Note: Commercially sensitive information and service provider details have been removed from this Project Plan by agreement of the Commonwealth and Victoria.

Victorian Project Plan

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS: SCHEDULE A

PRELIMINARIES

1. This Project Plan is a schedule to the National Partnership Agreement on Homelessness (the Agreement) and should be read in conjunction with that Agreement.

TERMS OF THIS PROJECT PLAN

- 2. This Project Plan will commence on 1 July 2015 or when it is agreed between the Commonwealth of Australia, represented by the Minister for Social Services, and Victoria, represented by the Minister for Housing, Disability and Ageing, whichever is the later, and will cease on completion or termination of the Agreement.
- 3. As a schedule to the Agreement, the purpose of this Project Plan is to provide the public with an indication of how frontline homelessness services are intended to be delivered and demonstrate Victoria's capacity to achieve the outcomes of the Agreement.
- 4. This Project Plan will cover the two-year period of 2015-16 to 2016-17.
- 5. This Project Plan may be varied in accordance with clauses 19, 45, 46 and 48 of the Agreement.

PART ONE: STRATEGIC OVERVIEW OF IMPLEMENTATION STRATEGY

Table 1: Strategic overview of implementation

1. What is the relevant context for Victoria, including any reform directions being taken to improve homelessness outcomes?

Victoria is committed to people experiencing disadvantage having opportunities to live socially and economically fulfilled lives. Having a home is the foundation for achieving this. Addressing housing disadvantage relies on having timely and effective responses for people who become, or are at risk of homelessness.

The Victorian Government is committed to looking at ways to improve homelessness services so they deliver the best outcomes for people. This includes looking at ways to intervene earlier to prevent people becoming homeless and avoid crisis for people and families.

Through the National Partnership Agreement on Homelessness, Victoria is investing in effective ways to address homelessness. This includes assertive outreach responses to people sleeping rough; private rental and 'safe at home' programs to house women and children experiencing family violence; and youth homelessness services that focus on education, employment and social connections so young people can be independent and achieve fulfilled lives.

Directions in family violence will be guided by Australia's first Royal Commission into family violence. This Royal Commission will give critical insight into what needs to be done to stop this crime; hold perpetrators to account; and meaningfully support women and children when family violence occurs. The Royal Commission, which is the first in Australia, commenced on 22 February 2015 and will make recommendations in early 2016.

In addition, the Innovation Action Projects have trialled new ways to intervene early to prevent homelessness among key groups. These include young people; women and children escaping family violence; and older people who are experiencing a housing crisis for the first time in their lives.

Over the next two years, the Victorian Government will look at ways to improve homelessness services, including how to embed innovative services within the entire system. This work will include exploring new ways of working across homelessness services, social housing and broader human services to make a real and lasting difference in the lives of people experiencing disadvantage.

Working with the people who use these services; as well as the organisations that deliver them; and the Commonwealth government will be important in improving our response to homelessness and addressing broader disadvantage.

2. What frontline services or programmes will Victoria deliver in 2015-16 to 2016-17 to meet the outcomes of the Agreement.

Victoria will deliver the following range of services to meet the outcomes of the Agreement.

Family violence services to support victims of family violence. Services include:

Services and refuges for Aboriginal women and their children

Intensive case management support to women or women and children who are experiencing family violence

The safe at home program and private rental assistance Case management responses for men who use violence.

Support for families at risk of homelessness. Services include:

Assessment, referral and case managed support

Flexible funding for families residing in, or at risk of residing in rooming houses to gain more

appropriate housing, including in the private rental market.

Children services to minimise the impact of homelessness on children and help children meet their developmental milestones. This service reduces the impact of trauma on a child's immediate and long term emotional and physical wellbeing. It provides a suite of support to children and families including case management, therapeutic group work and flexible brokerage to enhance education and social opportunities for children experiencing homelessness.

Youth supports and services to prevent young people from becoming entrenched in homelessness. Services include:

Strengthened youth homeless crisis responses that focus on early intervention, family reconciliation and young people's wellbeing.

Services to address drug and alcohol and mental health issues.

Family reconciliation programs to work with young people to address conflict between young people and their families, with a focus on healing and restoring relationships.

Employment, education and training supports provided in youth foyers and foyer-like services.

Initial assessment and planning services that provide assessment, referral and short term interventions to people who are homeless or at risk of homelessness. These services aim to get the right service response for people as quickly as possible.

Support to maintain tenancies which assist people at risk of homelessness and people who are in public and social housing to sustain their tenancy and prevent homelessness. These services support people with a mental illness to secure and establish housing.

Supportive housing and intensive responses to assist people who are experiencing homelessness, including people sleeping on the streets (rough sleepers), people with mental health issues and people existing prisons. These services provide assertive outreach supports, supportive housing and intensive case management.

Innovation Action Projects which deliver early intervention services that focus on preventing homelessness. Collectively, the projects prevent homelessness through the provision of: information and support to older people

support to young people with complex issues, including those exiting youth justice facilities support for women and children experiencing family violence,

flexible packages and support to help families, couples and singles remain in or access private rental.

How will Victoria focus on the priority outputs, including where this will draw on any new or current innovative approaches?

Victoria is maintaining its focus on families escaping family violence, children and young people through the Agreement, with a large proportion of the National Partnership Agreement on Homelessness targeted to these groups.

In addition to this, Victoria is leading the way with Australia's first Royal Commission into Family Violence. Victoria has also established youth homelessness services that focus on education, employment and social connections.

Under the agreement, Victoria will invest in:

Family violence services to support victims of family violence. Services include:

Services and refuges for Aboriginal women and their children

Intensive case management support to women or women and children who are experiencing family violence

The safe at home program and private rental assistance

Case management responses for men who use violence.

Children services to minimise the impact of homelessness on children and help children meet their developmental milestones. This service reduces the impact of trauma on a child's immediate and long term emotional and physical wellbeing. It provides a suite of support to children and families including case management, therapeutic group work and flexible brokerage to enhance education and social opportunities for children experiencing homelessness.

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Strengthened youth homeless crisis responses that focus on early intervention, family reconciliation and young people's wellbeing.

Services to address drug and alcohol and mental health issues.

Family reconciliation programs to work with young people to address conflict between young people and their families, with a focus on healing and restoring relationships.

Employment, education and training supports provided in youth foyers and foyer-like services.

Which geographical area(s) will Victoria prioritise in 2015-16 and 2016-17 when considering allocation of funding to the priority outputs listed at clause 11(a), 11(b) and 11(c) of the Agreement, and what services are being provided to these areas?

Victoria's investment in services to meet the outcomes of the agreement has been driven by a range of factors; including service demand, the prevalence of homelessness among the group in the local community, the presence of drivers of homelessness and levels of existing service investment in the local area.

The NPAH funding is being invested to meet service needs across Victoria.

Several priority locations were identified to meet pressing service needs and address service gaps in these departmental Areas, including Loddon and Mallee, Gippsland, North East Melbourne and Western Melbourne. Please note: the Local Government Areas encompassed in the departmental Areas are listed on page 15.

Loddon and Mallee area

The Loddon and Mallee Areas experience issues of homelessness and disadvantage, particularly as a result of family violence. There is a disproportionately high rate of police reports of family violence incidents in these Areas, including within the large number of Aboriginal communities in these Areas. As a result, NPAH investment was prioritised to the Mallee area to establish an Aboriginal Family Violence refuge in Mildura and fund case management responses for men who use violence to meet significant demand for this service in the Aboriginal communities around Swan Hill and Bendigo.

The NPAH funds the following services in the Loddon and Mallee areas

Family violence targeted services

Family Violence – Case management response for men who use violence Family Violence – Support for Indigenous women and children Family Violence – Support for Women and Children to remain safely in the family home Family Violence After Hours Response Family Violence Stage 2 Youth and children targeted services Children – Specialist support and engagement with education Family Reconciliation – Support for Young People 12-18 years Young People – dual diagnosis workers Young People Leaving Care Youth Homelessness Services – Reform, Restructure and Expand <u>Other services</u> Opening Doors Psychosocial Support Packages Support for Families at Risk of Homelessness Support to Maintain Tenancies Support to Maintain Tenancies – A Place to Call Home Workforce training and development – funding for reform to the homelessness sector

Gippsland (encompassing Inner and Outer Gippsland)

Gippsland also experiences issues of homelessness, particularly as a result of family violence. There is a disproportionately high rate of police reports on family violence incidents in these Areas, including within the large number of Aboriginal communities in the Area. As a result, NPAH investment was prioritised to this area to establish an Aboriginal Family Violence refuge and to fund case management responses for men who use violence to meet significant demand for this service in the Aboriginal communities around Morwell and the broader Gippsland area.

Funding in this area has also been invested in enhancing the capacity of a youth refuge, to address the increasingly complex needs of the young people presenting at this refuge. A service gap in the existing refuge system meant young people in the area were not receiving the support they needed to achieve stable housing and independence. The enhanced youth refuge response now provides for 24 hour staffing, a specialist practitioner role, post-exit follow up support for up to six months. The capacity of dual diagnosis teams has also been increased to better meet the needs of young people supported through the refuge.

The NPAH funds the following services in the Inner and Outer Gippsland areas

Family violence targeted services Family Violence – Case management response for men who use violence Family Violence – Support for Indigenous women and children Family Violence - Support for Women and Children to remain safely in the family home Family Violence After Hours Response Family Violence Stage 2 Youth and children targeted services Children – Specialist support and engagement with education Young People – dual diagnosis workers Youth Homelessness Services – Reform, Restructure and Expand Other services **Opening Doors Psychosocial Support Packages** Support for Families at Risk of Homelessness Support to Maintain Tenancies Support to Maintain Tenancies – A Place to Call Home Workforce training and development - funding for reform to the homelessness sector

North Eastern Melbourne

The North Eastern Melbourne area includes a significant growth corridor experiencing comparative

disadvantage and less established service infrastructure. As a result, a proportion of NPAH funding was prioritised for this area. This area has high levels of demand for services and is an area with large Aboriginal communities, who experience disproportionate levels of homelessness and disadvantage. Funding was prioritised to increase the family violence response, operate a youth foyer in this area, and to increase targeted responses that re-engage young people in education and employment opportunities and help them develop independent living skills.

The NPAH funds the following services in the North Eastern Melbourne area:

Family violence targeted services

Family Violence – Case management response for men who use violence Family Violence – Support for Indigenous women and children Family Violence - Support for Women and Children to remain safely in the family home Family Violence Response Family Violence Stage 2 Legal assistance for Indigenous women Youth and children targeted services Family Reconciliation – Support for Young People 12-18 years Young People Leaving Care Youth Foyer Youth Homelessness Services – Reform, Restructure and Expand Other services **Opening Doors Psychosocial Support Packages** Support for Families at Risk of Homelessness Support to Maintain Tenancies Support to Maintain Tenancies – A Place to Call Home Supportive Housing for People who are Homeless

Workforce training and development - funding for reform to the homelessness sector

Western Melbourne

The Western Melbourne area includes the central business district of Melbourne which has a high number of people sleeping rough. Funding was prioritised to deliver the Melbourne Street to Home program to this group. It also includes significant growth corridors that experience comparatively higher levels of disadvantage and have less established service infrastructure. Funding has been prioritised in the area to operate a youth foyer in this area, increase targeted responses that reengage young people in education and employment opportunities as well as services that help young people develop independent living skills.

The NPAH funds the following services in the Western Melbourne area:

Family violence targeted services Family Violence – Support for Women and Children to remain safely in the family home Family Violence After Hours Response Family Violence Stage 2 Youth and children targeted services Children – Specialist support and engagement with education Young People – dual diagnosis workers Young People Leaving Care Youth Homelessness Services – Reform, Restructure and Expand

| Other services | | | | |
|--|--|--|--|--|
| Assertive Outreach for people who are homeless | | | | |
| Opening Doors | | | | |
| Psychosocial Support Packages | | | | |
| Support for Families at Risk of Homelessness | | | | |
| Support to Maintain Tenancies | | | | |
| Support to Maintain Tenancies – A Place to Cal | l Home | | | |
| Supportive Housing for People who are Homele | ess | | | |
| Tenancy Support for People with Mental Healt | Tenancy Support for People with Mental Health Issues | | | |
| Workforce training and development – funding for reform to the homelessness sector | | | | |
| | | | | |
| Broadly, what level of NPAH funding does Vic | • | | | |
| family violence, and youth homelessness in 20 | 15-16 and 2016-17 | | | |
| 2015-16: \$27,740,215 2016-17: \$28,499,714 | | | | |
| | | | | |
| What is the expected level of homelessness service delivery expenditure for Victoria under | | | | |
| the NPAH in 2015-16 and 2016-17? | | | | |
| 2015-16: \$56,972,995 2016-17: \$58,459,970 | | | | |
| | | | | |

PART TWO: IMPLEMENTATION INFORMATION FOR INITIATIVES, AND EXPECTED REPORTING

Table 2: Description of initiatives including services funding under each initiative

| No. | *Initiative Title | | Output/s addressed (refer to Clause 11 of NP) | Name of Service Provider/s |
|-----|---|---|---|---|
| 1 | Assertive Outreach for people who are homeless (rough sleepers) | Melbourne Street to Home (MS2H) uses assertive outreach and an intensive case management model to assist rough sleepers given priority based on their health status. The program aims to provide rapid access to permanent housing, develop living skills and link people to appropriate supports in the community. MS2H targets people sleeping rough in the CBD and inner suburbs of Melbourne. MS2H workers develop relationships with rough sleepers and assist them to make the transition out of homelessness permanently. Support is provided over a longer period than generic homelessness service responses i.e. up to 18 months. | 11(h) | Service partnership between Launc Nursing Service |
| 2 | Opening Doors | Opening Doors is a client centred, place based service coordination initiative incorporating all funded homelessness services across Victoria. Over 200 homelessness, community housing and family violence funded agencies are organised into 17 Local Area Service Networks (LASNs), providing centralised, visible entry points for people in housing crisis. Access to co-ordinated homelessness assistance is provided 24 hours a day, seven days a week. People receive initial assessment and planning services at their first point of contact, followed where necessary by referrals to crisis, transitional and other support options including specialist case management. | 11 (l) | Anchor Inc Barwon Child, Youth & Family Bendigo and District Aboriginal Co- Child & Family Services Ballarat Inc Community Housing (Vic) Ltd Launch Housing Loddon Mallee Housing Services Lii Rural Housing Network Limited SVdP ACCS Accommodation Servic The Salvation Army (Vic) Property The Salvation Army (Victoria) Property Uniting Care Harrison Community S Uniting Care Ballarat Parish Mission Wayss Limited Wesley - EMR - Crisis Homeless Ser Wimmera Uniting Care Yarra Community Housing Ltd |
| 3 | Support for Families at Risk of Homelessness | | 11 (g) 11 (k) | Anchor Inc Bethany Community Housing Ltd Community Housing (Vic) Ltd Connections UnitingCare Eastern Grampians Community Health Launch Housing Loddon Mallee Housing Services Lin Quantum Support Services Inc. The Salvation Army (Victoria) Prope The Salvation Army (Victoria) Prope Uniting Care Harrison Community S UnitingCare Ballarat Parish Mission Wayss Limited Wesley - EMR - Crisis Homeless Ser Windermere Child and Family Servi Yarra Community Housing Ltd |
| 4 | Children – Specialist support and engagement with education | The Homeless Children's Specialist Support Service (HCSSS) provides three integrated streams of service that address the needs of children and families who are homeless and improves the capacity of homelessness support services to assist children. | 11 (C) | Bendigo and District Aboriginal Co- Bethany Community Support Inc Centre for Non-Violence Inc. Colac Area Health Gippsland and East Gippsland Abor |

aunch Housing, Salvation Army Adult Services and Royal District

l Co-operative Ltd t Inc

es Limited

Services erty Trust-Gippsland Region Property Trust - Western Property Trust-Barwon Property Trust-Eastern Property Trust-Southern nity Services ssion

s Service

es Limited

Property Trust Property Trust - Western nity Services

ssion

s Service Services Inc

l Co-operative Ltd

Aboriginal Co-operative Limited

| | | | | Launch Housing |
|----|---|---|------------------|--|
| | | | | Junction Support Services Inc |
| | | | | Merri Outreach Support Service Ir |
| | | | | Uniting Care Ballarat Parish Missi |
| | | | | Uniting Care Gippsland Wesley - EMR - Crisis Homeless S |
| 5 | Family Reconciliation – | The NPAH Family Reconciliation (FR) initiative has an early intervention focus and targets young people aged 16 to 18 years who are living at | 11(b) | Berry Street Inc (Northern) |
| ر | Support for Young People | home and who are assessed as being at imminent risk of homelessness or newly homeless. Family Reconciliation assists the young person to | 11(0) | Hope Street Youth and Family Se |
| | 12-18 years | resolve conflicts and re-establish relationships with their families and others who play an important role in their lives. These interventions may | | Mallee Accommodation and Supp |
| | | result in a return home or to extended family and significant others where appropriate. Family reconciliation may also result in a young person | | Merri Outreach Support Service Ir |
| | | living independently, with appropriate family support and connection, where they can be assisted to live a safe and stable lifestyle, including | | MOIRA Inc. |
| | | being connected to employment, education or training. | | St Luke's Anglicare |
| | | | | The Bridge Youth Service Inc |
| | | | | The Salvation Army (Vic) Property |
| | | | | Wimmera Uniting Care |
| 6 | Youth Foyer | This initiative includes two components- integrated models of accommodation and support which provide sustainable education, employment | 11(b) | Anchor Inc |
| | | and housing outcomes for young people who are at risk of, or experiencing, homelessness. Services work with young people between the ages | | Brophy Family & Youth Services I |
| | | of 16-25, who have the capacity to engage with education and training, but are prevented from doing so due to a range of structural and other | | Hope Street Youth and Family Se |
| | | barriers, including lack of support, lack of understanding of services and a lack of connectedness. - targeted responses aimed at assisting young people to re-engage in education and employment opportunities and develop independent living | | Melbourne Citymission |
| | | skills. | | Uniting Care Ballarat Parish Missie |
| | | | | Victorian Aboriginal Child Care Ac Wayss Limited |
| | | | | Youth Development Australia Ltd |
| | | | | rooth Development Australia Ltd |
| 7 | Family Violence Response | Provides case management support to women and children experiencing family violence | 11 (a) | Berry Street Inc (Northern) |
| | | | | Bethany Community Support Inc |
| 0 | | | () | Minerva Community Services |
| 8 | Family Violence After Hours Response | After hours support provides extended family violence responses through a number of Family Violence outreach agencies operating services after hours (up to 10 pm particularly on Thursday and Friday nights), and taking referrals on weekends. Case management is provided to | 11 (a) 11 (g) | Berry Street Victoria Incorporated |
| | Response | women to understand their options following an incident of family violence. The agencies work closely with Victoria Police to support women to take out an intervention order, to provide short term accommodation prior to her returning to the home or seeking longer term alternative | 11 (g) | Bethany Community Support Inc |
| | | | | Centre for Non-Violence Inc. |
| | | accommodation. The woman is provided with an understanding of the police and court processes and linked in with support services. The aim | | Eastern Domestic Violence Servic Georgina Martina Inc. |
| | | of the initiative is to support women and children who are experiencing family violence to safely remain in the home through the provision of an individualised case management response. | | Mallee Sexual Assault Unit Inc |
| | | | | Quantum Support Services Inc. |
| | | | | Safe Futures Foundation Inc |
| | | | | Safe Steps Family Violence Respo |
| | | | | South East Centre Against Sexual |
| | | | | SVdP ACCS Adult Support Service |
| 1 | | | | The Salvation Army (Victoria) Pro |
| | | | | Wayss Limited |
| | | | | Women's Health West Inc |
| | Family Vialance - Comment | | | |
| 9 | Family Violence – Support for Indigenous women and | There are two program responses under this initiative: - Two purpose built services (Mildura and Morwell) to address the specific needs of Indigenous women and children experiencing family | 11 (a) 11 (g) | Berry Street Inc (Northern) |
| | children | violence. Using an individualised case management response, women accessing the service will be supported to find long term safe | 11 (g) | Centre for Non-Violence Inc. |
| | | accommodation options, and access a range of community and legal service. The Mildura site was completed and handed over in June 2012. | | Eastern Domestic Violence Servic |
| | | Services commenced in full from July 2012. The Morwell site is under construction of the new facility and due to be operational after October | | Gippsland and East Gippsland Abo |
| | | 2013. - Funding is also allocated to existing family violence services to target Indigenous women and children experiencing family violence. Nine | | Grampians Community Health |
| | | agencies across the state are delivering outreach family violence support to a higher number of Indigenous women and children. Outreach | | Mallee District Aboriginal Services |
| | | support includes assistance to access appropriate long term accommodation options. | | Minerva Community Services |
| | | | | Mungabareena Aboriginal Corpor |
| | | | | The Salvation Army (Victoria) Pro |
| | | | | WRISC Family Violence Support In |
| | | | | Victorian Aboriginal Child Care Ag |
| 10 | / 11 | Case management support to women and children experiencing family violence to assist them to either remain in the family home or to re- | 11 (a) | Berry Street Inc (Northern) |
| | for Women and Children to | nen and Children to establish their lives free from violence in safe accommodation. The Safe At Home response is provided under an integrated response including | 11 (g | Centre Against Violence Inc. |
| | remain safely in the family home | | | Centre for Non-Violence Inc. |
| | | | | Eastern Domestic Violence Servic |
| | | work through available options. Assistance and advocacy is provided to women in all tenure types to minimise disruption to current living | | |
| | | | | Emma House Domestic Violence |

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| ipport Program Inc e Inc |
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| | | arrangements. | | Georgina Martina Inc. |
|----|----------------------|--|--------|--|
| | | | | Gippsland Lakes Community Health |
| | | | | Good Shepherd Youth and Family Service |
| | | | | Grampians Community Health |
| | | | | Mallee Sexual Assault Unit Inc |
| | | | | McAuley Community Services for Women |
| | | | | Minerva Community Services |
| | | | | Ngwala Willumbong Co-operative Limited |
| | | | | Quantum Support Services Inc. |
| | | | | Safe Futures Foundation Inc |
| | | | | |
| | | | | Safe Steps Family Violence Response Centre |
| | | | | Shekinah Homeless Services Inc/Good Samaritan Inn |
| | | | | SVdP ACCS Adult Support Services |
| | | | | The Salvation Army (Vic) Property Trust-Gippsland Region |
| | | | | The Salvation Army (Victoria) Property Trust - Western |
| | | | | The Salvation Army (Victoria) Property Trust-Southern |
| | | | | Wayss Limited |
| | | | | Women's Health West Inc |
| | | | | WRISC Family Violence Support Inc |
| 11 | | | 11 (a) | Bethany Community Support Inc |
| | | management to assist men to take responsibility for their use of violence and mitigate the risks of re-offending. The program provides | | Centre for Non-Violence Inc. |
| | | assistance at court and links men to behaviour change programs, other service supports and accommodation. Engagement with men at these times needs to occur by skilled practitioners to ensure the safety of women and children is not compromised. Case management is | | Child & Family Services Ballarat Inc |
| | | complemented with 20 transitional properties so that men have alternative accommodation if they have been removed from the family home | | Inner South Community Health Service Limited |
| | | | | Latrobe Community Health Service Mallee District Aboriginal Services |
| | | | | Ngwala Willumbong Co-operative Limited |
| | | | | Rumbalara Aboriginal Co-operative Limited |
| | | | | Victorian Aboriginal Community Services Association Limited |
| 12 | Legal assistance for | This initiative supports Indigenous women experiencing family violence who require legal assistance. The initiative uses case management | 11 (a) | Aboriginal & Torres Strait Islander Corporation Family Violence Prevention & Legal Service (Vic) |
| | Indigenous women | support to access legal services, and accommodation options and linkages with other support services in their communities. The worker will also support women through court processes as required. | 11(j) | |
| 13 | | | 11 (k) | Advocacy & Rights Centre Ltd |
| | Tenancies | across economic social and personal domains. | | Bethany Community Support Inc |
| | | | | Brophy Family & Youth Services Inc |
| | | | | Child and Family Services Ballarat Inc |
| | | | | Launch Housing |
| | | | | Mallee Accommodation and Support Program Inc |
| | | | | Ngwala Willumbong Co-operative Limited |
| | | | | Quantum Support Services Inc. |
| | | | | Rumbalara Aboriginal Co-operative Limited |
| | | | | Rural Housing Network Limited |
| | | | | Victorian Aboriginal Community Services Association Limited |
| | | | | Wayss Limited |
| | | | | Wesley Mission Victoria |
| | | | | • |
| | Current to Maintain | | | Wombat Housing And Support Services Inc |
| 14 | | The Support to A Place to Call Home (APTCH) initiative targets families including women and children who have experienced family violence, Indigenous families and families experiencing homelessness. The initiative links individualised support of up to 14 months with an allocation of | 11 (g) | Anchor Inc Berry Street Inc (Northern) |
| | | A Place to Call Home property with the aim of sustaining tenancies, reconnecting children in education and communities and establishing links and access to a range of services that the families need to get on with their lives. | | Bethany Community Support Inc |
| | | | | Centre for Non-Violence Inc. |
| | | | | Child & Family Services Ballarat Inc |
| | | | | Connections UnitingCare Eastern |
| | | | | Gippsland Lakes Community Health Grampians Community Health |
| | | | | International Commonity (Celtin |

| | | | Kara House Inc |
|-----|--|----------|--|
| | | | Loddon Mallee Housing Services Limited |
| | | | Merri Outreach Support Service Inc |
| | | | |
| | | | Quantum Support Services Inc. |
| | | | Rural Housing Network Limited |
| | | | The Salvation Army (Vic) Property Trust-Gippsland Region |
| | | | Uniting Care Harrison Community Services |
| | | | UnitingCare Ballarat Parish Mission |
| | | | UnitingCare Gippsland |
| | | | Victorian Aboriginal Child Care Agency Co-operative Limited |
| | | | Wayss Limited |
| | | | Windermere Child and Family Services Inc |
| | | | Women's Health West Inc |
| 4.5 | Workforce training and A range of workforce enhancement measures have been implemented including provision of management positions in women's and youth | 11 (m) | Anglicare Eastern |
| 15 | development – funding for refuge services, as well as training in new case management tools such as SHIP and Outcome Star. Victoria has released an overarching | II (III) | |
| | reform to the homelessness Victorian Homelessness Action Plan which guides the implementation of further innovation and reform of the homelessness system. Once | | Anglicare Victoria |
| | sector service system reform has commenced a more comprehensive calendar of workforce development will be introduced to support | | Annie North Inc |
| | implementation of VHAP objectives. | | Berry Street Victoria Incorporated |
| | implementation of virial objectives. | | Centacare, Catholic Diocese of Ballarat Inc |
| | | | Centre Against Violence Inc. |
| | | | Emerge Women & Children's Support Network Inc |
| | | | Emma House Domestic Violence Services Inc |
| | | | Fusion Australia Limited |
| | | | Georgina Martina Inc. |
| | | | Gippsland and East Gippsland Aboriginal Co-operative Limited |
| | | | Good Shepherd Youth and Family Service |
| | | | Launch Housing |
| | | | Hope Street Youth and Family Services Inc. |
| | | | Iramoo Youth Refuge Incorporated |
| | | | Junction Support Services Inc |
| | | | Kara House Inc |
| | | | Mallee Sexual Assault Unit Inc |
| | | | Margaret Tucker Hostel for Girls Inc |
| | | | 5 |
| | | | McAuley Community Services for Women |
| | | | Melbourne Citymission |
| | | | Merri Outreach Support Service Inc |
| | | | Mind Australia Minera Community Consistent |
| | | | Minerva Community Services |
| | | | Quantum Support Services Inc. |
| | | | Sacred Heart Mission Inc. |
| | | | Safe Futures Foundation Inc |
| | | | Safe Steps Family Violence Response Centre |
| | | | SVdP ACCS Adult Support Services |
| | | | The Salvation Army (Victoria) Property Trust |
| | | | The Salvation Army (Victoria) Property Trust - Western |
| | | | Barwon Child, Youth and Family |
| | | | Various training organisations (training organised by DHHS for sector staff) |
| | | | Victorian Aboriginal Community Services Association Limited |
| | | | VincentCare Victoria |
| | | | Wayss Limited |
| | | | Wesley - EMR - Crisis Homeless Service |
| | | | Women's Health West Inc |
| | | | Women's Liberation Halfway House Inc |
| 16 | Young People Leaving Care The Leaving Care Initiative focuses on intervening earlier to ensure young people have a planned approach to their transition from care to | 11(b) | Barwon Child, Youth & Family |
| | prevent them becoming homeless. The initiative was informed by the evaluation of existing Victorian leaving care housing and support | | Berry Street Victoria Incorporated |
| | programs and a mapping of regional service responses to identify gaps and areas of greatest need. | | Brophy Family & Youth Services Inc |
| | | | Child & Family Services Ballarat Inc |
| | | | Junction Support Services Inc |
| | | | Mallee Accommodation and Support Program Inc |
| | | | Mallee Accommodation and Support Programme |
| | | | St Luke's Anglicare |
| | | | The Salvation Army (Victoria) Property Trust - Western |
| | | | |
| | | | The Salvation Army (Victoria) Property Trust-Southern |

| | | | | Uniting Care Harrison Communit Victorian Aboriginal Child Care A Wimmera Uniting Care |
|----|--|--|-----------------|--|
| 17 | Young People – dual diagnosis workers | The Homelessness Youth Dual Diagnosis Initiative (HYDDI) is a cross-government program which aims to assist young people accessing homelessness services who also present with drug and alcohol use and emerging mental health issues. The initiative is based on an in-reach model and dual diagnosis clinicians employed by area mental health services are co-located in youth crisis homelessness services. The clinicians provide a range of support including therapeutic interventions, co-case management. They also facilitate access to mental health and drug & alcohol treatment services. Training and sector capacity building activities are also part of the deliverables. | 11(b) 11(e) | Wombat Housing And Support S Monash Health/MOIRA Eastern Health/Family Access Ne North West Mental Health Servic North West Mental Health Servic Goulburn Valley Health/Brayton Barwon Health/Barwon Youth Se La Trobe Regional Health/Kilmar Ballarat Health |
| 18 | Support For People Exiting Prison | Victoria established a prison exit program as a collaborative partnership between the Departments of Health and Human Services and Justice. This response seeks to reduce homelessness amongst exiting prisoners who have a history of homelessness and transience, and a high risk of re-offending on release into the community. Prison exit housing workers provide initial housing assessment and planning services at Victorian prisons. These workers assist people in prison with access to housing, homelessness support and other services upon release. | 11(i) 11 (g) | Ramsay Health/MASP The Salvation Army (Victoria) Pro The Salvation Army (Victoria) Pro |
| 19 | Psychosocial Support Packages | This initiative funds individualised mental health psychosocial support packages targeted at individuals aged 16 to 64 years, who have a psychiatric disability, arising from serious mental illness and complex needs who are homeless or at risk of homelessness. The target group require intensive support to access secure, affordable housing and to maintain tenancies. Support providers work closely with housing managers to enable this. | 11(f) | Wimmera Uniting Care EACH Inner South CHS MIND Australia Cohealth St Lukes Anglicare Mental Illness Fellowship Break Thru People Solutions Peninsula Support Services SNAP Gippsland Wimmera Uniting Care ERMHA NEAMI |
| 20 | Tenancy Support for People with Mental Health Issues | Private Rental Tenancy Support for People with Mental Illness aims to increase long term housing options for people with a mental illness who are homeless or at risk of homelessness by providing support and time limited brokerage funds to secure and establish viable housing within the private rental market. | 11(f) 11(l) | Launch Housing SVdP ACCS Accommodation Ser |
| 21 | Youth Homelessness Services – Reform, Restructure and Expand | The Enhanced Youth Refuge Response builds on and expands existing youth services reform in Victoria and aims to achieve the following outcomes: - earlier intervention and better prevention of young people entering the homelessness service system through an increased family reconciliation focus; - more comprehensive assessment of young people in youth refuges; - increased youth refuge worker skills in responding to young people with complex needs; - longer and more intensive support for young people exiting the refuge; and providing young people with better pathways out of the homelessness system. | 11(b) 11(l) | Anglicare EasternAnglicare VictoriaCastlemaine Health/CastlemaineCentre for Non-Violence Inc.Cobaw Community Health ServicFusion Australia LimitedGippsland and East Gippsland AbHope Street Youth and Family SeIramoo Youth Refuge IncorporateJunction Support Services IncLoddon Mallee Housing ServicesMallee Accommodation and SupMallee Family Care IncMargaret Tucker Hostel for GirlsMaryborough District Health Service IQuantum Support Services Inc.St Luke's AnglicareThe Salvation Army (Victoria) ProThe Salvation Army (Victoria) ProBarwon Child, Youth and FamilyVictorian Aboriginal CommunityWayss LimitedWesley - EMR - Crisis Homeless S |
| 22 | Supportive Housing for People who are Homeless | Provide supportive housing responses for people experiencing homelessness, particularly in North and West Metropolitan regions of Melbourne | 11 (g) | Launch Housing Housing Choices Australia Limite Neami Limited |
| | Family Violence Stage 2 | Support services for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so. | 11 (a) | Berry Street Inc (Northern) |

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| ł | | | | inTouch Inc. |
| | | | | Mallee Sexual Assault Unit Inc |
| | | | | Quantum Support Services Inc. |
| | | | | Rumbalara Aboriginal Co-operativ |
| l | | | | SVdP ACCS Adult Support Service |
| ł | | | | The Salvation Army (Vic) Property |
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| l | | | | The Salvation Army (Victoria) Pro |
| | | | | Victorian Aboriginal Child Care Ad |
| | | | | WAYSS Limited |
| | | | | Women with Disabilities Victoria I |
| | | | | Women's Health West Inc |
| | | | | WRISC Family Violence Support I |
| 24 | Innovation Action Projects | Innovative projects which deliver early intervention services that focus on preventing homelessness. Collectively, the projects prevent | 11(a) | Housing for the Aged Action Grou |
| -4 | | homelessness through the provision of information and support to older people; support to young people with complex issues including those | 11(b) | Jesuit Social Services Limited |
| | | exiting youth justice facilities; support for women and children experiencing family violence; flexible packages and support to help families, | 11 (k) | |
| | | couples and singles remain in or access private rental. | | Melbourne Citymission |
| | | | | Rural Housing Network Limited |
| | | | | UnitingCare Kildonan Child and F |
| | | | | VincentCare Victoria |
| | | | | Wintringham |
| 25 | Support for vulnerable tenancies in social housing | Support for vulnerable tenancies in social housing to contribute to more sustainable tenancy outcomes for those identified to be in high risk of losing their tenancies. | 11 (k) | Department of Health and Humar |
| 26 | Administration | Funding will be used for administrative purposes, including the evaluation of programs to build the evidence base to improve the delivery of | | Department of Health and Humar |
| | | homelessness services and sector engagement. | | |
| Sub-t | otal -priority output 11(a) (d | omestic and family violence services) | | |
| | | and 11(c) (children and youth services) | | |
| - | ng 2015-16 | | | |
| | ng 2016-17 | | | |
| | funding | | | |
| | <u> </u> | | | |

*Please note: Initiatives can have numerous programs or projects with different service providers that are delivering specific shared outcomes with time and cost constraints. ++ Agencies may provide services to any person at risk of or experiencing homelessness, regardless of their location. However it is to be expected that agencies would provide a large proportion of their services to people from the surrounding postcodes and areas. A geographical area has been identified for each agency and initiative, these correspond to the Local Government Areas listed below.

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| Service Delivery Area | Local Government Area |
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| Barwon | Colac Otway |
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| | Surf Coast |
| Bayside Peninsula | Bayside |
| | Frankston |
| | Glen Eira |
| | Kingston |
| | Mornington Peninsula |
| | Port Phillip |
| | Stonnington |
| rimbank Melton | Brimbank |
| | Melton |
| entral Highlands | Ararat |
| | Ballarat |
| | Golden Plains |
| | Hepburn |
| | Moorabool |
| | Pyrenees |
| oulburn | Greater Shepparton |
| | Mitchell |
| | Moira |
| | Murrindindi |
| | Strathbogie |
| ume Moreland | Hume |
| | Moreland |
| iner Eastern Melbourne | Boroondara |
| | Manningham |
| | Monash |
| | Whitehorse |
| nner Gippsland | Bass Coast |
| | Baw Baw |
| | Latrobe |
| | South Gippsland |
| oddon | Campaspe |
| | Central Goldfields |
| | Greater Bendigo |
| | Loddon |
| | Macedon Ranges |
| | Mount Alexander |

| Sarvica Daliyany Araz | Local Government Area |
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| Service Delivery Area Mallee | Buloke |
| Mallee | |
| | Gannawarra |
| | Mildura |
| | Swan Hill |
| North Eastern Melbourne | Banyule |
| | Darebin |
| | Nillumbik |
| | Whittlesea |
| | Yarra |
| Outer Eastern Melbourne | Кпох |
| | Maroondah |
| | Yarra Ranges |
| Outer Gippsland | East Gippsland |
| | Wellington |
| Ovens Murray | Alpine |
| | Benalla |
| | Indigo |
| | Mansfield |
| | Towong |
| | Wangaratta |
| | Wodonga |
| Southern Melbourne | Cardinia |
| | Casey |
| | Greater Dandenong |
| Western District | Corangamite |
| | Glenelg |
| | Hindmarsh |
| | Horsham |
| | Moyne |
| | Northern Grampians |
| | Southern Grampians |
| | Warrnambool |
| | West Wimmera |
| | Yarriambiack |
| Western Melbourne | Hobsons Bay |
| | Maribyrnong |
| | Melbourne |
| | Moonee Valley |
| | Wyndham |
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Expected reports, reviews or evaluations

In accordance with clause 30(a) and 31 of the Agreement, a final update is to be provided to the Commonwealth based on the monitoring and assessment of progress against this Project Plan, and any evaluations and reviews of services and outputs delivered. Details of any expected reports, reviews or evaluations of initiatives are to be listed in Table 3.

| Table 3: List | of information | expected to | contribute | to the | final | update ' | to the |
|---------------|----------------|-------------|------------|--------|-------|----------|--------|
| Commonwealth. | | | | | | | |

| ltem | Short description of expected item | Expected timeframe |
|------|--|---|
| no. | | |
| 1 | The Royal Commission on Family Violence is investigating Victoria's response to family violence over the course of 2015. The final report of the Royal Commission is expected to deliver findings and recommendations about Victoria's response to men, women and children who are at risk, or become, homeless as a result of family violence | February 2016 |
| 2 | A range of reviews/reports are expected to be produced as Victoria continues to improve its response to homelessness. This will build on the existing review of Victoria's homelessness services and evaluation of a selection of NPAH funded initiatives, including the evaluation of the Innovation Action Projects and the Accommodation Options for Families. | Reports will be delivered at various stages over the course of the two years. |