60 adult clients, exiting a custodial setting, will receive accommodation and pre and post release case management support to prevent them from exiting into homelessness, ensure they develop independent living skills and support them to deal with risk factors that may lead to patterns of re-offending.</p> <p>Other eligible clients will receive pre-release case management support, advocacy and referral to suitable housing and support options post release. Housing Officers employed with program funding and located within the Corrections system will provide this support.</p> <p>Additional KPIs:</p> <ul style="list-style-type: none"> <li>• At least 20% of clients are women</li> <li>• No more than 50% of clients are charged with a new criminal offence for the duration of support</li> </ul>	<p>Year1. <b>60</b></p> <p>Year 2. <b>60</b></p> <p>Year 3. <b>60</b></p> <p>Year 4. <b>60</b></p>
17(d)	Therapeutic Youth Service <i>(formally known as 'Reunification and Homelessness Prevention' Program)</i>	<p>The Therapeutic Youth Service will run accommodation services (in several metro regions) and offer both an onsite and outreach counselling programs. Participants will be engaged in either supports that focus on reunification or establishment of independent living skills, although it is recognised that the nature of the service response may change over time. The Service will provide the following elements:</p> <ul style="list-style-type: none"> <li>• Accommodation;</li> <li>• Outreach;</li> <li>• Family counselling; and</li> <li>• Sexual abuse counselling.</li> </ul> <p>Additional KPIs:</p> <ul style="list-style-type: none"> <li>• 70% of young people (aged 12 – 18 years) per year are re-engaged</li> </ul>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>374</b></p> <p>Year 3. <b>374</b></p> <p>Year 4. <b>374</b></p>



		<p>with family where it is appropriate and safe to do so.</p> <ul style="list-style-type: none"> <li>• 70% of young people (aged 12 – 18 years) per year are connected with education/training or employment opportunities.</li> <li>• The Service will respond to at least 90% of requests for professional advice, training and support from specialist homelessness service providers.</li> </ul>	
17(d) 17(j)	Schools Assertive Outreach*	<p>This program will provide an early intervention, assertive and responsive outreach service to young people between the ages of 12-18 years to maintain connection with family, school and community. The program will be provided by a non government agency and will ensure that wherever possible, young people do not present to crisis homeless services and therefore be at greater risk of joining the long term chronic homeless population.</p> <p>Outcomes will include:</p> <ul style="list-style-type: none"> <li>• Stabilised accommodation (either home based or independent) for students at risk of homelessness</li> <li>• Prevention of homelessness and maintenance of connection with school</li> <li>• Relationships with family strengthened where appropriate</li> <li>• Connection to community activities</li> </ul> <p>Additional KPIs:</p> <ul style="list-style-type: none"> <li>• Increased number of schools with MOU's with the program in each geographical metropolitan area (Northern, Eastern, Southern and Western Adelaide)</li> <li>• 75% of young people (aged 12 – 18 years) per year are re-engaged with family where it is appropriate and safe to do so.</li> <li>• 75% of young people (aged 12 – 18 years) per year are connected with education/training or employment opportunities.</li> </ul>	<p>Year1. <b>200</b></p> <p>Year 2. <b>200</b></p> <p>Year 3. <b>200</b></p> <p>Year 4. <b>200</b></p>
16(d) 17(d)	Youth Justice*	<p>The Youth Justice Program offers 20 housing outcomes for young people transitioning from custodial institutions as part of the 80 housing outcomes planned under the original Integrated Housing Exits Program (60 Adult/20 Youth). The program provides a case management and counselling response aimed at developing independent living skills and reducing the likelihood of re-offending. The service works in partnership with the housing providers (Housing SA or Preferred Growth Providers) and Families SA (juvenile detention centre managers). On exit from the institution the young person is provided housing under a 12 month lease within the closest location to the community of their choice.</p> <p>Additional KPIs:</p> <ul style="list-style-type: none"> <li>• No more than 50% of clients are charged with a new criminal offence for the duration of support</li> <li>• At least 20% of clients transitioning from Magill Training Centre per year are women</li> <li>• 70% of young people (aged 12 – 18 years) per year are re-engaged with family where it is appropriate and safe to do so.</li> <li>• 70% of young people (aged 12 – 18 years) per year are connected with education/training or employment opportunities.</li> </ul>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>20</b></p> <p>Year 3. <b>20</b></p> <p>Year 4. <b>20</b></p>

<b>17(b)</b> <b>17(c)</b> <b>17(g)</b>	Aboriginal Youth Early Intervention*	<p>This program will work in partnership with the Child Focused Support Program to provide service supports to Aboriginal children 0-12 year's old accompanying adults into the Specialist Homelessness Sector or who are at risk of homelessness or who are homeless. Up to 70% of families engaging with this service are known to Families SA where child abuse and/or neglect are evident and an early intervention response is required to reduce the likelihood of children and their families being homeless and being at risk of further abuse and neglect.</p>	Year1. <b>50</b> Year 2. <b>50</b> Year 3. <b>50</b> Year 4. <b>50</b>
<b>17(j)</b>	Child Focused Support (Inch \$100k to Mental Health for 1yr) *	<p>This initiative will provide individual and group supports for the children accompanying adults within the Specialist Homelessness Service Sector. The intention is to recognise and respond to the specific needs associated with preparation for and engagement with the education system. Children aged 0-12 and will be involved in initiatives such as group play, connection with community, educational support and mentoring.</p> <p>This program will work across the specialist homelessness sector including youth, families and domestic violence. Strategic and operational partnerships will be formed with early childhood and education services within the mainstream sectors to ensure no duplication of services and appropriate access to existing services for homeless children.</p> <p>Additional KPIs:</p> <ul style="list-style-type: none"> <li>• 70% of young people (aged 12 – 18 years) per year are re-engaged with family where it is appropriate and safe to do so.</li> <li>• 70% of young people (aged 12 – 18 years) per year are connected with education/training or employment opportunities.</li> </ul>	Year1. <b>N/A</b> Year 2. <b>164</b> Year 3. <b>364</b> Year 4. <b>364</b>
<b>16(b)</b> <b>17(h)</b>	Street to Home*	<p>Street to Home is a multi-disciplinary assertive outreach program that provides case management and professional assessment and referral of people rough sleeping across metro Adelaide. The service is jointly funded by Health SA, reflecting the various professional streams employed by the service.</p> <p>Street to Home provides case management that utilises a housing first response and continues to provide support for a client up until the period of time that a client becomes stable in long term housing, or is receiving intensive case management services from an agency who will remain involved long term (egg mental health services).</p>	Year1. <b>360</b> Year 2. <b>360</b> Year 3. <b>360</b> Year 4. <b>360</b>
<b>17(e)</b>	Street to Home Integrated Homelessness Program*	<p>This program involves the secondment of experienced staff from key mainstream government services (namely Housing SA, Mental Health and DASSA) to Street to Home. The project aims to improve access to mainstream services for those experiencing homelessness as well as for staff working within homeless clients across the homelessness sector. The project also seeks to improve across sector coordination (both government and non-government) and streamline integrated service delivery to those clients who are identified as most at risk.</p>	Year1. <b>80</b> Year 2. <b>80</b> Year 3. <b>80</b> Year 4. <b>80</b>

17(g)	<p>Young Family Support Program</p> <p><i>(includes financial contribution from APTCH)</i></p>	<p>This service is intended to provide individual case management and housing outcomes to 2 core target groups:</p> <ol style="list-style-type: none"> <li>1. Young families who are homeless or at risk of homelessness.</li> <li>2. Young women who are either pregnant or have accompanying children and are homeless or at risk of homelessness.</li> </ol> <p>The service utilises a holistic approach that integrates accommodation with personal support, life and parent skills, employment and training and engagement with community. Housing is offered under 6 and 12 month lease arrangements with a focus on building the strength and capacity of the young family unit.</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>227</b></p> <p>Year 3. <b>227</b></p> <p>Year 4. <b>227</b></p>
17(g)	Catherine House	<p>Catherine House will provide in centre and outreach case management and support to people living in the following accommodation options:</p> <ul style="list-style-type: none"> <li>• Catherine House - emergency accommodation for 16 women.</li> <li>• 8 transitional accommodation units</li> <li>• Other Housing SA or Community Housing that may be accessed through negotiations; and</li> <li>• 5 supportive housing packages.</li> </ul> <p>In addition the service will maximise opportunity for people to be supported to access and maintain any other relevant accommodation settings.</p>	<p>Year1. <b>270</b></p> <p>Year 2. <b>275</b></p> <p>Year 3. <b>275</b></p> <p>Year 4. <b>275</b></p>
17(b)	Towards Independence	<p>Towards Independence provides a supported accommodation program for homeless people rehabilitating from addiction and progressing towards long term stable housing and support. Service elements under the NAHA are based on "A Gateway for service", "Supportive Accommodation", "Support" including NAHA case management, early intervention &amp; post crisis support, in-centre and outreach support, wait list support, brokerage funding and child focused support. The Principles underlying the service include children accompanying adults will be recognised as clients in their own right and agreement to participate in the Service Coordination and Information Database (SCID). NP funded elements are also included and although varying for different services and regions may include funding for packages of support tied to stimulus housing, intensive tenancy support, boarding house outreach and specialist child support programs.</p>	<p>Year1. <b>125</b></p> <p>Year 2. <b>125</b></p> <p>Year 3. <b>125</b></p> <p>Year 4. <b>125</b></p>
17(e)	Homelessness Innovations Fund	<p>The aim of this fund is to provide one-off funding to incorporated, non-government, non-profit, community service organisations for innovative projects which assist people who are homeless or are at risk of homelessness. Funding will be directed towards new strategies, projects, programs, concepts, ideas or organisations which meet socially recognised needs that provide community benefit.</p>	<p>Year 1. 5</p> <p>Year 2. 5</p> <p>Year 3. 5</p> <p>Year 4. 5</p>

<b>Murray Mallee Region</b>			
17(g) 17(j)	Riverland Generic Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties.</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>251</b></p> <p>Year 3. <b>251</b></p> <p>Year 4. <b>251</b></p>
16(b) 17(h)	<p>Riverland Assertive Outreach*</p> <p>(This service was in Year 1 delivered as part of the Regional Assertive Outreach Program implemented in the Riverland and Ceduna)</p>	<p>The Riverland Homelessness Assertive Outreach Program will provide an assertive and intensive case management response to engage with people sleeping rough in the Riverland region and provide them with appropriate accommodation.</p> <p>The program recognises that people who are sleeping rough may be somewhat reluctant to receive support, or suspicious of assistance in the first instance and will apply an assertive outreach approach to establish connections, build trust, provide client centred services and pathways out of homelessness.</p> <p>The program will:</p> <ul style="list-style-type: none"> <li>Reduce the incidence of homelessness for people sleeping rough in the Riverland;</li> <li>Establish an effective intake system;</li> <li>Establish a multi-disciplinary approach to case management;</li> <li>Target individuals' immediate and longer-term needs;</li> <li>Engage clients in developing exit-oriented case plans to support them in gaining independent living skills and moving into longer term housing with outreach support.</li> </ul> <p>Additional KPI:</p> <ul style="list-style-type: none"> <li>• 90% of rough sleepers in the Riverland area are assertively engaged on a regular basis</li> </ul>	<p>Year1. <b>120</b></p> <p>Year 2. <b>120</b></p> <p>Year 3. <b>120</b></p> <p>Year 4. <b>120</b></p>
17(g) 17(j)	Murray Bridge/Adelaide Hills Generic Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>235</b></p> <p>Year 3. <b>235</b></p>

		<p><u>Intensive tenancy support</u>: Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages</u>: Individual support and case management to tenants in supportive housing properties.</p>	Year 4. <b>235</b>
<b>Limestone Coast Region</b>			
17(g) 17(j)	Limestone Coast Generic Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway</u>: Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation</u>: Provision of, or gateway to, accommodation and support.</p> <p><u>Support</u>: Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children’s support.</p> <p><u>Intensive tenancy support</u>: Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages</u>: Individual support and case management to tenants in supportive housing properties.</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>252</b></p> <p>Year 3. <b>252</b></p> <p>Year 4. <b>252</b></p>
17(d)	<p>Therapeutic Youth Service</p> <p><i>(formally known as ‘Reunification and Homelessness Prevention’ Program)</i></p>	<p>The Therapeutic Youth Service will run a local accommodation service and offer both an onsite and outreach counselling programs. Participants will be engaged in either supports that focus on reunification or establishment of independent living skills, although it is recognised that the nature of the service response may change over time. The Service will provide the following elements:</p> <ul style="list-style-type: none"> <li>• Accommodation;</li> <li>• Outreach;</li> <li>• Family counselling; and</li> <li>• Sexual abuse counselling.</li> </ul> <p>Additional KPIs:</p> <ul style="list-style-type: none"> <li>• 70% of young people (aged 12 – 18 years) per year are re-engaged with family where it is appropriate and safe to do so.</li> <li>• 70% of young people (aged 12 – 18 years) per year are connected with education/training or employment opportunities.</li> <li>• The Service will respond to at least 90% of requests for professional advice and support from homelessness services (Sexual Abuse Counselling).</li> </ul>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>39</b></p> <p>Year 3. <b>39</b></p> <p>Year 4. <b>39</b></p>
<b>Eyre and Western Region</b>			
17(g) 17(j)	<p>Ceduna Generic Homelessness Service*</p> <p>(The assertive outreach</p>	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Ceduna Assertive Regional Engagement</u>: Assertive outreach, engagement, assessment and case management of rough sleepers and mobile Aboriginal populations in and around Ceduna.</p> <p><u>Intensive tenancy support</u>: Provision of early intervention for tenants</p>	<p>Year1. <b>100</b></p> <p>Year 2. <b>100</b></p> <p>Year 3. <b>100</b></p>

	component of this service was in Year 1 delivered as part of the Regional Assertive Outreach Program implemented in Ceduna and the Riverland)	at risk of eviction from public, community and/or private rental accommodation. <u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties.	Year 4. <b>100</b>  The above targets are in relation to the Assertive Outreach component.
17(d) 17(g) 17(j)	Pt Lincoln Generic Homelessness Service (Youth Focus)	The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP: <u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services. <u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support. <u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support. <u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation. <u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties.	Year1. <b>N/A</b>  Year 2. <b>127</b>  Year 3. <b>127</b>  Year 4. <b>127</b>
17(d) 17(g) 17(j)	Whyalla Generic Homelessness Service (Youth Focus)	The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP: <u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services. <u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support. <u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support. <u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation. <u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties.	Year1. <b>N/A</b>  Year 2. <b>239</b>  Year 3. <b>239</b>  Year 4. <b>239</b>
<b>Southern Region</b>			
17(g) 17(j)	Inner Southern Generic Homelessness Service	The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP: <u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services. <u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support. <u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support;	Year1. <b>N/A</b>  Year 2. <b>300</b>  Year 3. <b>300</b>  Year 4. <b>300</b>

		<p>waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties.</p>	
17(d) 17(j)	Inner Southern Youth Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties.</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>283</b></p> <p>Year 3. <b>283</b></p> <p>Year 4. <b>283</b></p>
17(g) 17(j)	Outer Southern Generic Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>386</b></p> <p>Year 3. <b>386</b></p> <p>Year 4. <b>386</b></p>
17(d) 17(j)	Outer Southern Youth Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p>	<p>Year 1. <b>N/A</b></p> <p>Year 2. <b>233</b></p> <p>Year 3. <b>233</b></p> <p>Year 4. <b>233</b></p>

		<u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties	
17(g) 17(j)	Fleurieu and Kangaroo Island Generic Homelessness and Domestic Violence Service	<p>The <b>Generic Homelessness Service</b> will provide the following outputs to meet the defined outcomes under both NAHA and NP:  <u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.  <u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.  <u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children’s support.  <u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.  <u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p> <p><b>Domestic Violence Services</b> are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to:</p> <ul style="list-style-type: none"> <li>Supportive accommodation</li> <li>NAHA case management including counselling</li> <li>Waitlist/motel support</li> <li>Children’s support</li> </ul>	<p>Year1. <b>N/A</b></p> <p>Year 2. H/less: <b>155</b> DV: <b>50</b></p> <p>Year 3. H/less: <b>155</b> DV: <b>50</b></p> <p>Year 4. H/less: <b>155</b> DV: <b>50</b></p>
<b>Northern Region</b>			
17(g) 17(j)	Inner North & North East Generic Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:  <u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.  <u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.  <u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children’s support.  <u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.  <u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>624</b></p> <p>Year 3. <b>624</b></p> <p>Year 4. <b>624</b></p>
17(d)	Inner North & North East Youth Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:  <u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to</p>	Year 1. <b>N/A</b>



17(j)		<p>identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year 2. <b>315</b></p> <p>Year 3. <b>315</b></p> <p>Year 4. <b>315</b></p>
17(g) 17(j)	Outer North Generic Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>433</b></p> <p>Year 3. <b>433</b></p> <p>Year 4. <b>433</b></p>
17(d) 17(j)	Outer North Youth Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>289</b></p> <p>Year 3. <b>289</b></p> <p>Year 4. <b>289</b></p>
<b>Far North Region</b>			
16(b) 17(h)	Pt Augusta ATAC*	<p>The Aboriginal Transitional Accommodation Centres (ATAC) will provide safe and secure accommodation for Aboriginal people who are homeless and who visit regional centres for services, health treatment and other reasons. The Centres offer:</p> <ul style="list-style-type: none"> <li>• Support for Aboriginal individuals and families needing safe, affordable and suitable transitional accommodation</li> </ul>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>TBA</b></p> <p>Year 3. <b>TBA</b></p>

		<p>with support when travelling to regional centres to access services or visiting for social or cultural reasons.</p> <ul style="list-style-type: none"> <li>• Staff with knowledge and language skills supervise centres 24 hours a day, 7 days a week and provide access and pathways to health and well being through multi-agency support.</li> </ul> <p>Assistance to return to communities and move through a range of alternative housing options when required.</p>	Year 4. <b>TBA</b>
<b>Yorke &amp; Mid North</b>			
<b>17(g)</b>	Yorke & Mid North Generic	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children’s support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	Year1. <b>N/A</b>
<b>17(j)</b>	Homelessness Service		Year 2. <b>296</b>
			Year 3. <b>296</b>
			Year 4. <b>296</b>
<b>Western Adelaide Region</b>			
<b>17(d)</b>	Western Youth Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children’s support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	Year1. <b>N/A</b>
<b>17(j)</b>			Year 2. <b>190</b>
			Year 3. <b>190</b>
			Year 4. <b>190</b>
<b>16(a)</b>	Ladder St Vincent Street*	<p>Ladder St Vincent Street, will provide supportive housing for young people exiting homelessness via 23 self contained apartments in Port Adelaide, situated in the Western suburbs of Adelaide. The onsite support will focus on connecting young people with training, education and employment outcomes which will be supported through a mentoring program provided by the AFL community organisation known as Ladder.</p>	Year1. <b>N/A</b>
<b>17(d)</b>			Year 2. <b>23</b>
<b>17(j)</b>	<i>(includes financial contribution from APTCH)</i>		Year 3. <b>23</b>
			Year 4. <b>23</b>

		Additional KPIs: <ul style="list-style-type: none"> <li>90% of clients will be engaged in individual or group mentoring.</li> </ul>	
<b>Eastern Adelaide Region</b>			
<b>17 (g)</b>	Terrace Liaison Worker	The Terrace Liaison Worker will provide case management support and referral for services for clients residing in the Terrace boarding house facility. Their role will include identifying clients who are at risk and accessing relevant services that will assist people to stabilise their housing, health and other need.	Year1. <b>40</b>
<b>17 (h)</b>			Year 2. <b>40</b>
			Year 3. <b>40</b>
			Year 4. <b>40</b>

## SPECIALIST HOMELESSNESS SERVICES - STAGE TWO (2010-2013)

Operational 1 December 2010

NPAH Output	Service	Description	Targets
<b>Stand Alone / State-wide Services</b>			
<b>17 (g)</b>	St Vincent De Paul	This service will provide in-centre support and links to case management to people living in the following accommodation options:  Accommodation for up to 49 people in a purpose built facility at 22 – 28 Whitmore Square, Adelaide. This facility will be operational 24 hours, 7 days per week, with flexible staffing and service provision dependent on individual client need and to ensure the safety and welfare of all residents.  In addition the service will maximise opportunity for people to be supported to access and maintain any other relevant accommodation settings.	Year1. <b>800</b> Year 2. <b>800</b> Year 3. <b>800</b> Year 4. <b>800</b>
<b>17(d)</b> <b>17 (j)</b>	Youth Gateway	The Youth Gateway Service is a telephone based service providing access to the Specialist Homelessness Service sector for young people (15 – 24 years old) who are homeless or at risk of homelessness. The Youth Gateway Service is an integral part of the broader Specialist Homelessness Sector system and will develop relationships, and align closely with other specialist gateway services including: <ul style="list-style-type: none"> <li>Homelessness Assessment and Response Team (HART) Gateway Service</li> <li>Domestic Violence and Aboriginal Family Violence Gateway Service</li> </ul>	<b>95% of callers are supported to engage with the specialist homelessness services system</b>
<b>17(d)</b>	Youth Accom: Aboriginal and	This Youth Accommodation Service provides short, medium and long term accommodation to young Indigenous people. Olga	Year1. <b>40</b>

17 (j)	Torres Strait Islander Specific	Fudge Lodge and Narungga House operate over 24 hours, 7 days per week. The service includes intake, referral and NAHA case management as well as onsite accommodation support.	Year 2. <b>40</b> Year 3. <b>40</b> Year 4. <b>40</b>
17(a)	Aged Homelessness Assistance	Safe and long term supported accommodation for homeless people aged over 55 years including an 18 unit apartment block and 30 supportive housing packages in the community. Service support is focussed on reducing isolation, sustaining tenancies, community integration and connecting clients with services in the aged care sector.	Year 1. <b>48</b> Year 2. <b>48</b> Year 3. <b>48</b>
17(e) 17(d)	Workforce Development*	South Australian government will make a commitment to the provision of professional development opportunities relating to service provision, preferred provider systems, performance management, developing agency capacity, workforce development and integrated case management processes. The program will provide a specifically funded training and development quality assurance mechanism that will enable accreditation and service excellence for all agencies within the Specialist homeless Sector. Particular focus will be given to the employment and support of Aboriginal staff across the sector, which will involve the creation of state-wide consultation and advisory positions, which will be accessible to all homelessness sector services. The targets for this initiative refer to agencies within the Specialist Homelessness Sector.	<b>Year 1. N/A</b> <b>Year 2. 75</b> <b>Year 3. 75</b> <b>Year 4. 75</b>
17(e)	Homelessness Gateway Service*	<p>The service commenced only in December 2010 as a specialist telephone-based assessment and response service administered by the Crisis Response Unit within Families SA as the Homelessness Assessment Response Team (HART). The target for Year 2 was consequently adjusted to 5833 calls on a 7 month pro rata of the original 10,000 annual target. The shortfall for Year 2 has been re-phased into targets for Years 3 and 4.</p> <p>The service was re-tendered to the non-Government sector to refocus on the homelessness response and from October 2011 the service was provided as the Homelessness Gateway Service. This service is a 24-hour state-wide telephone service that provides information, crisis counseling, intake assessment and supported referrals to crisis accommodation, specialist regional homelessness and domestic/Aboriginal family services and mainstream services.</p>	<p>Year 1. <b>N/a.</b> <b>From 1<sup>st</sup> Dec 2010 increased targets planned due to extended hours.</b></p> <p>Year 2. <b>5, 833 calls</b></p> <p>Year 3. <b>10,000 calls</b></p> <p>Year 4. <b>10,000 calls</b></p>
17(k)	Financial Services Clinic	The Financial Clinic will provide individual financial counselling, planning and advice to people who are homeless or at risk of homelessness. The service will also provide an expansion of financial pathways for the target group, as well as representing and providing a greater understanding of homelessness issues outside the Specialist Homelessness Sector. The original targets were	Year 1. <b>N/A</b> Year 2. <b>200</b> Year 3. <b>120</b>

		projected on the basis of pro bono services being provided by financial planners from a financial institution. The service commenced in December 2010. However in the same year the pro bono services were withdrawn, resulting in Year 2 target not being met. The targets for Year 3 and 4 have been adjusted according to the new service model which focuses on fully funded intensive financial counselling and planning provided to a smaller number of individuals.	Year 4. <b>120</b>
<b>17(k)</b>	Adolescent Community Care Brokerage*	The Brokerage funding for Adolescent Community Care Options is specifically targeted towards young people aged 16 - 20 years, who have been assessed by Families SA and/or other service providers as being homeless or at risk of homelessness. The brokerage funding is aimed at supporting placement stability and addressing needs and issues that have a detrimental impact on the successful transition into independent living for the young person,	Year1. <b>\$5k per client/year</b> Year 2. <b>\$5k per client/year</b> Year 3. <b>\$5k per client/year</b> Year 4. <b>\$5k per client/year</b>
<b>Far North Region</b>			
<b>16(a)</b>	Port Augusta Generic Homelessness Service  <i>(includes financial contribution from APTCH)</i>	The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP: <u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services. <u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support. <u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support. <u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation. <u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties <u>Common Ground Pt Augusta:</u> This will provide supportive housing outcomes for Aboriginal and Non Aboriginal people exiting homelessness via 35 self contained apartments or houses situated over 2 sites in the Port Augusta region. It will have a strong focus on integrating residents into community via employment, training and lifestyle supports.  <u>Additional KPI:</u> <ul style="list-style-type: none"> <li>50% of people housed enter from homelessness</li> </ul>	Year1. <b>N/A</b>  Year 2. <b>140</b>  Year 3. <b>180</b>  Year 4. <b>180</b>
<b>17(d)</b>  <b>17 (j)</b>	Port Augusta Youth Service	The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP: <u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services. <u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.	Year1. <b>N/A</b>  Year 2. <b>182</b>  Year 3. <b>182</b>  Year 4. <b>182</b>

		<p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	
<b>Eastern Adelaide Region</b>			
<b>17(a)</b>	Day Centres	<p>Each day centre will be funded to provide a Community Transition Worker who will provide an assertive case management and transition support for clients at risk of homelessness to connect with local services, education and employment, recreational activities and social supports within their community to establish a connection, sustain their tenancy or re-establish in more suitable accommodation. Community Transition support will include but is not limited to the following aspects:</p> <ul style="list-style-type: none"> <li>• Consolidate a connection to the community of choice and establish skills and confidence to access services and activities away from the inner city.</li> <li>• The support will be provided for a period until networks are established;</li> <li>• Contact with the client can be maintained on an as needs basis in a variety of settings as negotiated;</li> <li>• Provide practical assistance;</li> <li>• Advocacy for the client;</li> <li>• Refer to other agencies for therapeutic support and intervention as required and negotiated with the client.</li> </ul>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>230</b></p> <p>Year 3. <b>230</b></p> <p>Year 4. <b>230</b></p>
<b>17(g)</b> <b>17(j)</b>	Eastern Generic Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>250</b></p> <p>Year 3. <b>250</b></p> <p>Year 4. <b>250</b></p>
<b>Western Adelaide Region</b>			
<b>17(g)</b> <b>17(j)</b>	Western Generic Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to</p>	<p>Year1. <b>390</b></p> <p>Year 2. <b>390</b></p>

		<p>relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year 3. <b>390</b></p> <p>Year 4. <b>390</b></p>
<p><b>17(g)</b></p> <p><b>17(j)</b></p>	<p>Western Aboriginal and Torres Strait Islander Service</p>	<p>Provides short term accommodation for 10 men through Cyril Lindsay house and 8 women and children through Annie Koolmatrerie house. Provides appropriate counselling and / or support according to client need and referrals to appropriate agencies. Service elements under the NAHA are based on "A Gateway for service", "Supportive Accommodation", "Support" including NAHA case management, early intervention &amp; post crisis support, in-centre and outreach support, wait list support, brokerage funding and child focused support. The Principles underlying the service include children accompanying adults will be recognised as clients in their own right and agreement to participate in the Service Coordination and Information Database (SCID). NP funded elements are also included and although varying for different services and regions may include funding for packages of support tied to stimulus housing, intensive tenancy support, boarding house outreach and specialist child support programs.</p>	<p>Year1. <b>N/A</b></p> <p>Year 2. <b>140</b></p> <p>Year 3. <b>140</b></p> <p>Year 4. <b>140</b></p>
<b>Southern Adelaide Region</b>			
<b>16(d)</b>	Muggy's South*	<p>Muggy's South Youth Accommodation Service provides a leaving care service in the southern metropolitan area, and provides an accommodation and support service for young people 16-18 years who are homeless or at risk of homelessness and who are under the Guardianship of the Minister and have experienced difficulties with other alternative placement options. The project's aim is to provide a range of integrated and collaborative services that meet the individual needs of young people within the community and deliver services in such a way as to build the young person's abilities. The target is to provide a minimum of 20 placements to young people at any one time with a minimum of 3 placements in a Family Group Home and 17 young people residing in outreach accommodation, where each young person receiving a service will have a current case plan signed and negotiated with them.</p>	<p>Year1. 37</p> <p>Year 2. 37</p> <p>Year 3. 37</p> <p>Year 4. 37</p>
<p><b>17(d)</b></p> <p><b>17(j)</b></p>	<p>Eastern Youth Homelessness Service</p>	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p>	<p>Year 1. N/A</p> <p>Year 2. 200</p>

		<p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year 3. 200</p> <p>Year 4. 200</p>
17(g) 17(j)	Eastern Aboriginal Specific Homelessness Service	<p>The Service will provide the following outputs to meet the defined outcomes under both NAHA and NP:</p> <p><u>Gateway:</u> Utilisation of appropriate assessment tools and SCID to identify and prioritise clients for service, and provide a pathway to relevant external services.</p> <p><u>Supportive Accommodation:</u> Provision of, or gateway to, accommodation and support.</p> <p><u>Support:</u> Provision of NAHA case management incorporating early intervention; post crisis support; in-centre and outreach support; waitlist support; brokerage; and homeless children's support.</p> <p><u>Intensive tenancy support:</u> Provision of early intervention for tenants at risk of eviction from public, community and/or private rental accommodation.</p> <p><u>Supportive housing packages:</u> Individual support and case management to tenants in supportive housing properties</p>	<p>Year 1. N/A</p> <p>Year 2. 250</p> <p>Year 3. 250</p> <p>Year 4. 250</p>

## SPECIALIST DOMESTIC HOMELESSNESS SERVICES - STAGE TWO (2010-2013)

Operational 1 December 2010

NPAH Output	Service	Description	Targets
<b>Stand Alone / State-wide Services</b>			
17(g)	<b>Domestic Violence &amp; Aboriginal Family Violence Gateway</b>	<p>The Domestic Violence and Aboriginal Family Violence Gateway Service is a telephone based service providing access to the Specialist Domestic Violence Service sector and the broader Specialist Homelessness Service sector through an intake and referral process. This service is provided to people who are experiencing domestic violence or Aboriginal family violence. The Domestic Violence and Aboriginal Family Violence Gateway Service is an integral part of the broader Specialist Homelessness Sector system and will develop relationships, and align closely with other specialist gateway services including:</p> <ul style="list-style-type: none"> <li>• Homelessness Assessment and Response Team (HART) Gateway Service;</li> <li>• The Youth Gateway Service; and</li> <li>• National Domestic Violence 1800 number.</li> </ul>	<b>95% of callers are supported to engage with the specialist homelessness services system</b>



17 (f)	<b>Domestic Violence Safety Packages*</b>	The Domestic Violence Safety Packages (DVSP) program is a state-wide response for women and their children experiencing domestic violence and Aboriginal family violence. The DVSP program commenced in March 2011 and provides a risk and safety assessment and safety package to enable women and their children to remain safely in, or return safely to, their houses and prevent homelessness. The service provider is working with Housing SA's maintenance program to formalise sharing of trade services to remote communities.	Year 1. <b>N/A</b> Year 2. <b>117</b> Year 3. <b>243</b> Year 4. <b>200</b>
	<b>State-wide CALD Domestic Violence Service</b>	The State-wide CALD Domestic Violence service will work closely with, and provide support to, the Specialist Domestic Violence and Specialist Homelessness Services sector with a focus on those that provide support to women and their children who experience domestic violence. The State-wide CALD Domestic Violence Service will incorporate two elements being service delivery and sector support: <b>Sector support</b> and resources for domestic violence services within the Specialist Domestic Violence and the Specialist Homelessness Sectors to better meet the needs of CALD women and their children who experience domestic violence. Specialist advice, training, assistance with access to interpreters, assessment and referral support, advocacy, and where appropriate, joint NAHA case management <b>Service delivery</b> to CALD women and their children including assessment, referral, crisis response, access to interpreter services, motel waitlist support, brokerage and joint NAHA case management.	Year 1. <b>N/A</b> Year 2. <b>400</b> Year 3. <b>400</b> Year 4. <b>400</b>
<b>Murray Mallee Region</b>			
17(g)	<b>Murray Mallee including Adelaide Hills Domestic Violence Service</b>	Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to: <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	Year 1. <b>N/A</b> Year 2. <b>400</b> Year 3. <b>400</b> Year 4. <b>400</b>
<b>Limestone Coast Region</b>			
17(g)	<b>Limestone Coast Domestic Violence Service</b>	Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to: <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	Year 1. <b>N/A</b> Year 2. <b>220</b> Year 3. <b>220</b> Year 4. <b>220</b>

<b>Eyre and Western Region</b>			
<b>17(g)</b>	<b>Ceduna Regional Domestic Violence and Aboriginal Family Violence Service</b>	<p>Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Ceduna Domestic Violence Service has a 60% Aboriginal focus. Service elements include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul> <p>Ceduna Regional Domestic Violence and Aboriginal Family Violence Service will work in partnership with Cross Border/APY Lands Aboriginal Family Violence Service and Coober Pedy Regional Domestic and Family Violence Service to provide timely service responses including case work and transport for leaving/returning to the APY Lands.</p>	<p>Year1. <b>N/A</b>  Year 2. <b>75</b>  Year 3. <b>75</b>  Year 4. <b>75</b></p>
<b>17 (g)</b>	<b>Port Lincoln Regional Domestic Violence Service</b>	<p>Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	<p>Year1. <b>N/A</b>  Year 2. <b>200</b>  Year 3. <b>200</b>  Year 4. <b>200</b></p>
<b>17 (g)</b>	<b>Whyalla Regional Domestic Violence service</b>	<p>Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	<p>Year1. <b>N/A</b>  Year 2. <b>140</b>  Year 3. <b>140</b>  Year 4. <b>140</b></p>

<b>Southern Region</b>			
<b>17(g)</b>	<b>Southern Regional Aboriginal Family Violence Service</b>	<p>The Southern Regional Aboriginal Family Violence Service will have the capacity and expertise to engage and intervene effectively on behalf of Aboriginal homeless people or those at risk of homelessness, and on behalf of women and children who experience domestic violence or Aboriginal family violence. The intake process undertaken will be a gateway to emergency, short and long term accommodation and support.</p> <p>All people who present will be considered potential clients of the service and will be assessed to identify their presenting crisis and longer term needs.</p> <p>Assessment processes will be flexible and sensitive to the characteristics and needs of presenting clients but will incorporate common assessment tools.</p>	Year1. <b>N/A</b> Year 2. <b>100</b> Year 3. <b>100</b> Year 4. <b>100</b>
<b>17(g)</b>	<b>Southern Adelaide Domestic Violence Service</b>	<p>Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	Year1. <b>N/A</b> Year 2. <b>350</b> Year 3. <b>350</b> Year 4. <b>350</b>
<b>Northern Region</b>			
<b>17(g)</b>	<b>Northern Regional Aboriginal Family Violence Service</b>	<p>The Northern Regional Aboriginal Family Violence Service will have the capacity and expertise to engage and intervene effectively on behalf of Aboriginal homeless people or those at risk of homelessness, and on behalf of women and children who experience domestic violence or Aboriginal family violence. The intake process undertaken will be a gateway to emergency, short and long term accommodation and support.</p> <p>All people who present will be considered potential clients of the service and will be assessed to identify their presenting crisis and longer term needs.</p> <p>Assessment processes will be flexible and sensitive to the characteristics and needs of presenting clients but will incorporate common assessment tools.</p>	Year1. <b>N/A</b> Year 2. <b>100</b> Year 3. <b>100</b> Year 4. <b>100</b>
<b>17(g)</b>	<b>Northern Adelaide Domestic Violence Service</b>	<p>Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links</p>	Year1. <b>N/A</b> Year 2. <b>550</b> Year 3. <b>550</b> Year 4. <b>550</b>

	<i>(incorporating the Safe Road Home)</i>	to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to: <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul> This service also incorporates case management and support services for a 10 unit core and cluster supportive housing element (The Safe Road Home).	
<b>Yorke and Mid North Region</b>			
17 (g)	<b>Yorke and Mid North Domestic Violence Service</b>	Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to: <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	Year1. <b>250</b> Year 2. <b>250</b> Year 3. <b>250</b> Year 4. <b>250</b>
<b>Far North Region</b>			
17(g)	<b>Port Augusta Regional Domestic Violence and Aboriginal Family Violence Service</b>	Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Port Augusta Domestic and Family Violence Service has a 60% Aboriginal focus. Service elements include but are not limited to: <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	Year1. <b>N/A</b> Year 2. <b>150</b> Year 3. <b>150</b> Year 4. <b>150</b>
17(g)	<b>Cooper Pedy Regional Domestic Violence and Aboriginal Family Violence Service</b>	Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Cooper Pedy Domestic and Family Violence Service has a 60% Aboriginal focus. Service elements include but are not limited to:	Year1. <b>N/A</b> Year 2. <b>70 plus 30 men</b> Year 3. <b>70 plus 30 men</b> Year 4. <b>70 plus 30 men</b>

		<ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> <li>• Targeted early intervention response to male perpetrators</li> </ul> <p>Coober Pedy Regional Domestic Violence and Aboriginal Family Violence Service will work in partnership with Cross Border/APY Lands Aboriginal Family Violence Service, and Ceduna Regional Domestic and Family Violence Service to provide timely service responses including case work and transport for leaving/returning to the APY Lands.</p>	
17(g)	<b>Cross Border/APY Lands Aboriginal Family Violence Service</b>	<p>Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. The Cross Border/APY Lands Aboriginal Family Violence Service will have the capacity and expertise to engage and intervene effectively on behalf of homeless people or those at risk of homelessness, and on behalf of women and children who experience domestic violence or Aboriginal family violence. The intake process undertaken will be a gateway to emergency, short and long term accommodation and support.</p> <p>All people who present will be considered potential clients of the service and will be assessed to identify their presenting crisis and longer term needs. Service elements include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul> <p>Cross Border/APY Lands Aboriginal Family Violence Service will work in partnership with Coober Pedy Regional Domestic and Family Violence and Ceduna Regional Domestic and Family Violence Service to provide timely service responses including case work and transport for leaving/returning to the APY Lands.</p>	<p>Year1. <b>N/A</b>  Year 2. <b>250</b>  Year 3. <b>250</b>  Year 4. <b>250</b></p>
<b>Eastern Adelaide Region</b>			
17(g)	<b>Eastern Adelaide Domestic Violence Crisis Accommodation Service</b>	<p>Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	<p>Year1. <b>N/A</b>  Year 2. <b>139</b>  Year 3. <b>139</b>  Year 4. <b>139</b></p>

17(g)	<b>Eastern Adelaide Domestic Violence Service</b>	Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to: <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	Year1. <b>N/A</b> Year 2. <b>200</b> Year 3. <b>200</b> Year 4. <b>200</b>
<b>Western Adelaide Region</b>			
17(g)	<b>Western Adelaide Domestic Violence Service</b>	Domestic Violence Services are designed and delivered based on a common understanding that violence against women is a violation of human rights and has significant consequences for the health and well being of women and their children. Each region will have strong links to the state-wide Domestic Violence Gateway service and provide a regional response targeting women and children experiencing domestic and Aboriginal family violence. Service elements include but are not limited to: <ul style="list-style-type: none"> <li>• Supportive accommodation</li> <li>• NAHA case management including counselling</li> <li>• Waitlist/motel support</li> <li>• Children's support</li> </ul>	Year1. <b>N/A</b> Year 2. <b>200</b> Year 3. <b>200</b> Year 4. <b>200</b>

<b>SPECIALIST HOMELESSNESS SERVICES - STAGE THREE (2011-2013)</b> <b>Operational from 1 July 2011</b>			
<b>NPAH Output</b>	<b>Service</b>	<b>Description</b>	<b>Targets</b>
<b>Stand Alone / State-wide Services</b>			
17(e)	<b>Homeless to Home case management and data system</b>	To achieve the target of "better connected services" South Australia embarked on the development of a state-wide case management and client management system. The system provides a common client register with standardised case management tools and processes, common intake and assessment tools, common referral tools and pathways, and improved data collection and reporting capability.  The system has been developed to support the case management work delivered to homeless and at risk people through funded Non-Government Organisations (NGOs). The system will link NGOs in the service	Year1. <b>N/A</b>  Year 2. <b>State-wide Implementation</b>

		<p>sector supporting a “no wrong door” access to service policy. The system also has the potential to link in support providers from Mainstream agencies who are working with the same client base.</p> <p>The system will provide more robust data collection around homelessness and the risk of homelessness and will replace the SMART 5 data collection tool that is due to be phased out in July 2011.</p>	
17(f)	<b>*Perpetrator Housing Program</b>	<p>10 short term houses will be allocated out of the economic stimulus package for housing perpetrators of domestic violence who are removed from the family home allowing women and children to remain/return when safe. This program is being developed in partnership with the Attorney General’s Department and is dependent on the development of other perpetrator interventions. The expected implementation date is January 2011. \$10,000 will be allocated for each housing support package p/a to provide specific interventions and referrals for appropriate programs. This program will be trialled over the first year of the implementation plan to ensure effective and appropriate allocation of resources.</p>	<p>Year1. <b>N/A</b>  Year 2. <b>25</b>  Year 3. <b>25</b>  Year 4. <b>25</b></p>
	<b>Youth Crisis Accommodation</b>	<p>YCA is an intensive supported accommodation service situated within an inner-city innovative development that also incorporates home ownership and affordable housing. The YCA component includes 30 self contained apartments with 24/7 support providing a housing first response to highly vulnerable young people experiencing homelessness. The length of client stay will be dependent on individual client needs and case planning.</p>	<p>Year1. <b>N/A</b>  Year 2. <b>60-90</b>  Year 3. <b>60-90</b>  Year 4. <b>60-90</b></p>
17 (b) 17 (c) 17 (g) 17(h) 17 (j)	<b>Cooper Pedy Aboriginal Transitional Housing &amp; Outreach Service*</b>	<p>The Aboriginal Transitional Housing &amp; Outreach Service (ATHOS) is a homelessness response for transitional Aboriginal people from regional and remote communities who are at risk of sleeping rough or contributing to overcrowding in existing tenancies, who present at Cooper Pedy. This service uses existing Housing SA properties for medium to long term housing and provides intensive tenancy support for existing tenancies at risk of overcrowding. Assistance is also provided for Aboriginal people to safely return to their home communities. The ATHOS replaces the original plan for setting up an Aboriginal Transitional Accommodation Centre in Cooper Pedy which ran into</p>	<p>Year 1. <b>N/A</b>  Year2. <b>N/A</b>  Year 3. <b>120</b>  Year 4. <b>120</b></p>

		implementation delays due to site acquisition issues.	
17 (b) 17 (c) 17 (g) 17(h) 17 (j)	<b>Metro Aboriginal Transitional Housing &amp; Outreach Service*</b>	The Aboriginal Transitional Housing & Outreach Service (ATHOS) is a homelessness response for transitional Aboriginal people from regional and remote communities who are at risk of sleeping rough or contributing to overcrowding in existing tenancies who present at Adelaide. This service uses three Housing SA double units for medium to long term housing and provides intensive tenancy support for existing tenancies at risk of overcrowding. Assistance is also provided for Aboriginal people to safely return to their home communities. The ATHOS replaces the original plan for setting up an Aboriginal Transitional Accommodation Centre in Adelaide which ran into implementation delays due to site acquisition issues	Year 1. <b>N/A</b> Year2. <b>TBA</b> Year 3. <b>60</b> Year 4. <b>130</b>

## 6. CONCLUSION

### 6.1. The Future of the Specialist Homelessness Services Sector in South Australia

As is evident South Australia has embarked on a bold process of sweeping reforms in order to capitalise on the current climate and additional investment from both the Commonwealth and SA Governments. We have systematically incorporated all effort, including NAHA, NPAH, APTCH and NBESP into an integrated and streamlined service sector that will enable us to achieve the targets we have committed to under all of these agreements. The reform process and phased implementation of projects is well on target to meet and exceed the year one NPAH targets.

Critical to the success of our reform process is the capacity for the Commonwealth Government to assess our future progress against the combined outputs of the NPAH and the NAHA. Future assessment of South Australia's performance must be assessed as a whole reformed sector to ensure that the outcomes of both funding streams are maximised going forward.



## 7. Appendix I

### South Australian NP Expenditure 2009-10 to 2012-13

	ACTUAL	FORECAST						
	2009-10	2010-11		2011-12		2012-13		HNP
Program Expenditure	HNP	NAHA	HNP	NAHA	HNP	NAHA	HNP	TOTAL
Strategy 1: Turning Off the Tap	3,093,000							3,093,000
Strategy 2: Breaking the Cycle	1,432,700							1,432,700
Strategy 3: Better Connected Services	3,852,052							3,852,052
<b>Revised Program Expenditure after Tendering for Services (combining NAHA and HNP funding)</b>								
Homelessness Services - Stage 1		16,866,400	9,813,400	17,287,200	10,009,500	17,633,000	10,209,800	30,032,700
Supportive Housing Packages - Jul to Nov 2010		0	579,900	0	0	0	0	579,900
Stage 2 - Interim funding (July - Nov 2010)		8,151,550	375,800	0	0	0	0	375,800
Stage 2 - Specialist Homelessness Services		3,680,200	2,446,600	8,209,800	4,278,200	8,374,100	4,363,900	11,088,700
Stage 2 - Specialist Domestic Violence Services		4,978,100	1,399,600	8,705,200	2,446,500	8,879,000	2,495,600	6,341,700
Service Evaluation and Governance		0	500,000	0	500,000	0	500,000	1,500,000
Social Enterprise		0	100,000	0	100,000	0	100,000	300,000
PSP - Preferred Support Providers		0	250,000	0	0	0	0	250,000
Northern Casework Pilot Extension - HNP		0	680,000	0	0	0	0	680,000
ICT Project:		0	0	0	0	0	0	0
Maintenance		0	100,000	0	100,000	0	100,000	300,000
Training		0	153,448	0	0	0	0	153,448
<b>TOTAL EXPENDITURE</b>	<b>8,377,752</b>	<b>33,676,250</b>	<b>16,398,748</b>	<b>34,202,200</b>	<b>17,434,200</b>	<b>34,886,100</b>	<b>17,769,300</b>	<b>59,980,000</b>

<b>Funding per Initial Implementation Plan</b>	11,110,000	15,780,000	16,540,000	16,550,000	59,980,000
<b>Variation (under)/overspends</b>	-2,732,248	618,748	894,200	1,219,300	0

#### Allocation of Requested Carryovers (2009-10 underspends)

Northern Casework Pilot Extension	680,000	0	0	680,000
ICT Project	253,425	100,000	100,000	453,425
Transitional Accommodation Centres		700,000	700,000	1,400,000
Unallocated Projects	57,000			57,000
S&W underspends	141,823	0	0	141,823
<b>Total</b>	<b>1,132,248</b>	<b>800,000</b>	<b>800,000</b>	<b>2,732,248</b>

## 8. Appendix II

### SA NPAH and NAHA Scheduled Grant Payments

		2010-11	2011-12	2012-13	3 Year	Per Project Funding Split	
Organisation	Service	Annual	Annual	Annual	Total	NAH A	NPA H
		Budget	Budget	Budget	Funding		
Aboriginal Family Support Services Inc	Youth Accommodation Support Services	369,100	0	0	369,100	100%	
Aboriginal Sobriety Group Incorp	Cyril Lindsay House & Annie Koolmatrjie Hostel	179,500	0	0	179,500	100%	
Adelaide Day Centre for Homeless Persons Incorporated	Adelaide Day Centre	102,300	0	0	102,300	100%	
Anglicare SA Inc	Barossa Light Intervention and Support Service ("BLISS")	65,400	0	0	65,400	100%	
Baptist Care (SA) Inc	BCS Westcare Centre	116,800	0	0	116,800	100%	
Bowden Brompton Community Group Inc	Bowden Brompton Housing Service	36,300	0	0	36,300	100%	
Catholic Diocese of Port Pirie Inc	Ceduna DV and Family Services	89,300	0	0	89,300	100%	
Catholic Diocese of Port Pirie Inc through Centacare Catholic Family Services	Ceduna Accommodation and Support Service	109,600	0	0	109,600	100%	
Centacare Catholic Family Services	Elouera House	146,500	0	0	146,500	100%	
Centacare Catholic Family Services	Limestone Coast DV Service	160,700	0	0	160,700	100%	
Centacare Catholic Family Services	Riverland Domestic Violence Unit	160,000	0	0	160,000	100%	
Centacare Catholic Family Services (Centacare Aust.)	Adelaide Hills/Murraylands Supported Accommodation Service	42,700	0	0	42,700	100%	
Central Eastern Domestic Violence Service	Central Eastern Domestic Violence Service	553,100	0	0	553,100	100%	
Developing Alternative Solutions to Housing Inc	Metro Housing	88,500	0	0	88,500	100%	
Domestic Violence Crisis Service Inc	Family Accommodation Information & Referral Services (FAIRS) - HART NAHA funded	54,200	0	0	54,200	100%	
Domestic Violence Crisis Service Incorporated	Domestic Violence Crisis Service	177,500	0	0	177,500	100%	
Domestic Violence Crisis Service Incorporated	Extended Hours Support for Women in Motels Project (I&I)	57,200	0	0	57,200	100%	
Hutt Street Centre	Hutt Street Centre	116,300	0	0	116,300	100%	
Hutt Street Centre	Investing in the Frontline (I&I)	39,000	0	0	39,000	100%	
Migrant Women's Support and Accom' Service Inc	Migrant Women's Support and Accommm' Service	207,000	0	0	207,000	100%	
Mission Australia	Mission Australia Family Service - The Parks	95,900	0	0	95,900	100%	
Mission Australia	Waitlist Support Program (I&I)	90,100	0	0	90,100	100%	

Northern Domestic Violence Service Incorporated	Moving Towards Independence (I&I)	26,900	0	0	26,900	100%	
Northern Domestic Violence Service Incorporated	Northern DV Service	280,300	0	0	280,300	100%	
NPY Women's Council	Cross Border Domestic Violence Service	76,900	0	0	76,900	100%	
Nunga Mi:Minar Inc	Nunga Mi:minar	177,300	0	0	177,300	100%	
Nunga Mi:minar Inc	Child Support Worker (T-2856-P075-73151)	19,200	0	0	19,200	100%	
Nunga Mi:Minar Incorporated	Educational Pathways (I&I)	7,300	0	0	7,300	100%	
Ranges Youth Centre Inc	Ranges Youth Centre	182,800	0	0	182,800	100%	
Service to Youth Council	Trace-A-Place	197,500	0	0	197,500	100%	
Southern Domestic Violence Service Inc	Southern Domestic Violence Service	366,400	0	0	366,400	100%	
Southern Domestic Violence Service Inc	Child Support Worker - SDVS	32,000	0	0	32,000	100%	
St John's Youth Service Inc	St John's Youth Service	1,740,500	0	0	1,740,500	100%	
St Vincent De Paul Society (SA) Inc	St Vincent's Homeless Persons Accommodation Service	357,200	0	0	357,200	100%	
The Salvation Army (SA) Property Trust	Bramwell House	90,200	0	0	90,200	100%	
The Salvation Army (SA) Property Trust	Pt Augusta Community Services	70,800	0	0	70,800	100%	
The Salvation Army (SA) Property Trust	Port Augusta Community Services - For Northern STP in Pt Augusta	20,000	0	0	20,000	100%	
Uniting Care Wesley Adelaide Inc	Byron Place Community Centre	70,000	0	0	70,000	100%	
Uniting Care Wesley Adelaide Inc	Domestic Violence Helpline	109,600	0	0	109,600	100%	
Uniting Care Wesley Pt Pirie Inc	Coober Pedy Safe House and Support Service	154,700	0	0	154,700	100%	
Uniting Care Wesley Pt Pirie Inc	Pt Augusta Regional Women's and Children's Support Service	144,600	0	0	144,600	100%	
Uniting Care Wesley Pt Pirie Inc	Pt Pirie Regional DV Service & Lower Nth and Clare DV Service	123,000	0	0	123,000	100%	
Yarredi Services Inc	Children's Well Being Project	28,300	0	0	28,300	100%	
Yarredi Services Inc	Yarredi Domestic Violence Service	148,200	0	0	148,200	100%	
Kangaroo Island Health Service	Kangaroo Island DV Service	58,700	0	0	58,700	100%	
Alternative Care Unit (ACU) - Families SA	Adolescent Community Care Options	158,875	0	0	158,875	100%	
Alternative Care Unit (ACU) - Families SA	Muggy's South Youth Accommodation Service	158,875	0	0	158,875	100%	
Families SA	Inner City Community Outreach Worker Program	21,000	0	0	21,000	100%	
Families SA - Crisis Response Unit	Homelessness Response Team - HART HNP funded	273,400	0	0	273,400	100%	
		8,151,550	0	0			

Hutt Street Centre	Eastern Boarding House Outreach Support Program	65,600	0	0	65,600		100%
UnitingCare Wesley Bowden	Eastern Adelaide STP	45,900	0	0	45,900		100%
UnitingCare Wesley Pt Adelaide	Western Adelaide STP	137,600	0	0	137,600		100%
UnitingCare Wesley Pt Adelaide	Western Boarding House Outreach Support Program	59,400	0	0	59,400		100%
Housing SA - CP&G	Workforce Development	67,300	0	0	67,300		100%
		375,800	0	0			
Common Ground Adelaide Ltd	Common Ground Adelaide Ltd (Light Sq & Flinders)	400,000	408,000	416,200	1,224,200	100%	
Offenders Aid and Rehabilitation Services of SA Inc	Ex-Custodial Homelessness Support Service	1,090,500	1,112,400	1,134,600	3,337,500	73%	
Offenders Aid and Rehabilitation Services of SA Inc	Ex-Custodial Homelessness Support Service	407,300	415,400	423,800	1,246,500		27%
Offenders Aid and Rehabilitation Services of SA Inc	Ex-Custodial Homelessness Support Service	1,497,800	1,527,800	1,558,400	4,584,000		
Department for Correctional Services	Housing Exits (Corrections)	200,000	204,000	208,100	612,100		100%
UnitingCare Wesley Adelaide Inc	Therapeutic Youth Service (Adelaide & Mt Gambier)	1,346,900	1,373,900	1,401,400	4,122,200	47%	
UnitingCare Wesley Adelaide Inc	Therapeutic Youth Service (Adelaide & Mt Gambier)	1,514,300	1,544,500	1,575,400	4,634,200		53%
UnitingCare Wesley Adelaide Inc	Therapeutic Youth Service (Adelaide & Mt Gambier)	2,861,200	2,918,400	2,976,800	8,756,400		
Catholic Church Endowment Society Inc	Schools Assertive Outreach	574,000	585,500	597,200	1,756,700		100%
Service to Youth Council Inc	Integrated Housing Exits (Youth Justice)	300,000	306,000	312,100	918,100		100%
DFC - Families SA	Aboriginal Youth Early Intervention	287,000	292,700	298,600	878,300		100%
Relationships Australia SA Health Promotion Services	Child Focused Support (Incl \$100k to Mental Health for 1yr)	100,200	102,200	104,300	306,700	11%	
Relationships Australia SA Health Promotion Services	Child Focused Support (Incl \$100k to Mental Health for 1yr)	783,600	799,300	815,300	2,398,200		89%
Relationships Australia SA Health Promotion Services	Child Focused Support (Incl \$100k to Mental Health for 1yr)	883,800	901,500	919,600	2,704,900		
Mental Health	Child Focused Support (Incl \$100k to Mental Health for 1yr)	100,000	102,000	104,000	306,000		100%
Central Northern Adelaide Health Service	Street to Home	395,100	402,000	410,000	1,207,100	52%	

Inc							
Central Northern Adelaide Health Service Inc	Street to Home	361,200	367,600	375,000	1,103,800		48%
Central Northern Adelaide Health Service Inc	Street to Home	756,300	769,600	785,000	2,310,900		
Housing SA - Housing Services	Integrated Homelessness Program	217,300	221,600	226,000	664,900		100%
Catholic Church Endowment Society Inc	Young Family Support Program	1,403,900	1,432,000	1,460,600	4,296,500	90%	
Catholic Church Endowment Society Inc	Young Family Support Program	153,400	156,400	159,600	469,400		10%
Catholic Church Endowment Society Inc	Young Family Support Program	1,557,300	1,588,400	1,620,200	4,765,900		
Catherine House Inc	Catherine House Supported Accommodation Service	723,800	738,200	753,000	2,215,000	95%	
Catherine House Inc	Catherine House Supported Accommodation Service	40,900	41,800	42,600	125,300		5%
Catherine House Inc	Catherine House Supported Accommodation Service	764,700	780,000	795,600	2,340,300		
The Salvation Army (SA) Property Trust	Towards Independence	803,600	819,700	836,100	2,459,400	100%	
Anglican Community Care Inc	Southern Country Generic Homelessness Service	1,348,900	1,375,900	1,403,500	4,128,300	75%	
Anglican Community Care Inc	Southern Country Generic Homelessness Service	444,400	453,300	462,300	1,360,000		25%
Anglican Community Care Inc	Southern Country Generic Homelessness Service	1,793,300	1,829,200	1,865,800	5,488,300		
Life Without Barriers	Riverland Assertive Outreach Service	266,000	271,300	276,700	814,000		100%
Housing SA - Housing Services	Ceduna Generic Homelessness Service	434,600	443,300	452,200	1,330,100		100%
West Coast Youth Service Inc	Pt Lincoln Generic Homelessness Service (Youth Focus)	438,100	446,900	455,800	1,340,800	78%	
West Coast Youth Service Inc	Pt Lincoln Generic Homelessness Service (Youth Focus)	122,600	125,000	127,500	375,100		22%
West Coast Youth Service Inc	Pt Lincoln Generic Homelessness Service (Youth Focus)	560,700	571,900	583,300	1,715,900		
Catholic Church Endowment Society Inc	Whyalla Generic Homelessness Service (Youth Focus)	421,400	429,800	438,400	1,289,600	76%	
Catholic Church Endowment Society Inc	Whyalla Generic Homelessness Service (Youth Focus)	129,900	132,500	135,100	397,500		24%
Catholic Church Endowment Society Inc	Whyalla Generic Homelessness Service (Youth Focus)	551,300	562,300	573,500	1,687,100		

UnitingCare Wesley Bowden Inc	Inner Southern Generic Homelessness Service	517,000	527,300	537,900	1,582,200	54%	
UnitingCare Wesley Bowden Inc	Inner Southern Generic Homelessness Service	439,500	448,300	457,200	1,345,000		46%
UnitingCare Wesley Bowden Inc	Inner Southern Generic Homelessness Service	956,500	975,600	995,100	2,927,200		
Baptist Care (SA) Inc	Inner Southern Youth Homelessness Service	842,300	859,200	876,400	2,577,900	89%	
Baptist Care (SA) Inc	Inner Southern Youth Homelessness Service	106,300	108,400	110,600	325,300		11%
Baptist Care (SA) Inc	Inner Southern Youth Homelessness Service	948,600	967,600	987,000	2,903,200		
Lutheran Church of Australia, SA & NT District	Outer Southern Generic Homelessness Service	580,200	591,800	603,600	1,775,600	56%	
Lutheran Church of Australia, SA & NT District	Outer Southern Generic Homelessness Service	465,100	474,400	483,900	1,423,400		44%
Lutheran Church of Australia, SA & NT District	Outer Southern Generic Homelessness Service	1,045,300	1,066,200	1,087,500	3,199,000		
Southern Junction Community Services	Outer Southern Youth Homelessness Service	868,100	885,500	903,200	2,656,800	85%	
Southern Junction Community Services	Outer Southern Youth Homelessness Service	155,200	158,300	161,500	475,000		15%
Southern Junction Community Services	Outer Southern Youth Homelessness Service	1,023,300	1,043,800	1,064,700	3,131,800		
Southern Junction Community Services	Fleurieu & KI Generic Homelessness & DV Service	204,700	208,800	212,900	626,400	100%	
Southern Junction Community Services	Fleurieu & KI Generic Homelessness & DV Service	116,700	204,000	208,100	528,800	77%	
Southern Junction Community Services	Fleurieu & KI Generic Homelessness & DV Service	52,200	53,200	54,300	159,700		23%
Southern Junction Community Services	Fleurieu & KI Generic Homelessness & DV Service	373,600	466,000	475,300	688,500		
Anglicare SA Inc	Northern Generic Homelessness Service	905,700	923,800	942,200	2,771,700	42%	
Anglicare SA Inc	Northern Generic Homelessness Service	1,270,800	1,296,300	1,322,300	3,889,400		58%
Anglicare SA Inc	Northern Generic Homelessness Service	2,176,500	2,220,100	2,264,500	6,661,100		
The Salvation Army (SA) Property Trust	Inner North & North East Youth Homelessness Service	865,400	882,800	900,400	2,648,600	82%	
The Salvation Army (SA) Property Trust	Inner North & North East Youth Homelessness Service	187,800	191,500	195,400	574,700		18%
The Salvation Army (SA) Property Trust	Inner North & North East Youth Homelessness Service	1,053,200	1,074,300	1,095,800	3,223,300		

Catholic Church Endowment Society Inc	Outer North Youth Homelessness Service	965,300	984,500	1,004,300	2,954,100	90%	
Catholic Church Endowment Society Inc	Outer North Youth Homelessness Service	106,300	108,500	110,600	325,400		10%
Catholic Church Endowment Society Inc	Outer North Youth Homelessness Service	1,071,600	1,093,000	1,114,900	3,279,500		
Housing SA - Housing Services	Port Augusta Transitional Accommodation Program (Lakeview)	267,500	272,900	278,400	818,800	100%	
UnitingCare Wesley Port Pirie Inc	Yorke & Mid North Generic Homelessness Service	1,030,600	1,051,300	1,072,300	3,154,200	87%	
UnitingCare Wesley Port Pirie Inc	Yorke & Mid North Generic Homelessness Service	147,400	150,300	153,300	451,000		13%
UnitingCare Wesley Port Pirie Inc	Yorke & Mid North Generic Homelessness Service	1,178,000	1,201,600	1,225,600	3,605,200		
UnitingCare Wesley Port Adelaide Inc	Western Youth Homelessness Service	869,300	886,700	904,400	2,660,400	81%	
UnitingCare Wesley Port Adelaide Inc	Western Youth Homelessness Service	204,000	208,100	212,300	624,400		19%
UnitingCare Wesley Port Adelaide Inc	Western Youth Homelessness Service	1,073,300	1,094,800	1,116,700	3,284,800		
St Johns Youth Service	Ladder St Vincent	500,000	510,000	520,200	1,530,200		100%
Unity Housing Company Limited	The Terrace Boarding House Liaison Worker Program	103,500	105,600	107,700	316,800		100%
Housing SA	Aboriginal Homelessness Worker Umoowa (Safe Tracks)	100,000	102,000	104,000	306,000		100%
		26,679,800	27,296,700	27,842,800			
Anglicare SA Incorporated	Supportive Housing Packages	123,300	0	0	123,300		100%
Anglicare SA Incorporated (Barossa)	Supportive Housing Packages	20,000	0	0	20,000		100%
Centacare	Supportive Housing Packages	46,700	0	0	46,700		100%
Central Domestic Violence Service	Supportive Housing Packages	23,300	0	0	23,300		100%
Hutt Street Centre	Supportive Housing Packages	56,700	0	0	56,700		100%
Mission Australia	Supportive Housing Packages	90,000	0	0	90,000		100%
Northern Domestic Violence Service Incorporated	Supportive Housing Packages	83,300	0	0	83,300		100%
Salvation Army Pt Augusta	Supportive Housing Packages	13,300	0	0	13,300		100%
Service to Youth Council	Supportive Housing Packages	26,700	0	0	26,700		100%
Southern Domestic Violence Service Incorporated	Supportive Housing Packages	70,000	0	0	70,000		100%

UnitingCare Wesley Port Pirie	Supportive Housing Packages	13,300	0	0	13,300		100%
Yarredi Services Incorporated	Supportive Housing Packages	10,000	0	0	10,000		100%
	Unallocated	3,300			3,300		100%
		579,900	0	0			
	Youth Crisis Accommodation		1,774,800	1,810,300	3,585,100	100%	
	St Vincent De Paul	499,900	874,100	891,600	2,265,600	100%	
	Youth Gateway	217,900	381,000	388,600	987,500	100%	
	Youth Accom: Aboriginal and Torres Strait Islander Specific	516,600	903,300	921,400	2,341,300	100%	
	Aged Homelessness Assistance	268,300	469,200	478,600	1,216,100		100%
	Workforce Development	271,300	474,300	483,800	1,229,400		100%
	HART	165,200	288,800	294,600	748,600	43%	
	HART	217,500	380,400	388,000	985,900		57%
	HART	382,700	669,200	682,600	1,734,500		
	Financial Clinic	40,800	71,400	72,800	185,000		100%
Families SA	Adolescent Community Care Brokerage	222,400	388,900	396,700	1,008,000	100%	
	Port Augusta Generic Homelessness Service	97,900	171,200	174,600	443,700	32%	
	Port Augusta Generic Homelessness Service	210,000	367,200	374,600	951,800		68%
	Port Augusta Generic Homelessness Service	307,900	538,400	549,200	1,395,500		
	Port Augusta Youth Service	255,500	446,600	455,600	1,157,700	96%	
	Port Augusta Youth Service	9,500	16,700	17,000	43,200		4%
	Port Augusta Youth Service	265,000	463,300	472,600	1,200,900		
	Cooper Pedy ATAC	309,200	540,600	551,400	1,401,200		100%
	Aboriginal Transitional Accommodation	76,200	133,300	136,000	345,500	21%	
	Aboriginal Transitional Accommodation	293,200	512,700	522,900	1,328,800		79%
	Aboriginal Transitional Accommodation	369,400	646,000	658,900	1,674,300		
	Day Centres (4 x \$100k ea)	233,300	408,000	416,200	1,057,500	100%	
	Eastern Generic Homelessness Service	79,300	138,700	141,400	359,400	18%	
	Eastern Generic Homelessness Service	360,900	631,000	643,700	1,635,600		82%
	Eastern Generic Homelessness Service	440,200	769,700	785,100	1,995,000		
	Eastern Youth Homelessness	242,700	424,300	432,800	1,099,800	100%	



	Service						
	Eastern Aboriginal Specific Homelessness Service	290,700	508,400	518,600	1,317,700	100%	
	Western Generic Homelessness Service	310,000	542,100	552,900	1,405,000	43%	
	Western Generic Homelessness Service	418,300	731,400	746,100	1,895,800		57%
	Western Generic Homelessness Service	728,300	1,273,500	1,299,000	3,300,800		
	Western Aboriginal and Torres Strait Islander Service	250,200	437,400	446,100	1,133,700	84%	
	Western Aboriginal and Torres Strait Islander Service	47,600	83,300	85,000	215,900		16%
	Western Aboriginal and Torres Strait Islander Service	297,800	520,700	531,100	1,349,600		
<b>Families SA</b>	<b>Muggy's South</b>	<b>222,400</b>	<b>388,900</b>	<b>396,700</b>	<b>1,008,000</b>	<b>100%</b>	
		6,126,800	12,488,000	12,738,000			
	Safety Packages	320,800	561,000	572,200	1,454,000		100%
	Domestic Violence and Aboriginal Family Violence Service	291,700	510,000	520,200	1,321,900	100%	
	State-wide CALD Domestic Violence Service	271,300	474,300	483,800	1,229,400	100%	
	Murray Mallee (including Adelaide Hills) Regional Domestic Violence Service				1,308,500	87%	
	Murray Mallee (including Adelaide Hills) Regional Domestic Violence Service				198,400		13%
	Murray Mallee (including Adelaide Hills) Regional Domestic Violence Service			0	1,506,900		
	Limestone Coast Regional Domestic Violence Service	231,100	404,200	412,300	1,047,600	92%	
	Limestone Coast Regional Domestic Violence Service	19,700	34,400	35,100	89,200		8%
	Limestone Coast Regional Domestic Violence Service	250,800	438,600	447,400	1,136,800		
	Ceduna Regional Domestic Violence Service	121,900	213,200	217,400	552,500	29%	
	Ceduna Regional Domestic Violence Service	303,900	531,400	542,100	1,377,400		71%
	Ceduna Regional Domestic Violence Service	425,800	744,600	759,500	1,929,900		
	Port Lincoln Regional Domestic Violence Service	245,300	429,000	437,600	1,111,900	95%	
	Port Lincoln Regional Domestic Violence Service	14,300	24,900	25,400	64,600		5%

	Port Lincoln Regional Domestic Violence Service	259,600	453,900	463,000	1,176,500		
	Whyalla Regional Domestic Violence Service	210,000	367,200	374,500	951,700	100%	
	Southern Regional Aboriginal Domestic Violence and Family Violence Service				1,469,800	93%	
	Southern Regional Aboriginal Domestic Violence and Family Violence Service				116,400		7%
	Southern Regional Aboriginal Domestic Violence and Family Violence Service				1,586,200		
	Southern Adelaide Regional Domestic Violence Service	356,100	622,800	635,200	1,614,100	75%	
	Southern Adelaide Regional Domestic Violence Service	119,300	208,500	212,700	540,500		25%
	Southern Adelaide Regional Domestic Violence Service	475,400	831,300	847,900	2,154,600		
	Perpetrator Housing Program	11,700	20,400	20,800	52,900		100%
	Northern Regional Aboriginal Domestic Violence and Family Violence Service				1,466,900	89%	
	Northern Regional Aboriginal Domestic Violence and Family Violence Service				172,200		11%
	Northern Regional Aboriginal Domestic Violence and Family Violence Service				1,639,100		
	Northern Adelaide Regional Domestic Violence Service	429,900	751,700	766,700	1,948,300	62%	
	Northern Adelaide Regional Domestic Violence Service	267,200	467,200	476,600	1,211,000		38%
	Northern Adelaide Regional Domestic Violence Service	697,100	1,218,900	1,243,300	3,159,300		
	Perpetrator Housing Program	11,700	20,400	20,800	52,900		100%
	Yorke and Mid North Regional Domestic Violence Service	193,800	339,000	345,700	878,500	92%	
	Yorke and Mid North Regional Domestic Violence Service	16,200	28,200	28,800	73,200		8%
	Yorke and Mid North Regional Domestic Violence Service	210,000	367,200	374,500	951,700		
	Perpetrator Housing Program	11,700	20,400	20,800	52,900		100%
	Port Augusta Regional Domestic Violence Service	207,000	362,000	369,300	938,300	93%	
	Port Augusta Regional Domestic Violence Service	14,700	25,600	26,100	66,400		7%
	Port Augusta Regional Domestic Violence Service	221,700	387,600	395,400	1,004,700		
	Cooper Pedy Regional Domestic	275,900	482,500	492,200	1,250,600	100%	

	Violence Service						
	Cross Border DV Service	233,300	408,000	416,200	1,057,500	100%	
	Bramwell House	128,300	224,400	228,900	581,600	100%	
	Eastern Adelaide Regional Domestic Violence Service	434,300	759,400	774,600	1,968,300	88%	
	Eastern Adelaide Regional Domestic Violence Service	61,500	107,600	109,700	278,800		12%
	Eastern Adelaide Regional Domestic Violence Service	495,800	867,000	884,300	2,247,100		
	Perpetrator Housing Program	11,700	20,400	20,800	52,900		100%
	Western Adelaide Regional Domestic Violence Service	411,500	719,500	733,900	1,864,900	81%	
	Western Adelaide Regional Domestic Violence Service	96,000	167,900	171,200	435,100		19%
	Western Adelaide Regional Domestic Violence Service	507,500	887,400	905,100	2,300,000		
	Perpetrator Housing Program	11,700	20,400	20,800	52,900		100%
		6,377,700	11,151,700	11,374,600			
	S&W to cc2859	180,000	180,000	180,000	540,000		100%
		320,000	320,000	320,000	960,000		100%
		100,000	100,000	100,000	300,000		100%
	Housing SA - cc 2859	S&W \$200k; G&S \$50k	250,000	0	0	250,000	100%
	Housing SA - cc 1121 (Sue Arnold)	Northern Casework Pilot Extension - HNP	680,000			680,000	100%
			100,000	100,000	100,000	300,000	100%
			153,425			153,425	100%
			1,783,425	700,000	700,000	3,183,425	
			50,074,975	51,636,400	52,655,400	154,366,775	

## 9. Appendix III

A PLACE TO CALL HOME FUNDING											
YEAR:	1 (2008/09)		2 (2009/10)		3 (2010/11)		4 (2011/12)		5 (2012/13)		TOTAL
TYPE:	Recurrent	Capital	Recurrent	Capital	Recurrent	Capital	Recurrent	Capital	Recurrent	Capital	
Commonwealth Contribution	-	\$1.817m	-	\$1.817m	-	\$1.817m	-	\$1.817m	-	\$3.792m*	\$11.060m
State Matching	-	\$6.800m	\$0.500m	-	\$0.802m	-	\$0.833m	-	\$0.865m	\$1.260m**	\$11.060m
<b>APTCH TOTAL FUNDING</b>	-	<b>\$8.617m</b>	<b>\$0.500m</b>	<b>\$1.817m</b>	<b>\$0.802m</b>	<b>\$1.817m</b>	<b>\$0.833m</b>	<b>\$1.817m</b>	<b>\$0.865m</b>	<b>\$5.052m</b>	<b>\$22.120m</b>
<b>STRATEGY 2: Breaking the Cycle</b>											
<b>Core Outputs: 16(a)</b>											
Output Targets:	Target	Funding	Target	Funding	Target	Funding	Target	Funding	Target	Funding	TOTAL
<b>Capital Expenditure:</b>											
Ladder Youth Housing Service	23 units	\$2.700m		\$3.600m		\$1.000m		-		-	\$7.300m
Young Families Housing Service	10 units	-		\$2.200m							\$2.200m
Pt Augusta Common Ground	40 units	-				\$5.600m		\$0.680m		-	\$6.280m
Northern Housing Project	30 units	-		-		\$4.020m		-		-	\$4.020m
Total Capital		\$2.700m		\$5.800m		\$10.62m		\$0.680m		-	\$19.800m
<b>Recurrent Expenditure:</b>											
16(a) Ladder Youth <i>(Allocated Funding per annum: \$0.5m)</i>				-	33 units	\$0.500m	33 plus outreach	\$0.520m	33 plus outreach	\$0.540m	\$1.560m
16(a) Common Ground Port Augusta <i>(Allocated Funding per annum: \$0.25m)</i>			-	Program Starts 10/11	40 units	\$0.250m	40 units	\$0.255m	40 units	\$0.260m	\$0.765m
Total Recurrent		-		-		\$0.750m		\$0.755m		\$0.800m	\$2.320m
<b>APTCH TOTAL CAPITAL &amp; RECURRENT EXPENDITURE</b>		<b>\$2.700m</b>	<b>-</b>	<b>\$5.800m</b>		<b>\$11.37m</b>		<b>\$1.435m</b>		<b>\$0.800m</b>	<b>\$22.120m</b>

\* Remaining \$2.760m allowance from Commonwealth for Northern Housing Project.

\*\* Allowance of \$1.260m for Northern Housing Project

