

Australian Capital Territory		Unit	Year	ACT
Financial year	2024-25			
Table 1A - Funding				
Estimated in the NASHH				
Commonwealth general funding	\$m	2024-25	24.3	
Commonwealth specified homelessness funding	\$m	2024-25	5.8	
Total NASHH funding	\$m	2024-25	30.1	
Actual received				
General funding	\$m	2024-25	24.3	
Specified homelessness funding	\$m	2024-25	5.8	
Total NASHH funding	\$m	2024-25	30.1	
Other Commonwealth funding paid to states and territories				
SHEPI	\$m	2024-25	1.5	
SHAP	\$m	2024-25	13.1	
Other (please detail in open text below; could include HSP PWS that is spent on social housing. HAFF social and affordable housing, HAFF CTAP)	\$m	2024-25	6.25	
Homelessness total	\$m	2024-25	..	
Social housing total	\$m	2024-25	14.6	
Total	\$m	2024-25	20.9	
Table 1B - Expenditure				
<u>Expenditure overview (for assurance purposes)</u>				
Homelessness				
Total recurrent expenditure on Specialist Homelessness Services (SHS)	\$m	2024-25	36.4	
Capital expenditure [please specify]	\$m	2024-25	-	
Other homelessness expenditure	\$m	2024-25	-	
Homelessness total				
Total expenditure on homelessness	\$m	2024-25	36.4	
State-funded expenditure on homelessness (excluding NASHH and other Commonwealth funding)	\$m	2024-25	30.6	
Specified homelessness funding has been spent on homelessness and has been matched	y/n	2024-25	yes	
Social housing				
<i>Recurrent expenditure</i>				
public housing	\$m	2024-25	262.7	
SOMIH	\$m	2024-25	N/A	
community housing	\$m	2024-25	18.7	
Indigenous community housing	\$m	2024-25	N/A	
Other (included in RoGS)	\$m	2024-25	1.5	
All social housing	\$m	2024-25	282.9	
<i>Capital expenditure</i>				
All social housing	\$m	2024-25	80.9	
Social housing total				
Total expenditure on all social housing	\$m	2024-25	363.8	
Total				
Total expenditure on social housing and homelessness	\$m	2024-25	400.20	

Total state-funded expenditure on social housing and homelessness (excluding NASHH and other Commonwealth funding)	\$m	2024-25	349.21
<u>Detailed expenditure</u>			
Detailed homelessness services expenditure			
Recurrent expenditure			
Service delivery expenditure	\$m	2024-25	35.1
Administrative expenditure	\$m	2024-25	1.3
Total recurrent expenditure	\$m	2024-25	36.4
Capital expenditure [please specify]	\$m	2024-25	-
Expenditure on non-SHS homelessness services	\$m	2024-25	-
<i>Total homelessness expenditure</i>	\$m	2024-25	36.4
Detailed social housing expenditure			
Employee expenses – other than payroll tax	\$m	2024-25	37.6
Repairs and maintenance	\$m	2024-25	69.6
Leasing costs (including headleasing)	\$m	2024-25	-
Rates	\$m	2024-25	50.1
Cost of disposals	\$m	2024-25	7.3
Depreciation and amortisation	\$m	2024-25	67.8
Borrowing costs	\$m	2024-25	1.5
Insurance	\$m	2024-25	7.6
Other expenses not listed above [please specify]	\$m	2024-25	41.3
<i>Recurrent expenditure</i>	\$m	2024-25	282.9
<i>Capital expenditure</i>			
Upgrades to existing properties	\$m	2024-25	9.0
Renewals (replacing old with new homes)	\$m	2024-25	71.9
Capital grants and subsidies	\$m	2024-25	-
Acquisition costs [please specify]	\$m	2024-25	N/A
<i>Total capital expenditure</i>	\$m	2024-25	80.9
Total social housing expenditure	\$m	2024-25	363.8
Other expenditure not included elsewhere e.g. other programs, cross program costs unable to be apportioned [please specify]	\$m	2024-25	-
Forecast (following year)			
Forecast of total expenditure on homelessness	\$m	2025-26	38.8
Forecast of total expenditure on all social housing	\$m	2025-26	416.2

Table 1C – Alternative housing assistance services

These are substitutes for social housing and specialist homelessness services.

Entries in this table should not be included in expenditure reporting at Table 1A or 1B.

<i>Baseline (previous year)</i>	<i>Forecast / allocated (current year)</i>	<i>Actual (current year)</i>
2023-24	2024-25	2024-25
\$1,762,000	\$2,150,000	\$2,153,000

Table 2 - Social housing and homelessness program information									
		Actual (current year)			Forecast (Total)			Outcome and Progress	Reference
		2024-25							
		Expenditure	Note	Outputs	Expenditure (25-26*)	Note	Outputs		
Program/Project Name	Description								
ACT Specialist Homelessness Services		The ACT's specialist homelessness system delivers a connected and responsive range of supports desinged to meet the diverse needs of Canberrans experiencing or at risk of experiencing homelessness. This includes crisis accommodation, transitional accommodation and a variety of outreach and housing support programs that provide flexible, client centred assistance unique to each persons circumstances and support requirements. Complementing these frontline services are system-level functions that support a more connected, integrated and accessible service system. These include a dedicated central intake service that offers a single access point for intake, assessment and referrals, as well as a peak body which plays a key role in responding to housing and homelessness issues through advocacy, sector engagement and policy leadership.	\$35,070,290.00		The ACT uses a range of outputs across the Specialist Homelessness Services sector including minimum number of clients provided a service, total number of clients provided accommodation or number of properties supported.	\$37,000,317.17			

NASHH outcomes framework measures

Australian Capital Territory

			Year	Unit	ACT
Sector	NASHH Outcome	NASHH indicator	NASHH measure		
Social housing					
	People in need of social housing are able to obtain a tenancy				
	Stock of social housing dwellings				
	* Number of social housing dwellings at 30 June				
	Current				
	year		Public housing	2025 no.	11,097
			State owned and managed		
			Indigenous housing	2025 no.	..
			Community housing^^	2025 no.	1,246
			Indigenous community housing	2024 no.	..
			All social housing	2025 no.	12,343
	Previous				
	year		Public housing	2024 no.	10,952
			State owned and managed		
			Indigenous housing	2024 no.	..
			Community housing^^	2024 no.	1,736
			Indigenous community housing	2023 no.	..
			All social housing	2024 no.	12,688
	* Change in the number of social housing dwellings from previous year (at June)				
			Public housing	2025 no.	145
			State owned and managed		
			Indigenous housing	2025 no.	..
			Community housing	2025 no.	- 490
			Indigenous community housing	2024 no.	..
			All social housing ^^^	2025 no.	-345
	Efficient use of social housing stock				
	Proportion of social housing households living in underutilised dwellings (at June)				
			Public housing	2025 %	17.4
			State owned and managed		
			Indigenous housing	2025 %	..
			Community housing	2025 %	2.8
			All social housing	2024 %	16.1
	Priority access to those in greatest need				
	Percentage of greatest need allocations as a proportion of all new allocations				
			Public housing	2024-25 %	94.4
			State owned and managed		
			Indigenous housing	2024-25 %	..
			Community housing	2024-25 %	49.5
	People in social housing live in quality homes appropriate to their needs				
	Match of dwelling to household size				
	* Proportion of overcrowded households (at 30 June)				
			Public housing	2025 %	4.4

State owned and managed				
Indigenous housing		2025 %		..
Community housing		2025 %		1.5
Indigenous community housing		2024 %		..
Total		2024 %		4.5
Dwelling condition				
* Proportion of households with at least four working facilities and not more than two major structural problems				
Public housing	All households	2025 %		71.0
	95%CI	2025 % (±)		3.9
State owned and managed				
Indigenous housing	All households	2025 %		..
	95%CI	2025 % (±)		..
Community housing	All households	2025 %		74.4
	95%CI	2025 % (±)		7.8
Indigenous Community				
Households	All households	2022-23 %		np
	95%CI	2022-23 % (±)		np
People in social housing live in quality homes appropriate to their needs				
Customer satisfaction				
Proportion of tenants satisfied or very satisfied with day-to-day maintenance services provided by their housing organisation				
Public housing		2023 %		57
State owned and managed				
Indigenous housing		2023 %		..
Community housing		2023 %		66
All programs		2023 %		57.5#
Homelessness				
People at risk of or experiencing homelessness receive effective support				
Unmet demand for homelessness services				
* Daily average number of unassisted requests for services				
Accommodation services		2024-25 no.		1
Services other than accommodation		2024-25 no.		0
No service need identified		2024-25 no.		-
Total		2024-25 no.		1
* Number of clients with an identified need for services who were not provided or referred to those services				
Accommodation services		2024-25 no.		742
Services other than accommodation		2024-25 no.		-
* Proportion of clients with an identified need for services who were not provided or referred to those services				
Accommodation services		2024-25 %		23.2
Services other than accommodation		2024-25 %		-
Supported requests for services				

Number and proportion of clients who were homeless at the first presentation who are in stable housing at the end of support			
Number of clients homeless at first presentation	2024-25 no.		1,109
Number of clients homeless at first presentation who were housed at the end of the support period	2024-25 no.		580
Proportion of clients	2024-25 %		52.3
* Number and proportion of clients at risk of homelessness who receive assistance and avoid homelessness			
Proportion of clients that avoided homelessness	2024-25 %		69.2
Number of clients that avoided homelessness	2024-25 no.		400
Number of at risk clients	2024-25 no.		578
Rental stress			
Proportion of private renting households in the bottom two income quintiles paying more than 30% of income on rent	2019-20 %		61.3
95%CI	2019-20 % (±)		19.5
People rarely experience or enter into homelessness and when they do it is brief and non-recurring			
Return to homelessness after achieving housing			
* Proportion of clients	2024-25 %		13.2
* Number of clients	2024-25 no.		320
Prevalence of homelessness			
Number of people experiencing homelessness who present to homelessness services	2024-25 no.		2,130
Number of people experiencing homelessness	2021 no.		1,777
Number of people experiencing homelessness per 10,000 people in the population	2021 rate		39.1
* compulsory measure			
na Not available. ... Not applicable. – Nil or rounded to zero. np not published.			
^^ Residential tenancy units (unless otherwise specified)			
^^^ Changes in each social housing program added together			
For some measures, the 95% confidence interval (a reliability estimate) associated with each estimate is reported (for example, 80.0% ± 2.7 percentage points).			
# indicates the proportion of households in the indicated social housing program, with the indicated level of satisfaction, is statistically significantly different ($p \leq 0.05$) from the proportion of households in the other states/territories combined, with the same level of satisfaction, in the same social housing program.			
** has a RoGS comparability statement and also a footnote about comparability.			