

Implementation Plan

2011-12

South Australia

**CLOSING THE GAP: NATIONAL PARTNERSHIP AGREEMENT ON
REMOTE INDIGENOUS PUBLIC INTERNET ACCESS**

PART 1 – FORMALITIES

Preliminaries

1. This Implementation Plan has been developed to facilitate implementation of Closing the Gap: the National Partnership Agreement on Remote Indigenous Public Internet Access (the Agreement).
2. Agreement to the Implementation Plan fulfils the requirement under Part 4 of the Agreement to jointly develop and agree an annual Implementation Plan to achieve the objectives of the Agreement.

Parties

3. The Implementation Plan has been agreed bilaterally between the Commonwealth of Australia represented by the Minister for Broadband, Communications and the Digital Economy and the State of South Australia, represented by the Minister for Science and Information Economy.

Term of the Implementation Plan

4. The Implementation Plan will commence when both Parties agree in writing to the Plan and will expire on the later of 30 June 2012, or on completion of projects specified in this Implementation Plan, including the acceptance of final performance reporting.
5. In accordance with paragraph 26 of the Agreement, amendments to the Plan can be requested at any time to accommodate emerging issues. These amendments will need to be agreed in writing bilaterally with the Commonwealth.
6. The Parties to this Implementation Plan do not intend any of the provisions to be legally enforceable. However, that does not lessen the Parties' commitment to this Implementation Plan.

Project objective

7. Through this Implementation Plan, the Parties seek:
 - (a) enhanced social inclusion and community well-being in remote Indigenous communities by improving links between people, information and technology;

- (b) improved access for Indigenous Australians in remote Indigenous communities to basic information and communication services required for participation in contemporary Australian economic, political and social life;
- (c) reduced barriers to the use of information and communication technology in remote Indigenous communities; and
- (d) better understanding of the benefits of the effective use of the internet and associated hardware and software in remote Indigenous communities.

Role of the Commonwealth

8. The Commonwealth is responsible for reviewing the performance of South Australia against the project benchmarks specified in this Implementation Plan.

Role of the State/Territory

9. South Australia is responsible for all aspects of project implementation, including:
- (a) fully funding the project, after accounting for financial contributions from the Commonwealth and any third party;
 - (b) completing the project in a timely and professional manner in accordance with this Implementation Plan; and
 - (c) meeting all conditions including providing reports in accordance with this Implementation Plan.

PART 2 – IMPLEMENTATION DETAIL

Target communities

10. The following remote Indigenous communities will be targeted to receive expanded or upgraded public internet access facilities, maintenance and/or training services under this Agreement:

Site No.	Community name	Pop.	Latitude	Longitude	Existing public internet access*	Services [†]
1	Oodnadatta	103	-27.548908	135.4459	Yes - NPA 2009 – 10	2,3
2.	Marree	100	-29.65	135.45	Yes - NPA 2010-11 Training only	Nil (no direct funding required for training in 2011-12 but may require maintenance in 2012-13)
3	Mimili	274	-27.0073S	132.7090E	Yes – NPA 2010-11	1,3
4	Amata	288	-26.147373S	131.15344E	Yes – NPA 2010-11	1,3

5	Yalata	200 - 300	-31.2846S	131.5029E	Yes – NPA 2010-11	1,2,3
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* Nil; Limited; NPA 2009-10 or 2010-11 (year internet access provided under the Agreement)

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1. Expand/upgrade internet access (in a location that previously received internet access under the Agreement)
 2. Maintenance (in a location that previously received internet access under the Agreement)
 3. Training

Mode of service delivery

11. In accordance with Output 1 of the Agreement expanded or upgraded public internet access facilities will be delivered to the following communities listed at item 10 (these communities received public internet access facilities in 2009-10 or 2010-11):

Site No.	Community name	Description of internet access facilities	\$
1	Oodnadatta	Nil – maintenance only	\$Nil
2	Marree	Nil – existing infrastructure sufficient to support on-going training program.	\$Nil
3	Mimili	Expand/upgrade public internet access facilities through the purchase of 2 additional computers, accessories and associated peripherals, following assessment of demand in the community.	\$3,080
4	Amata	Expand/upgrade public internet access facilities through the purchase of 2 additional computers, accessories and associated peripherals, following assessment of demand in the community.	\$3,080
5.	Yalata	No expand/upgrade of public internet access facilities required.	\$Nil
		Total funding for internet access	\$6,160

12. In accordance with Output 2 of the Agreement, maintenance services will be delivered to the following communities at listed item 10 (these communities received public internet access facilities in 2009-10 or 2010-11):

Site No.	Community name	Description of maintenance services	\$
1	Oodnadatta	Provision of contracted maintenance services including monthly system check, trouble shooting and help desk and contingency cost for one on-site visit.	\$14,257
2	Marree	Nil – infrastructure maintained by the community	\$Nil
3	Mimili	Maintenance cost was included by the supplier in the initial computer purchase. Local informal technical support available to assist with set up and testing of system.	\$Nil

4	Amata	Maintenance cost was included by the supplier in the initial computer purchase. Local informal technical support available to assist with set up and testing of system.	\$Nil
5	Yalata	Maintenance cost was not included by the supplier in the initial computer purchase. Internet service provision for remainder of funding period. Office furnishings and security fittings such as new locks, window screening, cleaning and dust reduction to support the computers and electronic equipment purchased in 2010/11	\$6,000
		Total funding for maintenance services	\$20,257

13. In accordance with Output 3 of the Agreement, training services will be delivered to the following communities listed at item 10:

Site No	Community name	Description of training services	No. of people to receive training*	\$
1	Oodnadatta	Salary for Coordinator (excluding direct salary while DFEEST trainee) as grant payment to Oodnadatta Aboriginal School to cover the Internet Centre component of the work, following transition of Coordinator to school based employment.	1 trainer 50 trainees	\$15,000
2	Marree	Due to the longer time that Marree Telecentre has been operating, the digital literacy capacity in this community, and home access to computers, has increased significantly since the implementation of the NP. The demand for training services is met adequately by the Telecentre Coordinator who assists community members to participate in digital literacy and pre-employment training programs funded by external parties.	Nil-	\$Nil
3	Mimili	Salary for Coordinator for three months following opening of Internet Centre, training for Coordinator and development of learning resource	1 trainer 50 trainees	\$15,100
4	Amata	Salary for Coordinator for three months following opening of Internet Centre, training for Coordinator and development of learning resource	1 trainer 50 trainees	\$15,100
5	Yalata	Salary for Coordinator for three months following opening of Internet Centre and training for Coordinator and development of learning resource	1 trainer 50 trainees	\$15,000
		Total for training services	204	\$60,200

*Note: The South Australian project model provides peer-to-peer assistance and support on a "just-in-time" needs basis. This requires the employment of a Community Internet Centre Coordinator who manages the Centre and receives training to provide instruction to community members as required. Thus the actual number of trainees in each community is the number of people whose digital capacity has increased through the flow-on effects of this position.

Performance benchmarks, timelines and reporting

14. South Australia agrees to meet the following performance benchmarks:

Performance indicator	Benchmark
A reduction in the number of remote Indigenous communities that have limited or no public internet access.	Expanded or upgraded public internet access to 90 per cent of approved communities annually. Benchmark is four communities (Note: there are 5 communities over the life of the NPA but Marree has not request funding for public internet access as they have their own facilities)..
An increased number of people in remote Indigenous communities that have received training in information technology and internet use.	Training in information technology and internet use to 90 per cent of approved communities annually. Benchmark is five communities. (Note: Marree is not requesting funding for training in 2011-12). Training received by 90 per cent of agreed participants annually. Benchmark is 51 participants per community (includes one train the trainer per community) per full year of operation. (Note: training will not commence in Amata, Mimili and Yalata until 30.4.12).
An increase in transactions and communication between remote Indigenous communities and government agencies, businesses, communities and families.	All communities receiving new or expanded public internet access have internet facilities in use.

15. The Agreement at paragraph 27 requires that the States and the Northern Territory will report on a six monthly basis to the Commonwealth.
16. In fulfilment of the first six monthly reporting requirements, South Australia will hold a meeting with the Commonwealth by 29 February 2012 at which a mid-year report will be delivered. The mid-year report will contain:
- a progress report on delivering the services described at items 11,12 and 13 for each community listed;
 - a forecast of anticipated achievements by the expiration of the Implementation Plan;
 - an assessment of emerging issues and risks; and
 - an update on other matters relevant to the Implementation Plan and/or the Agreement as requested by the Commonwealth.
17. An annual written report will be submitted to the Commonwealth by 30 June 2012. This report will include at a minimum:
- a summary statement of expenditure of funding received under the Agreement for each community listed at item 10;
 - a statement of achievements against each of the outputs specified in the Agreement;
 - a statement of achievements against each of the outcomes specified in the Agreement;

- (d) a statement of achievements against each performance indicator and benchmark specified at item 14 above; and
- (e) a summary table of achievements against each community's proposed services specified at items 11, 12 and 13.

Promotion, acknowledgment and publicity

- 18. The Parties will reach prior agreement on the nature and content of any events, announcements, promotional material or publicity relating to activity under this Implementation Plan, and how the roles and contributions of the Parties will be acknowledged and recognised appropriately.

PART 3 – FINANCIAL ARRANGEMENTS

Funding

- 19. The maximum amount of up funding available from the Commonwealth for the State of South Australia in 20011-12 will be \$142,000.

Payment schedule

- 20. The Commonwealth will make payments to the State of South Australia according to the following schedule, having regard to achievement of previous performance benchmarks and reporting requirements:

Date	Amount	Comments
1 June 2012	\$86,617	In determining subsequent Implementation Plans and payments, the Commonwealth will have regard to achievement of previous benchmarks and reporting requirements.

- 21. Any Commonwealth financial contribution payable will be processed by the Commonwealth Treasury and paid to the State Treasury in accordance with the payment arrangements set out in Schedule D of the *Intergovernmental Agreement on Federal Financial Relations*.

Payment Summary

- 22. The following table illustrates the allocations to each of the outputs in the Agreement.

Output	Amount
Output 1	\$6,160
Output 2	\$20,257
Output 3	\$60,200
Total	\$86,617

23. Total annual funding will be paid in advance following agreement to the 2011-12 Implementation Plan.