

**IMPLEMENTATION PLAN FOR NATIONAL PARTNERSHIP AGREEMENT ON
HOMELESSNESS
BETWEEN THE COMMONWEALTH OF AUSTRALIA
AND
WESTERN AUSTRALIA**

PRELIMINARIES

1. Reducing homelessness will require all governments to pursue improvements to a wide range of policies, programs and services. The key strategies agreed in the National Partnership on Homelessness are:
 - a) More effort is required to prevent and intervene early to stop people becoming homeless and also lessen the impact of homelessness.
 - b) Breaking the cycle of homelessness with investment in services that help people get back on their feet, find stable accommodation and, wherever possible, obtain employment.
 - c) A better connected service system to achieve long-term sustainable reductions in the number of people who are homeless.
 2. This Agreement recognises that a reduction in homelessness requires targeting key groups: rough sleepers, people experiencing homelessness more than once, people escaping violence especially women and children, children and young people including those subject to or exiting care and protection, Indigenous people and people exiting social housing, institutional care such as health, mental health, juvenile justice, or adult prisons.
 3. This Agreement has been developed within the context of the broader Council of Australian Governments (COAG) Reform Agenda, which includes actions in healthcare, mental health, substance abuse, disabilities, housing, employment, education/training and overcoming disadvantage of Indigenous people. Together with other elements of the broader COAG Reform Agenda, this Agreement will improve the social inclusion of homeless Australians.
 4. The National Partnership Agreement on Homelessness has an agreed focus of State and Territory effort on four core outputs of:
 - A Place to Call Home initiative;
 - Street to home for chronic homeless people;
 - Support for private and public tenants to help sustain their tenancies; and
 - Assistance for people leaving child protection services, correctional and health facilities.
 5. It was agreed by COAG that the Commonwealth will provide an additional \$400 million over four years from 2009-10, and the States will match this with a \$400 million commitment, recognising efforts of the States in their most recent Budget. Specific requirements for State matched funding are that it:
 - directly addresses the outputs of the National Partnership Agreement on Homelessness;
 - is new effort and could include new recurrent and capital funding provided in State 2008-09 Budgets;
 - could include States' contribution to the National Partnership Agreement on Social Housing if directly linked to homelessness services; and
 - would be assessed by the Commonwealth on a case by case basis.
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**National Partnership Agreement on Homelessness funding by Government
2009-10 to 2012-13 *
(\$ million)**

Government	NSW	VIC	QLD	WA	SA	TAS	ACT	NT	C'th #	Total
State and Territory	104.4	78.4	102.4	51.2	30.4	9.6	5.2	18.4	0	400.0
Commonwealth	101.4	76.2	99.5	49.7	29.5	9.3	5.1	17.9	11.4	400.0
Total	205.8	154.6	201.9	100.9	59.9	18.9	10.3	36.3	11.4	800.0

Note:

* Calculation of Homelessness NP funding is based on ABS 2006 Census Homeless people proportional breakdown by State and Territory.

Commonwealth funding is for national priorities of Research, and development of Information Technology

Guidelines outlining the requirements of State and Territory matching funding is at Attachment A.

This Agreement also incorporates A Place to Call Home Initiative (APTCH) and a core output is the implementation of APTCH. The Commonwealth will provide \$150 million over five years to the States and Territories for APTCH. The States and Territories will match the Commonwealth's \$150 million contribution.

The allocation of Commonwealth funding to APTCH is provided at Table 2 below.

**Table 2: A Place to Call Home: Commonwealth Funding - 2008-09 to 2012-13
(\$ million)**

	NSW	VIC	QLD	WA	SA	TAS	ACT	NT	Total
Commonwealth	38.78	29.54	35.70	17.08	11.06	5.00	5.00	7.84	150.0

FUNDING

In accordance with paragraphs 34 and 37 of the Homelessness National Partnership Agreement, the Commonwealth has determined that the following amounts will be offered to the State of Western Australia to support the outcomes of the Agreement:

2008-09
2009-10
2010-11
2011-12
2012-13

EXPENDITURE OF FUNDS

Funding provided by either party under this Agreement is agreed to deliver on the four core outputs and give priority and relative effort to the 12 additional outputs targeting key groups and expanding and improving services to people at risk or homeless. The outputs are detailed at paragraphs 15 to 18 of the National Partnership Agreement on Homelessness.

REPORTING

Western Australia is required to provide a status report to the Commonwealth in accordance with the schedule specified below:

Status Report Period			
From	Payment Date	To	Due Date
Signing of implementation plan	Signing of the implementation plan.	30 June 2009	31 July 2009
1 July 2009	1 July 2009	31 December 2009	31 January 2010
1 January 2010		30 June 2010	31 July 2010
1 July 2010	1 July 2010	30 December 2010	31 January 2011
1 January 2011		30 June 2011	31 July 2011
1 July 2011	1 July 2011	30 December 2011	31 January 2012
1 January 2012		30 June 2012	31 July 2012
1 July 2012	1 July 2012	30 December 2012	1 January 2013
1 January 2013		30 June 2013	1 July 2013
1 July 2013	1 July 2013	31 December 2013	31 January 2014

PAYMENT SCHEDULE

Each annual amount will be paid monthly at the beginning of the month and payments may be adjusted subject to status reports. The Commonwealth acknowledges the importance of continuity of services and will not withhold payments so as to place any undue financial risk on Western Australia, service providers or threaten the continuity of services to clients.

PROMOTION AND PUBLICITY

Jurisdictions will be required to acknowledge the Commonwealth's funding through the National Partnership Agreement on Homelessness in any publications, promotional materials and promotional activities relating to projects that are funded through the agreement.

STAKEHOLDER ENGAGEMENT

The parties will jointly write to peak bodies and service providers operating within the sector including an edited version of this agreement when the National Partnership on Homelessness is signed and provide opportunities for regular input and consultation.

REVIEW

The Implementation Plan is a working document and can be amended at any time with consent of both of the Parties. A formal review of the Implementation Plan will be conducted annually by the Commonwealth. The first annual review will be completed by no later than 30 May 2010 and a report will be provided to Western Australia by no later 30 June 2010.

GOVERNANCE

This Implementation Plan will be monitored by a Homelessness Working Group (to be confirmed/established) with representatives from the Homelessness Taskforce of the Department of Families, Housing, Community Services and Indigenous Affairs on behalf of the Minister for Housing and representatives from each jurisdiction.

AREAS FOR FURTHER WORK

The parties will continue to work together to identify and plan areas for further reform, joint investment, to monitor progress against targets and revise these as necessary and agreed.

**NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS
GUIDELINES FOR STATE AND TERRITORY MATCHING FUNDING
2008-09 BUDGETS**

Background

The 29 November 2008, COAG communiqué stated “The Commonwealth will provide an additional \$400 million over four years from 2009-10, and the States will match this with a \$400 million commitment, recognising efforts of the States in their most recent Budget.”

At 12 December 2008 COAG Senior officials teleconference further clarification on the States and Territories matched funding was provided. The Commonwealth noted that in relation to State and Territory matched funding:

- directly address the outputs of the National Partnership (NP) on Homelessness;
- needs to be new effort and could include new recurrent and capital funding provided in State and Territory 2008-09 Budgets;
- could include States and Territories contribution to the National Partnership on Social Housing if directly linked to homelessness services; and
- would be assessed by the Commonwealth on a case by case basis.

The National Partnership on Homelessness provides \$400 million from the Commonwealth with the States and Territories matching the Commonwealth’s total contribution of \$400 million (See Table 1). The States and Territories \$400 million matched funding must directly address the outputs of NP on Homelessness, must be new effort and may include new recurrent and capital funding provided in State and Territory 2008-09 Budgets. The Commonwealth will assess the 2008-09 Budget proposals and, where agreed include in the bilateral implementation plans.

The National Partnership Implementation Plans on Homelessness will be completed by no later than 31 March 2009.

**Table 1: COAG National Partnership on Homelessness funding by Government
2009-10 to 2012-13 *
(\$ million)**

Government	NSW	VIC	QLD	WA	SA	TAS	ACT	NT	C'th #	Total
State and Territory	104.4	78.4	102.4	51.2	30.4	9.6	5.2	18.4	0	400.0
Commonwealth	101.4	76.2	99.5	49.7	29.5	9.3	5.1	17.9	11.4	400.0
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Note:

* Calculation of Homelessness NP funding is based on ABS 2006 Census Homeless people proportional breakdown by State and Territory.

Commonwealth funding is for national priorities of Research, and development of Information Technology

State and Territory Matching Funding Requirement

The State and Territory Governments matching funding must meet the following key requirements that the proposal:

- (a) addresses the outputs of the National Partnership on Homelessness;
- (b) is new effort identified in the State or Territory 2008-09 Budget;
- (c) can be new recurrent or new capital funding to reduce homelessness and improve the social inclusion of homeless Australians;
- (d) relates to social housing that directly impacts on providing affordable, safe accommodation for at risk or people who are homeless;
- (e) the proposal(s) must be additional funding to the States and Territories contribution to A Place to Call Home and directly impact on assisting at risk or people who are homeless; and
- (f) is not part of existing homelessness funding arrangements under Supported Accommodation Assistance Program (SAAP).

Overall details on proposals for matching funding under the National Partnership on Homelessness must be recorded (Attachment A.1). Each proposal should have a separate entry under an Output. For example:

- the Street to Home Core Output, if the State or Territory Budget is building a new Common Ground facility (and is additional to the A Place to Call Home funding) both the for new recurrent funding for accommodation support services to rough sleepers and capital costs should be recorded as one entry; while
- if the State or Territory has two proposals under an Output then a separate entry should be provided such as the proposal for people leaving child protection and another proposal for people leaving health facilities.

For each proposal from State and Territory 2008-09 Budget further details are required on the objective, description and impact on homelessness outputs (Attachment A.2).

Assessment of proposals

The Commonwealth will assess the proposals on a case by case basis from States and Territories based on the requirements specified in the above section - State and Territory Matching Funding Requirements. If necessary, the Commonwealth may request further clarification or discussion on the proposal.

The agreed proposals will then form part of the bilateral Implementation Plans.

Reporting Requirement

The agreed State and Territory 2008-09 Budget proposal(s) will form part of the Implementation Plan reporting requirements. Details on the reporting requirements are contained in the Guidelines for Homelessness Implementation Plans to be provided separately by the Commonwealth.

Western Australian Context

In Western Australia homelessness accommodation and support services, previously funded under the Supported Accommodation Assistance Program, provide a critical safety net for people experiencing homelessness. There are 138 services recurrently funded to provide accommodation and/or a range of supports to assist people address the underlying causes of their homelessness and to assist them to become independent.

The Western Australian State Homelessness Strategy (SHS) 2002 - 2006 was a comprehensive across Government response to better meet the needs of people who are homeless or at risk of homelessness. As a result of the SHS \$52 million was provided for a range of additional services for people who are homeless, including services funded by the Department of Health's, Mental Health Division and Drug and Alcohol Office. Initiatives of the SHS have now been recurrently funded and constitute part of the State's ongoing response to homelessness.

Western Australia has also taken a multi-faceted approach to tackling housing affordability including help for first home buyers, introducing shared equity schemes such as First Start, building more public housing, improving land release, providing assistance to tenants and improving services to homeless people.

An important part of the homelessness service responses in Western Australia is the 2004 Western Australian Mental Health Strategy and consists of five key initiatives to address mental health demand including supported community accommodation for people with severe mental illness.

The Western Australian Government announced a new Social Housing Taskforce December 2008. Taskforce members were chosen from a range of community, industry and local government bodies for their individual expertise and ability to be innovative in coming up with new strategies to address the social housing shortages in the State.

The Taskforce is receiving positive support across all sectors and organisations to examine international and national models of social housing as a catalyst for developing Western Australian strategies to produce a vibrant and growing social housing sector.

The Taskforce is due to report to the Minister for Housing by 30 June 2009.

Western Australia is well placed to implement initiatives under the National Partnership Agreement on Homelessness. Central to the implementation of the initiatives is engaging mainstream services such as Centrelink, Housing, Mental Health, Drug and Alcohol, Education and Job Networks. Engagement and integration with mainstream services in provision of accommodation and support for people experiencing or at risk of homelessness is an integral element of all initiatives.

The Western Australian Implementation Plan for the National Partnership Agreement on Homelessness (NPA) supports the achievement of four core outputs. Western Australia has also prioritised additional outputs in order to meet the performance benchmarks in the NPA.

The Western Australian Implementation Plan is not about doing more of the same but rather proposes to lever change in how homelessness is responded to in Western Australia by providing a more integrated response to homelessness. The initiatives focus on intervening

early, preventing the cycle of homelessness while addressing the needs of a range of target groups across metropolitan, regional and remote Western Australia.

A number of initiatives link directly with the Social Housing and Nation Building and Jobs Plan National Partnership Agreements to provide the essential support to ensure homelessness does not reoccur for people housed in the new properties.

All WA initiatives have a component of brokerage funding to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Western Australia will also work towards a better connected service system and more responsive services through improvement in service co-ordination. This includes the development of State and regional homeless action plans and appropriate service standards and accreditation mechanisms.

The Western Australian strategy is consistent with the direction of Commonwealth Government White Paper, *The Road Home: A National Approach to Reducing Homelessness* and is informed by the evaluations of the State Homelessness Strategy and the SAAP V Innovation and Investment Fund Pilot Projects.

The WA Implementation Plan has been developed in consultation with representatives from the homelessness sector in Western Australia including the Western Australian Council of Social Services Inc, the Women's Council for Domestic and Family Violence Services Inc, the Youth Advisory Council of Western Australia, the SAAP State Advisory Committee and key homelessness non government agencies in Western Australia.

A State Reference Group has been established to progress the WA Implementation plans including representatives of the Departments of the Premier and Cabinet, Treasury and Finance, Child Protection and Housing.

Lotterywest has indicated a commitment to partner with the Department for Child Protection to support the implementation of the initiatives by providing access to financial support for equipment and vehicles to transport clients.

In addition planning is progressing for a joined up approach with mainstream service providers, such as Department of Health: Mental Health Division and Drug and Alcohol Office, Department of Corrective Services, Department of Housing, Disability Services Commission, Public Advocate and the Department for Communities Office for Youth.

Existing Homelessness Accommodation and Support Services

Type of Service	Rural/ Remote	Metro	Total
Domestic Violence Accommodation	20	16	36
Youth Accommodation	10	18	28
Youth Support Services (Non Accommodation)	5	4	9
Single Men's Accommodation		8	8
Single Women's Accommodation		1	1
Family Accommodation	3	9	12
Domestic Violence Outreach (Non Accommodation)	3	4	7
Cross Target Accommodation	8	5	13
Meals and Day Centres (Non Accommodation)	1	4	5
Outreach/Support Adults (Non Accommodation)	5	8	13
Family Safety Services (Non Accommodation)	6		6
Total	61	77	138
Innovation & Investment Fund Projects	10	8	18

Groups requiring special consideration

According to the Australian Bureau of Statistics, December 2008, Western Australia had a population of 2 163 300 people. 3.8 percent of the population of WA is Aboriginal or Torres Strait Islander. Although it has the largest land area of any Australian State or territory and makes up 32.9 percent of the Australian landmass, Western Australia accounts for approximately 10 percent of Australia's population. 60 percent of Aboriginal people live in the non-metropolitan area as compared to 25 percent of the non Aboriginal population. There are many very small communities in the north and south of the State including Aboriginal communities, especially in the remote north. This geography presents a challenge to all purchasers and service providers who seek to ensure equity of access to services regardless of the location.

The *Counting the Homeless 2006 Western Australia* (unpublished) report identifies in Western Australia Indigenous people make up 11% of people experiencing homelessness.

Population Growth in Western Australia

Western Australia's population has grown at an average of 1.5 per cent over the last five years, accelerating in more recent years with net population growth of 2.7 per cent (50 000 people) over the last 12 months.

All States and Territories experienced positive population growth over the 12 months ended 31 December 2007. However, Western Australia and the Northern Territory recorded the largest percentage gains (2.4%).

ATTACHMENT A

Core Outputs			
	Key Strategy	Outputs	Total
16 (a)	Breaking the cycle	Implementation of the <i>A Place to Call Home</i> initiative	34.20
16 (b)	Breaking the cycle	Street to Home Initiatives for chronic homeless people (rough sleepers)	42.84
16 (c)	Early intervention and prevention	Support for private and public tenants to help sustain their tenancies, including through tenancy support, advocacy, case management, financial counselling and referral services	25.68
16 (d)	Early intervention and prevention	Assistance for people leaving child protection services, correctional and health facilities, to access and maintain stable, affordable housing	6.43
Total Core Outputs			74.95
Additional Outputs			
	Key Strategy	Outputs	
17 (b)	Prevention and early intervention	Services to assist homeless people with substance abuse to secure or maintain stable accommodation	5.04
17 (e)	A better connected service system	Test new funding models for specialist homelessness services that reflect the costs of delivering services to clients with complex needs	0.15
17 (f)	Prevention and early intervention	Support for Womens and children experiencing domestic and family violence to stay in their present housing where it is safe to do so	6.89
17 (g)	Breaking the Cycle	Assistance for homeless people, including families with children, to stabilise their situation and to achieve sustainable housing	8.20
17 (h)	Breaking the Cycle	Outreach programs to connect rough sleepers to long term housing and health services	2.41
17 (j)	Breaking the Cycle	Support for children who are homeless	3.21
Total Additional Outputs			25.90
Total			100.9

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16(a) Implementation of the A Place to Call Home Initiative

Core Output 16(a) A Place to Call Home Initiative

Key Strategy: Breaking the Cycle

Proposal: Implement A Place to Call Home including 33 individual properties

Objective:

Improve outcomes for homeless people through the provision of additional housing and joined-up services to assist homeless people to achieve stable housing outcomes.

Description:

The 33 individual properties will house people on the Department of Housing Priority Wait List due to homelessness. A combination of spot purchased and newly constructed dwellings will provide 33 new social housing dwellings with tenants receiving targeted support services for the first year of their tenancy.

It is intended that homeless people will be able to maintain their tenure in dwellings provided once intensive support is no longer required. Homes acquired will be rolled into the mainstream social housing system when support is no longer required or at the expiry of twelve months.

Target Group

This initiative will meet the needs of people on the Department of Housing waitlist including single adults and couples. 11% of people assisted will be Indigenous.

Location

Metropolitan area

Impact on Homelessness Output(s):

This initiative will support Core Output 16(a) and Additional Outputs 17 (a) & (c)

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to obtain and maintain stable housing;
- Number of people assisted to access health supports including mental health and drug and alcohol services;
- Percentage of people who report confidence to manage their situation as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

Impact on Homelessness Output(s):

This initiative will support Core Output 16(a), Additional Outputs 17 (d), Outputs 17 (g).

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16(a) Implementation of the A Place to Call Home Initiative

Performance Indicators

33 dwellings: Additional data will be provided to indicate the number of individuals supported depending on the number of individuals, couples and families supported.

Target: 100% of people assisted obtain and maintain housing for at least 12 months

	2008-09	2009-10	2010-11	2011-12	2012-13
Base	0	10	20	30	33
Target (number of dwellings)	10	10	10	3	0
Performance Indicator (total number of dwellings provided)	10	20	30	33	33

Proposal 2: Develop a Foyer Model service to provide accommodation for homeless young people

Description

A *Foyer* development providing secure housing and on-site support services will provide accommodation for up to 80 young people including 35 young people who are at risk of or experiencing homelessness.

The *Foyer* model is specifically designed for young people who are homeless or at risk of homelessness and adopts the housing first principle. The aim of the model is to provide secure, stable, supported housing with a focus on developing life skills, education, training and other opportunities that may lead young people toward meaningful employment. Linking of clients with mainstream services will be a core element of the proposal.

Target Group

This initiative meets the needs of young people who are homeless including single young people, including young people exiting the care of child protection services, and young families. 11% of people assisted will be Indigenous.

Location

Metropolitan area

Impact on Homelessness Output(s):

This initiative will support Core Output 16(a) & (d) and Additional Outputs 17 (d) (e) (j) & (l)

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of young people engaged by the services and length of support;
 - Number of young people assisted to obtain and maintain stable long term housing;
 - Number of young people linked with employment, education and/or training;
 - Percentage of young people who report confidence to manage in their accommodation as a result of receiving the service;
 - Percentage of young people who report their needs are met as a result of using the service; and
 - Number of strategies implemented to improve service coordination and provision for young people through the Foyer model.
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NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16(a) Implementation of the A Place to Call Home Initiative

Performance Indicators

Target: 100% of people assisted obtain and maintain housing for at least 12 months

	2008-09	2009-10	2010-11	2011-12	2012-13
Base	0	0	0	0	35
Target (number of dwellings)	0	0	0	35	35
Performance Indicator (total number of dwellings provided)	0	0	0	35	70

The strategies will contribute to meeting the following Performance Indicator:

- Proportion of Australians who are homeless;
 - Proportion of Australians who are experiencing primary homelessness (rough sleeping);
 - Increase in the number of people exiting care and custodial settings into secure and affordable housing;
 - The proportion of people experiencing repeat periods of homelessness; and
 - Number of young people who are homeless or at risk of homelessness who are re-engaged with family, school and work.
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NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16 (b) Street to Home for Chronic Homeless People

Core Output 16(b) Street to Home for Chronic Homeless People

Key Strategy: Breaking the Cycle

Proposal 1: Implement assertive outreach program to provide long term stable accommodation for rough sleepers

Objective: Decrease the number of rough sleepers in Western Australia by 25% by 2013

Existing measures:

\$83,000 per annum (2008-09) Street Present Project operating in Perth and Fremantle funded under the SAAP V Innovation and Investment Fund. Evaluation indicates program requires significant expansion.

New measures under Homelessness National Partnership Agreement

Description:

The Assertive Outreach programs for chronic rough sleepers consist of three assertive outreach teams working directly with rough sleepers. The outreach workers will develop a relationship with people sleeping rough, gaining confidence and trust. The teams will be supported by a specialist mobile clinical team for mental health and drug and alcohol assessment and treatment and referral to mainstream services. The outreach teams will support the rough sleepers to access mainstream services and accommodation.

Wrap-around or whole-of-person support improves long-term outcomes for chronic rough sleepers. Evidence clearly shows that the longer a client is supported, the better the outcome. Clients will be provided with intensive support for as long as required and this intensive model allows for some clients to be supported for up to four years.

The model has a strong focus on outreach, taking the support to the person. The most effective service models involve support workers directly approaching people who are homeless and connecting them to housing, health, mental health and other mainstream services.

The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Target Group

This initiative will have the capacity to meet the needs of rough sleepers including single adults, young people. 11% of people assisted will be Indigenous.

Location

Metropolitan area commencing in inner city Perth and Fremantle. The program will be sufficiently flexible to move across the metropolitan area, including outer metropolitan areas over four years.

Impact on Homelessness Output(s):

This initiative will support Core Output 16(b) and Additional Outputs 17 (a) (b) (c) & (e)

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16 (b) Street to Home for Chronic Homeless People

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to access health supports including mental health and drug and alcohol services;
- Percentage of people who report confidence to manage their situation as a result of receiving the service;
- Percentage of people who report their needs are met as a result of using the service; and
- Number of strategies implemented to improve service coordination and provision for rough sleepers.

Performance Indicator

Proportion of Australians who are experiencing primary homelessness

Target: 50% of rough sleepers assisted access health supports including mental health and drug and alcohol services

	2009-10	2010-11	2011-12	2012-13
Number of people worked with¹:	60	60	60	60
Base	0	30	60	90
Target: Number of rough sleepers who access mental health and drug and alcohol services	30	30	30	30
Performance Indicator (total number of rough sleepers accessing mental health and drug and alcohol services)	30	60	90	120

1. Assumes 50% of rough sleepers will need assistance for more than 12 months. Number worked with is new clients per annum

Proposal 2: Implement long term stable accommodation for rough sleepers

New measures under Homelessness National Partnership Agreement

Description:

Provision of long term, stable accommodation for rough sleepers will incorporate outreach support to intervene early to prevent homelessness, access to support and specialist services to stop the cycle of homelessness from re-occurring, moving from crisis accommodation through to secure, and stable accommodation and to assist homeless people to become productive members of the community.

This proposal will be implemented through the redevelopment and transformation of two existing crisis accommodation services in inner city Perth to incorporate Common Ground principles of integrated, wrap around service provision and long term supportive housing. New buildings will be constructed to enable services to move from a crisis response to providing a more integrated and wider range of accommodation options. A third response in the Fremantle area will incorporate provision of long term stable housing for rough sleepers including linking clients with mainstream service providers.

In addition, where appropriate support will be provided in long term stable housing provided through the Social Housing and National Building and Jobs Plan NPAs. This support will be essential to ensure people do not cycle back into homelessness and will link with mainstream agencies and community supports. This proposal is directly linked with the Assertive Outreach proposal for rough sleepers.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16 (b) Street to Home for Chronic Homeless People

The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Target Group

This initiative will have the capacity to meet the needs of rough sleepers including single adults, couples and young people. 11% of people assisted will be Indigenous.

Location

Metropolitan area including inner city Perth and Fremantle

Impact on Homelessness Output(s):

This initiative will support Core Output 16(b) and Additional Outputs 17 (a) & (c)

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to obtain and maintain stable housing;
- Number of people linked with mainstream services;
- Percentage of people who report confidence to manage in their accommodation as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

Performance Indicator

Proportion of Australians who are experiencing primary homelessness

Target: 50% of people assisted obtain and maintain housing for at least 12 months

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	210	210	210	210
Base	0	105	210	315
Target (Number of rough sleepers accommodated)	105	105	105	105
Performance Indicator (Total rough sleepers accommodated)	105	210	315	420

The number of people assisted will contribute to meeting Performance Indicators:

- Proportion of Australians who are homeless;
- Proportion of Australians who are experiencing primary homelessness (rough sleeping); and
- The proportion of people experiencing repeat periods of homelessness.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16(c) Support for private and public tenants to help sustain their tenancies

Core Output 16 (c) Support for private and public tenants to help sustain their tenancies

Key Strategy: Early Intervention and prevention

Proposal 1: Support for private and public tenants to help sustain their tenancies through provision of financial counselling

Objective: Reduce the number of people exiting social housing and private rental into homelessness by 25% by 2013.

Description:

Financial Counselling Services work with clients to resolve financial crises such as the risk of legal action, loss of essential services or eviction. Services offer information, conduct assessments and provide options and support to assist consumers address identified problems and manage their financial situation more effectively.

Consumers with financial difficulties may also be experiencing other personal or social problems such as difficulties in sustaining housing, problem gambling, conflict or violence in a relationship or substance abuse. The service contributes to addressing the holistic needs of consumers by actively referring them to other relevant community resources and networks as appropriate.

Target Group

Single adults, Families, Young people.

Location

This is a state wide response including metropolitan, rural and remote.

Impact on Homelessness Output(s):

This initiative will support Core Output 16(c) and Additional Output 17 (a)

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to maintain existing tenancy following financial counselling;
- Percentage of people who report confidence to manage financially as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16(c) Support for private and public tenants to help sustain their tenancies

Proposal 2: Support for private and public tenants to help sustain their tenancies through provision of Hardship Utilities Grants (HUGS)

Objective: Reduce the number of people exiting social housing and private rental into homelessness by 25% by 2013.

Description:

Hardship Utility Grants Scheme (HUGS) provides financial assistance to people in genuine financial hardship to pay their utility accounts so as to avoid being disconnected or restricted from supply.

HUGS is targeted towards the most disadvantaged in the community, including those at risk of homelessness. The scheme provides additional options, through Financial Counselling Services to limit the likelihood of essential utilities disconnection. An assessment tool and criteria has been developed to determine financial hardship and eligibility for the HUGS scheme.

Target Group

Families, single men and women, young people.

Location

This is a state wide response including metropolitan, rural and remote.

Impact on Homelessness Output(s):

This initiative will support Core Output 16(c).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to maintain existing tenancy following assistance with a Hardship Utilities Grant;
- Percentage of people who report confidence to manage financially as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16(c) Support for private and public tenants to help sustain their tenancies

Proposal 3: Support for private tenants to help sustain their tenancies through tenancy support, advocacy, case management, financial counselling and referral services.

Objective: Reduce the number of people exiting social housing and private rental into homelessness by 25% by 2013.

Existing measures:

\$1,209,780 per annum (2008-09) for 8 Private Rental advocacy and support services to assist people in private rental maintain existing tenancies.

\$310,000 per annum (2008-09) for "Home Link" - a service to provide practical support for people at risk of eviction from private rental.

New measures under Homelessness National Partnership Agreement

Description:

Private rental support services work with families or individuals having difficulty in maintaining tenancies in metropolitan, rural and remote locations. The services link with mainstream services to:

- work with families before debts, or other tenancy management issues, become too large or eviction processes start;
- use a case management approach to address identified issues that may lead to eviction and work with families until the tenancy is stabilised;
- liaise with landlords and property managers to facilitate the maintenance of tenancies; and
- provide support to people who have recently been homeless and have been identified as requiring ongoing support to maintain their new accommodation and avoid further episodes of homelessness.

The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Target Group

This initiative targets families and single adults.

Location

This is a state wide response including metropolitan (60%), rural (20%) and remote (20%).

Impact on Homelessness Output(s):

This initiative will support Core Output 16(c) and Additional Output 17 (a)

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people who have been threatened with eviction who are assisted to maintain tenancy in private rental;
- Percentage of people who report confidence to manage financially as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16(c) Support for private and public tenants to help sustain their tenancies

Performance Indicator

Reduce the number of people exiting private rental into homelessness

Target: 75% of people assisted sustain tenancy for at least 12 months

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	195	255	255	255
Base	0	146	338	529
Target (Number of tenancies sustained)	146	191	191	191
Performance Indicator (Total tenancies sustained)	146	338	529	720

Proposal 4: Support for public tenants to help sustain their tenancies through tenancy support, advocacy, case management, financial counselling and referral services.

Existing measures:

\$ 4.5 million per annum (2008-09) for Supported Housing Assistance Program (SHAP) and In-home Practical Support to assist people in public housing maintain their tenancies.

New measures under Homelessness National Partnership Agreement

Description:

This initiative aims to assist Department of Housing tenants at risk of eviction avoid becoming homeless. Specialist support workers visit tenants in their homes on a regular basis provide assistance with managing budgets and developing "homemaker skills" and linking clients with mainstream services.

Participation in the program is with the tenants consent but sometimes becomes a condition of the tenancy where there has been a prior tenancy agreement including debts, property standards in breach of the tenancy agreement and anti-social behaviour. The program also assists people with low skills but who do not necessarily fit into mainstream mental health or disability services programs.

The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Target Group

This initiative primarily targets families in metropolitan, rural and remote locations. 11% of people assisted will be Indigenous.

Location

This is a state wide response including metropolitan (30%), rural (30%) and remote (40%).

Impact on Homelessness Output(s):

This initiative will support Core Output 16(c) and Additional Output 17 (a)

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16(c) Support for private and public tenants to help sustain their tenancies

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people who have been threatened with eviction who are assisted to maintain tenancy in public rental;
- Percentage of people who report confidence to manage financially as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

Performance Indicator

Reduce the number of people exiting social housing into homelessness

Target: 75% of people assisted sustain tenancy for at least 12 months

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	180	200	200	200
Base	0	135	285	435
Target (Number of tenancies sustained)	135	150	150	150
Performance Indicator (Total tenancies sustained)	135	285	435	585

The number of people assisted will contribute to meeting Performance Indicator:

- Proportion of Australians who are homeless; and
- Reduce the number of people exiting social housing and private rental into homelessness.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16((d) Assistance for people leaving child protection services, correctional and health facilities

Core Output 16(d) Assistance for people leaving child protection services, correctional and health facilities

Key Strategy: Early Intervention and prevention

Proposal 1: A service for young people at risk of homelessness leaving child protection services

Objective: Increase the number of people exiting care and custodial settings into secure and affordable housing

Existing measure

\$737,000 per annum (2008-09) for three Leaving Care Services for young people leaving statutory child protection care.

New measures under Homelessness National Partnership Agreement

Description

This initiative will provide independent living options and the development of living skills to assist young women, including young mothers to live independently long term. The program will include education programs, mediation, family support and parenting support programs. Access to specialist services and counselling to assist the young women and children move into stable long term housing is an essential element of the program.

The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Target Group

This initiative targets girls leaving care. 11% of girls assisted will be Indigenous.

Location

This initiative will operate in the metropolitan area.

Impact on Homelessness Output(s):

This initiative will support Core Output 16(d) and Additional Output 17 (c).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of young people engaged by the services and length of support;
- Number of young people assisted to maintain stable accommodation;
- Number of young people who re-engage with family, school and work;
- Percentage of young people who report confidence to manage as a result of receiving the service; and
- Percentage of young people who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16((d) Assistance for people leaving child protection services, correctional and health facilities

Performance Indicator

Reduce the number of young people exiting child protection services into homelessness

Target: 75% of young people assisted obtain and maintain tenancy for at least 12 months

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	12	12	12	12
Base	0	9	18	27
Target (Number of tenancies maintained)	9	9	9	9
Performance Indicator (Total tenancies maintained)	9	18	27	36

Proposal 2: Accommodation and support for young people at risk of homelessness leaving child protection services will be included in the Foyer development 16(a).

Description:

A specialist housing support worker for young people leaving child protection care will be incorporated into support funding under *A Place to Call Home*. This will enable support for young people leaving care to be accommodated in the Foyer Development.

The support will assist young people to transition from care into independent living and will ensure the young people are linked to education and training, employment and recreation opportunities.

Target Group

This initiative targets young people leaving child protection care. 11% of young people assisted will be Indigenous.

Location

This initiative will operate in inner city Perth

Impact on Homelessness Output(s):

This initiative will support Core Output 16(a), (d) and Additional Output 17 (d).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of young people engaged by the services and length of support;
- Number of young people assisted to obtain and maintain stable accommodation;
- Number of young people engaged in employment, education or training;
- Number of young people who re-engage with family when it is safe to do so;
- Percentage of young people who report confidence to manage their accommodation as a result of receiving the service; and
- Percentage of young people who report their needs are met as a result of using the service.

Performance Indicators

Performance Indicators for this proposal are detailed under Output 16 (a) *A Place to Call Home*.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16((d) Assistance for people leaving child protection services, correctional and health facilities

Proposal 3: Specialist mental health Housing Support Workers

Existing measures:

Initiatives under the WA Mental Health Strategy including accommodation for homeless people with mental illness are under construction for 34 homeless adults and 16 homeless young people.

New measures under Homelessness National Partnership Agreement

Description:

Eight housing specialist workers to assist people leaving mental health services access and maintain permanent housing. The workers will be integrated with mainstream Mental Health Units in metropolitan and rural locations. Support will be provided in long term stable housing provided through the Social Housing and National Building and Jobs Plan NPAs.

The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Target Group

This initiative targets men, women and young people, experiencing severe and persistent mental illness who are exiting mental health facilities. 11% of people assisted will be Indigenous.

Location

This initiative will operate in metropolitan (63%) and rural (37%) areas.

Impact on Homelessness Output(s):

This initiative will support Core Output 16(d) and Additional Output 17 (c).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to obtain and maintain stable accommodation;
- Percentage of people who report confidence to manage their accommodation as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16((d) Assistance for people leaving child protection services, correctional and health facilities

Performance Indicator

Reduce the number of people exiting mental health services into homelessness

Target: 75% of people assisted obtain and maintain accommodation for at least 12 months

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	80	160	160	160
Base	0	60	180	300
Target (Number of tenancies maintained)	60	120	120	120
Performance Indicator (Total tenancies maintained)	60	180	300	420

Proposal 4: Specialist Housing Support Workers for people exiting the justice system

Existing measures:

\$360,000 per annum (2008-09) for Transitional Accommodation and Support Service for ex-prisoners when they first leave prison provides support to ex-prisoners to maintain their tenancy by managing rent payments and other outgoings, maintaining the property to appropriate standards and managing the behaviour of occupants and visitors;

New measures under Homelessness National Partnership Agreement

Description:

Five housing specialist workers to assist people leaving correctional facilities access and maintain permanent housing. The workers will be integrated with Correctional facilities and will assist individuals maintain their tenancies through maintaining appropriate standards and behaviour, comply with community release orders, engage in education and training programs, link with recreation activities and increase social networks.

The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Support will be provided in long term stable housing provided through the Social Housing and National Building and Jobs Plan NPAs.

Target Group

This initiative targets men and women. 11% of people assisted will be Indigenous.

Location

This initiative will operate in metropolitan (60%) and rural (40%) areas.

Impact on Homelessness Output(s):

This initiative will support Core Output 16(d) and Additional Output 17 (c).

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Core Output 16((d) Assistance for people leaving child protection services, correctional and health facilities

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to obtain and maintain stable accommodation;
- Percentage of people who report confidence to manage their accommodation as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

Performance Indicator

Reduce the number of people exiting justice system into homelessness

Target: 75% of people assisted obtain and maintain accommodation for at least 12 months

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	45	90	90	90
Base	0	34	101	169
Target (Number of tenancies maintained)	34	68	68	68
Performance Indicator (Total tenancies maintained)	34	101	169	236

The number of people assisted will contribute to meeting Performance Indicators:

- Proportion of Australians who are homeless;
- Proportion of Australians who are experiencing primary homelessness (rough sleeping);
- Increase in the number of people exiting care and custodial settings into secure and affordable housing; and
- Number of young people (12 to 18 years) who are homeless or at risk of homelessness who are re-engaged with family, school and work.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (b) Services to assist people with substance abuse to access and maintain stable accommodation

Additional Output 17(b) Services to assist people with substance abuse to access and maintain stable accommodation

Key Strategy: Early Intervention and prevention

Proposal: Specialist Drug and Alcohol Housing Support Workers

Objective: Reduce the proportion of people experiencing repeat periods of homelessness by 25% by 2013.

Existing measures:

Drug and Alcohol specialist workers in youth and single adult accommodation and support services.

New measures under Homelessness National Partnership Agreement

Description:

This program will be integrated with mainstream drug and alcohol and housing services and aims to provide intensive support targeted at clients with substance abuse issues to secure and maintain stable accommodation. This service aims to avoid people with drug and alcohol issues becoming entrenched in crisis homelessness accommodation services by providing stable long term accommodation and support for people with substance abuse issues. A key element of the support will be to assist with addressing substance abuse issues but will also aim to address a range of issues to achieve long term, secure, stable housing.

The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Support will be provided in long term stable housing provided through the Social Housing and National Building and Jobs Plan NPAs.

Target Group

This initiative targets single men, women and families. 11% of people assisted will be Indigenous.

Location

This initiative will operate in the metropolitan area (60%) and rural (20%) and remote (20%) locations.

Impact on Homelessness Output(s):

This initiative will support Additional Output 17(b), & (l).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to obtain and maintain stable accommodation;
- Percentage of people who report confidence to manage their drug and alcohol use as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (b) Services to assist people with substance abuse to access and maintain stable accommodation

Performance Indicator

The proportion of people experiencing repeat periods of homelessness

Target: 75% of people assisted obtain and maintain accommodation for at least 12 months

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	140	140	140	140
Base	0	105	210	315
Target (Number of tenancies maintained)	105	105	105	105
Performance Indicator (Total tenancies maintained)	105	210	315	420

The number of people assisted will contribute to meeting Performance Indicator:

- Proportion of Australians who are homeless;
- Proportion of Australians who are experiencing primary homelessness (rough sleeping); and
- The proportion of people experiencing repeat periods of homelessness.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (e) Improvements in Service Coordination and Provision

Additional Output 17(e) Improvements in Service Coordination and Provision

Key Strategy: A better connected service system

Proposal: Test a new funding model for people with exceptionally complex needs

Objective: This initiative will contribute to reducing the proportion of people experiencing repeat periods of homelessness by 25% by 2013.

New measures under Homelessness National Partnership Agreement

Description:

This initiative is a whole of government pilot project which aims to provide a co-ordinated service delivery response to ensure the accommodation needs are met and to improve the well being and quality of life of individuals with exceptionally complex needs. These individuals are typically involved with disability, mental health, drug and alcohol and the justice systems.

This cohort is extremely difficult to work with due to multiple needs and the pilot project aims to bring together mainstream agencies in a coordinated manner to meet the needs of the clients. The funding provided will be specifically targeted to ensure housing needs are addressed in an integrated manner.

Target Group

This initiative targets people with exceptionally complex needs.

Location

Metropolitan area

Impact on Homelessness Output(s):

This initiative will support Additional Output 17(e).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to obtain and maintain stable accommodation; and
- Percentage of people who report their needs are met as a result of using the service.

Performance Indicator

The proportion of people experiencing repeat periods of homelessness

Target: 75% of people assisted obtain and maintain accommodation for at least 12 months.

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	5	5	5	
Base	0	3	6	
Target (Number of people accommodated)	3	3	3	
Performance Indicator (Total people accommodated)	3	6	9	

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (e) Improvements in Service Coordination and Provision

The number of people assisted will contribute to meeting Performance Indicator:

- Proportion of Australians who are homeless;
- Proportion of Australians who are experiencing primary homelessness (rough sleeping);
and
- The proportion of people experiencing repeat periods of homelessness.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17(f) Support for women and children experiencing domestic and family violence to stay in their housing

Additional Output 17(f) Support for women and children experiencing domestic and family violence to stay in their housing

Key Strategy: Early Intervention and Prevention

Proposal 1: Provide support for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so

Objective: This initiative will contribute to increasing the number of families who maintain or secure safe and sustainable housing following family violence.

New measures under Homelessness National Partnership Agreement

Description:

This proposal will provide assistance to partners of perpetrators who are accessing an existing Men's domestic violence therapeutic intervention service. The initiative will provide support to the women who have experienced domestic violence following removal of the perpetrator from the home.

Women are linked with mainstream services, including legal services to assist them to maintain stable housing.

This initiative will operate for one year only commencing 2009-10. Commencing in 2010-11 support for the women will be provided through Proposal 2, the Safe at Home Model.

Target Group

This initiative targets women and children experiencing domestic violence.

Location

South West metropolitan area

Impact on Homelessness Output(s):

This initiative will support Additional Output 17(f) & (k)

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of women (and children) who are assisted to stay safely in their own home after domestic violence;
- Number of women who access legal services;
- Percentage of women who report confidence to manage as a result of receiving the service; and
- Percentage of women who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17(f) Support for women and children experiencing domestic and family violence to stay in their housing

Performance Indicator

The number of families who maintain or secure safe and sustainable housing following family violence

Target: 75% of families assisted maintain or secure safe and sustainable housing for at least 12 months.

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	50			
Base	0			
Target (Number of tenancies sustained)	38			
Performance Indicator (Total tenancies sustained)	38			

Target: 75% of families who have experienced domestic violence are provided with legal services.

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	50			
Base	0			
Target (Number of women accessing legal support)	38			
Performance Indicator (Number of women accessing legal support)	38			

Proposal 2: Provide support for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so

Objective: This initiative will contribute to increasing the number of families who maintain or secure safe and sustainable housing following family violence.

Existing measures:

\$360,000 per annum (2008-09) for five Domestic Violence Outreach programs to link women experiencing domestic violence and perpetrators into appropriate support services.

New measures under Homelessness National Partnership Agreement

Description:

This program is based on the New South Wales and Tasmania models of Safe at Home and will adapt the learnings of the successful DV Pilot Outreach Projects incorporating Safe at Home principles.

Safe at Home provides specialist workers to assess safety and support needs of women and children to stay in their own home, and brokerage funds to stabilise housing and increase security. Linkages to Police through MOUs and local protocols are critical.

The model provides another option for women and is based on an individual assessment of risk and safety to allow women to make an informed choice. Risk assessment and an upgrade of security to the home and safety planning are also required in order to ensure confidence and safety. Women are linked with mainstream services, including legal services to assist them to maintain stable housing.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17(f) Support for women and children experiencing domestic and family violence to stay in their housing

The development phase of the model will commence in 2009-10 and will involve engagement of all stakeholders including the WA Police. Service provision will commence in 2010-11.

Target Group

This initiative targets women and children experiencing domestic violence.

Location

This is a state wide response including metropolitan (60%) and rural (40%).

Impact on Homelessness Output(s):

This initiative will support Additional Output 17(f) & (k)

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of women (and children) who are assisted to stay safely in their own home after domestic violence;
- Number of women who access legal services;
- Percentage of women who report confidence to manage as a result of receiving the service; and
- Percentage of women who report their needs are met as a result of using the service.

Performance Indicator

The number of families who maintain or secure safe and sustainable housing following family violence

Target: 75% of families assisted maintain or secure safe and sustainable housing for at least 12 months.

	2009-10	2010-11	2011-12	2012-13
Number of people assisted		250	250	250
Base		0	188	376
Target (Number maintaining safe accommodation)		188	188	188
Performance Indicator (Total maintaining safe accommodation)		188	376	564

Target: 75% of families who have experienced domestic violence are provided with legal services.

	2009-10	2010-11	2011-12	2012-13
Number of people assisted		250	250	250
Base		0	188	376
Target (Number of women accessing legal support)		188	188	188
Performance Indicator (Number of women accessing legal support)		188	376	564

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17(f) Support for women and children experiencing domestic and family violence to stay in their housing

Proposal 3: Provide support for women and children experiencing domestic and family violence to stay in their present housing where it is safe to do so

Description

This initiative provides support to women and children experiencing domestic violence following removal of the perpetrator from the family home.

At the time of issuing a Police Order for removal of the perpetrator, the WA Police officer obtains consent for the victim to release their details to a support service. The service then follows up, during the period of the order or on the next working day, making telephone contact and offering support.

Women will be offered support through referrals to a wide range of agencies including Crisis Care, medical practitioners, health services, legal services, mental health agencies, women's refuges, drug counselling, Court Victim Support Services, relationships counselling, domestic violence children's counselling services.

The development phase of the model will commence in 2009-10 and will involve engagement of all stakeholders including the WA Police. Service provision will commence in 2010-11.

Target Group

This initiative targets women and children experiencing domestic violence.

Location

This is a state wide response including rural (50%) and remote (50%) services.

Impact on Homelessness Output(s):

This initiative will support Additional Output 17(f) & (k).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of women (and children) who are linked with mainstream services following domestic violence;
- Number of women who access legal services;
- Percentage of women who report confidence to manage as a result of receiving the service; and
- Percentage of women who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17(f) Support for women and children experiencing domestic and family violence to stay in their housing

Performance Indicator

The number of people who are homeless or at risk of homelessness who are provided with legal services

Target: 75% of families who have experienced domestic violence are provided with legal services.

The number of people assisted will contribute to meeting Performance Indicator:

- Proportion of Australians who are homeless;
- Number of families who maintain or secure safe and sustainable housing following family violence; and
- Number of people who are homeless or at risk who are provided with legal services.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17(g) Assistance for homeless people, including families with children to stabilise their situation and to achieve sustainable housing

Additional Output 17(g) Assistance for homeless people, including families with children to stabilise their situation and to achieve sustainable housing

Key Strategy: Breaking the Cycle

Proposal: Provision of 17 specialist homelessness accommodation workers to provide integrated long term support and linkages to mainstream agencies.

Objective: This initiative will contribute to reducing the proportion of people experiencing repeat periods of homelessness by 25% by 2013.

New measures under Homelessness National Partnership Agreement

Description:

This program aims to provide intensive support targeted at homeless individuals and families to secure and maintain stable accommodation. The program will ensure people who have experienced homelessness are effectively linked with mainstream to address a range of issues including employment, health, financial management and social integration to achieve long term, secure, stable housing. Brokerage will be available to ensure supports are available for clients as required.

The model aims to break the cycle of homelessness by providing intensive case management to ensure people who have experienced homelessness are supported into long term secure stable housing provided through the Social Housing and National Building and Jobs Plan NPAs. A case management approach linking with mainstream services will be an integral element of the program and brokerage will be provided as appropriate to ensure appropriate services are provided in a timely manner to get people back on their feet.

Specialist homelessness workers will support people exiting crisis accommodation services across a region or district and these specialist workers will develop and maintain linkages with a range of mainstream agencies within a region. Support will be targeted to meet the needs of the individual and family and may include:

- Resolving financial issues, including employment where possible;
- Establishing/re-establishing social networks;
- Help to establish a home - furniture and household effects;
- Linking children with local school and recreation opportunities; and
- Ensuring health needs are addressed.

Properties to house people supported through this program will be provided through the Social Housing and the National Building and Jobs National Partnership Agreements. In addition, Specialist Homelessness Workers will proactively liaise with community housing providers and property managers in the private sector to source suitable properties for long term housing for clients under this program.

Target Group

This initiative targets single adults, young people and families. 11% of people assisted will be Indigenous.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17(g) Assistance for homeless people, including families with children to stabilise their situation and to achieve sustainable housing

Location

This is a state wide response including metropolitan (60%), rural (25%) and remote (15%).

Impact on Homelessness Output(s):

This initiative will support Additional Output 17(a), 17(d), 17(g) & 17(l).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to obtain and maintain stable accommodation;
- Percentage of people who report confidence to manage their accommodation as a result of receiving the service;
- Percentage of people who report their needs are met as a result of using the service; and
- Number of staff provided with training and development opportunities.

Performance Indicator:

Proportion of Australians who are experiencing repeat periods of homelessness:

Target: 75% of people assisted obtain and sustain accommodation for at least 12 months.

	2009-10	2010-11	2011-12	2012-13
Number of people assisted	240	340	340	340
Base	0	180	435	690
Target (Number of people who sustain accommodation for 12 months)	180	255	255	255
Performance Indicator (Total accommodation sustained)	180	435	690	945

Number of staff provided with training and development opportunities

	2009-10	2010-11	2011-12	2012-13
Performance Indicator (Total staff provided with training and development opportunities)	12	17	17	17

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17(g) Assistance for homeless people, including families with children to stabilise their situation and to achieve sustainable housing

The number of people assisted will contribute to meeting Performance Indicators:

- Proportion of Australians who are homeless;
- Proportion of Australians who are experiencing primary homelessness (rough sleeping);
- The proportion of people experiencing repeat periods of homelessness;
- Number of families who are homeless or at risk who receive financial advice, counselling and/or case management; and
- Number of staff provided with training and development opportunities.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (h) Outreach programs to connect rough sleepers to long term housing and health services

Additional Output 17(h) Outreach programs to connect rough sleepers to long term housing and health services

Key Strategy: Breaking the Cycle

Proposal: Provision of two assertive outreach programs to connect rough sleepers to long term housing and health services in remote areas

Objective: This initiative will contribute to a decrease in the number of rough sleepers in Western Australia by 25% by 2013.

New measures under Homelessness National Partnership Agreement

Description:

This program provides assertive outreach support for rough sleepers in remote areas of Western Australia. Workers will work in teams of two and provide support to rough sleepers in remote areas to secure and maintain stable accommodation. This program will be critical in ensuring rough sleepers in remote areas are able to access properties provided through the Remote Indigenous Housing National Partnership Agreement.

Support to rough sleepers is provided based on individual needs and may be long term if required. The program will have a brokerage component to ensure services are responsive to client needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

Target Group

This initiative targets rough sleepers in remote locations. 100% of people assisted will be Indigenous.

Location

Remote areas (Goldfields and West Kimberley)

Impact on Homelessness Output(s):

This initiative will support Additional Output 17(h).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of people engaged by the services and length of support;
- Number of people assisted to obtain and maintain stable housing;
- Percentage of people who report confidence to manage in their accommodation as a result of receiving the service; and
- Percentage of people who report their needs are met as a result of using the service.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (h) Outreach programs to connect rough sleepers to long term housing and health services

Performance Indicator

Proportion of Australians who are experiencing primary homelessness

Target: 50% of people assisted.

	2009-10	2010-11	2011-12	2012-13
Base	0	10	20	30
Target (Number of rough sleepers accommodated)	10	10	10	10
Performance Indicator	10	20	30	40

The number of people assisted will contribute to meeting Performance Indicator:

- Proportion of Australians who are homeless;
- Proportion of Australians who are experiencing primary homelessness (rough sleeping); and
- The proportion of people experiencing repeat periods of homelessness.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (j) Support for children to maintain contact with the education system

Additional Output 17(j) Support for children to maintain contact with the education system

Key Strategy: Breaking the Cycle

Proposal: Provision of support for children who are homeless or at risk of homelessness including to maintain contact with the education system

Objective: This initiative will contribute to increasing the number of children (under 12 years) who are homeless or at risk of homelessness who are provided with additional support to maintain contact with their school, child care and/or health professional.

Existing measures:

- Part time children's support workers in 18 country domestic violence accommodation services. Activities include crèche, recreation activities, playgroup;
- Support for young parents in six youth crisis accommodation services;
- Support for children in family homelessness accommodation services in two metropolitan locations; and
- A once off project in 2008-09 to strengthen the child support worker role in domestic violence accommodation services to ensure the needs of children are met in particular linking children and mothers with mainstream services such as schools, childcare and child health professionals.

New measures under Homelessness National Partnership Agreement

Objective: This initiative will contribute to increasing the number of children (under 12 years) and young people who are homeless or at risk of homelessness who are provided with additional support to maintain contact with their school, child care and health professionals.

Description:

This program aims to strengthen responses for children in Domestic Violence and Family accommodation services and to improve integration with mainstream services including schools, child care and health professionals. The program will have a brokerage component to ensure services are responsive to the child's needs and to facilitate an integrated approach between specialist homelessness services and mainstream agencies.

The program will build on work of "Keeping Children Safe" pilot project which supports the development of the Child Support Worker role in country domestic violence women's refuges, by providing training to workers to promote child-aware and protective behaviour practices and assist services to implement local protocols to ensure the needs of accompanying children are addressed, in particular by ensuring support to maintain contact with school, child care and/or health professional.

The program will ensure Child Support Workers are supported and provided with training to improve outcomes for children. The program will include provision of additional specialist child support workers to ensure coverage across the State and integration with mainstream service providers.

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (j) Support for children to maintain contact with the education system

Target Group

This initiative targets women and children experiencing domestic violence and families with children who are homeless. 11% of people assisted will be Indigenous.

Location

This is a state wide response including new services in the metropolitan (60%) and rural area (40%) for children in homeless families, and additional support for existing child support workers in domestic violence crisis accommodation services in metropolitan, rural and remote areas.

Impact on Homelessness Output(s):

This initiative will support Additional Output 17(j).

How will success be measured:

Success will be measured through data collected by service providers and through an annual customer perception survey.

- Number of parents and children engaged by the services and length of support;
- Number of children assisted to engage in education , health and community recreation;
- Percentage of families who report confidence to manage their children's needs as a result of receiving the service; and
- Percentage of families who report their needs are met as a result of using the service.

Performance Indicator

Number of children (under 12 years) and young people who are provided with additional support to maintain contact with their school

Target: By 2012-13 75% of children and young people up to 18 years who are homeless will be provided will additional support to maintain contact with their school.

	2009-10	2010-11	2011-12	2012-13
Base				
Target (% supported to maintain schooling)	30%	40%	50%	60%
Performance Indicator (% supported to maintain schooling)	30%	40%	50%	60%

NATIONAL PARTNERSHIP AGREEMENT ON HOMELESSNESS

Additional Output 17 (j) Support for children to maintain contact with the education system

The number of people assisted will contribute to meeting Performance Indicators:

- Number of young people (12 to 18 years) who are homeless or at risk of homelessness who are reengaged with family, school and work; and
- Number of children (under 12 years) who are homeless or at risk of homelessness who are provided with additional support to maintain contact with their school.

The Parties have agreed the following performance indicators and benchmarks as part of the National Partnership Agreement on Homelessness. Targets/milestones for Western Australia are set out in the table below.

Performance Indicator	Baseline	Performance Benchmark	Target 2009-2010	Target 2010-2011	Target 2011-2012	Target 2012-2013
Proportion of Australians who are homeless	104,676 Australians are homeless	By 2013, a decrease of 7 per cent the number of Australians who are homeless to less than 97,350 people	WA Baseline 13,393 1% decrease Target 13,259 Reduction on baseline: 134 Reduction: 09-10 134	WA Baseline 13,393 3% decrease Target 12,991 Reduction on baseline: 402 Reduction: 10-11 268	WA Baseline 13,393 5% decrease Target 12,723 Reduction on baseline: 670 Reduction: 11-12 268	WA Baseline 13,393 7% decrease Target 12,455 Reduction on baseline: 938 Reduction: 12-13 268
	9,531 Indigenous people are homeless (ABS Census 2006)	By 2013, a decrease of a third to 6,300 Indigenous Australians who are homeless	WA Baseline 1493 5% decrease Target 1,418 Reduction on baseline: 75 Reduction: 09-10 75	WA Baseline 1493 15% decrease Target 1,269 Reduction on baseline: 224 Reduction: 10-11 149	WA Baseline 1493 25% decrease Target 1,120 Reduction on baseline: 373 Reduction: 11-12 149	WA Baseline 1493 33% decrease Target 994 Reduction on baseline: 499 Reduction: 12-13 120

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Performance Indicator	Baseline	Performance Benchmark	Target 2009-2010	Target 2010-2011	Target 2011-2012	Target 2012-2013
Proportion of Australians who are experiencing primary homelessness (rough sleeping)	16,375 Australians rough sleeping or equivalent measures of 8 homeless people sleeping rough per 10,000 population (ABS Census 2006)	By 2013, a decrease by 25 per cent the number of Australians sleeping rough to less than 12,300 people or equivalent measure of 6 homeless people sleeping rough per 10,000 population	WA Baseline 2,392 5% decrease Target 2,272 Reduction on baseline: 120 Reduction: 09-10 120	WA Baseline 2,392 10% decrease Target 2,153 Reduction on baseline: 239 Reduction: 10-11 120	WA Baseline 2,392 20% decrease Target 1,914 Reduction on baseline: 478 Reduction: 11-12 239	WA Baseline 2,392 25% decrease Target 1,794 Reduction on baseline: 598 Reduction: 12-13 120
The number of families who maintain or secure safe and sustainable housing following family violence	Interim Measure: 42,000 SAAP(a) support periods ^(b) for women and women with children	Number of women assisted to maintain or secure safe and sustainable housing	WA Baseline 0 Target 38 Performance Indicator: 38	WA Baseline 38 Target 188 Performance Indicator: 226	WA Baseline 226 Target 188 Performance Indicator: 414	WA Baseline 414 Target 188 Performance Indicator: 602

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Performance Indicator	Baseline	Performance Benchmark	Target 2009-2010	Target 2010-2011	Target 2011-2012	Target 2012-2013
Increase in the number of people exiting care and custodial settings into secure and affordable housing	Interim Measure: 8,802 SAAP ^(a) support periods ^(b)	By 2013, the number of people released from such institutions into homelessness is reduced by 25 per cent or less than 3,500 people.	WA Baseline 597 5% decrease Target 567 Reduction on baseline: 30 Reduction: 09-10 30	WA Baseline 597 10% decrease Target 537 Reduction on baseline: 60 Reduction: 10-11 30	WA Baseline 597 20% decrease Target 478 Reduction on baseline: 119 Reduction: 11-12 60	WA Baseline 597 25% decrease Target 448 Reduction on baseline: 149 Reduction: 12-13 30
Reduce the number of people exiting social housing and private rental into homelessness.	15,205 ^(c) SAAP ^(a) support periods ^(b)	By 2013, the number of people exiting from social housing and private rental to homelessness is reduced by less than 25 per cent or less than 11,400 ^(c) people.	WA Baseline 755 4% decrease Target 725 Reduction on baseline: 30 Reduction: 09-10 30	WA Baseline 755 10% decrease Target 680 Reduction on baseline: 76 Reduction: 10-11 45	WA Baseline 755 20% decrease Target 604 Reduction on baseline: 151 Reduction: 11-12 76	WA Baseline 755 25% decrease Target 566 Reduction on baseline: 189 Reduction: 12-13 38

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Performance Indicator	Baseline	Performance Benchmark	Target 2009-2010	Target 2010-2011	Target 2011-2012	Target 2012-2013
The proportion of people experiencing repeat periods of homelessness	14,800 SAAP ^(a) clients required three or more support periods ^(b) in a 12 month period	By 2013, a 25 per cent reduction or less than 11,100 ^(d) people experience three repeat periods of homelessness at an emergency service in 12 months	WA Baseline 1000 5% decrease Target 950 Reduction on baseline: 50 Reduction: 09-10 50	WA Baseline 1000 10% decrease Target 900 Reduction on baseline: 100 Reduction: 10-11 50	WA Baseline 1000 20% decrease Target 800 Reduction on baseline: 200 Reduction: 11-12 100	WA Baseline 1000 25% decrease Target 750 Reduction on baseline: 250 Reduction: 12-13 50
Number of young people (12 to 18 years) who are homeless or at risk of homelessness who are re-engaged with family, school and work			30% of young people provided with support to maintain contact with their school	40% of young people provided with support to maintain contact with their school	50% of young people provided with support to maintain contact with their school	60% of young people provided with support to maintain contact with their school
Number of children (under 12 years) who are homeless or at risk of homelessness who are provided with additional support to maintain contact with their school.			30% of children provided with support to maintain contact with their school	40% of children provided with support to maintain contact with their school	50% of children provided with support to maintain contact with their school	60% of children provided with support to maintain contact with their school

Performance Indicator	Baseline	Performance Benchmark	Target 2009-2010	Target 2010-2011	Target 2011-2012	Target 2012-2013
Number of families who are homeless or at risk of homelessness who receive financial advice, counselling and/or case management.		Number of people who sustain accommodation for 12 months	Base: 0 Target: 180 Performance Indicator: 180	Base: 180 Target: 255 Performance Indicator: 435	Base: 435 Target:255 Performance Indicator: 690	Base: 255 Target: 255 Performance Indicator: 945
Number of people who are homeless or at risk who are provided with legal services		Number of people who are homeless or at risk who are provided with legal services	Base: 0 Target: 38 Performance Indicator: 38	Base: 38 Target: 413 Performance Indicator: 451	Base: 451 Target: 413 Performance Indicator: 864	Base: 864 Target: 413 Performance Indicator: 1277
Number of staff of specialist homelessness services provided with formal training and development opportunities		Number of staff of specialist homelessness services provided with training and development opportunities	Performance Indicator: 12	Performance Indicator: 17	Performance Indicator: 17	Performance Indicator: 17

(a) Use of SAAP service data is a proxy measure until better data becomes available under this Agreement

(b) Number of people not known – a client may receive more than one ‘support period’

(c) Figure revised to include 11,120 clients who were in private rental before support in 2006-07, giving total of 15,156 support periods

(d) Figure revised as error in calculation of the 25 per cent decrease in people experiencing repeat periods of homelessness, the correct figure is 11,100 clients.