

New South Wales	Unit	Year	NSW
Financial year 2024-25			
Table 1A - Funding			
Estimated in the NASHH			
Commonwealth general funding	\$m	2024-25	425.3
Commonwealth specified homelessness funding	\$m	2024-25	114.3
Total NASHH funding	\$m	2024-25	539.6
Actual received			
General funding	\$m	2024-25	425.3
Specified homelessness funding	\$m	2024-25	114.3
Total NASHH funding	\$m	2024-25	539.6
Other Commonwealth funding paid to states and territories			
SHEPI	\$m	2024-25	22.8
SHAP	\$m	2024-25	195.3
Other social housing (please detail in open text below; could include HSP PWS that is spent on social housing. HAFF social and affordable- social housing component)	\$m	2024-45	0.0
Homelessness total (please detail in open text below; could include HAFF CTAP)	\$m	2024-25	3.6
Social housing total	\$m	2024-25	218.1
Total	\$m	2024-25	221.7
Table 1B - Expenditure			
<u>Expenditure overview (for assurance purposes)</u>			
Homelessness			
Total recurrent expenditure on Specialist Homelessness Services (SHS)	\$m	2024-25	331.8
Capital expenditure (see 19A.1 footnotes)	\$m	2024-25	7.6
Other homelessness expenditure	\$m	2024-25	0.7
Homelessness total			
Total expenditure on homelessness	\$m	2024-25	340.1
State-funded expenditure on homelessness (excluding NASHH)	\$m	2024-25	222.2
Specified homelessness funding has been spent has been matched	y/n	2024-25	yes
Specified homelessness funding has been spent on the homelessness services sector	y/n	2024-25	yes
Social housing			
<i>Recurrent expenditure</i>			
Public housing	\$m	2024-25	1,291.5
SOMIH	\$m	2024-25	71.4
Community housing	\$m	2024-25	101.3
Indigenous community housing	\$m	2024-25	10.4
Other (included in RoGS)	\$m	2024-25	94.2
All social housing	\$m	2024-25	1,568.8
<i>Capital expenditure</i>			
All social housing	\$m	2024-25	1,203.5
Social housing total			
Total expenditure on all social housing	\$m	2024-25	2,772.2

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Total				
Total expenditure on social housing and homelessness	\$m	2024-25	3,112.3	
Total state-funded expenditure on social housing and homelessness (excluding NASHH and other Commonwealth funding)	\$m	2024-25	2,351.0	
<u>Detailed expenditure</u>				
Detailed homelessness services expenditure				
Recurrent expenditure				
Service delivery expenditure	\$m	2024-25	96.0	
Administrative expenditure	\$m	2024-25	4.0	
Total recurrent expenditure	\$m	2024-25	331.8	
Capital expenditure (see 19A.1 footnotes)	\$m	2024-25	7.6	
Expenditure on non-SHS homelessness services	\$m	2024-25	0.7	
<i>Total homelessness expenditure</i>	\$m	2024-25	340.1	
Detailed social housing expenditure				
Employee expenses – other than payroll tax	\$m	2024-25	310.0	
Repairs and maintenance	\$m	2024-25	378.3	
Leasing costs (including headleasing)	\$m	2024-25	79.9	
Rates	\$m	2024-25	206.3	
Cost of disposals	\$m	2024-25	0.0	
Depreciation and amortisation	\$m	2024-25	0.1	
Borrowing costs	\$m	2024-25	43.4	
Insurance	\$m	2024-25	9.3	
Other expenses not listed above: grants, tenancy management costs, corporate service and rental charges related to Key Worker Housing	\$m	2024-25	541.4	
<i>Recurrent expenditure</i>	\$m	2024-25	1,568.8	
<i>Capital expenditure</i>				
Upgrades to existing properties	\$m	2024-25	445.7	
Renewals (replacing old with new homes)	\$m	2024-25	405.8	
Capital grants and subsidies	\$m	2024-25	46.8	
Acquisition costs: Boost spend (excluding purchases from LAHC) and New Supply Project Report	\$m	2024-25	305.2	
<i>Total capital expenditure</i>	\$m	2024-25	1,203.5	
Total social housing expenditure	\$m	2024-25	2,772.2	
Other expenditure not included elsewhere: LAHC Administrative capex/assets	\$m	2024-25	1.8	
Forecast (following year)				
Forecast of total expenditure on homelessness	\$m	2025-26	615.3	
Forecast of total expenditure on all social housing	\$m	2025-26	3,671.3	

Table 1C – Alternative housing assistance services

These are substitutes for social housing and specialist homelessness services.

Entries in this table should not be included in expenditure reporting at Table 1A or 1B.

<i>Baseline (previous year)</i>	<i>Forecast / allocated (current year)</i>	<i>Actual (current year)</i>
2023-24	2024-25	2024-25
\$30.9	\$43.2	\$38.7

		Actual (current year)		Forecast (Total)		Outcome Reference and Progress
		2024-25				
		Expenditure	Outputs	Expenditure	Outputs	
Program/Project Name	Description					
A selection of highlighted housing and homelessness programs in NSW, delivered in addition to significant investment in new supply. NASHH funding is allocated to key programs however in NSW there is no program completely funded by NASHH.						
Assertive Outreach	Assertive Outreach is a way to engage people who are experiencing rough sleeping where they are and link them to support and long-term accommodation.	\$7.9m	Number of people housed following Assertive Outreach: 422 Number of patrols: 2,751 Number of engagements: 4,752		Outputs 1 July to 30 Nov 2025 Number of people housed following Assertive Outreach: 97 Number of patrols: 1,000 Number of engagements: 1,544 Forecast to June 2026: Number of people housed following Assertive Outreach: 200 Number of patrols: 2,000 Number of engagements: 3,000	
AHO and Remote Housing Maintenance programs (AHO)	\$33.6 million in 2025/26 (\$60.5 million of recurrent expenses and \$105.6 million of capital expenditure over seven years from 2024/25 to 2030/31) into the AHO and Murdi Paaki Housing Maintenance Programs. The program will address the urgent maintenance backlog and prevent AHO and Aboriginal community homes across NSW from falling further into disrepair.	\$14.2m	- 195 upgrades across AHO owned homes, and - 15 upgrades across Aboriginal Community owned homes.	\$42.3m of recurrent expenses and \$61.1m of capital expenditure from 2025/26 to 2027/28. \$60.5 million of recurrent expenses and \$105.6 million of capital expenditure over seven years from 2024/25 to 2030/31	From 2025/26 to 2027/28, the AHO aims to deliver: - 1,184 upgrades across AHO owned homes - 413 upgrades across Aboriginal Community owned homes. From 2024/25 to 2030/31, the AHO aims to deliver: - 1,841 upgrades across AHO owned homes - 569 upgrades across Aboriginal Community owned homes.	
AHO Public Housing repairs and maintenance program - FY2025	AHO's NASHH funding is allocated to its capital upgrades program, which forms part of the capital expenditure budget for the AHO. The program aims to extend the life of public housing assets by providing responsive repairs and maintenance	\$31.8m	414 Upgrades attributable from NASHH funding received for the year.	\$103.9m over 2025/26 to 2027/28.	About 1,200 upgrades attributable from NASHH funding received from 2025/26 to 2027/28.	
Maintenance Reform	The Responsive and Planned Maintenance contract delivers repairs, maintenance and capital upgrades to public housing properties across NSW.	\$729 million was spent on repairs, maintenance and capital upgrades in the 2024/25 Financial Year.	Approximately 440,00 work orders were completed.	\$687 million has been allocated in the 2025/26 budget for repairs, maintenance and capital upgrades.	As at 31 January 2026 over 210,000 work orders have been raised by the Maintenance Hub.	On 1 July 2024, Homes NSW commenced its maintenance reforms with a new maintenance contract. Key components of the maintenance reform include: - A 24/7 Maintenance Hub to log and prioritise responsive maintenance works for tenants and better manage contractor delivery. - New technical officers in the field identifying repairs and maintenance issues, scoping properties, and audit contractor performance. - A new maintenance app that gives tenants and key stakeholders the option to lodge their maintenance requests on their mobile devices.
Homelessness Programs and Services incl. Specialist Homelessness Services (SHS)	As a key NSW Government response, the Specialist Homelessness Services (SHS) program funds non-government organisations to deliver a range of services and initiatives to support people who are experiencing or at risk of homelessness across NSW.	\$331.8m as reported in RoGS* Note, this figure is significantly lower than the total homelessness expenditure of \$627.2m in 2024/25 as Temporary Accommodation (TA) is not included in RoGS.	In 2024-25, Specialist Homelessness Services (SHS) providers assisted a total of 67,824 clients in NSW. Of the around 22,400 clients in NSW who began support homeless in 2024-25, 38% (8,500) were assisted into housing at the end of their support.	\$1.6b over 5 years to June 2031	SHS providers are contracted to support approximately 66,000 clients per annum which includes Core and Cluster that receives domestic and family violence funding.	Contracts for SHS, the Homelessness Youth Assistance Program (HYAP), and a range of other homelessness programs have been extended for two years, from 1 July 2024 to 30 June 2026. Homes NSW is currently working with the sector, peak bodies, and other stakeholders to execute five-year contracts for services from July 2026. Commissioning of homelessness programs will be guided by the NSW Homelessness Strategy 2025-2035, which sets new directions to build the capacity of the service system to prevent and respond to homelessness over the next 10 years.
Homeless Youth Assistance Program (HYAP)	HYAP provides a targeted response to unaccompanied children and young people aged 12–15 years who are homeless or at risk, with a focus on prevention, family reconnection or transition to appropriate long-term accommodation where reunification is not possible. HYAP forms part of the Specialist Homelessness Services (SHS) system response for unaccompanied children aged 12–15 years, many of whom have child protection histories. The program operates across all DCI districts, with 19 services delivered by 17 providers.	The 2024/25 base budget is \$12.54 million ex GST, increasing to \$13.01 million ex GST including indexation (excluding Commonwealth Wage Supplementation). *Included in the \$331.8m reported in RoGS	Included in above	\$66.2m over the new five year contract to June 2031	n/a	HYAP services will be included in the upcoming SHS commissioning process where services will be commissioned to 2031 under new five-year contracts commencing 1 July 2026.
Youth Crisis Accommodation Enhancement (YCAE)	The Youth Crisis Accommodation Enhancement (YCAE) is enhancement funding embedded in SHS contracts, which aims to ensure young people who are homeless, or at risk of homelessness, can access crisis accommodation and effective support 24 hours, 7 days a week, improving the quality of care and supervision for young people who are experiencing homelessness.	Included in \$331.8m reported in RoGS	Included in SHS client data	\$109.2m over 5 years, embedded in SHS funding	Included in SHS client data	As above
Northern Youth Project	Another example of a homelessness initiative is the Northern Youth Project (NYP) provides short term and medium term accommodation, brokerage and support to young people aged 16 to 24. It was established to strengthen the local homelessness response for young people in Northern NSW. Since January 2018, the NYP has been delivered by Social Futures in partnership with The Family Centre and The North Coast Community Housing Company.	Included in \$331.8m reported in RoGS	\$549k for support component only	\$3.1m over five years	n/a	As above
Temporary Accommodation Assistance (TA)	Temporary Accommodation (TA) is a short-term housing assistance provided to people who are experiencing homelessness and cannot immediately access other accommodation. TA typically consists of short stays in low-cost hotels/motels, caravan parks, boarding houses or similar accommodation, arranged or funded by Homes NSW (and in some cases community housing providers).	The actual expenditure for TA during 2024-25 was \$197,132,360.00	During 2024-25: a) 33,807 households received TA b) Total TA nights approved during the year was 951,730 nights.	Given TA is demand driven by nature, it is not possible to reliably forecast TA expenditure in the outyears.	During 2025-26 YTD 31Jan26: a) 21,658 households received TA b) Total TA nights approved YTD 31Jan26 was 418,739 nights.	TA is paid only if clients meet initial and ongoing eligibility criteria, and there are no other alternatives for accommodation: The demand for TA is impacted by a range of external factors, including: o Prevalence of homelessness o Natural disasters (although TA is generally funded by other sources in the case of a natural disaster, the long term impacts can drive additional TA demand, such as in Northern NSW) o Availability of social, crisis, transitional, other low-cost market housing options, disability accommodation, aged care accommodation, etc. o Private rental costs o Availability of support services for people experiencing homelessness o Availability of Government measures/policies/programs that prevent homelessness o Cost of living pressures o Changes to Federal and NSW Government policy and legislation, related to specific cohorts (such as people rough sleeping, people with a disability, young people in care, and women fleeing domestic and family violence) o Changes to Federal and NSW Government policy and legislation, related to specific issues – such as rental legislation, NDIS, specialist disability accommodation. There is some capacity to manage service provision and expenditure via policy and practice, however the above factors are key drivers.

NASHH outcomes framework measures

New South Wales

			Year	Unit	NSW
Sector	NASHH Outcome	NASHH indicator	NASHH measure		
Social housing	People in need of social housing are able to obtain a tenancy				
	Stock of social housing dwellings				
	* Number of social housing dwellings at 30 June				
	Current				
	year	Public housing		2025 no.	92,805
		State owned and managed			
		Indigenous housing		2025 no.	6,552
		Community housing^^		2025 no.	50,397
		Indigenous community housing		2024 no.	6,663
		All social housing		2025 no.	156,417
	Previous				
	year	Public housing		2024 no.	94,470
		State owned and managed			
		Indigenous housing		2024 no.	5,380
		Community housing^^		2024 no.	49,516
		Indigenous community housing		2023 no.	6,539
		All social housing		2024 no.	155,905
	* Change in the number of social housing dwellings from previous year (at June)				
		Public housing		2025 no.	- 1,665
		State owned and managed			
		Indigenous housing		2025 no.	1,172
		Community housing		2025 no.	881
		Indigenous community housing		2024 no.	124
		All social housing ^^^		2025 no.	512
	Efficient use of social housing stock				
	Proportion of social housing households living in underutilised dwellings (at June)				
		Public housing		2025 %	16.3
		State owned and managed			
		Indigenous housing		2025 %	26.1
		Community housing		2025 %	11.8
		All social housing		2024 %	15.1
	Priority access to those in greatest need				
	Percentage of greatest need allocations as a proportion of all new allocations				
		Public housing		2024-25 %	82.7
		State owned and managed			
		Indigenous housing		2024-25 %	75.0
		Community housing		2024-25 %	72.8
	People in social housing live in quality homes appropriate to their needs				
	Match of dwelling to household size				
	* Proportion of overcrowded households (at 30 June)				
		Public housing		2025 %	3.0

Dwelling condition	State owned and managed				
	Indigenous housing		2025 %	7.7	
	Community housing		2025 %	3.9	
	Indigenous community housing				2024 % 8.7
	Total		2024 %	3.8	
	* Proportion of households with at least four working facilities and not more than two major structural problems				
	Public housing	All households	2025 %	65.1	
		95%CI	2025 % (±)	4.6	
	State owned and managed Indigenous housing	All households	2025 %	47.9	
		95%CI	2025 % (±)	6.1	
People in social housing live in quality homes appropriate to their needs	Community housing	All households	2025 %	79.3	
		95%CI	2025 % (±)	3.7	
	Indigenous Community Households	All households	2022-23 %	73.5	
		95%CI	2022-23 % (±)	13.4	
	Customer satisfaction				
	Proportion of tenants satisfied or very satisfied with day-to-day maintenance services provided by their housing organisation				
	Public housing		2023 %	47.4#	
	State owned and managed				
	Indigenous housing		2023 %	53.9#	
	Community housing		2023 %	59.5#	
Homelessness	All programs		2023 %	52.6#	
	People at risk of or experiencing homelessness receive effective support				
	Unmet demand for homelessness services				
	* Daily average number of unassisted requests for services				
	Accommodation services		2024-25 no.	43	
	Services other than accommodation		2024-25 no.	10	
	No service need identified		2024-25 no.	7	
	Total		2024-25 no.	59	
	* Number of clients with an identified need for services who were not provided or referred to those services				
	Accommodation services		2024-25 no.	20,377	
Supported requests for services	Services other than accommodation		2024-25 no.	-	
	* Proportion of clients with an identified need for services who were not provided or referred to those services				
	Accommodation services		2024-25 %	46.6	
	Services other than accommodation		2024-25 %	-	
	Number and proportion of clients who were homeless at the first presentation who are in stable housing at the end of support				
	Number of clients homeless at first presentation				2024-25 no. 22,398

	Number of clients homeless at first presentation who were housed at the end of the support period	2024-25 no.	8,507
	Proportion of clients	2024-25 %	38.0
	* Number and proportion of clients at risk of homelessness who receive assistance and avoid homelessness		
	Proportion of clients that avoided homelessness	2024-25 %	82.6
	Number of clients that avoided homelessness	2024-25 no.	8,930
	Number of at risk clients	2024-25 no.	10,812
Rental stress			
	Proportion of private renting households in the bottom two income quintiles paying more than 30% of income on rent	2019-20 %	58.0
	95%CI	2019-20 % (±)	6.9
People rarely experience or enter into homelessness and when they do it is brief and non-recurring			
Return to homelessness after achieving housing			
	* Proportion of clients	2024-25 %	10.3
	* Number of clients	2024-25 no.	4,068
Prevalence of homelessness			
	Number of people experiencing homelessness who present to homelessness services	2024-25 no.	35,441
	Number of people experiencing homelessness	2021 no.	35,011
	Number of people experiencing homelessness per 10,000 people in the population	2021 rate	43.4
* compulsory measure: NSW is using their own data that is publicly reported in NSW's Social Housing Residential Dwellings Dashboard to report on data in rows 10-25. This is because RoGS data does not align with NSW counting rules. The main differences arise because RoGS numbers include National Rental Affordability Scheme properties (NSW does not consider NRAS as social housing and the program is being phased out) and excludes crisis accommodation properties. Further, there is an undercount of 96 PH properties in NSW being reported in the RoGS data. These properties will be visible in the 2027 RoGS (data based on 2025/26 FY), however, they were delivered as at 30 June 2025.			
na Not available. .. Not applicable. – Nil or rounded to zero. np not published.			
^^ Residential tenancy units (unless otherwise specified)			
^^^ Changes in each social housing program added together			
For some measures, the 95% confidence interval (a reliability estimate) associated with each estimate is reported (for example, 80.0% ± 2.7 percentage points).			
# indicates the proportion of households in the indicated social housing program, with the indicated level of satisfaction, is statistically significantly different (p <= 0.05) from the proportion of households in the other states/territories combined, with the same level of satisfaction, in the same social housing program.			
** has a RoGS comparability statement and also a footnote about comparability.			