

# Queensland Implementation Plan

## NATIONAL PARTNERSHIP AGREEMENT SUPPORTING NATIONAL MENTAL HEALTH REFORM

### Part 1: Preliminaries

1. This Implementation Plan is a schedule to the National Partnership Agreement Supporting National Mental Health Reform and should be read in conjunction with that Agreement. The objective in the National Partnership is to deliver improved health, social, economic and housing outcomes for people with severe and persistent mental illness by addressing service gaps and preventing ongoing cycling through state and territory mental illness services.
2. The following project will be delivered by Queensland to achieve the outcomes of the National Partnership:
  - (a) Supporting Recovery – Coordinated Accommodation and Support. This project seeks to provide two types of ‘step down’ services to assist people to leave extended treatment and acute care mental health facilities – long term social housing and support services and short to medium term transitional residential recovery services – as well as personalised support services for people who live in social housing and whose tenancy is at risk due to their mental illness.

### Part 2: Terms of this Implementation Plan

3. This Implementation Plan will commence as soon as it is agreed between the Commonwealth of Australia, represented by the Hon. Mark Butler MP, Minister for Mental Health and Ageing, Minister for Social Inclusion and Minister Assisting the Prime Minister on Mental Health Reform, and Queensland, represented by the Hon. Lawrence Springborg MP, Minister for Health.
4. As a schedule to the National Partnership Agreement Supporting National Mental Health Reform, the purpose of this Implementation Plan is to provide the public with information of how the Queensland project will be delivered and demonstrate Queensland’s capacity to achieve the outcomes of the National Partnership.
5. This Implementation Plan will cease on completion or termination of the National Partnership, including the acceptance of final performance reporting and processing of final payments against performance benchmarks or milestones.
6. This Implementation Plan may be varied by written agreement between the Commonwealth and State Ministers responsible for it under the overarching National Partnership.
7. The Parties to this Implementation Plan do not intend any of the provisions to be legally enforceable. However, that does not lessen the Parties’ commitment to the plan and its full implementation.

## Part 3: Strategy for Queensland implementation

### Project information

8. Supporting Recovery – Coordinated Accommodation and Support. Over the five years to June 2016, the project will deliver clear and measurable deliverables, as follows.
  - (a) 61 supported social housing places across Queensland, including 32 places in government-owned dwellings and 29 in transitional brokered lease housing, to enable people with severe and persistent mental illness who are eligible for social housing and have complex care needs to leave hospital and lead stable lives in the community. These are long-term places to be rolled out over the five years, by the end of which they will be supporting a total of 61 clients with both social housing in their preferred community and high-level personalised support services to enable them to live there as independently as possible.
  - (b) 8 short to medium-term residential recovery places in Mackay, together with at least 5 associated short-term personalised outreach support places, to enable people with severe mental illness and complex care needs to make sustainable transitions from inpatient mental health facilities to independent living in the community. Clients will be supported in shared residential facilities (staffed up to 24 hours daily) for up to 12 months. They may then receive up to 6 months outreach support, as required, to make the transition from these facilities into their own accommodation in the community. The residential places will be established in Year 2 (2012-13), so by the end of June 2016, they will have supported at least 32 people (ie, at least one client per residential place per year over four years) to successfully transition to independent community living.
  - (c) 21 places in transitional brokered lease housing. These are accommodation places only, with no support services attached to them. Their purpose is to improve the flow of clients through both the new residential recovery places to be established in Mackay and the existing residential recovery places in Caboolture, Logan and the Gold and Sunshine Coasts, by providing a transitional housing solution for those clients who have difficulty securing suitable accommodation in the community. Improving the flow of clients through residential recovery places will in turn contribute to improved patient flow through acute care mental health facilities and hospital emergency departments.
  - (d) 46 high-level personalised support places in priority locations such as South-East Queensland, Cairns, Townsville, Mt Isa and Rockhampton, to support people who live in social housing and whose tenancies are at risk due to their mental illness and associated support needs. These places will provide short to long-term support, depending on individual client needs, and will be rolled out over three years from Year 2 (2012-13). By the end of June 2015, these services will be able to support 46 people at any one time. Assuming a minimum average throughput of one client per place per year, by the end of June 2016, at least 176 people with mental illness will have been assisted to stabilise their tenancies in social housing and avoid escalation of their mental illness.

### Estimated costs

9. The maximum financial contribution to be provided by the Commonwealth to Queensland for the project is \$51.518 million over 5 years (2011-12 to 2015-16) payable in accordance with performance benchmarks set out in Part 4. All payments are exclusive of GST.

10. The estimated overall budget (exclusive of GST) is set out in Table 1. The budget is indicative only and Queensland retains the flexibility to move funds between components and/or years, as long as outcomes are not affected. The Commonwealth contribution can only be moved between years with the agreement of the Commonwealth.

**Table 1: Financial contributions**

Queensland	2011-12 (\$m)	2012-13 (\$m)	2013-14 (\$m)	2014-15 (\$m)	2015-16 (\$m)	Total (\$m)
<p><i>Supporting Recovery - Coordinated Accommodation and Support</i> project to provide a total of 120 mental health support places by June 2016 in:</p> <ul style="list-style-type: none"> <li>• two types of 'step down' services to assist people to leave acute care and extended treatment mental health facilities – long term social housing and support services and short to medium term transitional residential recovery services, and</li> <li>• personalised support services for people who live in social housing and whose tenancy is at risk due to their mental illness</li> </ul>	1.356	8.854	15.257	15.624	10.428	51.518
Total estimated Commonwealth contribution	1.356	8.854	15.257	15.624	10.428	51.518
Total estimated Queensland contribution	0	3.600	2.000	0	0	5.600
Total estimated budget	1.356	12.454	17.257	15.624	10.428	57.118
Estimated value of in-kind Queensland contribution	0	0.640	1.020	1.278	1.320	4.258
<ul style="list-style-type: none"> <li>• clinical treatment services</li> <li>• social housing</li> <li>• social enterprises</li> </ul>	0	20.960	2.195	0.873	0.145	24.173
	0.500	0.500	0	0	0	1.000
Total estimated in-kind Queensland contribution	0.500	22.100	3.215	2.151	1.465	29.431

### Program logic

11. The project detailed in this Implementation Plan will achieve the outcomes and objectives stated in the National Partnership by addressing both priority areas:
- (a) Priority area one: people with severe and persistent mental illness and complex care needs, who need stable accommodation and support to keep well and break the hospital cycle; and

- (b) Priority area two: presentation, admission and discharge planning in emergency departments and major hospitals and related support services, for people with a mental illness and who frequently present at emergency departments.

### Relevant State Context

12. In developing this Implementation Plan consideration has been given to relevant state context. Key factors that have influenced the proposed direction are listed below.
13. The Supporting Recovery - Coordinated Accommodation and Support project is evidence-informed and responds to demonstrated priority needs in Queensland to improve outcomes for people with severe and persistent mental illness and complex care needs. The Commonwealth's funding support through the National Partnership will help Queensland build on its significant investment in mental health services since 2005, and support the reform agenda set out in the *Queensland Plan for Mental Health 2007-2017* and the *Supporting Recovery: Mental Health Community Services Plan 2011-2017*.

## Part 4: Performance and reporting arrangements

### Performance benchmarks

14. Funding will reward Queensland upon meeting performance targets as set out in Table 2 below:

**Table 2: Performance Benchmarks**

'Supporting Recovery' project	2011-12	2012-13	2013-14	2014-15	2015-16	Five year total
32 long term social housing and support places established – government-owned social housing	–	10 new places	24 places (10 plus 14 new)	32 places (24 plus 8 new)	32 places (no new)	32 new places established, providing ongoing support to 32 people
29 long term social housing and support places – transitional head-leased housing	–	4 new places	16 places (4 plus 12 new)	26 places (16 plus 10 new)	29 places (26 plus 3 new)	29 new places established, providing ongoing support to 29 people

8 transitional residential recovery places (up to 12 months support)	–	8 new places	8 places (no new)	8 places (no new)	8 places (no new)	8 new places established, to support 8 people at a time – a total of least 32 people supported
5 outreach support places (up to 6 months post-residential support)	–	5 new places	5 places (no new)	5 places (no new)	5 places (no new)	5 new places established, to support 5 people at a time <sup>1</sup>
21 brokered lease housing places	–	5 new places	10 places (5 plus 5 new)	14 places (10 plus 4 new)	21 places (14 plus 7 new)	21 new places established, to house 21 people at a time <sup>2</sup>
46 personalised support places (duration as required)	–	40 new places	44 places (40 plus 4 new)	46 places (44 plus 2 new)	46 places (no new)	46 new places established, to support 46 people at a time – a total of at least 176 people supported <sup>3</sup>

1. As these places provide additional support, as required, for clients leaving transitional residential recovery services, the people supported over the five years will be a subset of those supported in the residential places.

2. These places have no support services attached to them, but will provide a transitional housing solution for clients who are ready to leave residential recovery but are unable to secure appropriate accommodation in the community. People occupying this housing will be a subset of those supported in the residential places.

3. Clients will be supported for as long as required to stabilise their situation and establish or re-establish their ability to function independently and maintain their tenancies. However, the estimated total of at least 176 people supported over the five years assumes up to 12 months support for each client.

## Reporting

15. Queensland will report for each project against the agreed performance indicators every 6 months during the operation of the National Partnership Agreement. Progress reports are to be provided in the format at Schedule B of the Agreement. The reports are expected by 30 April and 30 October each year as identified at National Partnership – Part 4: Performance Monitoring and Reporting – Table 1: Reporting Requirements.
16. Circumstances may give rise to additional reporting being sought from jurisdictions. Such requests should be kept to the minimum necessary for the effective assessment of the project or reform. Requests should not place an undue reporting burden on jurisdictions and portfolio agencies.
17. The Commonwealth will provide payments as follows:
  - (a) 6 month progress report: satisfactory progress towards performance benchmarks for the each 12 month period as identified in Table 3; and
  - (b) 12 month progress report: achievement of performance benchmarks for each 12 month period as identified in Table 3.
18. If a State does not achieve one or more performance benchmark(s) in full due to circumstances beyond its control or circumstances not anticipated at the time of signing the Implementation Plan, the Commonwealth may provide a partial payment to the State.
19. The Commonwealth will only make a partial payment if the State is able to demonstrate that it implemented adequate and appropriate arrangements that would have achieved the relevant performance benchmarks but for those circumstances.

20. The payments by the Commonwealth against reporting of performance benchmarks is as follows:

**Table 3: Payments against Performance Benchmarks**

Project 1	2011-12 (\$m)	2012-13 (\$m)	2013-14 (\$m)	2014-15 (\$m)	2015-16 (\$m)	Five year total (\$m)
Initial payment to assist with establishment costs	1.356	n/a	n/a	n/a	n/a	1.356
12 month progress report due 30 October	n/a	4.427 (see Note)	7.628	7.812	5.214	25.081
6 month progress report due 30 April	n/a	4.427	7.628	7.812	5.214	25.081
Total funds for reporting period	1.356	8.854	15.257	15.624	10.428	51.518

Note: 12 month progress report for 2011-12 to include project establishment activity

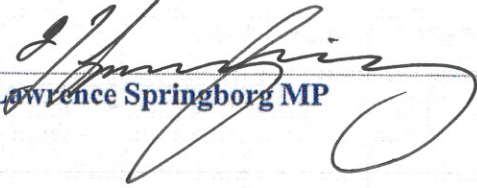
### Review and Evaluation

21. A mid-term review will be jointly undertaken by the Commonwealth and the states by 30 June 2014 that will assess the extent to which the project objectives, outcome and outputs of this Agreement are being met, and will recommend actions to address any shortcomings and promote the successful delivery of this Agreement.
22. The Implementation Plan will be reviewed no later than 30 June 2015 with regard to progress made by the Parties in respect of achieving the agreed outcomes.

**Sign off**

The Parties have confirmed their commitment to this agreement as follows:

**Signature**



**Date**

21.6.12.

The Hon. Lawrence Springborg MP

**Signature**



**Date**

15 June 2012

The Hon. Mark Butler MP