

Implementation Plan

2009-10

Western Australia

**CLOSING THE GAP: NATIONAL PARTNERSHIP AGREEMENT ON
REMOTE INDIGENOUS PUBLIC INTERNET ACCESS**

PART 1 – FORMALITIES

Preliminaries

1. This Implementation Plan has been developed to facilitate implementation of Closing the Gap: the National Partnership Agreement on Remote Indigenous Public Internet Access (the Agreement).
2. Agreement to the Implementation Plan fulfils the requirement under Part 4 of the Agreement to jointly develop and agree an Implementation Plan to achieve the objectives of the Agreement.

Parties

3. The Implementation Plan has been agreed bilaterally between the Commonwealth of Australia and the State of Western Australia.

Term of the Implementation Plan

4. The Implementation Plan will commence when both Parties agree in writing to the Plan and will expire on 30 June 2010.
5. In accordance with paragraph 26 of the Agreement, amendments to the Plan can be requested at any time to accommodate emerging issues. These amendments will need to be agreed in writing bilaterally with the Commonwealth.

PART 2 – IMPLEMENTATION DETAIL

Target communities

6. The following remote Indigenous communities will be targeted to receive public internet access facilities and/or training services under this Implementation Plan:

	Community name	Pop.	Latitude	Longitude	Existing public internet access*	Services†
1	Ardyaloon (One Arm Point)	400	16.44571	123.0608	Limited	Both
2	Blackstone	232	25.99832	128.2839	Limited	Both
3	Coonana	90	31.060278	123.2201	Limited	Both
4	Cosmo Newberry	120	27.995376	122.8962	Limited	Both
5	Jameson	115	25.862514	127.6651	Limited	Both
6	Kiwirrkurra	155	22.817471	127.7648	Limited	Both
7	Mt Margaret	100	28.795066	122.1847	Limited	Both
8	Patjarr	60	24.61567	126.3127	Limited	Both
9	Tjukurla	100	24.347723	128.7194	Limited	Both
10	Wannarn	150	25.282822	127.5418	Limited	Both
11	Warakurna	130	25.001188	128.2878	Limited	Both
12	Warburton	560	26.133612	126.5779	Limited	Both
13	Wingellina	160	26.067796	128.9308	Moderate	Both

* Nil; Limited

† Internet access; Training; Both

Mode of service delivery

7. In accordance with Output 1 of the Agreement, internet access facilities will be delivered to the communities at item 6 which are listed to receive internet access services as follows:

Description and intended benefits of internet access facilities	Funding
<p>The intended benefits of the public internet access facilities is to:</p> <ul style="list-style-type: none"> ▪ increase public access to online resources and services, principally for financial, educational, health, economic and social purposes; ▪ ensure appropriate filtering of illegal and offensive material, including filtering of restricted sites so they are not accessible by minors. ▪ enhance social inclusion and community well-being by improving links between people, information and technology. ▪ reduce barriers to the use of information and communication technology. ▪ improve access to information and communication services for participation in contemporary Australian economic, political and social life. <p>It is anticipated that the public internet access facilities will be established in the communities in and around the Ngaanyatjarra Lands (communities 2-13) in March and April 2010. It is anticipated that the public internet access facility will be established in Ardyaloon (community 1) in March 2010.</p>	

	Description and intended benefits of internet access facilities	Funding
1	<p>A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the Ardyaloon Incorporated's community facility. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff).</p> <p>The computer will be purchased directly and installed by Ardyaloon Incorporated.</p> <p>The funding will also contribute towards the cost of technical support.</p>	\$4,000
2	<p>A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Blackstone. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff).</p> <p>The computer will be installed and serviced by Ngaanyatjarra Media.</p> <p>The funding will also contribute towards the cost of technical support.</p>	\$4,000
3	<p>A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the community meeting room in Coonana. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff).</p> <p>The computer will be installed and serviced by Ngaanyatjarra Media.</p> <p>As Coonana doesn't have broadband access, the funding will also contribute towards the cost of broadband usage and technical support.</p>	\$4,000
4	<p>A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Cosmo Newberry. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff).</p> <p>The computer will be installed and serviced by Ngaanyatjarra Media.</p> <p>The funding will also contribute towards the cost of technical support.</p>	\$4,000
5	<p>A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Jameson. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff).</p> <p>The computer will be installed and serviced by Ngaanyatjarra Media.</p> <p>The funding will also contribute towards the cost of technical support.</p>	\$4,000
6	<p>A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Kiwirrkurra. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff).</p> <p>The computer will be installed and serviced by Ngaanyatjarra Media.</p> <p>The funding will also contribute towards the cost of technical support.</p>	\$4,000
7	<p>A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the community meeting room in Mt Margaret. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff).</p> <p>As Mt Margaret doesn't have broadband access, the funding will also contribute towards the cost of broadband usage and technical support.</p>	\$4,000
8	<p>A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the community meeting room</p>	\$4,000

	Description and intended benefits of internet access facilities	Funding
	in Patjarr. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff). The funding will also contribute towards the cost of technical support.	
9	A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Tjukurla. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff). The computer will be installed and serviced by Ngaanyatjarra Media. The funding will also contribute towards the cost of technical support.	\$4,000
10	A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Wannarn. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff). The computer will be installed and serviced by Ngaanyatjarra Media. The funding will also contribute towards the cost of technical support.	\$4,000
11	A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Warakurna. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff). The computer will be installed and serviced by Ngaanyatjarra Media. The funding will also contribute towards the cost of technical support.	\$4,000
12	A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Warburton. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff). The computer will be installed and serviced by Ngaanyatjarra Media. The funding will also contribute towards the cost of technical support.	\$4,000
13	A new community access computer(s) will be purchased with Office software and multi-media applications and will be located in a vacant room at the media/e-centre facility in Wingellina. It is anticipated that the computer(s) will be available during weekdays from 10am-4pm (subject to population transiency and availability of community staff). The computer will be installed and serviced by Ngaanyatjarra Media. The funding will also contribute towards the cost of technical support.	\$4,000
	Total funding for internet access	\$52,000

8. In accordance with Output 3 of the Agreement, training services will be delivered to the communities at item 6 which are listed to receive training services as follows:

	Description and intended benefits of training services	Trainees*	Funding
	It is anticipated that the training will be carried out in the communities in and around the Ngaanyatjarra Lands (communities 2-13) in April and May 2010. It is anticipated that the training will be carried out in Ardyaloon (community 1) in April 2010.		
1	Training will be provided by the State Library of Western Australia, which provides training for clients to assist them become self-sufficient in the use of information and works with Indigenous communities to ensure their stories are	15	\$12,000

	Description and intended benefits of training services	Trainees*	Funding
	<p>appropriately preserved and accessible.</p> <p>An introductory training course in basic computer and internet use will be provided in 2009-10. This will comprise four two hour sessions held in the community meeting room.</p> <p>Training aims to:</p> <ul style="list-style-type: none"> • enable a better understanding and effective use of internet and associated hardware and software to increase computer and information literacy. • reduce barriers to the use of information and communication technology through increasing awareness of online resources and services. <p>Training sessions will provide participants with skills in:</p> <ul style="list-style-type: none"> • basic computer use; • using internet applications including email and internet banking; • using web browsers and navigating web sites and databases; • accessing locally relevant information, for example digitised objects; and • peer support techniques that enable users to provide assistance to other community members in using the computers and the internet. 		
2	<p>Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region.</p> <p>Delivery of training as per location 1 will be held in the telecentre/media centre.</p>	10	\$12,000
3	<p>Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region.</p> <p>Delivery of training as per location 1 will be held in the community meeting room.</p>	5	\$12,000
4	<p>Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region.</p> <p>Delivery of training as per location 1 will be held in the telecentre/media centre.</p>	10	\$12,000
5	<p>Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region.</p> <p>Delivery of training as per location 1 will be held in the telecentre/media centre.</p>	10	\$12,000
6	<p>Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region.</p> <p>Delivery of training as per location 1 will be held in the telecentre/media centre.</p>	10	\$12,000
7	<p>Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region.</p> <p>Delivery of training as per location 1 will be held in the community meeting room.</p>	10	\$12,000
8	<p>Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region.</p> <p>Delivery of training as per location 1 will be held in the telecentre/media centre.</p>	5	\$12,000

	Description and intended benefits of training services	Trainees*	Funding
9	Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region. Delivery of training as per location 1 will be held in the telecentre/media centre.	10	\$12,000
10	Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region. Delivery of training as per location 1 will be held in the community meeting room.	10	\$12,000
11	Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region. Delivery of training as per location 1 will be held in the telecentre/media centre.	10	\$12,000
12	Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region. Delivery of training as per location 1 will be held in the telecentre/media centre.	15	\$12,000
13	Training will be provided by State Library of WA with Ngaanyatjarra Media which has been responsible for training, promotion of language and maintenance of culture across the Ngaanyatjarra region. Delivery of training as per location 1 will be held in the telecentre/media centre.	10	\$12,000
Totals for training services		130	\$156,000

* Training in all 13 communities will take place before the end of June 2010. Numbers of trainees are indicative and may vary according to the number of people in a community when the training takes place. A minimum of 130 people will be trained across all communities. The amount of funding allocated to the community is not reliant on the number of trainees as costs are fixed for travel, salaries, etc.

Performance benchmarks, timelines and reporting

9. The State of Western Australia agrees to meet the following performance benchmarks:

Performance indicator	Benchmark
A reduction in the number of remote Indigenous communities that have limited or no public internet access.	New or expanded public internet access to 13 approved communities in 2009-10.
An increased number of people in remote Indigenous communities that have received training in information technology and internet use.	Training in information technology and internet use to 13 approved communities in 2009-10. Training received by 130 agreed participants in 2009-10.
An increase in transactions and communication between remote Indigenous communities and government agencies, businesses, communities and families.	All communities receiving new or expanded public internet access have internet facilities in use.

10. The Agreement at paragraph 27 requires that the States and the Northern Territory will report on a six monthly basis to the Commonwealth.
11. As the Implementation Plan will be effective for part of the 2009-10 financial year the State of Western Australia will hold a meeting with the Commonwealth on or before 1 March 2010 in lieu of a first six monthly written report. At this meeting, the State of Western Australia will provide:
 - (a) a progress report on delivering the services described at items 7 and 8 for each community listed;
 - (b) a forecast of anticipated achievements by the expiration of the Implementation Plan;
 - (c) an assessment of emerging issues and risks; and
 - (d) an update on other matters relevant to the Implementation Plan and/or the Agreement as requested by the Commonwealth.
12. A written report will be submitted to the Commonwealth by 30 June 2010. This report will be in the format specified at Schedule A and will contain:
 - (a) a summary statement of expenditure of funding received under the Agreement for each community listed at item 6;
 - (b) a statement of achievements against the outputs specified in the Agreement;
 - (c) a statement of achievements against the outcomes specified in the Agreement;
 - (d) a statement of achievements against each performance indicator and benchmark specified at item 9 above; and
 - (e) a summary table of achievements against each community's proposed services and benefits specified at items 7 and 8.

Promotion, acknowledgment and publicity

13. The Parties will reach prior agreement on the nature and content of any events, announcements, promotional material or publicity relating to activity under this Implementation Plan, and how the roles and contributions of the Parties will be acknowledged and recognised appropriately.

PART 3 – FINANCIAL ARRANGEMENTS

Funding

14. The maximum amount of funding available from the Commonwealth for the State of Western Australia in 2009-10 will be \$208,000.00

Payment schedule

15. The Commonwealth will make payments to the State of Western Australia according to the following schedule, subject to achievement of performance benchmarks and reporting requirements specified in Part 2 above:

Date *	Amount	Comments
7 April 2010	\$208,000.00	In determining subsequent Implementation Plans and payments, the Commonwealth will have regard to achievement of previous benchmarks and reporting requirements.

* Not before the Implementation Plan is agreed in writing by the Parties.