

Implementation Plan

2009-10

Queensland

**CLOSING THE GAP: NATIONAL PARTNERSHIP AGREEMENT ON
REMOTE INDIGENOUS PUBLIC INTERNET ACCESS**

PART 1 – FORMALITIES

Preliminaries

1. This Implementation Plan has been developed to facilitate implementation of Closing the Gap: the National Partnership Agreement on Remote Indigenous Public Internet Access (the Agreement).
2. Agreement to the Implementation Plan fulfils the requirement under Part 4 of the Agreement to jointly develop and agree an Implementation Plan to achieve the objectives of the Agreement.

Parties

3. The Implementation Plan has been agreed bilaterally between the Commonwealth of Australia and the State of Queensland.

Term of the Implementation Plan

4. The Implementation Plan will commence when both Parties agree in writing to the Plan and will expire on 30 June 2010.
5. In accordance with paragraph 26 of the Agreement, amendments to the Plan can be requested at any time to accommodate emerging issues. These amendments will need to be agreed in writing bilaterally with the Commonwealth.

PART 2 – IMPLEMENTATION DETAIL

Target communities

6. The following remote Indigenous communities will be targeted to receive public internet access facilities and/or training services under this Implementation Plan:

	Community name	Pop.	Latitude	Longitude	Existing public internet access*	Services†
1	New Mapoon	346	-10.802683	142.415174	Nil	Both
2	Wujal Wujal	326	-15.969039	145.315204	Nil	Both
3	Iama	312	-9.900403	142.773911	Nil	Both
4	Mabuiag	251	-9.957607	142.182944	Nil	Both
5	Aurukun	1043	-13.602819	141.816159	Limited	Internet Access
6	Badu	818	-10.120045	142.138801	Limited	Internet Access
7	Pormpuraaw	600	-14.658562	141.835032	Limited	Internet Access
8	Boigu	283	-9.260192	142.213396	Limited	Internet Access
9	Poruma	166	-10.050179	143.06659	Limited	Both

* Nil; Limited

† Internet access; Training; Both

Mode of service delivery

7. In accordance with Output 1 of the Agreement, internet access facilities will be delivered to the communities at item 6 which are listed to receive internet access services as follows:

	Description and intended benefits of internet access facilities	Funding
1	<p>An Indigenous Knowledge Centre (IKC) is a shared communal space owned and operated by the local council. An IKC provides Indigenous communities with the means by which they can exercise a degree of ownership, management and responsibility over the collection, preservation and use of Indigenous knowledge. While IKCs still provide traditional public library services (including access to information and communication technologies), they also serve as repositories for community knowledge, places where knowledge can grow, and forums for two-way cultural learning.</p> <p>In New Mapoon the Internet access facilities will be located inside the New Mapoon IKC, a freestanding building located in the centre of New Mapoon. There is currently no existing public Internet access. The upgrade will be in partnership with Northern Peninsular Area Regional Council. This may be an ADSL based service. Funding will cover networking, three windows based computers and wireless hotspot that will provide a limited service via wireless access at all hours.</p> <p>Mobile and tech savvy residents already use wireless enabled laptops. The trend towards Wi-Fi capable mobile phones is expected to increase over the coming years. By providing public wireless Internet access, personal ownership of laptops is encouraged, which in turn builds the capacity and digital literacy of the owners. The use of a personal laptop in a public environment such as an IKC also frees up public access terminals for other users.</p> <p>Funding will also be used to purchase a multifunction device (printer, scanner, copier) and the implementation of a system for determining trends in Internet usage (e.g. trends accessing .gov.au sites). This is essential to help the council manage their facility and to evaluate the effectiveness of training.</p> <p>By supporting the community to expand their skills, awareness and use of online services, government and social programmes which utilise the Internet in some way</p>	\$16,675

	Description and intended benefits of internet access facilities	Funding
	<p>will have greater opportunity for success when working together with this community.</p> <p>Access times for the wired Internet facilities: Mon-Thur 8-30am-4pm Estimated dates for upgrade: December 2009</p>	
2	<p>The Wujal Wujal facilities will be located inside the Wujal Wujal Indigenous Knowledge Centre, a freestanding building located in the centre of Wujal Wujal. This has the same benefit as mentioned above in item 1.</p> <p>This Next G based service will be upgraded in partnership with the Wujal Wujal Aboriginal Shire Council and will complement an upcoming rollout of computers in the IKC by the council's philanthropic partner - Work Ventures.</p> <p>Networking an additional windows based computer and a wireless hotspot will provide a limited service via wireless access at all hours. Other equipment such as a multifunction device and logging system will also be installed as mentioned above in location 1.</p> <p>Access times for the wired Internet facilities: Mon-Fri 8am-5pm Estimated dates for upgrade: December 2009</p>	\$9,835
3	<p>The lama facilities will be located inside the lama Indigenous Knowledge Centre, co-located with the cultural centre in a freestanding building located in the centre of lama. This has the same benefit as mentioned above in item 1.</p> <p>This Next G based service will be upgraded in partnership with the Torres Strait Island Regional Council. Funding will cover networking and a wireless hotspot that will provide a limited service via wireless access at all hours. Other equipment such as a multifunction device and logging system will also be installed as mentioned above in location 1.</p> <p>Access times for the wired Internet facilities: Mon-Fri 9am-5pm Estimated dates for upgrade: January / February 2010</p>	\$7,657
4	<p>The Mabuig facilities will be located inside the Mabuig Indigenous Knowledge Centre, co-located with the council / Rural Transaction Centre (RTC) in the centre of Mabuig. This has the same benefit as mentioned above in location 1.</p> <p>This Next G based service will be upgraded in partnership with the Torres Strait Island Regional Council. Funding will cover networking, addition of two new computers and a wireless hotspot that will provide a limited service via wireless access at all hours. Other equipment such as a multifunction device and logging system will also be installed as mentioned above in item 1.</p> <p>Access times for the wired Internet facilities: Mon-Fri 9am-4pm Estimated dates for upgrade: January / February 2010</p>	\$10,157
5	<p>The Aurukun facilities will be located inside the Aurukun Indigenous Knowledge Centre, co-located with the Remote Indigenous Broadcasting Services (RIBS) in the centre of Aurukun. This has the same benefit as mentioned above in item 1.</p> <p>This Next G based service will be upgraded in partnership with the Aurukun Shire Council. Funding will cover networking and a wireless hotspot that will provide a limited service via wireless access at all hours. Other equipment such as a multifunction device and logging system will also be installed as mentioned in</p>	\$6,919

	Description and intended benefits of internet access facilities	Funding
	<p>location 1.</p> <p>Access times for the wired Internet facilities: Mon-Fri 12pm-3pm Estimated dates for upgrade: December 2009</p>	
6	<p>The Badu facilities will be located inside the Badu Indigenous Knowledge Centre, part of the council RTC complex which includes the post office, training and conference room and community café, in the centre of Badu village. This has the same benefit as mentioned above in item 1.</p> <p>This Next G based service will be upgraded in partnership with the Torres Strait Island Regional Council. Funding will cover networking, addition of two new computers and a wireless hotspot that will provide a limited service via wireless access at all hours. Other equipment such as a multifunction device and logging system will also be installed as mentioned above in location 1.</p> <p>Access times for the wired Internet facilities: Mon -Thur 9am-4pm, Fri 9am-12pm Estimated dates for upgrade: January / February 2010</p>	\$12,156
7	<p>The Pormpuraaw facilities will be located inside the Pormpuraaw Indigenous Knowledge Centre, part of the council RTC complex which includes the airline booking office and training room, in the centre of Pormpuraaw. This has the same benefit as mentioned above in item 1.</p> <p>This DSL based service will be upgraded in partnership with the Pormpuraaw Aboriginal Council. Funding will cover networking, addition of two new computers and a wireless hotspot that will provide a limited service via wireless access at all hours. Other equipment such as a multifunction device and logging system will also be installed as mentioned above in location 1.</p> <p>Access times for the wired Internet facilities: Mon & Fri 9am-4pm, Tue-Thu 1pm-4pm Estimated dates for upgrade: December 2010</p>	\$12,996
8	<p>The Boigu facilities will be located inside the Boigu Indigenous Knowledge Centre, part of the council complex in the centre of Boigu. This has the same benefit as mentioned above in item 1.</p> <p>This Next G based service will be upgraded in partnership with the Torres Strait Island Regional Council. Funding will cover networking and a wireless hotspot that will provide a limited service via wireless access at all hours. Other equipment such as a multifunction device and logging system will also be installed as mentioned above in location 1.</p> <p>Access times for the wired Internet facilities: Mon to Friday 9am-4pm Estimated dates for upgrade: January / February 2010</p>	\$6,327
9	<p>The Poruma facilities will be located inside the Poruma Indigenous Knowledge Centre, part of the council complex in the centre of Poruma. This has the same benefit as mentioned above in item 1.</p> <p>This Next G based service will be upgraded in partnership with the Torres Strait Island Regional Council. Networking, 2 windows based computers and a wireless hotspot will provide a limited service via wireless access at all hours. Other equipment such as a multifunction device and logging system will also be installed</p>	\$12,621

Description and intended benefits of internet access facilities	Funding
<p>as mentioned above in location 1.</p> <p>Access times for the wired Internet facilities: Mon-Thur 8-30am-4-30pm, Fri-8am-4pm Estimated dates for upgrade: January / February 2010</p>	
Total funding for internet access	\$95,343

8. In accordance with Output 3 of the Agreement, training services will be delivered to the communities at item 6 which are listed to receive training services as follows:

	Description and intended benefits of training services	Trainees	Funding
1	<p>New Mapoon: This training will follow on from previous training undertaken in 2007 and 2009.</p> <p>Training will include:</p> <ul style="list-style-type: none"> i. basic computer use; ii. using internet applications including email and web browsers; iii. applied internet use, with a focus on financial management, education, health, communication, government transactions, and economic and employment opportunities; iv. locating and navigating internet search engines and databases, constructing effective searches, evaluating websites and accessing culturally appropriate digitised objects; and v. peer support techniques that enable users with a higher skill level to provide basic assistance to other community members <p>Training will integrate with IKC equipment including scanner, printer, digital video and digital photography using dedicated cameras or personal mobile devices such as phones.</p> <p>Examples of content will be available online via the blog: http://ikcnetwork.blogspot.com/</p> <p>Training will be funded in kind through regular field visits by State Library of Queensland IKC support staff together with an annual workshop with the IKC co-ordinators.</p> <p>Dates: Group training for IKC staff, October 2009 Community On-site training: June 2010</p>	15-20	\$0
2	<p>Wujal Wujal: This training will follow on from previous training undertaken in 2007 and 2009.</p> <p>Training will cover the aspects covered in location 1.</p> <p>Dates: Group training for IKC staff, October 2009 Community On-site training: April 2010</p>	10-15	\$0
3	<p>Iama: This training will follow on from previous training undertaken in 2009.</p>	10-15	\$0

	<p>Training will cover the aspects covered in location 1 above.</p> <p>Dates: Group training for IKC staff, October 2009 Community On-site training: May 2010</p>		
4	<p>Mabuiag: This training will follow on from previous training undertaken in 2007 and 2009.</p> <p>Training will cover the aspects covered in location 1.</p> <p>Dates: Group training for IKC staff, October 2009 Community On-site training May 2010</p>	10-15	\$0
5	<p>Poruma: This training will follow on from previous training undertaken in 2007.</p> <p>Training will cover the aspects covered in location 1.</p> <p>Dates: Group training for IKC staff, October 2009 Community On-site training: February 2010</p>	15-20	\$0
Totals for training services		60 - 85	\$0

Performance benchmarks, timelines and reporting

9. The State of Queensland agrees to meet the following performance benchmarks:

Performance indicator	Benchmark
A reduction in the number of remote Indigenous communities that have limited or no public internet access.	New or expanded public internet access to 9 approved communities in 2009-10.
An increased number of people in remote Indigenous communities that have received training in information technology and internet use.	Training in information technology and internet use to 5 approved communities in 2009-10. Training received by a minimum of 60 agreed participants in 2009-10.
An increase in transactions and communication between remote Indigenous communities and government agencies, businesses, communities and families.	All communities receiving new or expanded public internet access have internet facilities in use.

10. The Agreement at paragraph 27 requires that the States and the Northern Territory will report on a six monthly basis to the Commonwealth.
11. As the Implementation Plan will be effective for part of the 2009-10 financial year, the State of Queensland will hold a meeting with the Commonwealth on or before 1 March 2010 in lieu of a first six monthly written report. At this meeting, the State of Queensland will provide:
- a progress report on delivering the services described at items 7 and 8 for each community listed;
 - a forecast of anticipated achievements by the expiration of the Implementation Plan;

- (c) an assessment of emerging issues and risks; and
 - (d) an update on other matters relevant to the Implementation Plan and/or the Agreement as requested by the Commonwealth.
12. A written report will be submitted to the Commonwealth by 30 June 2010. This report will be in the format specified at Schedule A and will contain:
- (a) a summary statement of expenditure of funding received under the Agreement for each community listed at item 6;
 - (b) a statement of achievements against the outputs specified in the Agreement;
 - (c) a statement of achievements against the outcomes specified in the Agreement;
 - (d) a statement of achievements against each performance indicator and benchmark specified at item 9 above; and
 - (e) a summary table of achievements against each community's proposed services and benefits specified at items 7 and 8.

Promotion, acknowledgment and publicity

13. The Parties will reach prior agreement on the nature and content of any events, announcements, promotional material or publicity relating to activity under this Implementation Plan, and how the roles and contributions of the Parties will be acknowledged and recognised appropriately.

PART 3 – FINANCIAL ARRANGEMENTS

Funding

14. The maximum amount of funding available from the Commonwealth for the State of Queensland in 2009-10 will be \$95,343.

Payment schedule

15. The Commonwealth will make payments to the State of Queensland according to the following schedule, subject to achievement of performance benchmarks and reporting requirements specified in Part 2 above:

Date*	Amount	Comments
7 December 2009	\$95,343	In determining subsequent Implementation Plans and payments, the Commonwealth will have regard to achievement of previous benchmarks and reporting requirements.

* Not before the Implementation Plan is agreed in writing by the Parties.