

## Statement of Assurance reporting template – National Housing and Homelessness Agreement (NHHA) 2021-22

### Purpose of this reporting template

This 2021-22 Statement of Assurance (SoA) reporting template contributes to achieving stated outcomes under the National Housing and Homelessness Agreement (NHHA), including the following clauses:

- 15(f) Improved transparency and accountability in respect of housing and homelessness strategies, spending and outcomes;
- 23(b) Commonwealth monitoring and assessing performance under this Agreement to ensure that the outputs are delivered within agreed timeframes;
- 25(c) States providing evidence of the delivery of outputs as set out in Part 4 – Performance Monitoring and Reporting.

### Counting rules:

Counting methodologies where applicable should be consistent with input you would provide for the *Report on Government Services (RoGS)* for housing expenditure and homelessness expenditure. This includes:

- Grants and subsidies are excluded from public housing and state owned and managed Indigenous housing (SOMIH) expenditure data but are included in data for capital expenditure on social housing.
- Expenditure under the National Partnership Agreement for Remote Indigenous Housing or any subsequent remote housing agreement are included or excluded for each state as would be consistent with that state's reporting for table 18A.1 of the *RoGS*.
- Expenditure for individual housing programs and initiatives are included or excluded for each state as would be consistent with that state's reporting for table 18A.1 of the *RoGS*.

# *All social housing* expenditure includes expenditure on public housing, SOMIH, community housing, Indigenous community housing, transitional housing and grants to community housing. Expenditure for Specialist Homelessness Services (SHS) agencies, other homelessness services and home purchase assistance is excluded from this line.

Requirement	Evidence			Key changes/ reasons for variation between allocated and actual expenditure in 2021-22
2021-22 funding and expenditure	State-own forecast expenditure (excluding NHHA) for 2021-22	State-own actual expenditure (excluding NHHA) in 2021-22	NHHA funds spent in 2021-22	
<b>Clause 37(a) – Actual Commonwealth and state-own funding and expenditure in respect of the social housing and homelessness sectors for financial year 2021-22</b>				
<b>Housing total</b>	\$1,998.1 million	\$1,754.8 million	\$265.9 million	<p>The 2021-22 financial data requirements for the NHHA SoA have been revised to align more to the Report on Government Services (RoGS) provided to the Productivity Commission.</p> <p>Total State-own expenditure underspend for the FY 2021-22 is about \$243m mainly due to lower than budgeted capital expenditure.</p>
Public housing (total including maintenance)	\$953.4 million	\$911.1 million	\$40.8 million	<p>Note, as per RoGS the expenditure figures exclude grants and subsidies.</p> <p>The variance is mostly due to lower operating costs, including initial project feasibility costs, legal and other professional fees by LAHC.</p>
Public housing maintenance	\$308.1 million	\$303.0 million	-	Lower expenditure is mainly due to a reduction in responsive maintenance requests, especially during the lockdown months imposed by Government to curb an outbreak of the Delta COVID-19 variant.
State owned and managed Indigenous housing (SOMIH) (total including maintenance)	\$48.9 million	\$49.5 million	-	Note that AHO's NHHA funding is allocated to its capital works and upgrades program, which are reflected in the capital expenditure line below.
SOMIH Maintenance	\$22.4 million	\$22.8 million	-	
All social housing#	\$278.0 million	\$315.3 million	\$137.7 million	<p>Higher than budgeted expenditure mainly due to:</p> <ul style="list-style-type: none"> <li>- unbudgeted property transfers and contributions to councils in the form of grants</li> <li>- payments to industry bodies budgeted under stimulus expenditure, but classified as grants in the actual results</li> </ul>

Capital expenditure	\$717.8 million	\$479.0 million	\$87.4 million	LAHC: The lower expenditure is due to slippages in various capital programs as a result of the many challenges encountered during the year, including Covid-19 related supply chain and labour shortages, escalating construction costs, and inclement weather events.  AHO: has overachieved on capital works program with better than expected construction for new supply and upgrades program.
<b>Homelessness total</b>	\$282.9 million	\$255.5 million	\$229.1 million	Note 2021-22 actual expenditure includes initiatives that were not reflected in the Homelessness RoGS submission.  The figures reported here are aggregates across multiple program areas which include a range of service responses: early intervention & prevention, rapid rehousing, crisis and transitional accommodation and intensive responses for clients with complex needs.  Lower State-own expenditure mainly due to underspend in disaster recovery expenditure and refund of unspent funding in Social Impact investment.

Requirement	Evidence			Key changes/ reasons for variation between allocated and actual expenditure in 2021-22
2021-22 funding and expenditure	State-own forecast expenditure (excluding NHHA) for 2021-22	State-own actual expenditure (excluding NHHA) in 2021-22	NHHA funds spent in 2021-22	
<b>Clause 37(a)(i) - Actual Commonwealth and state-own homelessness expenditure by each of the national priority homelessness cohorts for financial year 2021-22</b>				
a. Women and children affected by family and domestic violence	Not available	\$89.1 million	\$91.0 million	NSW does not disaggregate expenditure by cohort because clients belong to multiple cohorts. In NHHA negotiations, NSW developed a method to meet the reporting requirements, while retaining flexibility and consistency in internal reporting (clause 25 of Schedule E1 to the NHHA).
b. Children and young people	Not available	\$120.5 million	\$123.0 million	
c. Indigenous Australians	Not available	\$194.8 million	\$103.8 million	

d. People experiencing repeat homelessness	Not available	\$15.8 million	\$16.1 million	The method allocated expenditure based on the total number of days of support plus duration for each cohort. For example, an older woman experiencing DFV would have all of her days of support counted in both the 'Women and children affected by DFV' and 'Older people' cohorts. Expenditure on cohorts reported in this way will sum to an amount much higher than actual total expenditure because of clients being in multiple cohorts. This method is expected to be the best proxy measure of the complexity and effort associated with each client and therefore the expenditure on each client and cohort.
e. People exiting institutions and care into homelessness	Not available	\$12.4 million	\$12.6 million	
f. Older people	Not available	\$65.9 million	\$16.15 million	

Requirement	Evidence		Comments
Estimated 2022-23 funding and expenditure	State-own funding allocation (excluding NHHA) for 2022-23	Estimated NHHA funds to be allocated in 2022-23	
<b>Clause 37(b) – Estimated Commonwealth and state-own funding and expenditure for 2022-23</b>			
<b>Housing total</b>	\$2,310.6 million	\$270.8 million	
Public housing (total including maintenance)	\$944.2 million	\$42.3 million	
Public housing maintenance	\$293.1 million	-	
State owned and managed Indigenous housing (SOMIH) (total including maintenance)	\$42.2 million	-	
SOMIH maintenance	\$21.6 million	-	
All social housing#	\$344.7 million	\$149.6 million	
Capital expenditure	\$979.5 million	\$78.9 million	

<b>Homelessness total</b>	\$306.0 million	\$231.0 million	Includes Crisis and Prevention Services, Temporary Accommodation, Youth Homelessness, Start safely, SHLV and IFDV
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Requirement	Outcome in 2021-22	Evidence	Comments
<b>Clause 17 – Conditions which must be achieved in order to be eligible for funding under the NHHA</b>			
(a) State/Territory has a publicly available housing strategy (or has been without a strategy for less than 18 months since July 2018)	Yes	<a href="https://www.planning.nsw.gov.au/-/media/Files/DPE/Reports/Policy-and-legislation/NSW-Housing-Strategy-Report-2021.pdf">https://www.planning.nsw.gov.au/-/media/Files/DPE/Reports/Policy-and-legislation/NSW-Housing-Strategy-Report-2021.pdf</a> and <a href="http://www.facs.nsw.gov.au/about/reforms/future-directions">www.facs.nsw.gov.au/about/reforms/future-directions</a> and <a href="https://www.aho.nsw.gov.au/strong-family-strong-communities">https://www.aho.nsw.gov.au/strong-family-strong-communities</a>	
i) The housing strategy indicates level of supply needed to respond to projected demand	By 2025, up to 23,000 new and replacement social housing and 500 affordable dwellings.  <a href="https://www.facs.nsw.gov.au/about/reforms/future-directions/about-future-directions/chapters/faq">https://www.facs.nsw.gov.au/about/reforms/future-directions/about-future-directions/chapters/faq</a>	See Appendix 1 of SoA	See Appendix 1 of SoA
ii) The housing strategy includes planned or expected levels of social housing	By 2025, up to 23,000 new and replacement social and affordable dwellings.	See Appendix 1 of SoA	See Appendix 1 of SoA  DCJ and NSW Treasury have conducted two procurement processes through the Social and Affordable Housing Fund (SAHF), awarding nine

			contracts to secure access to 3,486 additional social and affordable housing dwellings. All dwellings are now expected to be delivered by the end of 2024, (a delay of one year) mainly due to COVID related materials and labour supply constraints, extreme weather-related delays and delays in planning related approvals. As at 30 June, 2022 3,020 dwellings have been delivered by 31 July 2022. See below for progress update.  <a href="https://www.facs.nsw.gov.au/reforms/future-directions/initiatives/SAHF">https://www.facs.nsw.gov.au/reforms/future-directions/initiatives/SAHF</a>
iii) The housing strategy contributes to the housing priority policy areas	<ul style="list-style-type: none"> <li>• Management Transfer Program</li> <li>• Communities Plus</li> <li>• Social and Affordable Housing Fund</li> <li>• Foyer</li> </ul>	<a href="https://www.facs.nsw.gov.au/about/reforms/future-directions/initiatives">https://www.facs.nsw.gov.au/about/reforms/future-directions/initiatives</a>	See Appendix 1 of SoA
(b) State/Territory has a publicly available homelessness strategy (or has been without a strategy for less than 18 months since July 2018)	Yes	<a href="https://www.facs.nsw.gov.au/reforms/homelessness">https://www.facs.nsw.gov.au/reforms/homelessness</a>	
i) The homelessness strategy addresses the priority homelessness cohorts			See Appendix 2 of SoA
ii) The homelessness strategy sets out reforms and initiatives that contribute to reducing the incidence of homelessness	See Appendix 2 of SoA	See Appendix 2 of SoA	
iii) The homelessness strategy incorporates the homelessness priority policy reform areas	See Appendix 2 of SoA	<a href="https://www.facs.nsw.gov.au/about/reforms/homelessness">https://www.facs.nsw.gov.au/about/reforms/homelessness</a>	
(d) State/Territory has contributed to the implementation of the data improvement plan	Yes	Most of the components of the NHHA Data Improvement Plan are being coordinated by the Housing and Homelessness Data Working Group (HHDWG), convened by the Australian Institute of Health and Welfare.	

		<p>Technical, systems and operational advice is provided to HHDWG by two sub-groups: the Advisory Committee Housing and Homelessness Information (ACHHI) and the Community Housing Data Alignment Panel (CH DAP).</p> <p>NSW will provide four representatives to three HHDWG teleconferences in the 2022 calendar year. Input was provided to seven papers for the June meeting and a further three out-of-session papers during the year (as at November 2022).</p> <p>NSW has two representatives on the Advisory Committee Housing and Homelessness Information (ACHHI), who attended four teleconferences and provided responses to 10 papers (from November 2021 to November 2022).</p> <p>NSW has three representatives on the Community Housing Data Alignment Panel (CH DAP) (in addition to representation from peak bodies and planned consultation with community housing providers). The representatives attended two teleconferences and provided responses to eight papers (as at November 2022).</p> <p>NSW also contributed to the Community Housing Data Strategy, by providing input into the Consultation Paper and Stakeholder Engagement Strategy.</p>
(e) Match Commonwealth homelessness funding	Yes	

Requirement	Outcome in 2021-22	Evidence	Comments
<b>Reporting requirements – Social and Community Services (SACS) Equal Remuneration Order (ERO) equivalent funding</b>			
<p>Service providers in receipt of SACS ERO equivalent funding including amount received</p> <p>AND / OR</p> <p>Expenditure of SACS ERO equivalent funding on public housing construction or maintenance</p>	<p><i>Provider names</i></p> <p>See Appendix 3 for list of provider names</p>	<p><i>Wage supplement amount</i></p> <p>See Appendix 3.</p> <p>Total wage supplement amount <b>\$16.4 million</b></p> <p>NSW provided 52 per cent and the Commonwealth provided 48 per cent</p>	<p>See Appendix 3</p> <p>Specialist Homelessness Services (SHS) - ERO for these services have been calculated based on funding levels of 2012/13. This spreadsheet has been developed for the purposes of releasing the Commonwealth contribution.</p>

Number of new social houses constructed and refurbished	10,145		N/A	LAHC completed capital upgrade works such as kitchen, bathroom and roof replacement works with expenditure of over \$2,000 on approximately 8,900 properties.
Number of social housing requiring maintenance	<i>Tenantable</i> 6,241	<i>Untenantable</i> 115	N/A	
Number of tenantable dwellings unoccupied for greater than 2 months continuously	-		Unit record data provided to the Australian Institute of Health and Welfare for the 2021-22 RoGs.	The 2021-22 RoGS is currently being finalised and will be published in early January 2023.  Vacant dwellings information can be found in the Housing chapter within RoGS
Number of untenantable dwellings unoccupied for greater than 2 months continuously	-		Unit record data provided to the Australian Institute of Health and Welfare for the 2021-22 RoGs.	The 2021-22 RoGS is currently being finalised and will be published in early January 2023.  Vacant dwellings information can be found in the Housing chapter within RoGS
Number of new emergency and crisis accommodation delivered	-			During 2021-22 new refuges were in development or construction rather than completion and handover phases. (See Appendix 2 Core and Cluster for more information)
Number of public houses transferred to community housing providers	<i>Transferred to managed lease</i> 449	<i>Transferred ownership</i> 9	Management Transfer Program overview see  <a href="https://www.facs.nsw.gov.au/housing/living/management-transfer-program/management-transfer-program-overview">https://www.facs.nsw.gov.au/housing/living/management-transfer-program/management-transfer-program-overview</a>	LAHC vested 2 properties to a CHP in April 2021 outside of the reporting period.  Management transfer of 43 properties from DCJ to Argyle completed on 24 October 2022 outside of the reporting period.



Number of households in receipt of state rental subsidies in private market	11,877		<p>Sources for the information is quarterly data provided by the Community Housing Providers under the Community Housing Leasing Program – (Social Housing)</p> <p>And</p> <p>Data Source: HOMES/EDW as at 30 June 2022.</p> <p>Note some households assisted with Private Rental Subsidy and/or RentChoice may have been assisted with multiple products during the period. This data will be provided to the AIHW and will also be published in the ASR 2021-22.</p>
Planned new social houses to be constructed in 2022-23	1370		<p>These new social housing dwellings expected to be delivered in 2022-23 are through Land and Housing Corporation (LAHC), Aboriginal Housing Office (AHO), Social and Affordable Housing Fund (SAHF) and Community Housing Innovation Fund (CHIF)</p>

## NEW SOUTH WALES HOUSING STRATEGY

National housing priority policy areas	Initiative	2021-22 Update
<p><b>A2.(a) Social housing</b> that is:</p> <ul style="list-style-type: none"> <li>i.utilised efficiently and effectively</li> <li>ii.responsive to the needs of tenants</li> <li>iii.appropriately renewed and maintained</li> <li>iv.responsive to demand</li> </ul> <p><b>A2.(b) Community housing support</b></p> <p><b>A2.(c) Affordable housing</b></p>	<p><b>Communities Plus</b></p> <p>Communities Plus is a 10-year redevelopment program.</p> <p>Small to medium scale mixed tenure packages.</p> <p>The program targets delivery of up to 23,000 new and replacement social housing dwellings, 500 affordable housing dwellings, and up to 40,000 private dwellings in partnership with the private and community housing sector on public land sites in Metropolitan and Greater Sydney and regional NSW.</p> <p><b>Neighbourhood Renewal Project</b></p> <p>Sites also form part of the Communities Plus program.</p> <p>Under Neighbourhood Renewal more than 2,000 new social housing dwellings will be built delivering new mixed communities where social housing blends in with private housing. The government owned sites range in development potential from approximately 20 to 300 residential dwellings.</p>	<p>The Land and Housing Corporation (LAHC) continues to deliver new social, affordable and private dwellings as part of its 10-year program targets.</p> <p>Between July 2016 and June 2022, LAHC has delivered 3,990 new dwellings comprising of 2,773 social, 101 affordable and 1,116 private dwellings.</p> <p>In addition, LAHC has committed to deliver a further 11,746 new dwellings comprising of 3,367 social, 529 affordable and 7,850 new private dwellings, as at 30 June 2022.</p> <p>These committed dwellings will primarily be delivered through:</p> <ul style="list-style-type: none"> <li>• 7 major urban renewal sites in delivery phase – Midtown Macquarie Park, Telopea, Arncliffe, Villawood, Airds, Claymore and Bonnyrigg.</li> <li>• Small to medium scale renewal projects - 11 sites either in planning phase or under construction, delivering around 1,000 new social, affordable and private homes across NSW (note that 3 sites are completed)</li> <li>• Ongoing new supply projects across metro and regional NSW</li> </ul> <p>LAHC is also seeking to expand its pipeline through investigation of:</p> <ul style="list-style-type: none"> <li>• 5 major urban renewal sites which are in the planning or procurement phase – Riverwood, Waterloo, Glebe, South Eveleigh and Redfern.</li> </ul> <p>In 2021-22, LAHC delivered 516 new social housing dwellings, despite the worsening construction environment of COVID impacts, cost increases and wet weather. This is an increase of 108 dwellings or over 25% from the 408 dwellings completed in 2020-21.</p>

National housing priority policy areas	Initiative	2021-22 Update
		<p>Of the 516 new social dwellings, 432 were in Greater Sydney and 84 in Regional NSW<sup>1</sup> across 25 Local Government Areas<sup>2</sup>.</p> <p>LAHC also awarded building contracts during 2021-22 to commence delivery on 562 new social housing dwellings in NSW, with 471 dwellings in Greater Sydney and 91 dwellings in Regional NSW.</p> <p>LAHC's new social housing dwellings were delivered through various redevelopment programs providing a new supply of social housing in NSW. This includes small scale projects including projects delivered under the Medium Density Housing Program that aims to deliver 195 new one and two storey social housing dwellings on 84 sites across NSW. LAHC also engaged a builder in 2021-22 to deliver 75 new social dwellings in Glebe in early 2024.</p> <p>LAHC also continues to deliver work on mixed-tenure projects to create integrated communities by building a mix of social, affordable and private dwellings. In 2021-22, as part of the Neighbourhood Program, a project was delivered in Corrimal providing 7 new social housing dwellings within a new mixed tenure project of 34 dwellings and 4 other projects commenced construction in North Parramatta, West Ryde, Wollongong and Liverpool to deliver around 66 new social dwellings.</p> <p>LAHC continues to progress its large-scale major projects, using Project Development Agreements (PDA), to create integrated communities comprising social, affordable and private dwellings. This includes the major sites announced at:</p> <ul style="list-style-type: none"> <li>• Macquarie Park (Midtown): Stage 1 construction commenced in October 2021, and will deliver 765 new dwellings. This includes 259 social dwellings to be delivered in 2023 and 130 affordable dwellings in 2024.</li> <li>• Telopea: Public exhibition for the Concept Plan and Stage 1A Development Application, was lodged by Frasers Property AHL Limited in July 2021, and closed on 9 November 2021. This project will deliver around 4,500 new dwellings, with around 1,000 being social and affordable housing.</li> </ul>

<sup>1</sup> Regional is defined as excluding Greater Sydney, Newcastle and Wollongong. Refer to <https://www.budget.nsw.gov.au/news-centre/treasurers-message/our-regions/regional-nsw>

<sup>2</sup> LGAs include: Albury, Blacktown, Campbelltown, Canterbury-Bankstown, Central Coast, Coffs Harbour, Cumberland, Dubbo, Fairfield, George's River, Goulburn Mulwaree, Kempsey, Liverpool, Maitland, Newcastle, Orange, Parramatta, Penrith, Port Macquarie-Hastings, Ryde, Singleton, Tamworth, Taree, Wagga Wagga and Wollongong.

National housing priority policy areas	Initiative	2021-22 Update
		<ul style="list-style-type: none"> <li>• Arncliffe: Billbergia Pty Ltd lodged a State Significant Development Application with the Department of Planning and Environment (DPE) in July 2021, which was approved by the Minister on 1 August 2022. This project will deliver around 744 new dwellings, including 180 social housing dwellings. This site will also continue to provide temporary accommodation until early 2023, utilising the \$1.5 million stimulus funding allocated in 2020 in response to the COVID-19 pandemic, to refurbish 130 vacant units.</li> <li>• Villawood: Traders In Purple Pty Ltd lodged the Stage 1 Development Application with Fairfield City Council on 30 August 2021, with construction forecast to commence in 2023. This project is proposed to deliver around 55 social and 5 affordable dwellings, as part of around 360 total dwellings.</li> <li>• Riverwood: A new rezoning proposal was lodged with DPE as a State Significant Precinct in April 2022, to facilitate the renewal of around 1100 existing dwellings (including 1019 social dwelling), into around 3,900 dwellings including a mix of new social and private dwellings.</li> <li>• Redfern: The site was rezoned by DPE in February 2022, with the planning controls anticipating around 310 new mixed tenure dwellings, including a minimum of 30% as new social and affordable housing. It is anticipated the contract for this project will be awarded in late 2022, with construction targeted to commence on site in 2024.</li> <li>• Waterloo: The Waterloo Estate redevelopment project will deliver around 6,000 new homes across three precincts: South, Central and North. Procurement commenced in July 2022 to engage a delivery partner. Rezoning for the South precinct is being finalised in 2022, to enable delivery of 3,012 new homes, including 847 new social homes, 227 affordable homes and the balance as private homes.</li> </ul> <p>These sites also complement existing large-scale mixed tenure redevelopments that continue to be delivered in stages, transforming the former social housing estates at Airds-Bradbury, Claymore and Bonnyrigg.</p> <p>In 2021-22, LAHC was also allocated an additional \$80 million of stimulus funding from the NSW Government, to fast track the delivery of social dwellings. This includes:</p> <ul style="list-style-type: none"> <li>• \$50 million to unlock the future delivery of around 2,800 homes, including around 1,000 new social homes, to be delivered in Western Sydney, Wagga Wagga and</li> </ul>

National housing priority policy areas	Initiative	2021-22 Update
		<p>Coffs Harbour in partnership with the private sector and community housing providers</p> <ul style="list-style-type: none"> <li>• \$30 million to deliver about 80 new small scale social homes, primarily in Western Sydney and regional NSW.</li> </ul>
<p><b>A2.(f) Planning and zoning reform and initiatives</b></p>	<p><b>District and Regional Plans</b></p> <p>District and Regional Plans for Sydney that consider housing supply and demand over the next 20 years.</p> <p>Set housing targets in each Local Government Area.</p>	<p>The Department has now endorsed local housing strategies for all 33 councils in Greater Sydney.</p> <p>Each council is required to develop an Implementation and Delivery Plan demonstrating how its local housing strategy will be implemented.</p> <p>The Department is actively monitoring these and assisting councils with strategic planning outcomes to drive the housing pipeline.</p> <p>The GCC has commenced preparing new housing targets for 5-, 10- and 20-year periods for each LGA. The Department is working with the GCC to develop an approach to formulating housing targets.</p>
<p><b>A2.(b) Community housing support</b></p> <p><b>A2.(a) Social housing</b> that is:</p> <p>ii. responsive to the needs of tenants</p>	<p><b>Management Transfers</b></p> <p>Transfer management of approximately 14,000 public housing properties to the non-government sector.</p>	<p>The community housing providers in the nine management transfer sites across NSW are now well established as the whole of location housing providers for these locations, delivering housing and private rental assistance as appropriate to meet client need.</p> <p>The AHO has transferred the management of 470 properties to Aboriginal Community Housing Providers (ACHPs)</p> <p>LAHC:</p> <p>Community housing provider (CHP) involvement in the LAHC Asset Maintenance Services (AMS) contract expired on 30 June 2021.</p> <p>CHPs are responsible for engaging their own contractors to carry out maintenance, as they do on the balance of their social housing portfolio.</p>

National housing priority policy areas	Initiative	2021-22 Update
		LAHC is continuing to engage with CHPs for the properties that they manage that were transferred as part of the Social Housing Management Transfer program.
<p><b>A2.(a) Social housing</b> that is:</p> <ul style="list-style-type: none"> <li>i.utilised efficiently and effectively</li> <li>iv. responsive to the needs of tenants</li> </ul>	<p><b>Service Improvement Initiatives</b></p> <p>Provide more opportunities, support services and incentives to improve the social housing experience and assist people to avoid or exit social housing.</p> <p>Expansion of a range of private market rental assistance products to provide alternative safe and affordable accommodation options and greater locational choice for clients to increase their capacity to sustain private rental tenancies during and after a period of support to avoid homelessness and to reduce reliance on the social housing system.</p>	<p>In the 2022 Youth Development Scholarships round a total of 1267 scholarships were awarded to new and returning students in NSW. Of these, 822 scholarships were awarded to new students and 445 to returning students.</p> <p>A total of 1400 scholarships will be available in the 2023 academic year. Applications will open on 5 September 2022.</p> <p><b>Opportunity Pathways:</b></p> <p>The Opportunity Pathways – Social Impact Investment (OP-SII) is a voluntary program that supports social housing tenants, Rent Choice recipients and applicants on the NSW Housing Register, (and household members of these groups) to gain and retain employment through access to tailored case management support, training, education and employment opportunities. The former Opportunity Pathways grant program has closed across NSW. The re-designed OP-SII will test a social impact investment approach to the program, using a hybrid grants/ payment for outcomes model in four locations between 1 July 2022 and 30 June 2025:</p> <ol style="list-style-type: none"> <li>1. New England</li> <li>2. Hunter Central Coast</li> <li>3. South Western Sydney</li> <li>4. Western NSW</li> </ol> <p>The Commonwealth Government has committed in principle funding of \$4.5m to the OP-SII, subject to the negotiation of a bilateral agreement.</p> <p><b>Rent Choice</b></p> <p>DCJ has implemented changes to the Rent Choice program in response to the impact of the pandemic and lockdowns in 2021, and also the loss of accommodation and low vacancy rates following the Northern NSW floods in 2022. Work will continue in 2022-23 on consolidation work to support business and program objectives.</p>

National housing priority policy areas	Initiative	2021-22 Update
		<p>Through the <b>Rent Choice</b> program, DCJ has invested over \$50 million to support 6,170 households to access and maintain tenancies in the private rental through the suite of Rent Choice subsidies, including Start Safely (4,590), Youth (1,205), Veterans (52), Transition (9) Assist (273) and Family Assist (41).</p> <p>The NSW Government supported existing and new clients in Rent Choice Youth and Start Safely during the pandemic and the lockdowns with stimulus funds totalling \$15 million in FY2021-22, to enable clients to access or sustain a private rental tenancy during these challenging times.</p> <p>In addition, further stimulus funds totalling \$14.1 million have been announced for 2022-23 and 2023-24.</p>
<p><b>A2.(a) Social housing</b> that is:</p> <ul style="list-style-type: none"> <li>i.utilised efficiently and effectively</li> <li>ii.respondive to the needs of tenants</li> <li>iii.appropriately renewed and maintained</li> <li>iv.respondive to demand</li> </ul> <p><b>A2.(b) Community housing support</b></p> <p><b>A2.(c) Affordable housing</b></p>	<p><b>Social and Affordable Housing Fund (SAHF)</b></p> <p>Delivery of new social and affordable housing dwellings linked to tailored support coordination designed to assist social housing households to achieve greater independence.</p>	<p>As of 30 June 2022, 3,020 of 3,486 dwellings have been delivered by registered community housing providers awarded contracts through SAHF tenders.</p> <p>Of the dwellings delivered so far, 1,105 have been delivered in regional areas and 1,915 in metropolitan areas.</p> <p>All dwellings are tenanted or are being tenanted with 4,133 residents in SAHF dwellings as of 30 June 2022 (latest resident data). Of these residents, 2,938 are in Social Housing and 2,094 are aged 55 and over or 45 years and over for people that identify as Aboriginal or Torres Strait Islanders.</p> <p>All dwellings are now expected to be delivered by the end of 2024, (a delay of one year) mainly due to COVID related materials and labour supply constraints, extreme weather-related delays and delays in planning related approvals.</p>
<p><b>A2.(a) Social housing</b> that is:</p> <ul style="list-style-type: none"> <li>i.utilised efficiently and effectively</li> <li>ii.respondive to the needs of tenants</li> </ul>	<p><b>Strong Family, Strong Communities</b></p> <p>Strong Family, Strong Communities is the ten-year Aboriginal Housing Strategy (2018-2028) delivered by the Aboriginal Housing Office (AHO) to improve the wellbeing of NSW</p>	<p>In 2021-22 the AHO:</p> <ul style="list-style-type: none"> <li>• built a total of 82 new homes for Aboriginal people in NSW</li> <li>• upgraded 5,281 AHO and Aboriginal community owned homes</li> <li>• completed 2,847 climate resilience upgrades for our Aboriginal tenants</li> <li>• supported 445 people and families across NSW through the Services Our Way program</li> </ul>

National housing priority policy areas	Initiative	2021-22 Update
<p>iii.appropriately renewed and maintained</p> <p>iv.responsive to demand</p>	<p>Aboriginal families and communities through housing. It is underpinned by four pillars:</p> <ol style="list-style-type: none"> <li>1. improving how the AHO uses its asset portfolio</li> <li>2. improving the social housing experience for Aboriginal families</li> <li>3. strengthening and growing a sustainable Aboriginal Community Housing sector</li> <li>4. planning and evaluating the AHO's programs for continuous improvement.</li> </ol>	<ul style="list-style-type: none"> <li>• supported 67 Aboriginal families to own their own home</li> <li>• supported an additional 28 Aboriginal students to complete their tertiary studies, making a total of 101 Aboriginal students supported over the past four years</li> <li>• provided \$288,625 in Capability Grant funding to 20 Growth Providers to build their organisational capability on a wide range of activities e.g. legal advice, professional development, organisational infrastructure development, financial modelling, tenancy management development and sustainable housing outcomes</li> <li>• partnered with the Aboriginal Community Housing Industry Association (ACHIA) to hold a Sector Visioning Workshop and provide opportunities for ACHPs; and</li> <li>• transferred the management of 470 AHO properties to ACHPs.</li> </ul> <p>As part of the Data and Evidence program, a Mid-Point Review of the Strong Family, Strong Communities (SFSC) Strategy was initiated in 2020-21; the findings will guide adjustments in the planning and delivery of SFSC Phase 2.</p>



## NEW SOUTH WALES HOUSING STRATEGY

Priority cohorts	Initiative	2021-22 Update
All homelessness priority cohorts	Build on understanding of overcrowding as a form of homelessness, the factors leading to it, and explore ways to identify and link people to services.	<p><b>AHURI Report</b></p> <p>In June 2022, AHURI provided DCJ with an advance copy of its new research report on Assessing overcrowding measures in Australian housing which has since been published.</p> <p>Analysis of this report has informed DCJ's understanding regarding the impact of overcrowding on individuals and households and provided guidance to improve measurements for overcrowding. The Australian Bureau of Statistics continue to take the lead on providing population-level measurement of overcrowding. However, these matters will be considered in the development of the next <i>NSW Homelessness Strategy</i>.</p> <p><b>Mobility Research Project</b></p> <p>DCJ has established the Mobility Research Project, to provide evidence-based recommendations about how to better understand and support mobility and address housing overcrowding for Aboriginal people in NSW. This initiative assists DCJ to address the national Closing the Gap target to increase the proportion of Aboriginal and Torres Strait Islander people living in appropriately sized (not overcrowded) housing to 88 per cent by 2031.</p>
	Increase early intervention tenancy supports through localised real estate engagement projects to help maintain tenancies in the private rental market.	<p><b>DVNSW: Safer Homes, Stronger Communities (SHSC)</b></p> <p>In 2019-20, DVNSW was contracted to explore options for mutually beneficial collaboration and test models for positive engagement and good practice between domestic and family violence (DFV) support services and real estate agents in NSW so that women and families can access safe affordable options in the private rental market.</p> <p>This project is aimed at supporting access to private rental properties where there are specific challenges for specialist services, local obstacles to accessing appropriate, safe, affordable accommodation options for women and families escaping DFV and better opportunities to create sustainable connections between agents and DFV specialists.</p> <p>The implementation of the project was impacted by the COVID-19 pandemic (as well as the Northern NSW floods in February 2022).</p>

Priority cohorts	Initiative	2021-22 Update
		<p>As a result, DCJ extended the contract with DVNSW until June 2022 within the existing funding allocation. DVNSW has completed Phase 3 of the program and recommended Phase 4 not proceed because of a lack of opportunity in the current private rental market. The resources developed to deliver the program have been preserved and made available on the DVNSW website. DVNSW will promote these resources to the DFV sector through its communications.</p> <p><b>Yfoundations: Trauma Informed Property Management Training Program – Foot in the Door (FITD)</b></p> <p>DCJ reviewed the recommendations of the Foot in the Door evaluation report, including the need to for further engagement between real estate agents and case workers on issue relating to youth homelessness and the Rent Choice Youth program, on behalf of clients.</p> <p>DCJ continues its consolidation work on the Rent Choice program to support its business and program objectives. This includes enhancing the engagement of DCJ and Community Housing Providers (CHPs) with the private rental market and real estate agents through case workers and tenancy facilitation specialists (Private Rental Brokerage Specialists).</p>

Priority cohorts	Initiative	2021-22 Update
	<p>Support and encourage financial institutions, including telecommunications and energy companies, to offer information on a full suite of Commonwealth and state supports for their customers who are experiencing financial hardship.</p>	<p>The 2022 conference was held 16-17 February 2022 at the Sydney Masonic Conference Centre after being postponed multiple times due to the COVID-19 pandemic. There was also an online option for attendees. DCJ was a silver sponsor for the conference.</p> <p>The focus of the conference was financial resilience, with content themes being:</p> <ul style="list-style-type: none"> <li>- Economic resources</li> <li>- Financial products and services</li> <li>- Finance knowledge and behaviour</li> <li>- Social capital</li> </ul> <p>The key issues identified from the conference were used to develop an Election Platform paper calling the government to action. DCJ was not involved in the development of this paper.</p>
	<p>Build on the successes of Supported Temporary Accommodation models and complete a Temporary Accommodation framework in order to ensure the appropriate support options are available for people requiring crisis accommodation to enable them to transition to long-term housing.</p>	<p>Temporary Accommodation (TA) continues to be a key component of responses to natural disasters and emergencies. It is a key part of the public health response in NSW to protect those most vulnerable, as well as the broader community, from COVID-19. The TA program received additional funding over 2019-20 to 2021-22 to support the COVID-19 public health response. There is currently greater demand for TA than was experienced prior to the COVID-19 public health response.</p>

Priority cohorts	Initiative	2021-22 Update
	<p><b>Human Services Outcomes Framework (HSOF) application for homelessness</b></p> <p>Develop the Human Services Outcomes Framework (HSOF) application for homelessness, including introducing cross-agency requirements for reporting on homelessness outcomes.</p>	<p>The SHS Outcomes Framework is being implemented across 2021 to 2024. The framework uses domains that match back to the HSOF, allowing more direct reporting on homelessness outcomes against the HSOF.</p>
	<p><b>Commissioning Specialist Homelessness Services (SHS) for Outcomes</b></p> <p>New South Wales is seeking to shift the emphasis in the contracting environment from the services a provider will offer to the outcomes they achieve for their clients.</p> <p>To support an outcomes-based approach, a new quality system will be implemented over the next 5 years.</p>	<p>Consultation on the SHS Outcomes Framework took place during the contract continuation period. The SHS Outcomes Framework was then finalised and released to the sector in June 2021. The Framework will now be progressively implemented, along with adjustments to practice from the SHS Program Specifications and HSA milestones, across the 2021 to 2024 contract period.</p> <p>The Framework uses three main tools to gather outcomes information. The Personal Wellbeing Index (PWI) is the first tool to be implemented. Rollout of the PWI was completed in June 2022. Implementation was delayed due to COVID 19 and flooding events that occurred across NSW.</p> <p>The Client Outcomes Survey (COS) is the second tool to be implemented and this will take place during the 2022-23 contract year. Delays to the implementation of PWI has had a flow on impact on the COS.</p> <p>The Client Information Management System (CIMS) and approved equivalents will also be used to collect standardised data for the outcomes framework. This system is already in place, but will need to be modified to bring it in line with reporting required under the framework. These modifications will take place across the 3 years of the new contract period.</p> <p>Ongoing consultation and adaption of framework policies and procedures, will take place throughout the new contract period, encapsulating a try, test, and refine approach.</p> <p>Sector and District C&amp;P staff Learning and Development activities will be rolled out to accompany each of the new tools as they are implemented.</p>

Priority cohorts	Initiative	2021-22 Update
		<p>Year 2 &amp; 3 of the new contracts will see the sector setting and collecting data against KPIs in the Outcomes Framework.</p> <ul style="list-style-type: none"> <li>• Services are continuing to achieve accreditation with the Australian Services Excellence Standards (ASES) or the equivalent QIC Health and Community Standards (QIC).</li> <li>• As at June 2022, 32% of SHS are currently accredited with either ASES or QIC.</li> </ul>
	<p><b>NSW Homelessness Strategy Evaluation Framework – 1 July 2018-30 June 2023</b></p> <p>Undertake a robust evaluation of the Strategy, identifying where initiatives are effective, reviewing implementation and scaling up as appropriate through the term of the Strategy.</p>	<p>The evaluation of the NSW Homelessness Strategy 2018-2023 has commenced and is on track for completion in September 2023. A draft evaluation report will be available in July 2023.</p> <p>DCJ has commissioned Ernst and Young (EY) to undertake the evaluation, which commenced in March 2022.</p> <p>An evaluation plan has been co-designed and drafted by EY in consultation with key stakeholders across DCJ, which outlines the proposed approach for data collection, linked data analysis and stakeholder engagements planned throughout the evaluation. This plan is awaiting finalisation by the evaluation working group for the project.</p> <p>The evaluation will assess the effectiveness of the Strategy and of the following programs:</p> <ul style="list-style-type: none"> <li>• Assertive Outreach</li> <li>• Home and Healthy</li> <li>• Housing Outreach and Support Team</li> <li>• Specialist Homelessness Services (outcomes pilot)</li> <li>• Staying Home Leaving Violence</li> <li>• Supported Transitions and Engagement Program</li> <li>• Sustaining Tenancies in Social Housing and Tenancy Management Pilot</li> <li>• Universal Screening and Supports</li> <li>• Youth Foyer</li> </ul> <p>Overall, the Strategy evaluation aims to provide reliable evidence of the:</p> <ul style="list-style-type: none"> <li>• effectiveness of the Strategy in achieving its objectives.</li> </ul>

Priority cohorts	Initiative	2021-22 Update
		<ul style="list-style-type: none"> <li>• effectiveness of programs under the Strategy in achieving their objectives amongst their target groups, and the implications for the future design and delivery of homelessness services.</li> <li>• critical success factors and/or barriers to achieving positive client outcomes.</li> <li>• service system outcomes, what these were and what enabled them to occur.</li> <li>• cost effectiveness of Strategy programs, in terms of the resources used and the outcomes achieved.</li> </ul>
	<p>Improve the way we work with people on the frontline, building on current customer service and staff capability development initiatives, with an initial focus on delivering trauma-informed care and Aboriginal cultural capability training available to all DCJ staff and NGO services delivered in multiple locations across NSW.</p>	<p>The SHS Learning and Development Framework training courses continue to be delivered online.</p> <p>Courses are able to reach sector staff across NSW overcoming the barriers of delivering face to face courses in specific locations. As a result, more courses are able to be delivered.</p> <p>The SHS Learning and Development Framework supports the delivery of the mandatory Personal Wellbeing Index (PWI) training modules as an online e-learning course.</p>
	<p><b>Specialist Homelessness Services (SHS)</b></p> <p>SHS and related initiatives provide a client-centred response, with services designed around the needs of the individual client's circumstances, experiences and choices. Some services are funded to provide support to specific cohorts.</p>	<p>Planning and procurement for the SHS program were undertaken. The Evaluation will deliver final report in June 2023. During this time Unit Costing work is also being undertaken, with the final report due in March 2023.</p> <p>Both the evaluation and unit costing work will inform the future recommissioning process.</p>
	<p><b>Link2home</b></p> <p>State-wide information and referral telephone service which operates 24 hours a day, seven days a week.</p>	<p>This is an existing initiative.</p>

Priority cohorts	Initiative	2021-22 Update
	<p>Link2home provides information, assessment and referral to specialist homelessness services, temporary accommodation and other appropriate services for people who are homeless or at risk of homelessness.</p>	
	<p><b>Sustaining Tenancies in Social Housing (STSH)</b></p> <p>The Sustaining Tenancies in Social Housing (STSH) program is an initiative under the <i>NSW Homelessness Strategy 2018-2023</i>.</p> <p>The objective of the program is to sustain existing tenancies in social housing through local strategies to deliver intensive person-centred support and case management to address a range of complex needs such as mental health and alcohol and other drug issues.</p>	<p>The NSW Government has invested \$20.2 million in Sustaining Tenancies in Social Housing (STSH), an initiative under the NSW Homelessness Strategy 2018-2023, to support people at risk of homelessness to maintain their social housing tenancies.</p> <p>As at 30 June 2022, STSH assisted 2,005 social housing tenancies at risk, including: 564 in Macquarie Fields, 533 in Murrumbidgee, 223 in Western NSW, 123 in Southern NSW, 381 in Western Sydney and 181 in Sydney and South Eastern Sydney.</p>
	<p><b>Specialist Homelessness Services (SHS) COVID-19 Additional Payments</b></p> <p>Short-term temporary additional funding, known as the SHS COVID-19 Additional Payments, was made available to Specialist Homelessness Services (SHS) providers over the past two years and ended on 30 June 2022.</p> <p>The short-term funding was made available for SHS to:</p>	<p>Since the height of the COVID-19 situation, the number of providers accessing SHS COVID-19 Additional Payments has progressively declined. The payments assisted over 30 SHS providers to meet the emergency needs of clients impacted by COVID 19 and helped SHS to manage the challenging impacts of the pandemic on service delivery.</p> <p>As at 30 June 2022, a total of \$1.9 million had been allocated to 35 SHS providers for SHS COVID-19 Additional Payments.</p> <p>A total of 300 clients were supported in accommodation through the funding.</p>

Priority cohorts	Initiative	2021-22 Update
	<ul style="list-style-type: none"> <li>• Meet the emergency needs of clients impacted by COVID 19</li> <li>• Meet additional costs incurred to maintain their existing service model as a result of COVID 19</li> <li>• Implement their business continuity plan and or NSW Government COVID Safety Plan.</li> </ul>	
	<p><b>Next STEP</b></p> <p>Based on the Supported Transition and Engagement Program (STEP), Next STEP is designed to assist newly housed clients sustain their tenancy with short term intervention support and case management.</p> <p>Next STEP will engage clients placed in temporary accommodation and support their transition into long term housing.</p>	<p>STEP C contracts with two existing Community Housing Providers across two locations for a total of 24 packages (12 in each location) were extended to 31 August 2022 to complete client transition plans and merger.</p> <p>As of 1 September 2022, STEP C will be absorbed under Together Home, with a budget of \$2.1 million over two years and capacity for 22 leasing and support packages and two high needs packages across the Mid North Coast and Western NSW district locations, i.e. 11 leasing and support packages plus 1 high need package in each respective location.</p> <p>A total of 10 existing STEP C clients (five from each location) have transitioned into Together Home, with capacity to accept new clients. Remaining STEP C clients have been successfully referred and transitioned to HASI and NDIS, with some requiring no further support.</p>
	<p><b>Together Home Program</b></p> <p>The Together Home program (THP) is a \$177.5 million NSW Government investment over four years to 2024 that aims to support people street sleeping across NSW into stable accommodation, linked to wraparound supports.</p> <p>Together Home is an extension of the Community Housing Leasing Program</p>	<p>The <b>Together Home Program</b> (THP) was established in July 2020 and is being delivered across three tranches.</p> <p>Tranche 3 – \$57 million further investment in NSW Budget 2021-22 for 2 year program, additional 250 leasing and support packages (\$21.5m) allocated to 18 CHPs and new capital supply of 100 dwellings (\$35.5m) with co-contributions from CHPs.</p> <p>A further NSW Government investment announced in the NSW Budget 2022-23 of \$55.4 million to extend up to 200 existing T1 and T2 client leases and supports (\$18.4m),</p>



Priority cohorts	Initiative	2021-22 Update
	<p>(CHLP). Community Housing Providers (CHPs) will lease properties in the private rental market and house people who currently street sleeping, or have a history of street sleeping.</p>	<p>where required plus a further 120 new dwellings (\$37m) to boost capital supply to facilitate client exits from the program into long-term accommodation.</p> <p>The Aboriginal led model has been expanded the Central Coast from 17 to 35 leasing and support packages with additional funds from the NSW Homelessness Strategy.</p> <p>A total of 1092 leasing and support packages, including Aboriginal led model packages have been funded. As of 15 August 2022, active clients housed totalled 791 people and 938 clients receiving wraparound support.</p> <p>A total of 105 high needs packages funded to Homelessness NSW for management of intake referrals and decision making through a High-Needs Panel. To date 135 clients have received high needs funding,</p> <p>An external program evaluation (implementation, outcomes, case-studies and cost benefit analysis) is being conducted by the Australian Housing Urban Research Institute (AHURI). During the year, consultations and preliminary findings have been completed. An interim report is due for completion by December 2022, a systemic issues paper is due by June 2023 and final report and cost benefit analysis is due by June 2024.</p>
	<p><b>Assertive Outreach</b></p> <p>Assertive Outreach (AO) is a way of engaging proactively and purposefully with people such as street sleepers who would not necessarily interact with support services.</p> <p>AO services engage homeless people in locations they frequent, such as train stations, bus stops, streets, alleys, bridges and overpasses. Street-based outreach enables workers to respond directly and immediately to a persons' needs by bringing services to people rather than waiting for individuals to come to services on their own.</p>	<p>Between 1 April 2020 and 30 June 2022, DCJ and partners performed 11,716 Assertive Outreach activities and housed over 1,400 people who were formerly street sleeping in long-term housing.</p> <p>Assertive Outreach expansion sites in Newcastle and Tweed Heads have exceeded their annual 115 client targets each year.</p> <p>DCJ has commenced a Mobile Housing Outreach team which visits rural townships across Murrumbidgee, Far West and Western NSW. Under the 12-month trial to June 2023, mobile housing officers will travel to over 40 townships connecting with local homelessness service providers to help people and communities with their housing needs.</p>

Priority cohorts	Initiative	2021-22 Update
	<p>The NSW Government has developed an Assertive Outreach model that involves the following four components:</p> <ul style="list-style-type: none"> <li>• Outreach</li> <li>• Assessment</li> <li>• Stabilisation</li> <li>• Post-placement support</li> </ul>	
<p><b>Children and young people</b></p>	<p><b>The Universal Screening and Supports (USS)</b></p> <p>The USS program is an initiative under the <i>NSW Homelessness Strategy 2018-2023</i> to expand the use of universal screening tools in schools to identify young people at risk of homelessness.</p>	<p>The USS pilot has been extended through December 2023 in Albury and Mount Druitt to enable a thorough evaluation of the pilot in the aftermath of Covid-19. The scholarship funding for the program has also been rolled over for use through December 2023.</p> <p>The Albury Project has screened students in the three participating schools in each year (2019, 2020 2021, and 2022).</p> <p>The Mount Druitt Project has screened students in two of the four schools in 2020 and 2021. Students in all four schools were screened in 2022. Each school has been screened twice over the four year period.</p> <p>In addition to the screening, schools also make direct referrals to USS for those students identified at risk.</p> <p>As of June 2022, Yes Unlimited was supporting 151 students in Albury, and Barnardos Australia was supporting 103 students in Mount Druitt.</p> <p>Upstream Australia currently provide the lead support providers a list of students who were identified as 'at risk' on the survey's homelessness indicator only, in which to follow up support.</p> <p>The final external evaluation of USS is expected in February 2023 due to the impacts of Covid-19. This will identify the impacts of the program on reducing homelessness and school disengagement through the linking of data across the DCJ and NSW Department of Education data systems. The evaluation will also assess the impact of the screening tool versus business as usual practices (i.e. referrals).</p>

Priority cohorts	Initiative	2021-22 Update
	<p><b>Premier's Youth Initiative</b></p> <p>This pilot initiative aims to divert up to 446 young people leaving Out-of-Home Care from entering the homelessness service system via a combination of personal advice, education and employment mentoring, transitional support and subsidised accommodation</p>	<p>All PYI providers were recommissioned for the period 2021-2024. PYI is being delivered in 10 locations and achieving positive outcomes for young people.</p> <p>The Centre for Evidence and Implementation completed an evaluation of PYI in November 2020 which describes the evidence suggesting PYI is a promising model for vulnerable young people.</p>
	<p><b>Homeless Youth Assistance Program (HYAP)</b></p> <p>The HYAP funds non-government organisations to deliver support and accommodation models for unaccompanied children and young people aged 12 to 15 years who are homeless or at risk of homelessness.</p>	<p>HYAP is an existing service. All HYAP providers were recommissioned along with SHS for the 2021-2024 period.</p> <p>The HYAP service is currently being reconfigured to better meet the needs of children accessing the service. Work is underway with service providers to transition to a new HYAP model. Once initial planning completes by 31 October 2022, services and DCJ will work to transition to the new model by 30 June 2024.</p>
	<p><b>Foyer Central</b></p> <p>Foyer Central offers places to out of home care leavers</p> <p>Provide access to education and accommodation for young people through a Youth Foyer social impact investment, to be evaluated for expansion.</p> <p>One purpose-built Youth Foyer site located in central Sydney will be delivered, offering young OOHC leavers a safe and affordable place to live while they engage in education, training and employment</p>	<p>The Foyer Social Benefit Bond is a 9 year joint partnership with Uniting, St George Community Housing (SGCH) and DCJ, along with other Government agencies and investors. Opening in March 2021, Foyer targets young people between the ages of 18-22 years with lived experience in statutory OOHC (between 14 to 18 years) and are/risk of homelessness.</p> <p>Foyer Central reached full occupation in July 2022, providing 53 studio style apartments supporting young people for an average of 18 months. Foyer Central key services include accommodation, support to develop life skills and participate in vocational education and training, mentoring, employment assistance and personal tailored support. With the final goal being the young person transitioning to independent living.</p> <p>Commissioned by Uniting, Ernst and Young completed the first report Foyer Central Baseline Evaluation Report In July 2022.</p>

Priority cohorts	Initiative	2021-22 Update
<b>Indigenous Australians</b>	<p>AHO strengthened service responses, building on the <i>Strong Families, Strong Communities (SFSC) 10 year Aboriginal Housing Strategy</i></p> <p>Improve the availability and appropriateness of accommodation to sustain tenancies.</p>	<p>Our commitment to Aboriginal-led co-design is typified by the LDCS and Client Experience Initiatives.</p> <p>The LCDS pilot projects focus on improving housing need whilst addressing at least one social issue. The LCDS have been developed through an extensive Aboriginal-led co-design approach with CofAbcare and Gunida Gunyah.</p> <p>Gunida Gunyah at Gunnedah developed a culturally appropriate and responsive service to support vulnerable Aboriginal people and families with transitional accommodation and established an Indigenous Community Hub. The program has supported seven (7) individuals and families at risk of homelessness, two (2) have transitioned into independent living by securing social or private rentals.</p> <p>Abcare at Coffs Harbour, although the project did not launch, developed a business case and service model to support vulnerable Aboriginal young people transitioning from out of home care into independent living.</p> <p>AHO's SOW Program is an innovative and impactful service that works with the most vulnerable Aboriginal people and families to ensure they get the support they need. Services Our Way provides a trauma-informed culturally appropriate service coordination, support and capacity building for Aboriginal people and families experiencing vulnerability, empowering them to improve their well-being and achieve their goals, with a 100% Aboriginal front-line workforce. This financial year they supported 445 of the most vulnerable Aboriginal people and families in NSW.</p>
<b>Older people</b>	<p>Deliver targeted social housing options for older women in 4 to 5 locations, to be evaluated for expansion.</p>	<p>As part of the NSW Homelessness Strategy, LAHC is delivering 12 new social housing developments across Greater Sydney, designed specifically for women who are experiencing or at risk of homelessness.</p> <p>The developments will deliver around 106 new social homes, creating small communities of women who have things in common, and who can look after each other, while also having the benefit of wraparound services.</p> <p>These homes will be delivered through projects across the greater Sydney metropolitan area including the Local Government Areas of Blacktown, Canterbury Bankstown, Cumberland, Georges River, Liverpool, Penrith and Randwick.</p>

Priority cohorts	Initiative	2021-22 Update
		<ul style="list-style-type: none"> <li>• 1 project at Heckenberg was completed in March 2021, delivering 8 social homes.</li> <li>• 1 project at Peakhurst was completed in June 2022, delivering 9 units.</li> </ul> <p>5 projects delivering 44 dwellings are in construction and the remaining 5 projects delivering the balance of 45 dwellings are in varying stages of design, DA approval and builder tendering outcomes.</p>
<p><b>People exiting institutions and care into homelessness</b></p>	<p>Identify opportunities to use social impact investment to complement the identified focus areas and actions under the <i>NSW Homelessness Strategy</i></p>	<p><b>Home and Healthy</b></p> <p>The Home and Healthy pilot assisted 227 clients in total. However, it was not financially sustainable leading to its closure in June 2021. The 93 remaining participants were transitioned to other supports.</p> <p>DCJ is working with NSW Treasury’s Office of Social Impact Investment to develop a new program to assist people leaving health services who are experiencing or at risk of homelessness. This will be developed as part of the next NSW Homelessness Strategy in 2023/24</p> <p><b>Reintegration Housing Support Program</b></p> <p>Launched in July 2021, the Reintegration Housing Support Program is a two year \$4.5 million investment by the NSW Government to support people leaving custody who are at risk of homelessness to secure and sustain long-term housing.</p> <p>As of 30 June 2022, 238 people have been accepted into the RHSP. Of these 238 people, 67 have secured long term housing and 81 identified as Aboriginal.</p> <p><b>Mental Health In-Reach Service</b></p> <p>DCJ are trialling a new ‘in-reach’ project in collaboration with NSW Health as an expansion of the assertive outreach (AO) program. Investment of \$1.1 million has been made over two years across three local health districts (Central Coast, Sydney, and South East Sydney) for SHS case workers to engage people in mental health units who have experienced or are at serious risk of rough sleeping. The service will deliver assertive “in reach” to a minimum of 350 people in Sydney and South Eastern Sydney and, 175 people in Central Coast who are in patient’s in mental health units to prevent exits into homelessness. An additional \$230,000 is being provided by NSW Health to</p>

Priority cohorts	Initiative	2021-22 Update
		fund the evaluation of the service. This project aligns with the No Exits Framework and NSW Housing and Mental Health Agreement 2022.
	<p><b>Sustaining Tenancies and Social Housing (STSH)</b></p> <p>The Sustaining Tenancies in Social Housing (STSH) program is an initiative under the <i>NSW Homelessness Strategy 2018-2023</i>.</p>	See update in “All priority cohorts”
	<p><b>Multi-agency Framework for Transition Planning to Prevent Homelessness</b></p> <p>NSW Departments DCJ, Justice and Health to use the Multi-agency Framework for Transition Planning to Prevent Homelessness to review current exit planning policies and best practice in exit planning</p>	<p>During July-August 2022 data has been collected on participating agencies’ performance against the first <i>No Exits from Government Services into Homelessness</i> Action Plan (2021-22). Agencies have also advised of their plans for development and implementation of initiatives aimed at preventing exits into homelessness during 2022-23.</p> <p>This information is currently being collated into a report and consolidated Action Plan for 2022-23.</p>
	<p><b>Foyer Central</b></p> <p>Foyer Central offers places to out of home care leavers.</p>	See update in “Children and young people”.
	<p>Improve health and housing outcomes for people experiencing homelessness by increasing their access to quality health care by building on current models delivered through St Vincent’s Hospital and the Boston Health Care for the Homeless Program.</p>	<p>The St Vincent Homeless Health Service (HHS) is a key member of the now well established Homeless Assertive-outreach Response Team (HART) in inner-Sydney, alongside the DCJ Housing Outreach Support Team (HOST) and NGO assertive outreach partners.</p> <p>The Boston Health Care for the Homeless Program and HHS models have been implemented in the expanded assertive outreach sites in Tweed and Newcastle and are best practice models for all assertive outreach expansion across the State. Local Health</p>

Priority cohorts	Initiative	2021-22 Update
		District partnerships continue to be expanded to provide access to health supports for people sleeping rough.
	Continue to implement the Supported Transition and Engagement Program (STEP) to provide an additional 120 housing places for rough sleepers across NSW over the next four years, with wraparound support based on Housing First principles.	The evaluation was completed and contracts for STEP A have been extended for 3 years to 30 June 2025, STEP B contract has been extended to 30 June 2024. This represents a \$20.5M investment in the continuation of these two programs.
	<p><b>Homelessness Outreach Support Team (HOST)</b></p> <p>HOST is an assertive outreach to rough sleepers to give them to access accommodation and support.</p> <p>A key feature of current assertive outreach services is collaboration on the streets between DCJ and the local Health Districts and St Vincent's Hospital.</p>	<p>The HOST in the Sydney, South Eastern Sydney and Northern Sydney District (SSESNS) have assisted more than 1,100 people formerly sleeping rough into long-term permanent housing since March 2017 and 78% of people have maintained their tenancies.</p> <p>HOST (March 2017 - 30 June 2022)</p> <ul style="list-style-type: none"> <li>• Assertive Outreach patrols: 2,313</li> <li>• Instances of engagement: 14,422</li> <li>• Number of people supported in Temporary Accommodation: 2,887</li> <li>• Number of people housed: , 1,111</li> <li>• Number of tenancies sustained: 78.22%</li> </ul> <p>Throughout 2021-2022, in collaboration with NGOs and NSW Health, HOST continued to pilot the 'Street To Home' program which is based on the 'Housing First' approach. 'Housing First' is internationally praised by research for providing stability, being trauma-informed and client-centered and helps DCJ reduce its expenditure on TA. Within 2021-2022, HOST have housed 102 people via 'Street To Home'.</p>
	Increase access to Alcohol and other Drugs services for people experiencing homelessness by providing clear pathways and links into appropriate	The objectives of the AOD Pathways project are being met through the Department's best practice approaches in responding to AOD issues in the client base.

Priority cohorts	Initiative	2021-22 Update
	housing options to improve health and housing outcomes following treatment.	<p>These responses are implemented both in direct delivery and commissioned services including:</p> <ul style="list-style-type: none"> <li>• HOST and Assertive Outreach expansion</li> <li>• Sustaining Tenancies and the Tenancy Management Pilot</li> </ul>
	Support Aboriginal people transitioning from correctional services into culturally responsive housing	AHO has funded three transitional housing programs up to \$590,000 inclusive of professional fees (consultancy fees) to support Aboriginal people transition from incarceration back into community. The three programs will launch in 2022-23.
<b>Reforms and initiatives that contribute to a reduction in the incidence of homelessness</b>	Commission actuarial analysis of pathways into homelessness to inform investment in 2019/20 and onwards.	<p>The Pathways to Homelessness final report and dashboard were published on the DCJ website and shared with key stakeholders and the sector in December 2021.</p> <p>The Evidence Briefs have been finalised, and are anticipated for publication in late 2022.</p> <p>DCJ is commissioning a supplier to deliver the required update to the Pathways to Homelessness linked dataset with support from FACSIAR. The data will ensure DCJ targets investment towards programs that improve outcomes for people experiencing or at risk of homelessness.</p> <p>The updated data will also inform the next Homelessness Strategy.</p>
<b>Women and children affected by family and domestic violence (FDV)</b>	<p><b>NSW Domestic Violence Line</b></p> <p>The Domestic Violence Line is a state wide telephone crisis counselling and referral service for women and persons who identify as female. The DV Line provides counselling, information and referral to other services.</p>	This is an existing initiative.
	<p><b>Rent Choice Start Safely</b></p> <p>Start Safely provides assistance to people experiencing homelessness as a result of domestic and family violence to secure private rental accommodation so</p>	<p>The number of households assisted with Start Safely in 2021-22 was 4590.</p> <p>The number of children assisted within Start Safely households in 2021-22 was 8295.</p>



Priority cohorts	Initiative	2021-22 Update
	that they don't have to return to the violent situation, or remain homeless.	
	<p>Increase core and cluster accommodation for families experiencing FDV, to be evaluated for expansion.</p>	<p>In October 2021, the NSW Government announced historic new investment of \$484.3 million over four years for housing and specialist supports for women and children experiencing domestic and family violence. The funding package includes \$426.6 million over four years to expand Core and Cluster to deliver and operate new women's refuges that will support up to an additional 2,900 women and children escaping DFV each year.</p> <p>Locations of the new refuges will be targeted to areas of high unmet demand, with a focus on regional and rural areas.</p> <p>Delivery of the new refuges will occur over three tranches with an Expression of Interest process occurring at the commencement of each Tranche to be followed by a Request for Tender (RFT) process.</p> <ul style="list-style-type: none"> <li>• Tranche 1 RFT opened on 29 July 2022 and closed on 5 September 2022.</li> <li>• Tranche 2 RFT opened on 26 September 2022 and closed on 24 October 2022.</li> <li>• An expression of interest is expected to open for Tranche 3 in early 2023.</li> </ul> <p>This funding will continue to build the capacity of community housing providers and Aboriginal service providers and improve housing pathways to safety and stability for people experiencing domestic and family violence.</p>
	<p>Increase options for women and children experiencing FDV to stay safe at home.</p> <p><b>Staying Home Leaving Violence</b> program supports victims of domestic and family violence through promoting housing stability and focusing on preventing homelessness in victims.</p> <p>The service model is based on early intervention and prevention principles, with case management activities</p>	<p>In 2021-22 the five SHLV sites which commenced under the NSW Homelessness Strategy 2018-23 supported a total of 1,546 clients.</p> <p>Across the 33 sites covered by the SHLV program, there were 4,695 clients supported in 2021-22, including 3,733 women and 879 children.</p> <p>Expansion funding for the SHLV program was provided in the 2021-22 NSW Budget over four years and has enabled a significant expansion of the program more than doubling its coverage state-wide. The expansion was carried out over three phases.</p>

Priority cohorts	Initiative	2021-22 Update
	<p>focusing on preventing women and families from becoming homeless because of DFV.</p>	<p>The first phase occurred in February 2022 and expanded SHLV from 33 to 70 locations across the state, focusing on areas with high demand. The second phase was recently finalised following an open tender procurement, with funding allocated to deliver SHLV in 11 new locations across NSW. The third and final phase is now complete, with the program being piloted in three sites that will trial innovative models of service delivery.</p>

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11488611096	Central Coast Homelessness Coordination Service	\$ 36,819.85	\$ 33,987.56
1-11488770223	Central Coast Youth Homelessness Coordination and Support Service	\$ 28,100.74	\$ 25,939.15
1-11488610887	Central Coast Youth Homelessness Accommodation Service	\$ 58,801.46	\$ 54,278.27
1-11488610970	Central Coast Homelessness Accommodation Service for Young Women	\$ 18,015.99	\$ 16,630.14
1-11488611138	Central Coast Homelessness Accommodation Service for Young Parent Families	\$ 13,446.34	\$ 12,412.00
1-11488610929	Central Coast Accommodation and Support Service for Women With or Without Accompanying Children	\$ 60,298.42	\$ 55,660.08
1-11488611054	Central Coast Homelessness Support Service for Families	\$ 30,884.55	\$ 28,508.82
1-11488611178	Central Coast Homelessness Support Service for Aboriginal People	\$ 29,965.37	\$ 27,660.34
1-11488611012	Central Coast Homelessness Support Service for Men	\$ 15,809.95	\$ 14,593.80
1-11488490295	Broken Hill Young People's Homelessness and Housing Support Service	\$ 16,125.10	\$ 14,884.71
1-11488490243	Broken Hill Adults and Families Homelessness and Housing Support Service	\$ 17,805.89	\$ 16,436.21
1-11488361525	Wentworth Homelessness and Housing Support Service	\$ 9,296.88	\$ 8,581.74
1-11488490460	Wilcannia Young People, Women's and Families Homelessness and Housing Support Service	\$ 36,606.29	\$ 464.06
1-11489244550	Newcastle, Lake Macquarie and Port Stephens Aboriginal Youth Homelessness Support Service	\$ 13,551.39	\$ 12,508.97
1-11488754056	Lower and Upper Hunter Aboriginal Youth Homelessness Service	\$ 13,551.39	\$ 12,508.97
1-11488536405	Newcastle, Lake Macquarie and Port Stephens Aboriginal Women and Family Homelessness Support Service	\$ 26,997.72	\$ 24,920.97
1-11488727555	Lake Macquarie Youth Homelessness Support Service	\$ 52,787.38	\$ 48,726.81
1-11489229214	Lake Macquarie Women and Family Homelessness Support Service	\$ 45,328.86	\$ 41,842.03
1-11488724615	Newcastle Youth Homelessness Support Service	\$ 52,813.64	\$ 48,751.05

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11488754100	Newcastle Eastern Suburbs Women and Family Homelessness Support Service	\$ 61,060.02	\$ 56,363.10
1-11489199175	Newcastle Western Suburbs Women and Family Homelessness Support Service	\$ 61,060.02	\$ 56,363.10
1-11488754146	Newcastle and Lake Macquarie Men's Homelessness Support Service	\$ 40,732.95	\$ 37,599.64
1-11489258375	Port Stephens Homelessness Support Service	\$ 46,484.41	\$ 42,908.68
1-11488724656	Lower Hunter Youth Homelessness Support Service	\$ 50,187.40	\$ 46,326.83
1-11489029855	Lower Hunter Homelessness Support Service	\$ 56,385.32	\$ 52,047.99
1-11488754015	Upper Hunter Homelessness Support Service	\$ 43,674.33	\$ 40,314.77
1-11489724347	Great Lakes Manning Youth Homelessness Support Service	\$ 30,674.46	\$ 28,314.88
1-11489528414	Great Lakes Manning Homelessness Support Service	\$ 34,561.29	\$ 31,902.73
1-11487026522	Armidale Youth Homelessness Support Service	\$ 23,636.14	\$ 21,817.97
1-11489408605	Armidale Men's Homelessness Support Service	\$ 15,678.64	\$ 14,472.59
1-11489408646	Armidale Women's Homelessness Support Service	\$ 35,375.42	\$ 32,654.23
1-11488607739	Gunnedah Homelessness Support Service	\$ 29,729.01	\$ 27,442.16
1-11488388680	Inverell and Glen Innes Homelessness Support Service	\$ 31,724.95	\$ 29,284.57
1-11488388635	Moree Homelessness Support Service	\$ 47,745.00	\$ 44,072.31
1-11488463582	Narrabri Homelessness Support Service	\$ 32,040.10	\$ 29,575.48
1-11488607688	New England Regional Sustainable Housing and Homelessness Group	\$ 20,222.03	\$ 18,666.49
1-11488463485	Tamworth Homelessness and Housing Support Service	\$ 40,864.26	\$ 37,720.85
1-11488463533	Tamworth Youth Homelessness Support Service	\$ 33,353.22	\$ 30,787.59

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11488389947	Illawarra Homelessness Coordination Service	\$ 25,290.67	\$ 23,345.23
1-11488623198	Illawarra Women's Homelessness and Domestic and Family Violence Support Service	\$ 83,829.50	\$ 77,381.08
1-11489221418	Illawarra Youth Homelessness Connections	\$ 77,106.34	\$ 71,175.08
1-11489410286	Shoalhaven Youth Homelessness Support Service	\$ 22,323.02	\$ 20,605.86
1-11489221467	Shoalhaven Homelessness Family Support Service	\$ 23,242.20	\$ 21,454.34
1-11488623145	Shoalhaven Women's Homelessness and Domestic and Family Violence Support Service	\$ 33,930.99	\$ 31,320.91
1-11488389884	Illawarra-Shoalhaven Men's Homelessness Support Service	\$ 37,739.03	\$ 34,836.03
1-11489000874	Illawarra-Shoalhaven Aboriginal Homelessness Community Connections Service	\$ 21,535.15	\$ 19,878.60
1-11489221418	Illawarra Youth Homelessness Outreach Support Service	\$ 41,205.67	\$ 38,036.00
1-11489221365	SYFS Illawarra Foyer	\$ 46,821.66	\$ 43,220.05
1-11489195542	Mid North Coast Supporting and Securing Tenancies	\$ 90,736.51	\$ 83,756.78
1-11489195292	Port Macquarie-Hastings Homelessness Support Service for Women	\$ 29,413.86	\$ 27,151.26
1-11489566235	Kempsey Homelessness Support Service for Women	\$ 29,413.86	\$ 27,151.26
1-11489528235	Coffs Harbour, Bellingen and Nambucca Homelessness Support Service for Women	\$ 32,591.61	\$ 30,084.56
1-11489195392	Port Macquarie-Hastings and Kempsey Homelessness Support Service for Young People	\$ 35,716.83	\$ 32,969.38
1-11489195442	Coffs Harbour and Bellingen Homelessness Support Service for Young People	\$ 33,116.86	\$ 30,569.41
1-11488428445	Western Murrumbidgee Network Homelessness Service	\$ 93,310.22	\$ 86,132.51
1-11489117415	Eastern Murrumbidgee Network Homelessness Service	\$ 115,081.73	\$ 82,290.13
1-11489244269	Southern Murrumbidgee Network Homelessness Service	\$ 103,683.86	\$ 95,708.18

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11488792125	Nepean Blue Mountains Adult Homelessness and Housing Support Service	\$ 44,195.90	\$ 40,796.22
1-11488389765	Nepean Blue Mountains Domestic and Family Violence Homelessness, Accommodation and Support Service	\$ 78,550.77	\$ 72,508.40
1-11488389436	Lithgow Homelessness and Housing Support Service	\$ 27,391.66	\$ 25,284.61
1-11488331775	Nepean Blue Mountains Young People's Homelessness and Housing Support Service	\$ 121,936.21	\$ 112,556.50
1-11488442454	Nepean Blue Mountains Family Homelessness and Housing Support Service	\$ 57,882.28	\$ 53,429.79
1-11488792165	Nepean Blue Mountains Tenancy Support Service	\$ 21,088.69	\$ 19,466.48
1-11488824655	Northern NSW Homelessness Support Service for Aboriginal Women Experiencing Domestic and Family Violence	\$ 38,526.91	\$ 35,563.30
1-11488824773	Northern NSW Homelessness Support Service for Women Experiencing Domestic and Family Violence	\$ 78,918.44	\$ 72,847.79
1-11488824714	Northern NSW Aboriginal Homelessness and Prevention Service	\$ 58,433.79	\$ 53,938.88
1-11489114665	Northern NSW Youth Homelessness Support Service	\$ 70,131.05	\$ 64,736.35
1-11489114850	Northern NSW Accommodation and Support Service	\$ 50,502.55	\$ 46,617.74
1-11489114904	Northern NSW Specialist Complex Case Homelessness Service	\$ 46,274.31	\$ 42,714.74
1-11488824773	Lismore Women's and Children's Homelessness and D&FV Service	\$ 31,763.74	\$ 29,320.37
1-11493438441	Northern Sydney West Youth Homelessness	\$ 47,695.95	\$ 53,313.19
1-11493438501	Northern Sydney East Homelessness Solutions	\$ 99,373.35	\$ 82,443.10
1-11488607223	Northern Sydney Homelessness Support Service - Ryde and Upper North Shore	\$ 71,433.66	\$ 65,938.77
1-11488607279	Lower North Shore and Northern Beaches Homelessness Support Service	\$ 78,787.13	\$ 72,726.58
1-11488362160	Northern Sydney Homelessness EIP Service	\$ 52,524.75	\$ 48,484.39
1-11488755661	St George Sutherland Youth Homelessness Support Service	\$ 70,908.42	\$ 65,453.92

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11488755711	Eastern Suburbs Adults and Families Homelessness Support Service	\$ 47,272.28	\$ 43,635.95
1-11488755764	Eastern Suburbs Multipurpose Youth Homelessness Support Service	\$ 78,787.13	\$ 72,726.58
1-11488791537	Sydney and South Eastern Sydney Districts Single Persons Homelessness Support Service - Mental Health	\$ 49,898.51	\$ 46,060.17
1-11488502565	South Eastern Sydney Homelessness Prevention Service	\$ 52,524.75	\$ 48,484.39
1-11488755815	St George Sutherland Integrated Adults and Families Homelessness Support Service	\$ 47,272.28	\$ 43,635.95
1-11489599442	Inner City Sydney Homelessness Service (Mission Australia)	\$ 150,220.79	\$ 138,665.35
1-11490325687	Inner City Sydney Homelessness Service (St Vincent de Paul)	\$ 157,574.26	\$ 145,453.16
1-11490325471	Inner City Sydney Homelessness Service (Salvation Army)	\$ 177,533.66	\$ 163,877.23
1-11490325550	Inner City Sydney Homelessness Service (Wesley Mission)	\$ 72,221.53	\$ 66,666.03
1-11488756082	Inner City Assertive Outreach and Case Coordination for Homeless Vulnerable and Complex Clients	\$ 73,534.65	\$ 67,878.14
1-11489423582	Inner City Rapid Response Homelessness Service	\$ 40,706.68	\$ 37,575.40
1-11489423680	Inner City Sydney Homelessness Prevention and Support Service for Young People	\$ 57,777.23	\$ 53,332.83
1-11488503901	Inner City Homelessness prevention and support service for Women or Women with Children	\$ 57,777.23	\$ 53,332.83
1-11489423632	Inner City Complex Needs Care and Support Service	\$ 21,009.90	\$ 19,393.75
1-11489982009	South Western Sydney District Supported Accommodation and Outreach Services for Young People	\$ 159,622.72	\$ 147,344.05
1-11489888438	Macarthur Multipurpose Homelessness Service for Young People	\$ 85,300.20	\$ 78,738.64
1-11489725487	Homelessness Service for Single Men and Couples Without Children – Bankstown, Fairfield and Liverpool	\$ 38,448.12	\$ 35,490.57
1-11489725425	Women's Homelessness Support Service	\$ 32,486.56	\$ 29,987.59
1-11490413509	Liverpool Fairfield Multipurpose Women with Children Accommodation, Support and Domestic and Family Violence Services	\$ 79,890.15	\$ 73,744.75

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11490413455	Macarthur Multipurpose Women with Children Accommodation, Support and Domestic and Family Violence	\$ 80,467.92	\$ 74,278.08
1-11489888395	Macarthur Multipurpose Homelessness, Accommodation and Support Service for Families	\$ 46,930.87	\$ 43,320.80
1-11489950705	Fairfield and Liverpool Multipurpose Homelessness, Accommodation and Support Service for Families	\$ 26,498.74	\$ 24,460.37
1-11489731065	Wingecarribee Across Target Group Multipurpose Homelessness, Accommodation and Support Service	\$ 44,593.51	\$ 41,163.24
1-11489725539	South Western Sydney Early Intervention and Tenancy Support Service	\$ 62,031.73	\$ 57,260.06
1-11489726825	Macarthur Homelessness, Accommodation and Support Service for Single Men and Couples Without Children	\$ 27,654.28	\$ 25,527.03
1-11488599380	Bega Homelessness Support Service	\$ 52,196.46	\$ 16,914.60
1-11488600160	Cooma and Region Homelessness Support Service	\$ 18,408.44	\$ 16,992.41
1-11488599494	Eurobodalla Youth Homelessness Support Service	\$ 19,820.38	\$ 18,295.73
1-11488599437	Eurobodalla Homelessness Support Service	\$ 18,435.08	\$ 17,017.00
1-11488599320	Eurobodalla Domestic and Family Violence Homelessness Support Service	\$ 23,230.33	\$ 21,443.39
1-11488599609	Queanbeyan Youth Homelessness Support Service	\$ 25,095.15	\$ 23,164.76
1-11488600098	Queanbeyan Homelessness Support Service	\$ 26,880.05	\$ 24,812.36
1-11488391805	Louisa Domestic Violence Service	\$ 22,590.97	\$ 20,853.20
1-11488599609	Goulburn Youth Homelessness Support Service	\$ 21,898.32	\$ 20,213.83
1-11488599266	Goulburn Homelessness Support Service	\$ 33,060.60	\$ 30,517.48
1-11488758655	Yass Valley Homelessness Support Service	\$ 4,315.73	\$ 3,983.75
1-11488599208	Bega Valley Youth Homelessness Support Service	\$ 9,510.58	\$ 8,779.00
1-11488503505	Canterbury Bankstown Youth Homelessness Service	\$ 89,292.08	\$ 82,423.46



<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11488503563	Inner West Youth Homelessness Service	\$ 84,039.60	\$ 77,575.02
1-11488503620	Sydney District Boarding House Outreach Service	\$ 52,524.75	\$ 48,484.39
1-11488503441	Sydney Homelessness Early Intervention Service	\$ 52,524.75	\$ 48,484.39
1-11488503852	Linking Hearts Multicultural Family Services	\$ 99,797.03	\$ 92,120.34
1-11488504067	Inner West Family Homelessness Support Service	\$ 89,292.08	\$ 82,423.46
1-11489423451	Sydney District Young Parents Homelessness Service	\$ 31,514.85	\$ 29,090.63
1-11488503950	Sydney District West Family Homelessness Support Service	\$ 89,292.08	\$ 82,423.46
1-11488503383	Transgender Homelessness Support Service	\$ 17,858.42	\$ 16,484.69
1-11488503676	Lesbian, Gay, Bisexual, Transgender, Intersex or Queer (LGBTIQ) Youth Homelessness Project	\$ 22,060.40	\$ 20,363.44
1-11488347029	Walgett Homelessness and Housing Support Service	\$ 23,636.14	\$ 21,817.97
1-11488347029	Lightning Ridge Homelessness and Housing Support Service	\$ 23,662.40	\$ 21,842.22
1-11488347107	Bourke Homelessness and Housing Support Service	\$ 27,733.07	\$ 25,599.76
1-11488347029	Brewarrina Homelessness and Housing Support Service	\$ 25,054.31	\$ 23,127.05
1-11488347107	Cobar Homelessness and Housing Support Service	\$ 15,652.38	\$ 14,448.35
1-11488347029	Warrumbungle Homelessness and Housing Support Service	\$ 24,607.85	\$ 22,714.94
1-11488501385	Parkes Forbes Homelessness and Housing Support Service	\$ 42,440.00	\$ 39,175.38
1-11488361585	Dubbo Homelessness Service and Housing Support for Young People	\$ 24,686.63	\$ 22,787.66
1-11488361650	Dubbo Homelessness and Housing Support Service for Adults and Families	\$ 59,195.40	\$ 54,641.90
1-11488501427	Orange Homelessness and Housing Support Service for Young People	\$ 21,193.74	\$ 19,563.45

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11488501468	Orange Homelessness and Housing Support Service for Adults and Families	\$ 47,009.65	\$ 43,393.53
1-11488429435	Bathurst Homelessness and Housing Support Service for Young People	\$ 22,244.23	\$ 20,533.14
1-11488361699	Bathurst Homelessness and Housing Support Service for Adults and Families	\$ 83,199.21	\$ 76,799.27
1-11488429476	Mid-Western Homelessness and Housing Support Service	\$ 15,416.01	\$ 14,230.17
1-11489699479	Western Sydney Single Men's Homelessness Service	\$ 96,067.77	\$ 88,677.94
1-11488442405	Western Sydney Homelessness Outreach, Prevention And Rapid Rehousing	\$ 75,635.64	\$ 69,817.52
1-11488389658	Blacktown / Hills Homelessness Service for Single Women	\$ 31,357.28	\$ 28,945.18
1-11488389710	Blacktown and Hills Women Escaping Domestic Violence and Other Families	\$ 87,059.78	\$ 80,362.87
1-11488331940	Western Sydney Homelessness Service for Women With Mental Health Issues, With Children	\$ 23,084.63	\$ 21,308.89
1-11489699479	Cumberland Homelessness Service for Single Women and Women Escaping Domestic Violence	\$ 26,262.38	\$ 24,242.19
1-11488389375	Parramatta / Holroyd / Hills Homelessness Service for Families	\$ 13,682.70	\$ 12,630.18
1-11488501325	Auburn Youth and Families Homelessness Service	\$ 19,302.85	\$ 17,818.01
1-11489699479	Parramatta Holroyd Homelessness and Housing Support Youth Service	\$ 103,421.24	\$ 95,465.76
1-11488331890	Blacktown / Hills Homelessness Service for Pregnant Girls and Young Mums	\$ 19,591.73	\$ 18,084.68
1-11488389604	Blacktown / Hills Homelessness Youth Service	\$ 125,035.17	\$ 115,417.08
1-11488442508	Blacktown / Hills Homeless Young Families	\$ 35,926.93	\$ 33,163.32
1-11488331725	Western Sydney Youth Prevention /Living Skills Service	\$ 41,625.87	\$ 38,423.88
1-11488755605	Inner City Service for Women With Complex Needs	\$ 87,108.02	\$ 80,407.40
1-11488503901	Inner City Service for Homeless Women who are Survivors of Childhood Abuse	\$ 11,144.23	\$ 10,286.98

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11489599215	Inner City Rapid Rehousing Response for Women Experiencing Domestic/Family Violence	\$ 21,534.74	\$ 19,878.22
1-11493438325	Crisis Support For People Who Are Chronically Homeless With Complex Needs	\$ 53,836.85	\$ 49,695.55
1-11489599442	Inner City Sydney Homelessness Extended Service	\$ 84,793.03	\$ 78,270.49
1-11490325687	Inner City Sydney Homelessness Extended Service	\$ 78,870.98	\$ 72,803.98
1-11490325471	Inner City Sydney Homelessness Extended Service	\$ 92,868.56	\$ 85,724.82
1-11490325550	Inner City Sydney Homelessness Extended Service	\$ 32,840.48	\$ 30,314.29
1-11488791874	Homelessness Support Service for Girls and Young Women with Complex Needs	\$ 26,868.76	\$ 24,801.94
1-11488791475	Medium Term Homelessness Services for Girls and Young Women	\$ 26,482.56	\$ 24,445.44
1-11488610887	Central Coast Youth Homelessness Accommodation Service	\$ 118,885.51	\$ 109,740.47
1-11488610970	Central Coast Homelessness Accommodation Service for Young Women	\$ 26,034.30	\$ 24,031.64
1-11489724347	Great Lakes Manning Youth Homelessness Support Service	\$ 11,957.70	\$ 11,037.88
1-11487026522	Armidale Youth Homelessness Support Service	\$ 19,784.52	\$ 18,262.62
1-11488463533	Tamworth Youth Homelessness Support Service	\$ 8,978.84	\$ 8,288.19
1-11489195392	Port Macquarie-Hastings and Kempsey Homelessness Support Service for Young People	\$ 52,419.05	\$ 48,386.77
1-11489195442	Coffs Harbour and Bellingen Homelessness Support Service for Young People	\$ 9,241.68	\$ 8,530.81
1-11488599494	Eurobodalla Youth Homelessness Support Service	\$ 24,027.77	\$ 22,179.53
1-11488501427	Orange Homelessness and Housing Support Service for Young People	\$ 22,500.52	\$ 20,769.71
1-11488429435	Bathurst Homelessness and Housing Support Service for Young People	\$ 21,332.36	\$ 19,691.41
1-11489699479	Parramatta Holroyd Homelessness and Housing Support Youth Service	\$ 23,198.33	\$ 21,413.85

<b>PLA ID 2021-24</b>	<b>Service Name</b>	<b>2021-22 State ERO ONLY</b>	<b>2021-22 C'wlth ERO</b>
1-11488389604	Blacktown / Hills Homelessness Youth Service	\$ 45,231.61	\$ 41,752.25
1-11488727555	Lake Macquarie Youth Homelessness Support Service	\$ 13,406.80	\$ 12,375.50
1-11488724615	Newcastle Youth Homelessness Support Service	\$ 11,482.51	\$ 10,599.24
1-11488724656	Lower Hunter Youth Homelessness Support Service	\$ 11,482.51	\$ 10,599.24
1-11488428445	Western Murrumbidgee Network Homelessness Service	\$ 23,723.96	\$ 21,899.04
1-11489117415	Eastern Murrumbidgee Network Homelessness Service	\$ 11,586.12	\$ 10,694.88
1-11489244269	Southern Murrumbidgee Network Homelessness Service	\$ 17,341.61	\$ 16,007.64
1-11488331775	Nepean Blue Mountains Young People's Homelessness and Housing Support Service	\$ 46,189.45	\$ 42,636.41
1-11493438501	Northern Sydney East Homelessness Solutions	\$ 3,442.18	\$ 3,177.40
1-11488755661	St George Sutherland Youth Homelessness Support Service	\$ 48,494.08	\$ 44,763.77
1-11488755764	Eastern Suburbs Multipurpose Youth Homelessness Support Service	\$ 11,023.17	\$ 10,175.23
1-11489982009	South Western Sydney District Supported Accommodation and Outreach Services for Young People	\$ 22,068.80	\$ 20,371.20
1-11489888438	Macarthur Multipurpose Homelessness Service for Young People	\$ 31,719.54	\$ 29,279.58
1-11489731065	Wingecarribee Across Target Group Multipurpose Homelessness, Accommodation and Support Service	\$ 21,792.94	\$ 20,116.56
1-11488791874	Homelessness Support Service for Girls and Young Women with Complex Needs	\$ 17,550.10	\$ 16,200.09
1-11488503563	Inner West Youth Homelessness Service	\$ 58,482.32	\$ 53,983.68
1-11488599609	Queanbeyan Youth Homelessness Support Service	\$ 18,162.05	\$ 16,764.97
1-11488599609	Goulburn Youth Homelessness Support Service	\$ 21,717.03	\$ 20,046.48
1-11489221418	Illawarra Youth Homelessness Connections	\$ 24,760.42	\$ 22,855.77

PLA ID 2021-24	Service Name	2021-22 State ERO ONLY	2021-22 C'wlth ERO
1-11487281361	Sector Development HNSW	\$ 16,482.07	\$ 17,855.58
1-11487281205	Sector Development Yfoundations	\$ 16,482.07	\$ 17,855.58
	<b>TOTAL</b>	\$ 8,607,394.22 (52 per cent)	\$ 7,862,037.51 (48 per cent)
		\$ 16,469,431.73	