Implementation Plan

2011-12

Queensland

CLOSING THE GAP: NATIONAL PARTNERSHIP AGREEMENT ON REMOTE INDIGENOUS PUBLIC INTERNET ACCESS

PART 1 - FORMALITIES

Preliminaries

- 1. This Implementation Plan has been developed to facilitate implementation of Closing the Gap: the National Partnership Agreement on Remote Indigenous Public Internet Access (the Agreement).
- 2. Agreement to the Implementation Plan fulfils the requirement under Part 4 of the Agreement to jointly develop and agree an annual Implementation Plan to achieve the objectives of the Agreement.

Parties

3. The Implementation Plan has been agreed bilaterally between the Commonwealth of Australia represented by the Minister for Broadband, Communications and the Digital Economy and the State of Queensland, represented by the Minister for Public Works and Information and Communication Technology.

Term of the Implementation Plan

- 4. The Implementation Plan will commence when both Parties agree in writing to the Plan and will expire on the later of 30 June 2012, or on completion of projects specified in this Implementation Plan, including the acceptance of final performance reporting.
- 5. In accordance with paragraph 26 of the Agreement, amendments to the Plan can be requested at any time to accommodate emerging issues. These amendments will need to be agreed in writing bilaterally with the Commonwealth.
- 6. The Parties to this Implementation Plan do not intend any of the provisions to be legally enforceable. However, that does not lessen the Parties' commitment to this Implementation Plan.

Project objective

- 7. Through this Implementation Plan, the Parties seek:
 - (a) enhanced social inclusion and community well-being in remote Indigenous communities by improving links between people, information and technology;
 - improved access for Indigenous Australians in remote Indigenous communities to basic information and communication services required for participation in contemporary Australian economic, political and social life;

- (c) reduced barriers to the use of information and communication technology in remote Indigenous communities; and
- (d) better understanding of the benefits of the effective use of the internet and associated hardware and software in remote Indigenous communities.

Role of the Commonwealth

8. The Commonwealth is responsible for reviewing the performance of the State of Queensland against the project benchmarks specified in this Implementation Plan.

Role of the State/Territory

- 9. The Queensland Government is responsible for all aspects of project implementation, including:
 - (a) fully funding the project, after accounting for financial contributions from the Commonwealth and any third party;
 - (b) completing the project in a timely and professional manner in accordance with this Implementation Plan; and
 - (c) meeting all conditions including providing reports in accordance with this Implementation Plan.

PART 2 - IMPLEMENTATION DETAIL

Target communities

10. The following remote Indigenous communities will be targeted to receive expanded or upgraded public internet access facilities, maintenance and/or training services under this Agreement:

| Site No. | Community name | Pop. | Latitude | Longitude | Existing public internet access* | Services [†] |
|-------------|-----------------|------|------------|------------|----------------------------------|-----------------------|
| 1 | Palm Island | 1984 | -18.736362 | 146.617724 | NPA 2010-11 | 1,2,3,# |
| 2 | Kowanyama | 1029 | -15.48413 | 141.750553 | Limited | 1,2,3,# |
| 3 | Woorabinda | 851 | -24.136021 | 149.456292 | NPA 2010-11 | 1,2,3,# |
| 4 | Bamaga | 784 | -10.8924 | 142.393 | Nil | 1,2,3,# |
| 5 | Injinoo | 416 | -10.906309 | 142.322403 | NPA 2010-11 | 1,2,3 |
| 6 | Saibai Island | 337 | -9.405128 | 142.6921 | Nil | 1,2,3,# |
| 7 | Yorke Island | 300 | -9.749978 | 143.404105 | Nil | 1,2,3,# |
| 8 | Warraber Island | 247 | -10.207712 | 142.823492 | Nil | 1,2,3,# |
| 9 | Dauan Island | 153 | -9.41177 | 142.536966 | NPA 2010-11 | 1,2,3 |
| 10 | Doomadgee | 485 | -9.916823 | 144.051339 | Nil | 1,2,3,# |
| 11 | Dajarra | 179 | -21.695822 | 139.515933 | Nil | 1,2,3,# |
| 12 | Boigu Island | 284 | -9.260192 | 142.213396 | NPA 2009-10 | 1,2,3 |
| 13 | Mabuiag Island | 251 | -9.954269 | 142.181361 | NPA 2009-10 | 1,2,3,# |
| 14 | Badu Island | 818 | -10.120045 | 142.138801 | NPA 2009-10 | 1,2,3,# |

| Site No. | Community name | Pop. | Latitude | Longitude | Existing public internet access* | Services [†] |
|-------------|----------------|------|------------|------------|----------------------------------|-----------------------|
| 15 | Iama Island | 312 | -9.900024 | 142.773447 | NPA 2009-10 | 1,2,3 |
| 16 | Poruma Island | 166 | -10.050179 | 143.06659 | NPA 2009-10 | 1,2,3,# |
| 17 | New Mapoon | 346 | -10.867909 | 142.385381 | NPA 2009-10 | 1,2,3 |
| 18 | Aurukun | 1044 | -13.35536 | 141.72856 | NPA 2009-10 | 1,2,3 |
| 19 | Pormpuraaw | 600 | -14.900351 | 141.61879 | NPA 2009-10 | 1,2,3 |
| 20 | Wujal Wujal | 326 | -15.945289 | 145.318755 | NPA 2009-10 | 1,2,3 |

^{*}Nil; Limited; NPA 2009-100r 2010-11 (year internet access provided under the Agreement)

Mode of service delivery

11. In accordance with Output 1 of the Agreement, expanded or upgraded public internet access facilities will be delivered to the following communities at listed item 10 (these communities were scheduled to receive public internet access facilities in 2009-10 or 2010-11):

| Site No. | Community name | Description of internet access facilities | \$ |
|-------------|----------------|--|---------|
| 1 | Palm Island | Desktop Computer: 2 additional desktop computers to expand the service. | \$5,400 |
| | | Increased Quality/Security of Internet: Purchase of additional networking equipment to increase the quality and security of internet services between public internet access computers and council networks. | |
| | | Digital Devices & Literacy: The purchase of additional ICT devices including a digital camera and tablet device managed by the IKC Coordinator. This will allow ICT training to continue expanding the skill set of participants from previous years while also making these devices available for community. | |
| | | Estimated date for upgrade: April 2012 | |
| 2 | Kowanyama | Incomplete activity carried over from 2010-11: Initial installation of 2 desktop computers and network printer connected to internet (and additional items as specified in the 2010-11 implementation plan) through Kowanyama Aboriginal Land and Natural Resource Management Centre | \$3,600 |
| | | Date of installation: 12 August 2011. Separately funded from 10/11 allocation. | |
| | | Increased Quality/Security of Internet: As above (Site 1: Palm Island). | |
| | | Digital Devices & Literacy: As above (Site 1: Palm Island) | |
| | | Estimated date for upgrade: March 2012 | |

[†] 1. Expand/upgrade internet access (in a location that previously received internet access under the Agreement)

^{2.} Maintenance (in a location that previously received internet access under the Agreement)

^{3.} Training

^{#.} Incomplete activity carried over from 2010-11 Implementation Plan

| Site No. | Community name | Description of internet access facilities | \$ |
|-------------|----------------|--|---------|
| 3 | Woorabinda | Increased Quality/Security of Internet: Purchase of additional networking equipment to increase the quality and security of internet services between public internet access computers and council networks. Digital Devices & Literacy: The purchase of additional ICT devices including a digital camera and tablet device managed by the IKC Coordinator. This will allow ICT training to continue expanding the skill set of participants from previous years while also making these devices available for community. Estimated date for upgrade: February 2012 | \$3,600 |
| 4 | Bamaga | Incomplete activity carried over from 2010-11: Initial installation of 3 desktop computers and network printer (and additional items as specified in the 2010-11 implementation plan) to be installed when new site opens in November 2011. Computers will be connected to the internet through a separate Council connection. Date of installation: November 2011. Separately funded from 10/11 allocation. | \$5,400 |
| | | Desktop Computer: 2 additional desktop computers to expand the service. Increased Quality/Security of Internet: As above (Site 3: Woorabinda) Digital Devices & Literacy: As above (Site 3: Woorabinda) | |
| | | Estimated date for upgrade: May 2012 | |
| 5 | Injinoo | Desktop Computer: 1 additional desktop computer to expand the service. Increased Quality/Security of Internet: As above (Site 3: Woorabinda) Digital Devices & Literacy: As above (Site 3: Woorabinda) Estimated date for upgrade: September 2011 | \$4,500 |
| 6 | Saibai Island | Incomplete activity carried over from 2010-11: Initial installation of 2 desktop computers and network printer (and additional items as specified in the 2010-11 implementation plan) connected to internet through the Torres Strait Island Regional Council Saibai – existing connection. Date of installation: 12 August 2011. Separately funded from 10/11 allocation. Increased Quality/Security of Internet: As above (Site 3: Woorabinda) Digital Devices & Literacy: As above (Site 3: Woorabinda) Estimated date for upgrade: May 2012 | \$3,600 |

| Site No. | Community name | Description of internet access facilities | \$ |
|-------------|----------------|---|---------|
| 7 | Yorke Island | Incomplete activity carried over from 2010-11: Initial installation of 3 desktop computers and network printer (and additional items as specified in the 2010-11 implementation plan) at new community hall. Internet connection through Torres Strait Island Regional Council Yorke – existing connection. Date of installation: 26 August 2011. Separately funded from 10/11 allocation. | \$3,600 |
| | | Increased Quality/Security of Internet: As above (Site 3: Woorabinda) | |
| | | Digital Devices & Literacy: As above (Site 3: Woorabinda) | |
| | | Estimated date for upgrade: May 2012 | |
| 8 | Warraber | Incomplete activity carried over from 2010-11: Initial installation of 3 desktop computers and network printer (and additional items as specified in the 2010-11 implementation plan) at Council office. Internet connection will be through Torres Strait Island Regional Council Warraber – existing connection. Date of installation: 9 September 2011. Separately funded from 10/11 allocation. | \$3,600 |
| | | Increased Quality/Security of Internet: As above (Site 3: Woorabinda) | |
| | | Digital Devices & Literacy: As above (Site 3: Woorabinda) | |
| | | Estimated date for upgrade: May 2012 | |
| 9 | Dauan | Desktop Computer: 1 additional desktop computer to expand the service. Increased Quality/Security of Internet: Purchase of additional networking equipment to increase the quality and security of internet services between public internet access computers and council networks. Digital Devices & Literacy: The purchase of additional ICT devices including a digital camera and tablet device managed by the IKC Coordinator. This will allow ICT training to continue expanding the skill set of participants from previous years while also making these devices available for community. | \$4,500 |
| | | Estimated date for upgrade: March 2012 | |

| Site No. | Community name | Description of internet access facilities | \$ |
|-------------|----------------|---|---------|
| 10 | Doomadgee | Incomplete activity carried over from 2010-11: Initial installation of 3 desktop computers and network printer (and additional items as specified in the 2010-11 implementation plan) at PCYC hall. Internet connection through separate Council connection. Date of installation: 9 September 2011. Separately funded from 10/11 allocation. | \$3,600 |
| | | Increased Quality/Security of Internet: As above (Site 9: Dauan) | |
| | | Digital Devices & Literacy: As above (Site 9: Dauan) | |
| | | Estimated date for upgrade: June 2012 | |
| 11 | Dajarra | Incomplete activity carried over from 2010-11: Initial installation of 3 desktop computers and network printer (and additional items as specified in the 2010-11 implementation plan) at Jimberella Cooperative Society. Internet connection will be through separate Council connection. Date of installation: 12 August 2011. Separately funded from 10/11 allocation. | \$3,600 |
| | | Increased Quality/Security of Internet: As above (Site 9: Dauan) | |
| | | Digital Devices & Literacy: As above (Site 9: Dauan) | |
| | | Estimated date for upgrade: May 2012 | |
| 12 | Boigu | Desktop Computer: 1 additional desktop computer to expand the service. Increased Quality/Security of Internet: As above (Site 9: Dauan) Digital Devices & Literacy: As above (Site 9: Dauan) | \$4,500 |
| | | Estimated date for upgrade: June 2012 | |
| 13 | Mabuiag | Desktop Computer: 1 additional desktop computer to expand the service. Increased Quality/Security of Internet: As above (Site 9: Dauan) Digital Devices & Literacy: As above (Site 9: Dauan) | \$4,500 |
| | | Estimated date for upgrade: March 2012 | |
| 14 | Badu | Desktop Computer: 2 additional desktop computers to expand the service. Increased Quality/Security of Internet: As above (Site 9: Dauan) Digital Devices & Literacy: As above (Site 9: Dauan) | \$5,400 |
| | | Estimated date for upgrade: November 2011 | |

| Site No. | Community name | Description of internet access facilities | \$ |
|-------------|----------------|--|----------|
| 15 | lama | Desktop Computer: 2 additional desktop computers to expand the service. | \$5,400 |
| | | Increased Quality/Security of Internet: Purchase of additional | |
| | | networking equipment to increase the quality and security of internet | |
| | | services between public internet access computers and council networks. | |
| | | Digital Devices & Literacy: The purchase of additional ICT devices | |
| | | including a digital camera and tablet device managed by the IKC | |
| | | Coordinator. This will allow ICT training to continue expanding the | |
| | | skill set of participants from previous years while also making these devices available for community. | |
| | | Estimated date for upgrade: April 2012 | |
| 16 | Poruma | Desktop Computer: 1 additional desktop computer to expand the service. | \$4,500 |
| | | Increased Quality/Security of Internet: As (Site 15: lama) | |
| | | Digital Devices & Literacy: As above (Site 15: lama) | |
| | | Estimated date for upgrade: February 2012 | |
| 17 | New Mapoon | Increased Quality/Security of Internet: As above (Site 15: lama) | \$3,600 |
| | | Digital Devices & Literacy: As above (Site 15: lama) | |
| | | Estimated date for upgrade: March 2012 | |
| 18 | Aurukun | Increased Quality/Security of Internet: As above (Site 15: lama) | \$3,600 |
| | | Digital Devices & Literacy: As above (Site 15: lama) | |
| | | Estimated date for upgrade: February 2012 | |
| 19 | Pormpuraaw | Desktop Computer: 1 additional desktop computer to expand the service. | \$4,500 |
| | | Increased Quality/Security of Internet: As above (Site 15: Iama) | |
| | | Digital Devices & Literacy: As above (Site 15: lama) | |
| | | Estimated date for upgrade: October 2011 | |
| 20 | Wujal Wujal | Increased Quality/Security of Internet: As above (Site 15: Iama) | \$3,600 |
| | | Digital Devices & Literacy: As above (Site 15: lama) | |
| | | Estimated date for upgrade: August 2011 | |
| | | Total funding for internet access | \$84,600 |

12. In accordance with Output 2 of the Agreement, maintenance services will be delivered to the following communities at listed item 10 (these communities received public internet access facilities in 2009-100-2010-11):

| Site No. | Community name | Description of maintenance services | \$ |
|-------------|----------------|---|---------|
| 1 | Palm Island | Current Configuration: 3 public computers, 1 staff computer, 1 multifunction printer and wireless access point. All equipment installed under NPA RIPIA 2009-10 | \$4,980 |
| | | Maintenance: Basic maintenance to ICT equipment includes: Physical: Inspection and cleaning of components from dust, corrosion and insects. Software: Update software to latest version and patches, ensure user settings are correct and sufficient | |
| | | Desktop Support Officer: A Desktop Support officer is employed full time to remotely inspect computers on a weekly basis and provide help desk support to rectify ICT issues that may arise through working with IKC coordinators, Council staff and community members. | |
| 2 | Kowanyama | Scheduled Configuration: 2 public computers, 1 multifunction printer and wireless access point. Equipment was purchased under NPA RIPIA 2010-11 and scheduled for installation 8 August 2011. | \$4,980 |
| | | Maintenance: As above (Site 1. Palm Island) | |
| | | Desktop Support Officer: As above (Site 1. Palm Island) | |
| 3 | Woorabinda | Current Configuration: 3 public computers, 1 staff computer, 1 multifunction printer and wireless access point. | \$4,980 |
| | | Maintenance: As above (Site 1. Palm Island) | |
| | | Desktop Support Officer: As above (Site 1. Palm Island) | |
| 4 | Bamaga | Scheduled Configuration: 3 public computers, 1 multifunction printer and wireless access point. Equipment was purchased under NPA RIPIA 2010-11 and installed into nearby community of Seisia. Bamaga IKC is scheduled to open in November 2011 when the equipment will be relocated. | \$4,980 |
| | | Maintenance: As above (Site 1. Palm Island) | |
| | | Desktop Support Officer: As above (Site 1. Palm Island) | |

| Site No. | Community name | Description of maintenance services | \$ |
|-------------|----------------|--|---------|
| 5 | Injinoo | Current Configuration: 2 public computers, 1 staff computer, 1 multifunction printer and wireless access point. All equipment installed under NPA RIPIA 2010-11. | \$4,980 |
| | | Maintenance: Basic maintenance to ICT equipment includes: Physical: Inspection and cleaning of components from dust, corrosion and insects. Software: Update software to latest version and patches, ensure user settings are correct and sufficient | |
| | | Desktop Support Officer: A Desktop Support officer is employed full time to remotely inspect computers on a weekly basis and provide help desk support to rectify ICT issues that may arise through working with IKC coordinators, Council staff and community members. | |
| 6 | Saibai Island | Scheduled Configuration: 2 public computers, 1 multifunction printer and wireless access point. Equipment was purchased under NPA RIPIA 2010-11 and scheduled for installation 8 August 2011. | \$4,980 |
| | | Maintenance: As above (Site 5. Injinoo) | |
| 7 | Yorke Island | Desktop Support Officer: As above (Site 5. Injinoo) Scheduled Configuration: 3 public computers, 1 multifunction printer and wireless access point. Equipment was purchased under NPA RIPIA 2010-11 and scheduled for installation 22 August 2011. | \$4,980 |
| | | Maintenance: As above (Site 5. Injinoo) | |
| | | Desktop Support Officer: As above (Site 5. Injinoo) | |
| 8 | Warraber | Scheduled Configuration: 3 public computers, 1 multifunction printer and wireless access point. Equipment was purchased under NPA RIPIA 2010-11 and scheduled for installation 5 September 2011. | \$4,980 |
| | | Maintenance: As above (Site 5. Injinoo) | |
| | | Desktop Support Officer: As above (Site 5. Injinoo) | |

| Site | Community name | Description of maintenance services | \$ |
|------|----------------|--|---------|
| No. | | | |
| 9 | Dauan | Current Configuration: 3 public computers, 1 multifunction printer and wireless access point. All equipment installed under NPA RIPIA 2010-11. | \$4,980 |
| | | Maintenance: Basic maintenance to ICT equipment includes: Physical: Inspection and cleaning of components from dust, corrosion and insects. Software: Update software to latest version and patches, ensure user settings are correct and sufficient | |
| | | Desktop Support Officer: A Desktop Support officer is employed full time to remotely inspect computers on a weekly basis and provide help desk support to rectify ICT issues that may arise through working with IKC coordinators, Council staff and community members. | |
| 10 | Doomadgee | Scheduled Configuration: 3 public computers, 1 multifunction printer and wireless access point. Equipment was purchased under NPA RIPIA 2010-11 and scheduled for installation 5 September 2011. | \$4,980 |
| | | Maintenance: As above (Site 9. Dauan) | |
| | | Desktop Support Officer: As above (Site 9. Dauan) | |
| 11 | Dajarra | Scheduled Configuration: 3 public computers, 1 multifunction printer and wireless access point. Equipment was purchased under NPA RIPIA 2010-11 and scheduled for installation 15 August 2011. | \$4,980 |
| | | Maintenance: As above (Site 9. Dauan) | |
| | | Desktop Support Officer: As above (Site 9. Dauan) | |
| 12 | Boigu | Current Configuration: 4 public computers, 1 multifunction printer and wireless access point. All equipment installed under NPA RIPIA 2009-10 | \$4,980 |
| | | Maintenance: As above (Site 9. Dauan) | |
| | | Desktop Support Officer: As above (Site 9. Dauan) | |

| Site No. | Community name | Description of maintenance services | \$ |
|-------------|----------------|---|---------|
| 13 | Mabuiag | Current Configuration: 2 public computers, 1 staff computer, 1 multifunction printer and wireless access point. All equipment installed under NPA RIPIA 2009-1 | \$4,980 |
| | | Maintenance: Basic maintenance to ICT equipment includes: Physical: Inspection and cleaning of components from dust, corrosion and insects. Software: Update software to latest version and patches, ensure user settings are correct and sufficient | |
| | | Desktop Support Officer: A Desktop Support officer is employed full time to remotely inspect computers on a weekly basis and provide help desk support to rectify ICT issues that may arise through working with IKC coordinators, Council staff and community members. | |
| 14 | Badu | Current Configuration: 3 public computers, 1 staff computer, 1 multifunction printer and wireless access point. Equipment installed under and previous to NPA RIPIA 2009-10. | \$4,980 |
| | | Maintenance: As above (Site 13. Mabuiag) | |
| | | Desktop Support Officer: As above (Site 13. Mabuiag) | |
| 15 | lama | Current Configuration: 3 public computers, 1 staff computer, 1 multifunction printer and wireless access point. Equipment installed under and previous to NPA RIPIA 2009-10. | \$4,980 |
| | | Maintenance: As above (Site 13. Mabuiag) | |
| | | Desktop Support Officer: As above (Site 13. Mabuiag) | |
| 16 | Poruma | Current Configuration: 2 public computers, 1 staff computer, 1 multifunction printer and wireless access point. Equipment installed under and previous to NPA RIPIA 2009-10. | \$4,980 |
| | | Maintenance: As above (Site 13. Mabuiag) | |
| | | Desktop Support Officer: As above (Site 13. Mabuiaq) | |
| 17 | New Mapoon | Current Configuration: 2 public computers, 1 staff computer, 1 multifunction printer and wireless access point. Equipment installed under and previous to NPA RIPIA 2009-10. | \$4,980 |
| | | Maintenance: As above (Site 13. Mabuiag) | |
| | | Desktop Support Officer: As above (Site 13. Mabuiag) | |

| Site No. | Community name | Description of maintenance services | \$ |
|-------------|----------------|--|----------|
| 18 | Aurukun | Current Configuration: 3 public computers, 1 staff computer, 1 multifunction printer and wireless access point. Equipment installed under and previous to NPA RIPIA 2009-10. | \$4,980 |
| | | Maintenance: Basic maintenance to ICT equipment includes: Physical: Inspection and cleaning of components from dust, corrosion and insects. Software: Update software to latest version and patches, ensure user settings are correct and sufficient | |
| | | Desktop Support Officer: A Desktop Support officer is employed full time to remotely inspect computers on a weekly basis and provide help desk support to rectify ICT issues that may arise through working with IKC coordinators, Council staff and community members. | |
| 19 | Pormpuraaw | Current Configuration: 2 public computers, 1 multifunction printer and wireless access point. Equipment installed under and previous to NPA RIPIA 2009-10. | \$4,980 |
| | | Maintenance: As above (Site 18. Aurukun) | |
| | | Desktop Support Officer: As above (Site 18. Aurukun) | |
| 20 | Wujal Wujal | Current Configuration: 3 public computers, 1 multifunction printer and wireless access point. Equipment installed under and previous to NPA RIPIA 2009-10. | \$4,980 |
| | | Maintenance: As above (Site 18. Aurukun) | |
| | | Desktop Support Officer: As above (Site 18. Aurukun) | |
| | | Total funding for maintenance services | \$99,600 |

13. In accordance with Output 3 of the Agreement, training services will be delivered to the following communities listed at item 10:

| Site No | Community name | Description of training services | No. of Trainees | \$ |
|------------|----------------|--|--------------------|---------|
| 1 | Palm Island | Incomplete activity carried over from 2010-11: Initial training as per sections a-e below, targeting 15-20 trainees. Scheduled:12 September 2011. Separately funded from 10/11 allocation. | | |
| | | Training will continue with the successful format of an in-house delivered structure with some flexibility in scheduling used in 2010-11. Training is conducted in 5 to 6 sessions at 1-2 hours each over 4 days. Training sessions cover: | 15-20 | \$6,270 |

| Site No | Community name | Description of training services | No. of Trainees | \$ |
|------------|----------------|--|--------------------|----|
| | | a) Basic computer usage; b) Using internet applications including email and web browsers; | | |
| | | c) Applied internet use, with a focus on financial management, education, health, communication, government transactions, and economic and employment opportunities; | | |
| | | d) Location and navigation, internet search engines and databases, constructing effective searches, evaluating websites and accessing culturally appropriate digitised objects; | | |
| | | e) Peer support techniques that enable users with a higher skill level to provide basic assistance to other community members. | | |
| | | f) Use of hands-on tablet technology to explore new forms of digital literacy such as ebooks and literacy learning games; and | | |
| | | Training reference materials will continue to be expanded and made available to community by hard copies in each location, on the IKC blog (http://ikcnetwork.blogspot.com/) and IKC web portal currently under development. USB drives are also given out to participants allowing their work, documents, shortcuts and training materials to be safely saved to be used at a later date. | | |
| | | Promotion of training is managed by SLQ in conjunction with IKC and Council staff. Though not essential, pre-registration allows the IKC Coordinator and State Library to ascertain community interest in upcoming training. | | |
| | | In conjunction to onsite training a Desktop Support Officer will continue to train IKC coordinators and community peers remotely throughout the year which will continue to build the skills, confidence of the IKC Coordinator as well as ensuring sustainability through this ICT engagement in community. | | |
| | | Estimated date for on-site training: April 2012 | | |

| Site No | Community name | Description of training services | No. of Trainees | \$ |
|------------|----------------|--|--------------------|---------|
| 2 | Kowanyama | Incomplete activity carried over from 2010-11: Initial training as per sections a-e (Palm Island), targeting 15-20 trainees. Scheduled:8 August 2011. Separately funded from 10/11 allocation. | | \$7,170 |
| | | Training will continue as above (Palm Island) Estimated date for on-site training: March 2012 | | |
| 3 | Woorabinda | Incomplete activity carried over from 2010-11: Initial training as per sections a-e (Palm Island), targeting 15-20 trainees. Scheduled:12 September 2011. Separately funded from 10/11 allocation. | | |
| | | Training will continue as above (Palm Island) | 15-20 | \$6,870 |
| | | Estimated date for on-site training: Feb 2012 | | |
| 4 | Bamaga | As above (Palmisland) | 15-20 | \$7,970 |
| | | Estimated date for on-site training: May 2012 | | |
| 5 | Injinoo | As above (Palmisland) | 15-20 | \$8,270 |
| | | Estimated date for on-site training: September 2011 | | |
| 6 | Saibai Island | Incomplete activity carried over from 2010-11: Initial training as per sections a-e (Palm Island), targeting 15-20 trainees. Scheduled: 8 August 2011. Separately funded from 10/11 allocation. | | |
| | | Training will continue as above (Palm Island) | 15-20 | \$7,670 |
| | | Estimated date for on-site training: May 2012 | | |
| 7 | Yorke Island | Incomplete activity carried over from 2010-11: Initial training as per sections a-e (Palm Island), targeting 15-20 trainees. | | |
| | | Scheduled: 8 August 2011. Separately funded from 10/11 allocation. | | |
| | | Training will continue as above (Palm Island) | 15-20 | \$6,970 |
| | | Estimated date for on-site training: May 2012 | | |

| Site No | Community name | Description of training services | No. of Trainees | \$ |
|------------|----------------|--|--------------------|---------|
| 8 | Warraber | Incomplete activity carried over from 2010-11: Initial training as per sections a-e (Palm Island), targeting 15-20 trainees. | | |
| | | Scheduled: 5 September 2011. Separately funded from 10/11 allocation. | | |
| | | Training will continue as above (Palm Island) | 15-20 | \$6,670 |
| | | Estimated date for on-site training: May 2012 | | |
| 9 | Dauan | As above (Palm Island) | 15-20 | \$7,070 |
| | | Estimated date for on-site training: March 2012 | | |
| 10 | Doomadgee | Incomplete activity carried over from 2010-11: Initial training as per sections a-e (Palm Island), targeting 15-20 trainees. Scheduled: 5 September 2011. Separately funded from 10/11 allocation. | | |
| | | Training will continue as above (Palm Island) | 15-20 | \$6,470 |
| | | Estimated date for on-site training: June 2012 | | |
| 11 | Dajarra | Incomplete activity carried over from 2010-11: Initial training as per sections a-e (Palm Island), targeting 15-20 trainees. | | |
| | | Scheduled for 15 August 2011. Separately funded from 10/11 allocation. | | |
| | | Training will continue as above (Palm Island) | 15-20 | \$6,970 |
| | | Estimated date for on-site training: May 2012 | | |
| 12 | Boigu | As above (Palm Island) | 15-20 | \$7,770 |
| | | Estimated date for on-site training: June 2012 | | |
| 13 | Mabuiag | As above (Palm Island) | 15-20 | \$8,470 |
| | | Estimated date for on-site training: March 2012 | | |
| 14 | Badu | As above (Palm Island) | 15-20 | \$9,870 |
| | | Estimated date for on-site training: November 2011 | | |
| 15 | lama | As above (Palm Island) | 15-20 | \$6,470 |
| | | Estimated date for on-site training: April 2012 | | |
| 16 | Poruma | As above (Palm Island) | 15-20 | \$7,770 |
| | | Estimated date for on-site training: February 2012 | | |

| Site No | Community name | Description of training services | No. of Trainees | \$ |
|------------|----------------|--|--------------------|-----------|
| 17 | New Mapoon | As above (Palm Island) | 15-20 | \$7,970 |
| | | Estimated date for on-site training: March 2012 | | |
| 18 | Aurukun | As above (Palm Island) | 15-20 | \$7,170 |
| | | Estimated date for on-site training: February 2012 | | |
| 19 | Pormpuraaw | As above (Palm Island) | 15-20 | \$6,270 |
| | | Estimated date for on-site training: October 2011 | | |
| 20 | WujalWujal | As above (Palm Island) | 15-20 | \$5,970 |
| | | Estimated date for on-site training: August 2012 | | |
| | | Total for training services | 300-400 | \$146,100 |

Performance benchmarks, timelines and reporting

14. The State of Queensland agrees to meet the following performance benchmarks:

| Performance indicator | Benchmark |
|--|---|
| A reduction in the number of remote Indigenous communities that have limited or no public internet access. | Expanded or upgraded public internet access to 90 percent of approved communities annually. Benchmark is 18 of 20 communities. |
| An increased number of people in remote Indigenous communities that have received training in information technology and internet use. | Training in information technology and internet use to 90 per cent of approved communities annually. Benchmark is 18 of 20 communities. Training received by 90 per cent of agreed participants annually. Benchmark is 270 of a minimum of 300 participants. |
| An increase in transactions and communication between remote Indigenous communities and government agencies, businesses, communities and families. | All communities receiving new or expanded public internet access have internet facilities in use. |

- 15. The Agreement at paragraph 27 requires that the States and the Northern Territory will report on a six monthly basis to the Commonwealth.
- 16. In fulfilment of the first six monthly reporting requirements, the State of Queensland will hold a meeting with the Commonwealth by 28 February 2012 at which a mid-year report will be delivered. The mid-year report will contain:
 - (a) a progress report on delivering the services described at items 11,12 and 13 for each community listed;
 - (b) a forecast of anticipated achievements by the expiration of the Implementation Plan;

- (c) an assessment of emerging issues and risks; and
- (d) an update on other matters relevant to the Implementation Plan and/or the Agreement as requested by the Commonwealth.
- 17. An annual written report will be submitted to the Commonwealth by 30 June 2012. This report will include at a minimum:
 - (a) a summary statement of expenditure of funding received under the Agreement for each community listed at item 10;
 - (b) a statement of achievements against each of the outputs specified in the Agreement;
 - (c) a statement of achievements against each of the outcomes specified in the Agreement;
 - (d) a statement of achievements against each performance indicator and benchmark specified at item 14 above; and
 - (e) a summary table of achievements against each community's proposed services specified at items 11, 12 and 13.

Promotion, acknowledgment and publicity

18. The Parties will reach prior agreement on the nature and content of any events, announcements, promotional material or publicity relating to activity under this Implementation Plan, and how the roles and contributions of the Parties will be acknowledged and recognised appropriately.

PART 3 - FINANCIAL ARRANGEMENTS

Funding

19. The maximum amount of funding available from the Commonwealth to Queensland in 2011-12 will be \$330,300

Payment schedule

20. The Commonwealth will make payments to the State of Queensland according to the following schedule, having regard to achievement of previous performance benchmarks and reporting requirements:

| Date | Amount | Comments |
|--------------|-----------|--|
| 7 March 2012 | \$330,300 | In determining subsequent Implementation Plans and payments, the Commonwealth will have regard to achievement of previous benchmarks and reporting requirements. |

21. Any Commonwealth financial contribution payable will be processed by the Commonwealth Treasury and paid to the State Treasury in accordance with the payment arrangements set out in Schedule D of the Intergovernmental Agreement on Federal Financial Relations.

Payment Summary

22. The following table illustrates the allocations to each of the outputs in the Agreement.

Closing the Gap: National Partnership Agreement on Remote Indigenous Public Internet Access

| Output | Amount |
|----------|-----------|
| Output 1 | \$84,600 |
| Output 2 | \$99,600 |
| Output 3 | \$146,100 |
| Total | \$330,300 |

23. Total annual funding will be paid in advance following agreement to the 2011-12 Implementation Plan