

Implementation Plan

2012-13

South Australia

CLOSING THE GAP: NATIONAL PARTNERSHIP AGREEMENT ON
REMOTE INDIGENOUS PUBLIC INTERNET ACCESS

PART 1 – FORMALITIES

Preliminaries

1. This Implementation Plan has been developed to facilitate implementation of Closing the Gap: the National Partnership Agreement on Remote Indigenous Public Internet Access (the Agreement).
2. Agreement to the Implementation Plan fulfils the requirement under Part 4 of the Agreement to jointly develop and agree an annual Implementation Plan to achieve the objectives of the Agreement.

Parties

3. The Implementation Plan has been agreed bilaterally between the Commonwealth of Australia represented by the Minister for Broadband, Communications and the Digital Economy and the State of South Australia, represented by the Minister for Science and Information Economy.

Term of the Implementation Plan

4. The Implementation Plan will commence when both Parties agree in writing to the Plan and will expire on the later of 30 June 2013, or on completion of projects specified in this Implementation Plan, including the acceptance of final performance reporting.
5. In accordance with paragraph 26 of the Agreement, amendments to the Plan can be requested at any time to accommodate emerging issues. These amendments will need to be agreed in writing bilaterally with the Commonwealth.
6. The Parties to this Implementation Plan do not intend any of the provisions to be legally enforceable. However, that does not lessen the Parties' commitment to this Implementation Plan.

Project objective

7. Through this Implementation Plan, the Parties seek:
 - (a) enhanced social inclusion and community well-being in remote Indigenous communities by improving links between people, information and technology;
 - (b) improved access for Indigenous Australians in remote Indigenous communities to basic information and communication services required for participation in contemporary Australian economic, political and social life;

- (c) reduced barriers to the use of information and communication technology in remote Indigenous communities; and
- (d) better understanding of the benefits of the effective use of the internet and associated hardware and software in remote Indigenous communities.

Role of the Commonwealth

- 8. The Commonwealth is responsible for reviewing the performance of South Australia against the project benchmarks specified in this Implementation Plan.

Role of the State/Territory

- 9. South Australia is responsible for all aspects of project implementation, including:
 - (a) fully funding the project, after accounting for financial contributions from the Commonwealth and any third party;
 - (b) completing the project in a timely and professional manner in accordance with this Implementation Plan; and
 - (c) meeting all conditions including providing reports in accordance with this Implementation Plan.

PART 2 – IMPLEMENTATION DETAIL

Target communities

- 10. The following remote Indigenous communities will be targeted to receive expanded or upgraded public internet access facilities, maintenance and/or training services under this Agreement:

Site No.	Community name	Pop.	Latitude	Longitude	Existing public internet access*	Services†
1	Oodnadatta	103	-27.54890S	135.4459E	*NPA 2009 -10	1,2,3
2	Marree	100	-29.65	135.45	NPA 2010 -11	1
3	Mimili	274	-27.0073S	132.7090E	NPA 2011 -12	1,2,3
4	Amata	288	-26.1473S	131.15344E	NPA 2011 -12	1,2,3
5	Yalata	265	-31.2846S	131.5029E	NPA 2011 - 12	1#,2,3#

* Nil; Limited; NPA 2009-10, 2010-11 or 2011-12 (year internet access provided under the Agreement)

† 1. Expand/upgrade internet access (in a location that previously received internet access under the Agreement)

2. Maintenance (in a location that *previously* received internet access under the Agreement)

3. Training

Incomplete activity carried over from 2011-12 Implementation Plan

Mode of service delivery

- 11. In accordance with Output 1 of the Agreement expanded or upgraded **public internet access** facilities will be delivered to the following communities as listed at item 10 (these communities received public internet access facilities in 2009-10, 2010-11 or 2011-12):

Site No.	Community name	Description of internet access facilities	\$
1.	Oodnadatta	Multi-function Colour printer and scanner.	1,000
2	Marree	Marree Telecentre was an existing facility at the commencement of this NP, and has been supported to deliver training to the Marree community (Implementation plan 2010-11 Stage 1). As the existing computer network has reached the end of its effective life, it is proposed to upgrade this network by installing new computers and associated software and peripherals for the use of the Marree Community.	15,000
3	Mimili	Webcam, Scanner, Digital camera(s) and iPads.	4,000
4	Amata	Webcam, Scanner, Digital camera(s) and iPads.	4,000
5.	Yalata	Webcam, Scanner, Digital camera(s) and iPads. Carried over from 2011-12 Public internet access facilities installed in Yalata but not operational. Estimated installation date of early 2012/13.	4,000
		Total funding for internet access	\$28,000

12. In accordance with Output 2 of the Agreement, **maintenance** services will be delivered to the following communities as listed at item 10 (these communities received public internet access facilities in 2009-10, 2010-11 or 2011-12)

Site No.	Community name	Description of maintenance services	\$
1	Oodnadatta	Provision of contracted maintenance services including monthly system check, trouble shooting and help desk, and contingency cost for one on-site visit. Services also include replacement of consumables such as printer toner and paper. Software Licences. Internet service provision.	14,000
3	Mimili	Provision of contracted maintenance services including monthly system check, trouble shooting and help desk, and share of contingency cost for one on-site visit to APY Lands. Maintenance services also include replacement of consumables such as printer toner and paper, and security and functional replacements such as door locks, desk furniture. Includes contingency cost for maintenance services such as electrical trades for power damage repair or telecommunications assistance for phone interruptions. Software Licences. Internet service provision. Phone line and call costs.	15,000
4	Amata	Provision of contracted maintenance services including monthly system check, trouble shooting and help desk, and share of contingency cost for one on-site visit to APY Lands. Maintenance services also include replacement of consumables such as printer toner and paper, and security and functional replacements such as door locks, desk furniture. Includes contingency cost for maintenance services such as electrical trades for power damage repair or telecommunications assistance for phone interruptions. Software Licences. Internet service provision. Phone line and call costs.	15,000
5	Yalata	Provision of contracted maintenance services including monthly system check, trouble shooting and help desk, and contingency cost for one on-site visit. Maintenance services also include replacement of consumables such as printer toner and paper. Internet service provision.	10,000
		Total funding for maintenance services	\$ 54,000

13. In accordance with Output 3 of the Agreement, **training** services will be delivered to the following communities listed at item 10:

Site No	Community name	Description of training services	No. Trainees	\$
1.	Oodnadatta	Contracted services for employment of Internet Centre Coordinator. Train-the-trainer program for Coordinator and other service providers (Communication, Digital media and Technology Cert 2). Technical support training.	84	40,000
2.	Marree	Nil.	Nil	
3	Mimili	Employment of Coordinator and backup casual staff. Network support and maintenance training. Adaptation of some Forward IT topics to include Anangu language. Community training – I-pads, on-line financial literacy, on-line services, on-line shopping, social media safety. Community stories training.	53	76,000
4.	Amata	Employment of Coordinator and backup casual staff. Network support and maintenance training. Adaptation of some Forward IT topics to include Anangu language. Community training – I-pads, on-line financial literacy, on-line services, on-line shopping, social media safety. Community stories training.	53	76,000
5	Yalata	Contracted services for employment of Internet Centre Coordinator. Network support and maintenance training. Digital literacy training for admin staff. Digital literacy mentor for community web site, community stories, digital media.	60	64,000
		Total for training services	250	\$256,000

*Note: The South Australian project model provides peer-to-peer assistance and support on a "just-in-time" needs basis. This requires the employment of a Community Internet Centre Coordinator who manages the Centre and receives training to provide instruction to community members as required. Thus the actual number of trainees in each community is the number of people whose digital capacity has increased through the flow-on effects of this position.

Performance benchmarks, timelines and reporting

14. The State of South Australia agrees to meet the following performance benchmarks:

Performance indicator	Benchmark
A reduction in the number of remote Indigenous communities that have limited or no public internet access.	Expanded or upgraded public internet access to 90 per cent of approved communities annually. Benchmark is 4 out of 5 communities. Maintained public internet access to 90 per cent of approved communities annually. Benchmark is 3 out of 4 communities
An increased number of people in remote Indigenous communities that have received training in information technology and internet use.	Training in information technology and internet use to 90 per cent of approved communities annually. Benchmark is 3 out of 4 communities. Training received by 90 per cent of agreed participants annually. Benchmark is 225 of 250 participants.
An increase in transactions and communication between remote Indigenous communities and government agencies, businesses, communities and families.	All communities receiving new or expanded public internet access have internet facilities in use.

15. The Agreement at paragraph 27 requires that the States and the Northern Territory will report on a six monthly basis to the Commonwealth.
16. In fulfilment of the first six monthly reporting requirements, South Australia will hold a meeting with the Commonwealth by 28 February 2013 at which a mid-year report will be delivered. The mid-year report will contain:
- a progress report on delivering the services described at items 11,12 and 13 for each community listed;
 - a forecast of anticipated achievements by the expiration of the Implementation Plan;
 - an assessment of emerging issues and risks; and
 - an update on other matters relevant to the Implementation Plan and/or the Agreement as requested by the Commonwealth.
17. An annual written report will be submitted to the Commonwealth by 30 June 2013. This report will include at a minimum:
- a summary statement of expenditure of funding received under the Agreement for each community listed at item 10;
 - a statement of achievements against each of the outputs specified in the Agreement;
 - a statement of achievements against each of the outcomes specified in the Agreement;
 - a statement of achievements against each performance indicator and benchmark specified at item 14 above; and

- (e) a summary table of achievements against each community's proposed services specified at items 11, 12 and 13.

Promotion, acknowledgment and publicity

18. The Parties will reach prior agreement on the nature and content of any events, announcements, promotional material or publicity relating to activity under this Implementation Plan, and how the roles and contributions of the Parties will be acknowledged and recognised appropriately.

PART 3 – FINANCIAL ARRANGEMENTS

Funding

19. The maximum amount of funding available from the Commonwealth for the State of South Australia in 2012-13 will be \$338,000.

Payment Schedule

20. The Commonwealth will make payments to the State of South Australia according to the following schedule, having regard to achievement of previous performance benchmarks and reporting requirements:

Date	Amount	Comments
Payment will be made on 7th June 2013	\$338,000	In determining subsequent Implementation Plans and payments, the Commonwealth will have regard to achievement of previous benchmarks and reporting requirements.

21. Any Commonwealth financial contribution payable will be processed by the Commonwealth Treasury and paid to the State Treasury in accordance with the payment arrangements set out in Schedule D of the *Intergovernmental Agreement on Federal Financial Relations*.

Payment Summary

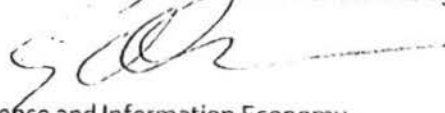
22. The following table illustrates the allocations to each of the outputs in the Agreement.


Output	Amount
Output 1	\$28,000
Output 2	\$54,000
Output 3	\$256,000
Total	\$338,000

23. Total annual funding will be paid in advance following agreement to the 2012-13 Implementation Plan.

Sign off

The Parties have confirmed their commitment to this agreement as follows:

Signature  Date 14/15/13
Minister for Science and Information Economy

Signature  Date 27/5/13
Minister for Broadband, Communications and the Digital Economy