

## Statement of Assurance report – Northern Territory – National Housing and Homelessness Agreement (NHHA) 2021-22

### Purpose of this reporting template

This 2021-22 Statement of Assurance (SoA) reporting template contributes to achieving stated outcomes under the NHHA, including the following clauses:

- 15(f) Improved transparency and accountability in respect of housing and homelessness strategies, spending and outcomes.
- 23(b) Commonwealth monitoring and assessing performance under this Agreement to ensure that the outputs are delivered within agreed timeframes;
- 25(c) States providing evidence of the delivery of outputs as set out in Part 4 – Performance Monitoring and Reporting.

**Table 1: 2021-22 housing and homelessness expenditure**

Requirement	Evidence			Key changes/ reasons for variation between allocated and actual expenditure in 2021-22
2021-22 funding and expenditure	State-own forecast expenditure (excluding NHHA) for 2021-22	State-own actual expenditure (excluding NHHA) in 2021-22	NHHA funds spent in 2021-22	
<b>Clause 37(a) – Actual Commonwealth and state-own funding and expenditure in respect of the social housing and homelessness sectors for financial year 2021-22</b>				
<b>Housing total</b>		<i>As per RoGS table 18A.1</i>		
Public housing (total including maintenance)	\$72.65 million	\$86.73 million	\$10.81 million	Increased Umbrella expenditure in R&M from DIPL compared to previous year.
Public housing Maintenance	\$16.39 million	\$18.56 million		
State owned and managed Indigenous housing (SOMIH) (total including maintenance)	\$92.22 million	\$87.97 million		Increased Umbrella expenditure in R&M from DIPL compared to previous year.
SOMIH Maintenance	\$33.45 million	\$32.50 million		
All social housing#	\$222.32 million	\$254.24 million		Recognition of Doubtful Debts as part of new Rent Framework
Capital expenditure	\$220.83 million	\$220.06 million		Reduced Homebuild program activity compared to previous year.
<b>Homelessness total</b>	<b>\$46.26 million</b>	<b>\$45.23 million</b>	<b>\$9.67 million</b>	

# Includes National Partnership Remote Housing NT (NPRHNT) and National Partnership on Remote Housing (NPRH).

#### Counting rules:

Counting methodologies where applicable to be consistent with input you would provide for the *Report on Government Services* for housing expenditure and homelessness expenditure. This includes:

- Grants and subsidies are excluded from public housing and SOMIH expenditure data but are included in data for capital expenditure on social housing.
- Expenditure under the National Partnership Agreement for Remote Indigenous Housing or any subsequent remote housing agreement are included or excluded for each state as would be consistent with that state's reporting for table 18A.1 of the *Report on Government Services*.

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- Expenditure for individual housing programs and initiatives are included or excluded for each state as would be consistent with that state's reporting for table 18A.1 of the *Report on Government Services*.

# All social housing expenditure includes expenditure on public housing, SOMIH, community housing, Indigenous community housing, transitional housing and grants to community housing. Home purchase assistance is excluded from this line.

**Table 2: Homelessness expenditure on priority cohorts for 2021-22 and proportion of clients supported in 2020-21**

Requirement	Evidence			Proportion of clients supported in the Northern Territory 2020-21 <sup>^</sup>
<b>2021-22 funding and expenditure</b>	<b>State-own forecast expenditure (excluding NHHA) for 2021-22</b>	<b>State-own actual expenditure (excluding NHHA) in 2021-22</b>	<b>NHHA funds spent in 2021-22</b>	<b>Total number of NT clients in 2020-21=10,122</b>
<b>Clause 37(a)(i) - Actual Commonwealth and state-own homelessness expenditure by each of the national priority homelessness cohorts for financial year 2021-22</b>				
a. Women and children affected by family and domestic violence	Not available			48.9%
b. Children and young people	Not available			49.6%
c. Indigenous Australians	Not available			81.0%
d. People experiencing repeat homelessness	Not available			5.4%
e. People exiting institutions and care into homelessness	Not available			4.5%
f. Older people	Not available			8.0%
<b>Total</b>	<b>\$46.26 million</b>	<b>\$45.23 million</b>	<b>\$9.67 million</b>	
<b>General homelessness services<sup>^</sup></b>	<b>\$46.26 million</b>	<b>\$54.90 million</b>		

<sup>^</sup> As agreed in the Northern Territory's bilateral agreement with the Australian Government, in respect of the requirement in clause 37(a)(i), where it is not possible for the Northern Territory to include disaggregated expenditure against the national priority cohorts, then:

- expenditure will be identified as expenditure on general homelessness services;
- expenditure on general homelessness services will include additional information, which at a minimum would include a list of the programs delivering general homelessness services – see Table 5 below; and
- the Northern Territory will provide information relating to the proportion of clients from the national priority cohorts supported by the general homelessness services using published SHS data.

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**Table 3: Estimated housing and homelessness funding for 2022-23**

<b>Requirement</b>	<b>Evidence</b>		<b>Comments</b>
	<b>State-own funding allocation (excluding NHHA) for 2022-23</b>	<b>Estimated NHHA funds to be allocated in 2022-23</b>	
<b>Estimated 2022-23 funding and expenditure</b>			
<b>Clause 37(b) – Estimated Commonwealth and state-own funding and expenditure for 2022-23</b>			
<b>Housing total</b>			
Public housing (total including maintenance)	69.38 million	11.57 million	
Public housing maintenance	15.45 million		
State owned and managed Indigenous housing (SOMIH) (total including maintenance)	40.94 million		
SOMIH maintenance	31.18 million		
All social housing#	192.46 million		
Capital expenditure	214.58 million		
<b>Homelessness total</b>	<b>\$45.67 million</b>	<b>\$9.23 million</b>	

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**Table 4: Clause 17 outcomes and evidence 2021-22**

Requirement	Outcome in 2021-22	Evidence	Comments
<b>Clause 17 – Conditions which must be achieved in order to be eligible for funding under the NHHA</b>			
(a) State/Territory has a publicly available housing strategy (or has been without a strategy for less than 18 months since July 2018)	Yes	<a href="#">NT Housing Strategy 2020-2025</a> was launched November 2019 <a href="#">Northern Territory Community Housing Growth Strategy</a> was released in April 2022.	
i) The housing strategy indicates level of supply needed to respond to projected demand	Yes, an additional 8000 - 12 000 dwellings are required by 2025	See Section 3.3, page 11 of the NT Housing Strategy	
ii) The housing strategy includes planned or expected levels of social housing	Yes, approximately 75% of above projected housing is required across the social housing system	See Section 3.3, page 11 of the NT Housing Strategy	
iii) The housing strategy contributes to the housing priority policy areas	Yes, the NT Housing Strategy incorporates actions and initiatives that respond to the National Priority Policy Areas for housing	See Part 2 NT Bilateral Agreement Report on 2019-20 progress against priority policy areas	
(b). State/Territory has a publicly available homelessness strategy (or has been without a strategy for less than 18 months since July 2018)	Yes	<a href="#">Northern Territory Homelessness Strategy 2018-2023 "Pathways out of Homelessness"</a> was released in May 2019.	
i) The homelessness strategy addresses the priority homelessness cohorts	Yes, the NT Homelessness Strategy identifies five priority homelessness client cohorts, with specific, as well as generic, actions to address each cohort presented in a Five Year Action Plan.	Priority cohorts identified on page 6 of the Strategy with 5 Year Action Plan on pages 15-32. See TFHC 2021-22 Annual report for Performance Overview at Part 2, Goal 2 (page 76).	
ii) The homelessness strategy sets out reforms and initiatives that contribute to reducing the incidence of homelessness	Yes, the NT Homelessness Strategy is structured around five priority actions that each contribute to reducing the incidence of homelessness.	See pages 11 and 12 of the NT Homelessness Strategy, and Appendix 1: 5 Year Action Plan	
iii) The homelessness strategy incorporates the homelessness priority policy reform areas	Priority Action 3 is to improve the Department's policy and practices to	For Priority Action 3, see pages 21-23 of the Strategy	

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	<p>better respond to homelessness and the risk of homelessness</p> <p>Priority Action 5 is to work with the Specialist Homelessness Services sector to strengthen service responses for people who are homeless and at risk of homelessness.</p>	<p>For Priority Action 5, see pages 31-32 of the Strategy</p> <p>See Part 3 NT Bilateral Agreement Report on 2019-20 progress against priority policy areas</p>	
(d) State/Territory has contributed to the data improvement plan	Yes	<p>Department representatives have attended all data working group meetings across 2021-2022.</p> <p>NT partnered with AHURI on development of a paper related to NHHA indicator (d) - an increase in the proportion of social housing occupants that are housed in homes that match their needs.</p>	
(e) Match Commonwealth homelessness funding	Yes	See Table 2 above	

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**Table 5: 2021-22 Homelessness services reported against priority cohort**

External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
Aboriginal Hostels Limited Central Australia Region  1. Apmere Mwerre Visitor Park	1. Visitor Accommodation	1. Short term accommodation and meals for residents of Alice Springs who are homeless or at risk of being homeless and for visitors to Alice Springs.	A, B, C, D, E, F
Alice Springs Youth Accommodation and Support Services Central Australia Region  1. Ampe Akweke  2. Crisis Youth Refuge  3. Youth Housing and Advocacy  4. ASYASS Drop-In-Centre/Hub	1. Short term or emergency accommodation  2. Short term or emergency accommodation  3. Medium term / transitional accommodation  4. Drop-in-Centre / Hub	1. Supported crisis and short term accommodation for pregnant young women  2. Supported 24 hour crisis and short term accommodation for youth  3. Supported crisis, short, medium and long term accommodation options for youth  4. Case management and support to youth and young parents who are accommodated by ASYASS or through the drop-in-centre.	A, B, C, D, E  A, B, C, D, E  A, B, C, D, E  A, B, C, D, E
Anglicare N.T. LTD. Arnhem Region  1. Tenancy Support Program	1. Tenancy Sustainability Program	1. Case management and support for people living in public housing, affordable housing or private accommodation. May also include people in town camps.	A, B, C, D, , F

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<b>External Service Provider Name</b>	<b>Service Category</b>	<b>Service Description</b>	<b>Responds to NHHA Priority Cohort (Either Targeted and / or supported)</b>
<p>Anglicare N.T. LTD. Big Rivers Region</p> <p>1. Katherine Family Accommodation and Support Service (KFASS)</p> <p>2. Katherine Youth Accommodation and Support Service (KYASS)</p>	<p>1. Medium term / transitional accommodation</p> <p>2. Medium term / transitional accommodation</p>	<p>1. KFASS - medium to long-term accommodation for families with integrated case management support.</p> <p>2. KYASS - provides young people with short term or emergency options. Service model provides case management and also delivers a limited brokerage service to assist young people to access crisis accommodation on an as needs basis.</p>	<p>A, B, C, D, E, F</p> <p>A, B, C, D, E</p>
<p>Anglicare N.T. LTD Central Australia Region</p> <p>1. Tenancy Support Program - Alice Springs and Town Camps</p> <p>2. No Interest Loans Scheme (NILS)</p> <p>3. Transitional Housing Program</p>	<p>1. Tenancy Sustainability Program</p> <p>2. Support Services / Outreach Program</p> <p>3. Medium term / transitional accommodation</p>	<p>1. Case management and support for people living in Anglicare accommodation services, public housing, affordable housing or private accommodation.</p> <p>2. Administers the No Interest Loans Scheme for clients on low incomes to enable them obtain essential household items.</p> <p>3. Transitional Housing Program - medium to long term accommodation with integrated case management for individuals and families who are on the public housing wait list.</p>	<p>A, B, C, D, F</p> <p>A, B, C, D, E, F</p> <p>A, B, C, D, E, F</p>
<p>Anglicare N.T. LTD. Darwin Region</p> <p>1. Youth Accommodation and Support Service Darwin (YASS-DWN)</p>	<p>1. Medium term / transitional accommodation</p>	<p>1. YASS-DWN - medium term accommodation options with integrated case management for young people in Darwin.</p>	<p>B, C, D, E</p>

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<b>External Service Provider Name</b>	<b>Service Category</b>	<b>Service Description</b>	<b>Responds to NHHA Priority Cohort (Either Targeted and / or supported)</b>
2. Youth Accommodation and Support Service Palmerston (YASS-PR)	2. Medium term / transitional accommodation	2. YASS-PR - medium term accommodation options with integrated case management for young people in Palmerston.	B, C, D, E
3. Youth Housing Options Pathways Program (YHOPP)	3. Short term or emergency accommodation	3. YHOPP – short term or emergency accommodation with integrated case management.	B, C, D, E
4. Tenancy Support Program – Darwin	4. Tenancy Sustainability Program	4. Case management and support for people living in public housing.	A, B, C, D, E, F
5. Garaworra	5. Medium term / transitional accommodation	5. Transitional Housing Program - medium term accommodation with integrated case management for individuals and families who are on the public housing wait list.	A, B, C, D, E, F
6. Housing for Young People (HYPP)	6. Support Services / Outreach Program	6. Case management and support for young people transitioning from care who are living in private rental accommodation.	A, B, C, D, E
CatholicCare NT Big Rivers Region			
1. Katherine Housing Support Program	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, F
CatholicCare NT Darwin Region			
1. Housing Support Program - Darwin	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, F



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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
CatholicCare NT Barkly Region - Support			
1. Housing Support Program – Tennant Creek	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
2. Youth Outreach Tenant Creek	2. Support Services / Outreach Program	2. Intensive support and case management for youth.	B, C, D, E
Community Housing Central Australia Ltd Central Australia Region			
1. 34 South Terrace - Accommodation	1. Medium term / transitional accommodation	1. Medium transitional housing program for clients with young families and single older women.	A, B, C, D, E, F
2. My Place	2. Private Rental Program	2. Medium to long-term accommodation for individuals and families. Provides a time limited rental assistance/brokerage service.	A, B, C, D, E, F
Council for Aboriginal Alcohol Program Services (CAAPS) Darwin Region			
1. Homelessness Outreach Service	1. Support services	1. Outreach and case management for people who are homeless or at risk of homelessness with substance abuse issues.	A, B, C, D, E, F
Darwin Aboriginal & Islander Women's Shelter Darwin Region			
1. Transitional Housing Units	1. Medium term / transitional accommodation	1. Medium to long term transitional accommodation and case management support services for women and children affected by domestic and family violence and who are on the Public Housing waitlist.	A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
Darwin Christian Ministries Inc. Darwin Region  1. Crerar Road	1. Visitor accommodation	1. Short term accommodation and meals for Aboriginal clients travelling to Darwin for medical treatment or to access other services.	A, B, C, D, E, F
Larrakia Nation Aboriginal Corporation Darwin Region  1. Tenancy Support Program – Darwin	1. Tenancy Sustainability Program	1. Case management and support services for Aboriginal people living in public housing, affordable housing or private accommodation.	A, B, C, D, F
Mental Health Association of Central Australia (MHACA) Central Australia Region  1. MHACA Support Services	1. Tenancy support and support services	1. Case management and support services for people with mental health issues living in public housing, affordable housing or private accommodation.	A, B, C, D, F
Mission Australia Darwin Region  1. Mission Australia Supported Accommodation (MASA) Darwin  2. Housing for Young People Program (HYPP)  3. SPIN180 youth Homelessness Program	1. Medium term / transitional accommodation  2. Private rental program  3. Support Services / Outreach Program	1. Primarily provides accommodation with integrate case management for single adults. Includes young adults and may also include women with children who are impacted by domestic violence.  2. Access to safe, secure and affordable private rental housing for young people who have left the care and protection of the CEO, Territory Families. Tapered rental subsidy during transition to independence.  3. Specialist case management for young people in the SPIN 180 program.	A, B, C, D, E, F  A, B, C, E  A, B, C, D, E

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<b>External Service Provider Name</b>	<b>Service Category</b>	<b>Service Description</b>	<b>Responds to NHHA Priority Cohort (Either Targeted and / or supported)</b>
4. Tenancy Sustainability Program – Darwin Region	4. Tenancy Sustainability Program	4. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
5. Batten Road Integrated Homelessness Supported Accommodation Program	5. Visitor, short term or emergency accommodation and medium term / transitional accommodation	5. Case management and support services for people in Batten Road and lead for Alliance Partnership.	A, B, C, D, E, F
Mission Australia Big Rivers			
1. Tenancy Sustainability Program – Big Rivers	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, F
Mission Australia Central Australia Region			
1. Aherlkeme Development Village (Percy Court)	1. Medium term / transitional accommodation	1. Supported medium term, transitional accommodation for adults and/or families who are on the Public Housing waitlist.	A, B, C, D, E, F
2. Stuart Lodge	2. Short term or emergency accommodation	2. Short to medium term accommodation, particularly single men or women. Meals available to be purchased separately.	A, B, C, D, E, F
3. Tenancy Sustainability Program – Central Region	3. Tenancy Sustainability Program	3. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, F
Northern Territory Shelter NT Region			
1. Peak Housing Body	1. Peak Body	1. Industry and sector development, engagement and advocacy associated with Housing and Homelessness services.	N/A

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
2. Homelessness Response Group Darwin / Alice Springs	2. Support Service	2. A network of homelessness and other support services in Darwin and Alice Springs which facilitates case coordination and the provision of appropriate services for clients with complex needs.	N/A
Somerville Community Services Darwin Region			
1. No Interest Loans Scheme (NILS)	1. Support service	1. Administers the No Interest Loans Scheme for clients on low incomes to enable them obtain essential household items.	A, B, C, D, E, F
2. Stronger Homes	2. Medium term / transitional accommodation	2. Medium to long term accommodation for individuals and families.	A, B, C, D, F
3. General Accommodation Support Service	3. Support services	3. Case management and support, including counselling for people living in Somerville accommodation programs, public housing, affordable housing or private accommodation.	A, B, C, D, F
Somerville Community Services Big Rivers Region			
1. Somerville Katherine Youth and Family Services	1. Support services	1. Case management, counselling and support services for young people and families. Delivers youth outreach services.	A, B, C, D, E, F
St Vincent de Paul Society (NT) Inc. Darwin Region			
1. Park Lodge Transitional Housing Program and Outreach Services	1. Medium term / transitional accommodation	1. Medium term accommodation and case management support for single men accommodated at Park Lodge includes outreach services.	C, D, E, F
2. Bakhita Centre Accommodation and Outreach Services	2. Medium term / transitional accommodation	2. Medium term accommodation and case management support primarily for single men. Can provide	A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
3. Ozanam House	3. Drop-in-Centre / Hub	supported accommodation for women and small families.  3. Provides a safe central hub for rough sleepers and others in need of homelessness services. Includes breakfast / lunch, dignity services and access to other services and organisations through outreach and limited case management.	A, B, C, D, E, F
St Vincent De Paul Society (NT) Big Rivers  1. Ormonde House Supported Accommodation and Outreach Service	1. Short term or emergency accommodation	1. Short term or emergency accommodation and case management support for single men accommodated at Ormonde House includes outreach service.	C, D, E, F
Tangentyere Council Aboriginal Corporation Central Australia Region  1. Tenancy Support Program – Alice Springs	1. Tenancy support and support services	1. Case management and support services for Aboriginal people living in public housing, affordable housing or private accommodation.	A, B, C, D, .F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
The Salvation Army (NT) Property Trust Darwin Region  1. Street to Home  2. Darwin Homeless Person's Program - Sunrise Centre  3. Towards Independence Program Top End (TIPTe)	1. Short term or emergency accommodation  2. Short term or emergency accommodation  3. Medium term / transitional accommodation	1. Street to Home: Limited accommodation (5 places) for homeless men (includes rough sleepers) includes outreach.  2. Short term or emergency accommodation and case management support for single adults includes outreach.  3. Transitional housing and case management support program for tenants on the public housing waitlist includes outreach.	C, D, E, F  C, D, E, F  A,B,C,D,E,F
The Salvation Army (NT) Property Trust Central Australia Region  1. Red Shield Hostel Alice Springs  2. Towards Independence Program Alice Springs (TIPAS)	1. Short term or emergency accommodation  2. Medium term / transitional accommodation	1. Red Shield Hostel – short term or emergency accommodation and case management support for adult males.  2. Provision of medium term accommodation, case management and outreach support. Initially through head lease arrangements which ultimately transfers to tenants who become responsible for the public housing lease.	B,C,D,E,F  A,B,C,D,E,F

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The Salvation Army (NT) Property Trust Big Rivers Region  1. Katherine Doorways Hub	1. Drop-In-Centres / Hubs	1. Provides a safe central hub for rough sleepers and others in need of homelessness services. Includes breakfast / lunch, dignity services and access to other services and organisations through outreach and limited case management.	A,B,C,D,E,F
Yilli Rreung Housing Aboriginal Corporation Darwin Region  1. Peak Housing Body  2. Batten Road Integrated Homelessness Supported Accommodation Program	1. Peak Body  2. Visitor, short term or emergency accommodation and medium term / transitional accommodation	1. Industry and sector development, engagement and advocacy associated with Aboriginal Housing and Homelessness services.  2. Property, tenancy and facility management, and cultural direction for Aboriginal people who are sleeping rough and homeless in Greater Darwin.	N/A  A, B, C, D, E, F
YWCA Australia Darwin Region  1. CASY House - Youth Housing Program  2. Women's Housing Support Program  3. Youth Transitional Housing (YTH)	1. Short term or emergency accommodation  2. Medium term / transitional accommodation  3. Medium term / transitional accommodation	1. Crisis, short term accommodation and case management for young people.  2. Medium term accommodation and case management options for women.  3. Medium term accommodation and case management for young people. Services include limited outreach support for up to 6-months to assist clients to sustain their tenancy.	B, C, D, E  A, B, C, D, E, F  A, B, C, D, E

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NT Correctional Services - Mission Australia Darwin and Alice Springs  1. Assistance for People Leaving Corrections	1. Support services	1. Provides case management and support services including, empowerment programs and through care for people leaving correctional services in Darwin & Alice Springs.	C, E, F
Territory Families, Housing and Communities	DFV services	Multiple services	A, B, C, D, E, F



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**Table 6 Additional reporting requirements**

Requirement	Outcome in financial year 2021-22	Evidence	Comments
<b>Reporting requirements – Social and Community Services (SACS) Equal Remuneration Order (ERO) equivalent funding</b>			
1. Service providers in receipt of SACS ERO equivalent funding including amount received AND/OR	1. Provider name		This information is held in the Grants NT system and is not currently published.
	Alice Springs Youth Accommodation & Support Services	\$45,670.20	
2. Expenditure of SACS ERO equivalent funding on public housing construction or maintenance	Anglicare NT Ltd	\$107,626.48	
	CatholicCare NT	\$30,446.02	
	Community Housing Central Australia	\$5,241.72	
	Darwin Aboriginal and Torres Strait Islander Women's Shelter	\$4,418.00	
	Mental Health Association of Central Australia	\$7,031.00	
	Mission Australia	\$88,538.94	
	NT Shelter	\$13,799.00	
	Somerville Community Services Inc	\$18,122.24	
	St Vincent de Paul Society (NT) Inc	\$44,762.18	
	Tangentyere Council Aboriginal Corporation	\$12,068.00	
	Salvation Army (NT) Property Trust	\$91,104.66	
	YWCA Australia	\$39,649.93	
	<b>Total</b>	<b>\$508,478.37</b>	
Number of new social houses constructed and refurbished	Completed 142 new remote homes Upgraded 201 houses in town camps and homelands		TFHC Annual Report, pages 60, 64.
Number of social housing requiring maintenance	Tenantable 9,829  Untenantable 478		PH and SOMIH dwellings as at 30 June 2022 based on RoGS data collections. Published annually in RoGS tables 18A.5 and 18A.6.
Number of tenantable dwellings unoccupied for greater than 2 months continuous	215		This information is not currently published.
Number of untenantable dwellings unoccupied for greater than 2 months continuous	435		This information is not currently published.

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Number of new emergency and crisis accommodation delivered	0	This information is not currently published.	
Number of public houses transferred to community housing providers	Transferred to managed lease 495  Transferred ownership 0	Dwellings at 30 June 2021 based on RoGS CH data collection. Published annually in RoGS table 18A.3	
Number of households in receipt of state rental subsidies in private market	390	This information is not currently published.	
Planned new social houses to be constructed in 2022-23	245 new and replacement dwellings to be constructed	Budget Paper 3, page 159	

# Department of Territory Families, Housing and Communities

National Housing and Homelessness Agreement – Northern Territory Bilateral Agreement Report to the Australian Government, 2021-22

Under the National Housing and Homelessness Agreement (NHHA), states and territories are required to report on reforms and initiatives agreed in their respective bilateral schedules, in the manner and in the period set out in the bilateral schedule.

Below is the Northern Territory's report for the period 2021-22, prepared in accordance with Clause 40 of the NHHA and Part 6 of the Northern Territory's Bilateral Schedule (Schedule E8).

## Schedule E8 - Part 2

National Priority Policy Areas	Northern Territory Initiatives	Indicative timeframe	Northern Territory Progress report 2021-22
<p>1. Social housing including that stock is:</p> <ul style="list-style-type: none"> <li>• utilised efficiently and effectively (may include redevelopment and stock transfers)</li> <li>• responsive to the needs of tenants (may include redevelopment and stock transfers;</li> <li>• appropriately renewed and maintained (may include redevelopment and new construction)</li> </ul>	<p>1.1 Review and update the Housing Strategy as part of the requirement for the Agreement.</p> <p>1.2 Develop and implement an Asset Management Framework aimed at improving decision making around the public housing asset</p>	<p>April 2022</p> <p>2018 to 2023</p>	<p>1.1 A Home for all Territorians: the Northern Territory Housing Strategy 2020-2025 action plan was released in December 2019. As part of this strategy the Community Housing Growth Strategy was developed and released in April 2022. The Strategy includes commitments to:</p> <ul style="list-style-type: none"> <li>• Transfer management of up to 40 per cent of urban public housing to providers.</li> <li>• Prioritise the delivery of remote public housing by Aboriginal-led providers.</li> </ul> <p>For more detail refer:</p> <ul style="list-style-type: none"> <li>- Territory Families, Housing and Communities (TFHC) Annual Report 2021-2022, page 56.</li> <li>- <a href="#">NT Housing Strategy 2020-2025 pdf</a></li> </ul> <p>1.2 Development of Strategic Asset Management Plan underway, anticipated completion Q1 2023.</p>

<ul style="list-style-type: none"> <li>adequately meeting demand (may include new construction and re-development)</li> </ul>	<p>portfolio (i.e. life-cycle approach to asset planning, investment and management).</p> <p>1.3 Implement the \$1.1 billion remote housing program 'Our Community. Our Future. Our Homes'.</p> <p>1.4 Undertake consultations with senior Territorians and those approaching retirement regarding aged care housing (i.e. identify demand) and provide findings to the private sector to help identify potential opportunities for future private sector development of seniors appropriate accommodation.</p>	<p>2017 to 2027</p> <p>2017 to 2021</p>	<p>1.3 Together with the Department of Infrastructure, Planning and Logistics (DIPL) we are delivering new homes and upgrades in remote communities. For a progress report refer to Territory Families, Housing and Communities Annual Report 2021-2022, page 60.</p> <p>To view the program progress dashboard refer to:  <a href="https://ourfuture.nt.gov.au/accountability-and-reporting/program-progress">https://ourfuture.nt.gov.au/accountability-and-reporting/program-progress</a></p> <p>1.4 The NT Government engaged KPMG in 2017 to undertake a market analysis into the development of seniors' lifestyle accommodation in Alice Springs, the Darwin urban area and the Darwin rural area.</p> <p>KPMG found that there is demand for seniors' accommodation in the Darwin rural, Darwin urban and Alice Springs areas.</p> <p>The NT Government undertook competitive market processes with a view to engaging proponents to develop and operate seniors' lifestyle accommodation.</p> <p>The NT Government's objectives were to develop new seniors' lifestyle accommodation that delivered value</p>
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	<p>1.5 Continue to provide repairs and maintenance support for occupied dwellings in homelands and town camps.</p>	<p>2018 to 2023</p>	<p>for senior Territorians while being commercially sustainable.</p> <p>The market processes have concluded. The proposals sought significant financial contributions to the development by the NT Government. Following detailed consideration, including value for the Territory, the proposals will not proceed at this time.</p> <p>1.5 In 2021-22, the Northern Territory Government continued to support the residents of homelands and town camps through the provision of funding for housing repairs and maintenance, housing upgrades, and also the delivery of municipal and essential services in these locations.</p> <p>Funding of \$21.35 million was provided through the Homelands Grants Program to support the repairs and maintenance of occupied dwellings in homelands and town camps, comprising:</p> <ul style="list-style-type: none"> <li>• \$7.9 million as recurrent funding for programmed repairs and maintenance for 1535 houses in 394 homelands, and 350 houses in 25 town camps;</li> <li>• \$11.2 million for major upgrades to a total of 25 houses, comprising 5 dwellings in the Elliott town camps, 15 dwellings in the Utopia Homelands, and the 7 dwellings in the East MacDonnell Homelands; and</li> <li>• \$2.25 million in capital grants for improvements to dwellings and ablutions facilities in 31 homelands.</li> </ul> <p>176 homelands dwellings also received electrical and fire safety upgrades to meet current Australian wiring</p>
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			<p>and domestic fire safety standards under a two year \$1 million program addressing safety issues in 498 dwellings across 131 Top End homelands.</p> <p>Additional Homelands Grants Program funding of \$30 million was also provided for municipal and essential services provision, infrastructure upgrades, and the employment of local Aboriginal workers in service delivery across all homelands and town camps.</p> <p>Refer TFHC Annual Report 2021-2022, page 64.</p>
<p>2. Community housing support that improves the viability and encourages growth of the sector (may include redevelopment and stock transfers)</p>	<p>2.1 Develop and implement an urban Community Housing Strategy that identifies:</p> <ul style="list-style-type: none"> <li>• approaches to support the growth of the Northern Territory community housing sector; and</li> <li>• inform the transfer of 750 urban public dwellings to the sector.</li> </ul> <p>2.2 Construction of community housing dwellings in urban centres.</p>	<p>All initiatives 2018 to 2023</p>	<p>2.1 In April 2022, Northern Territory Community Housing Growth Strategy 2022-32 was released.</p> <p>The Strategy includes commitments to:</p> <ul style="list-style-type: none"> <li>• Transfer management of up to 40 per cent of our urban public housing to providers.</li> <li>• Prioritise the delivery of remote public housing by Aboriginal-led providers.</li> </ul> <p>Transferring the management of our public housing stock is expected to:</p> <ul style="list-style-type: none"> <li>• Improve services for tenants.</li> <li>• Increase neighbourhood amenity.</li> <li>• Deliver more housing through the leveraging of transferred assets.</li> </ul> <p>Refer TFHC Annual Report 2021-2022, page 56.</p> <p>2.2 The largest public housing project in Darwin at John Stokes Square, Nightcliff, is underway with the first 60 units near practical completion. This project will provide a total of 78 additional public houses.</p>

<p>3. Affordable housing (may include stock transfers and incentives to increase supply)</p>	<p>3.1 Provide more affordable housing options for Territorians including the Real Housing for Growth initiative which will see additional head-leased dwellings available for low to middle income key workers.</p> <p>3.2 Increase supply of additional public housing accommodation through social housing head leasing in urban centres.</p>	<p>All initiatives 2018 to 2023</p>	<p>3.1 Refer to TFHC Annual Report 2021-2022, pages 56-58.</p> <p>3.2 In late May 2022, TFHC commenced leases for 30 newly constructed dwellings in the Darwin suburb of the Narrows. The units will house 60 to 70 public housing tenants.</p> <p>In November 2021, the Northern Territory Government funded Venture Housing \$7 million under the COVID 19 Jobs Stimulus grant funding to deliver a package of projects to deliver affordable housing targeted to key workers including:</p> <ul style="list-style-type: none"> <li>• Rent Choice – a private rental subsidy scheme targeting key workings</li> <li>• \$2 million and NT Government land for the construction of 8 affordable housing dwellings in Katherine</li> <li>• \$1 million to support an 8 year headlease of 25 mirco apartments in Greater Darwin             <ul style="list-style-type: none"> <li>○ \$1 million to support the purchase of 8 dwellings in Greater Darwin for affordable housing.</li> </ul> </li> </ul> <p>Refer TFHC Annual Report 2021-22 (p 56-58).</p>

	3.3 Construct new public housing dwellings through a targeted investment program.		<p>3.3 2021-22 Capital Investment Program targeting investment into construction of one and two bedroom dwellings in Katherine, Tennant Creek and Greater Darwin.</p> <p>The completion of construction of 78 one and two bedroom dwellings in Greater Darwin region scheduled for Q4 2022.</p> <p>Refer TFHC Annual Report 2021-22 (p52 &amp; 56).</p>
4. Tenancy management reform	4.1 The Northern Territory is currently exploring its public housing legislative framework to consider tenancy reforms that may further address the needs of disadvantaged and vulnerable Territorians (i.e. <i>Residential Tenancies Act</i> ).	July 2018 to 2023	<p>4.1 TFHC form part of the RTA review working group established by Government in September 2020 to oversee tenancy reform and make recommendations for changes to the RTA. There are currently a number of recommendations proposed to Government, some of which directly address the needs for disadvantaged and vulnerable Territorians in the RTA.</p> <p>Refer TFHC Annual Report 2021-2022 (p 54).</p>
	4.2 Implement a new Urban Public Housing Rent Model focused on achieving equity and consistency in the application of rental rate structures across all tenancies.	2018-2023	4.2 Completed – commenced in October 2018. Fifth and final year completed October 2022. Refer to 2018-19 NHA bilateral report.
	4.3 Develop a new Remote Public Housing Rent Model aimed at improving administrative efficiency and is easier for tenants to understand.	2023	4.3 A new remote public housing rent framework has been developed which moves tenants from an income based model to a dwelling based model. The model will result in a simplified tenancy management system that is easier to understand and more efficient to administer. The new model is being implemented with significant



	4.4 Implement the Automatic Rent Deduction Scheme aimed at preventing rent arrears.		<p>stakeholder and tenant engagement with a commencement expected in early 2023.</p> <p>4.4 The NT Minister for Housing and Homelands is supportive of the Automatic Rent Deduction Scheme and is interested for Minister's to revisit through the national forum.</p>
5. Home ownership including support for first home buyers	5.1 Continue to support home ownership opportunities through provision of loan products, grants (first home owners and first home owners discount) and concessions such as the 'HomeBuild Access' initiative which provides low deposit home ownership opportunities to both first home buyers and non-first home buyers looking to buy or build a new home.	2018 to 2023	<p>5.1 The Territory Home Owner discount was finalised in 2021.</p> <p>26 Territorians were supported into home ownership through Home Build Access, a loan administered by NT Home Ownership.</p> <p>Refer TFHC Annual Report 2021-22 (p58).</p>
6. Planning and zoning reform and initiatives including consideration of inclusionary zoning and land release strategies	6.1 Provide increased scope for the provision of affordable housing products through incorporation of a flexible approach to zoning, including through the use of Specific Use Zones in the Northern Territory Planning Scheme.	Ongoing	6.1 The department continues to work collaboratively with the Department of Infrastructure, Planning and Logistics (DIPL) to deliver affordable housing through the land release planning process. The use of Specific Use Zones within the Northern Territory Planning Scheme enables flexibility to provide a range of lot sizes within new land developments, including smaller lots for purchasers at the lower end of the affordability spectrum.
	6.2 Facilitate land release in remote Aboriginal communities through extension of the exemption under the <i>Planning Act</i> (Regulation 3A) which removes the need for subdivision	2018-2023	6.2 A limited exemption under the <i>Planning Act</i> has been extended to June 2023, conditionally removing the need for subdivision approval for land development in remote communities as part of the \$1.1 billion remote

	<p>approval for development associated with the \$1.1 billion remote housing program.</p> <p>6.3 Implement changes to improve planning approval processes in the Northern Territory in line with Government's planning reform initiative – 'Review, Reframe, Renew and the Phase I Priority Reform Paper.'</p>	<p>2018-2021</p>	<p>housing program. A number of subdivisions have been delivered.</p> <p>Refer to <a href="#">Our Community Our Future Our Homes Progress Dashboard</a> for information about new lots delivered.</p> <p>Refer TFHC Annual Report 2021-22 (p60).</p> <p>6.3 In mid-2020, the updated <i>Planning Act 1999</i>, Planning Regulations 2000 and Northern Territory Planning Scheme 2020 came into force. This suite of reforms to the NT Planning System included introducing more streamlined approval processes for more simple applications and removed the need for planning approval for all complying duplex developments across the Territory. More recently, additional improvements to the NT Planning System have been implemented to remove the need for planning approval for all complying low rise residential developments in remote aboriginal communities in order to facilitate immediate commencement of construction of new homes.</p>
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Schedule E8 – Part 3

National Priority Homeless Cohorts	Northern Territory Initiatives	Indicative timeframe	
1. Women and children affected by family and domestic violence	<p>Northern Territory initiatives will include a focus on:</p> <ul style="list-style-type: none"> <li>• A range of accommodation options (i.e. short-term, medium-term and crisis accommodation) for women and children affected by domestic and family violence.</li> <li>• Support services to assist women and children to access, retain and transition into independent and long term accommodation.</li> </ul>	All initiatives 2018 to 2023	<p>Refer to:</p> <ul style="list-style-type: none"> <li>• list of funded specialist homelessness services (SHS) provided at Table 5 – NHHA NG 2021-2022 Statement of Assurance.</li> <li>• The TFHC Annual Report 2021-2022 (Page 54)</li> </ul>
2. Children and young people	<p>Northern Territory initiatives will include a focus on:</p> <ul style="list-style-type: none"> <li>• A range of accommodation options (i.e. short term, medium term and crisis accommodation) for young people and families.</li> <li>• Support services that helps establish family connections / or peer support networks, build capacity for independent living, and increase level of engagement in education, training, employment and community life.</li> <li>• Intensive case management, counselling, referrals and support for young people and families to avert homelessness.</li> </ul>	All initiatives 2018 to 2023	<p>Refer to:</p> <ul style="list-style-type: none"> <li>• list of funded specialist homelessness services (SHS) provided at Table 5 – NHHA NG 2021-2022 Statement of Assurance.</li> <li>• The TFHC Annual Report 2021-2022 (Page 54)</li> </ul>

<p>3. Indigenous Australians</p>	<p>The majority of Northern Territory initiatives are accessible to Indigenous Australians. Initiatives will include a focus on:</p> <ul style="list-style-type: none"> <li>• Accommodation and support services that are culturally appropriate and meet the needs of individuals and families.</li> <li>• Support services with the aim to successfully transition from rough sleeping to stable accommodation through case management and wrap around support.</li> <li>• Support services for people living in accommodation where their tenancies may be at risk.</li> </ul>	<p>All initiatives 2018 to 2023</p>	<p>Refer to:</p> <ul style="list-style-type: none"> <li>• list of funded specialist homelessness services (SHS) provided at Table 5 – NHHA NG 2021-2022 Statement of Assurance.</li> <li>• The TFHC Annual Report 2021-2022 (Page 54).</li> </ul>
<p>4. People experiencing repeat homelessness</p>	<p>Initiatives will include a focus on:</p> <ul style="list-style-type: none"> <li>• Support services for people living in accommodation where their tenancies may be at risk (i.e. including in public or private housing, and alternative accommodation).</li> <li>• Supporting residents to transition into long term housing.</li> <li>• Intensive case management, counselling, referrals and support for young people and families to avert homelessness.</li> </ul>	<p>All initiatives 2018 to 2023</p>	<p>Refer to:</p> <ul style="list-style-type: none"> <li>• list of funded specialist homelessness services (SHS) provided at Table 5 – NHHA NG 2021-2022 Statement of Assurance.</li> <li>• The TFHC Annual Report 2021-2022 (Page 54).</li> </ul>

	<ul style="list-style-type: none"> <li>No Interest Loans Scheme for those on low incomes to obtain no interest loans for essential housing items.</li> </ul>		
5. People currently exiting institutions and care into homelessness	<p>Initiatives will include a focus on:</p> <ul style="list-style-type: none"> <li>Assisting to gain skills to maintain and sustain independent tenancies.</li> <li>Aftercare support for individuals that have exited an institutional setting.</li> <li>Support services that helps establish family connections / or peer support networks, build capacity for independent living, and increase level of engagement in education, training, employment and community life.</li> <li>Outreach services linking clients to support, including; legal; health; financial; Centrelink; and housing and education.</li> <li>Establishment of a private rental brokerage program for young people who are leaving out-of-home-care up until the age of 25 years old.</li> </ul>	All initiatives 2018 to 2023	<p>Refer to:</p> <ul style="list-style-type: none"> <li>list of funded specialist homelessness services (SHS) provided at Table 5 – NHHA NG 2021-2022 Statement of Assurance.</li> <li>The TFHC Annual Report 2021-2022 (Page 54).</li> </ul>
6. Older people	The majority of Northern Territory initiatives outlined above are accessible to older people.	All initiatives 2018 to 2023	Refer to:

			<ul style="list-style-type: none"><li>• list of funded specialist homelessness services (SHS) provided at Table 5 – NHHA NT 2021-2022 Statement of Assurance.</li><li>• The TFHC Annual Report 2021-2022 (Page 54)</li></ul>
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Schedule E8 – Part 5

Outcome	Performance indicators	Source/reference
<p>1. A well-functioning social housing system that operates efficiently, sustainably and is effective in assisting low income households and vulnerable groups to manage their needs.</p>	1.1 Number of public housing dwellings.	<p>1.1 10,318 Public Housing dwellings in 5 urban centres and 73 remote communities. Refer to the TFHC Annual Report 2021-22 (p 52)</p> <p>Also refer to <i>Report on Government Services</i>, Table 18A.3. (<i>*Note: RoGs data is uploaded early each year with a mid-year update for a sub-set of indicators</i>).</p>
	1.2 Number on waitlist.	<p>1.2 As at 30 June 2022, the number of applications for public housing across the NT was 5,941. Also refer to <i>Report on Government Services</i>, Table 18A.5 and 18A.6.</p>
	1.3 Percentage of dwellings underutilised.	<p>1.3 Refer to <i>Report on Government Services</i>, Table 18A.32.</p>
	1.4 Percentage of dwellings overcrowded.	<p>1.4 Refer to <i>Report on Government Services</i>, Table 18A.25 and 18A.26.</p>
	1.5 Percentage of greatest needs applicants that are housed into social housing.	<p>1.5 Refer to <i>Report on Government Services</i>, Table 18A.15.</p>
	1.6 Percentage of social housing households on low incomes in housing stress (>30%).	<p>1.6 Refer to <i>Report on Government Services</i>, Table 18A.22.</p>
	1.7 Proportion of social housing occupied by Aboriginal people.	<p>1.7 Refer to <i>Report on Government Services</i>, Table 18A.5 and 18A.6</p>

	<p>1.8 Net recurrent cost for public housing.</p> <p>1.9 Total number of new households provided with financial assistance (loans).</p> <p>1.10 Average duration of tenancies living in public housing.</p> <p>1.11 Number of homelands and town camps funded.</p>	<p>1.8 Refer to <i>Report on Government Services</i>, Table 18A.1.</p> <p>1.9 Refer to the TFHC Annual Report 2021-22 (p 58)</p> <p>1.10 As at 30 June 2022, the average length of an urban public housing tenancy is 12.0 years.</p> <p>1.11 In 2021-22, TFHC provided funding to service providers in the form of grants for service delivery in 394 homelands and 43 town camps.</p>
<p>2. An effective homelessness service system, which responds to and supports people who are homeless or at risk of homelessness to achieve and maintain housing, and addresses the incidence and prevalence of homelessness.</p>	<p>2.1 Percentage unmet demand for accommodation and other services.</p> <p>2.2 Percentage of people who receive assistance to maintain stable housing who do not become homeless.</p> <p>2.3 Percentage of assisted people who remain in stable housing after episode of support.</p> <p>2.4 Percentage of assisted people experiencing repeat periods of homelessness.</p> <p>2.5 Number accessing special homelessness services.</p>	<p>2.1 Refer to <i>Report on Government Services</i>, Table 19A.7</p> <p>2.2 Refer to <i>Report on Government Services</i>, Table 19A.30, 19A.31 and 19A.34.</p> <p>2.3 Refer to <i>Report on Government Services</i>, Table 19A.34.</p> <p>2.4 Refer to <i>Report on Government Services</i>, Table 19A.36.</p> <p>2.5 Refer to <i>Report on Government Services</i>, Table 19A.3.</p>